

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 16 August 2018 10:13 AM  
**To:** 'Janice Goh Siew Geok (ECICS, Claims)'; Admin-D (LKKAuto); SUR  
**Cc:** assignments  
**Subject:** RE: Accident Involving GBB5745S and SJT4958L on 12.08.2017 ; Your ref AW1-jgv-ins-U7-104062-17(jw) ; Our ref DMCV1700070H  
**Attachments:** LKKAdjustment1a.pdf; LKKInvoice1.pdf; photo.pdf; LKKInspection.pdf

Dear Janice,

Please be informed that our survey report already send to you on 29/6/2018

In case you still do not received we now forward a soft copy to you.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janice Goh Siew Geok (ECICS, Claims) <Janice\_Goh@ecics.com.sg>  
**Sent:** Thursday, 16 August 2018 9:56 AM  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** assignments <assignments@lkkauto.com>  
**Subject:** RE: Accident Involving GBB5745S and SJT4958L on 12.08.2017 ; Your ref AW1-jgv-ins-U7-104062-17(jw) ; Our ref DMCV1700070H

Hi

Please advise whether report is ready?  
Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
**10 Eunos Road 8, Singapore Post Center #09-04A, Singapore 408600**

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.**

***\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\****

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**From:** Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Thursday, 7 June, 2018 5:23 PM

**To:** Janice Goh Siew Geok (ECICS, Claims); [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: Accident Involving GBB5745S and SJT4958L on 12.08.2017 ; Your ref AW1-jgv-ins-U7-104062-17(jw) ; Our ref DMCV1700070H

Dear Janice,

Thank you for your email.

Dear Veron,

**FYNA. Our Ref: CS/ICS18007241/Gvb**

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janice Goh Siew Geok (ECICS, Claims) [[mailto:Janice\\_Goh@ecics.com.sg](mailto:Janice_Goh@ecics.com.sg)]

**Sent:** Thursday, 7 June, 2018 5:14 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** FW: Accident Involving GBB5745S and SJT4958L on 12.08.2017 ; Your ref AW1-jgv-ins-U7-104062-17(jw) ; Our ref DMCV1700070H

Hi Sirs

Please forward the re-inspection report to us asap.

Thank you.

Regards,

Janice Goh

**Claims Division**

DID: +65 6303 0182

FAX: +65 6338 9267

**ECICS Limited**

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.**

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**From:** Janice Goh Siew Geok (ECICS, Claims)

**Sent:** Tuesday, 10 April, 2018 4:17 PM

**To:** 'Jennifer Guay'; [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** 'Unimotor'

**Subject:** RE: Accident Involving GBB5745S and SJT4958L on 12.08.2017 ; Your ref AW1-jgv-ins-U7-104062-17(jw) ; Our ref DMCV1700070H

Without Prejudice

Dear Jennifer

Thank you for your email.  
We will assign LKK for the re-inspection.

Aside to LKK

Please assist to arrange for re-inspection of the above TP's vehicle.

Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

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**From:** Jennifer Guay [<mailto:jenniferguay@visionlawllc.com>]  
**Sent:** Monday, 9 April, 2018 2:13 PM  
**To:** Janice Goh Siew Geok (ECICS, Claims)  
**Cc:** 'Unimotor'  
**Subject:** RE: Accident Involving GBB5745S and SJT4958L on 12.08.2017 ; Your ref AW1-jgv-ins-U7-104062-17(jw) ; Our ref DMCV1700070H

**CLAIMANT: RAMLAH BEGAM BINTE AP ABDUL HAMEED**  
**ACCIDENT INVOLVING SJT4958L & GBB 5745 S ON 12 AUGUST 2017 ALONG EUNOS TOWARDS CHANGI**

Without Prejudice

Dear Janice

Refer to your email of 6 March 2018.

As requested we have arrange our client's vehicle SJT 4958 L for reinspection as follows :

Date : 20 April 2018

Time : 4.30pm

Address : Uni Automotive Pte Ltd  
Blk 1 Kaki Bukit Ave 6 #01-94  
Singapore 417883

Tel : 9798 1616 Alvin

Please let us have your confirmation by 11 April 2018. Thank you.

Regards

**Jennifer Guay**

(Secretary)

**VISION LAW LLC**

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

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**From:** Janice Goh Siew Geok (ECICS, Claims) [[mailto:Janice\\_Goh@ecics.com.sg](mailto:Janice_Goh@ecics.com.sg)]

**Sent:** Tuesday, 6 March, 2018 12:15 PM

**To:** [jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)

**Subject:** RE: Accident Involving GBB5745S and SJT4958L on 12.08.2017 ; Your ref AW1-jgv-ins-U7-104062-17(jw) ; Our ref DMCV1700070H

Without Prejudice

Dear Jacqui

We refer to the above matter.

We would like to request for re-inspection of your client's vehicle.  
Please advise the location, date and time.

Thank you.

Regards,

Janice Goh

**Claims Division**

DID: +65 6303 0182

FAX: +65 6338 9267

**ECICS Limited**

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

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**From:** Janice Goh Siew Geok (ECICS, Claims)

**Sent:** Wednesday, 8 November, 2017 5:21 PM

**To:** 'jacquiwong@visionlawllc.com'

**Subject:** Accident Involving GBB5745S and SJT4958L on 12.08.2017 ; Your ref AW1-jgv-ins-U7-104062-17(jw) ; Our ref DMCV1700070H

**Without Prejudice**

Dear jacqui

We acknowledge receipt of your letter of demand dated 19.10.2017 which we received on 20.10.2017.

We are looking into the matter and shall revert to you in due course.

Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

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**VISION LAW LLC**  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413  
Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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