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Pre-assign / CCU /	FTE			Registered in Merime	1 /
Insured Vehicle No.	SYF	2888 M	Claim No.	: 781	100ESQ/4485
Name of Insured			Policy No.		1. (2)
Q Q	*:	III.	Make / Model		
Insured Tel No.		DOA: 13 418	Place of Accide		
Excess Sec II :SS	VER LAWY	Nature of Accident	Place of Accide		
Is driver the owner?	N. W.	Nature of Accident	OLGIA REDGE	T VES / NO - TP G	IA REPORT: YES / NO
If NO, Driver Name Driver Tel N	A CONTRACTOR OF THE PARTY OF TH	(V/L: YES / NO)	Insured Liability		inal? Yes/No
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311118	-NU QI GIA	quest of GIACK	any).	Documentation Check Notification ltr (if non-	
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PRELIMINARY ADVICE	Date time.	Sent By:	-	Post-Repair Photos: Others:	
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OMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

Warring + 68 9353 E367 Fectivity + 65 (E86.) To Workships

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O Deli Pueste (1 Singapore (1988)

O Deli Pueste (1 Singapore (1988)

Date/Time: 16.04.2018 13:59

Page : 1

eam: ARC Repair TP(CLSO)1	JOB CARD Sales Order: 3818069	JC NO305142149
TOMER	REGN NO. SHA4973R	MILEAGE
OMER NO. 7010045 SESS 383 SIN MING DRIVE	MAKE HYUNDAI	FUELF
RESS 383 SIN MING DRIVE Singapore SINGAPORE 5757:	MODEL 1-40 16	.04.2018 11:00
(R) 65508755 (O)	YR OF MANU 08.07.2016	TARGET DATE
OUNT CARD NO.	CHASSIS CODE KMHLB41UMGU091827	COMPLETION DATE/TIME:

JOB DESCRIPTION

ccident Date: 13.04.2018

ATURE: 3P 13.04.18 > AXA INSURANCE

/NO

LABOR CODE

DESCRIPTION

			ä
KED & PASSED OUT BY:		_	
SERVICE ADVISO	OR		CUSTOMER'S SIGNATURE
ledgement Slip		Exit Pass	
No.: SHA4973R	FZ	Vehicle No.: SHA4973R	
f Service Advisor	Signature/Date	Name of Service Advisor	Date
sturned to Service Reception upon collection		To be kept by Security Guard	

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 16.04.2018 Time: 15:49:05

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO 305142149 : SHA4973R

MILEAGE

: 0000000000

MAKE MODEL HYUNDAI

DATE OF REGN DATE/TIME IN

: 08.07.2016

: 16.04.2018 11:00

ACCIDENT DATE : 13.04.2018

JOB / PARTS DESCRIPTION

OTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-2322-A 140V3 BUMPER W LIP & FOG 1 L 603.60 20.00 482.88

0002 04-01-0103-1150-A I40VC PROTECTOR MAT 1 N 50.00 2.00- 50.00

SUB-TOTAL: 532.88

JOB NATURE

0000 L

PANEL BEATING- REAR

0001 23-502

SPRAYPAINT ON AFFECTED AREA

200.00 (80

0002 17-01

CHECK ALL LIGHTING

0003 L

REMOVE/REFIX REVERSE SENSOR

120,00

SUB-TOTAL : 620.00

TOTAL : 1,152.88

MVA NAME & SIGNATURE

AUTHORISED: YES / NO SURVEYOR NAME & SIGNATURE

LKK Auto Consultants hence natify DATE:

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Parts on recommended

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Company

am P/s

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Kalma (Cld4

16042018 @ 420pm

Zalvor



Service Request Details

Claim

S8M00E5Q

Reference

None 🥒

Loss Date

April 13, 2018

Request Date

April 16, 2018

Due Date

April 23, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions Next Step Agree to perform service Decline Work Accept Work

Vehicle Information

Incident Vehicle Registration #

SHA4973R

Make

TPVD HYUDAI

Service Address

1.1.1

Primary Contact/Insured

WANG WEILIN 97 ROBERTSON QUAY, #28-06 RIVERGATE, 238257, Singapore

serena_wwl@hotmail.com

Claim Handler

NG Stacey 6568804351 stacey.ng@axa.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

New Message

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305142149 ComfortDelGro Engineering Pte Ltd Date 19.04.2018 59 Loyang Drive Singapore 508969 Fax: 6546 8156 FINALIZATION FORM To : LKK Fax: Attn : KALVIN Vehicle Reg No. : SHA4973R Date of Accident: 13.04.2018 The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-The repair job shall bill to: AXA SFF5888U The finalized amount shall be: (a) Spare Parts after List discount \$0.00 Labour Charges \$280.00 Total for Part-By-Part Repair Cost \$280.00 (c.) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: 20% \$0.00 Final Lumpsum Repair cost \$0.00 3. Estimated normal period for repairs: 2 working days. We shall treat the above amount as Correct and Confirmed If there is no reply from you within 7 working days 5. Thank you for your assistance. We confirm the estimates and finalized amount Signature: Signature: Name : FAUZY BIN MOKHTAR Name Tel 62148319 Date Fax : 65468156 For Official Use Only Document Confirm By Item Amount Attached Remarks (Signature) Yes or No 1. Rental Rate P/Day YES 2. Loss of Income Paid N 3. Survey Fees 4. LTA Search Fee 7.49 Medical Fees (on behalf of driver, if applicable) 6 Overrun Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 18.04.2018 Time: 16:31:00

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO MILEAGE MAKE

305142149 SHA4973R 0000000000 HYUNDAI

MODEL

I-40 DATE OF REGN

08.07.2016

DATE/TIME IN ACCIDENT DATE

: 16.04.2018 11:00 : 13.04.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL :

0.00

JOB NATURE

J 0000

PANEL BEATING- REAR

100.00

0001 23-502

SPRAYPAINT ON AFFECTED AREA

180.00

SUB-TOTAL : 280.00

TOTAL : 280.00

MVA NAME & SIGNATURE

DATE:

AUTHORISED: YES / NO

SURVEYOR NAME & SIGNATURE

DATE:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 16.04.2018

Time: 15:49:05

Page: I

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO : 305142149 : SHA4973R

MILEAGE MAKE

: 00000000000 HYUNDAI

MODEL

: I-40

DATE OF REGN DATE/TIME IN : 08.07.2016

: 16.04.2018 11:00

ACCIDENT DATE

: 13.04.2018

JOB / PARTS DESCRIPTION

OTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-2322-A 140V3 BUMPER W LIP & FOG 1 L 603.60 20.00 482.88

0002 04-01-0103-1150-A 140VC PROTECTOR MAT 1 N 50.00 2.00- 50.00 X 25

SUB-TOTAL : 532.88

JOB NATURE

0000 L.

PANEL BEATING- REAR

0001 23-502

SPRAYPAINT ON AFFECTED AREA

0002 17-01

CHECK ALL LIGHTING

0003 L

REMOVE/REFIX REVERSE SENSOR

SUB-TOTAL: 620.00

TOTAL : 1,152.88

MVA NAME & SIGNATURE

AUTHORISED: YES / NO SURVEYOR NAME & SIGNATURE

DATE:

DATE:

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/sfer spray painting
- To display damaged partial during resurvey
- Parts prices are subject to confirmation.
- Third party survey is no a "Westout Prejudice" basis.
- No steps most us man is allowed
- · Supplementary (Am.s.) must be resurveyed and Signato final augnoval from Insurance Company

Acknowledged by Repairer.

Signature

- lun ((144

lego-photo

From: Hsiao Tong (LKKAuto)

Sent: Monday, 19 November 2018 8:27 AM

To: motor.doc@axa.com.sg
Cc: Admin A; 'NG Stacey'

Subject: <Request for Insured GIA Report> S8M00E5Q; Insured Veh: SFF 5888U; Third Party

Veh: SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

KUMAR Shailendra <shailendra.kumar@axa.com.sg>

Sent:

Tuesday, 20 November 2018 9:20 AM

To:

Hsiao Tong (LKKAuto)

Cc:

NG Stacev

Subject:

RE: <Request for Insured GIA Report> S8M00E5Q; Insured Veh: SFF 5888U; Third

Party Veh: SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Hi,

Insured has not reported yet.

Regards Shailendra

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, November 19, 2018 8:27 AM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: <Request for Insured GIA Report> S8M00E5Q; Insured Veh: SFF 5888U; Third Party Veh: SHA 4973R; DOA:

13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Dear Sirs/Mdm,

We refer to the above matter.

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Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Disclaimer-----

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

20 Nov 2018

1st Reminder

WANG WEILIN 97 ROBERTSON QUAY #28-06 RIVERGATE SINGAPORE 238257

Dear Madam.

OUR REF

: CC4/ASM18007130/K1pa3

YOUR REF

: SFF 5888U

ACCIDENT INVOLVING SFW 5888U & SHA 4973R ALONG/AT RIVER VALLEY TWDS KIM SENG ON 13/04/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. Please report the accident within the next 07 days, i.e by 28 Nov 2018.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the <u>Traffic Police</u> of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of SHA 4973R has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 28 NOV 2018, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Chew Hsiao Tong (Ms)
Case Handler
DID: 6742 3197
Email: chewht@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd (Motor Claims Dept)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 24 November 2018 10:22 AM

To:

'William Tan Thoo Seng'

Cc:

KKLau; 'NG Stacey'; CHAN Kian Chuan

Subject:

RE: Yr ref : CC4/ASM18007130/K1pa3 (SFF 5888 U) VS SHA 4973 R D.O.A.

13.04.18

Without Prejudice

Hi Mr William.

As per our tele-conversation on 23/11/2018, our insured driver has yet lodge the accident report.

We have sent out non reporting reminder letter to our insured.

We will get back an update to you by end of next week.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent: Wednesday, 14 November 2018 5:22 PM

To: stacey.ng@axa.com.sg; kianchuan.chan@axa.com.sg

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: Yr ref: CC4/ASM18007130/K1pa3 (SFF 5888 U) VS SHA 4973 R D.O.A. 13.04.18

Long Outstanding

Non - reporting

Without Prejudice.

Dear Stacey

A moment ago, we communicated with Hsiao Tong and was being informed that till to day (after 7 months later) accident still not reported by your insured driver.

Not to let matter to kept in abeyance and indefinitely at your end, kindly confirm that you are going to repudiae liability.

Please revert urgently.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148737 | Fax: 62141843

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 24 November 2018 10:21 AM

To: motor.doc@axa.com.sg
Cc: Admin A; 'NG Stacey'

Subject: <Request for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh; SFF

5888U; Third Party Veh: SHA 4973R; DOA: 13/04/2018 *LKK REF:

CC4/ASM18007130/K1pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

KUMAR Shailendra <shailendra.kumar@axa.com.sg>

Sent:

Wednesday, 28 November 2018 9:14 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF

5888U; Third Party Veh: SHA 4973R; DOA: 13/04/2018 *LKK REF:

CC4/ASM18007130/K1pa3

Hi

Insured has not reported yet.

Best Regards Shailendra

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, November 27, 2018 8:53 AM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF 5888U; Third Party Veh:

SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Hi.

We refer to the below email dated 24/11/2018.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 24 November 2018 10:21 AM

To: motor.doc@axa.com.sg

Cc: Admin A <admin-a@lkkauto.com>; 'NG Stacey' <stacey.ng@axa.com.sg>

Subject: <Request for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF 5888U; Third Party Veh: SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Dear Sir / Madam,

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Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From:

Hsiao Tong (LKKAuto)

Sent:

Tuesday, 11 December 2018 5:32 PM

To:

'motor.doc@axa.com.sg'

Cc:

Admin A; NG Stacey

Subject:

RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q ; Insured Veh: SFF

5888U; Third Party Veh: SHA 4973R; DOA: 13/04/2018 *LKK REF:

CC4/ASM18007130/K1pa3

Hi,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KUMAR Shailendra <shailendra.kumar@axa.com.sg>

Sent: Wednesday, 28 November 2018 9:14 AM To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q ; Insured Veh: SFF 5888U ; Third Party Veh:

SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Hi

Insured has not reported yet.

Best Regards Shailendra

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, November 27, 2018 8:53 AM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

From:

KADRI Mateen <mateen.kadri@axa.com.sg>

Sent:

Wednesday, 12 December 2018 12:38 PM

To:

Hsiao Tong (LKKAuto) Admin A: NG Stacey

Subject:

RE: <Reguest for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF

5888U; Third Party Veh: SHA 4973R; DOA: 13/04/2018 *LKK REF:

CC4/ASM18007130/K1pa3

Hi,

As of 12/12/2018, our insured had yet to file an accident report.

Thank you.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, December 11, 2018 5:32 PM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF 5888U; Third Party Veh:

SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Hi.

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Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KUMAR Shailendra <shailendra.kumar@axa.com.sg>

Sent: Wednesday, 28 November 2018 9:14 AM
To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF 5888U; Third Party Veh:

SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Hi

Insured has not reported yet.

Best Regards Shailendra

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, November 27, 2018 8:53 AM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF 5888U; Third Party Veh:

SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Hi.

We refer to the below email dated 24/11/2018.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 24 November 2018 10:21 AM

To: motor.doc@axa.com.sg

Cc: Admin A <admin-a@lkkauto.com>; 'NG Stacey' <stacey.ng@axa.com.sg>

Subject: <Request for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF 5888U; Third Party Veh: SHA

4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Dear Sir / Madam.

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108
13 DEC 2018

2nd Reminder

WANG WEILIN 97 ROBERTSON QUAY #28-06 RIVERGATE SINGAPORE 238257

Dear Madam.

OUR REF

: CC4/AXA17023441/Upa3

YOUR REF

: SFF 5888U

ACCIDENT INVOLVING SFW 5888U & SHA 4973R ALONG/AT RIVER VALLEY TWDS KIM SENG ON 13/04/2018

We refer to our 1st reminder letter dated 20 Nov 2018 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. Please report the accident within the next 07days, i.e by 21 Dec 2018.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

Please take note that we shall inform the <u>Traffic Police</u> of the non-reporting if we do not hear from you then.

Furthermore, the owner of vehicle SHA 4973R has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 21 Dec 2018, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

If you need any clarification, please do not hesitate to contact us at 6742 3197 at our operating hours 9:00am to 5:30pm or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours faithfully

Chew Hsiao Tong (Ms) Case Handler DID: 6742 3197

Email: chewht@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd (Motor Claims Dept)

From:

Hsiao Tong (LKKAuto)

Sent:

Friday, 4 January 2019 9:14 AM

To:

'KADRI Mateen'

Cc: Subject: Admin A; NG Stacey
RE: <Reguest for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF

5888U : Third Party Veh: SHA 4973R; DOA: 13/04/2018 *LKK REF:

CC4/ASM18007130/K1pa3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to forward a copy to us for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KADRI Mateen <mateen.kadri@axa.com.sg> Sent: Wednesday, 12 December 2018 12:38 PM To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF 5888U; Third Party Veh:

SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Hi,

As of 12/12/2018, our insured had yet to file an accident report.

Thank you.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, December 11, 2018 5:32 PM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q ; Insured Veh: SFF 5888U ; Third Party Veh:

SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

From:

KADRI Mateen <mateen.kadri@axa.com.sg>

Sent:

Friday, 4 January 2019 4:24 PM

To: Cc: Hsiao Tong (LKKAuto)

Subject:

Admin A; NG Stacey
RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q ; Insured Veh; SFF

5888U; Third Party Veh: SHA 4973R; DOA: 13/04/2018 *LKK REF:

CC4/ASM18007130/K1pa3

Hi,

As of 04/01/2019, our insured had yet to file an accident report.

Thank you.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, January 04, 2019 9:14 AM

To: KADRI Mateen <mateen.kadri@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q ; Insured Veh: SFF 5888U ; Third Party Veh:

SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to forward a copy to us for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KADRI Mateen <mateen.kadri@axa.com.sg>
Sent: Wednesday, 12 December 2018 12:38 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF 5888U; Third Party Veh:

SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

07 JAN 2019

FINAL REMINDER

WANG WEILIN 97 ROBERTSON QUAY #28-06 RIVERGATE SINGAPORE 238257

Dear Sir.

OUR REF

: CC4/ASM18007130/K1pa3

YOUR REF

: SFF 5888U

ACCIDENT INVOLVING SFW 5888U & SHA 4973R ALONG/AT RIVER VALLEY TWDS KIM SENG ON 13/04/2018

We refer to our letters of 20/11/2018 & 13/12/2018 to you requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. Please report the accident within the next 14 days, i.e by 21 Jan 2019.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

As you are aware, the owner of the vehicle SHA 4973R has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 21 Jan 2019, we shall refer the third party claim to you for direct handling.

Yours sincerely,

Chew Hsiao Tong (Ms)
Case Handler
DID: 6742 3197

Email: chewht@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd (Motor Claims Dept) : Traffic Police - Deputy Head, Investigations Department

Fax: 6547 4900

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME FORM ON NON-REPORTING BY INSUREDS

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident

13/04/2018

Time of accident

23:10HRS

Place of accident in Singapore

RIVER VALLEY TWDS KIM SENG

Third Party's name

Comfort Transportation Pte Ltd

Third Party's vehicle number

SHA 4973R

Our insured's name

WANG WEILIN

Our insured's vehicle number

SFF 5888U

Our insured's address

97 ROBERTSON QUAY #28-06 RIVERGATE

SINGAPORE 238257

A registered letter dated 20/11/2018 & 13/12/2018 were sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter (pls cite our reference number CC4/ASM18007130/K1pa3).

Name & Address of Insurance Company

AXA Insurance Singapore Pte Ltd

No 8 Shenton Way #27-01 AXA Tower

Singapore 068811

Contact Person

Chew Hsiao Tong

Contact Number

6742 3197 / Fax: 6741 4108

Date

07 Jan 2019

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 23 January 2019 4:17 PM

To: Cc: NG Stacey

Admin A

Subject:

<Seek Instruction - OI Non-Reporting> AXA claim no: S8M00E5Q; Insured Veh:

SFF 5888U; Third Party Veh: SHA 4973R; DOA: 13/04/2018 *LKK REF:

CC4/ASM18007130/K1pa3

Dear Sirs/Mdm.

We refer to the above matter.

Our insured has yet lodge the accident report up-to-date. Total 4 Non-reporting letters & a letter to Traffic Police for reporting assistance were already been sent out. We have uploaded all the letter in Smartclaims for your perusal.

Kindly advise if AXA will repudiate the claim or else advise further instruction.

Thank you.

**Note: Unable to load services requests in Smartclaims at this moment.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KADRI Mateen <mateen.kadri@axa.com.sg>

Sent: Wednesday, 23 January 2019 9:57 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF 5888U; Third Party Veh:

SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Hi,

As of 23/01/2019, our insured had yet to file an accident report.

Thank you.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, January 22, 2019 10:27 AM

To: KADRI Mateen <mateen.kadri@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: < Request for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF 5888U; Third Party Veh:

SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Dear Sirs/Mdm.

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to forward a copy to us for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KADRI Mateen <mateen.kadri@axa.com.sg>

Sent: Friday, 4 January 2019 4:24 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF 5888U; Third Party Veh:

SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Hi,

As of 04/01/2019, our insured had yet to file an accident report.

Thank you.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, January 04, 2019 9:14 AM

To: KADRI Mateen <mateen.kadri@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF 5888U; Third Party Veh:

SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to forward a copy to us for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KADRI Mateen <<u>mateen.kadri@axa.com.sg</u>>
Sent: Wednesday, 12 December 2018 12:38 PM
To: Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF 5888U; Third Party Veh:

SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Hi,

As of 12/12/2018, our insured had yet to file an accident report.

Thank you.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, December 11, 2018 5:32 PM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q ; Insured Veh: SFF 5888U ; Third Party Veh:

SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Hi,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KUMAR Shailendra <shailendra.kumar@axa.com.sg>

Sent: Wednesday, 28 November 2018 9:14 AM
To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF 5888U; Third Party Veh:

SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Hi

Insured has not reported yet.

Best Regards Shailendra

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, November 27, 2018 8:53 AM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: <Request for Insured GIA Report> AXA claim no: S8M00E5Q ; Insured Veh: SFF 5888U ; Third Party Veh:

SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Hi.

We refer to the below email dated 24/11/2018.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 24 November 2018 10:21 AM

To: motor.doc@axa.com.sg

Cc: Admin A <admin-a@lkkauto.com>; 'NG Stacey' <stacey.ng@axa.com.sg>

Subject: < Request for Insured GIA Report> AXA claim no: S8M00E5Q; Insured Veh: SFF 5888U; Third Party Veh: SHA

4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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<Seek Instruction - OI Non-Reporting> AXA claim no: S8M00E5Q; Insured Veh: SFF 5888U; Third Party Veh: SHA 4973R; DOA: 13/04/2018 *LKK REF: CC4/ASM18007130/K1pa3

Type

Q Question

Message

Dear Sirs/Mdm, We refer to the above matter. Our insured has yet lodge the accident report up-to-date. Total 4 Non-reporting letters & a letter to Traffic Police for reporting assistance were already been sent out. We have uploaded all the letter in Smartclaims for your perusal. Kindly advise if AXA will repudiate the claim or else advise further instruction. Thank you. Hsiao Tong - 28 Jan 2019



Pls do not repudiate yet - pending update from intermediary

Type

Question

Message

I called agent and agent will follow up with this high-end customer. We will not repudiate for now. Please wait for our further instruction on next course of action. Thank you!



RE: Potential repudiation due to non-reporting - pending management approval

Type

Question

Message

Hi, kindly advise if AXA had repudiated the case. Thank you. Hsiao Tong - 19 March 2019



Do not notify wkshop on official repudiation yet

Type

Question

Message

We are still waiting for account manager's approval

LKK AUTO CONSULTANTS PTE LTD (TP) -

Menu



Repudiated officially

Type

Question

Message

We have just sent out repudiation letter to insured with CDGE claim docs. Pls notify workshop. Thank you!

Reply

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 21 September 2019 12:14 PM

To:

'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'

Subject:

Your Ref: T 0418/ SHA4973R/ WT(st) *Our Ref: CC4/ASM18007130/K1pa3 [ACCIDENT INVOLVING SFF 5888U(AXA) & SHA 4973R ON 13/04/2018]

Your Ref: T 0418/ SHA4973R/ WT(st)

Without Prejudice

Our Ref: CC4/ASM18007130/K1pa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SFF 5888U(AXA) & SHA 4973R ON 13/04/2018

We refer to the above matter.

Please be informed that our principal M/s AXA Insurance Pte Ltd had repudiated the claims in view of our insured has breach of policy terms and conditions.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

COMFORTDELGRO ENGINEERING

Our Ref : T 0418/ SHA4973R /WT	(st)	E	ngineering
Your Ref : 04-May-18	CDGE Taxi Claims Dept	Comfort!	DelGro Engineering Pte Ltd Idell Road Singapore 579701
AXA Insurance Pte Ltd	59 Loyang Drive 4th Fir Singapore 508969	more areas	Mantine +65 6383 6280 Facumilla +65 6280 9755
8 Shenton Way	onigapore access		www.cdge.com.sg
#24-01, AXA Tower			Commy Regiment to: 1900/04/05
Singapore 068811			Workshops
Attn : Motor Claims Department	WITHOUT PREJUDICE		Braddell 205 Braddell Road Singapore 579701
Dear Sir ACCIDENT INVOLVING OUR TA	AXI SHA4973R YOUR INSURE	ED <u>SFF5888</u> L	Loyang
AND OTHER	ON 13.04.11		Sin Ming 383 Sin Ming Drive Singapore 575717
We are the authorised repair workshop of motor vehicle No : SHA4973R which insured vehicle. The vehicle owner and	h was involved in the captioned acc	ident with your	Pandan 45 Pandan Road Singapore 609286
authorized us to assist them in presenting for all applicable matters arising from the	ng their claims against the party res		320 Util Road 3 Singapore 408649
As the accident was caused by the negliger we are submitting these claim for your of	at act of your insured driving SFF5888		Senako 24 Senaio Loop Singapore 768158
1 Cost of Repair 23 days Loss of Rental @ 3 Survey Report Fees (Survey Report Fee) 4 GIA / LTA Search Fee 5 GIA / Police Report Fees 6 Towing / Medical / Transporation F	veyed by M/s LKK)	\$ 35 \$ \$ \$	39.60 Singapore 726791 51.00 Befu 6 Detu Averue. 1 5ingapore 539537 7.49 Yishun 5ungapore 766732 58.09
7 3 days Loss of Income @	\$ 80.00 per days	\$ 24	10.00
	Total Claim	s: \$ 89	88.09
GIA / Police report/s of : SH Letter of authority from owner / hire (X) Photocopie/s of Accident Scene	of photographs 8 F5888U A4973R r / operator		
Kindly look into the matter and let us her as soon as possible.	ar from you on the settlement of the	said claims	
Please note that it is a condition of any s prejudice to any personal injury claim (if		ithout	
Yours faithfully William Tan Deputy Manager CDGE Claims Department			

This is a computer generated letter. No signature is required.

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg













A member of COMFORDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

Mainime + 65 8383 8000 Factories + 65 0000 1755

Workshops

38 Lowery Drive Singapore 500,903 383 Sin May Orive Singapore 570717 45 Pandan Road Singapore 600080 24 Sensku Liop Singspuss 754156 7 Sange Kaliki Way Singspore 725791 501 Yafan Industry Park A Bingspore 76579 320 Uto Road II Singapore 4/86/49

COMPANY REG. NO.: 199506048W

8010010

AXA INSURANCE PTR LTD

#24-01 8 SHENTON WAY AXA TOWER SINGAPORE SG 068811

CONTACT NO: 63387288

VEHCLE NO SHA4973R

INV. NO/DATK 91369831 27.04.2018

Page:

MAKK HYUNDAT

JOB NO. 305142149

MODRE. I - 40

ODOMETER READING

DATE OF REG 08,07,2016

DATE/TIME IN 16.04.2018 11:00

CHASSIS CODE KMHLB41UMGU091827

Issued by KATHERINETAN 27.04.2018 14:59:46

Repair type : CLSO/57/57 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELGRO.

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. AMOUNT BANK/CHQ No. 8010010 91369831 299,60

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT18040374

Date: 23 April 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

13/04/2018 @ 23:10 hrs

ALONG

RIVER VALLEY TWDS KIM SENG

INVOLVING

SFF 5888U

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA4973R (the "Taxi"). The Taxi was hired to WONG BENSON IC NO S1765171D a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$117.00 per day (inclusive of GST).

Please be advised that the Taxi was insured with India International Insurance Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

	C44445K		MILEAGE	HOURS OPERATED (TIME)	ATED (TIME)	DATE
DATE	NAME OF DRIVER	MILEAGE READING	(KM)	FROM	Ot	
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Enquire Vehicle Insurer ,

Vehicle No. Incident Date/Time

Search Status

Insurance Company Code

Insurance Company Name

SFF5888U

13 Apr 2018 / 23:10:00

Successful

A12

SHA4975K

AXA INSURANCE PTE LTD

Previous OK

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING

All products and an armonic state of the second

140 SHA4973R , SFF 5888U

RIVER VALLEY TWDS KIM SENG.

ON 13-Apr-18 23:10

I / We

ALONG

WONG BENSON

(Hirer) NRIC No.:

S1765171D

and/or

MUHAMAD RAHIM BIN R... (Relief) NRIC No.: 570106941

Taxi Number

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

 To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.

- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

14-Apr-2018

Name of Hirer

WONG BENSON

Hirer NRIC

S1765171D

Signature:

Address

21 TAMPINES CENTRAL 7 #15-24

528608

Contact No.

96886776

Name of Relief

MUHAMAD RAHIM BIN RESAD

Relief NRIC S7010694I Signature :

Address

888A TAMPINES ST 81 #06-1074

521888

Contact No.

91999413



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	- 17 - 1	Affiliated to Federation Interna	itionale Des Experts En Automo	obile
٩XA	INSURANCE PTE	LTD	Ref : CC4/ASM18007	130/K1pa3q2
AXA	HENTON WAY #24 TOWERSINGAPO		Date: 26-09-2019 Code: ASM	
		Policy Particula	rs :- THIRD PARTY CLAIR	M
_	Insured Veh.	SFF 5888U	Veh. Inspected	SHA 4973R
_	Policy No.		Coverage (\$)	0.00
	Claim No.	S8M00E5Q	Excess (\$)	0.00
_	Assign From		Assign Date	16/04/2018
3		Vehicle Pa	rticulars & Condition	1 - 6 - 7 - 2 10
	Make & Model	HYUNDAI 140	c.c	1685
	Engine No.	HIDDEN	Year of Reg.	2016
	Chassis No.	KMHLB41UMGU091827	Colour	BLUE
	Odometer	259337	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	GOOD		
3		Cond	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	205/60 R16	HANKOOK	7 mm
	L/H Front Tyre	205/60 R16	HANKOOK	7 mm
	R/H Rear Tyre	205/60 R16	HANKOOK	7 mm _
	L/H Rear Tyre	205/60 R16	HANKOOK	7 mm
3		Descri	ption of Damages	
	THE VEHICLE SU DAMAGES SEE D	STAINED DAMAGES AT THE ETAILS.	REAR N/S PORTION.	
5.		Gene	eral Information	
	Accident Date	13/04/2018	Inspection Date	17/04/2018
	Survey held at	COMFORTDELGRO ENGINE	EERING PTE LTD	
	527	59 LOYANG DRIVE SINGAPORE 508969	7	
Sa.	10 2 11		Remarks	
	A)THE INSPECTION	ON WAS CONDUCTED ON A"\	WITHOUT PREJUDICE" BAS , WE HAVE NOT AUTHORIS	IS. ED REPAIRS.
5b.	1-4		ite Days of Repair	
	TESTIMATED NOD	MAL PERIOD FOR REPAIR:	2 Working Day	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 4973R

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BUMPER W LIP & FOG	TO REPAIR SEE LABOUR	603.60	LE.
	LESS 20% DISCOUNT		-120.72	
			482.88	
	SPECIAL NETT ITEMS			
1	PROTECTOR MAT (SN)	NOT NECESSARY	50.00	
	3 Table 2 Table 2 - 40 Table 2		50.00	-
	LABOUR			
	PANEL BEATING-REAR INCLUSIVE OF THE REPAIR OF BUMPER W LIP & FOG.		250.00	100.00
	SPRAYPAINT ON AFFECTED AREA.		200.00	180.00
	CHECK ALL LIGHTING.	NOT NECESSARY	50.00	15
	REMOVE/REFIX REVERSE SENSOR.	NOT NECESSARY	120.00	-
			620.00	280.00
	GRAND TOTAL		1,152.88	280.00

RECOMMENDED COST OF REPAIRS 280.00

Report Ref No. CC4/ASM18007130/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES: This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part, Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

30 September 2019

LKX AUTO CONSULTANTS PTE LTD (TP)

Surveyor/ Assessor expense

Ilwoice

LKKInvoice1 (Z).pdf

DATE

AUTHOR

SUB-TITE

TYPE

NAME

SERVICE REQUESTS

*

CLAIMS

\$8M0065Q

TPVD HYUDAI

SHA4973R

Primary Contact/Insured

LKK AUTO CONSULTANTS PTE

Vendor Name

(TD (TP)

36 Apr 2018 3.57,59 PM

Report Date

6 June 2019

Request Date

Due Date

13 April 2018

Loss Date

Reference

Pending verification - Direct

Services

Settlement

Third Party Vehicle Damage

Type of Loss

Service Address

97 ROBERTSON QUAY, #28-06 RIVERGATE, 238257, Singapore WANG WELLIN

Claim Handler

serena, wwi@hotmail.com

WANG Peter

peterwang@aca.com.sg

Additional Instructions

Messges Invoices History Documents Assessment Mutrics Notes Document Suffype Upriced Deturning

https://vp.smartclaims.axa.com.sg/claim-portai/html/index-vendor-service-requests.html#/service-requests/?serviceRequestNumber=40185&tab=invoices

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LXRAdjustment1a (11.adf	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
Email to TP_repuddend od 210919.pdf	Letters and Correspondence	Third Party	UKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2019
Email to AVA dd 230119 pet	Letters and Correspondence	Insurer / Comsurer	LICK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
Fasc to Traffic Pulice.pdf	Letters and Correspondence	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	7 January 2019
Letter to Ol, NR Final Reminder dd 020119 pdf	Letters and Correspondence	Policy Holders / Insured	LECKAUTO CONSULTANTS PTE LTD (TP)	7 January 2019
Latter to OL, NR 2nd Reminder dd 131218 odf	Letters and Correspondence	Policy Holders / Imared	LEC (TP)	13 December 2018
Letter to OL NR 3st Reminder of 201138.pdf	Letters and Correspondence	Policy Halden / Insured	LIOC AUTO CONSULTANTS PTE LTD (TP)	20 November 2018
TP ESTIMATE - MARKED pet	Reports & Statement	Estimate / Quotation	LECK AUTO CONSULTANTS PTE LTD (TP)	19 April 2018
LUK RISURVEY PHOTO putt	Reports & Statement	Others	LIKK AUTO CONSULTANTS PTE LTD [TP]	19 April 2018
LICK SURVEY PHOTO put	Reports & Statement	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	19 April 2018
Pretireirary Advice pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 April 2018
■FMAIL WITH CD CLAIMAINT AND GIA REPORT-MIG	Other	Other	SHAH Kimbal	16 April 2018

Claim Portal