

25/03/2002

ASS. REC. BY:

REF: CS/71718007117 / Gabez Special Instruction:

Survivor:

GR

ASSIGNMENT (Office) ✓

From (Person): (WS) Eileen Lee of FCL Date/Time: 17042018 2.41pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLB 57426 Insured: SHC 1268C

at Workshop m/s Allowell motor Tel: 6679 1146

of 25 Defu Lane 9

Policy No: Claim No: 018002886MTSH

Sum Insured: Excess:

Make of Veh: D.O.A. 13042018
(Client's Record)

CA / REV / REP. / REV 24 HRS 'DS'

19.042018 @ 11am

H.O.D. Endorsement:

Date/Time: 17042018 2.41pm Person Contacted: Cai Yee Vehicle IN / OUT

Date/Time	Action/Instruction (X) Estimate
	SLB 57426 - X
	SHC 1268C - CS/FCL/44007090 / Ramzdi DIA: 020414
20/4/18 @ 2	5pm revised to Eileen Lee by email.

REF: FCI

ASSIGNMENT

From: Date: 19042018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLB 5742G

at Workshop m/s Allswell motor.

of 25 Refu Wre 9

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

\$157K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5*

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLB5742G

Yr Regn:

14 Apr 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota vellfire

C.C

2493

Colour:

Grey

A/C:

Insured / Std / NI / NA

Sp.Reading

156271

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

AGH300032537

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

245/45 8R18

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

west lake

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

19-04-18

Survey held at

w/s

11:30AM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

12/12

Finalized \$3949.36 with Ben (Red to 1641.74, 29.7)

RECEIVED 13 DEC 2018

[Signature]

12/12/2018

Date/Time, File Pass to?

☐

: Preli. Report

1) 12/12 12:00

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

5

Resurvey No. of Trip:

1

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

\$ + RS \$

: Photos

: Others

TOTAL

Report Format :

7P

Lump Sum / I.B.I: (\$

3949.36

145

50

50

26

271

MOTOR SURVEY ASSIGNMENT

Date	16-04-2018	Our Ref No. D18002886MFSH
Accident Date	13-04-2018	Claim Type. Third Party
Insured Vehicle	SHC1268C	Third Party Vehicle. SLB5742G
Survey Location	25 Defu lane 9	
Contact Person.	MR BEN OOI	
Contact No.	66791146/ 91478545	Fax No. 0
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	ALLSWELL MOTOR TRADERS	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	EILEEN LEE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 20 April 2018 2:51 PM
To: 'Claim Workflow System'
Cc: EILEENLEE@MSFIRSTCAPITAL.COM.SG; assignments; SUR
Subject: RE: SURVEY ASSESSMENT - D18002886MFSH/1
Attachments: CSFCI18007117Gqb.pdf

Dear Eileen,

Enclosed herewith preliminary advice of SLB 5742G.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 17 April, 2018 3:55 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>
Cc: EILEENLEE@MSFIRSTCAPITAL.COM.SG; ASSIGNMENTS@LKKAUTO.COM
Subject: RE: SURVEY ASSESSMENT - D18002886MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 17 April, 2018 2:41 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; EILEENLEE@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18002886MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18002886MFSH
Our Ref: CS/FCI18007117/Gqb

Date: 20 April 2018

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

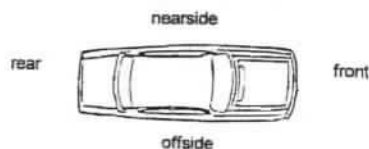
INITIAL INSPECTION REPORT OF VEHICLE NO. SLB 5742G .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 19/04/2018 at the premises of M/s ALLSWELL MOTOR . and have the following to report:-

Workshop Estimate Amount	: S\$ <u>5,590.60</u> .
Revised Estimate Amount	: S\$ <u>3,990.13</u> .
"Check" Items Amount	: S\$ <u>-</u> .
Market Value	: S\$ <u>-</u> .
LTA Reimbursement Value	: S\$ <u>-</u> .
Nett Value	: S\$ <u>-</u> .

Pending for parts prices.

Description of Damage:
The vehicle sustained damages
at the rear portion.



Yours faithfully

Guo Qiang
Automotive Assessor

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2541Z
Vehicle Details	
Vehicle No.:	SLB5742G
Vehicle to be Exported:	No
Intended De-registration Date:	20 Apr 2018
Vehicle Make:	TOYOTA
Vehicle Model:	VELLFIRE 2.5Z G EDITION A
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	2ARH609985
Chassis No.:	AGH300032537
Maximum Power Output:	134.0 kW (179 bhp)
Open Market Value:	\$40,273.00
Original Registration Date:	14 Apr 2016
First Registration Date:	14 Apr 2016
Transfer Count:	0
Actual ARF Paid:	\$48,383.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Apr 2026
PARF Rebate Amount:	\$36,287.00
Intended COE Rebate Details	
COE Expiry Date:	13 Apr 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$47,000.00
COE Rebate Amount:	\$37,517.00
Total Rebate Amount:	\$73,804.00

The information contained herein is correct as at 20 Apr 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	14/04/2018 10:27
Date Of Accident	13/04/2018 18:10
Exact Location Of Accident	SIMEI TOWARD EXPO NEXT TO CHANGI HOSPITAL
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLB5742G
Insured/Policyholder	
Name Of Registered Owner	ALLSWELL LEASING & LIMOUSINE PTE LTD
Co Reg No	201432541Z
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-64625405
Vehicle Particulars	
Manufacturer	TOYOTA
Model	VELLFIRE-2.5 Z G-EDITION CVT (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	5085700497-01
Cover Note Number	
Driver	
Name of Driver	TAN BOON SIONG
NRIC No	S7128276G
Date Of Birth	19/08/1971
Occupation	OUTDOOR
Date Of Driving Pass	11/09/2003
Driving Experience	14 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90596598
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 704 JURONG WEST STREET 71 #04-92
Postcode	640704
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER & LEASEE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON THE 13TH APR 2017 ,AT AROUND 6.10PM, I WASH STOPPING AT THE TRAFFIC LIGHT ON SIMEI AVE WAITING FOR THE LIGHT TO TURN GREEN. DURING THIS TIME, I HEAD A SQUEAKING SOUND FROM THE BACK AND NEXT MOMENT WAS BANG BY THE TAXI DRIVER.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC1268C
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforementioned.
8. **Consent under the Personal Data Protection Act (PDPA)**


I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature

Date & Time:

14/04/18


Driver's Signature
(if driver is not the policyholder)

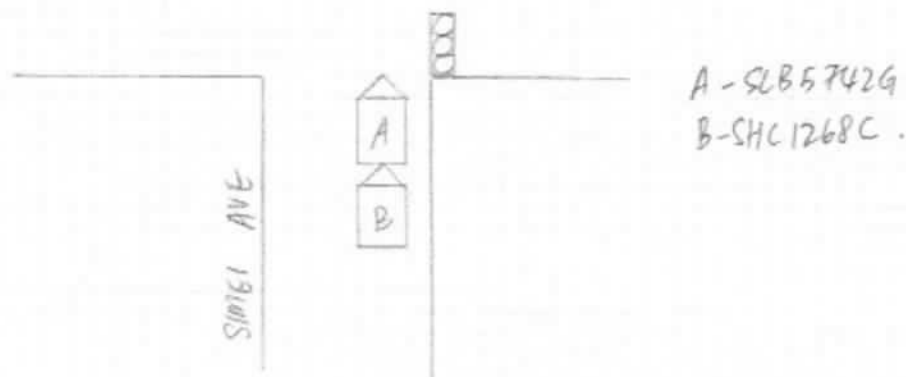
Date & Time:

14/04/18


Reporting Centre Personnel's Signature
Name: Chai Yee
NRIC/TIN No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

1. On 13 Oct 18, at around 6.10pm, I was stopping at the traffic light on Simei Ave awaiting for the light to turn green.
2. During this time, I heard a queuing sound from the back and next moment was being by these taxi drivers.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Chen
Policyholder's Signature
Date & Time: 14/04/18

Jinli
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Chen
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.: 14/04/18
Chen Yee.

Allswell Motor Traders

25 Defu Lane 9 Singapore 539266

Tel : +65 6679 1146 email: ben@allswellmotor.com.sg

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

(3rd party claim against First Capital insured SHC126BC)

Estimate repair

Vehicle No. : SUB5742G
 Make & Model : VEU Fine 2.5Z Gedit
 Chassis No. :
 Date of survey :

Submitted by
 COE expiry
 Engine No.

Ben Quay
 UKK
 19/4/18

4 Days
 Put by put / before put

23/5/18

Ben
 April 2018

S/No	Part Description	Qty	Unit Price	Price	Disposition by
01.	Tailgate 1718.45	01	\$1,096.0	-	Buc
02.	Rear bumper 1219.4	01	\$1,319.0	-	ee
03.	sensor / casing outer Bulb	01	-	-	
04.	End panel	01	-	-	* repair
04a	End panel top garnish special net 245.3	01	\$316.5	-	ee
01.	Bumper clips @ \$11.00 each	02	-	\$22.0	- MLC
02	Sealant rear windscreen 40	01	-	\$120.0	- MLC
03	sensor rear car cover 200	01	-	\$260.0	- DM
04.	Glass moulding 50	01	-	\$3100	- MLC
	labour description			Disc 25%	
01	Drum / Assembly of tailgate / bumper / sensors / end panel garnish	01	\$260	150	
02.	Repair of end panel	01	\$360	300	
03.	Drum / Assembly of tailgate glass	01	\$180	100	
04.	Spray painting of tailgate, rear bumper including anti-rust paint	01.	\$1200.0	700	
				1250	

Note: If any of the quoted parts are recommended to be repaired, then an additional labour cost will be charged accordingly under supplementary.

3183.15
 25%, 2387.36
 312
 3949.36

6037.90




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18007117/Gqbe2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 13-12-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 1268C	Veh. Inspected	SLB 5742G	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18002886MFSH	Excess (\$)	0.00	
Assign From	EILEEN LEE	Assign Date	17/04/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA VELLFIRE	c.c	2493	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	AGH300032537	Colour	GREY	
Odometer	156271	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/45Z R18	WEST LAKE	6 mm	
L/H Front Tyre	245/45Z R18	WEST LAKE	6 mm	
R/H Rear Tyre	245/45Z R18	WEST LAKE	6 mm	
L/H Rear Tyre	245/45Z R18	WEST LAKE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	13/04/2018	Inspection Date	19/04/2018	
Survey held at	25 DEFU LANE 9			
Repairer	ALLSWELL MOTOR TRADERS			
5a. Remarks				
A)DAMAGES CONSISTENT TO ACCIDENT REPORT. B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLB 5742G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	TAILGATE	BUCKLED	1,896.00	1,718.45
1	REAR BUMPER	DEFORMED	1,319.00	1,219.40
1	END PANEL (NPA)	TO REPAIR SEE LABOUR	-	-
1	END PANEL TOP GARNISH	DEFORMED	316.50	245.30
	LESS 25% DISCOUNT		-	-795.79
			3,531.50	2,387.36
	<u>SPECIAL NETT ITEMS</u>			
2	BUMPER CLIPS @\$11.00 (SN)	NECESSARY	22.00	22.00
1	SEALANT REAR WINDSCREEN (SN)	NECESSARY	120.00	40.00
1	SENSOR REAR (SN)	DAMAGED	260.00	200.00
1	GLASS MOUDLING (SN)	NECESSARY	100.00	50.00
			502.00	312.00
	<u>LABOUR</u>			
	DISMANTLE / ASSEMBLY OF TAILGATE / BUMPER / SENSORS / END PANEL GARNISH. INCLUSIVE OF THE REPAIR OF END PANEL.		260.00	150.00
	REPAIR OF END PANEL.		360.00	300.00
	DISMANTLE / ASSEMBLY OF TAILGATE GLASS.		180.00	100.00
	SPRAY PAINTING OF TAILGATE, REAR BUMPER INCLUDING ANTI-RUST PAINT.		1,200.00	700.00
			2,000.00	1,250.00
	GRAND TOTAL		6,033.50	3,949.36
RECOMMENDED COST OF REPAIRS				3,949.36

Report Ref No. CS/FC18007117/Gqbe2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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