

ASS. REC. BY:

REF:

CS/FCI18007123/ d3.

Special Instruction:

SURV/JOY

ASSIGNMENT (Office)

From (Person): Serene Lee CCAS of FCI Date/Time: 17/4/2018

Estimated Cost: _____ Bill to: _____

OD (TP) WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SGU 5955T Insured: SHC 3999Zat Workshop in/a City Auto. Tel: 64531235of BK 160 s/m #05-01Policy No: _____ Claim No: D18002898 MFSH

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 13/4/2018.
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: _____ Person Contacted: _____ Vehicle IN/OUT

Date/Time	Action/Instruction () Estimate
14/11/19@ 3.30pm	Email Veronica, the vehicle still claim against FCI.
14/11/19@ 4.36pm	Veronica informed that this case already withdrawn.
	- cancel case - <u>Colin</u> 21/11/19.

MOTOR SURVEY ASSIGNMENT

Date	16-04-2018	Our Ref No. D18002898MFSH
Accident Date	13-04-2018	Claim Type. Third Party
Insured Vehicle	SHC3799Z	Third Party Vehicle. SGU5955T
Survey Location	BLK 160, SIN MING DRIVE, #05-01 SIN MING AUTO CITY	
Contact Person.	VRONICA LAW	
Contact No.	64531235/ 0	Fax No. 64537944
Survey Type	DIRECT SETTLEMENT:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	CITY AUTO PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	SERENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

Shiau Chan (LKKAUTO)

From: City Auto <cityauto@singnet.com.sg>
Sent: Thursday, 14 November 2019 4:26 PM
To: Shiau Chan (LKKAUTO)
Subject: RE: TP VEHICLE SGU 5955T (DOA: 13/04/2018)

Dear Shiau Chan,

Please withdraw the above-mentioned claim.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: Thursday, 14 November, 2019 3:40 PM
To: City Auto
Subject: TP VEHICLE SGU 5955T (DOA: 13/04/2018)

Dear Vronica,

Kindly assist to check the above vehicle still claim against MS First Capital Insurance company.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

31k 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 20 November, 2019 3:03 PM
To: 'Claim Workflow System'; 'ASSIGNMENTS@LKKAUTO.COM'
Cc: 'SERENELER@MSFIRSTCAPITAL.COM.SG'; 'SUR'
Subject: RE: SURVEY ASSESSMENT - D18002898MFSH/1

Dear Sir/Mdm,

According to the repairer M/s City Auto Pte Ltd, the third party owner had withdrawn claim from their workshop.

There is no inspection done, therefore we will close this case at our end without billing.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 17 April, 2018 4:08 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; ASSIGNMENTS@LKKAUTO.COM
Cc: SERENELER@MSFIRSTCAPITAL.COM.SG; 'SUR' <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18002898MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 17 April, 2018 3:39 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; SERENELER@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18002898MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team

Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.