

Vic (LKKAuto)

From: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<eileenbay@smrt.com.sg>
Sent: Monday, 25 June, 2018 9:34 AM
To: Admin A; CS A Team
Subject: FW: LOD to AIG - SMRT BUS/11/17/7007/AW - SMB1607D - SKX4434Z - DOA 5
Nov 2017
Attachments: img-516110757-0001.pdf
Importance: High

WITHOUT PREJUDICE

Dear Claims,

Refer to our LOD submitted since 16/5/18.
We have not receive any acknowledgement to date.
Please revert, thanks.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency
DID: +65 6556 3549 | E: eileenbay@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140



From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)
Sent: 16 May 2018 11:45
To: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <eileenbay@smrt.com.sg>
Subject: LOD to AIG - SMRT BUS/11/17/7007/AW - SMB1607D - SKX4434Z - DOA 5 Nov 2017
Importance: High

Hi Eileen,

For your easy follow up.

Audrey Woo | DID : 6556 3521 | FAX : 6368 7421 | Email : audrey@smrt.com.sg | Claims Department | SMRT
BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140



From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)
Sent: Wednesday, 16 May, 2018 11:31 AM

To: 'Aigsgp_claimssurvey@aig.com'; Admin A (admin-a@lkkauto.com); 'Mei Kwan (LKKAuto)'
Subject: LOD to AIG - SMRT BUS/11/17/7007/AW - SMB1607D - SKX4434Z - DOA 5 Nov 2017
Importance: High

SMRT : BUS/11/17/7007/AW
AIG : SKX4434Z

Dear AIG Motor Claims Officer,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB1607D. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 1422
Loss of Use	\$550
LTA search fee	\$5
Total	\$ 1977

We enclose the following documents,

- Repair Invoice
- GIA report
- LTA Search
- **Survey Report and Damaged Bus Photos to be furnished by AIG's own appointed surveyor LKK.**

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to **SMRT BUSES LTD**.

Audrey Woo | DID : 6556 3521 | FAX : 6368 7421 | Email : audrey@smrt.com.sg | Claims Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140

