

Vic (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 11 June, 2018 12:37 PM
To: Vic (LKKAuto); Admin A; Bevan Lim (LKK Auto)
Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAuto)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBE736K (OI: SNM18D01988C02/6) and SJT8834J (TP : LKK REF - CC6/CTI18007270/Kha3) on 16.04.2018

LKK REF - CC6/CTI18007270/Kha3)
CTI REF – SNM18D01988C02/6 (GBE736K)

Dear Vic

We refer to the above matter.

Please proceed to resolve the property damage claim at \$8,200.00.

We await your payment advice to enable Irene to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, June 11, 2018 9:08 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBE736K (OI: SNM18D01988C02/6) and

SJT8834J (TP : LKK REF - CC6/CTI18007270/Kha3) on 16.04.2018

Importance: High

Without Prejudice

Dear Irene,

We refer to our below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)

Sent: Friday, 1 June, 2018 9:57 AM

To: claimsdept@sg.cntaiping.com

Cc: Alfred Toh; irene.tay@sg.cntaiping.com; Admin A; Vic (LKKAuto); Bevan Lim (LKK Auto)

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBE736K (OI : CAI - SNM18D01988C02) and SJT8834J (TP : LKK REF - CC6/CTI18007270/Kha3) on 16.04.2018

Importance: High

CTI REF – SNM18D01988C02

LKK REF – CC6/CTI18007270/Kha3

Dear Irene,

ACCIDENT INVOLVING VEHICLES GBE 736K (OI) AND SJT 8834J (TP) ON 16/04/2018

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended TP vehicle.

We had spoken to the Insured Driver Mr Wang and was informed of the TP claim and liability issues on 26/04/2018. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback from OI/OID till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer LH EXPRESS MOTOR TRADING is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 13,487.00	\$ 6,900.00
Loss of Rental (\$120 x 13 days)	\$ 1,560.00	\$ 1,300.00(\$100 x 13 days)
TOTAL	\$ 15,047.00	\$ 8,200.00

TP VEHICLE DETAILS

MARKET VALUE : \$24,000.00 (est)

LTE REBATE : \$13,119.00 (est)

NETT VALUE : \$10,881.00 (est)

Breakdown of days is as follows:

Recommended Days	10 days
Weekends / Downtime	3 days
TOTAL	13 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAuto)

Sent: Friday, 1 June, 2018 9:41 AM

To: Vic (LKKAuto)

Subject: FW: Direct Settlement - Accident Involving GBE736K (OI : CAI - SNM18D01988C02) and SJT8834J (TP : LKK REF - CC6/CT118007270/Kha3) on 16.04.2018

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

LH Express Motor Trading.

Blk 5038 Ang Mo Kio Industrial Park 2 #01-405 Singapore 569541
Fax: 64455393. Tel : 64817221 Email: insurancesauto@hotmail.com

Date 10-May-18

Your Ref
Our Ref

GBE 736 K *CC6/CT118007270/Kla93*
TP/8834/D/2018

WITHOUT PREJUDICE

China Taiping (S) Pte Ltd

3 Anson Road #16-00
Spring Leaf Tower
Singapore 069909..

ACCIDENT INVOLVING SJT 8834 J AND GBE 736 K ON 16 April 2018

We refer to the above accident matter.

Our client's vehicle SJT 8834 J was involved in the above accident. We are instructed that the above accident was caused by GBE 736 K negligent driving. As such, we are proceeding a third party claim loss and expense, particulars of which are as follows :-

Cost of repairs	\$6,900.00
Loss Of Rental 13 days X \$120.00	\$1,560.00
Total	<u>\$8,460.00</u>

*Arrange PRS 18/4/18
Surveyed on 19/4/18.*

Enclosed the supporting documents for your perusal :-

- a) Repair bill
- b) Owner and driver particular
- c) Certificate of Insurance/GIA reports /Police Report
- d) Rental Bill
- e)

Kindly proceed our client's claim as soon as possible. In the meantime, if you have any queries, please feel free to contact me at 90089959 and I'll be most happy to assist you.

Yours faithfully,



Dick Yeo



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/CTI18007270/Kha3

26th April 2018

YXYX

230 Ang Mo Kio Avenue 3
#04- 1256 Kebun Baru Palm View
Singapore 560230

Dear Sir/Madam,

ACCIDENT INVOLVING GBE 736K AND SJT 8834J ON 16.04.2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Chong Poh Kin
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

To : **LH EXPRESS MOTOR TRADING**

Re : ACCIDENT ON 16/4/2018 INVOLVING SJ7 8834J AND GR6 736K
ALONG / AT Ang Morkio Ave 3

I/WE Goh Yeow Koon (NRIC NO. S1274842F)

OF Blk 619A Punggol Drive #15-781 Singapore 821819.

The owner of motor vehicle no. SJ7 8834J hereby authorize **LH EXPRESS MOTOR TRADING** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **LH EXPRESS MOTOR TRADING** including any Loss Of Use if vehicle had been provided by **LH EXPRESS MOTOR TRADING** during the period of repairs to my/our vehicle if applicable, my/our solicitors (To be appointed by **LH MOTOR TRADING** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **LH EXPRESS MOTOR TRADING** after solicitor & client basis. I/We undertake to cooperate fully with **LH EXPRESS MOTOR TRADING** and/or my/our solicitors and also with a true Motor Accident Report / Police Report until the claim to a successful conclusion including writing to court, failing which, I/We undertake to bear the repair costs, rental, legal costs and any other incidentals incurred.

2. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/We undertake to pay **LH EXPRESS MOTOR TRADING** the repair costs.
3. In alternative to serial number 2 above the third party claims fails or is only partly successful then I/We undertake to pay to **LH EXPRESS MOTOR TRADING** the repair cost.
4. I/We authorise **LH EXPRESS MOTOR TRADING** to sign all discharge vouchers/indemnity forms and necessary papers on my/our behalf in connection with the above claim.
5. I/We authorise **LH EXPRESS MOTOR TRADING** to appoint such firm of solicitors on my behalf as **LH EXPRESS MOTOR TRADING** deem fit for the purpose of the third party/own insurance claims.
6. I/We undertake to inform **LH EXPRES MOTOR TRADING** and / or the solicitors appointed by **LH EXPRES MOTOR TRADING** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or offer or settlement from the third party's insurers without first communicating with you.

DATE/THIS

16

DAY OF

April

2018

[Signature]
.....
Signature of owner
(Company's stamp-if any)

[Signature]
.....
Signature of Witness
Name of witness. D. Yu

Drive owner-

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3064191700 Claim No : SNM18D01988C02/6 (GBE736K)
Claimant : YXYX
Amount : S\$8,200.00
SINGAPORE DOLLARS EIGHT THOUSAND TWO HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJT 8834J
Insured Vehicle No. : GBE 736K

Date of Loss : 16.04.2018
Place of Accident : ANG MO KIO AVENUE 3 TOWARDS CTE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YXYX
Driver Name : WANG JIAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	6,900.00
(3) Loss of Use/Rental/Earning	S\$	1,300.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	8,200.00

Claimant Name : Goh Yeow Koon NRIC No : S1274842/F

Signature :  Date : 13/6/18

LH Express Motor Trading.

Blk 5038 Ang Mo Kio Industrial Park 2 #01-405 Singapore 569541.
Email : lhmotortrading@gmail.com Fax: 64816131 Tel: 64817221.

Goh Yeow Koon

Blk 619 A Punggol Drive #15-781
Singapore 821619.

10/5/2018

Invoice No: 8834/2018

Qty	Description	Unit Price	Amount
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Vehicle No: SJT 8834 J

Lump Sum Repair Cost

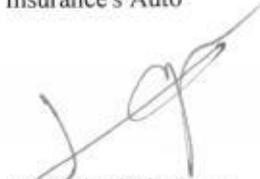
\$6,900.00

Dollars: Six Thousand Thousand Nine
Hundred Only.....

Grand Total

\$6,900.00

Insurance's Auto



Authorised Signature

Cheque should be made payable to LH Express Motor Trading.



H. L. CAR RENTAL PTE LTD

Blk 5038 Ang Mo Kio Ave 3 #01-405
Ang Mo Kio Industrial Park 2 Singapore 569541
Tel: 6481 7221, 6481 2027 Fax: 6481 6131
Company Reg. No.: 201004543E

No: 15347

OFFICIAL RECEIPT

Date: 30/4/18

Received with thanks from GOH YEOW KOON

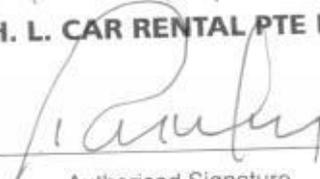
the sum of Dollars ONE THOUSAND FIVE HUNDRED SIXTY ONLY-

being in payment SLU8755A AG:25850 17/4/18-30/4/18

H. L. CAR RENTAL PTE LTD

\$ 1560

Cash/Cheque No. _____



Authorised Signature



H. L. CAR RENTAL PTE LTD

Blk 5038 Ang Mo Kio Ave 3 #01-405 Ang Mo Kio Industrial Park 2 Singapore 569541
 Tel: 6481 7221, 6481 2027 Fax: 6481 6131 Email: hlkee61@yahoo.com.sg
 Company Reg. No.: 201004543E

SJT 8834J

25850

RENTAL TERMS AND CONDITIONS

Name GOH YEOW KOON			REG. NO. SLU 8755A	CAR MAKE TOYOTA CHR
ADDRESS Blk 619 A #15-781 JUNGCEL DRIVE S (821619)			KM OUT	DATE & TIME OUT 17/4/18 1630
TEL HP 91141008			KM IN	DATE & TIME IN 30/4/18 11'0
NAMED DRIVER			KM DRIVEN	TIME USED
DRIVING LICENCE NO. DATE OF EXPIRY PLACE OF ISSUE			HOURS @ \$\$	
PASSPORT NO. DATE OF ISSUE PLACE OF ISSUE			13 DAYS @ \$\$ 120 \$1560	
ADD NAMED DRIVER			WEEKS @ \$\$	
DRIVING LICENCE NO. DATE OF EXPIRY PLACE OF ISSUE			MONTHS @ \$\$	
PASSPORT NO. DATE OF ISSUE PLACE OF ISSUE			BY INITIALING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)	SUB-TOTAL
				TOTAL RENTAL
				DELIVERY FEE
				COLLECTION FEE
<p>INDICATE: A - Accidents D - Dents S - Scratches X - Crack</p>				
<p>HIRER IS RESPONSIBLE FOR THE FIRST \$ EXCESS FOR COLLISION / DAMAGE TO FIRST PARTY, (I.E.) H. L. CAR RENTAL PTE LTD. VEHICLE (INCLUDING WINDSCREEN) AND ALSO FIRST \$ EXCESS FOR COLLISION / DAMAGE TO THIRD PARTY'S VEHICLE FOR EACH AND EVERY ACCIDENT / DAMAGE.</p>				
EXCESS:				
THIS VEHICLE IS USE WITHIN SINGAPORE ONLY OUR INSURANCE DOES NOT COVER IN MALAYSIA				
PREPAYMENT		TOTAL CHARGE		
CHECK		DEPOSIT		
CASH				
RECEIPT NO. 15347		NETT CHARGE \$1560		
AMOUNT DUE/REFUND				
Vehicle Number	Date From	Date To	Remarks	
			Replacement	
			Replacement	
<p>I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF. I UNDERTAKE NOT TO USE OR LET OTHERS USE THE VEHICLE TO CARRY OUT ANY ILLEGAL OR CRIMINAL ACTS INCLUDING CARRYING OF DUTY UNPAID GOODS ESPECIALLY CIGARETTES.</p>				
SIGNED BY THE PARTIES HERETO ON THE _____ DAY OF _____				
OWNER			RENTER'S/DRIVER'S SIGNATURE	