

SS. REC. BY:

REF:

CS/CTU18007113/T11ber

Special Instruction:

SUNVALOR

Toufik

ASSIGNMENT (Office)

From (Person):

Chong Ban Sen

of

CTU

Date/Time: 17042018 209pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLX 3760B

Insured:

GBE 7494Z

at Workshop m/s

Volkswagen

Tel:

6305 7176

of

247 Alexandra Rd

Policy No:

DMCVSN 1730 321700

Claim No:

SNM180 D1961C02

Sum Insured:

Excess:

Make of Veh:

D.O.A.

15042018

(Client's Record)

CA / REV / REP. / REV 24 HRS 'wp'

18042018 C 12pm

H.O.D. Endorsement:

Date/Time:

17042018 335pm

Person Contacted:

Charmaine

Vehicle IN / OUT

Date/Time	Action/Instruction ( ✓ ) Estimate
	SLX 3760B - X
	Vehicle not sent in for repair
	Submit preli report

Surveillance  
Mullin

Taylor

REF: C72

# ASSIGNMENT

From: \_\_\_\_\_ Date: 180408

Estimated Cost: \_\_\_\_\_

OD / ☒ WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLX 37608

at Workshop m/s Volkswagen

of 247 Alexandra Rd

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

12pm

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLX 37608 Yr Regn: 2018 / March

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Passat 1.8 C.C 1798

Colour: Black A/C: Insured / Std / NI / NA

Sp.Reading: 877 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: \_\_\_\_\_

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In Order / Jammed / Leaked / Burnt or

Brake: ☒ In Order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/55R17

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 2 mm

D.O.A. \_\_\_\_\_

D.O.I. \_\_\_\_\_

Survey held at VW Alexandra.

Des. of Damages: Frt / Rear ☒ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 04 JAN 2019

Date/Time, File Pass to?

1) 411 Typist

Date/Time, File Return to?

2)

☒ Preli. Report

☐ Final Report

Days Of Repair: 3

Resurvey No. of Trip: -

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + RS St

Photos

Others

TOTAL

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend. (\$

Report Format : TP.

Lump Sum / I.B.I: (\$

220

220



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CS/CTI18007113/T1tb

3 ANSON ROAD #16-00  
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 17-04-2018



Code : CTI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBE 9494Z	Veh. Inspected	SLX 3760B
Policy No.	DMCVSN1730321700	Coverage (\$)	0.00
Claim No.	SNM18D01961C02	Excess (\$)	0.00
Assign From	MERIMEN (CHONG BOON SEN)	Assign Date	17/04/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	15/04/2018	Inspection Date
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934	

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Apr 2018		17 Apr 2018 14:09 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	WONG MING CHOONG, IVAN		
Vehicle Reg. No.:	SLX3760B	Date of Loss:	15/04/2018 00:00 - :59
Claim Type:	TP / SNM18D01961C02	Policy/Cover Note No.:	DMCVSN1730321700
Vehicle Reg. No. (Insured):	GBE9494Z	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 26/04/2018]		
Adj Asg. Remarks:	EST \$5178.80, CASE WITH SJE.		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Denise Tay (LKKAuto)

---

**From:** Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>  
**Sent:** Friday, 4 January 2019 3:17 PM  
**To:** Denise Tay (LKKAuto); Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore)  
**Subject:** RE: SLX 3760B / CHINA TAI PING / DOA: 15/4/2018

Dear Denise,

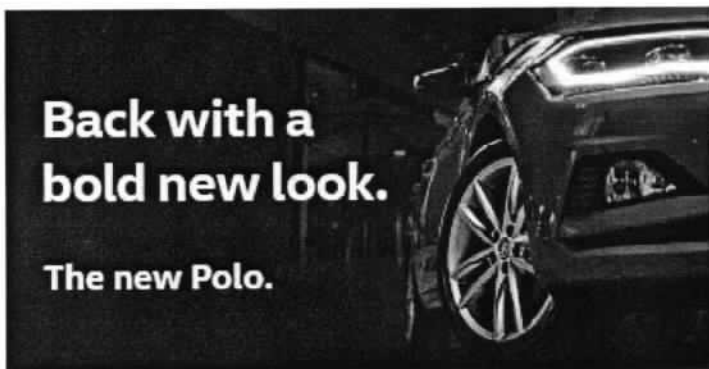
Yet, case still on investigation .Thanks.

Thanks and Best Regards,

Meiy  
Insurance Service Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7216  
Main Line: +65 6305 7299  
Main Fax: +65 6474 3643  
meiy.wong@vw.com.sg  
<http://www.vw.com.sg>



It's not e-mail, if you print it. Think Blue.

---

**From:** Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]  
**Sent:** Friday, January 04, 2019 2:54 PM  
**To:** Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Wong, Meiy (VWG Singapore)  
**Subject:** SLX 3760B / CHINA TAI PING / DOA: 15/4/2018

Dear All,

Can check for me if this vehicle sent in for repair? If yes please forward me the finalization

Best Regards,

MSIG WINNER

VS

CHINA TAIPEI

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

OUT

### ACCIDENT STATEMENT

Date Of Report	16/04/2018 12:24
Date Of Accident	15/04/2018 10:35
Exact Location Of Accident	BUKIT MERAH VIEW
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLX3760B
<b>Insured/Policyholder</b>	
Name Of Registered Owner	WONG MING CHOONG, IVAN
NRIC No	S7434450Z
Email Address	COOKIEMUNSTER74@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97884776
Alternative Phone No	OFFICE-97884776

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	PASSAT 1.8 TSI HIGHLINE17IN
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29077057 AVW
Cover Note Number	

### Driver

Name of Driver	WONG MING CHOONG, IVAN
NRIC No	S7434450Z
Date Of Birth	04/10/1974
Occupation	INDOOR
Date Of Driving Pass	16/01/2007
Driving Experience	11 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97884776
Fax Number	
Contact Number	OFFICE-97884776
Email Address	COOKIEMUNSTER74@GMAIL.COM

Address	35,SOMMERVILLE ROAD,#03-06
Postcode	358265
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes,Please state which Police Station	
Police Station Name	SERANGOON NEIGHBOURHOOD POLICE CENTRE
Police Station Address	<b>ROAD:</b> 50 SERANGOON AVE 2 #01-02 , <b>POSTCODE:</b> 556129 , <b>COUNTRY:</b> SINGAPORE
Police Station Contact	<b>TEL NO:</b> 1800-4880999 - <b>FAX NO:</b> 64883561
Was notice of intended Prosecution given?	NO
If Yes,against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN , VIDEO WITH SOUND IS PROVIDED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO FILE SIZE EXCEED,
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBE9494Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

10/10/2019  
10/10/2019  
10/10/2019

Nature Of Damage  
No. Of Passenger (Including Driver)



**SKETCH PLAN**


**IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

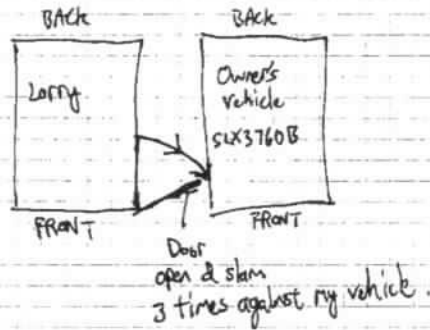
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
\_\_\_\_\_  
Policyholder's Signature  
Date & Time: 16/4/2018  
12.41pm

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN




DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refers to Police Report & video clips which show him deliberately slamming his passenger <sup>door</sup> 3 times against my vehicle as can be heard on the video.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
 Policyholder's Signature  
 Date & Time: 16/4/2018  
 12.41pm

\_\_\_\_\_  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:



**MSIG Insurance (Singapore) Pte. Ltd.**  
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807  
 Tel +65 6827 7888, Fax +65 6827 7800  
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

## Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)  
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)  
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)  
 (REPUBLIC OF SINGAPORE)  
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)  
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1  
 Individual Ownership

**VW DRIVEEASY**  
**Comprehensive**

Certificate No. A 29077057 AVW

Excess : SGD1,500  
 Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle  
 SLX3760B
2. Name of Policyholder  
 Wong Ming Choong Ivan (Huang Mingzhong Ivan)
3. Effective Date of the Commencement of Insurance for the purposes of the Act  
 26/03/2018
4. Date of Expiry of Insurance  
 25/03/2019
5. Persons or Classes of Persons entitled to drive\*  
 Wong Ming Choong Ivan (Huang Mingzhong Ivan)  
 Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.  
 \* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to use\*  
 Use only for social domestic and pleasure purposes and for the Policyholder's business.  
 The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.  
 \* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

**PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.**

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

**MSIG Insurance (Singapore) Pte. Ltd.**  
 Approved Insurers

  
 for Chief Executive Officer

Sketch Plan #4

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7434450Z



Name  
WONG MING CHOONG, IVAN  
(HUANG MINGZHONG, IVAN)  
黄铭忠

Race  
CHINESE

Date of birth 04-10-1974 Sex M

Country of birth  
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S7434450Z



Name  
WONG MING CHOONG, IVAN  
(HUANG MINGZHONG, IVAN)

Birth Date 04 Oct 1974

Issue Date 16 Jan 2007

001472627H

Barcode

NRIC No: S7434450Z



Date of Issue  
21-11-2012

35 SOMMERVILLE ROAD #03-08  
SINGAPORE 358265  
NRIC No: S7434450Z Date: 02/08/2015

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 3 Motor Cars <= 3500kg with <= 7 passengers, exclusive of the driver, and other motor vehicles <= 3500kg

16 Jan 2007

NP 428A

Licence No: S7434450Z



Accident Photo



Accident Photo



Accident Photo



Accident Photo





PDI TUAS

Tanjiu 97495749  
-WP  
18/4/18 @ 1230  
3 days  
sur @ lkkauto.com

PDI TUAS

WONG MING CHOONG, IVAN  
(HUANG MINGZHONG, IVAN)  
35 SOMMERVILLE ROAD  
#03-06  
Singapore, 358265  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV040265  
Quote No. SER/QUO/1800655  
QuoteDate 16/04/18  
Salesperson Sylvester Chia  
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Passat 1.8 TSI Highline17in	0	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLX3760B	WVWZZZ3CZJE126415	26/03/18	Sylvester Chia
Engine Code	Labor Type	Engine No.	Model Code
	1P	CJS 253427	3G24JZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	2	UNIT		840 1,680.00
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT		800 2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		✓ 480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		X 280.00
	<b>Sum Labor</b>				<b>4,840.00</b>

<b>Sum Labor</b>		<b>4,840.00</b>
<b>Total SGD</b>		<b>4,840.00</b>
7% GST	4,840.00	338.80
<b>Total SGD Incl. GST</b>		<b>5,178.80</b>

### Explanations

P = Proportionately Charged

**Payment Terms** No Credit

### LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal interference is allowed
- Supplemental survey is not resurveyed and is subject to final high value insurance Company

Acknowledgement by:

Signature:

Date:

Payments to: - BBN: - Acc.-No.:

## ...CLAIM SUBFOLDER...(Pending for Survey Report)













CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	17 Apr 2018		17 Apr 2018 14:09 <a href="#">Edit Adj Rpt</a>	<b>S\$2,120.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,120.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>


Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	-, Co. Reg. No.: -								
Main Claimant:	<b>WONG MING CHOONG, IVAN</b>								
Vehicle Reg. No.:	<b>SLX3760B</b>	Date of Loss:	15/04/2018 00:00 - :59 [20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / SNM18D01961C02</b>	Policy/Cover Note No.:	<b>DMCVSN1730321700</b>						
Vehicle Reg. No. (Insured):	<b>GBE9494Z</b>	Policy No. (Claimant):							
		Excess:	<b>S\$0.00</b>						
Repairer:	<b>Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293</b>								
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]</b>								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 26/04/2018]</b>								
Adj Asg. Remarks:	<b>EST \$5178.80, CASE WITH SJE.</b>								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SLX3760B (SNM18D01961C02)**  
**[GBE9494Z]**  
**TP**  
**WONG MING CHOONG, IVAN**  
**Apr 15 2018 12:00AM**  
**[-]**  
**Volkswagen Group Singapore Pte Ltd**

Upload Documents	Upload Photos	Compose New Letter	<b>View</b> View in Browser <input checked="" type="checkbox"/>		
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Photos/Images				3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	04/01/19 15:37	General View		Load JPG	<input checked="" type="checkbox"/>
2	04/01/19 15:37	General View		Load JPG	<input checked="" type="checkbox"/>
3	04/01/19 15:37	General View		Load JPG	<input checked="" type="checkbox"/>
4	04/01/19 15:37	General View		Load JPG	<input checked="" type="checkbox"/>
5	04/01/19 15:37	General View		Load JPG	<input checked="" type="checkbox"/>
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11	04/01/19 15:37	General View		Load JPG	<input checked="" type="checkbox"/>
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Documentation				1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	17/04/18 14:09	REPAIR EST		Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
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There are no document checklists configured.

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
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**Show Remarks To:** ☐ Handling Insurer  
 Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI18007113/T1TBE2

Date: 07/01/2019

## REFERENCE

Handling Insurer: China Taiping Insurance  
(Singapore) Pte. Ltd.

Policy No: DMCVSN1730321700

Claimant Vehicle  
No: SLX3760BInsured Vehicle  
No: GBE9494Z

Date of Loss: 15/04/2018

Nature of Claim: TP

Claim  
No: SNM18D01961C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLX3760B

Make &amp; Model: VOLKSWAGEN PASSAT, 1.8 TSI (B7) (A)

Engine No: CJS253427

Reg. Date: 26/03/2018 (Man. Year: 2017)

Chassis No: WWWZZZ3CZJE126415

Colour: Black

Odometer: 877 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	215/55 R17	Rear Tyre Size:	215/55 R17
Front Left Side:	Pirelli 7 mm	Rear Left Side:	Pirelli 7 mm
Front Right Side:	Pirelli 7 mm	Rear Right Side:	Pirelli 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,840.00	2,120.00	2,720.00	56.20
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,840.00</b>	<b>2,120.00</b>	<b>2,720.00</b>	<b>56.20</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>338.80</b>	<b>148.40</b>	<b>190.40</b>	<b>56.20</b>
<b>Nett Amount (S\$)</b>	<b>5,178.80</b>	<b>2,268.40</b>	<b>2,910.40</b>	<b>56.20</b>

## INSPECTION

Date of Assignment: 17/04/2018

Date Inspected: 18/04/2018 Inspected At:

Volkswagen Group Singapore Pte Ltd (-)  
247 ALEXANDRA ROAD  
Singapore 159934

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

THE VEHICLE HAS NOT SEND IN FOR REPAIRS.

(REPAIR COST NOT CONCLUDE)

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 07 Jan 2019)
<b>Parts:</b>	143	VOLKSWAGEN PASSAT 1.8 TSI (B7) (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLX3760B)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR	New	1,680.00	840.00
2	SPRAY PAINT	New	2,400.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS, ECU, S	New	280.00	0.00
Gross Labour Cost (\$\$)			<b>4,840.00</b>	<b>2,120.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >