

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Tuesday, 9 October, 2018 7:12 PM
To: 'Joel Goh'
Cc: Admin A; Thin Thin (LKKAUTO)
Subject: RE: PRS FOR SJE8896J (OUR REF: GBD3666P) ***LKK REF:CC4/EQI18007111/Uwb3 (DM18HO00976-JG)
Attachments: After repair Photos.pdf; LKK Inspection Photos.pdf; LKK Reinspection Photos.pdf; LKKAdjustment1.pdf; LKKInspection.pdf; Rental Receipt .pdf

Your Ref: DM18HO00976-JG
Our Ref : CC4/EQI18007111/Uwb3

Dear Joel,

ACCIDENT INVOLVING GBD 3666P (Insured) & SJE 8896J (Third Party) ON 13/04/2018 ALONG BUKIT BATOK Ave 3 BUKIT BATOK ST 23

We refer to the above matter

This is a head-to-rear collision.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We did clarify with OI the nature of accident, he agreed to settle and aware of NCD issues.

We seek your approval to offer to TP repairer Precise Auto Service is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 38,873.74	S\$ 17,120.00
2. Loss of RENTAL (\$ 150.00 x 10days)	S\$ 1,500.00	S\$ 1,500.00 (Surveyor recommend 7 days)
	S\$ 40,373.74	S\$ 18,620.00

Amount of claim at liability 100% S\$ 18,620.00

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Tuesday, 5 June, 2018 1:23 PM
To: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: PRS FOR SJE8896J (OUR REF: GBD3666P) ***LKK REF:CC4/EQI18007111/Uwb3 (DM18HO00976-JG)

Dear Shu Pei

Apologies for the overlook.
Attached insured's accident report for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]
Sent: Tuesday, June 5, 2018 12:21 PM
To: Joel Goh
Cc: Admin A; Vivian Lau (LKKAuto)
Subject: RE: PRS FOR SJE8896J (OUR REF: GBD3666P) ***LKK REF:CC4/EQI18007111/Uwb3

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 18 April 2018 5:30 PM
To: joel.goh@eqinsurance.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: PRS FOR SJE8896J (OUR REF: GBD3666P) ***LKK REF:CC4/EQI18007111/Uwb3

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJE 8896J at M/s Precise Auto Service.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 16 April 2018 5:49 PM

To: joel.goh@eqinsurance.com.sg

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: PRS FOR SJE8896J (OUR REF: GBD3666P)

Dear Joel,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Monday, 16 April 2018 4:39 PM

To: Huiling <riaz@justice.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PRS FOR SJE8896J (OUR REF: GBD3666P)

Without Prejudice

Dear Huiling

Thank you for your confirmation.

Dear LKK

Kindly assist to arrange for Marcus Chua to conduct PRS.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Huiling [<mailto:riaz@justice.com.sg>]
Sent: Monday, April 16, 2018 4:28 PM
To: Joel Goh
Subject: RE: PRS FOR SJE8896J (OUR REF: GBD3666P)

WITHOUT PREJUDICE

Dear Joel,

Please ignore our previous email.

We would like to appoint Mr Marcus from LKK AUTO CONSULTANTS as our mutual surveyor-SJE

Thanks and Best Regards,

HUILING
RIAZ LLC
133 NEW BRIDGE ROAD
09-09 CHINATOWN POINT
SINGAPORE 059413
TEL : 6534-0110 FAX : 6534-0220

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From: Huiling [<mailto:riaz@justice.com.sg>]
Sent: Monday, 16 April, 2018 4:17 PM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>
Subject: RE: PRS FOR SJE8896J (OUR REF: GBD3666P)

WITHOUT PREJUDICE

Dear sir,

We refer to your below email

On behalf of our client, we disagree with your appointment and nominates as the surveyor.

Please choose one out of the surveyor from the list below:-

1. Chang Fuh Keong, Dave
2. Ho Joo Loong, Danny
3. Dennis Yap
4. Michael Yap
5. Lee Kok Weng
6. Winson Goh
7. Ong Ah Keng, Kent
8. Ong Poh Meng
9. Seah Kwang Boon
10. Thor Teck Soon, David

Kindly revert within the allotted time pursuant to NIMA protocol.

Thanks and Best Regards,

HUILING

RIAZ LLC
133 NEW BRIDGE ROAD
09-09 CHINATOWN POINT
SINGAPORE 059413
TEL : 6534-0110 FAX : 6534-0220

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From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: Monday, 16 April, 2018 1:26 PM
To: Naqiah <riaz@justice.com.sg>
Subject: PRS FOR SJE8896J (OUR REF: GBD3666P)

Without Prejudice

Dear Sirs

Kindly email all PRS request to eqiprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 Contact person : Joey/Joseh	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



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