

Vic (LKKAuto)

From: City Auto <cityauto@singnet.com.sg>
Sent: Thursday, 28 November, 2019 3:45 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: LOD for SLJ3139U You ref: SKD6941T Our ref: SLJ3139U D.O.A: 13/04/2018 LKK REF CC4/ASM18007210/Khb3
Attachments: DV - SLJ3139U.pdf

Dear Vic,

Please refer to attached DV for above-mentioned claim.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 27 November, 2019 11:40 AM
To: City Auto
Cc: Admin A; Vic (LKKAuto)
Subject: RE: Liability for SLJ3139U You ref: SKD6941T Our ref: SLJ3139U D.O.A: 13/04/2018 LKK REF CC4/ASM18007210/Khb3

WITHOUT PREJUDICE

Dear Vronica,

We refer further to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we offer settlement amount as below:

Cost of Repair (w/gst)	\$ 1,016.50
Loss of Rental (\$100 x 3 days)	\$ 300.00
GIA Search Fee	\$ <u>2.00</u>
TOTAL	\$ 1,318.50

If agreeable, kindly chop and sign the attached DV and forward back to us copy for our Principal to process the payment.

The above amount is to be made payable to **CITY AUTO PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: City Auto [<mailto:cityauto@singnet.com.sg>]

Sent: Tuesday, 2 July, 2019 1:37 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Liability for SLJ3139U You ref: SKD6941T Our ref: SLJ3139U D.O.A: 13/04/2018 LKK REF CC4/ASM18007210/Kmb3

Importance: High

Dear Vic,

Any outcome for this case?

Kindly check and revert to us the status for this case.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 14 January, 2019 3:19 PM

To: City Auto

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Liability for SLJ3139U You ref: SKD6941T Our ref: SLJ3139U D.O.A: 13/04/2018 LKK REF CC4/ASM18007210/Kmb3

Without Prejudice

Dear Vronica,

We refer to your below email.

Please be informed that till date, we are still pending for the investigation outcome from our principal.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: City Auto [\[mailto:cityauto@singnet.com.sg\]](mailto:cityauto@singnet.com.sg)

Sent: Thursday, 20 December, 2018 11:58 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Liability for SLJ3139U You ref: SKD6941T Our ref: SLJ3139U D.O.A: 13/04/2018 LKK REF CC4/ASM18007210/Kmb3

Importance: High

Dear Vic,

Any update of this case?

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Friday, 6 July, 2018 12:34 PM
To: city auto
Cc: Admin A; Vic (LKKAuto)
Subject: RE: Liability for SLJ3139U You ref: SKD6941T Our ref: SLJ3139U D.O.A: 13/04/2018 LKK REF CC4/ASM18007210/Kmb3

Without Prejudice

Dear Mrs Quak,

We refer to the below email.

Please be informed that the matter is still under investigation by our principal.

We will get back to you should there be any update on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: city auto [<mailto:cityauto@singnet.com.sg>]
Sent: Friday, 6 July, 2018 11:15 AM
To: Vic (LKKAuto)
Subject: RE: Liability for SLJ3139U You ref: SKD6941T Our ref: SLJ3139U D.O.A: 13/04/2018 LKK REF CC4/ASM18007210/Kmb3

Dear Viv,

Kindly let's me know any up date for this claim. Kindly revert.

Best Regards,

Mrs. Quak

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate

#01-58/60/62 Singapore 575643

Tel: +65-6453 1235 (6 Line)

Fax: +65-6453 7944

Email: cityauto@singnet.com.sg

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Friday, June 29, 2018 2:03 PM

To: city auto <cityauto@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Liability for SLJ3139U You ref: SKD6941T Our ref: SLJ3139U D.O.A: 13/04/2018 LKK REF CC4/ASM18007210/Kmb3

Without Prejudice

Dear Mrs Quak,

We refer to your below email.

Please be informed that we are still pending for investigation outcome from our principal.

We will continue to follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: city auto [<mailto:cityauto@singnet.com.sg>]

Sent: Friday, 29 June, 2018 12:36 PM

To: Vic (LKKAuto)

Subject: RE: Liability for SLJ3139U You ref: SKD6941T Our ref: SLJ3139U D.O.A: 13/04/2018

Dear vic.

Still waiting for liability, kindly revert.

Best Regards,

Mrs. Quak

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate

#01-58/60/62 Singapore 575643

Tel: +65-6453 1235 (6 Line)

Fax: +65-6453 7944

Email: cityauto@singnet.com.sg

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Wednesday, June 20, 2018 5:55 PM
To: City Auto <cityauto@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Liability for SLJ3139U You ref: SKD6941T Our ref: SLJ3139U D.O.A: 13/04/2018

Without Prejudice

Dear Mrs Quak,

We refer to your below email.

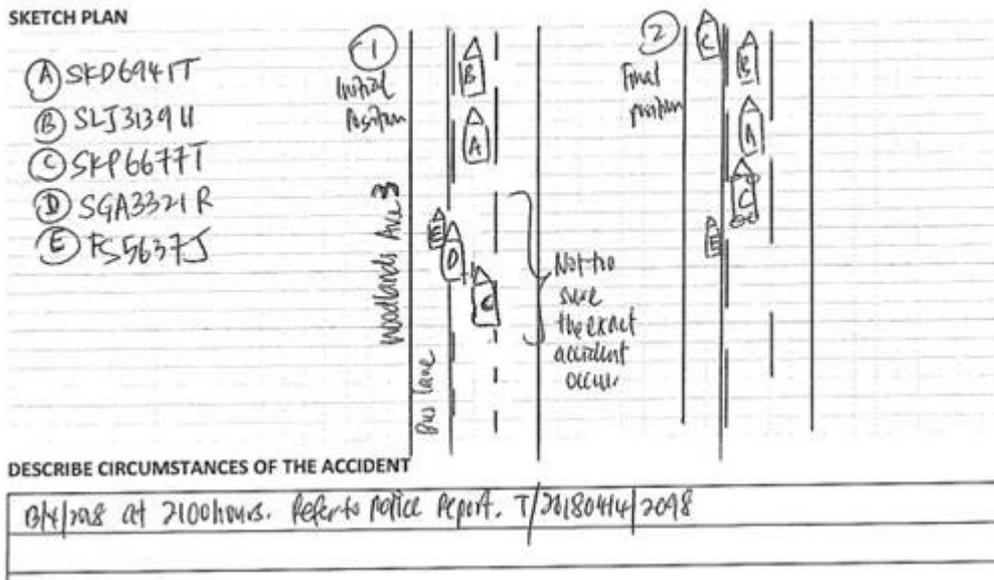
As spoken earlier, Bevan is no longer with LKK and please be informed that our principal is currently conducting an investigation on this matter.

We will get back to you for an update in due course.

Meanwhile, below is our Insured sketch plan for your reference. We are currently pending for our Insured's Police Report with regards to the details of the accident.

Thank you.

Accident Sketch Plan Pg. 2



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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From: City Auto [<mailto:cityauto@singnet.com.sg>]
Sent: Wednesday, 20 June, 2018 5:04 PM
To: Vic (LKKAuto)
Subject: FW: Liability for SLJ3139U You ref: SKD6941T Our ref: SLJ3139U D.O.A: 13/04/2018

Dear Bevan,

Refer to the above, kindly forward your client report to us. Urgent.

Best Regards,

Mrs. Quak
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate
#01-58/60/62 Singapore 575643
Tel: +65-6453 1235 (6 Line)
Fax: +65-6453 7944
Email: cityauto@singnet.com.sg

From: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Sent: Thursday, May 3, 2018 11:40 AM
To: City Auto <cityauto@singnet.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Liability for SLJ3139U You ref: SKD6941T Our ref: SLJ3139U D.O.A: 13/04/2018

Without Prejudice

Dear Sir/Madam,

We refer to your email below.

We are pending for AXA's instruction at the moment.

Kindly advise if your client have any CCTV footage for our necessary action.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
Pte Ltd

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From: City Auto [<mailto:cityauto@singnet.com.sg>]

Sent: Thursday, 3 May 2018 11:30 AM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Subject: Liability for SLJ3139U You ref: SKD6941T Our ref: SLJ3139U D.O.A: 13/04/2018

Dear Sir,

Please let us know what is the liability for this case?

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944