



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Tan Huey Jong
NRIC S71044621 insured of vehicle SKK77804 against
your insured vehicle number SLP 266Z. (AIG)
On the accident dated on 17/04/2018 (ddmmyyyy) along 11E NEW TON
PAYOH EXIT.

Dated this 18 (day) of 4 (month) 20 18.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg

PDI TUAS

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TAN HUEY JONG
55 BLOXHOME DRIVE
Singapore, 559750
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV023001
Quote No. SER/QUO/1800672
QuoteDate 18/04/18
Salesperson Clive Cheong
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)	42,006	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKK7780Y	WVWZZZAUZEW032263	29/08/13	Clive Cheong
Engine Code	Labor Type	Engine No.	Model Code
	1T	CXS 011500	5G13GZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		2,400.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	COMPULSORY TO DO AFTER AC				
	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				5,760.00
P 5G0807305B	REINFORCEMENT	1	Pieces		725.81
	Successor 5G0807305D				
P 5G0853617A	VW SIGN	1	Pieces		81.33
	Use Predecessor 5G0853617				
P 5G0853675A JZQ	TSI EMBLEM	1	Pieces		61.94
P 5G0853675M AFM	BLUEMOTION EMBLEM	1	Pieces		61.68
P 5G0853687 2ZZ	GOLF EMBLEM	1	Pieces		69.99
P 5G6807393	LHR BUMPER BRACKET	1	Pieces		36.45
P 5G6807393A	LHR TAILIGHT BRACKET	1	Pieces		36.45
P 5G6807394	RHR BUMPER BRACKET	1	Pieces		36.45
P 5G6807394A	RHR TAILIGHT BRACKET	1	Pieces		36.45
P 5G6807417APGRU	REAR BUMPER	1	Pieces		1,149.75
	Predecessor 5G6807417ARGRU				
P 5G6807568D 9B9	SPOILER	1	Pieces		322.86
	Use Predecessor 5G6807568D				
P WHT005263	POP-RIVET	4	Pieces		6.78
	Sum carried forward				8,385.93

Payments to: - BBN: - Acc.-No.:

PDI TUAS

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TAN HUEY JONG
55 BLOXHOME DRIVE
Singapore, 559750
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
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	1T	CXS 011500	5G13GZ
			Continued
			8,385.93
Sum Item			2,625.93
			Sum Labor
			5,760.00
			Sum Item
			2,625.93
			Total SGD
			8,385.93
			7% GST
			587.03
			Total SGD Incl. GST
			8,972.96

Explanations
P = Proportionately Charged

Payment Terms No Credit

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/04/2018 09:56
Date Of Accident	17/04/2018 14:00
Exact Location Of Accident	ALONG PIE NEAR TOA PAYOH EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKK7780Y
Insured/Policyholder	
Name Of Registered Owner	TAN HUEY JONG
NRIC No	S7104462I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-81119326
Alternative Phone No	OFFICE-81119326

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF A7 1.4 TSI (DSG)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VPA/P1416104
Cover Note Number	

Driver

Name of Driver	TAN MENG TONG
NRIC No	S0252620D
Date Of Birth	01/01/1937
Occupation	INDOOR
Date Of Driving Pass	24/07/1959
Driving Experience	58 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98176806
Fax Number	
Contact Number	HOME-62880790
Email Address	NOEMAIL

Address	55 BLOXHOME DRIVE
Postcode	559750
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PARENT
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLP266Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MICHAEL SEET
NRIC/Passport Number	S1391665I
Contact Number	93883918
Address	
Postcode	
Insurance Company Name	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

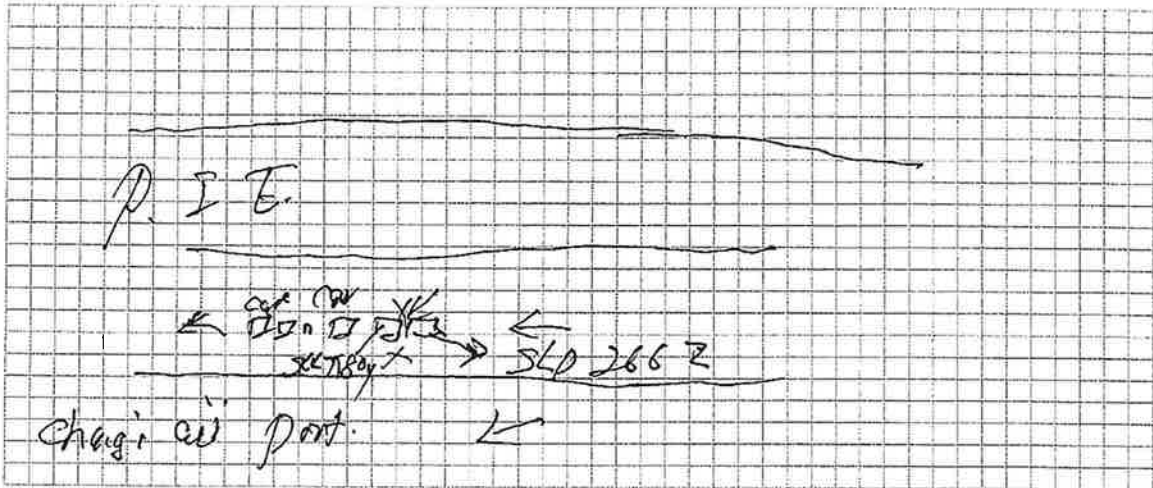
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

**VOLKSWAGEN
GROUP
SINGAPORE**

Reporting Centre Personnel's Signature
Name: 81630002
NRIC/FIN No.:

18/11/18

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 17/4/18 about 2pm. I travel along PIE near Toa Payoh exit area. It was some obstruction along the road. The traffic was very very slow. I also travel at the very slow speed I have already stop my car. suddenly a car from the back hit my car cause some damage to my car. The driver of the car come down and check my car. with some words he agreed he to send my car to workshop and see what will be the cost and tell let him know. detail of the driver Michael Soet.

He ID 1391665 I
phone 93883918
Car no: SLP 266 Z

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

18/4/18 9:50



Reporting Officer/Personnel's Signature
Name: 1030002
NRIC/FIN No.: S202620 D

18/04/18



CERTIFICATE OF INSURANCE

■ Motor Vehicles (Third-Party Risks and Compensation) Act. (Chapter 189) ■ Motor Vehicles (Third-Party Risks and Compensation) Rules. 1960 ■ Road Transport Act. 1987 (Malaysia) ■ Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO. : VPA/P1416104 Account No. : 13820
Coverage : Comprehensive
Sum Insured : Market Value At The Time Of Loss
Name of Policy Holder : TAN HUEY JONG
Vehicle Registration No. : SKK7780Y
Period of Insurance : From 29/08/2017 To 28/08/2018 (Both Dates Inclusive)

PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE*

- (a) The Policyholder
The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner
(b) Any other person who is driving on the Policyholder's order or with his permission
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

LIMITATIONS AS TO USE*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

(01)

Basic Own Damage Excess :

An Additional Excess is applicable as follows:

S\$500.00 for Unnamed Authorized Driver &/or Declared Young & Inexperienced Driver.

S\$5,000.00 for Undeclared Young and Inexperienced Driver.

(Please refer to your policy on the terms & conditions)

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

N.B : (Private Car Only)

You have signed an Undertaking to use exclusively AXA Premium Workshops for all your accident repairs insured by AXA.

Basic Own Damage Excess for Insured & Named Drivers is reduced as follows:

- . 50% NCD - Nil Excess
- . 0% - 40% - Excess Halved

AXA INSURANCE PTE LTD

Authorized Signature

Issued by - SGOAKAS2 on 19/07/2017

IMPORTANT :

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation Act (Cap. 189)).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement etc.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S0252620D

Name
TAN MENG TONG

陳明宗

Race
CHINESE

Date of Birth
1937

Sex
M

Country of Birth
JOHORE



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S0252620D


Name
TAN MENG TONG

Birth Date 1937


Issue Date 26 May 2003



032063



NRIC No S0252620D




Blood Group B+ Date of Issue 22-04-1992

55 BLOXHOME DRIVE
SINGAPORE 559750
NRIC No: S0252620D Date: 08-07-2001 No: 3952904

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

	PASS DATE
Class 2B Motorcycles not exceeding 200 cc	17 Feb 1962
Class 2A Motorcycles between 201 cc and 400 cc	17 Feb 1962
Class 2 Motorcycles exceeding 400 cc	17 Feb 1962
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	24 Jul 1959

NP 428A



Licence No: S0252620D