

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 13 March 2020 9:21 AM
To: Joel Goh
Cc: Admin A
Subject: RE: [EQ]: ** LAI HUAT MENG KEE ** Request for Survey - Your Ref: YL1675L / Our Ref: SKJ4197G (Date of Accident: 12.04.2018) ***LKK REF:CC4/EQI18007118/Kmb3 (DM18HO00977-JG)
Attachments: LKK Survey Report & Photos.pdf; TP LOD & DOCS.pdf

EQ ref : **DM18HO00977-JG**
LKK ref : CC4/EQI18007118/Kpb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING YL1675L(EQ-OI) / SKJ4197G(TP)/ OTHERS ON 12/04/2018

We refer to the above matter.

Based on insured accident report, he lost control and collided onto few parked vehicles. Liability is not in our driver's favour.

We seek your approval to offer Third Party repairer "**LAI HUAT (MENG KEE) MOTOR PTE LTD**" at **\$19,128.53(all-in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 17,755.74	\$ 16,426.53
2. Loss of Rental (28days x \$150.00)	\$ 4,200.00	\$ 2,700.00 (18days x \$150.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 21,957.74	<u>\$ 19,128.53</u>

Surveyor recommended 14 days for repair + 2Sunday + 1PH + 1PRS = 18days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 11 March 2020 2:52 PM
To: Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EQ]: ** LAI HUAT MENG KEE ** Request for Survey - Your Ref: YL1675L / Our Ref: SKJ4197G (Date of Accident: 12.04.2018) ***LKK REF:CC4/EQ18007118/Kmb3 (DM18HO00977-JG)

Hi Joel,

Attached survey report & photos as requested.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 25 October 2019 9:28 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EQ]: ** LAI HUAT MENG KEE ** Request for Survey - Your Ref: YL1675L / Our Ref: SKJ4197G (Date of Accident: 12.04.2018) ***LKK REF:CC4/EQ18007118/Kmb3 (DM18HO00977-JG)

Dear Hsiao Tong

Please proceed to resolve at best and seek mandate if necessary.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, October 24, 2019 3:52 PM

To: Joel Goh

Cc: Admin A

Subject: RE: [EQ]: ** LAI HUAT MENG KEE ** Request for Survey - Your Ref: YL1675L / Our Ref: SKJ4197G (Date of Accident: 12.04.2018) ***LKK REF:CC4/EQI18007118/Kmb3 (DM18HO00977-JG)

Hi Joel,

Kindly advise if we may proceed DS.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Sent: Tuesday, 30 April 2019 5:46 PM

To: joel.goh@eqinsurance.com.sg

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [EQ]: ** LAI HUAT MENG KEE ** Request for Survey - Your Ref: YL1675L / Our Ref: SKJ4197G (Date of Accident: 12.04.2018) ***LKK REF:CC4/EQI18007118/Kmb3 (DM18HO00977-JG)

[LKK Ref: CC4/EQI18007118/Kmb3](#)

Without Prejudice

Hi Joel,

Kindly advise if we may proceed with Direct Settlement negotiations with TP for the above-mentioned case.

Thank you.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Thursday, 19 April, 2018 2:49 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: Request for Survey - Your Ref: YL1675L / Our Ref: SKJ4197G (Date of Accident: 12.04.2018) ***LKK
REF:CC4/EQI18007118/Kmb3 (DM18HO00977-JG)

Dear Shu Pei

Please assist to hold on this direct settlement as we are carrying out investigation for this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, April 18, 2018 5:46 PM

To: Joel Goh

Cc: Admin A; Bevan Lim (LKK Auto)

Subject: RE: Request for Survey - Your Ref: YL1675L / Our Ref: SKJ4197G (Date of Accident: 12.04.2018) ***LKK
REF:CC4/EQI18007118/Kmb3

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKJ 4197G at M/s Lai Huat (Meng Kee) Motor Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge Bevan and he can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 17 April 2018 10:24 AM

To: joel.goh@eqinsurance.com.sg

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Request for Survey - Your Ref: YL1675L / Our Ref: SKJ4197G (Date of Accident: 12.04.2018)

Dear Joel,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Tuesday, 17 April 2018 10:19 AM

To: Admin A <admin-a@lkkauto.com>

Subject: RE: Request for Survey - Your Ref: YL1675L / Our Ref: SKJ4197G (Date of Accident: 12.04.2018)

Dear LKK

kindly proceed with direct settlement if possible.

Attached accident reported and estimates.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: Joel Goh

Sent: Tuesday, April 17, 2018 10:17 AM

To: 'jenny.lim@laihuat.com.sg'

Cc: Admin A

Subject: RE: Request for Survey - Your Ref: YL1675L / Our Ref: SKJ4197G (Date of Accident: 12.04.2018)

Without Prejudice

Dear Jenny

We appoint LKK to survey your client's vehicle.

Dear LKK

Kindly assist on the following PRS.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Jenny Lim [<mailto:jenny.lim@laihuat.com.sg>]

Sent: Monday, April 16, 2018 3:15 PM

To: Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>

Subject: Request for Survey - Your Ref: YL1675L / Our Ref: SKJ4197G (Date of Accident: 12.04.2018)

Dear Bazlin

We refer to the above matter.

Please can you arrange for survey of our client's vehicle no. SKJ 4197G on tomorrow (Tuesday/17.04.2018)?

Supporting documents are enclosed for your reference.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267