

ASS. REC. BY:

REF: CS/ASM18000831/URB²-1

Special Instruction:

ASSIGNMENT (Office)

Smart claim

From (Person):

MARINS.

Yvonne Ang

of

ASM

Date/Time:

17/04/2018

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

Yvonne 68804461

To inspect Vehicle No:

SGR 42842

Insured:

at Workshop n/s

~~SMR~~ JEC Auto

Tel:

of

Bk 1 Kaki Bukit Ave 6 #02-15

Policy No:

Claim No:

S8M0072P

Sum Insured:

Excess:

\$1500.00

Make of Veh:

(Client's Record)

D.O.A

10/01/2018

CA (REV) / REP. / REV 24 HRS

Ah Xian

H.O.D. Endorsement

Date/Time:

15-01-2018 951AM

Person Contacted:

Per Yang

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SGR 42842 - CS/AXA15003728 / Uq3u2 Dti 28/01/18
16/1/18	Sent preli thru Smart claim
28/2/18	Yvonne call to check MV. She said she will offer MV: \$28K, LIA: \$20,258.
(1pm)	Nv: \$7742
19/4/18	Revert thru email, Case tender to JEC
3/5/18	Authorise repair and inform Ah Xian.

Max. Market value : \$28,000

Less Salvage Value : \$(20,258)

Repairable limit : \$7,742

Cost of Repair : \$12,000

Less Repair limit : \$7,000

Difference : \$5,000

GIA Guideline

(50% of \$5,000) : \$2,500

Excess : \$1,500

Total Payable by you : \$4,000 (Before GST/payable @ JEC Auto)

* Balance of \$8000 will be paid by AXA

Confirm LIs \$12,000 @ 18 days

Red: \$31,262.40, 721.

RECEIVED 08 JUL 2018

* Report in View, sent by email

Shyama mercu

REF:

AYA /

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
To inspect Vehicle No: SGQ 42847
at Workshop m/s: SME
of _____
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: 1500
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bel. or Market Value: 26k.

IDAC Accident Report: _____ Consistent? : Yes or No

GIA PR Seen: C Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Supp: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: L7A2W288

Date / Time Action / Instruction

TOTAL LOSS 4 yrs.

Submit unrecovered total loss

MR: \$26,000.00, LTA: \$20,258.00, NV: \$5,742.00

RECEIVED 22 JAN 2019

Veh No: SGQ 42847 Regn: 1 07

Type: C M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CAI

Make: mit Lence C.O. 1584

Colour: Grey A/C: _____ Insured / Std / NI / NA

Sp. Reading: both fly T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JM4STCS3A7U 007308

Gen. Cond: Good C Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: NII / S/Rim / STD A/Rim or

Tyre Size: F: 195/50 R16

R: Dun

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FALKEN

Front

Rear

R/Bal. 3 mm R/Bal. 7 mm

L/Bal. 3 mm L/Bal. 7 mm

D.O.A. 10/1/18 D.O.I. 15/1/18

Survey held at _____

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

O/S Lnt, O/S Rear & Rpt.

The O/C Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐ : Prel. Report
☒ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee

Transaction

Date/Time, File Return to?

3

Add Fee:

☐ : Site Insp \$
☐ : Interview \$
☐ : Tech Insp \$
☐ : Wash and \$

Report Format: 00

Lump Sum / I.B.I: _____

200



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: S8M0072P
Our Ref: CS/ASM18000831/Urb

Date: 19 April 2018

The Motor Claims Department
AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SGQ 4284Z

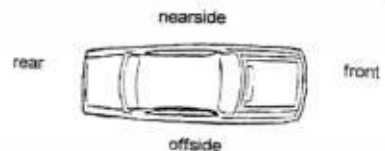
We thank you for the instruction on 12/01/2018

Please be informed that we had conducted the inspection of the abovementioned vehicle 18/04/2017 at the premises of m/s: JEC AUTO SERVICE and have the following to report:-

Repairer's Estimate (Gross)	: S\$ <u>43,262.40</u>
Revised Estimate Amount	: S\$ <u>20,025.68</u>
"Check" Items (Estimated)	: S\$ <u> </u>
Total Repair (Estimated)	: S\$ <u> </u>
Pre-Accident Value	: S\$ <u>26,000.00</u>
COE/PARF value	: S\$ <u>20,258.00</u>
Nett Value	: S\$ <u>5,742.00</u>

Description of Damage:

The vehicle sustained damages
at the o/s front, o/s rear and front portion.
The undercarriage affected due to collision.



Comments:

We have not authorize repair.
The vehicle is uneconomical for repair.
Repairer propose to repair the vehicle at Lump Sum \$12k.

Yours faithfully
MARCUS
Automotive Assessor



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Max. Market Value	:	\$ 28,000
Less Salvage Value	:	<u>\$(20,258)</u>
Repairable Limit	:	<u>\$ 7,742</u>

Cost of Repairs	:	\$ 12,000
Less Repairable Limit	:	<u>\$ 7,000</u>
Difference	:	<u>\$ 5,000</u>

GIA Guideline	:	
(50% of \$4,258)	:	\$ 2,500
Excess	:	<u>\$ 1,500</u>

Total Payable by you	:	<u>\$ 4,000</u>	(Before GST/Payable @ JEC AUTO)
-----------------------------	---	------------------------	---------------------------------

**Balance of S\$8,000.00 will be paid by AXA Insurance*

Janice Lee (LKKAUTO)

From: ANG Yvonne <yvonne.ang@axa.com.sg>
Sent: Thursday, May 03, 2018 3:24 PM
To: Janice Lee (LKKAUTO)
Cc: SUR
Subject: RE: SGQ4284Z AXA OD DOA: 10/01/2018 S8M0072P

Hi Janice

As spoken, the below will be the calculation on GIA 50-50 calculation :

Max. Market Value	:	\$ 28,000	
Less Salvage Value	:	\$(20,258)	
Repairable Limit	:	\$ 7,742	
Cost of Repairs	:	\$ 12,000	
Less Repairable Limit	:	\$ 7,000	
Difference	:	\$ 5,000	
GIA Guideline (50% of \$5,000)	:	\$ 2,500	
Excess	:	\$ 1,500	
Total Payable by you	:	\$ 4,000	(Before GST/Payable @ JEC AUTO)

**Balance of S\$8,000 will be paid by AXA Insurance.*

The number of repair days 18 days

Kindly assist to follow with JEC and proceed with the authorization if agreeable.

Regards

Yvonne Ang
Assistant Manager
Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: yvonne.ang@axa.com.sg
DID: 1800 880 4888



redefining / insurance

AXA's Values at Work:



**Customer
First**



Integrity



Courage



**ONE
AXA**

Please consider the environment before printing this email

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]

Sent: Thursday, May 03, 2018 3:05 PM

To: ANG Yvonne <yvonne.ang@axa.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SGQ 4284Z AXA OD DOA: 10/01/2018

Hi Yvonne,

Kindly advise on the authorization status.

Thank you.

sgc vbs

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAuto)

Sent: Wednesday, May 02, 2018 12:52 PM

To: yvonne.ang@axa.com.sg

Cc: SUR <sur@lkkauto.com>

Subject: FW: SGQ 4284Z AXA OD DOA: 10/01/2018

Hi Yvonne,

Enclosed letter of undertaking for your reference.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAuto)
Sent: Thursday, April 19, 2018 3:25 PM
To: 'ANG Yvonne' <yvonne.ang@axa.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: SGQ 4284Z AXA OD DOA: 10/01/2018

Dear Yvonne,

Enclosed preliminary revised for SGQ 4284Z.
Repair day : 18 days

We have not authorize repair.

Repaire propose to repair the vehicle at Lump Sum \$12K

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Thursday, May 03, 2018 4:03 PM
To: 'jecautoservice@yahoo.com.sg'
Cc: SUR
Subject: SGQ 4284Z DOA: 10.01.2018
Attachments: Voucher.pdf

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SGQ 4284Z (excess \$1,500/-)**.

Cost of Repairs	:	\$ 12,000
Less Repairable Limit	:	\$ 7,000
Difference	:	\$ 5,000

GIA Guideline	:	
(50% of \$5,000)	:	\$ 2,500
Excess	:	\$ 1,500
Total Payable by you	:	\$ 4,000 (Before GST/Payable @ JEC AUTO)

****Balance of S\$8,000 will be paid by AXA Insurance****

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/01/2018 16:49
Date Of Accident	10/01/2018 16:00
Exact Location Of Accident	KIAN TECK AVE JUNCTION KIAN TECK DRIVE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGQ4284Z
Insured/Policyholder	
Name Of Registered Owner	SYED MUHAMMAD BIN ALI ALSAGOFF
NRIC No	S7704772G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91975615
Alternative Phone No	OFFICE-91975615

Vehicle Particulars

Manufacturer	MITSUBISHI
Model	LANCER

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA153725
Cover Note Number	

Driver

Name of Driver	JUPRI BIN ISMAIL
NRIC No	S1245973D
Date Of Birth	07/11/1957
Occupation	INDOOR
Date Of Driving Pass	24/11/1995
Driving Experience	22 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-82691232
Fax Number	
Contact Number	
Email Address	NOEMAIL

SKETCH PLAN

IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident ~~and/or~~ my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time:


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:




redefining / insurance

AXA INSURANCE SINGAPORE PTE LTD
☎ 1800-880 4888 (Within Singapore)
(65) 6880 4888 (International)
☎ (65) 6338 2522
🌐 www.axa.com.sg

Letter of Authorisation for Lump Sum Repair


1. I, [Name] [NRIC] SYED MUHAMMAD BIN ALI ALSAGOFF, the owner of vehicle [no.] SGQ 4284 Z ("Vehicle") do hereby authorize the [Workshop/Insurer] to repair the Vehicle on a lump sum basis instead of part by part.
2. The [Workshop/Insurer] has explained to me the difference between lump sum repair and part by part repair and the consequences of my authorisation for lump sum repair for the Vehicle.
3. I understand that with lump sum repair, the Workshop may use a mixture of genuine parts, original equipment manufacturer (OEM) parts, reconditioned and second hand parts to carry out the repair and I note that the [Workshop/Insurer] will not be furnishing a detailed breakdown of parts or price for such lump sum repair.
4. I am aware that AXA Insurance Singapore Pte Ltd ("AXA Insurance") does not encourage lump sum repair as AXA Insurance strongly recommends repairs for vehicles on a part by part basis for transparency reasons. I confirm that I will hold AXA Insurance harmless from any claims arising from the lump sum repair of the Vehicle which I have authorised.

Signed and acknowledged by:


Signature of policyholder

Date:




Name and signature of workshop personnel including workshop stamp

Date:

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
Customer Care Department: #B1-01
GST Registration No.: M2-0009922-2 Co. Reg. No.: 196900406D

JEC AUTO SERVICE

1 Kaki Bukit Ave 6 #02-11 Autobay, Singapore 417883
 Hp: 9232 7457@Ah Xian Tel: 6509 6585 Fax: 6509 6584
 Email: jecautoservice@yahoo.com.sg

Vehicle No.: SGQ 4284 Z

Model :

Mitsubishi Lancer

Not Authorised
 while
 excess
 1/5 @ 12.000
 18 day.
 Take photo after repair

Qty	Description	Amt S(\$)
<u>List Items</u>		
1	Front bonnet	\$ Suc 629.00
2	Front bonnet hinges	\$ Suc 116.00
1	Front bonnet lock	\$ Suc 85.00
1	Front bonnet rubber - inner	\$ Suc 38.00
1	Front bonnet rubber - outer	\$ Suc 46.00
2	Front headlamps	MSB10 \$ o/s c/w 1,172.00
2	Front grille meshes	\$ Suc 178.00
1	Front grille frame	\$ Suc 156.00
1	Front grille logo	\$ Suc 42.00
1	Front bumper	\$ D/S 743.00
1	Front bumper centre grille	\$ Torn 115.00
1	Front bumper centre air dam	\$ Torn 68.00
1	Front bumper lower grille	\$ D/S 116.00
1	Front bumper lower spoiler	\$ D/S 653.00
1	Front bumper reinforcement	c/w \$ Suppor 134.00
1	Front number plate garnish	\$ D/S 76.00
2	Front fenders	\$ Suc 972.00
2	Front fender inner shields	\$ Torn 214.00
2	Front fender top quarter garnishes	\$ o/s m/s 64.00
1	Front support panel	\$ Buf/Tur 595.00
1	Front brace panel	\$ Complete 30.00
1	Horn	\$ 86.00
1	Air con condenser	980 \$ Buf/Hw 1,121.00
1	Air con electric fan assy	450 \$ cre/jm 921.00
1	Radiator	\$ Buf/cw 845.00
1	Radiator fan blade	\$ 320 58.00
1	Radiator fan cowl	\$ cre 92.00
1	Radiator fan motor	\$ jm 435.00
1	Air cleaner box	\$ cre 331.00
1	Front wiper tank	\$ Torn 94.00
1	Front wiper tank motor	\$ 95.00
1	ECU unit (air bag)	\$ Actual 724.00
1	Front wheel hub	82 \$ o/s w 164.00
1	Front wheel bearing	64 \$ o/s w 128.00
2	Front shock absorbers	426 \$ o/s w 852.00
2	Front knuckle arms	365 \$ o/s w 730.00
2	Front knuckle arm bearings	\$ Repet 256.00
		\$ 13,174.00

List Items	
2	Front lower arms
2	Front tie rods
1	Steering rack
1	Steering rack cross member
1	Drive shaft -RH
1	Drive shaft - LH
1	Steering wheel air bag
1	Steering wheel clock spring sensor
1	Steering wheel air bag module
1	Engine front mounting
1	Engine rear mounting
2	Engine side mountings
2	Engine mounting brackets
1	Front windscreen glass
2	Front windscreen side mouldings
1	Front door -R/H
1	Front door glass outer moulding
1	Front door inner lock
1	Front door outer handle
1	Front door weatherstrip
1	Front door side mirror
1	Rear door -R/H
1	Rear door glass outer moulding
1	Rear door outer handle
1	Rear door weatherstrip
1	Rear windscreen glass
1	Rear windscreen top moulding
1	Rear windscreen lower moulding
1	Rear boot lid
2	Rear boot hinges
1	Rear boot lock
1	Rear boot weatherstrip
2	Rear taillamps
2	Rear taillamp panels
1	Rear end panel
1	Rear end panel inner garnish
1	Rear bumper
1	Rear bumper lower spoiler
1	Rear bumper top beam
1	Rear bumper clip (1 set)
2	Rear bumper side retainers
2	Rear exhaust mountings
2	Rear fenders
2	Rear fender inner air vents
2	Rear fender inner shields
2	Rear fender inner trims

Less 10%

c/f: \$ 13,174.00

382	\$	0/sat	764.00	726
	\$	n1	372.00	x
	\$	su	1,604.00	x
	\$	su	738.00	x
	\$	su	974.00	x
	\$	su	928.00	x
	\$	Actual	1,987.00	—
	\$	At-16	281.00	—
	\$	Regul	1,196.00	x
915.21	\$	7m1	182.00	50%
	\$	n1	189.00	x
2925.41	\$	7m1	584.00	50%
	\$	n1	408.00	x
	\$	cre	607.00	—
	\$	su	292.00	—
	\$	0/But	951.00	—
	\$	n1	126.00	x
	\$	n1	365.00	x
	\$	n1	182.00	x
	\$	su	130.00	—
	\$	Daye	485.00	—
	\$	5.15.00	865.00	—
	\$	D.S	126.00	—
	\$	cre	186.00	—
	\$	rec	142.00	—
	\$	shut/20	578.00	—
	\$	su	32.00	—
	\$	su	149.00	—
	\$	0/suc	595.00	—
1082.25	\$	0/suc	136.00	100
	\$	7m1	62.00	—
	\$	4m1	139.00	—
455	\$	0/suc	910.00	100
120	\$	1/suc	240.00	100
	\$	Bot/5.00	435.00	—
	\$	n1	155.00	x
	\$	D.S	743.00	—
	\$	D.S	662.00	—
	\$	su	186.00	—
	\$	su	30.00	—
	\$	su	96.00	—
	\$	n1	64.00	x
2/52	\$	0/suc	1,510.00	100
	\$	12	84.00	x
	\$	0/suc	170.00	100
	\$	0/suc	572.00	100
	\$		35,386.00	
	\$		3,538.60	
	\$		31,847.40	

c/f:

\$

31,847.40

Special Nett Items

- 1 Front number plate
 2 Front tyres
 2 Front sport rims
 1 Front windscreen sealant
 1 Rear windscreen sealant
 1 Rear reverse sensor (1 set)
 1 Rear exhaust silencer

LP 180 x 2 = 360

1085.2	\$	but	45.00	40
	\$	car/pur	560.00	30%
	\$	10/34	900.00	3805.2
	\$	ru	80.00	40
	\$	ru	80.00	40
	\$	11	350.00	X
	\$	12	1,200.00	X
	\$		3,215.00	

608

Labour Charges

- 1 To check wiring and reset headlamps focusing.
 2 To remove, replaced damaged lamps and check up rear wiring.
 3 To remove and refit roof top lining and interior upholstery.
 4 To remove and refit rear reverse sensor.
 5 To transfer boot lid mechanism and wiring assembly.
 6 To remove and refit front undercarriage.
 7 To conduct wheel alignment.
 8 To remove, refit air-con condenser, refill gas & conduct leakage test.
 9 To remove and refit dashboard to assist repair.
 10 To remove and refit front windscreen glass.
 11 To remove and refit rear windscreen glass.
 12 To remove, refit and replace exhaust silencer and mountings.
 13 To apply undercoating.
 14 Panel beating, remove and replacing above parts. 6
 15 To respray painting.

	\$		80.00	330
	\$		80.00	
	\$		180.00	80
	\$	11	120.00	X
	\$		80.00	60
	\$		450.00	300
	\$		150.00	60
	\$		180.00	100
	\$		250.00	220
	\$		180.00	120
	\$		180.00	120
	\$	11	120.00	X
	\$	12	350.00	X
	\$		3,000.00	2200
	\$		2,800.00	1600
	\$		8,200.00	

4890

Subtotal

ESTIMATE PARTS AND LABOUR TOTAL \$

\$

43,262.40

43334.40

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey to the respray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



SATISFACTION VOUCHER / WORKSHOP'S WARRANTY

To: AXA Insurance Pte Ltd

I/We SYED MUHAMMAD BIN ALI ALSAGOFF hereby confirm that I/we have taken delivery of my/our vehicle of registration number SGR 42842 from the Workshop, Messrs JEC AUTO and that all necessary and reasonable repairs arising from the accident involving my/our vehicle that occurred on 10.01.2018 have been effected to my/our entire satisfaction. Save for my/our rights under the Warranty set out below, I/we confirm that I/we have no further claims against the Workshop in respect of such repairs.

I/We hereby authorise my/our insurer, AXA Insurance Pte Ltd, to pay the costs of such repairs (less the excess) which amounts to S\$ _____ directly to the said Workshop and I/we confirm that such payment shall wholly discharge any and all liability on the part of AXA Insurance Pte Ltd to indemnify me/ us for all damage to my/our said vehicle arising from the said accident.

Dated: 4/07/18


Signature of the Policyholder or duly authorized representative and company stamp where applicable.

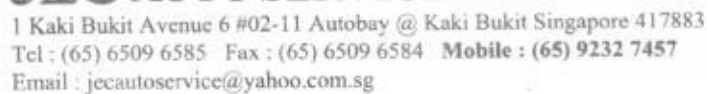
WORKSHOP'S WARRANTY

Subject to provisions (a) to (d) below, the repairs effected to the abovementioned vehicle are warranted good by the Workshop for twelve (12) months from the date of this Satisfaction Voucher and during this period, rectification of repairs effected by the Workshop which prove to be faulty shall be undertaken by the Workshop free of charge.

This Warranty shall be inapplicable to:

- (a) faults arising out of abnormal usage of the vehicle;
- (b) faults due to attempts to correct any defect in the repairs effected by the Workshop or the mishandling of rectification work to the vehicle by persons other than the Workshop;
- (c) manufacturing defects in any parts replaced that could not reasonably have been detected by the Workshop at the time the repairs were effected;
- (d) faults or defects arising out of normal wear and tear, misuse, neglect, accident, flood, acts of God, or use in violation of the specifications relevant to the vehicle.

 
Signature and stamp of the Workshop



Note: Any claim for faulty workmanship is limited to the rectification free of cost of such work.
No claim for consequential loss or otherwise being admissible.
Thank you for your gracious support. Cheque to be made payable to "JEC AUTO SERVICE"

TOTAL:	\$ 8000.00
--------	------------

AUTHORISED SIGNATURE




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CS/ASM18000831/Urbs2-1		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 11-07-2018		
ATTN: YVONNE ANG		Code : ASM		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.		Veh. Inspected	SGQ 4284Z	
Policy No.	GA153725	Coverage (\$)	0.00	
Claim No.	S8M0072P	Excess (\$)	1,500.00	
Assign From	YVONNE ANG	Assign Date	19/04/2018	
2. Vehicle Particulars & Condition				
Make & Model	mitsubishi LANCER (A)	c.c	1584	
Engine No.	HIDDEN	Year of Reg.	2007	
Chassis No.	JMYSTCS3A7U007308	Colour	GREY	
Odometer	-	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/50R16	FALKEN	3 mm	
L/H Front Tyre	195/50R16	FALKEN	3 mm	
R/H Rear Tyre	195/50R16	FALKEN	7 mm	
L/H Rear Tyre	195/50R16	FALKEN	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION, O/S REAR PORTION AND FRONT PORTION. THE UNDERCARRIAGE AFFECTED DUE TO COLLISION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	10/01/2018	Inspection Date	15/01/2018	
Survey held at	JEC AUTOMOTIVE 1 KAKI BUKIT AVENUE 6 #02-11 AUTOBAY SINGAPORE 417883			
5a. Remarks				
A) THE MARKET VALUE IS S\$26,000.00 (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		18 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 5

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGQ 4284Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BONNET	BUCKLED	629.00	629.00
2	FRONT BONNET HINGES	BENT	116.00	116.00
1	FRONT BONNET LOCK	TWISTED	85.00	85.00
1	FRONT BONNET RUBBER - INNER	NECESSARY	38.00	38.00
1	FRONT BONNET RUBBER - OUTER	NECESSARY	46.00	46.00
2	FRONT HEADLAMPS	N/S BROKEN / O/S CRACKED	1,172.00	1,172.00
2	FRONT GRILLE MESHES	SCRATCHED	178.00	178.00
1	FRONT GRILLE FRAME	TWISTED	156.00	156.00
1	FRONT GRILLE LOGO	SCRATCHED	42.00	42.00
1	FRONT BUMPER	DISTORTED	743.00	681.00
1	FRONT BUMPER CENTRE GRILLE	TORN	115.00	115.00
1	FRONT BUMPER CENTRE AIR DAM	TORN	68.00	68.00
1	FRONT BUMPER LOWER GRILLE	DISTORTED	116.00	116.00
1	FRONT BUMPER LOWER SPOILER	DISTORTED	653.00	653.00
1	FRONT BUMPER REINFORCEMENT }		134.00	-
1	FRONT SUPPORT PANEL }	BENT / TWISTED	595.00	595.00
1	FRONT BRACE PANEL }		30.00	-
1	FRONT NUMBER PLATE GARNISH	DISTORTED	76.00	76.00
2	FRONT FENDERS	BUCKLED	972.00	972.00
2	FRONT FENDER INNER SHIELDS	TORN	214.00	214.00
2	FRONT FENDER TOP QUARTER GARNISHES	O/S MISSING	64.00	32.00
1	HORN	NOT NECESSARY	86.00	-
1	AIR CON CONDENSER	BENT / TWISTED	1,121.00	980.00
1	AIR CON ELECTRIC FAN ASSY	CRACKED / JAMMED	921.00	450.00
1	RADIATOR	BENT / CRACKED	845.00	845.00
1	RADIATOR FAN BLADE	BROKEN	58.00	58.00
1	RADIATOR FAN COWLING	CRACKED	92.00	92.00
1	RADIATOR FAN MOTOR	JAMMED	435.00	435.00
1	AIR CLEANER BOX	CRACKED	331.00	331.00

Report Ref No. CS/ASM18000831/Urbs2-1



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 5

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT WIPER TANK	TORN	94.00	94.00
1	FRONT WIPER TANK MOTOR	NOT NECESSARY	95.00	-
1	ECU UNIT (AIR BAG)	ACTIVATED	724.00	724.00
2	FRONT WHEEL HUB	O/S BENT	164.00	82.00
2	FRONT WHEEL BEARING	O/S NECESSARY	128.00	64.00
2	FRONT SHOCK ABSORBERS	O/S BENT	852.00	426.00
2	FRONT KNUCKLE ARMS	O/S BENT	730.00	365.00
2	FRONT KNUCKLE ARM BEARINGS	REPEATED	256.00	-
2	FRONT LOWER ARMS	O/S BENT	764.00	382.00
2	FRONT TIE RODS	NOT NECESSARY	372.00	-
1	STEERING RACK	SERVICEABLE	1,604.00	-
1	STEERING RACK CROSS MEMBER	SERVICEABLE	738.00	-
1	DRIVE SHAFT - RH	SERVICEABLE	974.00	-
1	DRIVE SHAFT - LH	SERVICEABLE	928.00	-
1	STEERING WHEEL AIR BAG	ACTIVATED	1,987.00	1,680.00
1	STEERING WHEEL CLOCK SPRING SENSOR	ACTIVATED	281.00	281.00
1	STEERING WHEEL AIR BAG MODULE	REPEATED	1,196.00	-
1	ENGINE REAR MOUNTING	NOT NECESSARY	189.00	-
2	ENGINE MOUNTING BRACKETS	NOT NECESSARY	408.00	-
1	FRONT WINDSCREEN GLASS	CRACKED	607.00	607.00
2	FRONT WINDSCREEN SIDE MOULDINGS	NECESSARY	292.00	292.00
1	FRONT DOOR - R/H	DENTED / BENT	951.00	720.00
1	FRONT DOOR GLASS OUTER MOULDING	NOT NECESSARY	126.00	-
1	FRONT DOOR INNER LOCK	NOT NECESSARY	365.00	-
1	FRONT DOOR OUTER HANDLE	NOT NECESSARY	182.00	-
1	FRONT DOOR WEATHERSTRIP	NECESSARY	130.00	130.00
1	FRONT DOOR SIDE MIRROR	DAMAGED	485.00	485.00
1	REAR DOOR - R/H	BADLY DENTED	865.00	685.00
1	REAR DOOR GLASS OUTER MOULDING	DISTORTED	126.00	126.00
1	REAR DOOR OUTER HANDLE	CRACKED	186.00	186.00
1	REAR DOOR WEATHERSTRIP	NECESSARY	142.00	142.00
1	REAR WINDSCREEN GLASS	SHATTERED	578.00	578.00
1	REAR WINDSCREEN TOP MOULDING	NECESSARY	32.00	32.00

Report Ref No. CS/ASM18000831/Urb2-1



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 5

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR WINDSCREEN LOWER MOUDLING	NECESSARY	149.00	149.00
1	REAR BOOT LID	DENTED / BUCKLED	595.00	595.00
2	REAR BOOT HINGES	O/S BENT	216.00	108.00
1	REAR BOOT LOCK	TWISTED	62.00	62.00
1	REAR BOOT WEATHERSTRIP	TWISTED	139.00	139.00
2	REAR TAILLAMPS	O/S CRACKED	910.00	368.00
2	REAR TAILLAMP PANELS	O/S DENTED	240.00	120.00
1	REAR END PANEL	BADLY DENTED	435.00	435.00
1	REAR END PANEL INNER GARNISH	NOT NECESSARY	155.00	-
1	REAR BUMPER	DISTORTED	743.00	743.00
1	REAR BUMPER LOWER SPOILER	DISTORTED	662.00	662.00
1	REAR BUMPER TOP BEAM	BENT	186.00	186.00
1	SET REAR BUMPER CLIP	NECESSARY	30.00	30.00
2	REAR BUMPER SIDE RETAINERS	BENT	96.00	96.00
2	REAR EXHAUST MOUNTINGS	NOT NECESSARY	64.00	-
2	REAR FENDERS	N/S TO REPAIR SEE LABOUR / O/S DISTORTED	1,510.00	755.00
2	REAR FENDER INNER AIR VENTS	NOT NECESSARY	84.00	-
2	REAR FENDER INNER SHIELDS	O/S TORN	170.00	48.00
2	REAR FENDER INNERTRIMS	O/S TORN	572.00	212.00
	LESS 10% DISCOUNT		-3,470.00	-2,196.40
			31,230.00	19,767.60
1	ENGINE FRONT MOUNTING (50%) (SN)	TWISTED	182.00	91.00
2	ENGINE SIDE MOUNTINGS (50%) (SN)	TORN	584.00	292.00
	LESS 10% DISCOUNT		-76.60	-
			689.40	383.00
	SPECIAL NETT ITEMS			
1	FRONT NUMBER PLATE (SN)	BENT	45.00	40.00
2	FRONT TYRES (LOCAL PURCHASE) (@ \$360.00 DISC 30%) (SN)	CUT / PUNCTURE	560.00	108.00
2	FRONT SPORT RIMS (SN)	DENTED / BENT	900.00	380.00

Report Ref No. CS/ASM18000831/Urbs2-1



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No.:4 of 5

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT WINDSCREEN SEALANT (SN)	NECESSARY	80.00	40.00
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	80.00	40.00
1	SET REAR REVERSE SENSOR (SN)	NOT NECESSARY	350.00	-
1	REAR EXHAUST SILENCER (SN)	TO REPAIR SEE LABOUR	1,200.00	-
			3,215.00	608.00
	LABOUR			
	TO CHECK WIRING AND RESET HEADLAMPS FOCUSING. }		80.00	30.00
	TO REMOVE, REPLACED DAMAGED LAMPS AND CHECK UP REAR WIRING. }		80.00	-
	TO REMOVE AND REFIT ROOF TOP LINING AND INTERIOR UPHOLSTERY.		180.00	80.00
	TO REMOVE AND REFIT REAR REVERSE SENSOR.	NOT NECESSARY	120.00	-
	TO TRANSFER BOOT LID MECHANISM AND WIRING ASSEMBLY.		80.00	60.00
	TO REMOVE AND REFIT FRONT UNDERCARRIAGE.		450.00	300.00
	TO CONDUCT WHEEL ALIGNMENT.		150.00	60.00
	TO REMOVE, REFIT AIR-CON CONDENSER, REFILL GAS & CONDUCT LEAKAGE TEST.		180.00	100.00
	TO REMOVE AND REFIT DASHBOARD TO ASSIST REPAIR.		250.00	220.00
	TO REMOVE AND REFIT FRONT WINDSCREEN GLASS.		180.00	120.00
	TO REMOVE AND REFIT REAR WINDSCREEN GLASS.		180.00	120.00
	TO REMOVE, REFIT AND REPLACE EXHAUST SILENCER AND MOUNTINGS.	NOT NECESSARY	120.00	-
	TO APPLY UNDERCOATING.	NOT FITTED	350.00	-
	PANEL BEATING, REMOVE AND REPLACING ABOVE PARTS. INCLUSIVE OF THE REPAIR OF N/S REAR FENDERS AND REAR EXHAUST SILENCER.		3,000.00	2,200.00
	TO RESPRAY PAINTING.		2,800.00	1,600.00
			8,200.00	4,890.00
	GRAND TOTAL		43,334.40	25,648.60
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			12,000.00

Report Ref No. CS/ASM18000831/Urb2-1



Report Ref No. CS/ASM18000831/Urbs2-1

MAXMV:\$28000
LESS SAL VALUE:\$(20258)
REPAIRLIMIT:\$7742

COR S:\$12000
LESSREPAIRABLE LIMIT:\$7000
DIFF:\$5000

GIA GUIDELINE (50% of5000):\$2500
EXPRESS:\$1500
TOTAL PAYABLE BY YOU\$4000(BFRGST/PAY@JEC)
BAL OF \$8000 WILL BE PAID BY AXA INSURANCE

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.