

ASS. REC. BY:

REF:

C33/ASM1800-7208/6245<sup>2</sup>

Special Instruction:

SURVAYOR

Smart claim

From (Person):

G12

Vale Oh

## ASSIGNMENT (Office)

of ASM

Date/Time: 17042018 436pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SP 5427T

Insured:

SKS 1065B

at Workshop m/s

Twincar Automotive

Tel:

6842 0051

of

2 Kaki Bukit Ave 2 #01-77

Policy No:

Claim No:

S8M00E67

Sum Insured:

Excess:

Make of Veh:

D.O.A.

17042018

(Client's Record)

CA / REV / REP. / REV 24 HRS WP

H.O.D. Endorsement:

Date/Time:

18042018 9:24am

Person Contacted:

Hui Xin

Vehicle:

IN / OUT

Date/Time	Action/Instruction ( X ) Estimate
	SP 5427T - NA / CT17021325 / k4
	SKS 1065B - X
20/4/18	Dismantled

DCA 08112017

Surveyor  
Smart claim

Xen

ASSIGNMENT

From: Date: 18042018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLP 51271

at Workshop m/s: TWINCAR

of 2 Kaki Bukit Ave 2 #01-17

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$78K.

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLP 54271 Yr Regn: 27 Sep 2013

Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volvo V40 C.C. 1596

Colour: Red A/C: Insured / Std / NI / NA

Sp. Reading: 59497 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: XVIMZ485BE 2027545

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S.Rim / STD A/Rim or

Tyre Size: F: 235/35 R19

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	* Repair Estimate : S\$ 4200 - 5200
	* 2 days
20/4/18	Submit PRS Report
RECEIVED 25 APR 2018	

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

\$ - RS - SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$ )

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$




## Service Request Details

Claim

S8M00EB7

Reference

None 

Loss Date

April 17, 2018

LKK AUTO CONSULTANTS PTE LTD (TP) ▼

Request Date

April 17, 2018

Due Date

April 24, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SLP5427T

Make

TPVD

### Service Address

---

...

### Primary Contact/Insured

---

ONG SEE KAI (WENG SHUTAI)

BLK 330 TAMPINES STREET 32, #05-440, 520330, Singapore

### Claim Handler

---

OH Vale

6568804897

vale.oh@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	17/04/2018 14:47
Date Of Accident	17/04/2018 11:35
Exact Location Of Accident	ALJUNIED FLYOVER TWDS MOUNTBATTEN RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLP5427T
<b>Insured/Policyholder</b>	
Name Of Registered Owner	MDM HANG YEN FONG
NRIC No	S6834059D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91009244
Alternative Phone No	OFFICE-91009244

### Vehicle Particulars

Manufacturer	VOLVO
Model	V40 CROSS COUNTRY T4
Exact Purpose for which vehicle was being used at time of accident	WORKING
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN3062041700
Cover Note Number	

### Driver

Name of Driver	HANG YEN FONG
NRIC No	S6834059D
Date Of Birth	06/09/1968
Occupation	INDOOR
Date Of Driving Pass	10/09/1992
Driving Experience	25 YEARS AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91009244
Fax Number	
Contact Number	OFFICE-91009244
Email Address	NOEMAIL

Address	BLK 47 HUME AVENUE #02-06
Postcode	598748
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO STATEMENT.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKS1065B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CLAVENT ONG
NRIC/Passport Number	
Contact Number	83238558
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### DETAILS OF INJURED PERSON 1

Name	HANG YEN FONG
------	---------------

Approximate Age

Injuries Sustain

BODY

Injured person in which vehicle?

SLP5427T

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

NO

Address

Postcode

## Accident Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### **8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Person's Signature  
Name:  
NRIC/FIN No.:



# Accident Sketch Plan

## SKETCH PLAN

ALJUNIED FLYOVER TOWARDS MOUNTBATTEN RD BEHIND SIMS AVE JUNCTION

A - SLP 5427 T

B - SKS 1065B



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along ALJUNIED FLYOVER TOWARDS MOUNTBATTEN RD ON A single lane carriageway. Somewhere before SIMS AVE JUNCTION, vehicle in front of me slowed down, therefore I applied brakes and stopped completely. (RELAY) from the rear collided with my VEH rear portion. After the accident, we exchanged particulars.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)

Reporting Centre Person's Signature  
Name:

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4059D
Vehicle Details	
Vehicle No.:	SLP5427T
Vehicle to be Exported:	No
Intended De-registration Date:	19 Apr 2018
Vehicle Make:	VOLVO
Vehicle Model:	V40 CROSS COUNTRY T4
Primary Colour:	Red
Manufacturing Year:	2013
Engine No.:	B4164T1146917
Chassis No.:	YV1MZ485BE2027545
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$30,356.00
Original Registration Date:	27 Sep 2013
First Registration Date:	27 Sep 2013
Transfer Count:	1
Actual ARF Paid:	\$29,499.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Sep 2023
PARF Rebate Amount:	\$22,124.00
Intended COE Rebate Details	
COE Expiry Date:	26 Sep 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$83,751.00
COE Rebate Amount:	\$45,527.00
<b>Total Rebate Amount:</b>	<b>\$67,651.00</b>

The information contained herein is correct as at 19 Apr 2018

OK

## ► Volvo V40 Used Vehicle List (7 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availabi
<b>Volvo V40 Cross Country T4</b>	<b>\$80,800</b>	<b>\$11,860 /yr</b>	<b>12-Nov-2013</b>	<b>1,596 cc</b>	<b>83,797 km</b>	<b>Tim Bock Enterprise</b>	<b>Availat</b>

1 Owner. Full Agent Service. Well Keep Exterior And Neat Interior! Check This Sporty White V4 With Excellent Condition, Smooth Engine And Gearbox. Fu Efficiency And Reliable, View To Believe! High T...

Office No. - 64595611

Raymond - 91596282

<b>Volvo V40 Cross Country T4</b>	<b>\$78,800</b>	<b>\$11,780 /yr</b>	<b>24-Sep-2013</b>	<b>1,596 cc</b>	<b>68,000 km</b>	<b>Highline Automotive</b>	<b>Availat</b>
-----------------------------------	-----------------	---------------------	--------------------	-----------------	------------------	----------------------------	----------------

Fully Maintained And Serviced By Agent Wearnes, Come With Lane And Accident Detection. Taken Care By 1 Owner Only, Luxurious And Sporty Hatch, Beautiful And Classy White Exterior With Black Interior, ...

Office No. - 67778887

Harris Tan - 96881515 | JC Chua - 93666111 | Brayann Chong - 97109695

<b>Volvo V40 Cross Country T4</b>	<b>\$78,000</b>	<b>\$11,630 /yr</b>	<b>24-Sep-2013</b>	<b>1,596 cc</b>	<b>57,000 km</b>		<b>Availat</b>
-----------------------------------	-----------------	---------------------	--------------------	-----------------	------------------	--	----------------

Fully Maintained At Wearnes With Last Serviced Clocked At 47K Km. Upgraded 1 Month Ago To Original 18" Sports Rims From Volvo With Brand New Tyn And Original Sports Pedal. Posted Overseas, Hence Sel...

Office No. - -

Ng - 81825078

<b>Volvo V40 Cross Country T4</b>	<b>\$76,800</b>	<b>\$11,640 /yr</b>	<b>16-Aug-2013</b>	<b>1,596 cc</b>	<b>47,000 km</b>		<b>Availat</b>
-----------------------------------	-----------------	---------------------	--------------------	-----------------	------------------	--	----------------

One Careful Owner, Immaculate Condition. Timely Serviced, Genuine Low Mileage Done. Call Now To View! No Dealer And Agents Please

Office No. - -

Mr Chen - 96520789

<b>Volvo V40 Cross Country T4</b>	<b>\$75,800</b>	<b>\$11,860 /yr</b>	<b>13-Jun-2013</b>	<b>1,596 cc</b>	<b>60,000 km</b>	<b>Auto Exchange Pte Ltd</b>	<b>Availat</b>
-----------------------------------	-----------------	---------------------	--------------------	-----------------	------------------	------------------------------	----------------

\$0 Drive Away! Free Insurance! 1 Careful Owner, No Repairs Needed! 6 Months Warranty Provided, Low Mileage, 100% Accident Free, High And Flexible House Loan Available. High Trade In Welcome. Call O...

Office No. - -

David - 98417307 | Jeffrey - 86601482

<b>Volvo V40 Cross Country T4</b>	<b>\$74,151</b>	<b>\$11,820 /yr</b>	<b>29-Apr-2013</b>	<b>1,596 cc</b>	<b>78,000 km</b>	<b>Dosh Car</b>	<b>Availat</b>
-----------------------------------	-----------------	---------------------	--------------------	-----------------	------------------	-----------------	----------------

Just Arrived! Stunning V40 Cross Country Well Maintained By Ex Owner, 1 Year Extended Warranty, High Loan With High Trade In Available. Price Nego! Now Or Visit Our Showroom Today!

Office No. - 67413111

Stella - 91065005 | David - 96558965 | JJ - 91739381

<b>Volvo V40 Cross Country T4</b>	<b>\$75,800</b>	<b>\$12,220 /yr</b>	<b>18-Apr-2013</b>	<b>1,596 cc</b>	<b>73,000 km</b>	<b>Speedo Motoring</b>	<b>Availat</b>
-----------------------------------	-----------------	---------------------	--------------------	-----------------	------------------	------------------------	----------------

In House Finance, Low Monthly Installment \$912 Available! 70% Loan Available! 1 Owner Only! Last Serviced April 2017 By Agent! High ARF \$29,422 Wit Low Depreciation At \$12,300 Only! High COE Value! C...

Office No. - 67697757

Alan Tan - 97540238 | Tan Kai Hong - 96456965 | Sandy Lim - 86887883 | Luke - 92974366

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

PRE-REPAIR INSPECTION REPORT			
AXA INSURANCE PTE LTD		Ref: CS3/ASM18007208/Gz4bs2	
8 SHENTON WAY #24-01		Date: 15-05-2018	
AXA TOWERSINGAPORE 068811			
ATTN: VALE OH		Code: ASM	
<b>1. Policy Particulars :- (THIRD PARTY CLAIM)</b>			
Insured Veh.	SKS 1065B	Veh. Inspected	SLP 5427T
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00EB7	Excess (\$)	0.00
Assign From	SMART CLAIM (VALE OH)	Assign Date	17/04/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	VOLVO V40	c.c	1596
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	YV1MZ485BE2027545	Colour	RED
Odometer	59497 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	235/35R19	YOKOHAMA	6 mm
L/H Front Tyre	235/35R19	YOKOHAMA	6 mm
R/H Rear Tyre	235/35R19	YOKOHAMA	6 mm
L/H Rear Tyre	235/35R19	YOKOHAMA	6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.			
<b>5. General Information</b>			
Accident Date	17/04/2018	Inspect Date / Time	18/04/2018 ( 05:00 PM )
Survey held at	TWINCAR AUTOMOTIVE PTE LTD 2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT AUTOHUB SINGAPORE 417921		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.			

Report Ref No. CS3/ASM18007208/Gz4bs2

Inspected By



XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor



K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEE, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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