

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 10 April, 2018 5:00 PM
To: William Tan Thoo Seng
Cc: LKK; Admin A; cheesc@sg.cntaiping.com; Catherine Koh Mui Gek; Vic (LKKAUTO)
Subject: RE: Your Ref:N.A. (PA 4747H) vs SHB 6220 L D.O.A. 01.02.2017 - (video attached) China - - - LKK REF CC3/CTI17002183/H1ha3n2
Attachments: DV.pdf

Without Prejudice

Dear William,

We refer to the above matter.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, our principal is in the view that both parties are equally liable of the accident and we have mandate to offer a global sum of **\$1,960.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward the original copy to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Tuesday, 3 April, 2018 4:14 PM
To: William Tan Thoo Seng
Cc: LKK; Admin A; cheesc@sg.cntaiping.com; Catherine Koh Mui Gek; Vic (LKKAUTO)
Subject: RE: Your Ref:N.A. (PA 4747H) vs SHB 6220 L D.O.A. 01.02.2017 - (video attached) China - - - LKK REF CC3/CTI17002183/H1ha3n2

Without Prejudice

Dear William,

We refer to the above matter.

Please be informed that till date, we are still pending for our principal's instruction.

We will follow up once again and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Friday, 2 February, 2018 9:00 AM

To: 'William Tan Thoo Seng'

Cc: LKK; Admin A; 'cheesc@sg.cntaiping.com'; Vic (LKKAuto); Catherine Koh Mui Gek

Subject: RE: Your Ref:N.A. (PA 4747H) vs SHB 6220 L D.O.A. 01.02.2017 - (video attached) China - - -

Without Prejudice

Dear William,

We refer further to our below email and to our telephone discussion earlier.

As spoken, we had followed up on the matter with our principal but we are yet to receive their further instructions.

We had send another reminder for their necessary action.

We will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Wednesday, 31 January, 2018 11:22 AM

To: 'William Tan Thoo Seng'

Cc: LKK; Admin A; Vic (LKKAuto); cheesc@sg.cntaiping.com

Subject: RE: Your Ref:N.A. (PA 4747H) vs SHB 6220 L D.O.A. 01.02.2017 - (video attached) China - - -

Without Prejudice

Dear William,

We refer to our telephone conversation earlier.

As spoken, we are still yet to receive instruction from our principal.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: William Tan Thoo Seng [<mailto:williamtan@cdge.com.sg>]

Sent: Wednesday, 6 September, 2017 3:45 PM

To: cheesc@sg.cntaiping.com

Cc: LKK; Vic (LKKAuto)

Subject: RE: Your Ref:N.A. (PA 4747H) vs SHB 6220 L D.O.A. 01.02.2017 - (video attached) China - - -

Outstanding : 6 months
"Hit and run"
(Not aware of accident)

Without Prejudice.

Dear Soo Chow

Preceding emails refer.

Case was long protracted at your end for the past six months with no sign of any development.

Kindly forward your offer and settle this matter amicably or to repudiate liability and concur case to be forwarded to solicitor.

Your urgent reply will be greatly appreciated.

Thank you.

Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: William Tan Thoo Seng <williamtan@cdge.com.sg>
Cc: LKK <lkk@lkkauto.com>, "cheesc@sg.cntaiping.com" <cheesc@sg.cntaiping.com>, Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 06/09/2017 03:09 PM
Subject: RE: Your Ref:N.A. (PA 4747H) vs SHB 6220 L D.O.A. 01.02.2017 - (video attached) China - - -

Without Prejudice

Dear William,

We refer further to our below email and to our telephone conversation earlier.

As spoken, we are still pending for instructions from our principal.

We will follow up and will get back for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)
Sent: Tuesday, 22 August, 2017 11:50 AM
To: William Tan Thoo Seng
Cc: LKK; cheesc@sg.cntaiping.com; Admin A; Vic (LKKAuto)
Subject: RE: Your Ref:N.A. (PA 4747H) vs SHB 6220 L D.O.A. 01.02.2017 - (video attached) China - - -

Without Prejudice

Dear William,

We refer to your below email and the contents were noted.

We will highlight the matter to our principal and will get back to you for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: William Tan Thoo Seng [<mailto:williamtan@cdge.com.sg>]
Sent: Monday, 21 August, 2017 4:45 PM
To: Vic (LKKAuto)
Cc: LKK; cheesc@sg.cntaiping.com
Subject: RE: Your Ref:N.A. (PA 4747H) vs SHB 6220 L D.O.A. 01.02.2017 - (video attached) China - - -

Outstanding : 5.5 months
"Hit and run"
(Not aware of accident)

Without Prejudice.

Dear Vic

Para two of your below email refers.

We disagree with your contention. Prior accident, PA 4747 H was at the bus stop (extreme left). he then switched two lanes to the right, overtook taxi and collided onto the taxi and drove off. **In his accident report, he stated that he was not unaware of the accident.**

Strictly on a without prejudice, accident of this nature do not warrant a total rejection.

Kindly forward your offer and settle this matter expeditiously and amicably.

If you and or your Principal were to maintain rejection, then kindly confirm case to be escalated to GIA and forward your LOC.

Looking forward to receive your kind acceptance.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: William Tan Thoo Seng <williamtan@cdge.com.sg>
Cc: 'Catherine Koh Mui Gek' <catherinekoh@cdge.com.sg>, Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 05/07/2017 09:41 AM
Subject: RE: Your Ref: T0217/SHB6220L/WT(J)_ACCIDENT INVOLVING VEHICLES PA 4747H AND SHB 6220L ON 01.02.2017 - (video attached)

Your Ref: T0217/SHB6220L/WT(J)

Without Prejudice

Our Ref: CC3/CTI17002183/H1ha3

Dear William,

ACCIDENT INVOLVING VEHICLES PA 4747H AND SHB 6220L ON 01/02/2017

We refer to the above matter and further to our below email.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of the accident.

Based on the enclosed copy of your client's CCTV footage, it was observed that our Insured vehicle was already in the lane where he can go straight or turned left and our Insured continued to move straight ahead when your client's vehicle changed lane to make a left turn and grazed the rear right side of our Insured vehicle.

In view of the above, we regret to inform you and we have our principal's instruction that we are unable to further look into your claim.

As such, we will close file in our end.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Friday, 17 March, 2017 2:09 PM

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Your Ref: T0217/SHB6220L/WT(J)_ACCIDENT INVOLVING VEHICLES PA 4747H AND SHB 6220L ON 01.02.2017 - (video attached)

Without Prejudice

Dear Catherine,

Received with thanks.

We will revert for an update.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Catherine Koh Mui Gek [<mailto:catherinekoh@cdge.com.sg>]

Sent: Friday, 17 March, 2017 2:02 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Re: Your Ref: T0217/SHB6220L/WT(J)_ACCIDENT INVOLVING VEHICLES PA 4747H AND SHB 6220L ON 01.02.2017 - (video attached)

Dear Vic

Attached as requested. Hope to hear from you soon.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>

To: William Tan Thoo Seng <williamtan@cdge.com.sg>, Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>

Date: 09/03/2017 12:11 PM

Subject: Your Ref: T0217/SHB6220L/WT(J)_ACCIDENT INVOLVING VEHICLES PA 4747H AND SHB 6220L ON 01.02.2017

Your Ref: T0217/SHB6220L/WT(J)
Our Ref: CC3/CTI17002183/H1ha3

Without Prejudice

Dear William,

ACCIDENT INVOLVING VEHICLES PA 4747H AND SHB 6220L ON 01.02.2017

We refer to the above matter.

Please be informed that liability is unclear. Our Insured reported he is not aware of this accident. Please refer to our Insured's statement.

As such, we would like to request for a copy of your client's CCTV footage and/or any evidence for us to further look into the matter.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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