

15/5/2010

INS. CASE OWNER:

Surveyor:

Pre-assign / CCU / FTE



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age :

Driver Tel No. :



INSRS:
WSP:
Tel :
Liability :
RMKS:

Complete
vms



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time

20/12/18
Durban

27/1/19

20/08/19

12/10/19
08/02/19
18/02/19
19/02/19

20/12/18 - 27/1/19 - 20/08/19 - 12/10/19 - 08/02/19 - 18/02/19 - 19/02/19

Call of confirm accident detail
of involved 4 veh C.C. 013 rd
vch of owner NCB with held
letter send to v.
- PINKETED
- TP LOD IN BY EMAIL
- THE REPORT FOR UNDERTAKE APPROVAL
- REPORT FOR
- BOOK UNDERTAKE TO MG
- MG APPROVED UNDERTAKE
- SEND 1st OFFER TO TP.
- TP ACCEPTED OFFER.
- All docs in order to close.

PRELIMINARY ADVICE		Date/Time:	Sent By:	STAGE		DATE / PIC
				Non-Reporting ltr (1st):		
				Non-Reporting ltr (2nd):		
				Non-Reporting ltr (Final):		
				Notification ltr (if non-pickup):		
				Call OE:		
				After call ltr to OE:		16/05/18 - BVA
				Documentation Check List:		Handler
				Notification ltr (if non-pickup):		Typist
				After call ltr to OE:		
				Authorisation To Act:		
				Release Voucher:		
				Final Repair Bill:		
				Car Rental Invoice:		
				Towing Invoice:		
				LTA / GIA:		
				Medical Bill:		
				PIR:		
				Mandate/Reject Instruction:		
				LOD:		
				Payment Breakdown form:		
				Post-Repair Photos:		
				Others:		
FINALIZATION		Date/Time:	Confirm with:	Confirm by:		
Repair Cost: LG		SS 10,880.00	10 days	Reduction: 38 %	Email <input type="checkbox"/> Call <input type="checkbox"/>	
FINAL SETTLEMENT		Date/Time:	Confirm with:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>		
Final Liability:		% 100	(Agreed / Assessed)	BOLA S/N No.:	28	
Repair Cost: (w/hrs)		SS 11,609.80				
Loss of Rental (LOR):		SS 1,000.00	10 days	x 100.00		
Loss of Use (LOU):		SS -	(5 x days)			
Loss of Income (LOI):		SS -	(5 x days)			
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>		LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	(Tick only one)			
GIA/LTA Search		SS 7.45				
Medical:		SS -				
Disbursement:		SS -	(e.g. Tow/Independent)			
Legal Cost:		SS -				
Total:		SS 12,609.95	Global Sum SS:	12,600.00		
FINAL PAYMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>		
Payee 1:		SS 12,600.00	Name 1:	COMPLETE VMS FTS LTD		
Payee 2: (Strike if N.A.)		SS -	Name 2:	-		
Payee 3: (Strike if N.A.)		SS -	Name 3:	-		

ASS. REC. BY:

REF: *A/G 1**Kenneth*

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s *Complete*

of _____

Insured: _____

Policy No. _____

Claims No. _____

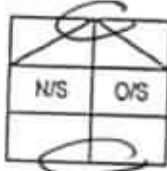
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: *84pk*

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: *20 %* 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: *SKD 8340P* Yr Regn: *01, 12*Type: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: *Hyundai Elantra c.c. 1591*Colour: *M-L Blue* A/C: ☐ Insured / ☐ Std / ☐ NI / ☐ NASp. Reading: *146027* T/Radio: ☐ Insured / ☐ Std / ☐ NI / ☐ NA

Eng/No: _____

C/No: *KM1H01H41CMCU402637*Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: ☐ Nil / ☐ S/Rim / ☒ STD A/Rim orTyre Size: F: *205/55R16*

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI / TOYO / YOKO or

Front

R/Bal: *4* mmL/Bal: *4* mmD.O.A. *17/4/18*

Survey held at

Rear

R/Bal: *3* mmL/Bal: *3* mmD.O.I. *18/4/18*Des. of Damages: Frt / ☒ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

*19/4 File peris to Catherine**L/G \$10,850.00**CRB10: \$4,746.31 (50%)**MV: \$41,000.00 (cost)**LTA: \$28,118.00 (cost)**NOTE: \$12,882.00 (cost)*

Data/Time, File Pass to?

☐ : Prel. Report

1)

Data/Time, File Return to?

☐ : Final Report

2)

Report Format :

Lump Sum / I.B.I. (\$)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

\$ - RS - \$

Photos

Others

TOTAL



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

TAN CHEOW TECK
BLK 62B LORONG 4 TOA PAYOH #04-125
SINGAPORE 312062

Attention : THE OWNER
Contact : 97270629

Estimate : ES006319

Date : 17/04/2018
Vehicle Num: SKD8340P
Make/Model : HYUNDAI ELANTRA-2012
Chassis/Eng# : KMHDH41CMCU402637/G4FGBU44
Accident Date : 17/04/2018
Claim No.
Reference
Policy No

S/N Quantity Particular Unit Price Amount S\$

30.	2	HEADLAMP CLIP	CM	28.00	56.00	✓
31.	2	HEADLAMP LOWER BRACKET	CM	61.60	123.20	✓
32.	1	FRONT FENDER L/H	CM		486.10	✓
33.	1	AIR CON CONDENSER	77/12		892.10	✓
34.	1	RADIATOR ASSY	SM		580.50	✓
35.	1	RADIATOR SPARE TANK	SM		185.00	X
36.	1	RADIATOR FAN MOTOR	SM		667.50	✓
37.	1	RADIATOR FAN COWLING	CM		125.00	✓
38.	1	FRONT BUMPER	BU/12		544.40	✓
39.	1	FRONT BUMPER REINFORCEMENT	BU		284.00	✓
40.	3	FRONT BUMPER REINFORCEMENT LOWER BRACKET	R	21.60	64.80	✓
41.	2	FRONT BUMPER REINFORCEMENT UPPER BRACKET	DI	21.60	43.20	✓
42.	1	FRONT BUMPER SPONGE	CM		86.70	✓
43.	1	W/SCREEN WASHER TANK	SM		73.00	X
44.	6	FRONT BUMPER CLIP	SM	6.00	36.00	✓
45.	2	FRONT BUMPER SIDE RETAINER	DI	41.60	83.20	✓
46.	1	FRONT BUMPER LOWER GRILLE	SM		211.00	X
47.	2	FRONT FOG LAMP	SM	205.90	411.80	X
48.	1	FRONT OUTER TEMPERATURE SENSOR	SM		98.00	X
49.	1	AIR CLEANER BOX	SM		229.90	X
50.	1	AIR CLEANER DUCT L/H	SM		193.20	X

List Total S\$:

15.00% Discount S\$:

206

15,568.60

2,335.29

13,233.31

1.	1	SPECIAL NETT ITEMS				
2.	1	REVERSE SENSOR	BU		280.00	
3.	1	FRONT NUMBER PLATE	SM	45.00	25.00	
		FRONT NUMBER PLATE HOLDER			33.00	

Special Nett Total S\$:

338.00

CONTINUE / ...



Email : donnen@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

TAN CHEOW TECK
BLK 62B LORONG 4 TOA PAYOH #04-125
SINGAPORE 312062

Attention : THE OWNER
Contact : 97270629

Estimate : ES006319

Date : 17/04/2018
Vehicle Num : SKD8340P
Make/Model : HYUNDAI ELANTRA-2012
Chassis/Eng# : KMHDH41CMCU402637/G4FGBU44
Accident Date : 17/04/2018
Claim No :
Reference :
Policy No :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR :		
		TOW VEHICLE		501 65.00
		RUST PROOFING TREATMENT		100.00 ✓
		CHANGE HEAD LAMP & DO LIGHT BEAM LEVEL ADAPTATION		401 90.00
		REMOVE & REINSTALL AIRCON CONDENSER & REFILL GAS		1001 120.00
		SPRAY PAINT FRONT & REAR DAMAGED AREA		15001 1,600.00
		TO CUT OFF REAR END PANEL, KNOCK AND STRAIGHTEN REAR		8001 1,100.00
		CHASSIS FRAME AND CHANGE ALL NECESSARY PARTS		6001 950.00
		TO CUT OFF FRONT SUPPORT PANEL, KNOCK AND STRAIGHTEN		
		FRONT CHASSIS FRAME AND CHANGE ALL NECESSARY PARTS		
		Labour Total S\$		4,025.00

SingDollars : Seventeen Thousand Five Hundred Ninety-Six & Cents Thirty-One Only

Total S\$: 17,596.31
=====

COMPLETE VMS PTE LTD

This is only an estimate based on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun.

Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

TAN CHEOW TECK
BLK 62B LORONG 4 TOA PAYOH #04-125
SINGAPORE 312062

Attention : THE OWNER
Contact : 97270629

Not Notarised
Li Ling & ?
Presurvey After Paint

Estimate : ES006319

Date : 17/04/2018
Vehicle Num : SKD8340P
Make/Model : HYUNDAI ELANTRA-2012
Chassis/Eng# : KMHDH41CMCU402637/G4FGBU44
Accident Date : 17/04/2018
Claim No :
Reference :
Policy No :

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1	BOOT LID	1,672.80	✓
2.	1	H LOGO	48.10	✓
3.	1	HYUNDAI EMBLEM	49.10	✓
4.	1	ELANTRA EMBLEM	68.80	✓
5.	1	VVT EMBLEM	65.20	✓
6.	1	ELITE EMBLEM	49.00	✓
7.	1	BOOT LID LOCK	184.60	✓
8.	2	BOOT LID REFLECTOR	289.10	✓
9.	2	TAIL LAMP	412.60	✓
10.	4	TAIL LAMP CLIP	6.00	✓
11.	1	REAR END PANEL	24.00	✓
12.	1	REAR END PANEL IMMOBILIZER SENSOR	435.00	✓
13.	1	REAR END PANEL TOP GARNISH	185.00	✓
14.	1	BOOT WEATHERSTRIP	93.40	✓
15.	1	REAR BUMPER	129.30	✓
16.	6	REAR BUMPER CLIP	489.40	✓
17.	2	REAR BUMPER BRACKET	6.00	✓
18.	1	REAR BUMPER REINFORCEMENT	60.10	✓
19.	2	REAR BUMPER REINFORCEMENT TOP BRACKET	363.70	✓
20.	3	REAR BUMPER REINFORCEMENT LOWER BRACKET	12.00	✓
21.	2	REAR BUMPER SIDE RETAINER	13.00	✓
22.	1	FRONT BONNET	39.00	✓
23.	2	BONNET HINGE	41.90	✓
24.	1	BONNET LOCK	83.80	✓
25.	1	RADIATOR GRILLE ASSY	1,361.90	✓
26.	1	RADIATOR GRILLE LOGO	72.00	✓
27.	1	FRONT SUPPORT PANEL	144.00	✓
28.	1	FRONT AIR DUCT COVER	83.80	✓
29.	2	HEADLAMP	225.00	✓
			60.00	✓
			989.30	✓
			79.00	✓
			793.60	✓
			1,587.20	✓

CONTINUE / ...

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

TAN CHEOW TECK
BLK 62B LORONG 4 TOA PAYOH #04-125
SINGAPORE 312062

Attention : THE OWNER
Contact : 97270629

Estimate : ES006319

Date : 17/04/2018
Vehicle Num. : SKD8340P
Make/Model : HYUNDAI ELANTRA-2012
Chassis/Eng# : KMH41CMCU402637/G4FGBU44
Accident Date : 17/04/2018
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
30.	2	HEADLAMP CLIP	28.00	56.00 ✓
31.	2	HEADLAMP LOWER BRACKET	61.60	123.20 ?
32.	1	FRONT FENDER L/H		486.10 ✓
33.	1	AIR CON CONDENSER		892.10 ?
34.	1	RADIATOR ASSY		580.50 ?
35.	1	RADIATOR SPARE TANK		185.00 X
36.	1	RADIATOR FAN MOTOR		667.50 ?
37.	1	RADIATOR FAN COWLING		125.00 ?
38.	1	FRONT BUMPER		544.40 ✓
39.	1	FRONT BUMPER REINFORCEMENT		284.00 ?
40.	3	FRONT BUMPER REINFORCEMENT LOWER BRACKET	21.60	64.80 ?
41.	2	FRONT BUMPER REINFORCEMENT UPPER BRACKET	21.60	43.20 ?
42.	1	FRONT BUMPER SPONGE		86.70 ✓
43.	1	W/SCREEN WASHER TANK		73.00 X
44.	6	FRONT BUMPER CLIP	6.00	36.00 ✓
45.	2	FRONT BUMPER SIDE RETAINER	41.60	83.20 ✓
46.	1	FRONT BUMPER LOWER GRILLE		211.00 X
47.	2	FRONT FOG LAMP	205.90	411.80 X
48.	1	FRONT OUTER TEMPERATURE SENSOR		98.00 ?
49.	1	AIR CLEANER BOX		229.90 ?
50.	1	AIR CLEANER DUCT L/H		193.20 ?
List Total S\$:				15,568.60
15.00% Discount S\$:				2,335.29
				13,233.31
SPECIAL NETT ITEMS :				
1.	1	REVERSE SENSOR		280.00
2.	1	FRONT NUMBER PLATE		25.00
3.	1	FRONT NUMBER PLATE HOLDER		33.00
Special Nett Total S\$:				338.00

CONTINUE / ...



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

TAN CHEOW TECK
BLK 62B LORONG 4 TOA PAYOH #04-125
SINGAPORE 312062

Attention : THE OWNER

Contact : 97270629

Estimate : ES006319

Date : 17/04/2018
Vehicle Num. : SKD8340P
Make/Model : HYUNDAI ELANTRA-2012
Chassis/Eng# : KMH41CMCU402637/G4FGBU44
Accident Date : 17/04/2018
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LABOUR :
TOW VEHICLE
RUST PROOFING TREATMENT
CHANGE HEAD LAMP & DO LIGHT BEAM LEVEL ADAPTATION
REMOVE & REINSTALL AIRCON CONDENSER & REFILL GAS
SPRAY PAINT FRONT & REAR DAMAGED AREA
TO CUT OFF REAR END PANEL KNOCK AND STRAIGHTEN REAR
CHASSIS FRAME AND CHANGE ALL NECESSARY PARTS
TO CUT OFF FRONT SUPPORT PANEL KNOCK AND STRAIGHTEN
FRONT CHASSIS FRAME AND CHANGE ALL NECESSARY PARTS

501 65.00
401 100.00 ✓
1001 90.00
1001 120.00
1501 1,600.00
8001 1,100.00
6001 950.00
4,025.00

Labour Total S\$:

4,025.00

SingDollars : Seventeen Thousand Five Hundred Ninety-Six & Cents Thirty-One Only

Total S\$: 17,596.31

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8138B
Vehicle Details	
Vehicle No.:	SKD8340P
Vehicle to be Exported:	No
Intended De-registration Date:	19 Apr 2018
Vehicle Make:	HYUNDAI
Vehicle Model:	ELANTRA 1.6 AT ABS D/AB 2WD 4DR
Primary Colour:	Blue
Manufacturing Year:	2011
Engine No.:	G4FGBU446106
Chassis No.:	KMHDH41CMCU402637
Maximum Power Output:	95.6 kW (128 bhp)
Open Market Value:	\$14,579.00
Original Registration Date:	12 Jan 2012
First Registration Date:	12 Jan 2012
Transfer Count:	0
Actual ARF Paid:	\$14,579.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Jan 2022
PARF Rebate Amount:	\$9,476.00
Intended COE Rebate Details	
COE Expiry Date:	11 Jan 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$50,001.00
COE Rebate Amount:	\$18,642.00
Total Rebate Amount:	\$28,118.00

The information contained herein is correct as at 19 Apr 2018

OK

Vic (LKKAUTO)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Tuesday, 20 November, 2018 1:59 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE>Your Ref: 8356663237SG_ACCIDENT INVOLVING VEHICLES
SLD 7681A / SKD 8340P / OTHERS ON 17/04/2018 LKK REF
CC4/AIG18007178/Khb3

Dear Vic,

Kindly advise the following:-

Parts

- 09. No Photo
- 12. No Photo
- 19. Not Necessary
- 20. Not Necessary
- 27. No Photo
- 29. No Photo (RHS)
- 31. Only for LHS
- 34. No Photo
- 36. Not Necessary
- 37. Not Necessary
- 41. Not Necessary

Labour Items

- 5. Please provide Breakdown

Kind regards

Norsiah

Norsiah Md Noor

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419-1606 | Fax +(65) 6835-7417

Norsiah.MdNoor@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, October 17, 2018 5:05 PM

To: Md Noor, Norsiah

Print Received Message

This mail is associated with :

***SKD8340P (8356663237SG)**
[SLD7681A]
TP
TAN CHEOW TECK
Apr 17 2018 12:00AM
[WAN CHEE KONG]
COMPLETE VMS PTE LTD

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **08/02/2019 09:37 AM**.
To **LKK_HQ**
Subject **Alert - Adj Mandate Approved (S\$12616.95) - SKD8340P - Claim Handler: MdNoor, Norsiah**

Approved:12616.95.



2

Your Ref : SLD7681A
Our Ref : TPDS18084 - SKD8340P

17th August 2018

By Postage

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way #07-16
Charitis Building
Singapore 079120

Attention: Motor Claims Department

Dear OIC,

**ACCIDENT INVOLVING VEHICLE: SKD8340P AND SLD7681A ALONG PIE (CHANGI) AFTER
BEDOK NORTH AVE 3 EXIT ON 17/04/2018**

We are the authorized repair workshop for the owner of motor vehicle no. **SKD8340P**, which is involved in the captioned accident with your insured vehicle **SLD7681A**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair	S\$ 11,609.50	(inclusive GST)
2	10Day Loss of Rental@ \$200.00	S\$ 2,000.00	
3	LTA search fee	S\$ 7.45	
		<u>S\$ 13,616.95</u>	

We enclosed herewith the following documents to support the claims:-

- a. GIA Report
- b. Proforma invoice
- c. LTA search fee/Rental invoice

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours Faithfully

Chiu Siong Lim
6455 0012
For Complete VMS Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG18007178/Kmb3

16 MAY 2018

WAN CHEE KONG
BLK 50 STRATHMORE
#20-207
SINGAPORE 140050

Dear Sir/Madam,

ACCIDENT INVOLVING SLD 7681A / SKD8340P / OTHERS ON 17/04/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,


Bevan Lim
Case Handler
DID: 6749 4274
FAX: 6741 4108
Email: bevanlim@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

To: Complete VMS Pte Ltd
176, Sin Ming Drive,
#03-14, Sin Ming Autocare Complex
Singapore 575721

LETTER OF AUTHORIZATION

RE: ACCIDENT BETWEEN SKD8340P / SLD 7681 A (Vehicle Numbers)
ON 17/4/2018 (Date of Accident) AT PLE (Changi) After Bsdok North Ave 3
Exit

1. I/We, the owner of vehicle no. SKD8340P hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.
2. In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf, all claims against the parties involved in the subject accident. All final financial awards in my favor pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.
3. By way of this Letter of Authorization, I/We also further authorized you to sign all Discharge Vouchers and any other related documents in settlement of the subject accident claims. I/We hereby undertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any third party insurers by us.
4. During the settlement process with the third party insurers / drivers, you may act fully on my behalf and all negotiations and correspondences given by you to the third party insurers / driver are as if given directly from me. With regards to the settlement of the above subject accident claim, I/We agree and undertake to ratify all correspondences and negotiations given by you to the third party insurers / driver and further agree and undertake to be bound by all acts performed or carded out by you.
5. I/We understand that should the subject accident claims fail or not able to reach an amicably settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way of signing a warrant to act in present of the appointed solicitor to further pursue the matter and to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoint a solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time.
6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertaining to the settlement of the subject accident and method of repair adopted shall be in accordance to the standard practices of the industry and will be at the full discretion of you.
7. I/We hereby agree that upon settlement of the above subject accident claim, I/We are required to sign Discharge Voucher/s issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs and claims. This settlement monies shall constitute a full discharge of your payment obligation to us.
8. Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to claim for compensation for my personal injury (if any). Complete VMS Pte Ltd is only authorized to negotiate and finalized with Third Party for my property damages

Signature : 

Witness's Name & Signature : 

Name : Tan Chiew Teck

Date : 17/04/18

Company Stamp (if applicable) : _____

Email: _____

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMPLETE VMS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$12,600.00 (Global Sum – all in) for vehicle no. SKD 8340P that was damaged pursuant to the accident which occurred on 17/04/2018 (date) along PIE TOWARDS CHANGI (location) involving vehicle no/s SLD 7681A. This is pursuant to the inspection conducted on 18/04/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN CHEOW TECK ("the third party claimant") of vehicle no. SKD 8340P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKD 8340P (vehicle no.) as a result of the accident.



We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19/02/2019

 K9C

Signed by appointed surveyor

Signed by "the workshop" (with chop)

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16 CHARTIS BUILDING
SINGAPORE 079120

Tax Invoice : VM014116

Invoice Date : 19/02/2019
Vehicle Num. : SKD8340P
Make/Model : HYUNDAI ELANTRA
Mileage(Km) :
PO/WO/RO# :
Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
		COST OF REPAIR AS AGREED AT		10,850.00

SingDollars : Eleven Thousand Six Hundred Nine & Cents Fifty Only

A handwritten signature in black ink, appearing to be a stylized 'Q' or 'L' followed by a flourish.

COMPLETE VMS PTE LTD

Total S\$: 10,850.00
GST S\$: 759.50
Amount Due S\$: 11,609.50
=====

Terms : 30 Days

35 Eden Grove, Singapore 539085
Co. Reg. No.: 200717924R

INVOICE

No: 2103

To: TAN CHEOW TECK

c/o Complete VMS Pte Ltd

Date: 31. May. 2018

Vehicle No: SGE8467A

[illegible]

Cheques should be crossed and made payable to "COMPLETE LEASING PTE LTD"

TOTAL

\$2,000.00

I/ We hereby confirm the order

for COMPLETE LEASING PTE LTD

6-

Authorized Signature & Company's Stamp

Order checked & accepted by



35 Eden Grove, Singapore 539085
Co.Reg. No.: 200717924R

VEHICLE RENTAL AGREEMENT

STA No: 002018

HIRER'S PARTICULAR

Name: (as in I/C) Tan Cheow Teck

NRIC / Passport No: _____

Address: _____

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) Cristobal Arlene Samonte

NRIC / Passport No: 601778104

Address: _____

REMARKS

Veh. No: S6E8467A Replace Veh. No: _____

Mileage Out: _____ Mileage Out: _____

Out: Date 17/4/2018 Out: Date _____

Out: Time 12:50pm Out: Time _____

RENTAL CHARGES			
Daily	10	@ \$ <u>200</u>	\$ <u>2000.00</u>
Monthly		@ \$ _____	
Delivery Charges		@ \$ _____	<u>for</u>
Others		@ \$ _____	
SUB TOTAL \$			<u>2000.00</u>

PETROL: Empty, 1/8, 1/4, 3/8, 1/2, 5/8, 3/4, 7/8, Full

INSURANCE EXCESS PAYABLE ON CLAIM

Hirer is responsible for the first \$ \$2500 - excess
for Collision / Damages to 1st party (i.e.) COMPLETE LEASING P/L
vehicle (inc. windscreen) and also first \$ \$2000 - excess
for Collision / Damages to 3rd party's vehicle for each and every
accident / damages.

Hirer's Signature: _____

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.

IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR USE IN SINGAPORE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT FROM THE COMPANY COMPLETE LEASING PTE LTD
- IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER:
 - shall report all accidents involving the said vehicle to the owner immediately,
 - shall NOT admit liability or sign any settlement documents with any 3rd parties
- THIS AGREEMENT IS SUBJECT TO THE CONDITIONS PRINTED ON THE REVERSE SIDE

EXCESS:
ADDITIONAL \$2500
FOR 22 TO 27 &
ABOVE 65 YEARS OLD

DATE IN	TIME IN	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>27/04/2018</u>	<u>2pm</u>		<u>[Signature]</u>



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 Apr 2018 / 14:15:09

Receipt Date/Time : 17 Apr 2018 / 14:15:09

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180417-001257

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLD7681A				
As at 17 Apr 2018/00:00:01				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLD7681A			
	Enquiry Fee	7.00	0.49	7.49
	20180417141337129782			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	xxxxxxxxxxxx5909	Credit Card:		7.45
		Visa/MasterCard		
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING





















Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Apr 2018 Edit Reg		18 Apr 2018 00:00 Edit Adj Rpt	S\$10,850.00 Edit Estimates	S\$10,850.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: WAN CHEE KONG , ID: -									
Main Claimant: TAN CHEOW TECK , ID: S0198138B									
Vehicle Reg. No.: SKD8340P		Date of Loss: 17/04/2018 00:00 - :59 [75 Months and 5 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 8356663237SG		Policy/Cover Note No.: 2100472753 (Comprehensive) Coverage: 28/06/2017 - 27/06/2018							
Vehicle Reg. No. (Insured): SLD7681A		Policy No. (Claimant): 5052753031-06							
		Excess:							
Repairer: COMPLETE VMS PTE LTD (HQ) 176 Sin Ming Drive #03-14 Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 6455 0012									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 27/04/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (08/02/2019): Alert - Adj Mandate Approved (S\$12616.95) - SKD8340P - Claim Handler: MdNoor, No... AIG_SG_EXPRESS (20/11/2018): Alert - Adj Mandate Maintained - SKD8340P - Claim Handler: MdNoor, Norsiah AIG_SG (19/04/2018): TP GIA REPORT 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKD8340P (8356663237SG)
[SLD7681A]
TP
TAN CHEOW TECK
Apr 17 2018 12:00AM
[WAN CHEE KONG]
COMPLETE VMS PTE LTD

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown												1			Edit		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
2	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
3	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
4	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
5	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
6	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
7	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
8	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
9	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
10	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
11	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
12	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
13	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
14	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
15	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
16	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
17	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
18	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
19	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
20	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
21	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
22	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
23	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
24	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
25	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
26	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
27	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
28	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
29	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
30	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
31	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
32	17/08/18 17:46		General View												1			Load JPG <input checked="" type="checkbox"/>		
33	17/08/18 17:46		Odometer Reading												1			Load JPG <input checked="" type="checkbox"/>		
34	14/01/19 15:58		Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
44	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
45	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
46	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
47	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
48	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
49	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
50	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
51	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
52	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
53	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
54	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
55	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
56	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
57	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
58	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
59	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
60	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
61	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
62	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
63	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
64	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
65	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
66	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
67	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
68	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
69	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
70	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
71	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
72	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
73	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
74	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
75	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
76	14/01/19 15:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/04/18 14:52	EMAIL FROM AIG DD 18042018	 Load PDF	
2	18/04/18 14:52	WKSP NOTICE	 Load PDF	
3	19/04/18 18:30	TP GIA REPORT	 Load PDF	
4	08/05/18 09:16	TP ESTIMATE- MARKED	 Load PDF	
5	17/08/18 17:38	LETTER TO OI	 Load PDF	

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
LKK Auto Consultants Pte Ltd (HQ)					
6	26/09/18 11:44	LTA SEARCH		Load PDF	
7	26/09/18 11:44	RENTAL RECEIPT		Load PDF	
8	21/02/19 13:57	WORKSHOP INVOICE		Load PDF	
9	21/02/19 13:57	AUTHORISATION TO ACT FORM		Load PDF	
10	21/02/19 13:57	Release Voucher		Load PDF	
AIG Asia Pacific Insurance Pte. Ltd. (SG)					
No	Finalized On			Thumbnail	Print
1	19/04/18 12:16	GIA Report, IC, DL & CI		Load PDF	
From: CO - Reg. No: SLD7681A, Claimant: WAN CHEE KONG					

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLD7681A (Insd veh)	Model:	HYUNDAI ELANTRA 1.6 (A)
	SKD8340P (TP veh)		
Date of Accident:	17/04/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	18,828.05
Final Repair Cost	:	\$	12,600.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	10 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	12,600.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ 0 _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	COMPLETE VMS PTE LTD	:	\$ 12,600.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

21 Feb
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18007178/KHB3Q2

Date: 21/02/2019

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100472753
Claimant Vehicle No :	SKD8340P	Insured Vehicle No :	SLD7681A
Date of Loss:	17/04/2018	Nature of Claim:	TP
		Claim No:	8356663237SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKD8340P	Engine No:	G4FGBU446106
Make & Model:	HYUNDAI ELANTRA, 1.6 (A)	Chassis No:	KMHDH41CMCU402637
Reg. Date:	12/01/2012 (Man. Year: 2011)	Odometer:	146027 km
Colour:	Metallic Light Blue		
Engine Capacity:	1591 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Pirelli 4 mm	Rear Left Side:	Pirelli 3 mm
Front Right Side:	Pirelli 4 mm	Rear Right Side:	Pirelli 3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,571.31	10,475.80	3,095.51	22.81
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,025.00	3,190.00	835.00	20.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	17,596.31	13,665.80	3,930.51	22.34
Approved Total (Overridden) (S\$)		10,850.00		
(S\$)	17,596.31	10,850.00	6,746.31	38.34
+ GST 7.00/7.00% (S\$)	1,231.74	759.50	472.24	38.34
Nett Amount (S\$)	18,828.05	11,609.50	7,218.55	38.34
+ Car Rental (10.0 x S\$100.00/day) (S\$)		1,000.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		12,616.95		
Global Sum Settlement (S\$)		12,600.00		

INSPECTION

Date of Assignment: 18/04/2018

Date Inspected: 18/04/2018 Inspected At: COMPLETE VMS PTE LTD (HQ)
176 Sin Ming Drive #03-14 Sin Ming
Autocare Complex
Singapore 575721

Estimated Period of Repair: 10.0 days

Adjuster: KENNETH KONG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Bent	1,672.80 FL	*1,672.80 FL
2	1		*H LOGO	Necessary	48.10 FL	*48.10 FL
3	1		*HYUNDAI EMBLEM	Necessary	49.10 FL	*49.10 FL
4	1		*ELANTRA EMBLEM	Necessary	68.80 FL	*68.80 FL
5	1		*VVT EMBLEM	Necessary	65.20 FL	*65.20 FL
6	1		*ELITE EMBLEM	Necessary	49.00 FL	*49.00 FL
7	1		*BOOT LID LOCK	Dented	184.60 FL	*184.60 FL
8	2		*BOOT LID REFLECTOR	Serviceable	578.20 FL	*- FL
9	1		*TAIL LAMP	N/S Mtg Cracked	825.20 FL	*363.00 FL
10	4		*TAIL LAMP CLIP	Necessary (2 PCS ONLY)	24.00 FL	*12.00 FL
11	1		*REAR END PANEL	Bent	435.00 FL	*435.00 FL
12	1		*REAR END PANEL IMMOBILIZER SENSOR	Cracked	185.00 FL	*185.00 FL
13	1		*REAR END PANEL TOP GARNISH	Mtg Distorted	93.40 FL	*93.40 FL
14	1		*BOOT WEATHERSTRIP	Dented / Cut	129.30 FL	*129.30 FL
15	1		*REAR BUMPER	Bent	489.40 FL	*489.40 FL
16	6		*REAR BUMPER CLIP	Necessary	36.00 FL	*36.00 FL
17	2		*REAR BUMPER BRACKET	Bent	120.20 FL	*120.20 FL
18	1		*REAR BUMPER REINFORCEMENT	Cracked	363.70 FL	*363.70 FL
19	1		*REAR BUMPER REINFORCEMENT TOP BRACKET	O/S Cracked	24.00 FL	*12.00 FL
20	1		*REAR BUMPER REINFORCEMENT LOWER BRACKET	O/S Cracked	39.00 FL	*13.00 FL
21	2		*REAR BUMPER SIDE RETAINER	Distorted	83.80 FL	*83.80 FL
22	1		*FRONT BONNET	Buckled	1,361.90 FL	*1,361.90 FL
23	2		*BONNET HINGE	Repair	144.00 FL	*- FL
24	1		*BONNET LOCK	Distorted	83.80 FL	*83.80 FL
25	1		*RADIATOR GRILLE ASSY	Cracked	225.00 FL	*225.00 FL
26	1		*RADIATOR GRILLE LOGO	Necessary	60.00 FL	*60.00 FL
27	1		*FRONT SUPPORT PANEL	Buckled	989.30 FL	*989.30 FL
28	1		*FRONT AIR DUCT COVER	Serviceable	79.00 FL	*- FL
29	2		*HEADLAMP	Mtg Cracked	1,587.20 FL	*1,587.20 FL
30	2		*HEADLAMP CLIP	Necessary	56.00 FL	*56.00 FL
31	2		*HEADLAMP LOWER BRACKET	Cracked	123.20 FL	*123.20 FL
32	1		*FRONT FENDER L/H	Buckled	486.10 FL	*486.10 FL
33	1		*AIR CON CONDENSER	Bent	892.10 FL	*892.10 FL
34	1		*RADIATOR ASSY	Twisted / Punctured	580.50 FL	*580.50 FL
35	1		*RADIATOR SPARE TANK	Serviceable	185.00 FL	*- FL
36	1		*RADIATOR FAN MOTOR	Jammed	667.50 FL	*667.50 FL
37	1		*RADIATOR FAN COWLING	Cracked	125.00 FL	*125.00 FL
38	1		*FRONT BUMPER	Buckled / Cracked	544.40 FL	*544.40 FL
39	1		*FRONT BUMPER REINFORCEMENT	Buckled	284.00 FL	*284.00 FL
40	3		*FRONT BUMPER REINFORCEMENT LOWER BRACKET	Repair	64.80 FL	*- FL
41	2		*FRONT BUMPER REINFORCEMENT UPPER BRACKET	Distorted	43.20 FL	*43.20 FL
42	1		*FRONT BUMPER SPONGE	Cracked	86.70 FL	*86.70 FL
43	1		*W/SCREEN WASHER TANK	Serviceable	73.00 FL	*- FL
44	6		*FRONT BUMPER CLIP	Necessary	36.00 FL	*36.00 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
45	2		*FRONT BUMPER SIDE RETAINER	Distorted	83.20 FL	*83.20 FL
46	1		*FRONT BUMPER LOWER GRILLE	Serviceable	211.00 FL	*- FL
47	2		*FRONT FOG LAMP	Serviceable	411.80 FL	*- FL
48	1		*FRONT OUTER TEMPERATURE SENSOR	Serviceable	98.00 FL	*- FL
49	1		*AIR CLEANER BOX	Serviceable	229.90 FL	*- FL
50	1		*AIR CLEANER DUCT L/H	Serviceable	193.20 FL	*- FL
51	1		*REVERSE SENSOR	Dented	280.00 FS	*200.00 FS
52	1		*FRONT NUMBER PLATE }	Missing	25.00 FS	*45.00 FS
53	1		*FRONT NUMBER PLATE HOLDER }	Missing	33.00 FS	*- FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (S\$) **15,906.60** **13,033.50**
 - List Item Discount on L Items 15.00/20.00% (S\$) **2,335.29** **2,557.70**

Total Parts (S\$) 13,571.31 10,475.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TOW VEHICLE	New	65.00	50.00
2	RUST PROOFING TREATMENT	New	100.00	100.00
3	CHARGE HEAD LAMP & DO LIGHT BEAM LEVEL ADAPTATION	New	90.00	40.00
4	REMOVE & REINSTALL AIRCON CONDENSER & REFILL GAS	New	120.00	100.00
5	SPRAY PAINT FRONT & REAR DAMAGED AREA	New	1,600.00	1,500.00
6	TO CUT OFF REAR END PANEL,KNOCK AND STRAIGHTEN REAR CHASSIS FRAME AND CHARGE ALL NECESSARY PARTS	New	1,100.00	800.00
7	TO CUT OFF FRONT SUPPORT PANEL ,KNOCK AND STRAIGHTEN FRONT CHASSIS FRAME AND CHARGE ALL NECESSARY PARTS	New	950.00	600.00
Gross Labour Cost (\$\$)			4,025.00	3,190.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >