

INS. CASE OWNER

lynthia

CC 4/AXA1800

705, 1/2/19

LKK

IDAC

Surveyor:

Kenneth

DOI:

ASSIGNMENT

18/4/18

Date / Time:

Registered in Merimen:

17/4/18

17/4/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 9981T

Name of Insured:

TRANS-CAR SERVICES Pte

Insured Tel No.:

HP:

Excess Sec II :\$5

65000

D.O.A.:

10/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

KOT BENH WEN

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

10413047

Policy No.:

44/168050

Make / Model:

BMW

Place of Accident:

770 HINT PLACE

OI GIA REPORT: YES / NO

YES

TP GIA REPORT: YES / NO

YES

Insured Liability:

%

Final ? Yes / No

SKD 7139L



INSRS:

WSP:

Tel:

Liability:

RMKS:

meys



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

19/4/18

vinam

23/4/18

email letter to O2

22/5/19

File pass to typist type report

4/7/19

Get mandate via merimen

11/7/19

mandate approve via merimen

26/9

- DV in (File pass Admin to close)

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

23/4/18 mail. CH

After call ltr to OI:

VIVION

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: Kenneth.

Repair Cost:

45

SS 200.00

(\$

3 days)

Reduction:

4871.57 % 65

Email

Call

FINAL SETTLEMENT

Date/Time:

3/9/19

Confirm with: Savah

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27.

If NO or B 28, Ass. Lia.:

Repair Cost:

SS 2247.00

Loss of Rental (LOR):

SS 500.00

(\$

5 days)

x100

Loss of Use (LOU):

SS

(\$

x

days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS

7.45

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS 2754.45

Global Sum SS:

2750.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 2750.00

Name 1:

Mega Auto Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF: AXA

W

MURRAY

MURRAY

ASSIGNMENT

From: Date: 18042018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKD 7139L

at Workshop m/s

of Mega Auto 160 Sim Thing Drive #03-01

Insured

Policy No.

Claims No.

Sum Insured:

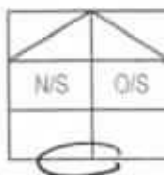
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SKD 7139L Yr Regn: 12 11

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volvoswagen A1 Wagon Touran TS: 1390

Colour: M.D. Blue A/C: Insured / Std / NI / NA

Sp. Reading: 88861 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WVG 2281 T ECH 053827

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 8 mm R/Bal. 8 mm

L/Bal. 8 mm L/Bal. 8 mm

D.O.A. 10/4/18 D.O.A. 18/4/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rear N/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

19/4 File pass to Catherine

20/5/19 Confirm U \$2100.00 with 3 working days

(Ad. \$371.57
65%)

Date/Time: File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportance

S + R (S)

Photo

Cover

TOTAL

Add Fee: ☐ Site Insp \$☐ Interview \$☐ Tech Insp \$☐ Weekend \$

Report Format :

Lump Sum / I.B.I: \$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/AXA18007205/wb3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 18-04-2018



Code : AXA2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 9981T	Veh. Inspected	SKD 7139L
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	18/04/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	10/04/2018	Inspection Date
Survey held at	MEGA AUTO PTE LTD BLK 10 SIN MING INDUSTRIAL ESTATE SECTOR C #01-04 SINGAPORE 575645	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Customer Details:

MS SABINA TEO
201E JOO CHIAT PLACE
SINGAPORE 427920



[View Photo](#) [Accident Photo](#)

Vehicle Details

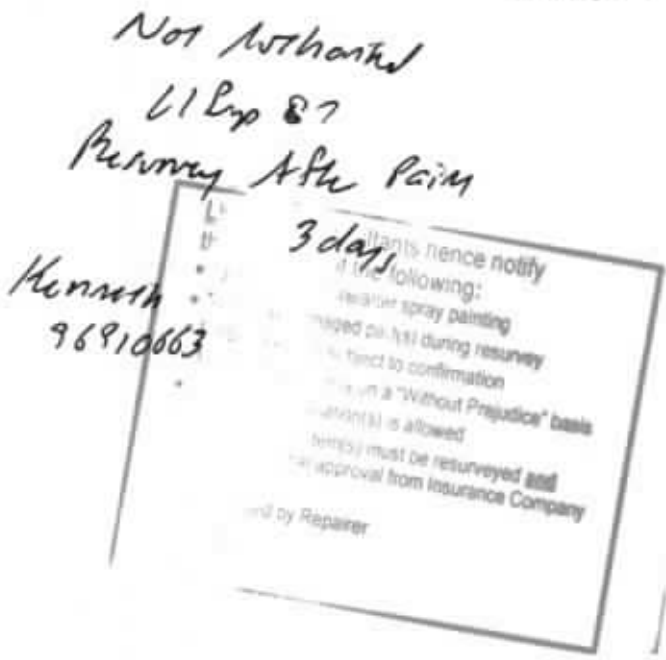
Vehicle No : SKD 7139 L
Vehicle Make : VW
Vehicle Model : TOURAN 2011
Vehicle Engine :
No
Engine Chasis :
No
Mileage :

Owner's Accident Details

Job No : SN-002012-18-20015
TP -
JobCategory : Lump Sum
Date of Accident :
Owner's Insurer :
Location of Accident :

Suvevor's Details

Surveyor Name :
Surveyor Company :
Surveyor ContactNo :
Surveyor FaxNo :
Quotation Submission Date :
Surveyor Approve Date :
Supplementary Date :
Supplementary Approve Date :



Item No	Ref No	Description	QTY	Unit List Price	Mark Up / Discount %	Mark Up / Discount Price	Total Price	Rev Qty	Rev Price	Unit Price	Remarks	Final Total Price	Surveyor Approval
Materials													
1	1	Tailgate (Repair)	1	\$0.00	0.00	\$0.00	\$0.00	0	0			\$0.00	
2	2	Tailgate Logo	1	\$140.99	-10.00	\$126.89	\$126.89	0	0		me	\$0.00	✓
3	3	Tailgate Emblem "Touran"	1	\$140.99	-10.00	\$126.89	\$126.89	0	0		me	\$0.00	✓
4	4	Rear Bumper	1	\$1,600.71	-10.00	\$1,440.64	\$1,440.64	0	0		cm	\$0.00	✓
5	5	Rear Bumper Retainer LH	1	\$68.78	-10.00	\$61.90	\$61.90	0	0		su	\$0.00	X
6	6	Rear Bumper Retainer RH	1	\$68.78	-10.00	\$61.90	\$61.90	0	0		su	\$0.00	X
7	7	Rear Bumper Bracket LH	1	\$90.17	-10.00	\$81.15	\$81.15	0	0		R	\$0.00	X
8	8	Rear Bumper Bracket RH	1	\$90.17	-10.00	\$81.15	\$81.15	0	0		R	\$0.00	X

9	9	Rear Bumper Reflector LH	1	\$100.71	-10.00	\$90.64	\$90.64	0	0	sn	\$0.00	✓
10	10	Rear Bumper Reflector RH	1	\$100.71	-10.00	\$90.64	\$90.64	0	0	sn	\$0.00	x
11	11	Rear Bumper Reverse Sensor	1	\$239.70	-10.00	\$215.73	\$215.73	0	0	sn	\$0.00	x
12	12	Rear Bumper Reinforcement	1	\$700.71	-10.00	\$630.64	\$630.64	0	0	sn	\$0.00	x
13	13	Rear Bumper Clips	10	\$7.00	-10.00	\$6.30	\$63.00	0	0	sn	\$0.00	✓
14	14	Rear End Panel	1	\$1,200.77	-10.00	\$1,080.69	\$1,080.69	0	0	sn	\$0.00	x
15	15	Rear End Panel Top Garnish	1	\$268.78	-10.00	\$241.90	\$241.90	0	0	sn	\$0.00	x
16	16	Rear End Panel Top Garnish Clips	6	\$7.00	-10.00	\$6.30	\$37.80	0	0	sn	\$0.00	x

Material Total: \$4,431.57 Final Sub-Total : \$0.00

Special Nett Items

Special Nett Items Total: \$0.00 Final Sub-Total : \$0.00

Labour

1	17	Straighten & Panel Bear Accident Area	1	\$800.00	0.00	\$800.00	\$800.00	0	0		\$0.00	400
2	18	Check & Reconnect Wiring	1	\$60.00	0.00	\$60.00	\$60.00	0	0		\$0.00	15
3	19	Rust Proof	1	\$80.00	0.00	\$80.00	\$80.00	0	0	sn	\$0.00	x
4	20	Respray damaged area	1	\$600.00	0.00	\$600.00	\$600.00	0	0		\$0.00	400

Labour Total: \$1,540.00 Final Sub-Total : \$0.00

Others

Others Total: \$0.00 Final Sub-Total : \$0.00

Total Price: \$5,971.57 Final Total Price : \$0.00

MEGA AUTO PTE LTD
Business Reg. No. 200209020W
Blk 10 Sin Ming Industrial
Estate Sector C #01-04/06
Singapore 575645
Tel: 6456 7576 Fax : 6455 3290
(24 hrs towing services)

PROFORMA INVOICE

Bill To	Service Details	Invoice Date : 31-Dec-18
AXA Insurance Singapore Pte Ltd	Vehicle No. : SKD7139L	Invoice No : P18-60096
AXA Tower	Vehicle Make : Volkswagen Touran	GST REG NO : 20-0209020-W
8 Shenton Way	Accident Date : 10-Apr-18	TP Claim Ref : SN-18-20015
Singapore 068811		

Item No	Description	Quantity	Unit Price	Amount
1	REPAIRED PER SURVEYOR'S RECOMMENDATION LUMP SUM AMOUNT FOR REPAIR COST	1		\$2,100.00
Remarks				Sub Total \$2,100.00 GST 7% \$147.00 Amount Due \$2,247.00

for Mega Auto Pte Ltd



AUTHORISED SIGNATURE

View Received Message

This mail is associated with :

***SKD7139L (C0473047)**
[SHD9981T]

TP
FOO TECK LENG
Apr 10 2018 8:00PM
[TRANS-CAB SERVICES PTE LTD]
Mega Auto Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 05/07/2019 09:27 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2754.45) - SKD7139L - Claim Handler: Vale Oh

Approved:2754.45.

DOCUMENTS SUMMARY

There are no documents.



Mega Auto

BLK 10 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-04 SINGAPORE 575645

TEL : 84689838, FAX : 64585884

Our Ref:

SN-18-20015

Your Ref:

31/12/2018

AXA Insurance Singapore Pte Ltd

AXA Tower

8 Shenton Way

Singapore 068811

Attention: Motor Claims Department

Dear Sir/Mdm:

ACCIDENT INVOLVING SKD7139L AND SHD9981T AND ON 10-Apr-2018 AT JUNCTION OF STILL ROAD AND JOO CHIAT

The accident was caused solely by the negligence of your insured and we had incurred the following costs and losses:

Description					Amount
Repair Costs					\$ 2,247.00
Loss of Rental	\$120.00	X	5	days	\$ 600.00
Loss Of Use	\$0.00	X	5	days	\$ -
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ -
Claimed Amount:					<u>\$ 2,854.45</u>

We enclosed herewith the supporting documents for your perusal.

Please look into our client's claim and let us hear from you soon.

Thank you



Regards,

Sarah Chan

Email: mtc@mega-auto.com.sg

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Monday, 23 April, 2018 5:33 PM
To: claims@transcab.com.sg
Cc: carrisalee@ava-ins.com; icewong@ava-ins.com; ireneng@ava-ins.com; foonghon@ava-ins.com; Thin Thin (LKKAUTO)
Subject: ACCIDENT INVOLVING SHD 9981T & SKD 7139L ALONG JOO CHIAT PLACE ,OUR REF : CC4/AXA18007205/wb3,YOUR REF : SHD 9981T

23 April 2018

Transcab Taxi
Singapore

Dear Sir/Madam,

OUR REF : CC4/AXA18007205/wb3
YOUR REF : SHD 9981T

ACCIDENT INVOLVING SHD 9981T & SKD 7139L ALONG JOO CHIAT PLACE

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Mega Auto Pte Ltd** acting on behalf of the owner of SKD 7139L against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **S\$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 8625 or email us at Vivianlau@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



160 Sin Ming Drive #02-01 Sin Ming AutoCity Singapore 575722
Tel: 6456 7576 Fax: 6455 3290

Dear Sirs

ACCIDENT INVOLVING MY VEHICLE NO. SKD 7139L AND S4D 99817 AT
Junction of Still Road & Joo Chiat ON 10 April 2018

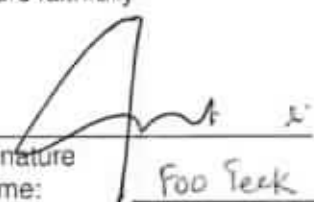
This is to confirm that on _____, I gave you instructions to repair my vehicle no. SKD 7139L ("my vehicle") which was damaged in the above accident. I hereby acknowledge that my vehicle has been repaired to my entire satisfaction.

In consideration of your agreeing to permit me to take delivery of my vehicle without making any payment of the repair cost, I hereby authorise you to claim against the driver and/or owner of the other vehicle(s) involved in the above accident for the repair cost and the loss of use of my car on my behalf and for your own benefit. You are further authorised to appoint your solicitors and give instructions in my name for the purpose of seeking recovery of the said cost of repairs and the loss of use.

I further authorise you and/or your representative(s) to sign all and any documents including, but not limited to, Release Forms and Discharge Vouchers, so as to effect settlement of the repair costs and loss of use, as well as legal fees and all disbursements related thereto.

I hereby undertake to co-operate with you and render you all the assistance (including the re-inspection of my vehicle and being a witness at trial) that may be necessary for you to recover the cost of repairs and the loss of use of my vehicle against any party whatsoever.

Yours faithfully


Signature
Name: Foo Teck Hong
Handphone: _____
Other tel no.: _____
NRIC No. S7628345A
Address: 201E Joo Chiat Place
Singapore 427920

Date: _____



Without Prejudice
to any claim for
personal injury

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHD 9981T [Insd veh]	Model: VolksWagen TOURAN
	SKD 7139L [TP veh]	
Date of Accident/ Time:	10/04/2018	

Repair Estimate	S	6,389.58	
Final Repair Cost	S	2,249.00	
Loss of Use	S		days at \$ per day
Rental (if any)	S	900.00	5 days at \$100 per day
LTA / GIA Search Fee	S	2.45	
Others	S		
Final Settlement Sum	S	2,750.00	Global Sum

Payee Name: **MEGA AUTO PTE LTD**

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No **27**

BOLA Liability: **100** (%) Assessed Liability (*) _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp
Name of Representative: **Chan Ennichi**
Date: **07.05.2019**

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: **Rouhida Khe Wany**
Date: **03.09.2018**

Signature of AXA's surveyor/representative
Name of AXA's surveyor / Representative:
Date:



RICA LEASING PTE LTD

126 Joo Seng Road #05-12 Gold Pine Industrial Building
Singapore 368355 Tel: 6552 8003 Fax: 6453 1409
Co Reg No: 200510430K

OFFICIAL RECEIPT

No. 20590

Date 20-04-18

Received from Foo Jack Leng

the sum of Dollars Six Hundred Only

Being payment for SJW 44425

16/4/18 - 20/4/18

STA# 25934

☐ Cash

☐ Nets

☐ Cheque / Visa / Master

for RICA LEASING PTE LTD

\$ 600/-



RICA LEASING

PTE LTD

Co Reg No. 200510430K

5K07139L

Registered Address:
126 Joo Seng Road #05-12 Gold Pine Industrial Building
Singapore 368355

Operation Address:
160 Sin Ming Drive, #08-05 Sin Ming AutoCity
Singapore 575722 Tel: 6266 2307 Fax: 6266 2306

VEHICLE RENTAL AGREEMENT

STA No. 25934

HIRER'S PARTICULAR Name : (as in I/C) <u>Fee Teck Leng</u> NRIC / PASSPORT No : <u>S7628345A</u> Address (Res) : <u>201E Joo Chiat Place</u> <u>Singapore 427920</u> Name & Address of Employer : _____ Occupation : _____ Driving Exp : _____ D/L No : _____ D/L Type : Local/International Pass Date : <u>13-03-2004</u> Date of Birth : <u>15-09-1976</u> Tel : (O) _____ (R) _____ HP/PG : _____		Veh No : <u>53W46628</u> Replace Veh No : _____ Mileage Out : <u>175998</u> Mileage Out : _____ Make & Model : <u>Toyota</u> Make & Model : _____ Auto / Manual : <u>Auto</u> Auto / Manual : _____ OUT : Date <u>16/8/18</u> OUT : Date : _____ OUT : Time <u>10am</u> OUT : Time : _____	
ADDITIONAL DRIVER'S PARTICULARS Name : (as in I/C) _____ NRIC / PASSPORT No : _____ Pass Date : _____ Date of Birth : _____ Address (Res) : _____ Tel/Hp : _____		RENTAL CHARGES Daily 5 @ \$120/4 <u>4600.00</u> Weekly @ \$ _____ Monthly @ \$ _____ Hours @ \$ _____ Others @ \$ _____ CDW @ \$ _____ PAI @ \$ _____ Delivery Service _____	
Refundable Deposit : _____ Cash/Nets/Cheque/VISA/MC Cards No : _____ (A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <p>FRONT</p> </div> <div style="text-align: center;"> <p>LEFT</p> </div> <div style="text-align: center;"> <p>RIGHT</p> </div> <div style="text-align: center;"> <p>REAR</p> </div> </div>		SUB-TOTAL \$ <u>600.00</u> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>OUT</p> </div> <div style="text-align: center;"> <p>IN</p> </div> </div>	
ACCESSORIES CHECK <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S / Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD/Cartridges <input type="checkbox"/> S / RIM		EXTENSION Collection Service _____ Misc. _____ ESTIMATED TOTAL RENTAL \$ _____ Sales Person Code : _____ Hirer is responsible for the first \$1,500.00 excess for collision / damage to first party, (i.e.) RICA LEASING PTE LTD Vehicle (including windscreen) and also first \$1,500.00 excess for collision / damage to third party's vehicle for each and every accident / damage. Hirer's Signature _____ Addition Driver's Signature _____	

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

* IMPORTANT

- ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY RICA LEASING PTE LTD.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER :
 - shall report all accidents involving the said vehicle to the Owner immediately;
 - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) and do all other acts required in compliance with the "NON-INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is report to the Owner);
 - shall report to the police within 24 hours from the occurrence, the following types of accidents :
 - injury case;
 - non-injury case involving a Government vehicle, or damage to Government property;
 - non-injury case involving a foreign vehicle (to obtain their motor insurance policy Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE-THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO RICA LEASING PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND
20/8/18	3.40pm	176018			

SIGNATURE OF HIRER/DRIVER



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 Apr 2018 / 10:49:47

Receipt Date/Time : 11 Apr 2018 / 10:49:47

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180411-000596

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	------------------------------------------------------------	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SHD9981T

As at 10 Apr 2018/20:15:00

Insurance Co: AXA INSURANCE PTE LTD

1 Insurance Enquiry - SHD9981T

Enquiry Fee

20180411104850467511

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

xxxxxxxxxxxx3190 Credit Card:
Visa/MasterCard 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Apr 2018		17 Apr 2018 14:24 Edit Adj Rpt	S\$2,100.00 Edit Estimates	S\$2,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: -								
Main Claimant:	FOO TECK LENG, ID: S7628345A								
Vehicle Reg. No.:	SKD7139L	Date of Loss:	10/04/2018 20:00 - :59 [75 Months and 11 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0473047	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHD9981T	Policy No. (Claimant):	5091820615						
		Excess:	S\$5,000.00						
Repairer:	Mega Auto Pte Ltd (HQ) Blk 10 Sin Ming Ind Est Sector C #01-04, 575645 Sin Ming - Tel: 64555884								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Vale Oh - 6880 4897]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 26/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AXA_SG (05/07/2019): Alert - Adj Mandate Approved (S\$2754.45) - SKD7139L - Claim Handler: Vale Oh AXA_SG (12/10/2018): FILE REVIEW - PLS ADVISE STATUS-VO AXA_SG (17/04/2018): New TP Assignment - C0473047/P1680520 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKD7139L (C0473047)
[SHD9981T]
TP
FOO TECK LENG
Apr 10 2018 8:00PM
[TRANS-CAB SERVICES PTE LTD]
Mega Auto Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	19/04/18 16:12	Adjuster Immediate Advice														Load HTML				
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	16/05/19 16:19	General View														Load JPG	<input checked="" type="checkbox"/>			
2	16/05/19 16:19	General View														Load JPG	<input checked="" type="checkbox"/>			
3	16/05/19 16:19	General View														Load JPG	<input checked="" type="checkbox"/>			
4	16/05/19 16:19	General View														Load JPG	<input checked="" type="checkbox"/>			
5	16/05/19 16:19	General View														Load JPG	<input checked="" type="checkbox"/>			
6	16/05/19 16:19	General View														Load JPG	<input checked="" type="checkbox"/>			
7	16/05/19 16:19	General View														Load JPG	<input checked="" type="checkbox"/>			
8	16/05/19 16:19	General View														Load JPG	<input checked="" type="checkbox"/>			
9	16/05/19 16:19	General View														Load JPG	<input checked="" type="checkbox"/>			
10	16/05/19 16:19	General View														Load JPG	<input checked="" type="checkbox"/>			
11	16/05/19 16:19	General View														Load JPG	<input checked="" type="checkbox"/>			
12	16/05/19 16:19	General View														Load JPG	<input checked="" type="checkbox"/>			
13	16/05/19 16:21	Reinspection Photo														Load JPG	<input checked="" type="checkbox"/>			
14	16/05/19 16:21	Reinspection Photo														Load JPG	<input checked="" type="checkbox"/>			
15	16/05/19 16:21	Reinspection Photo														Load JPG	<input checked="" type="checkbox"/>			
16	16/05/19 16:21	Reinspection Photo														Load JPG	<input checked="" type="checkbox"/>			
17	16/05/19 16:21	Reinspection Photo														Load JPG	<input checked="" type="checkbox"/>			
18	16/05/19 16:21	Reinspection Photo														Load JPG	<input checked="" type="checkbox"/>			
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AXA Insurance Pte Ltd (HQ)													Thumbnail		Print			
1	16/04/18 11:44	EMAIL														Load PDF				
2	16/04/18 11:44	GIA REPORT OF SKD7139L (TP) 1														Load PDF				
3	16/04/18 11:44	GIA REPORT OF SKD7139L (TP)														Load PDF				
4	16/04/18 11:44	GIA REPORT OF SHD9981T (INSD)														Load PDF				
5	16/04/18 11:44	ESTIMATE														Load PDF				
6	17/04/18 13:15	EMAIL														Load PDF				
7	17/04/18 13:15	ESTIMATE														Load PDF				
8	17/04/18 13:16	GIA REPORT OF SKD7139L (TP)														Load PDF				
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	19/04/18 18:01	TP ESTIMATE- MARKED														Load PDF				
2	16/05/19 16:16	LOD														Load PDF				
3	28/06/19 12:58	RENTAL RECEIPT														Load PDF				
4	28/06/19 12:58	LTA SEARCH														Load PDF				
5	28/06/19 12:58	LETTER TO OI														Load PDF				
6	03/10/19 10:11	AUTHORISATION TO ACT FORM														Load PDF				
7	03/10/19 10:11	PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM														Load PDF				

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18007205/KGB3Q2

Date: 03/10/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant

Vehicle No : SKD7139L

Insured Vehicle No :

SHD9981T

Date of Loss: 10/04/2018

Nature of Claim:

TP

Claim No: C0473047

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKD7139L

Make & Model: VOLKSWAGEN TOURAN SPORT, 1.4 TSI (A)

Engine No: LTA1201098

Reg. Date: 30/12/2011 (Man. Year: 2011)

Chassis No: WVGZZZ1TZCW053827

Colour: Metallic Dark Blue

Odometer: 88861 km

Engine Capacity: 1390 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side: Yokohama 8 mm

Rear Left Side:

Yokohama 8 mm

Front Right Side: Yokohama 8 mm

Rear Right Side:

Yokohama 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,431.57	1,848.06	2,583.51	58.30
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,540.00	815.00	725.00	47.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,971.57	2,663.06	3,308.51	55.40
Approved Total (Overridden) (S\$)		2,100.00		
(S\$)	5,971.57	2,100.00	3,871.57	64.83
+ GST 7.00/7.00% (S\$)	418.01	147.00	271.01	64.83
Nett Amount (S\$)	6,389.58	2,247.00	4,142.58	64.83
+ Car Rental (5.0 x S\$100.00/day) (S\$)		500.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		2,754.45		
Global Sum Settlement (S\$)		2,750.00		

INSPECTION

Date of Assignment: 17/04/2018

Date Inspected: 18/04/2018 Inspected At:

160 SIN MING DRIVE #02-01

Repairer: Mega Auto Pte Ltd (HQ)

Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG**Manager:** Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 28 Jun 2019)
Parts:	M1-MPV	VOLKSWAGEN TOURAN SPORT 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKD7139L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE (NPA) (CONSISTENT)	Repair	0.00 FL	*- FL
2	1		*TAILGATE LOGO (CONSISTENT)	Necessary	140.99 FL	*140.99 FL
3	1		*TAILGATE EMBLEM TOURAN (CONSISTENT)	Necessary	140.99 FL	*140.99 FL
4	1		*REAR BUMPER (CONSISTENT)	Cracked	1,600.71 FL	*1,600.71 FL
5	1		*REAR BUMPER RETAINER LH (CONSISTENT)	Serviceable	68.78 FL	*- FL
6	1		*REAR BUMPER RETAINER RH (CONSISTENT)	Serviceable	68.78 FL	*- FL
7	1		*REAR BUMPER BRACKET LH (CONSISTENT)	Repair	90.17 FL	*- FL
8	1		*REAR BUMPER BRACKET RH (CONSISTENT)	Repair	90.17 FL	*- FL
9	1		*REAR BUMPER REFLECTOR LH (CONSISTENT)	Scratched	100.71 FL	*100.71 FL
10	1		*REAR BUMPER REFLECTOR RH (CONSISTENT)	Serviceable	100.71 FL	*- FL
11	1		*REAR BUMPER REVERSE SENSOR (CONSISTENT)	Serviceable	239.70 FL	*- FL
12	1		*REAR BUMPER REINFORCEMENT (CONSISTENT)	Serviceable	700.71 FL	*- FL
13	10		*REAR BUMPER CLIPS (CONSISTENT)	Necessary	70.00 FL	*70.00 FL
14	1		*REAR END PANEL (CONSISTENT)	Repair	1,200.77 FL	*- FL
15	1		*REAR END PANEL TOP GARNISH (CONSISTENT)	Serviceable	268.78 FL	*- FL
16	6		*REAR END PANEL TOP GARNISH CLIPS (CONSISTENT)	Not Necessary	42.00 FL	*- FL

F=Franchise part. L=ListItemDisc

Sub Total (S\$)	4,923.97	2,053.40
- List Item Discount on L Items 10.00/10.00% (S\$)	492.40	205.34
Total Parts (S\$)	4,431.57	1,848.06

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	STRAIGHTEN & PANEL BEAR ACCIDENT AREA	New	800.00	400.00
2	CHECK & RECONNECT WIRING	New	60.00	15.00
3	RUST PROOF	New	80.00	0.00
4	RESPRAY DAMAGED AREA	New	600.00	400.00
Gross Labour Cost (S\$)			1,540.00	815.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >