

ASS. REC. BY:

REF: CS / ICS18007215 / Tlvbn2 Special Instruction:

Surveyor: Taufiqh ASSIGNMENT (Office)

From (Person): Merimen of Janice Goh of ICS Date/Time: 17/04/2018 4:02pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKP 2789E Insured:

at Workshop m/s: Falcon - Air Auto Tel: 6779 5665

of: No. 8 Pandan Loop

Policy No: MPC17900391101 Claim No: DMPC18001414

Sum Insured: Excess: \$ 500.00

Make of Veh: D.O.A. 14/04/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS H.O.D. Endorsement:

Date/Time: 18/04/2018 9:15am Person Contacted: Andy Vehicle: IN / OUT

Date/Time Action/Instruction (✓) Estimate

SKP 2789E - X

19/4/18 Revert by merimen

20/4/18 Rere approved \$ 8470.50 from Janice Goh by merimen

20/4/18 Informed Andy c/A ex \$ 500 by email

25/6/18 Final fig \$ 6811 confirmed by email (Red 2506.30, 27/0) (No LS)

Report

Tarlan

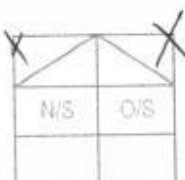
REF

109

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 (OD) TP / WS / TP RES / OD RES / EVA / INV / MY
 To Inspect Vehicle No: _____
 at Workshop nix _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: \$500
 (Client's Record)
 Make of Veh: _____

\$500



(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$79K.
 IDAC Accident Rpt: Consistent? : Yes or No
 GIA / PR Seen: Consistent? : Yes or No
 Est. Repairs: days Res: Yes or No
 Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Andy

Veh No: 3KP2789E Yr Regn: 2014 reg.
 Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Volkswagen Passat cc 1390
 Colour: Blue A/C Insured / Std / NI / NA
 Sp. Reading: 59906 T/Padin: Insured / Std / NI / NA
 Eng/No: _____
 C/No: www2273C2FE 022341
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 215/55R16.
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Continental.
 Front Rear
 R/Bal: 6 mm R/Bal: 6 mm
 L/Bal: 6 mm L/Bal: 6 mm
 D.O.A. D.O.I 18/4/18 R/L/S
 Survey held at Falcon Air Randon
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
 Frt o/s, Frt M/S
 The UIC / Chassis frame / Body Structure affected due to collision.

25/6/2018

RECEIVED 25 JUN 2018

Date/Time: File Pass to? ☐ : Preli. Report

☐ : Final Report

Date/Time: File Return to?

25/6 - typist

Report Format: 00

Lump Sum / I.B.I: \$ 6811/-

Days Of Repair: 6

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp \$
☐ Interview \$
☐ Tech. Insp \$
☐ Weekend \$

Survey Fee

Transportation

25-6-18

18/4/18

18/4/18

18/4/18

18/4/18

250
10

260



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ECICS LTD		Ref : CS/ICS18007215/T1vb		
7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987		Date : 18-04-2018		
		Code : ICS		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.		Veh. Inspected	SKP 2789E	
Policy No.	MPC17900391101	Coverage (\$)	0.00	
Claim No.	DMPC1800141H	Excess (\$)	500.00	
Assign From	MERIMEN (JANICE GOH)	Assign Date	17/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	14/04/2018	Inspection Date	18/04/2018	
Survey held at	FALCON-AIR AUTO SERVICES PTE LTD BLK 8 PANDAN LOOP SINGAPORE 128226			
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: ECICS Limited
7 Temasek Boulevard
#10-01 Suntec Tower One
Singapore 038987

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Janice Goh

Date: 19 Apr 2018

Preliminary Advice

Vehicle No	: SKP2789E	Accident Date	: 14/04/2018
Make	: VOLKSWAGEN PASSAT	Policy No.	: MPC17900391101
Assignment Date	: 17/04/2018	Excess	: S\$500.00
Date of Inspection	: 18/04/2018	Est. Duration of Repair	: 6.00
Inspection At	: FALCON-AIR AUTO SERVICES PTE LTD (PANDAN) NO 8 PANDAN LOOP SINGAPORE		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	9,169.50
Revised Amount	:S\$	6,778.70
Check Items (Estimated)	:S\$	1,691.80
Total	:S\$	8,470.50

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	79,000.00
COE / PARF Rebate	:S\$	58,143.00
Salvage Value	:S\$	
Margin for Repair	:S\$	20,857.00

Remarks

(X)

The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

()

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Apr 2018 11:55 Sendback Est	17 Apr 2018 13:10 S\$9,169.50	17 Apr 2018 16:02 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured: TAN BOON PENG , ID: S7318925Z, Tel: +6582230665, Email: MRSFEBRUARY@GMAIL.COM									
Vehicle Reg. No.:		SKP2789E	Date of Loss:	14/04/2018 17:00 - :59 [47 Months and 27 Days From LTA Reg Date (Man Yr)]					
Claim Type:		OD / DMPC1800141H	Policy/Cover Note No.:	MPC17900391101 (Comprehensive)					
			Excess:	S\$500.00					
Repairer: Falcon-Air Auto Services Pte Ltd (Pandan) No 8 Pandan Loop, Clementi - Tel:									
Handling Insurer: ECICS Limited (HQ) - Tel: 63374779 /6303 0178 ... [Handled by Janice Goh - 6303 0182]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 26/04/2018]									
Driver/Custodian: TAN BOON PENG (44 / Female) , NRIC: S7318925Z, Tel: +6582230665									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 20 April 2018 10:51 AM
To: 'ANDY'; SUR
Subject: RE: SKP2789E ECICS OD ADJUSTED ESTMATE BY TAUFIK - TO REVERT

Dear Andy,

As instructed by our client ECICS , please proceed to repair the insured vehicle **SKP 2789E (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ANDY [mailto:andy@falconair.com.sg]
Sent: Wednesday, 18 April 2018 4:25 PM
To: SUR <sur@lkkauto.com>
Subject: SKP2789E ECICS OD ADJUSTED ESTMATE BY TAUFIK - TO REVERT

Best Regards
Andy
Falcon-Air Auto Services Pte Ltd
Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65
67795665 Fax No : +65 6779 1110

Your message is ready to be sent with the following file or link attachments:

SKP2789E ECICS OD ADJUSTED ESTMATE BY TAUFIK - TO REVERT

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

View Received Message

This mail is associated with :

SKP2789E (DMPC1800141H)

OD

Apr 14 2018 5:00PM

[TAN BOON PENG]

Falcon-Air Auto Services Pte Ltd

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From ECICS Limited (HQ) (ECICS), sent on 20/04/2018 10:05 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$8470.50) - SKP2789E - Claim Handler: Janice Goh

Approved:8470.50.

DOCUMENTS SUMMARY

There are no documents.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8925Z
Vehicle Details	
Vehicle No.:	SKP2789E
Vehicle to be Exported:	No
Intended De-registration Date:	18 Apr 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	PASSAT 1.4 TSI DSG 3623A7
Primary Colour:	Blue
Manufacturing Year:	2014
Engine No.:	CAXF08206
Chassis No.:	WVWZZZ3CZFE022341
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$24,874.00
Original Registration Date:	28 Aug 2014
First Registration Date:	28 Aug 2014
Transfer Count:	0
Actual ARF Paid:	\$21,824.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Aug 2024
PARF Rebate Amount:	\$16,368.00
Intended COE Rebate Details	
COE Expiry Date:	27 Aug 2024
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$65,710.00
COE Rebate Amount:	\$41,775.00
Total Rebate Amount:	\$58,143.00

The information contained herein is correct as at 18 Apr 2018

OK



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LTD
CO. REG. No.: 1995-01140-D

INSURER: ECICS Limited (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	MPC17900391101	Date of Loss:	14/04/2018
Vehicle Reg. No.:	SKP2789E	Driveable?	
Driver Age/Info:	44 / FEMALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	TAN BOON PENG	Contact No:	+6582230665
Driver:	TAN BOON PENG		

Make/Model:	VOLKSWAGEN PASSAT, 1.4 TSI (B7) (A)	Vehicle Reg. Date:	18/04/2014
Vehicle Colour:	BLUE	Chassis No:	WWZZZ3CZFE022341
Engine No:	CAXF08206		
Odometer:	5 KM		

Paint Type:
Total Loss? **NO**
Est. Duration of Repair (day) 6

Description of Accident/Loss: REFER TO SKETCH PLANS

Remarks: KINDLY ARRANGE OD SURVEY. VEHICLE IN PANDAN WORKSHOP TEL #67795665

Present Location: FALCON-AIR AUTO SERVICES PTE LTD (PANDAN)

COST OF CLAIMS

		Amount
Parts	LKK Auto Consultants hence notify the Repairer of the following:	7,419.50
Miscellaneous Items	• To resurvey before/after spray painting	0.00
Labour	• To display damaged part(s) during resurvey	
Paintwork Labour	• Parts prices are subject to confirmation	1,750.00
Towing	• Third party survey is on a "Without Prejudice" basis	0.00
	• No illegal modifications is allowed	
	• Supplementary items must be resurveyed and is subject to final approval by Insurance Company	9317.30
	Gross Total (S\$)	9,169.50
	+ GST 7.00% (S\$)	641.87
	Nett Amount (S\$)	9,811.37

Acknowledged by Repairer:
Signature:
Date:

This claim is handled by: ANDY

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 17 Apr 2018)

Parts: 143 VOLKSWAGEN PASSAT 1.4 TSI (B7) (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Falcon-Air Auto Services Pte Ltd/SKP2789E/17/04/2018 13:10

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*BONNET	0.00	0.00	bt ✓ 710.00 F	✓
2	1		*BONNET LOCK	0.00	0.00	? *135.00 F	Xm
3	2		*HEADLAMP LH/RH LH-? RH-orig ✓ 430	0.00	0.00	*860.00 F	✓
4	1		*RADIATOR SUPPORT PANEL	0.00	0.00	eng ✓ 690.00 F	✓
5	1		*FRONT GRILLE	0.00	0.00	am ✓ 290.00 F	✓
6	1		*FRONT GRILLE LOGO	0.00	0.00	nt ✓ 55.00 F	✓
7	1		*FRONT BUMPER CENTRE RETAINER	0.00	0.00	de ✓ 85.00 F	✓
8	1		*WIPER WASHER TANK	0.00	0.00	? *125.00 F	Xm
9	1		*WIPER WASHER TANK MOTOR	0.00	0.00	mis ✓ 70.00 F	Xm
10	2		*FRONT FENDER LH/RH LH-RP, RH-ht ✓ 390	0.00	0.00	*780.00 F	✓
11	1		*AIRGUIDE RH	0.00	0.00	de ✓ 42.00 F	✓
12	1		*FRONT BUMPER	0.00	0.00	de ✓ 760.00 F	✓
13	2		*FRONT BUMPER SIDE RETAINER LH/RH c/s 35 n/s Xm	0.00	0.00	de ✓ 70.00 F	✓
14	1		*FRONT BUMPER REINFORCEMENT	0.00	0.00	bt ✓ 395.00 F	✓
15	1		*FRONT BUMPER LOWER BEAM	0.00	0.00	bt ✓ 125.00 F	✓
16	1		*FRONT BUMPER LOWER GRILLE CENTRE	0.00	0.00	wt ✓ 280.00 F	✓
17	1		*FOG LAMP RH	0.00	0.00	wt ✓ 195.00 F	✓
18	1		*FOG LAMP GARNISH RH	0.00	0.00	wt ✓ 125.00 F	✓
19	1		*RH FRONT FENDERSHIELD	0.00	0.00	h ✓ 105.00 F	✓
20	1		*HORN	0.00	0.00	? *88.00 F	Xm
21	1		*RADIATOR	0.00	0.00	? *290.00 F	Xm
22	1		*AIRCON CONDENSER	0.00	0.00	? *470.00 F	Xm

F=Franchise part.

Sub Total (S\$)	6,745.00
+ Margin on L,N Items 10.00% (S\$)	674.50
Total Parts (S\$)	7,419.50

Falcon-Air Auto Services Pte Ltd/SKP2789E/17/04/2018 13:10. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

- Tow power - mis ✓
- Frt number plate - mis ✓

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	TO FOCUS HEADLAMP CHECK LIGHT SYSTEM	New	✓ 30.00
2	TO REMOVE/REPLACE AIRCON CONDENSER VACUUM & REGAS	New	100 120.00
3	TO REMOVE/REPLACE RADIATOR SUPPORT PANEL REPAIR FRONT CHASSIS , BONNET HINGES INCLUDES KNOCKING & REPLACEMENT OF PARTS	New	550 650.00
4	SPRAY PAINTING	New	800 950.00
Gross Labour Cost (S\$)			1,750.00

Falcon-Air Auto Services Pte Ltd/SKP2789E/17/04/2018 13:10. Not valid without Reference section.
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< END OF ESTIMATES >

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862
Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 6 Pandan Loop S(128226) Tel: 6779-5565 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 25 June 2018 10:19 AM
To: 'ANDY'
Cc: Taufikh (LKKAUTO); SUR
Subject: RE: SKP2789E ECICS OD FINALISE/ SUPPLEMENTARY/PHOTOS/INVOICE

Dear Andy,

Confirmed amount \$6811 before excess \$500 @ 6 working days.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ANDY [mailto:andy@falconair.com.sg]
Sent: Friday, 22 June 2018 4:18 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Subject: SKP2789E ECICS OD FINALISE/ SUPPLEMENTARY/PHOTOS/INVOICE

Hi

Please confirm finalise P/P \$ 6811.00 before excess of \$500.00

Best Regards
Andy
Falcon-Air Auto Services Pte Ltd
Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65
67795665

Your message is ready to be sent with the following file or link
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REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 17 Apr 2018)

Parts: 143 VOLKSWAGEN PASSAT 1.4 TSI (B7) (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Falcon-Air Auto Services Pte Ltd/SKP2789E/17/04/2018 13:10

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Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*BONNET	0.00	0.00	bt ✓ 710.00 F
2	1		X *BONNET LOCK X	0.00	0.00	? *125.00 F X
3	2	1	*HEADLAMP LH/RH X LH-? RH-✓	430	0.00	0.00 *860.00 F
4	1		*RADIATOR SUPPORT PANEL	0.00	0.00	an ✓ 690.00 F
5	1		*FRONT GRILLE	0.00	0.00	an ✓ 290.00 F
6	1		*FRONT GRILLE LOGO	0.00	0.00	an ✓ 55.00 F
7	1		*FRONT BUMPER CENTRE RETAINER	0.00	0.00	de ✓ 85.00 F
8	1		X *WIPER WASHER TANK X	0.00	X 0.00	? *125.00 F
9	1		X *WIPER WASHER TANK MOTOR X	0.00	X 0.00	mis ✓ 70.00 F
10	2	1	*FRONT FENDER LH/RH X LH-RP, RH-h ✓	390	0.00	0.00 *780.00 F
11	1		*AIRGUIDE RH	0.00	0.00	de ✓ 42.00 F
12	1		*FRONT BUMPER	0.00	0.00	de ✓ 760.00 F
13	2	1	*FRONT BUMPER SIDE RETAINER A/RH	35	0.00	de ✓ 70.00 F
14	1		*FRONT BUMPER REINFORCEMENT	0.00	0.00	bt ✓ 395.00 F
15	1		*FRONT BUMPER LOWER BEAM	0.00	0.00	bt ✓ 125.00 F
16	1		*FRONT BUMPER LOWER GRILLE CENTRE	0.00	0.00	wt ✓ 280.00 F
17	1		*FOG LAMP RH	0.00	0.00	wt ✓ 195.00 F
18	1		*FOG LAMP GARNISH RH	0.00	0.00	wt ✓ 125.00 F
19	1		*RH FRONT FENDERSHIELD	0.00	0.00	h ✓ 105.00 F
20	1		X *HORN X	X 0.00	0.00	? *88.00 F
21	1		X *RADIATOR X	X 0.00	0.00	? *290.00 F
22	1		X *AIRCON CONDENSER X	X 0.00	0.00	? *470.00 F

F=Franchise part.

Sub Total (S\$)	6,745.00
+ Margin on L,N Items 10.00% (S\$)	674.50
Total Parts (S\$)	7,419.50

Falcon-Air Auto Services Pte Ltd/SKP2789E/17/04/2018 13:10. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

- Tow cover - mis ✓
- Frt number plate - mis ✓

→ 40 SN ✓

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	TO FOCUS HEADLAMP CHECK LIGHT SYSTEM	New	30.00 ✓
2	TO REMOVE/REPLACE AIRCON CONDENSER VACUUM & REGAS	New	120.00 100
3	TO REMOVE/REPLACE RADIATOR SUPPORT PANEL REPAIR FRONT CHASSIS , BONNET HINGES INCLUDES KNOCKING & REPLACEMENT OF PARTS	New	650.00 550
4	SPRAY PAINTING	New	950.00 800
Gross Labour Cost (\$\$)			1,750.00

Falcon-Air Auto Services Pte Ltd/SKP2789E/17/04/2018 13:10. Not valid without Reference section.
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< END OF ESTIMATES >

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop S(128226) Tel: 6779-5665 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 22 Jun 2018)

Parts: 143 VOLKSWAGEN PASSAT 1.4 TSI (B7) (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Falcon-Air Auto Services Pte Ltd/SKP2789E/22/06/2018 16:07

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*RH HEADLAMP BRACKET	0.00	0.00 <i>eng</i>	*28.00 F
2	1		*RH RADIATOR RUBBER HOLDER LOWER	0.00	0.00 <i>de</i>	*12.00 F
3	1		*RH FRONT FENDER UNDERSHIELD (FRONT)	0.00	0.00 <i>de</i>	*58.00 F
Sub Total (S\$)						98.00
+ Margin on L,N Items 10.00% (S\$)						9.80
Total Parts (S\$)						107.80

F=Franchise part.

Falcon-Air Auto Services Pte Ltd/SKP2789E/22/06/2018 16:07. Not valid without Reference section.
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REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 22 Jun 2018)

Parts: 143 VOLKSWAGEN PASSAT 1.4 TSI (B7) (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Falcon-Air Auto Services Pte Ltd/SKP2789E/22/06/2018 16:08

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Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT NUMBER PLATE	0	0.00	mis ✓ *40.00 FS
F=Franchise part. S=SpcNett.						
Sub Total (S\$)						40.00
+ Margin on L,N Items 10.00% (S\$)						0.00
Total Parts (S\$)						40.00

Falcon-Air Auto Services Pte Ltd/SKP2789E/22/06/2018 16:08. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

ECICS LIMITED
7 TEMASEK BOULEVARD #10-01,
SUNTEC TOWER ONE, SINGAPORE 038987

Attention : Motor Claim Department

Contact : 63374779 63374779 Fax No. : 663389267

Estimate : ES003192

Date : 02/05/2018

Vehicle Num. : SKP2789E

Make/Model : VOLKSWAGEN PASSAT-2014

Chassis/Eng# : WVVZZZ3CZFE022341

Accident Date : 14/04/2018

Claim No. :

Reference : OD (OWN DAMAGE)

Policy No. : MPC17900391101

S/N	Quantity	Particular	Unit Price	Amount S\$
		PARTS PURCHASED :		
1.	1	BONNET		710.00
2.	1	RH HEADLAMP		430.00
3.	1	RADIATOR SUPPORT PANEL		690.00
4.	1	FRONT GRILLE		290.00
5.	1	FRONT GRILLE LOGO		55.00
6.	1	FRONT BUMPER CENTRE RETAINER		85.00
7.	1	RH FRONT FENDER		390.00
8.	1	AIR GUIDE		42.00
9.	1	FRONT BUMPER		760.00
10.	1	FRONT BUMPER SIDE RETAINER RH		35.00
11.	1	FRONT BUMPER REINFORCEMENT		395.00
12.	1	FRONT BUMPER LOWER BEAM		125.00
13.	1	FRONT BUMPER LOWER GRILLE CENTRE		280.00
14.	1	FOG LAMP		195.00
15.	1	FOG LAMP GARNISH		125.00
16.	1	RH FRONT FENDER UNDERSHIELD		105.00
17.	1	RH HEADLAMP BRACKET		28.00
18.	1	RADIATOR RUBBER HOLDER LOWER RH		12.00
19.	1	FRONT FENDER UNDERSHIELD FRONT		58.00
Total Parts Purchased S\$:				4,810.00
10.00% Of The Above Parts S\$:				481.00
Based On Cost Plus S\$:				5,291.00

CONTINUE / ...

ECICS LIMITED
7 TEMASEK BOULEVARD #10-01,
SUNTEC TOWER ONE, SINGAPORE 038987

Attention : Motor Claim Department

Contact : 63374779 63374779 Fax No. : 663389267

Estimate : ES003192

Date : 02/05/2018

Vehicle Num. : SKP2789E

Make/Model : VOLKSWAGEN PASSAT-2014

Chassis/Eng# : WVWZZZ3CZFE022341

Accident Date : 14/04/2018

Claim No. :

Reference : OD (OWN DAMAGE)

Policy No. : MPC17900391101

S/N	Quantity	Particular	Unit Price	Amount S\$
1.	1	SPECIAL NETT ITEMS : FRONT NUMBER PLATE		40.00
		Special Nett Total S\$:		40.00
		LABOUR :		
		TO FOCUS HEADLAMP CHECK LIGHT SYSTEM		30.00
		TO REMOVE/TEPLACE AIRCON CONDENSER VACUUM & REGAS		100.00
		TO REMOVE/REPLACE RADIATOR SUPPORT PANEL REPAIR FRONT CHASSIS, BONNET HINGS INCLUDES KNOCKING & REPLACEMENT OF PARTS		550.00
		SPRAY PAINTING		800.00
		Labour Total S\$:		1,480.00
E. & O.E.			Total S\$:	6,811.00
				=====

for FALCON AIR AUTO SERVICES PTE LTD

TRANS HUA AUTO ENTERPRISE

23 CUFF ROAD SINGAPORE 209734
TEL: 6297 6577 FAX: 6291 9925
Email: sales@transhua.com.sg
GST REG NO: M8-8005175-0 ROC REG NO: 52743400/X

TAX INVOICE

FALCON-AIR AUTO SERVICES P/L - SM

176 SIN MING DRIVE

#01-06 / 07 / 13

SINGAPORE 575721

Tel: 6452 0880

Fax: 6454 7862

Attn: JULIANA

PANDAN LOOP BLK K

Invoice No: : INV1052432
Date : 24/04/2018
P/O :
Term : 30 DAYS
Page : 1/1

S/N	MODEL	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
				SS	SS
1	-	F/FENDER COWL FRT RH SKP2789E	1 PC	58.00	58.00
				TOTAL	SS 58.00
				GST 7%	4.06
				GRAND TOTAL	SS 62.06

Notes:

1. All cheques to be crossed and made payable to "Trans Hua Auto Enterprise".
2. Electrical parts are strictly non returnable nor exchangeable.

For TRANS HUA AUTO ENTERPRISE

FALCON-AIR AUTO SERVICES P/L - SM

AUTHORISED SIGNATURE

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E. & O.E.

RECEIVED GOODS IN GOOD ORDER

TRANS HUA AUTO ENTERPRISE

23 CUFF ROAD SINGAPORE 209734
TEL: 6297 6577 FAX: 6291 9925
Email: sales@transhua.com.sg
GST REG NO: M8-8005175-0 ROC REG NO: 52743400/X

TAX INVOICE

FALCON-AIR AUTO SERVICES P/L - SM

176 SIN MING DRIVE

#01-06 / 07 / 13

SINGAPORE 575721

Tel: 6452 0880

Fax: 6454 7862

Attn: JULIANA

PANDAN LOOP BLK/K

Invoice No: : INV1052420
Date : 23/04/2018
P/O :
Term : 30 DAYS
Page : 1/1

S/N	MODEL	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
				SS	SS
1		H/LAMP BRKT RH SKP2789E S	1 PC	28.00	28.00
TOTAL				SS 28.00	SS 28.00
GST 7%					1.96
GRAND TOTAL					SS 29.96

Notes:

1. All cheques to be crossed and made payable to "Trans Hua Auto Enterprise".
2. Electrical parts are strictly non returnable nor exchangeable.

For TRANS HUA AUTO ENTERPRISE

FALCON-AIR AUTO SERVICES P/L - SM

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E. & O.E.

RECEIVED GOODS IN GOOD ORDER

TRANS HUA AUTO ENTERPRISE

23 CUFF ROAD SINGAPORE 209734
TEL: 6297 6577 FAX: 6291 9925
Email: sales@transhua.com.sg
GST REG NO: M8-8005175-0 ROC REG NO: 52743400/X

TAX INVOICE

FALCON-AIR AUTO SERVICES P/L - SM

176 SIN MING DRIVE

#01-06 / 07 / 13

SINGAPORE 575721

Tel: 6452 0880

Fax: 6454 7862

Attn: JULIANA

PANDAN LOOP BLK K

Invoice No: : INV1052405
Date : 21/04/2018
P/O :
Term : 30 DAYS
Page : 1/1

S/N	MODEL	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
				SS	SS
1	-	F/BPR RETAINER RH SKP2789E	1 PC	35.00	35.00
2	-	RAD BOT BUSH	1 PC	12.00	12.00
				TOTAL	SS 47.00
				GST 7%	3.29
				GRAND TOTAL	SS 50.29

+ 2 items.

Notes:

1. All cheques to be crossed and made payable to "Trans Hua Auto Enterprise".
2. Electrical parts are strictly non returnable nor exchangeable.

For TRANS HUA AUTO ENTERPRISE

FALCON-AIR AUTO SERVICES P/L - SM

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E. & O.E.

RECEIVED GOODS IN GOOD ORDER

TRANS HUA AUTO ENTERPRISE

23 CUFF ROAD SINGAPORE 209734
TEL: 6297 6577 FAX: 6291 9925
Email: sales@transhua.com.sg
GST REG NO: M8-8005175-0 ROC REG NO: 52743400/X

TAX INVOICE

FALCON-AIR AUTO SERVICES P/L - SM

176 SIN MING DRIVE

#01-06 / 07 / 13

SINGAPORE 575721

Tel: 6452 0880

Fax: 6454 7862

Attn: JULIANA

PANDAN LOOP BLK K
SKP2789E

Invoice No: : INV1052389
Date : 21/04/2018
P/O :
Term : 30 DAYS
Page : 1/1

S/N	MODEL	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
				SS	SS
1	-	H/LAMP RH SKP2789E	1 PC	430.00	430.00
2	-	FRT SUPPORT PANEL	1 PC	690.00	690.00
3	-	F/GRILLE	1 PC	290.00	290.00
4	-	F/GRILLE LOGO	1 PC	55.00	55.00
5	-	F/BPR BRKT CENTER	1 PC	85.00	85.00
6	-	AIR GUIDE RH	1 PC	42.00	42.00
7	-	F/BPR REINF	1 PC	395.00	395.00
8	-	F/BPR LOWER BEAM	1 PC	125.00	125.00
9	-	F/BPR GRILLE+CHROME CENTER	1 PC	280.00	280.00
10	-	FOG LAMP RH	1 PC	195.00	195.00
11	-	FOG LAMP COVER+CHROME RH 2	1 PC	125.00	125.00
12	-	F/FENDER COWL RH	1 PC	105.00	105.00
				TOTAL	SS 2,817.00
				GST 7%	197.19
				GRAND TOTAL	SS 3,014.19

Notes:

1. All cheques to be crossed and made payable to "Trans Hua Auto Enterprise".
2. Electrical parts are strictly non returnable nor exchangeable.

For TRANS HUA AUTO ENTERPRISE

FALCON-AIR AUTO SERVICES P/L - SM

AUTHORISED SIGNATURE

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E. & O.E.

RECEIVED GOODS IN GOOD ORDER

TRANS HUA AUTO ENTERPRISE

23 CUFF ROAD SINGAPORE 209734
TEL: 6297 6577 FAX: 6291 9925
Email: sales@transhua.com.sg
GST REG NO: M8-8005175-0 ROC REG NO: 52743400/X

TAX INVOICE

FALCON-AIR AUTO SERVICES P/L - SM

176 SIN MING DRIVE

#01-06 / 07 / 13

SINGAPORE 575721

Tel: 6452 0880

Fax: 6454 7862

Attn: JULIANA

PANDAN LOOP BLK K

Invoice No: : INV1052386
Date : 20/04/2018
P/O :
Term : 30 DAYS
Page : 1/1

S/N	MODEL	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
				SS	SS
1		F/BONNET SKP2789E	1 PC	710.00	710.00
2		F/FENDER RH	1 PC	390.00	390.00
3		F/BPR	1 PC	760.00	760.00
				TOTAL	SS 1,860.00
				GST 7%	130.20
				GRAND TOTAL	SS 1,990.20

Notes:

1. All cheques to be crossed and made payable to "Trans Hua Auto Enterprise".
2. Electrical parts are strictly non returnable nor exchangeable.

For TRANS HUA AUTO ENTERPRISE

FALCON-AIR AUTO SERVICES P/L - SM

AUTHORISED SIGNATURE

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E. & O.E

RECEIVED GOODS IN GOOD ORDER

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One
Singapore 038987

Our File No: CS/ICS18007215/T1VBN2

Date: 26/06/2018

REFERENCE

Insured/Claimant: TAN BOON PENG Policy No: MPC17900391101
Date of Loss: 14/04/2018 Nature of Claim: OD Claim No: DMPC1800141H

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKP2789E
Make & Model: VOLKSWAGEN PASSAT, 1.4 TSI (B7) (A) Engine No: CAXF08206
Reg. Date: 28/08/2014 (Man. Year: 2014) Chassis No: WVVZZZ3CZFE022341
Colour: Blue Odometer: 59906 km
Engine Capacity: 1390 cc
Market Value/New Car Price: S\$79,000.00
Price:
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R16 Rear Tyre Size: 215/55 R16
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,567.30	5,331.00	2,236.30	29.55
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,750.00	1,480.00	270.00	15.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,317.30	6,811.00	2,506.30	26.90
- Excess (S\$)	0.00	500.00	-500.00	
(S\$)	9,317.30	6,311.00	3,006.30	32.27
+ GST 7.00/7.00% (S\$)	652.22	441.77	210.45	32.27
Nett Amount (S\$)	9,969.52	6,752.77	3,216.75	32.27

INSPECTION

Date of Assignment: 17/04/2018 Present Location: Falcon-Air Auto Services Pte Ltd (Pandan)
Date Inspected: 18/04/2018 Inspected At: Falcon-Air Auto Services Pte Ltd (Pandan)
No 8 Pandan Loop
Singapore
Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 26 Jun 2018)
Parts:	143	VOLKSWAGEN PASSAT 1.4 TSI (B7) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKP2789E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET (WCP)	Bent	710.00 F	*710.00 F
2	1		*BONNET LOCK (WCP)	Not Necessary	135.00 F	*- F
3	1		*HEADLAMP LH/RH (WCP)	O/s Cracked/N/s Not Necessary	860.00 F	*430.00 F
4	1		*RADIATOR SUPPORT PANEL (WCP)	Cracked	690.00 F	*690.00 F
5	1		*FRONT GRILLE (WCP)	Cracked	290.00 F	*290.00 F
6	1		*FRONT GRILLE LOGO (WCP)	Necessary	55.00 F	*55.00 F
7	1		*FRONT BUMPER CENTRE RETAINER (WCP)	Deformed	85.00 F	*85.00 F
8	1		*WIPER WASHER TANK (WCP)	Not Necessary	125.00 F	*- F
9	1		*WIPER WASHER TANK MOTOR (WCP)	Not Necessary	70.00 F	*- F
10	1		*FRONT FENDER LH/RH (WCP)	O/s Bent/N/s Repair	780.00 F	*390.00 F
11	1		*AIRGUIDE RH (WCP)	Deformed	42.00 F	*42.00 F
12	1		*FRONT BUMPER (WCP)	Deformed	760.00 F	*760.00 F
13	1		*FRONT BUMPER SIDE RETAINER LH/RH (WCP)	Os Necessary/Ns Not Necessary	70.00 F	*35.00 F
14	1		*FRONT BUMPER REINFORCEMENT (WCP)	Bent	395.00 F	*395.00 F
15	1		*FRONT BUMPER LOWER BEAM (WCP)	Bent	125.00 F	*125.00 F
16	1		*FRONT BUMPER LOWER GRILLE CENTRE (WCP)	Cut	280.00 F	*280.00 F
17	1		*FOG LAMP RH (WCP)	Cut	195.00 F	*195.00 F
18	1		*FOG LAMP GARNISH RH (WCP)	Cut	125.00 F	*125.00 F
19	1		*RH FRONT FENDERSHIELD (WCP)	Torn	105.00 F	*105.00 F
20	1		*HORN (WCP)	Not Necessary	88.00 F	*- F
21	1		*RADIATOR (WCP)	Not Necessary	290.00 F	*- F
22	1		*AIRCON CONDENSER (WCP)	Not Necessary	470.00 F	*- F
Supplementary #1						
23	1		*RH HEADLAMP BRACKET (WCP)	Cracked	28.00 F	*28.00 F
24	1		*RH RADIATOR RUBBER HOLDER LOWER	Deformed	12.00 F	*12.00 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
25	1	(WCP) *RH FRONT FENDER UNDERSHIELD (FRONT) (WCP)		Deformed	58.00 F	*58.00 F
Supplementary #2						
26	1	*FRONT NUMBER PLATE		Missing	40.00 FS	*40.00 FS
F=Franchise part. S=SpcNett.						
					Sub Total (\$\$)	6,883.00 4,850.00
+ Margin on L,N Items 10.00/10.00% (\$\$)					684.30	481.00
					Total Parts (\$\$)	7,567.30 5,331.00

Report was unsubmitted during this print-out.