

ASC REC. BY:

REF: CS/MS(18007211/TIThez

Special Instruction:

Surveyor
Mehimen

Tunikh

ASSIGNMENT (Office)

From (Person):

Clara Milah Yeo

of

MSIH

Estimated Cost:

Date/Time: 17042018 358pm

Bill to:

OD / IF / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLM 1071C

Insured:

at Workshop m/s

Volkswagen

Tel:

of

247 Alexandra Rd

Policy No:

A29927058AVW

Claim No:

555727

Sum Insured:

Excess:

\$1000.00

Make of Veh:

(Client's Record)

D.O.A.

16042018

CA / REV / REP. / REV 24 HRS

420 pm

H.O.D. Endorsement:

Date/Time:

18042018 9:18am

Person Contacted:

Charmaine

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SLM 1071C - X

19/4/18@

1645 HRS revert via menimen.

20/4/18@

9:39am Authorize repair by kenYong.

20/4/18@

11:44am - Inform authorize repair to VW via email

Excess \$10001-

Surinder
Munmen

Tanjin

REF: MSLH

ASSIGNMENT

From:

Date:

18/04/2018

Estimated Cost:

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLM 1071C

at Workshop m/s

Volkswagen

of

217 Alexandra Rd

Insured:

Policy No.

Claims No.

Sum Insured:

Excess: \$ 1000.00

(Client's Record)

Make of Veh:

(Policy Condition)

4:30pm

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
	X

Bal. or Market Value:

\$96K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

- days Res.: Yes or No

Lum Sum:

% 3 Val.: Yes or No

CA / ☒ REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLM 1071C.

Yr Regn:

2017 Mech.

Type: ☒ Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Jetta

C.C

1390

Colour

Biage

A/C:

Insured / Std / NI / NA

Sp. Reading

10920

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WVWZZZ 167 G M08361

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ Inorder / Jammed / Leaked / Burnt or

Brake: ☒ Inorder / Jammed / Leaked / Burnt or

Modi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

18/4/18 @ 1645

Survey held at

VW Alexandra.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear 4/5

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Part by Part \$5402.46 (Red: \$396.22 : 38%)

RECEIVED 10 MAY 2018

Date/Time, File Pass to?

☐

Preli. Report

1) 10/15 Typist

☒

Final Report

Date/Time, File Return to?

2)

Days Of Repair: 6

Resurvey No. of Trip: 1

Survey Fee:

150

Transportation:

\$ + RS. \$

Photos

Others

10

TOTAL

160

Report Format :

Lump Sum / I.B.I: \$ 5402.46

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18007211/T1tb

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 18-04-2018



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SLM 1071C
Policy No.	A28927058AVW	Coverage (\$)	0.00
Claim No.	555727	Excess (\$)	1,000.00
Assign From	MERIMEN (CLARA MILAH)	Assign Date	17/04/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	16/04/2018	Inspection Date	18/04/2018
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934		

5a. Remarks

- A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Apr 2018		17 Apr 2018 15:58 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	KIM LOH FONG, ID: S0229845G, Tel: +6591521644								
Vehicle Reg. No.:	SLM1071C	Date of Loss:	16/04/2018 13:00 - :59 [12 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 555727	Policy/Cover Note No.:	A28927058AVW (Comprehensive) Coverage: 21/03/2018 - 20/03/2019						
		Excess:	S\$1,000.00						
Repairer:	Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Clara Milah Yeo]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 18/04/2018]								
Driver/Custodian:	KIM HUI MIN (41 / Female), NRIC: S7642075J, Tel: +6591521644								
Adj Asg. Remarks:	Survey on 18/04/18, 4.30pm, Owner waiting. REVERT Case.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Friday, 20 April 2018 11:32 AM
To: Ong, Germaine (VWG Singapore); Tang, Shu Shi (VWG Singapore); Kong, Charmaine (VWG Singapore); 'Pearllyn Kang'; Oh, Aik Seong (VWG Singapore)
Cc: SUR
Subject: SLM 1071C / MISG / OD

Tracking:

Recipient

Recall

Ong, Germaine (VWG Singapore)
Tang, Shu Shi (VWG Singapore)
Kong, Charmaine (VWG Singapore)
'Pearllyn Kang'
Oh, Aik Seong (VWG Singapore)
SUR
Norrita (LKKAUTO)
Celine Fong (LKKAUTO)
Olivia Lau (LKKAUTO)
Janice Lee (LKKAUTO)
Veron Chen (LKKAUTO)
Shiau Chan (LKKAUTO)
Mei Kwan (LKKAUTO)
Denise Tay (LKKAUTO)
QA (LKKAUTO)
Bryan Ang (LKKAUTO)

Succeeded: 20/4/2018 11:37 AM
Succeeded: 20/4/2018 11:36 AM
Succeeded: 20/4/2018 11:36 AM
Succeeded: 20/4/2018 11:37 AM
Succeeded: 20/4/2018 11:36 AM
Succeeded: 20/4/2018 11:36 AM
Succeeded: 20/4/2018 11:36 AM
Failed: 20/4/2018 11:36 AM
Succeeded: 20/4/2018 11:36 AM
Succeeded: 20/4/2018 11:39 AM

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLM 1071C (Excess \$1,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SLM1071C (555727)**

OD

Apr 16 2018 1:00PM

[KIM LOH FONG]

Volkswagen Centre Singapore

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 20/04/2018 09:39 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$5591.89) - SLM1071C - Claim Handler: Clara Milah Yeo

Approved:5591.89:a if c

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Milah Yeo

Date: 19 Apr 2018

Preliminary Advice

Vehicle No	: SLM1071C	Accident Date	: 16/04/2018
Make	: VOLKSWAGEN JETTA	Policy No.	: A28927058AVW
Assignment Date	: 17/04/2018	Excess	: S\$1,000.00
Date of Inspection	: 18/04/2018	Est. Duration of Repair	: 6.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (ALEXANDRA) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,798.68
Revised Amount	:S\$	5,591.89
Check Items (Estimated)	:S\$	572.38
Total	:S\$	6,164.27

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	96,000.00
COE / PARF Rebate	:S\$	61,940.00
Salvage Value	:S\$	
Margin for Repair	:S\$	34,060.00

Remarks

- (x) The vehicle is economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9845G
Vehicle Details	
Vehicle No.:	SLM1071C
Vehicle to be Exported:	No
Intended De-registration Date:	19 Apr 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA GP 1.4 TSI 90 A/T HL HID 1634G5
Primary Colour:	Silver
Manufacturing Year:	2015
Engine No.:	CAXF83899
Chassis No.:	WVWZZZ16ZGM018361
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$21,562.00
Original Registration Date:	21 Mar 2017
First Registration Date:	21 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$22,187.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Mar 2027
PARF Rebate Amount:	\$16,640.00
Intended COE Rebate Details	
COE Expiry Date:	20 Mar 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,789.00
COE Rebate Amount:	\$45,300.00
Total Rebate Amount:	\$61,940.00

The information contained herein is correct as at 19 Apr 2018

OK

SINGAPORE ACCIDENT STATEMENT

MSIG (WINNER)
 on RECOVERY.
 Xc: 1000 -

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/04/2018 15:15
Date Of Accident	16/04/2018 13:55
Exact Location Of Accident	PIE TOWARDS CHANGI
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLM1071C
Insured/Policyholder	
Name Of Registered Owner	KIM LOH FONG
NRIC No	S0229845G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91521644
Alternative Phone No	OTHERS-91521644

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA TSI (DSG) HIGHLINE HIDC

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28927058 AVW
Cover Note Number	

Driver

Name of Driver	KIM HUI MIN
NRIC No	S7642075J
Date Of Birth	24/12/1976
Occupation	INDOOR
Date Of Driving Pass	08/09/1995
Driving Experience	22 YEARS AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91521644
Fax Number	
Contact Number	
EEmail Address	HUIMIN_KIM@HOTMAIL.COM

Address	24 SIN MING WALK #01-04 BISHAN PARK CONDOMINIUM
Postcode	575572
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : JEFF CHAN GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

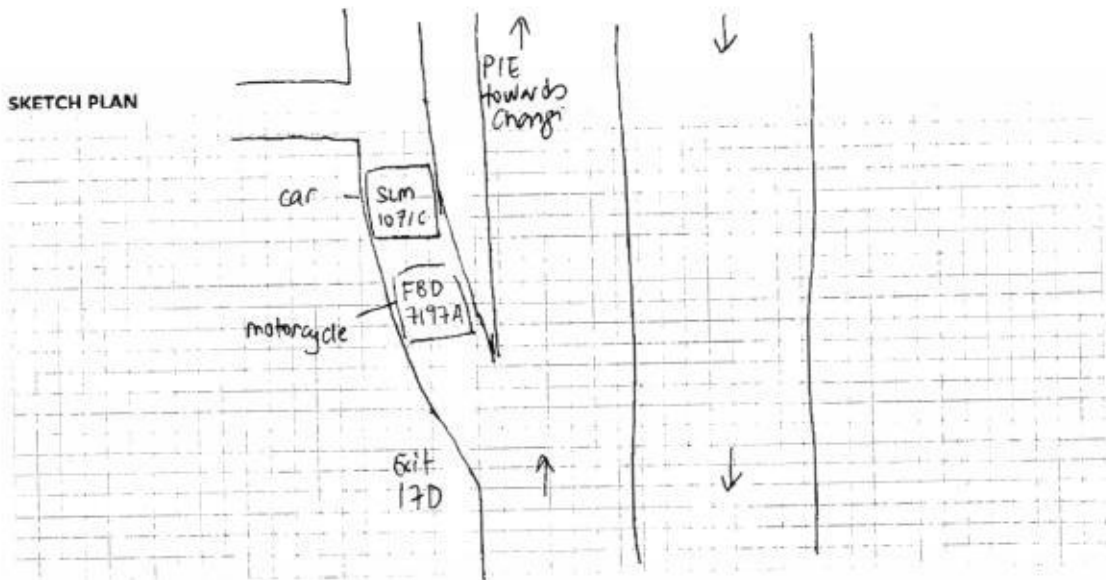
Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBD7197A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	NUR HANNAN BINTE MOHSIN
NRIC/Passport Number	S8722078H
Contact Number	81473521
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

Sketch Plan Pg. 1



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 16 April 2018 (Monday) at 1.56pm, I was driving car SUM1071C along PIE towards Changi and took exit 17D.
I was driving along the slip road of exit 17D.
There was a slow down of traffic in front of me due to a heavy vehicle turning left in front. I had to step on the brake of my car as the taxi in front of me braked.
Motorcycle FBD 7197A came hurtling and hit my car at the rear.
Please refer to video evidence from my in-car video camera (front + back video).
Motorcyclist details:
Name: Nur Hannan Binte Mohsin
License No: S 8722078H
Handphone: 8147 3521

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 16 April 2018
3.40pm

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

16 APR 2018

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 16 April 2018
3.40pm

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

16 APR 2018



MSIG

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
Tel +65 6927 7888, Fax +65 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Supplement Copy
Part 1 to
SLM1071C
24/4/17

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 28927058 AVW

Excess : SGD500
Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle
SLM1071C

2. Name of Policyholder
Kim Loh Fong

3. Effective Date of the Commencement of Insurance for the purposes of the Act
21/03/2017

4. Date of Expiry of Insurance
20/03/2018

5. Persons or Classes of Persons entitled to drive*

Kim Loh Fong
Tiong Choo Sang
Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.
The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers

[Signature]
for Chief Executive Officer

Sketch Plan #4



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



PDI TUAS

MELG (WINNER)
OP | RECOVERY.

EXCESS : \$1000

PDI TUAS

KIM LOH FONG
24 SIN MING WALK
#01-03
Singapore, 575572
Singapore(DRIVER)
Ms Kim : 91521644

SURVEY:

18/04, 1630, 247, ✓

Taufik 97495744
Ex \$1000

Revent

18/4/18 @ 1645

Recovery before paint

6 days

suv@lkhauto.wm.

Phone No.
Fax No.
E-MailVAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV021665
Quote No. SER/QUO/1800663
QuoteDate 17/04/18
Salesperson Angie Tan
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA TSI (DSG) HIGHLINE HIDC	9,011	Ong Germaine
License No.	VIN	Initial Registration	Sales Advisor
SLM1071C	WVWZZZ16ZGM018361	21/03/17	Angie Tan
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX F83899	1634G7

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	6	UNIT	1425	2,850.00
P B&P ALEX PAINT	SPRAY PAINT	5	UNIT	1500	2,500.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		360.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		200.00
	Sum Labor				5,910.00
P 5C6807376	REAR RHS BUMPER BRACKET	1	Pieces	169.71 de	96.13
P 5C6807417J GRU	REAR BUMPER	1	Pieces	247.50 de	1,177.17
P 5C6807433J	REAR SPOILER	1	Pieces	MX	476.25
P 5C6919491D	SENSOR BRACKET	1	Pieces	19.76 ne	27.45
P 5C6919491E	SENSOR BRACKET	1	Pieces	19.76 ne	27.45
P 5C6919491E	SENSOR BRACKET	1	Pieces	19.76 ne	27.45
P 5C6919492D	SENSOR BRACKET	1	Pieces	19.76 ne	27.45
P 5C6945094J	RH INNER TAILLIGHT	1	Pieces	MX	209.41
P 5C6945096L	RH OUTER TAILLIGHT	1	Pieces	297.35 sub	412.98
P 5C6945106B	RH REAR REFLECTOR	1	Pieces	44.85 sub	62.29
P 5Q0919133	SENSOR O-RING	1	Pieces	0.16 ne	0.22
P 5Q0919275B GRU	REAR SENSOR	1	Pieces	119.96 de	166.61
	Use Predecessor 5Q0919275 GR				
P D 180KU2A1	2KADHESIVE	1	Pieces	74.64 ne	103.66
P D 822150A1	BONDAGENT	1	Pieces	53.40 ne	74.16
	Sum carried forward				8,798.68

Payments to:

- BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

KIM LOH FONG
24 SIN MING WALK
#01-03
Singapore, 575572
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV021665
Quote No. SER/QUO/1800663
QuoteDate 17/04/18
Salesperson Angie Tan
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description
Volkswagen Passeng	JETTA TSI (DSG) HIGHLINE HIDC
License No.	VIN
SLM1071C	WVWZZZ16ZGM018361
Engine Code	Labor Type
	M4

Mileage
9,011
Initial Registration
21/03/17
Engine No.
CAX F83899

Service Advisor
Ong Germaine
Sales Advisor
Angie Tan
Model Code
1634G7

Continued 8,798.68

Sum Item 2,888.68

Sum Labor 5,910.00
Sum Item 2,888.68

Total	SGD	8,798.68
7% GST	8,798.68	615.91
Total SGD Incl. GST		9,414.59

Explanations

P = Proportionately Charged

Payment Terms

No Credit

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by

Signature:

Date:

9129 97

Payments to:

- BBN: - Acc.-No...

Service Order Confirmation

SERVICE ORDER NO.: 18IP1037

CUSTOMER NO.: CV021665

CUSTOMER NAME: KIM LOH FONG

TELEPHONE NO.:

ADDRESS: 24 SIN MING WALK #01-03

Singapore

VEH No.: SLM1071C

Order Date: 18/04/18

Reg Date: 21/03/17

KM: 11,005

SA: Ong Germaine

VIN NO.: WVVZZZ16ZGM018361

ENGINE NO.:

MODEL: JETTA TSI (DSG) HIGHLINE HIDC MODEL NO.: 1634G7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	200		200
2	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	360		360
3	B&P INSURANCE EXCESS INSURANCE EXCESS / DEDUCTIBLE	1	TU	-1,000		-1,000
4	B&P ALEX LABOUR LABOUR	3	UNIT	475		1,425
5	B&P ALEX PAINT SPRAY PAINT	3	UNIT	500		1,500
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
8	5C6807421H GRU REAR BUMPER	1	PCS	1,177.17	28	847.58
9	5C6807376 REAR RHS BUMPER BRACKET	1	PCS	96.13	28	69.21
10	D 180KU2A1 2KADHESIVE	1	PCS	103.66	28	74.64
11	D 822150A1 BONDAGENT	1	PCS	74.16	28	53.40
12	5C6945106B RH REAR REFLECTOR	1	PCS	62.29	28	44.85
13	5C6945096L RH OUTER TAILLIGHT	1	PCS	412.98	28	297.35
14	5Q0919275B GRU REAR SENSOR	1	PCS	166.61	28	119.96
15	5Q0919133 SENSOR O-RING	1	PCS	0.22	28	0.16
16	5C6919492D SENSOR BRACKET	1	PCS	27.45	28	19.76
17	5C6919491D SENSOR BRACKET	1	PCS	27.45	28	19.76
18	5C6919491E SENSOR BRACKET	1	PCS	27.45	28	19.76
19	5C6919491E SENSOR BRACKET	1	PCS	27.45	28	19.76
20	5C6807663B BUMPER CENTRE BRACKET	1	PCS	111.91	28	80.58
21	5C6807394E TAILLIGHT LOWER BRACKET RH	1	PCS	108.78	28	78.32
22	5C6853630F ULM VW SIGN	1	PCS	125.10	28	90.07
23	5C6853687 739 NAME PLATE JETTA	1	PCS	76.11	28	54.80
24	5C6853675APQQF NAME PLATE TSI	1	PCS	38.22	28	27.52

Remarks : OD CLAIM

DOA: 16/04/2018

SURVEY BY TAUFIK

INSURANCE EXCESS \$1000

(A) de
(A) de
(A) ne
(A) ne
(A) ude

Service Order Confirmation

SERVICE ORDER NO: 18IP1037

CUSTOMER NO.: CV021665

CUSTOMER NAME: KIM LOH FONG

TELEPHONE NO.:

ADDRESS: 24 SIN MING WALK #01-03

Singapore

VEH No.: SLM1071C

Order Date: 18/04/18

Reg Date: 21/03/17

KM: 11,005

SA: Ong Germaine

VIN NO.: WWWZZZ16ZGM018361

ENGINE NO:

MODEL: JETTA TSI (DSG) HIGHLINE HIDC MODEL NO.: 1634G7

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
------------	--------------------	------------	------------	-------------------	---------------	---------------

TOTAL	4,402.46
GST AMOUNT	308.17
TOTAL AMOUNT	4,710.63

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

...CLAIM SUBFOLDER...(Pending for Survey Report)










































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Apr 2018		17 Apr 2018 15:58 Edit Adj Rpt	S\$5,402.46 Edit Estimates	S\$5,402.46 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	KIM LOH FONG , ID: S0229845G, Tel: +6591521644								
Vehicle Reg. No.:	SLM1071C	Date of Loss:	16/04/2018 13:00 - :59 [12 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 555727	Policy/Cover Note No.:	A28927058AVW (Comprehensive) Coverage: 21/03/2018 - 20/03/2019						
		Excess:	S\$1,000.00						
Repairer:	Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Clara Milah Yeo]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 17/05/2018]								
Driver/Custodian:	KIM HUI MIN (41 / Female), NRIC: S7642075J, Tel: +6591521644								
Adj Asg. Remarks:	Survey on 18/04/18, 4.30pm, Owner waiting. REVERT Case.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (09/05/2018): Alert - Adj Mandate Approved (S\$5402.46) - SLM1071C - Claim Handler: Clara Milah... MSIG_SG (20/04/2018): Alert - Adj Mandate Approved (S\$5591.89) - SLM1071C - Claim Handler: Clara Milah... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLM1071C (555727)
OD
Apr 16 2018 1:00PM
[KIM LOH FONG]
Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			View <div>View in Browser</div>			
Video									1 per page		<div></div>	<div></div>
No	Finalized On	Volkswagen Centre Singapore (HQ)								Thumbnail	Print	
1	16/04/18 15:47	Video - Accident [Linked Accident Report Documents]							<div></div>	Load MP4		
2	16/04/18 16:02	Video - Accident [Linked Accident Report Documents]							<div></div>	Load WMV		
Assessment Reports									1 per page		<div></div>	<div></div>
No	Finalized On	Volkswagen Centre Singapore (HQ)								Thumbnail	Print	
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No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print	
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Photos/Images									3 per page		<div></div>	<div></div>
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17	19/04/18 12:03	General View							<div></div>	Load JPG	<div></div>	

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19	19/04/18 12:03	General View	 Load JPG	<input checked="" type="checkbox"/>
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2	17/04/18 12:00	Repair Estimate	 Load PDF	
3	17/04/18 12:02	Status of DL - valid	 Load PDF	
4	17/04/18 12:04	Email from w/shop to request for survey	 Load PDF	
5	08/05/18 17:31	Signed DV	 Load PDF	
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1	19/04/18 13:16	ESTIMATE	 Load PDF	
2	08/05/18 16:17	SUPPLEMENTARY	 Load PDF	

Linked Accident Report Documents

Video			View	View in Browser
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
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2	16/04/18 16:02	Video - Accident	Load WMV	
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18007211/T1TBE2

Date: 15/05/2018

REFERENCE

Insured/Claimant:	KIM LOH FONG	Policy No:	A28927058AVW	Claim No:	555727
Date of Loss:	16/04/2018	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLM1071C	Engine No:	CAXF83899
Make & Model:	VOLKSWAGEN JETTA, 1.4 TSI (A)	Chassis No:	WWWZZZ16ZGM018361
Reg. Date:	21/03/2017 (Man. Year: 2015)	Odometer:	10926 km
Colour:	Beige		
Engine Capacity:	1390 cc		
Market Value/New Car Price:	S\$96,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,219.97	1,917.46	1,302.51	40.45
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,910.00	3,485.00	2,425.00	41.03
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,129.97	5,402.46	3,727.51	40.83
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	8,129.97	4,402.46	3,727.51	45.85
+ GST 7.00/7.00% (S\$)	569.10	308.17	260.93	45.85
Nett Amount (S\$)	8,699.07	4,710.63	3,988.44	45.85

INSPECTION

Date of Assignment:	17/04/2018	
Date Inspected:	18/04/2018 Inspected At:	Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road Singapore 159934
Estimated Period of Repair:	6.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 15 May 2018)
Parts:	143	VOLKSWAGEN JETTA 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLM1071C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR RHS BUMPER BRACKET	Deformed	96.13 FS	*69.21 FS
2	1		*REAR BUMPER	Deformed	1,177.17 FS	*847.56 FS
3	1		*REAR SPOILER	Not Necessary	476.25 FS	*- FS
4	1		*SENSOR BRACKET	Necessary	27.45 FS	*19.76 FS
5	1		*SENSOR BRACKET	Necessary	27.45 FS	*19.76 FS
6	1		*SENSOR BRACKET	Necessary	27.45 FS	*19.76 FS
7	1		*SENSOR BRACKET	Necessary	27.45 FS	*19.76 FS
8	1		*RH INNER TAILLIGHT	Not Necessary	209.41 FS	*- FS
9	1		*RH OUTER TAILLIGHT	Cut	412.98 FS	*297.35 FS
10	1		*RH REAR REFLECTOR	Cut	62.29 FS	*44.85 FS
11	1		*SENSOR O-RING	Necessary	0.22 FS	*0.16 FS
12	1		*REAR SENSOR	Distorted	166.61 FS	*119.96 FS
13	1		*2KADHESIVE	Necessary	103.66 FS	*74.64 FS
14	1		*BONDAGENT	Necessary	74.16 FS	*53.40 FS
15	1		*BUMPER CENTRE BRACKET	Deformed	80.58 FS	*80.58 FS
16	1		*TAILLIGHT LOWER BRACKET RH	Deformed	78.32 FS	*78.32 FS
17	1		*VW SIGN	Necessary	90.07 FS	*90.07 FS
18	1		*NAME PLATE JETTA	Necessary	54.80 FS	*54.80 FS
19	1		*NAME PLATE TSI	Necessary	27.52 FS	*27.52 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) **3,219.97** **1,917.46**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,850.00	1,425.00
2	SPRAY PAINT	New	2,500.00	1,500.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	360.00	360.00
4	CHECK WIRE HARNESS, ECU, S	New	200.00	200.00
Gross Labour Cost (\$\$)			5,910.00	3,485.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >