

23/03/2018

ASS. REC. BY:

REF: CS/GAU8007240 /R/vbnz Special Instruction:

Supervisor:

Rasul

ASSIGNMENT (Office)

From (Person):

Rachel Tan

of

GAL

Date/Time:

13/04/2018 9:26am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SG17 284SM

Insured:

SGP 4193H

at Workshop m/s

Cycle & Carriage

Tel:

of

209 Pandan Garden

Policy No:

Claim No:

CLM0MYP000000675

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A.

10/04/2018

CA / REV / REP. / REV 24 HRS' top

25/04/2018 @ 10:30am

owner willing
H.O.D. Endorsement

Date/Time:

18/04/2018 6:06pm

Person Contacted:

Don

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SG17 284SM - X
	SGP 4193H - X
27/4/18	Email preli revised to Rachel
20/6/18	Final fig \$7661 (Red 5199, 40%) confirmed by email

PASUL

ASSIGNMENT

From: _____ Date: **15042018**

Estimated Cost: _____

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: **SHG 2848M**

at Workshop m/s: **Cycle & Carriage**

of: **209 Pandan Curien**

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: **Don**

(Policy Condition) **10.30 am owner waiting**

Remark: **The veh had commenced its repair at the time of inspection.**

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: **SGG 2848M** Yr Regn: **2016 / APR**

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: **KIA CERATO K3 1.6 A** c.c. **1591**

Colour: **grey** A/C: Insured / Std / NI / NA

Sp. Reading: **36721** T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: **KNAFX411M45601754**

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Normal / Jammed / Leaked / Burnt or

Brake: Normal / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: **205/55 R16**
R: **-**

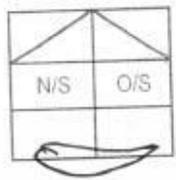
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or **NEXEN**

Front	Rear
R/Bal. 6 mm	R/Bal. 6 mm
L/Bal. 6 mm	L/Bal. 6 mm
D.O.A. 10/04/18	D.O.I. 25/04/18

Survey held at **CBC CPN**

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.



Date / Time	Action / Instruction
RECEIVED 20 JUN 2018	

Date/Time, File Pass to? : Preli. Report : Final Report

1) _____

Date/Time, File Return to? **2) 2016 - typist**

Report Format: **TP**

Lump Sum / I.B.I: (\$) **7661/2**

Days Of Repair: **6**

Resurvey No. of Trip: **1**

Add Fee: : Site Insp (\$) : Interview (\$) : Tech. Invs (\$) : Weekend (\$)

Survey Fee: _____
Transportation: _____ \$ + RS. _____
Photos: _____
Others: _____

TOTAL **350**



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: PLEASE ADVISED
Our ref: CS/GAI18007240/R1vb

Date: 27/4/2018

The Motor Claims Department
M/s GREAT AMERICAN INSURANCE COMPANY

Dear Sir/Madam,

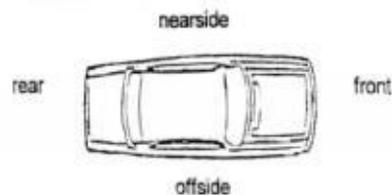
PRELIMINARY ADVICE OF VEHICLE NO. SGG 2848M

We thank you for your instruction on 13/4/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 25/4/2018 at the premises of M/s CYCLE & CARRIAGE KIA PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$12,860.00
Revised Estimate Amount	: S\$6,773.00
"Check" Items Amount	: S\$3,832.00
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:
The vehicle sustained damages at the rear portion.



Comments/Present Status:
Damages Consistent

Yours faithfully,

MOHAMMED RASUL
Automotive Assessor

Veron Chen (LKKAUTO)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Friday, 27 April 2018 6:35 PM
To: Veron Chen (LKKAUTO)
Subject: RE: TP GAIG CLAIM SGG2848M AGAINST SGP4193H (GA) DOA 10.04.2018

CLMOMVP000000675

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, April 27, 2018 10:09 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: [External] RE: TP GAIG CLAIM SGG2848M AGAINST SGP41930H (GA) DOA 10.04.2018

Dear Rachel,

Enclosed preliminary revised of vehicle SGG 2848M
Date of survey: 25/4/2018
Number of days: 6 days

Please provides us the claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Friday, 27 April 2018 9:06 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: FW: TP GAIG CLAIM SGG2848M AGAINST SGP41930H (GA) DOA 10.04.2018

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]
Sent: Friday, 13 April, 2018 9:17 AM
To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Cc: LKK Assignments <assignments@lkkauto.com>
Subject: RE: TP GAIG CLAIM SGG2848M AGAINST SGP41930H (GA) DOA 10.04.2018

Looping in LKK

From: Tan, Rachel
Sent: Friday, April 13, 2018 9:16 AM
To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: RE: TP GAIG CLAIM SGG2848M AGAINST SGP41930H (GA) DOA 10.04.2018

Without Prejudice

Hi Don

We spoke. Our policyholder has not reported the accident, therefore we are unable to comment on liability now.
Noted on your request for LKK to conduct TP survey.

Hi LKK

Please accept assignment for TP PRI, attached estimates and GIA report.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Ng, Sharon
Sent: Friday, April 13, 2018 9:08 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: FW: TP GAIG CLAIM SGG2848M AGAINST SGP4193H DOA 10.04.2018

Hi Rachel

FYI / Our ref: SGP4193H – FYA.

Regards

Sharon

GAIC

From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Sent: Thursday, April 12, 2018 7:31 PM
To: Ng, Sharon <Sharon.Ng@sg.gaig.com>; Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>; General Claims <GeneralClaims@sg.gaig.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Subject: [External] FW: TP GAIG CLAIM SGG2848M AGAINST SGP4193H DOA 10.04.2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SGG2848M), to submit a claim on his/her behalf as we are the authorized repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SGP4193H) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

Do let me know the liability at the soonest possible.

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 27 April 2018 10:09 AM
To: 'Tan, Rachel'
Cc: SUR
Subject: RE: TP GAIG CLAIM SGG2848M AGAINST SGP41930H (GA) DOA 10.04.2018
Attachments: SGG 2848M PRELI REVISED.pdf

Dear Rachel,

Enclosed preliminary revised of vehicle SGG 2848M
Date of survey: 25/4/2018
Number of days:6 days

Please provides us the claim number.

Best Regards,

Veron Chen | Case Handler

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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

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From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]
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To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Cc: LKK Assignments <assignments@lkkauto.com>
Subject: RE: TP GAIG CLAIM SGG2848M AGAINST SGP41930H (GA) DOA 10.04.2018

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Regards

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Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Ng, Sharon

Sent: Friday, April 13, 2018 9:08 AM

To: Tan, Rachel <Rachel.Tan@sg.gaig.com>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject: FW: TP GAIG CLAIM SGG2848M AGAINST SGP4193H DOA 10.04.2018

Hi Rachel

FYI / Our ref: SGP4193H – FYA.

Regards

Sharon

GAIC

From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Sent: Thursday, April 12, 2018 7:31 PM

To: Ng, Sharon <Sharon.Ng@sg.gaig.com>; Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>; General Claims <GeneralClaims@sg.gaig.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Subject: [External] FW: TP GAIG CLAIM SGG2848M AGAINST SGP4193H DOA 10.04.2018

Dear Officer In-Charge,

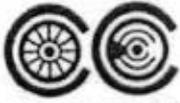
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Catherine Chong (LKK Auto)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Friday, 13 April, 2018 9:17 AM
To: Don Bong Kiong Hua; Coco Lu Ting
Cc: LKK Assignments
Subject: RE: TP GAIG CLAIM SGG2848M AGAINST SGP41930H (GA) DOA 10.04.2018
Attachments: [Untitled].pdf; WhatsApp Image 2018-04-11 at 10.27.03 AM.JPG

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Sent: Friday, April 13, 2018 9:16 AM
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To: Ng, Sharon <Sharon.Ng@sg.gaig.com>; Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>; General Claims <GeneralClaims@sg.gaig.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>
Subject: [External] FW: TP GAIG CLAIM SGG2848M AGAINST SGP4193H DOA 10.04.2018

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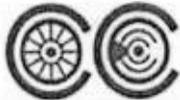
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Don Bong
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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 20 June 2018 11:02 AM
To: 'Cheng Jo Jo'; Rasul (LKKAuto); Mei Kwan (LKKAuto); Admin-D (LKKAuto); Admin A
Cc: Loi Ai Ting; Lauro Araos Songcuan Jr; Andre Chow En De; Yusof Bin Hashim; SUR
Subject: RE: FINALISE - SGG2848M (KIA) - GAIG

Dear Jo Jo,

WITHOUT PREJUDICE

Confirmed amount \$7661 before GST @ 6 working days.

Final invoice and all supporting documents sent over to GREAT AMERICAN INSURANCE CO

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Jo Jo [mailto:jojo.cheng@cyclecarriage.com.sg]

Sent: Thursday, 14 June 2018 2:02 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Lauro Araos Songcuan Jr <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>

Subject: FINALISE - SGG2848M (KIA) - GAIG

Hi Rasul,

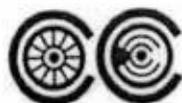
Attached here with the file and photo for your kind perusal.

Kindly confirm finalised amount at **\$ 8,197.27** after GST.

Best Regards,

JoJo Cheng

Customer Service



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Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4554 • F: +65 6565 1240 • www.cyclecarriage.com.sg

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/04/2018 08:46
Date Of Accident	10/04/2018 18:00
Exact Location Of Accident	ALONG JURONG WEST ST 64
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGG2848M
Insured/Policyholder	
Name Of Registered Owner	SEOW HUAT YONG
NRIC No	S7237003A
Email Address	SEOWHUATYONG@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-94785471
Alternative Phone No	HOME-67956251

Vehicle Particulars

Manufacturer	KIA
Model	CERATO K3-1.6 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	EQ INSURANCE COMPANY LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	KUM LEE CHIN (GAN LIQIN)
NRIC No	S7242243J
Date Of Birth	20/11/1972
Occupation	INDOOR
Date Of Driving Pass	07/03/2008
Driving Experience	10 YEARS AND 1 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-94377882
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address BLK 658D JURONG WEST ST 65 #12-630 SINGAPORE
 Postcode 644658
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured SPOUSE
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHED SKETCH PLAN

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SGP4193H
 Vehicle Make/Model/Colour MITSUBISHI / LANCER / WHITE
 Details Of Properties FRONT PORTION
 Vehicle Category PRIVATE CAR
 Name of Driver CHUA HWEE CHUAN
 NRIC/Passport Number S1798212E
 Contact Number 96701098
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver) 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time: 11/4/2018
 8:30am

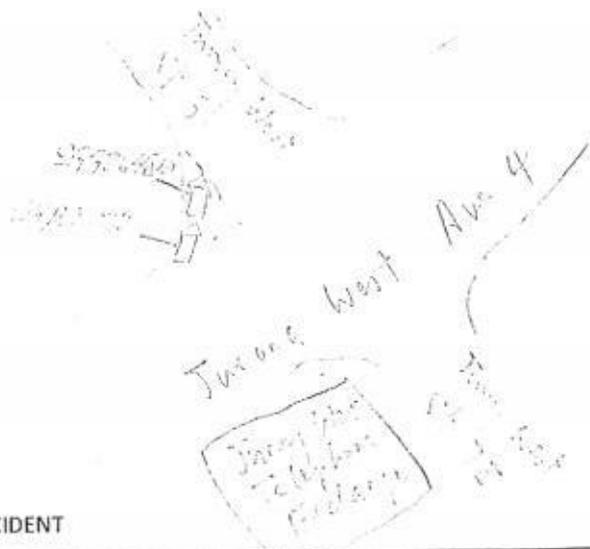

 Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 11/4/18
 8:30am

COMFORTDELORO ENGINEERING PTE LTD
 EXTERNAL BUSINESS DIV. PASIRAN BRANCH
 NAME & SIGNATURE: 
 DESIGNATION: _____ DATE: 11/04/18

Reporting Person's Signature
 Name: _____
 NRIC/FIN No. 9721809911

SKETCH PLAN

* Incident site



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

- Was driving along Jurong West Ave 4 and made a left turn to Jurong West St-64.

- When the road was clear, the few cars in front of me was turning left towards Jurong West St-64. When my car was at the 'give way' point, I stopped because there was a motorbike turning right from the opposite junction.

- When my car was at a stop, the car behind me suddenly ramed onto the back of my car.

- The incident took place at around 6pm yesterday (10/4/18).

DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature
 Date & Time: 11/4/18 8:30am

Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 11/4/18 (8.30am)

Reporting Centre Personnel's Signature
 NAME & SIGNATURE: [Signature]
 DESIGNATION: [Signature]
 DATE: 11/4/18

Reporting Centre Personnel's Signature
 Name: WONG CHEE WEI
 NRIC/FIN No: 77218099A

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block, MND Complex, Singapore 069110
 tel 65 6223 9433 | fax 65 6224 3903 | www.eqinsurance.com.sg
 reg no. 1978 00490-N



**PRIVATE CAR
SCHEDULE**

Agency	A000007	Class of Policy	PRIVATE CAR	Policy Number	DMPHQ17-001728
Account	A000007	Issued on	27/03/2017 in Singapore		
Client	0124810	Acceptance Date	25/03/2017		

Period of Insurance from 20/04/2017 to 19/04/2018 , both dates inclusive

Insured's Name SEOW HUAT YONG
 Address BLK/HOUSE NO. 658D #12-630
 JURONG WEST STREET 65
 SINGAPORE 644658

Business/Occupn Accountant
 Hire Purchase UNITED OVERSEAS BANK LIMITED

Premium	Basic Annual Premium	SGD667.60		
	Safe Driver Discount	SGD40.06-		
	Premier Plan	SGD133.51		
	Plus NCD Protector @ 10%	SGD76.10		
	2 Named Drivers	SGD0.00		
	Premium after NCD	SGD837.15	Premium Due	SGD837.15
			Premium GST	SGD58.60
			Total Due	SGD895.75

Risk No. 001	PRIVATE CAR			
1. Registration	SGG2848M	Make/Model	KIA SPORTAGE 2.0 SUV 1999cc	
Type of Cover	Comprehensive	No. of seats	5	Body Type SUV
Engine No.	G4FGGH612900	Capacity cc	1999	Yr of Manuf/Regn 2016/2016
Chassis No.	KNAFX411MG5601754			NCB% 50.00
				Certificate Ref. MX2
Sum Insured: Market Value at the time of loss.			SGD0.00	
Insured/Named Drivers			SGD500.00	
Unnamed Drivers			SGD1,000.00	
YEID	Additional		SGD3,000.00	
Named Drivers Insured			KUM LEE CHIN	

PRIVATE CAR COMPREHENSIVE - PREMIER PLAN (Ver. 8)

For information on Motor Claims Framework (MCF), please visit GIA websites
www.gia.org.sg/pdfs/Industry/Motor/MCF2010_Brochure.pdf

The Policy is subject to the following Clauses, Warranties, Memo, Endorsement,
 Exclusions as printed herein and/or attached hereto:-

EXCESS - OWN DAMAGE CLAIMS

We will not pay for the Excess specified in the Policy Schedule or the
 Certificate of Insurance. You will have to pay the Excess for every claim made
 against us for own damage claims to your vehicle under Section 1.

Continued on page 2



CONFIDENTIAL GRO ENGINEERING PTE LTD
 EXTERNAL BUSINESS DIV. PANGAN BRANCH
 NAME & SIGNATURE: _____
 DESIGNATION: _____ DATE: _____

REPUBLIC OF SINGAPORE
 IDENTITY CARD NO. S7237003A



SEOW HUAT YONG
 (XIAO FARONG)
 萧发荣
 Race: CHINESE
 Date of Birth: 08-10-1972
 Country of Birth: SINGAPORE

FOR C&C USE ONLY
 CONFIDENTIAL GRO ENGINEERING PTE LTD
 EXTERNAL BUSINESS DIV. PANGAN BRANCH
 NAME & SIGNATURE: _____ DATE: _____

CONFIDENTIAL GRO ENGINEERING PTE LTD
 EXTERNAL BUSINESS DIV. PANGAN BRANCH
 NAME & SIGNATURE: _____
 DESIGNATION: _____ DATE: _____

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S7242243J
 Name: KUM LEE CHIN (GAN LIQIN)
 Date of Birth: 20 Nov 1972
 Issue Date: 07 Mar 2008



FOR C&C USE ONLY

REPUBLIC OF SINGAPORE
 IDENTITY CARD NO. S7242243J



KUM LEE CHIN
 (GAN LIQIN)
 甘丽琴
 Race: CHINESE
 Date of Birth: 20-11-1972
 Country of Birth: SINGAPORE

CONFIDENTIAL GRO ENGINEERING PTE LTD
 EXTERNAL BUSINESS DIV. PANGAN BRANCH
 NAME & SIGNATURE: _____ DATE: _____

CONFIDENTIAL GRO ENGINEERING PTE LTD
 EXTERNAL BUSINESS DIV. PANGAN BRANCH
 NAME & SIGNATURE: _____
 DESIGNATION: _____ DATE: _____



APT BLK 658D JURONG WEST STREET 65 #12-630
 SINGAPORE 644658
 NRIC No: S7237003A

FOR C&C USE ONLY
 CONFIDENTIAL GRO ENGINEERING PTE LTD
 EXTERNAL BUSINESS DIV. PANGAN BRANCH
 NAME & SIGNATURE: _____ DATE: _____

CONFIDENTIAL GRO ENGINEERING PTE LTD
 EXTERNAL BUSINESS DIV. PANGAN BRANCH
 NAME & SIGNATURE: _____
 DESIGNATION: _____ DATE: _____

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)
 Class 3A Motor cars without clutch pedals (Auto) <= 3000kg
 with <= 7 passengers, exclusive of the driver; and
 other motor vehicles without clutch pedals <= 2500kg
 PASS DATE: 07 Mar 2008

CONFIDENTIAL GRO ENGINEERING PTE LTD
 EXTERNAL BUSINESS DIV. PANGAN BRANCH
 NAME & SIGNATURE: _____
 DESIGNATION: _____ DATE: _____



APT BLK 658D JURONG WEST STREET 65 #12-630
 SINGAPORE 644658
 NRIC No: S7242243J

FOR C&C USE ONLY



NF 428A

Date: 20-11-2004 No: 5071572



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240



ESTIMATE

GST Reg No : MR-8500111-X

Co Reg No : 199405410K

Table with 2 main columns: Invoice Name & Address, Owner Name & Vehicle Info. Includes details for MR SEOW HUAT YONG (XIAO FARONG) and vehicle specifications like Reg No, Date, Mileage, Chassis No, Engine No, Make/Model, and Colour/Trim.

Table with 6 columns: Account No, Terms, Date/Time Printed, CSE, Operator, WIP No. Row 1: CSM00081, Cash, 12/04/2018/ 19:08, QLD, 247 / DonBong, 26715

Main items table with columns: Description of Goods / Services, Qty, Unit Price, Disc%, Amount. Includes items like PNT88000 (Rear bumper repair), PNT88000 (Transfer sensor), PNT88000 (Transfer trim), PNT88000 (Remove boot trims), PNT98000 (Paint work), A 54900099 (Check wiring), A 10028901 (Diagnostic check), M SUNDRY (Anti corrosion), M SUNDRY (Body sealant), M SUNDRY (Supply parking sensor), M SUNDRY (Supply C&C logo), M SUNDRY (Sundries), and various bumper/beam parts.

Confirm & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced.



ESTIMATE

GST Reg No : MR-8500111-X

Co Reg No : 199405410K

Invoice Name & Address	Owner Name & Vehicle Info	
MR SEOW HUAT YONG(XIAO FARONG) BLK 658D JURONG WEST ST 65 #12-630 SINGAPORE 644658 Contact No Mobile: 94785471	Cust No/Name	/MR SEOW HUAT YONG(XIAO FARONG)
	Reg No/Reg Date	SGG2848M / 20/04/201
	Date In/Mileage	/ 0
	Chassis No	KNAFX411MG5601754
	Engine No	G4FGGH612900
	Make/Model	KIA/FORTE K3 1.6 A EX BF4
	Colour/Trim	4SS / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00081	Cash	12/04/2018/ 19:08	QLD	247 / DonBong	26715

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M BRACKET-RR BEAM LWR,CTR	1.00	5.00	00.00	5.00
M COVER-RR BUMPER	1.00	768.00	00.00	768.00
M COVER-RR BUMPER,UPR	1.00	234.00	00.00	234.00
M PANEL ASSY-BACK	1.00	315.00	00.00	315.00
M HINGE ASSY-TRUNK LID,LH	1.00	68.00	00.00	68.00
M HINGE ASSY-TRUNK LID,RH	1.00	68.00	00.00	68.00
M PANEL ASSY-TRUNK LID	1.00	1491.00	00.00	1491.00
M LATCH ASSY-TRUNK LID	1.00	112.00	00.00	112.00
M W/STRIP-TRUNK LID OPNG	1.00	100.00	00.00	100.00
M LOGO ASSY-KIA SUB	1.00	37.00	00.00	37.00
M EMBLEM-FORTE	1.00	32.00	00.00	32.00
M EMBLEM K3	1.00	15.00	00.00	15.00
M TRIM-TRANSVERSE RR	1.00	58.00	00.00	58.00
M LAMP ASSY-REAR COMB INSIDE,LH	1.00	710.00	00.00	710.00
M LAMP ASSY-REAR COMB INSIDE,RH	1.00	710.00	00.00	710.00
M LAMP ASSY-REAR COMBINATION,LH	1.00	788.00	00.00	788.00
M LAMP ASSY-REAR COMBINATION,RH	1.00	788.00	00.00	788.00

Estimate

SURVEYOR NAME: Rasul-Hp 90010068

SURVEYOR SIGNATURE: [Signature]

DATE: 25/04/18 @ 1030 hrs

REMARKS: 6 days

Removal of paint

[Signature]
24/5/18

Confirm & accepted by

Nett	12,860.00
7% GST on	12860.00
Total Payable	13,760.20

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



Exceptional Journeys

Surveyor : Rasul
Company : LKK

VEHICLE NO : SGG2848M
MODEL : KIA/FORTE K3 1.6 A EX BF4
WIP : 26715

Material	:	\$	3,631.00
Labour	:	\$	4,030.00
Sub-Total	:	\$	7,661.00
	:		
Less Excess	:	\$	-
Total	:	\$	7,661.00
GST 7%	:	\$	536.27
Grand Total	:	\$	8,197.27
Finalise By/Date	:	<u>JoJo dtd 14/06/2018</u>	

Email :

REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 6 WORKING DAYS + 2 Days (1) Weekends
+ _____ Days (_____) Public Holiday
TOTAL DAYS REPAIR TOOK = 8

TP Claim GAIG - SGP4193H

Claim GIA / LTA fee \$ 2.00

Claim Loss Use Rental

Claim Medical Fee / Others _____

Third Party Report _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

GREAT AMERICAN INSURANCE COMPANY

Ref : CS/GAI18007240/R1vbn2

3 TEMASEK AVENUE
#16-01 CENTENNIAL TOWER
SINGAPORE 039190

Date : 28-06-2018



Code : GAI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGP 4193H	Veh. Inspected	SGG 2848M
Policy No.		Coverage (\$)	0.00
Claim No.	CLMOMVP000000675	Excess (\$)	0.00
Assign From	RACHEL TAN	Assign Date	13/04/2018

2. Vehicle Particulars & Condition

Make & Model	KIA FORTE K3 1.6A	c.c	1591
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	KNAFX411MG5601754	Colour	GREY
Odometer	36721	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55 R16	NEXEN	6 mm
L/H Front Tyre	205/55 R16	NEXEN	6 mm
R/H Rear Tyre	205/55 R16	NEXEN	6 mm
L/H Rear Tyre	205/55 R16	NEXEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	10/04/2018	Inspection Date	25/04/2018
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **6 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGG 2848M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BRACKET-RR BUMPER SIDE MTG,LH (SN)	NECESSARY	33.00	33.00
1	BRACKET-RR BUMPER SIDE MTG,RH (SN)	NECESSARY	33.00	33.00
1	STAY-RR BUMPER LH (SN)	NECESSARY	75.00	75.00
1	STAY-RR BUMPER RH (SN)	NECESSARY	75.00	75.00
1	BEAM-RR BUMPER (SN)	BENT	365.00	365.00
2	BRACKET-RR BEAM LWR MTG (SN)	SERVICEABLE	10.00	-
1	BRACKET-RR BEAM LWR CTR (SN)	SERVICEABLE	5.00	-
1	COVER-RR BUMPER (SN)	DEFORMED	768.00	768.00
1	COVER-RR BUMPER,UPR (SN)	DEFORMED	234.00	234.00
1	PANEL ASSY-BACK (SN)	BENT	315.00	315.00
1	HINGE ASSY-TRUNK LID,LH (SN)	SERVICEABLE	68.00	-
1	HINGE ASSY-TRUNK LID,RH (SN)	SERVICEABLE	68.00	-
1	PANEL ASSY-TRUNK LID (SN)	BENT	1,491.00	1,491.00
1	LATCH ASSY-TRUNK LID (SN)	SERVICEABLE	112.00	-
1	W/STRIP-TRUNK LID OPNG (SN)	NECESSARY	100.00	100.00
1	LOGO ASSY-KIA SUB (SN)	NECESSARY	37.00	37.00
1	EMBLEM-FORTE (SN)	NECESSARY	32.00	32.00
1	EMBLEM K3 (SN)	NECESSARY	15.00	15.00
1	TRIM-TRANSVERSE RR (SN)	DEFORMED	58.00	58.00
1	LAMP ASSY-REAR COM INSIDE,LH (SN)	SERVICEABLE	710.00	-
1	LAMP ASSY-REAR COM INSIDE,RH (SN)	SERVICEABLE	710.00	-
1	LAMP ASSY-REAR COMBINATION,LH (SN)	SERVICEABLE	788.00	-
1	LAMP ASSY-REAR COMBINATION,RH (SN)	SERVICEABLE	788.00	-
1	PARKING SENSOR (SN)	NOT WORKING	220.00	220.00
1	C&C LOGO (SN)	NECESSARY	50.00	40.00
1	SUNDRIES (SN)	NECESSARY	50.00	20.00
			7,210.00	3,911.00
LABOUR				
TO RENEW REAR BUMPER,REAR BOOTLID,WELD AND CUT END PANEL,REPAIR BOTH FENDER REAR.			2,200.00	1,650.00
TO TRANSFER REAR PARKING SENSOR TO NEW PART.			50.00	50.00
TO TRANSFER REAR BOOT TRUNK TRIM,MECHANISM,TO NEW PART.			200.00	200.00
TO REMOVE AND REFIT REAR BOOT TRIMS TO FACILITATE FOR REPAIR			200.00	180.00

Report Ref No. CS/GAI18007240/R1vbn2



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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	PAINT WORK SPRAY REAR BUMPER,REAR BOOTLID,END PANEL,REAR BOTH REAR FENDER.		2,520.00	1,260.00
	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM.		50.00	30.00
	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST.		200.00	200.00
	TO APPLY ANTI COROSSION ON AFFECTED PORTION.		80.00	60.00
	TO APPLY BODY SEALANT ON AFFECTED PORTION.		150.00	120.00
			5,650.00	3,750.00
	GRAND TOTAL		12,860.00	7,661.00
RECOMMENDED COST OF REPAIRS				7,661.00

Report Ref No. CS/GAI18007240/R1vbn2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.