

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Wednesday, 23 May 2018 4:43 PM  
**To:** 'Ong, Germaine (VWG Singapore)'; 'Rasul (LKKAuto)'; 'SUR'  
**Cc:** 'Cheong, Pearlyn (VWG Singapore)'; 'Wong, Mei (VWG Singapore)'; 'Foo, John (VWG Singapore)'; 'Kong, Charmaine (VWG Singapore)'  
**Subject:** RE: SDE1043X - FINALISE

Dear Pearlyn/Germaine,

Confirmed part by part \$ 11,661.62 before excess \$500 & GST.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]  
**Sent:** Wednesday, 16 May 2018 11:05 AM  
**To:** Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>  
**Subject:** RE: SDE1043X - FINALISE

Dear Rasul

As is the same part no, hence our system appear as door insulator

I am not able to change the description as it had been post and ship from our part

Best Regards

Germaine Ong  
Insurance Service Advisor  
AfterSales

Volkswagen Centre Singapore  
17 Tuas Ave 9  
Singapore 639197

HP: +65 92361588  
[Germaine.ong@vw.com.sg](mailto:Germaine.ong@vw.com.sg)  
<http://www.vw.com.sg>



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**From:** Rasul (LKKAUTO) [<mailto:Rasul@lkkauto.com>]

**Sent:** Wednesday, 16 May, 2018 10:12 AM

**To:** Ong, Germaine (VWG Singapore); SUR

**Cc:** Cheong, Pearlyn (VWG Singapore); Wong, MeiY (VWG Singapore); Foo, John (VWG Singapore); Kong, Charmaine (VWG Singapore)

**Subject:** RE: SDE1043X - FINALISE

Hi Germaine,

I was informed by my colleague, that the door insulator is 2 pcs. Actually, door insulator supposed to be 1 pc. The other door was not given because it was repaired.

I was informed that the other piece insulator is for rear fender. If that so, the parts name should be change, rather using the words door insulator

Kindly amend on the part for insulator

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Ong, Germaine (VWG Singapore) [<mailto:Germaine.ong@vw.com.sg>]

**Sent:** Monday, 30 April, 2018 1:54 PM

**To:** Rasul (LKKAUTO); SUR

**Cc:** Cheong, Pearlyn (VWG Singapore); Wong, MeiY (VWG Singapore); Foo, John (VWG Singapore); Kong, Charmaine (VWG Singapore)

**Subject:** SDE1043X - FINALISE

Dear Rasul,

Please confirmed

COR \$11161.62 after less excess \$500 before GST

Best Regards

Pearlyn Cheong

Insurance Service Advisor  
AfterSales

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