

Vivian Lau (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 17 May, 2018 5:10 PM
To: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses); Vivian Lau (LKKAUTO)
Cc: Admin A; Thin Thin (LKKAUTO); CST; 'motor.survey@axa.com.sg'
Subject: RE: LOD to AXA - Accident Involving SMB1343P and SBA3897E on 11 April 2018 along Farrer Road / Lutheran Road *** LKK REF: CC4/ASM18007145/Swa3
Attachments: img-517152924-0001.pdf

Dear Sir / Madam,

We refer to the above matter.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18007145/Swa3	Vivian - 6841 8625

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) [mailto:audrey@smrt.com.sg]

Sent: Thursday, 17 May, 2018 3:39 PM

To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>; cts@axa.com.sg; Admin A <admin-a@lkkauto.com>

Subject: LOD to AXA - Accident Involving SMB1343P and SBA3897E on 11 April 2018 along Farrer Road / Lutheran Road

Importance: High

SMRT : BUS/04/18/7022/AW

AXA : SBA3897E

Dear Motor Claims Officer,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number **SMB1343P**. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 2050
Loss of Use	\$825
LTA search fee	\$7
Total	\$ 2882

We enclose the following documents,

- Repair Invoice
- GIA report
- LTA Search
- Accident Scene Photos
- **Survey Report and Damaged Bus Photos to be furnished by LKK (AXA's own appointed surveyor).**

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Woo | DID : 6556 3521 | FAX : 6368 7421 | Email : audrey@smrt.com.sg | Claims
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140





Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180500065
Date : 04.05.2018
Vehicle No. : SMB1343P
Your Ref No. : BUS/04/18/7022
Our Ref No. : 24095605
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,050.00

GRAND TOTAL \$ 2,050.00

Remark :

Make/Model : MAN A22
Accident Date : 11.04.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	13 Apr 2018 / 08:44:03		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SBA3897E		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180413084403461641

Search Date / Time: 11 Apr 2018 08:24:00
Insurance Company: AXA INSURANCE PTE LTD
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)