

ASS. REC. BY:

REF:

CS/msh/18042018/16042018

Special Instruction:

SURVEYOR

Rasul

ASSIGNMENT (Office)

Mentor

From (Person):

Winnie Chua

of

M21h

Date/Time: 18042018 454pm

Estimated Cost:

Bill to:

DI / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SDE 1043X

Insured:

at Workshop in/s:

Volkswagen

Tel:

of

247 Alexandra Rd

Policy No:

A28867306AVW

Claim No:

555641

Sum Insured:

Excess:

\$ 500.00

Make of Veh:

D.O.A.

16042018

(Client's Record)

CA / REV / REF. / REV 24 HRS

19042018 @ 1230am

H.O.D. Endorsement:

Date/Time:

18042018 551pm

Person Contacted:

Edmund

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SDE 1043X - CS3 / AXA / 3007168 / YV01
	DDT: 170413

- 19/04/18 @ 14:01 p.m. revised to Winnie Chua Ping Ping via merimer.
- 19/04/18 @ 15:26 p.m. mandate approved by Winnie Chua Ping Ping.
- 19/04/18 @ 15:55 p.m. revised to workshop of authorised via email.
- 26/04/18 @ 15:42 p.m. revised to Winnie Chua Ping Ping via merimer. (supp)

REF: 4426E

REF:

CS/MS(18007259/R)S3b

4426E

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 (OD)TP / IWS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: SDE 1043X
 at Workshop m/s Volkswagen
 of 247, ALKAMORA RD
 Insured: M314
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: 500
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 88K
 IDAC Accident Report: Consistent? Yes or No
 GIA / PR Seen: Consistent? Yes or No
 Est. Repairs: days Res.: Yes or No
 Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SDE 1043X Yr Regn: 2016 / 062
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: VOLKSWAGEN JETTA 1.4 TSI c.c 1390
 Colour: GREEN A/C Insured / Std / NI / NA
 Sp Reading: 23618 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WVW222162GM008081
 Gen. Cond: Good (Fair) / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 205/55R16
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR) / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R/Bal: 6 mm R/Bal: 6 mm
 L/Bal: 6 mm L/Bal: 6 mm
 D.O.A: 16/04/14 D.O.L: 19/04/18
 Survey held at VOLKSWAGEN
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 N/S REAR
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

27/04/18 @ 07:32 a.m. revised to mandate approved by Winnie Chua Ping Ping
 30/04/18 @ 10:34 a.m. revised to workshop of Supplementary approved via email.
 21/05/18 @ 17:43 p.m. revised finalization to Winnie Chua Ping Ping via messenger.
 23/05/18 @ 15:50 p.m. mandate approved by Lui Shew Wei. (Finalized Figure)
 23/05/18 @ 16:43 p.m. confirmed P/P \$11,661.62/11 days with Pearlyn/Germaine via email.
 24/05/18 (\$18,633.52 - \$11,661.62) Reduction = 37%

RECEIVED 24 MAY 2018

Date/Time: File Pass to? 24/05/18
 1) Typist
 Date/Time: File Return to? _____

☐ : Preli. Report
☒ : Final Report

Days Of Repair: 11

Resurvey No. of Trip: 1

Survey Fee: 200

Transportation: _____

\$ + RS. _____

Photos: 10

Others: _____

TOTAL: 210

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)

Report Format :

Lump Sum / I.B.I: (\$ P/P \$11,661.62)

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Apr 2018		18 Apr 2018 16:54 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:		LIM YAN MENG , ID: S0104426E, Tel: +6591126744, Email: lym02@singnet.com.sg							
Vehicle Reg. No.:		SDE1043X							
Claim Type:		OD / 555641							
Date of Loss:		16/04/2018 18:00 - :59 [27 Months and 15 Days From LTA Reg Date (Man Yr)]							
Policy/Cover Note No.:		A28867306AVW (Comprehensive) Coverage: 15/12/2017 - 14/12/2018							
Excess:		S\$500.00							
Repairer:		Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288							
Handling Insurer:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Winnie Chua Ping - 6594 2556]							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 19/04/2018]							
Driver/Custodian:		LIM YAN MENG (63 / Male), NRIC: S0104426E, Tel: +6591126744							
Adj Asg. Remarks:		Survey and revert. Survey appt 19/04/18, 10.30am, Owner waiting.							
ASSOCIATED MAIL RECEIVED									
There are no mail for this case.									
ALL ASSOCIATED TASKS									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4426E
Vehicle Details	
Vehicle No.:	SDE1043X
Vehicle to be Exported:	No
Intended De-registration Date:	19 Apr 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA GP 1.4 TSI 90 A/T TL 1632G7
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CAXF82901
Chassis No.:	WVWZZZ16ZGM008081
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$17,727.00
Original Registration Date:	15 Dec 2016
First Registration Date:	15 Dec 2016
Transfer Count:	0
Actual ARF Paid:	\$17,727.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Dec 2026
PARF Rebate Amount:	\$13,295.00
Intended COE Rebate Details	
COE Expiry Date:	14 Dec 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,000.00
COE Rebate Amount:	\$41,527.00
Total Rebate Amount:	\$54,822.00

The information contained herein is correct as at 19 Apr 2018

OK

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 23 May 2018 4:43 PM
To: 'Ong, Germaine (VWG Singapore)'; 'Rasul (LKKAuto)'; 'SUR'
Cc: 'Cheong, Pearlyn (VWG Singapore)'; 'Wong, Meiy (VWG Singapore)'; 'Foo, John (VWG Singapore)'; 'Kong, Charmaine (VWG Singapore)'
Subject: RE: SDE1043X - FINALISE

Dear Pearlyn/Germaine,

Confirmed part by part \$ 11,661.62 before excess \$500 & GST.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]
Sent: Wednesday, 16 May 2018 11:05 AM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>
Subject: RE: SDE1043X - FINALISE

Dear Rasul

As is the same part no, hence our system appear as door insulator

I am not able to change the description as it had been post and ship from our part

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>

Rasul (LKKAuto)

From: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>
Sent: Wednesday, 16 May, 2018 11:05 AM
To: Rasul (LKKAuto); SUR
Cc: Cheong, Pearlyn (VWG Singapore); Wong, Mei (VWG Singapore); Foo, John (VWG Singapore); Kong, Charmaine (VWG Singapore)
Subject: RE: SDE1043X - FINALISE

Dear Rasul

As is the same part no, hence our system appear as door insulator

I am not able to change the description as it had been post and ship from our part

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



From: Rasul (LKKAuto) [<mailto:Rasul@lkkauto.com>]
Sent: Wednesday, 16 May, 2018 10:12 AM
To: Ong, Germaine (VWG Singapore); SUR
Cc: Cheong, Pearlyn (VWG Singapore); Wong, Mei (VWG Singapore); Foo, John (VWG Singapore); Kong, Charmaine (VWG Singapore)
Subject: RE: SDE1043X - FINALISE

Hi Germaine,

I was informed by my colleague, that the door insulator is 2 pcs. Actually, door insulator supposed to be 1 pc. The other door was not given because it was repaired.

I was informed that the other piece insulator is for rear fender. If that so, the parts name should be change, rather using the words door insulator

Kindly amend on the part for insulator

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Ong, Germaine (VWG Singapore) [<mailto:Germaine.ong@vw.com.sg>]

Sent: Monday, 30 April, 2018 1:54 PM

To: Rasul (LKKAuto); SUR

Cc: Cheong, Pearlyn (VWG Singapore); Wong, Mei (VWG Singapore); Foo, John (VWG Singapore); Kong, Charmaine (VWG Singapore)

Subject: SDE1043X - FINALISE

Dear Rasul,

Please confirmed

COR \$11161.62 after less excess \$500 before GST

Best Regards

Pearlyn Cheong

Insurance Service Advisor
AfterSales

New Arteon.

This is high performance art.



Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 30 April 2018 10:34 AM
To: 'Cheong, Pearlyn (VWG Singapore)'; 'Kong, Charmaine (VWG Singapore)'; 'Wong, MeiY (VWG Singapore)'; 'Goh, Edmund (VWG Singapore)'
Cc: Rasul@lkkauto.com; 'SUR'
Subject: FW: SUPPLEMENTARY SDE1043X
Attachments: SDE1043XSUPPLEMENTARY.xls; IMG_6479.JPG; IMG_6480.JPG; IMG_6481.JPG; IMG_6521.JPG; IMG_6522.JPG; IMG_6523.JPG; IMG_6524.JPG; IMG_6527.JPG; IMG_6528.JPG; IMG_6529.JPG; IMG_6530.JPG; IMG_6531.JPG; IMG_6553.JPG; IMG_6554.JPG; IMG_6555.JPG; SUPPLEMENTARY.pdf

Dear Germaine,

Supplementary has been approved.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Thursday, 26 April 2018 9:24 AM
To: 'Cheong, Pearlyn (VWG Singapore)' <Pearlyn.cheong@vw.com.sg>; 'Kong, Charmaine (VWG Singapore)' <charmaine.kong@vw.com.sg>; 'Wong, MeiY (VWG Singapore)' <meiy.wong@vw.com.sg>; 'Goh, Edmund (VWG Singapore)' <edmund.goh@vw.com.sg>
Cc: Rasul@lkkauto.com; 'SUR' <sur@lkkauto.com>
Subject: FW: SUPPLEMENTARY SDE1043X

Dear Germaine,

Received with thanks. We will check and revert you.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) [<mailto:Germaine.ong@vw.com.sg>]
Sent: Wednesday, 25 April 2018 6:13 PM
To: Rasul (LKK Auto) <Rasul@lkkauto.com> (<Rasul@lkkauto.com> <Rasul@lkkauto.com>)
Cc: SUR <sur@lkkauto.com>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, MeiY (VWG Singapore) <meiy.wong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>
Subject: SUPPLEMENTARY SDE1043X

Dear Rasul

Please see attached supplementary for your kind approval

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.



Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 19 April 2018 3:55 PM
To: Pearlyn.cheong@vw.com.sg; charmaine.kong@vw.com.sg; edmund.goh@vw.com.sg
Cc: meiy.wong@vw.com.sg; Germaine.ong@vw.com.sg; sur@lkkauto.com
Subject: SDE 1043X - MSIG OD

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SDE 1043X (Excess \$ 500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SDE1043X (555641)**

OD

Apr 16 2018 6:00PM

[LIM YAN MENG]

Volkswagen Centre Singapore

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 23/05/2018 15:50 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$11661.62) - SDE1043X - Claim Handler: Winnie Chua Ping Ping

Approved:11661,62:a lf c

DOCUMENTS SUMMARY

There are no documents.

Print Received Message

This mail is associated with :

***SDE1043X (555641)**

OD

Apr 16 2018 6:00PM

[LIM YAN MENG]

Volkswagen Centre Singapore

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 19/04/2018 15:26 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$12546.18) - SDE1043X - Claim Handler: Winnie Chua Ping Ping

Approved:12546.18:a if c; check items to be confirmed

View Received Message

This mail is associated with :

***SDE1043X (555641)**

OD

Apr 16 2018 6:00PM

[LIM YAN MENG]

Volkswagen Centre Singapore

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 27/04/2018 07:32 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$13903.22) - SDE1043X - Claim Handler: Winnie Chua Ping Ping

Approved:13903.22:a if c; check items to be confirmed

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Winnie Chua Ping Ping

Date: 19 Apr 2018

Preliminary Advice

Vehicle No	: SDE1043X	Accident Date	: 16/04/2018
Make	: VOLKSWAGEN JETTA	Policy No.	: A28867306AVW
Assignment Date	: 18/04/2018	Excess	: S\$500.00
Date of Inspection	: 19/04/2018	Est. Duration of Repair	: 11 days
Inspection At	: Volkswagen Centre Singapore (HQ) 247 Alexandra Road Singapore 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,276.48
Revised Amount	:S\$	12,546.18
Check Items (Estimated)	:S\$	234.99
Total	:S\$	12,781.17

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	88,000.00
COE / PARF Rebate	:S\$	54,822.00
Salvage Value	:S\$	
Margin for Repair	:S\$	33,178.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Winnie Chua Ping Ping

Date: 26 Apr 2018

Preliminary Advice

Vehicle No	: SDE1043X	Accident Date	: 16/04/2018
Make	: VOLKSWAGEN JETTA	Policy No.	: A28867306AVW
Assignment Date	: 18/04/2018	Excess	: S\$500.00
Date of Inspection	: 19/04/2018	Est. Duration of Repair	: 11 days
Inspection At	: Volkswagen Centre Singapore (HQ) 247 Alexandra Road Singapore 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,633.52	(inclusive with supp \$1,357.04)
Revised Amount	:S\$	13,903.22	(inclusive with supp \$1,357.04)
Check Items (Estimated)	:S\$	234.99	
Total	:S\$	14,138.21	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	88,000.00
COE / PARF Rebate	:S\$	54,822.00
Salvage Value	:S\$	
Margin for Repair	:S\$	33,178.00

Remarks

- (x) The vehicle is economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Winnie Chua Ping Ping

Date: 22 May 2018

Preliminary Advice

Vehicle No	: SDE1043X	Accident Date	: 16/04/2018
Make	: VOLKSWAGEN JETTA	Policy No.	: A28867306AVW
Assignment Date	: 18/04/2018	Excess	: S\$500.00
Date of Inspection	: 19/04/2018	Est. Duration of Repair	: 11 days
Inspection At	: Volkswagen Centre Singapore (HQ) 247 Alexandra Road Singapore 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,633.52
Revised Amount	:S\$	11,661.62
Check Items (Estimated)	:S\$	0.00
Total	:S\$	11,661.62

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	88,000.00
COE / PARF Rebate	:S\$	54,822.00
Salvage Value	:S\$	
Margin for Repair	:S\$	33,178.00

Remarks

(X) The vehicle is economical/not economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

MSIG WINNER
OD
OUT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/04/2018 09:19
Date Of Accident	16/04/2018 18:10
Exact Location Of Accident	BUKIT MERAH VIEW
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDE1043X
Insured/Policyholder	
Name Of Registered Owner	LIM YAN MENG
NRIC No	S0104426E
Email Address	LYM02@SINGNET.COM.SG
Mobile Phone No	(LOCAL) +65-91126744
Alternative Phone No	OFFICE-62706487

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA TSI (DSG) TRENDLINE FL
Exact Purpose for which vehicle was being used at time of accident	

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28867306 AVW
Cover Note Number	

Driver

Name of Driver	LIM YAN MENG
NRIC No	S0104426E
Date Of Birth	25/08/1954
Occupation	INDOOR
Date Of Driving Pass	03/03/1977
Driving Experience	41 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-91126744
Fax Number	
Contact Number	OFFICE-62706487
Email Address	LYM02@SINGNET.COM.SG

Address	135, JALAN BUKIT MERAH, #16-1446
Postcode	160135
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO FILE SIZE EXCEED
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SBS7408M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	BUS
Name of Driver	LEE YU KAI
NRIC/Passport Number	F1220529P
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

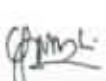
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

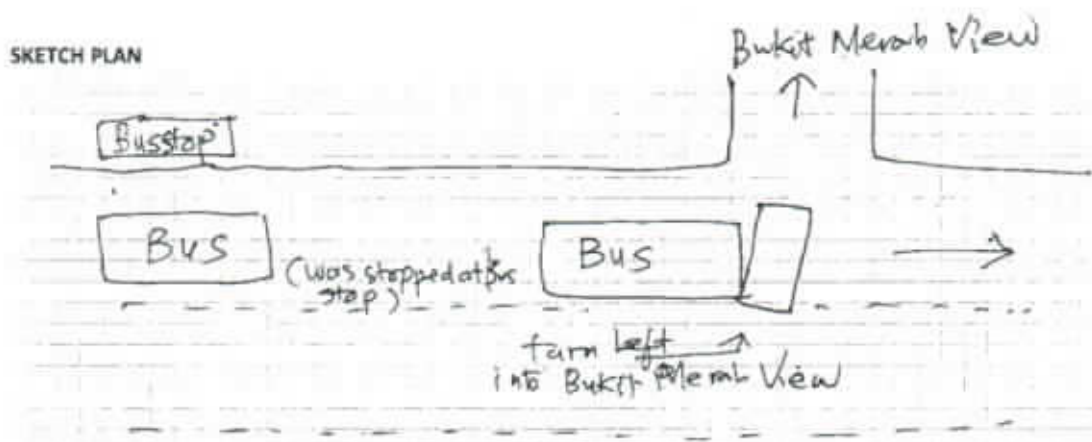
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

 17/6/18
0925
Policyholder's Signature
Date & Time:

 17/6/18
0925
Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



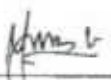
Jalan Bukit Merah →

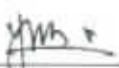
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At the time of 1805 pm. Driving at the second link, try to turn left into Bukit Merah view from 2nd link. Left signal given to alert bus service 14 on my left about 20 meter away. Upon turning into left. bus already collided on my left hand side door.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

 17/4/18
9/25
Policyholder's Signature
Date & Time:

 17/4/18
9/25
Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
Tel +65 6827 7888, Fax +65 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 28867306 AVW

Excess : SGD500

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle

SPF1043X

2. Name of Policyholder

Lim Yan Meng

3. Effective Date of the Commencement of Insurance for the purposes of the Act

15/12/2017

4. Date of Expiry of Insurance

14/12/2018

5. Persons or Classes of Persons entitled to drive*

Lim Yan Meng

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers

for Chief Executive Officer



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



POI TUAS

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No 199101494Z

POI TUAS

LIM YAN MENG
135 JALAN BUKIT MERAH
#16-1446
Singapore, 160135
Singapore

Service Quote

Customer No. CV016684
Quote No. SER/QUO/1800667
Quote Date 17/04/18
Salesperson Delsie Ong
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make Volkswagen Passeng	Model Description JETTA TSI (DSG) TRENDLINE FL	Mileage 21,693	Service Advisor Cheong Pearlyn
License No. SDE1043X	VIN WVWZZZ16ZGM008081	Initial Registration 15/12/16	Sales Advisor Delsie Ong
Engine Code	Labor Type M4	Engine No. CAX F82901	Model Code 1632G7

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	7	UNIT		2850 3,225.00
P B&P ALEX LABOUR	TRANSFER DOOR PARTS	2	UNIT		237.50 960.00
P B&P ALEX LABOUR	RE+REINSTALLED REAR LUAGG	1	UNIT		237.50 478.00
P B&P ALEX PAINT	SPRAY PAINT	7	UNIT		2000 3,500.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		360.00
	COMPULSORY TO DO AFTER AC				
	CHECK WIRE HARNESS, ECU, S	1	Time Un		200.00
P B&P MECH	Nett	1	Time Un		50.00
P B&P MECH	TYRE BALANCE	1	Time Un		1,850.00
	Nett				
P B&P PARTS	WHEEL RIM	1	Time Un		2.53
P B&P PARTS	KEY IN PARTS NUMBER	1	Time Un		300.00
P B&P PARTS	WHEEL VALVE	1	Time Un		11,012.53
P B&P WHEEL ALIGNMENT	KEY IN PARTS NUMBER	1	Time Un		
	B&P WHEEL ALIGNMENT NETT				
	Sum Labor				1,293.85
P 5C6809843A	FENDER LHR	1	Pieces		234.99
	Use Predecessor 5C6809843	1	Pieces		1,292.80
P 5C6810971D	WHEEL HOUSING LINING LHR	1	Pieces		
P 5C6831055G	LH FRONT DOOR	1	Pieces		2,090.74
	Predecessor 5C6831055E				
P 5C6833055E	LH REAR DOOR	1	Pieces		60.09
	Use 5C6833055C or 5C6833111A	1	Pieces		164.08
P 5C6837651	LF FRONT DOOR SEAL	1	Pieces		
P 5C6839699D	DOOR SEAL LHR				
	Predecessor 5C6839699C				
Sum carried forward					16,149.08

Liability Consultant: hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

PDI TUAS

LIM YAN MENG
135 JALAN BUKIT MERAH
#16-1446
Singapore, 160135
Singapore

PDI TUAS

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV016684
Quote No. SER/QUO/1800667
Quote Date 17/04/18
Salesperson Deise Ong
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make Volkswagen Passeng	Model Description JETTA TSI (DSG) TRENDLINE FL	Mileage 21,693	Service Advisor Cheong Pearlyn
License No. SDE1043X	VIN WVWZZZ16ZGM008081	Initial Registration 15/12/16	Sales Advisor Deise Ong
Engine Code	Labor Type MI	Engine No. CAX F82901	Model Code 1632G7

		Continued	16,149.08
P 5C6867911J 9B9	DOOR SEAL INNER	1 Pieces	acc 184.53
P 5C6867913G 9B9	Use Predecessor 5C6867911G 9B	1 Pieces	acc 155.97
	LH REAR DOOR WEATHERSTRIP		
	Use Predecessor 5C6867913C 9B	1 Pieces	acc 78.43
P D 007600A1	INOXSPRAY	1 Pieces	acc 330.24
P D 180003M2	2KADHESIV	1 Pieces	acc 106.63
P D 378500A2	DOOR INSULATOR	1 Pieces	acc 89.29
P D 476KD1M2	SEALANT	1 Pieces	acc 182.26
P D 506KD1A3	2K FOAM	1 Pieces	6,263.95
	Sum Item		

Sum Labor 11,012.53
Sum Item 6,263.95
Total SGD 17,276.48
7% GST 1,209.35
Total SGD Incl GST 18,485.83

Explanations
P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN - Acc - No...

RASUL
HP 90010068
10-11 days
19/04/18 @ 1110
EXCESS - 500
RECENT
Resurvey by paint

PDI TUAS

PDI TUAS

LIM YAN MENG
135 JALAN BUKIT MERAH
#16-1446
Singapore, 160135
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV016684
Quote No. SER/QUO/1800667
QuoteDate 17/04/18
Salesperson Delsie Ong
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA TSI (DSG) TRENDLINE FL	21,693	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SDE1043X	WVWZZZ16ZGM008081	15/12/16	Delsie Ong
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX F82901	1632G7

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	7	UNIT	2850 3225.00	
P B&P ALEX LABOUR	TRANSFER DOOR PARTS	2	UNIT	237.50 950.00	
P B&P ALEX LABOUR	RE+REINSTALLED REAR LUAGG	1	UNIT	237.50 475.00	
P B&P ALEX PAINT	SPRAY PAINT	7	UNIT	2000 3500.00	
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un	360.00	
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un	200.00	
	Nett				
P B&P MECH	TYRE BALANCE	1	Time Un	50.00	
	Nett				
P B&P PARTS	WHEEL RIM	1	Time Un	1850.00	
	KEY IN PARTS NUMBER				
P B&P PARTS	WHEEL VALVE	1	Time Un	2.53	
	KEY IN PARTS NUMBER				
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	Time Un	300.00	
	Sum Labor				11,012.53
P 5C6809843A	FENDER LHR	1	Pieces	1293.85	
	Use Predecessor 5C6809843				
P 5C6810971D	WHEEL HOUSING LINING LHR	1	Pieces	234.99	
P 5C6831055G	LH FRONT DOOR	1	Pieces	1292.80	
	Predecessor 5C6831055E				
P 5C6833055E	LH REAR DOOR	1	Pieces	2090.74	
	Use 5C6833055C or 5C6833111A				
P 5C6837651	LF FRONT DOOR SEAL	1	Pieces	60.09	
P 5C6839699D	DOOR SEAL LHR	1	Pieces	164.08	
	Predecessor 5C6839699C				

Sum carried forward

16,149.08

Payments to: - BBN: - Acc.-No.:

LKK Auto Consultant, hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

PDI TUAS

LIM YAN MENG
135 JALAN BUKIT MERAH
#16-1446
Singapore, 160135
Singapore

PDI TUAS

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV016684
Quote No. SER/QUO/1800667
QuoteDate 17/04/18
Salesperson Delsie Ong
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make: Volkswagen Passeng
License No. SDE1043X
Engine Code
Model Description JETTA TSI (DSG) TREN
VIN VVVZZZ16ZGM00808
Labor Type M4

Rear Fender insulator

53.54. neu

38.40

Service Advisor Cheong Pearlyn
Sales Advisor Delsie Ong
Model Code 1632G7

		inued		16,149.08
P 5C6867911J 9B9	DOOR SEAL, INNER	1 Pieces	132.86 neu	184.53 ✓
P 5C6867913G 9B9	Use Predecessor 5C6867911G 9B LH REAR DOOR WEATHERSTRIP	1 Pieces	117.30 neu	155.97 ✓
P D 007600A1	Use Predecessor 5C6867913C 9B INOXSPRAY	1 Pieces	56.47 neu	78.43 ✓
P D 180003M2	2KADHESIV	1 Pieces	237.22 neu	330.24 ✓
P D 378500A2	DOOR INSULATOR	2 Pieces	38.41 neu	106.68 ✓
P D 476KD1M2	SEALANT	1 Pieces	68.29 neu	89.29 ✓
P D 506KD1A3	2K FOAM	1 Pieces	131.23 neu	182.26 ✓
Sum Item				6,263.95

RASUL
Hp 90010068

10-11 days
19/04/18 @ 1110

EXCESS: 500

Revert

Resurvey b x paint

Sum Labor 11,012.53
Sum Item 6,263.95

Total SGD 17,276.48
7% GST 1,209.35
Total SGD Incl, GST 18,485.83

Explanations

P = Proportionately Charged

Payment Terms

No Credit

Payments to:

- BBN - Acc-No...

15647.52

Supplementary or Omitted List



VEHICLE NUMBER: SDE1043X

MODEL JETTA TSI (DSG) TRENDLINE FL

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
1	R&R REAR W/SCREEN	1	\$ 550.00	\$ 550.00 ✓
2	SPRAY PAINTING Rocker panel	1	\$ 500.00	\$ 500.00 ✓
Total				\$1,050.00

No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
1	N 10621301	NUT	5	\$2.14	28.00	\$7.70 ✓
2	D 004660M2	2K GLUE	1	\$183.87	28.00	\$132.39 ✓
3	D 002000A2	CLEANER	1	\$147.85	28.00	\$106.45 ✓
4	D 00920002	PRIMER	1	\$32.19	28.00	\$23.18 ✓
5	D 00950025	APPLICATOR	2	\$11.19	28.00	\$16.11 ✓
6	D 181802M1	ACTIVATOR	1	\$29.46	28.00	\$21.21 ✓
TOTAL:						\$307.04

Total Labour & Parts

\$1,357.04

Survey By

Service Order Confirmation

SERVICE ORDER NO.: 18IP1048

CUSTOMER NO.: CV016684

CUSTOMER NAME: LIM YAN MENG

TELEPHONE NO.:

ADDRESS: 135 JALAN BUKIT MERAH #16-1446

Singapore

VEH No.: SDE1043X

Order Date: 19/04/18

Reg Date: 15/12/16

KM: 21,693

VIN NO.: WVVZZZ16ZGM008081

ENGINE NO:

SA: Cheong Pearylun

MODEL: JETTA TSI (DSG) TRENDLINE FL MODEL NO.: 1632G7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	360	360 ✓
2	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	200	200 ✓
3	B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	TU	300	300 ✓
4	B&P MECH	TYRE BALANCE	1	TU	50	50 ✓
5	B&P INSURANCE EXCESS	INSURANCE EXCESS / DEDUCTIBLE	1	TU	-500	-500
6	B&P ALEX LABOUR	LABOUR	6	UNIT	475	2,850 ✓
7	B&P ALEX PAINT	PAINT + 1 panel Rocker panel	5	UNIT	500	2,500 ✓
8	B&P ALEX LABOUR	TRANSFER DOOR PARTS	0.5	UNIT	475	237.5 ✓
9	B&P ALEX LABOUR	RE-REINSTALLED REAR LUAGGAGE TRIM	0.5	UNIT	475	237.5 ✓
10	B&P ALEX LABOUR	R&R REAR W/SCREEN	1	UNIT	550	550 (3) ✓
11	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
12	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
Item						
13	D 378500A2	DOOR INSULATOR	2	PCS	53.34	28 76.81 ✓
14	SC6867911J 9B9	DOOR SEAL, INNER	1	PCS	184.53	28 132.86 ✓
15	SC6833055E	LH REAR DOOR	1	PCS	2,096.74	28 1,505.33 ✓
16	SC6867913G 9B9	LH REAR DOOR WEATHERSTRIP	1	PCS	155.97	28 112.30 ✓
17	SC6809843A	FENDER LHR	1	PCS	1,293.85	28 931.57 ✓
18	D 180003M2	2KADHESIV	1	PCS	330.24	28 237.77 ✓
19	D 906KD1A3	2K FOAM	1	PCS	182.26	28 131.29 ✓
20	D 007600A1	INOXSPRAY	1	PCS	78.43	28 56.47 ✓
21	D 476KD1M2	SEALANT	1	PCS	89.29	28 64.29 ✓
22	SK06010255 8Z8	16" "PESCARO" RIM ONLY	1	PCS	1,138.48	28 819.71 ✓
23	311801361	RUBBER VALVE	1	PCS	1.72	28 1.24 ✓
24	N 10621301	NUT	5	PCS	2.14	28 7.70 (2) ✓
25	D 004660M2	2K GLUE	1	PCS	183.67	28 132.38 (5) ✓
26	D 002000A2	CLEANER	1	PCS	147.85	28 106.45 (5) ✓
27	D 00820002	PRIMER	1	PCS	32.19	28 23.18 (5) ✓
28	D 00950025	APPLICATOR	2	PCS	11.19	28 18.11 (5) ✓

Service Order Confirmation

SERVICE ORDER NO: 18P1048

CUSTOMER NO.: CV016884

CUSTOMER NAME: LIM YAN MENG

TELEPHONE NO.:

ADDRESS: 135 JALAN BUKIT MERAH #16-144B

Singapore

VEH No.: SDE1043X

Order Date: 19/04/18

Reg Date: 15/12/16 KM: 21,893

VIN NO.: WVVZZZ16ZGM008081 ENGINE NO:

SA: Cheong Pearlyn

MODEL: JETTA TSI (DSG) TRENDLINE FL MODEL NO.: 1632G7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
28	D 181802M1 ACTIVATOR	1	PCS	29.46	28	21.21 (S) <i>mc</i>

Remarks : MSG WINNER QD

DOA 18/04/2018

SURVEYOR LKK RASUL

EXCESS \$500

TOTAL	11,161.62
GST AMOUNT	781.31
TOTAL AMOUNT	11,942.93

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Apr 2018		18 Apr 2018 16:54 Edit Adj Rpt	\$11,661.62 Edit Estimates	\$11,661.62 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: LIM YAN MENG , ID: S0104426E, Tel: +6591126744, Email: lym02@singnet.com.sg									
Vehicle Reg. No.: SDE1043X		Date of Loss: 16/04/2018 18:00 - :59 [16 Months and 1 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 555641		Policy/Cover Note No.: A28867306AVW (Comprehensive) Coverage: 15/12/2017 - 14/12/2018 Excess: \$500.00							
Repairer: Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Winnie Chua Ping Ping - 6594 2556]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 18/05/2018]									
Driver/Custodian: LIM YAN MENG (63 / Male), NRIC: S0104426E, Tel: +6591126744									
Adj Asg. Remarks: Survey and revert. Survey appt 19/04/18, 10.30am, Owner waiting.									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- MSIG_SG (23/05/2018): Alert - Adj Mandate Approved (\$11661.62) - SDE1043X - Claim Handler: Winnie Chu... - MSIG_SG (27/04/2018): Alert - Adj Mandate Approved (\$13903.22) - SDE1043X - Claim Handler: Winnie Chu... - MSIG_SG (19/04/2018): Alert - Adj Mandate Approved (\$12546.18) - SDE1043X - Claim Handler: Winnie Chu...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SDE1043X (555641)
 OD
 Apr 16 2018 6:00PM
 [LIM YAN MENG]
 Volkswagen Centre Singapore

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1	19/04/18 14:01	Adjuster Immediate Advice	Load HTM	☐	
2	26/04/18 15:42	Adjuster Immediate Advice	Load HTM	☐	
3	22/05/18 17:43	Adjuster Immediate Advice	Load HTM	☐	

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	26/04/18 09:12	Odometer Reading	Load JPG	☒	
2	26/04/18 09:12	Chassis Number	Load JPG	☒	
3	26/04/18 09:12	General View	Load JPG	☒	
4	26/04/18 09:12	General View	Load JPG	☒	
5	26/04/18 09:12	General View	Load JPG	☒	
6	26/04/18 09:12	General View	Load JPG	☒	
7	26/04/18 09:12	General View	Load JPG	☒	
8	26/04/18 09:12	General View	Load JPG	☒	
9	26/04/18 09:12	General View	Load JPG	☒	
10	26/04/18 09:12	General View	Load JPG	☒	
11	26/04/18 09:12	General View	Load JPG	☒	
12	26/04/18 09:12	General View	Load JPG	☒	
13	26/04/18 09:12	General View	Load JPG	☒	
14	26/04/18 09:12	General View	Load JPG	☒	
15	26/04/18 09:12	General View	Load JPG	☒	
16	26/04/18 09:12	General View	Load JPG	☒	
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22	26/04/18 09:12	General View	Load JPG	☒	
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24	26/04/18 09:12	General View	Load JPG	☒	
25	26/04/18 09:12	General View	Load JPG	☒	
26	26/04/18 09:12	General View	Load JPG	☒	
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28	26/04/18 09:12	General View	Load JPG	☒	
29	26/04/18 09:12	General View	Load JPG	☒	
30	26/04/18 09:12	General View	Load JPG	☒	
31	26/04/18 09:12	General View	Load JPG	☒	
32	26/04/18 09:12	General View	Load JPG	☒	
33	26/04/18 09:12	General View	Load JPG	☒	

Assessment Reports			1 per page	☒
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34	26/04/18 09:12	General View		☒
35	26/04/18 09:12	General View		☒
36	26/04/18 09:12	General View		☒
37	26/04/18 09:12	General View		☒
38	26/04/18 09:12	General View		☒
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52	26/04/18 09:12	General View		☒
53	26/04/18 09:12	General View		☒
54	23/05/18 11:53	Dismantled Parts		☒
55	23/05/18 11:53	Dismantled Parts		☒
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57	23/05/18 11:53	Dismantled Parts		☒
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Assessment Reports				1 per page	☒
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LKK Auto Consultants Pte Ltd (HQ)					
Documentation				1 per page	☒
No	Finalized On			Thumbnail	Print
1	17/04/18 16:24	od estimates		 Load PDF	
2	17/04/18 16:26	email from ws		 Load PDF	
MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)				Thumbnail	Print
1	18/04/18 16:50	Email - Survey Appt		 Load PDF	
LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	19/04/18 14:15	ESTIMATE		 Load PDF	
2	26/04/18 15:48	SUPPLEMENTARY		 Load PDF	
3	23/05/18 13:39	SURVEYOR MARKING		 Load PDF	
4	23/05/18 13:43	FINAL BILL		 Load PDF	

Linked Accident Report Documents

Assessment Reports				1 per page	☒
No	Finalized On			Thumbnail	Print
Volkswagen Centre Singapore (HQ)					
1	17/04/18 10:11	Accident Statement		 Load HTM	
Photos/Images				3 per page	☒
No	Finalized On			Thumbnail	Print
Volkswagen Centre Singapore (HQ)					
1	17/04/18 09:59	Accident Photo		 Load JPG	☒
2	17/04/18 09:59	Accident Photo		 Load JPG	☒
3	17/04/18 10:00	Accident Photo		 Load JPG	☒
4	17/04/18 10:00	Accident Photo		 Load JPG	☒
5	17/04/18 10:00	Accident Photo		 Load JPG	☒
6	17/04/18 10:00	Accident Photo		 Load JPG	☒
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8	17/04/18 10:00	Accident Photo		 Load JPG	☒
Documentation				1 per page	☒
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Volkswagen Centre Singapore (HQ)					
1	17/04/18 10:09	Sketch Plan		 Load TIFF	
2	17/04/18 10:09	Sketch Plan #2		 Load TIFF	
3	17/04/18 10:09	Sketch Plan #3		 Load TIFF	
4	17/04/18 10:09	Sketch Plan #4		 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18007259/R1S3BE2

Date: 30/05/2018

REFERENCE

Insured/Claimant:	LIM YAN MENG	Policy No:	A28867306AVW	
Date of Loss:	16/04/2018	Nature of Claim:	OD	Claim No: 555641

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SDE1043X		
Make & Model:	VOLKSWAGEN JETTA, 1.4 TSI (A)	Engine No:	CAXF82901
Reg. Date:	15/12/2016 (Man. Year: 2015)	Chassis No:	WWZZZ16ZGM008081
Colour:	Grey	Odometer:	23618 km
Engine Capacity:	1390 cc		
Market Value/New Car Price:	S\$88,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,423.52	4,376.62	4,046.90	48.04
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,210.00	7,285.00	2,925.00	28.65
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,633.52	11,661.62	6,971.90	37.42
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	18,133.52	11,161.62	6,971.90	38.45
+ GST 7.00/7.00% (S\$)	1,269.35	781.31	488.04	38.45
Nett Amount (S\$)	19,402.87	11,942.93	7,459.94	38.45

INSPECTION

Date of Assignment:	18/04/2018	
Date Inspected:	19/04/2018	Inspected At: Volkswagen Centre Singapore (HQ) 247 Alexandra Road Singapore 159934
Estimated Period of Repair:	11.0 days	

Adjuster: MOHD RASUL

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 30 May 2018)
Parts: 143	VOLKSWAGEN JETTA 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SDE1043X)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*WHEEL RIM KEY IN PARTS NUMBER	Scratched	1,850.00 FS	*819.71 FS
2	1		*WHEEL VALVE KEY IN PARTS NUMBER	Necessary	2.53 FS	*1.24 FS
3	1		*FENDER LHR	Bent	1,293.85 FS	*931.57 FS
4	1		*WHEEL HOUSING LINING LHR	Serviceable	234.99 FS	*- FS
5	1		*LH FRONT DOOR	Repair	1,292.80 FS	*- FS
6	1		*LH REAR DOOR	Bent	2,090.74 FS	*1,505.33 FS
7	1		*LF FRONT DOOR SEAL	Not Necessary	60.09 FS	*- FS
8	1		*DOOR SEAL LHR	Not Necessary	164.08 FS	*- FS
9	1		*DOOR SEAL, INNER	Necessary	184.53 FS	*132.86 FS
10	1		*LH REAR DOOR WEATHERSTRIP	Necessary	155.97 FS	*112.30 FS
11	1		*INOXSPRAY	Necessary	78.43 FS	*56.47 FS
12	1		*2KADHESIV	Necessary	330.24 FS	*237.77 FS
13	1		*DOOR INSULTAOR	Necessary	53.34 FS	*38.41 FS
14	1		*SEALANT	Necessary	89.29 FS	*64.29 FS
15	1		*2K FOAM	Necessary	182.26 FS	*131.23 FS
16	5		*NUT	Necessary	7.70 FS	*7.70 FS
17	1		*2K GLUE	Necessary	132.39 FS	*132.39 FS
18	1		*CLEANER	Necessary	106.45 FS	*106.45 FS
19	1		*PRIMER	Necessary	23.18 FS	*23.18 FS
20	1		*APPLICATOR (2 PCS)	Necessary	16.11 FS	*16.11 FS
21	1		*ACTIVATOR	Necessary	21.21 FS	*21.21 FS
22	1		*REAR FENDER INSULATOR	Necessary	53.34 FS	*38.40 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	8,423.52	4,376.62
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	3,325.00	2,850.00
2	TRANSFER DOOR PARTS	New	950.00	237.50
3	RE+REINSTALLED REAR LUAGG	New	475.00	237.50
4	SPRAY PAINT	New	3,500.00	2,000.00
5	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	360.00	360.00
6	CHECK WIRE HARNESS, ECU, S	New	200.00	200.00
7	TYRE BALANCE	New	50.00	50.00
8	B&P WHEEL ALIGNMENT	New	300.00	300.00
9	R&R REAR W/SCREEN	New	550.00	550.00
10	SPRAY PAINTING ROCKER PANEL	New	500.00	500.00
Gross Labour Cost (\$\$)			10,210.00	7,285.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >