Repair Cost: SS (days) Reduction: % Email Call FINAL SETTLEMENT Date/Time: \$6 (9 Confirm with All Cell) Final Lability: % 50 (Agreed Assessed) BOLA S/N No. NIC - NOO or B 28, Ass. Lin: Repair Cost: \$79,40 SS 447.70 (3 days) X 15 14 - 40 Loss of Rental (LOR) SS 55 (5 - x - days) Loss of Income (LOI) 150 SS 45.00 (5 SV x 3 days) LOR only LOU only LOR + LOU LOR + LOU Tick only one GIA/LTA Search SS 7.49 Medical: SS - (e.g. Tow/ Independent) 2) Report Format: 1 Dishursement: SS - (e.g. Tow/ Independent) 2) Report Format: 1 Legal Cost SS - (e.g. Tow/ Independent) 2) Report Format: 1 Total: SS 743-69 Global Sum SS: 744-69 FINAL PAYMENT Date/Time: Confirm with: Email Call Payee 1: SS 744-69 Name 1: Com/CAP Right English Call Payee 2: (Strike if N.A.) SS Name 2	INS. CASE OWNER	Jelling.	CC 3 / LUR 1800	7107 /1	apa3 4	IDAC:
Claim No. Clai	Sarveyor:	ank	CONTRACTOR OF THE PARTY OF THE	L VV	_	001
Driver Tel No.: (VII. 15/NO) Instance Liability: Instal: WSP. WSP. Tel:	Insured Vehicle No. Name of Insured Insured Tel No. Excess Sec II :SS Is driver the owner	(YES (90)	HP: D.O.A: \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	Policy No. Make / Model Place of Accide	Hr. Resov	1999 Icrel. World Santosa
NSRS: WSP Tel: Liability: Liability: RMKS: Date Time Date Time Open victor for Claim AS CAUSE of Accident Is and Repair Bill: Car Resident for Claim AS CAUSE of Accident Is and Repair Bill: Car Resident for Claim AS CAUSE of Accident Is Africant Repair Bill: Car Resident for Claim AS CAUSE of Accident Is Africant Repair Bill: Car Resident for Claim AS CAUSE of Accident Is Africant Repair Bill: Car Resident Workers Proving Invoice LITA (GIA): Mandadate Reject Instruction: Description: Descri						
WSP Tel: Liability: RMKS: RMKS	246395	D				→
STAGE DATE/FIC Non-Reporting by (Ind): Non-Reporting b	WSP: (\(\)\q\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	wsp. Tel: Liabi	ity:	WSP Tel: Liability:		WSP: Tel: Liability:
Second S	-1.	GOALL & ST	000 V 10		Designation of the last of the	
Set F	- (1	to think the second	misting a (Ipasq)	non YIYIS	Non-Reporting ltr (Non-Reporting ltr (Int): Ind):
Record Property		ATO GEL VIC	lev-Prom 71'			VA OSTALA
Notification Itr (if non-pickup) After call Itr to Ot: After call	tell Hr				After call itr to Oi:	M7/1/7.
The 18 To REJECT IP CHAN AS CAUSE OF ACCIDENT IS FILETERING UNE CATHURY DUE CARE. Authorisation To Act Authorisation To Act Authorisation To Act Repear Public Car Result Invoice Towing Invoice LTA / GIA: Medical Buil: PIR. Medical Buil: PIR. Medical Buil: PIR. Date/Time: Sent By: PRELIMINARY ADVICE Date/Time: Sent By: PRELIMINARY ADVICE Date/Time: Sent By: Confirm with: Confirm by: Repair Cost: SS days) Reduction: SS days) Reduction: SS Authorisation To Act Repair Public Confirm with: Confirm by: Repair Cost: SS Authorisation To Act Repair Public Confirm with: Confirm by: Repair Cost: SS Authorisation To Act Repair Public Confirm with: Confirm by: Repair Cost: SS Authorisation To Act Repair Public Confirm with: Confirm by: Repair Cost: SS Authorisation To Act Repair Public Confirm with: Confirm by: Repair Cost: SS Authorisation To Act Repair Public Confirm with: Confirm with: Confirm by: Repair Cost: SS Authorisation To Act Repair Public Confirm with: Confirm with: Confirm with NO or B 28, Ass. List: NO o	(8/0/18- 1	(L MS(TO				
Release Voucher Final Repair Bult: Car Rental Invoice: Towing Invoice Trowing	11-11-18			CCIDENTIS	After call ltr to OE	
Car Remail Tovolice: True of Mc + 1 class	@16[1a _	D			Release Voucher	Z
LTA / GIA : Medical Bill: Medical Bill: Mandate/Reject Instruction: LOD Payment Breakdown Form: PRELIMINARY ADVICE Date/Time: Sent By: Post-Repair Photos: Others:	1010				A STATE OF THE PARTY OF T	
LTA / GIA : Medical Bill: Medical Bill: Mandate/Reject Instruction: LOD Payment Breakdown Form: PRELIMINARY ADVICE Date/Time: Sent By: Post-Repair Photos: Others:	28/6/19 -	FILE -) MC+	clac		Towing Invoice	
PRELIMINARY ADVICE Date/Time: Sent By: Mandate/Reject Instruction: LOD Payment Breakdown Form: Post-Repair Photos: Others: Others: Others: Date/Time: Confirm with: Confirm by: Repair Cost: SS (days) Reduction: % Email Call Final SetTLEMENT Date/Time: \$6 (Gonfirm with Access of Confirm With Access of Renal (LOR 25) SS (Ass. Lia: Repair Cost: SS (Ass. Lia: Repair Cost: SS (S - x - days) Loss of Place (LOL) SS (S - x - days) Loss of Income (LOR)		(1.0)				
Mandate/Reject Instruction: LOD Payment Breakdown Form: PRELIMINARY ADVICE Date/Time: Sent By: Confirm with: Confirm by: Repair Cost: SS (days) Reduction: (Agreed Accessed) BOLA S/N No. NU Repair Cost: SS (Agreed Accessed) BOLA S/N No. NU Repair Cost: SS (Agreed Accessed) BOLA S/N No. NU Repair Cost: SS (Agreed Accessed) BOLA S/N No. NU Repair Cost: SS (Agreed Accessed) BOLA S/N No. NU Repair Cost: SS (Agreed Accessed) BOLA S/N No. NU Repair Cost: SS (Agreed Accessed) BOLA S/N No. NU Repair Cost: SS (Agreed Accessed) BOLA S/N No. NU Repair Cost: SS (Agreed Accessed) BOLA S/N No. NU Repair Cost: SS (Agreed Accessed) BOLA S/N No. NU Repair Cost: (Agreed Accessed) BOLA S/N No.						
PRELIMINARY ADVICE Date/Time: Sent By: Post-Repair Photos: Others. FINALIZATION Date/Time: Confirm with: Confirm by: Repair Cost: S\$ (days) Reduction: % Email Call FINAL SETTLEMENT Date/Time: #6 (Confirm with All Call Final Libility: % (Agreed (Askessed) BOLA S/N No. NU - B/NO or B 28, Ass. Lia : Repair Cost: S\$ (days) + - Email Call Final Libility: % (Agreed (Askessed) BOLA S/N No. NU - B/NO or B 28, Ass. Lia : Repair Cost: S\$ (days) + Email Call Final Libility: % (Agreed (Askessed) BOLA S/N No. NU - B/NO or B 28, Ass. Lia : Repair Cost: S\$ (days) + Email Call Email Call Final						
PRELIMINARY ADVICE Date/Time: Sent By: Payment Breakdown Form: Prival Ization Date/Time: Confirm with: Confirm by: Repair Cost: SS					The second second second	struction:
PRELIMINARY ADVICE Date/Time: Sent By: Post-Repair Photos: Others: Oth					- Company of the Comp	wa Form:
FINALIZATION Date/Time: Confirm with: Confirm by: Repair Cost: SS days] Reduction: % FINAL SETTLEMENT Date/Time: \$6 (9 Confirm with All Cell) Email Call Final inhibito: % Repair Cost: SS days] Reduction: % Final inhibito: % Repair Cost: SS HALL Call Final Call	PRELIMINARY ADVICE	Date/Time:	Sent By:			
Repair Cost: SS (days) Reduction: % Email Call FINAL SETTLEMENT Date/Time: \$6 (9 Confirm with All Cell) Final Lability: % 50 (Agreed Assessed) BOLA S/N No. NIC - NOO or B 28, Ass. Lin: Repair Cost: \$79,40 SS 447.70 (3 days) X 15 14 - 40 Loss of Rental (LOR) SS 55 (5 - x - days) Loss of Income (LOI) 150 SS 45.00 (5 SV x 3 days) LOR only LOU only LOR + LOU LOR + LOU Tick only one GIA/LTA Search SS 7.49 Medical: SS - (e.g. Tow/ Independent) 2) Report Format: 1 Dishursement: SS - (e.g. Tow/ Independent) 2) Report Format: 1 Legal Cost SS - (e.g. Tow/ Independent) 2) Report Format: 1 Total: SS 743-69 Global Sum SS: 744-69 FINAL PAYMENT Date/Time: Confirm with: Email Call Payee 1: SS 744-69 Name 1: Com/CAP Right English Call Payee 2: (Strike if N.A.) SS Name 2					Others:	
FINAL SETTLEMENT Date/Time: \$660 Confirm with All CeV Email Call Final Lability: % 50 (Agreed Assessed) BOLA SANNO. NU - INNO or B 28, Ass. Lia: Repair Cast: \$79,40 SS 441.70 Loss of Rental (LOR 251 SS 47.50 (3 days) × 15114-00 Loss of Use (LOU) Loss of Income (LOI) SS 5-00 (5 SV x 3 days) LOR only LOU only LOR + LOU LOR + LOU Tick only one GIALTA Search SS 7.99 Medical: SS - (e.g. Tow/ Independent) 2) Report Formut Logal Cost SS - (e.g. Tow/ Independent) 3) Survey fee: \$150.00 Total: SS 743-69 Global Sum SS: 700.00 FINAL PAYMENT Date/Time: Confirm with: Email Call Payee 1: SS 700.00 Name 1: Com-CAP LIGO TY MARING Ple Use Payee 2: (Strike if N.A.) SS Name 2	FINALIZATION	DESCRIPTION OF THE PROPERTY OF	Confirm with:		Confirm by:	
Final Lightity: Repair Cast: \$99.40 SS 447.70 Loss of Rental (LOR351 SS 47.70 (3 days) × 15 14 - 00 Loss of Use (LOU) SS (5 - x - days) Loss of Income (LOI) 100 SS 7-9 GIALTA Search SS 7-9 Disbursement: Legal Cost SS 7-69 Glohal Sum SS: 700 Glohal Sum SS: 700 Glohal Sum SS: 700 Final Payment Date/Time: Confirm with: Equal Call Payce 1: SS 700 Name 2: Confirm with: Call Payce 2: (Strike if N.A.) SS Name 2				56		Email Call
Repair Cast Sq. 4() SS 4(1.10) Loss of Rental (LOR3) SS 45.00 (3 days) X th 114.00 Loss of Use (LOU) SS 5.00 (5 SV x 1 days) Loss of Income (LOI) (50 SS 45.00 (5 SV x 1 days) LOR only LOU only LOR + LOU LOR + LOU Tick only one) GIA/L/TA Search SS 7.49 Medical SS 1) Claim status: Notal/Reject/Private Settle Disbursement: SS (e.g. Tow/ Independent) 2) Report Format: 2) Report Format: 3) Survey fee: 330.00 Total: SS 74.69 Global Sum SS: 70.00 FINAL PAYMENT Date/Time: Confirm with: Email Call Payee 1: SS 70.00 SS Name 1: Comfort Payer Information Player Use		1.4				
Loss of Rental (LOR) SS	Whit 596 441	1 1 1 1	d (Asycssed) BOLA S/N No.: 19		M NO or B 28, As	s. Lin:
Loss of Use (LOU) Loss of Income (LOI) 10 S\$ 7.00 (\$ \$V x 1 days) LOR only LOU only LOR + LOU LOR + LOI Tick only one] GIA/LTA Search S\$ 7.49 Medical: S\$ - 1) Claim status: NGa/Reject/Private Settle Disbursement: S\$ - (e.g. Tow/ Independent) 2) Report Format: 2) Report Format: 2) Report Format: 3) Survey fee: 45 30 Survey fee: 4	Loss of Rental (LOR 351		3 day X #117-00			- I-since
LOR only	Loss of Use (LOU)	S\$ (3 -)	x - days)		(31)	121.0
GIA/LTA Search Medical: Disbursement: SS - (e.g. Tow/ Independent) Legal Cost Total: SS 74-69 Global Sum SS: 7W W FINAL PAYMENT Date/Time: Confirm with: Email: Call Payee 1: SS 7W W Name 1: Name 2: Name 3: Name 4: Nam	Loss of Income (LOI): (C)	The state of the s			Lin	7171
Medical: SS — 1) Claim status: No dal/Reject/Private Settle Disbursement: SS — (e.g. Tow/ Independent) 2) Report Format: 2) Report Format: 3) Survey fee: 3) Survey fee: 3) Survey fee: 4 Total: SS 7C4-69 Global Sum SS: 7CC Confirm with: Email Call Payee 1: SS 7CC-09 Name 1: Com-CuAD elgro Engineering Ple Uel Payee 2: (Strike if N.A.) SS Name 2	THE STATE OF THE S	LOR+LOU	LOR + LOI Tick only on	e]		20 044
Disbursement: SS — (e.g. Tow/ Independent) 2) Report Formut (Legal Cost SS — 3) Survey fee: \$320.00 Total: SS 747-69 Global Sum SS: 740-40 FINAL PAYMENT Date/Time: Confirm with: Email Call Payee 1: SS 740-40 Name 1: Com-CuAD 2 1970 Engineering Ple Uel Payee 2: (Strike if N.A.) SS Name 2	NAME AND ADDRESS OF THE OWNER, TH				15.671-1	(Aumaior and
Legal Cost SS - 3) Survey fee: \$320.00 Total: SS 747-69 Global Sum SS: 740-40 FINAL PAYMENT Date/Time: Confirm with: Email Call Payee 1: SS 740-40 Name 1: Com-CuAD 2 1970 Engineering Ple Uel Payee 2: (Strike if N.A.) SS Name 2	N-MARIAN		(e.r. Tow/ Independe	nt)		TIP
Total: SS 747-69 Global Sum SS: 740-40 FINAL PAYMENT Date/Time: Confirm with: Email Call Payme 1: SS 740-40 Name 1: Com-tural ligno Engineering Pte Uel Payee 2: (Strike if N.A.) SS Name 2:	Legal Cost	SS -	(e.g. 1997 inteledide	77.4		\$320,00
Payee 1: SS 7W-W Name 1: Confirm with: Email Call Payee 2: (Strike if N.A.) SS Name 2: Name 2: Confirm with: Email Call Payer 2: (Strike if N.A.) SS Name 2: Confirm with: Email Call Payer 3: Confirm with: Email Call Payer 4: Call Payer 5: Call Payer 6: Confirm with: Email Call Payer 6: Call Payer 7: Call Payer 7: Call Payer 8: Call Payer 8: Call Payer 9: Call Paye	Total:		Global Sum SS: 7W-W			4,
Payee 2: (Strike if N.A.) SS Name 2	FINAL PAYMENT	Date/Time:				
Payee 2: (Strike if N.A.) S\$ Name 2	Payne 1:	ss 7ww	Name 1: ComfuAD	elgno traji	nærma Pte	Uel
Payce 3: (Strike if N.A.) S5 Name 3:	Payee 2: (Strike if N.A.)		Name 2	7)	
	Payce 3: (Strike if N.A.)	55	Name 3:			

Type: M.Carl / M.Cycle / Bus / Van / Lorry / Typi / Prime Mover / Truck / Trailler or Make: Type: M.Carl / M.Cycle / Bus / Van / Lorry / Typi / Prime Mover / Truck / Trailler or Make: Type: M.Carl / M.Cycle / Bus / Van / Lorry / Typi / Prime Mover / Truck / Trailler or Make: Type: M.Carl / M.Cycle / Bus / Van / Lorry / Typi / Prime Mover / Truck / Trailler or Make: Type: M.Carl / M.Cycle / Bus / Van / Lorry / Typi / Prime Mover / Truck / Trailler or Make: Type: M.Carl / M.Cycle / Bus / Van / Lorry / Typi / Prime Mover / Truck / Trailler or Make: Type: M.Carl / M.Cycle / Bus / Van / Lorry / Typi / Prime Mover / Truck / Trailler or Make: Type: M.Carl / M.Cycle / Bus / Van / Lorry / Typi / Prime Mover / Truck / Trailler or Make: Type: M.Carl / M.Cycle / Bus / Van / Lorry / Typi / Prime Mover / Truck / Trailler or Make: Type: M.Carl / M.Cycle / Bus / Van / Lorry / Typi / Prime Mover / Truck / Trailler or Make: Type: M.Carl / M.Cycle / Bus / Van / Lorry / Typi / Typi / Typi / Truck / Trailler or Make: Type: M.Carl / M.Cycle / Bus / Van / Lorry / Typi / Typi / Type: M.Carl / M.Cycle / Bus / Van / Lorry / Typi / Typi / Typi / Truck / Trailler or Make: Type: M.Carl / M.Cycle / Bus / Van / Lorry / Typi / Typi / Typi / Truck / Trailler or Make: Type: M.Carl / M.Cycle / Bus / Van / Charl / Typi /	division 1 militi	ASSIGNMENT
Type: M.Corr / M.Coycle / Bus / Van / Lorry / Type / Prime Mover / Truck / Trailler or Make: AC: Insuffer in Mover / Truck / Trailer or Make: AC: Insuffer in Mover / Truck / Trailer or Make: AC: Insuffer in Mover / Truck / Trailer or Make: AC: Insuffer in Mover / Truck / Tr	From: Date:	Veh No: SH 9362P Yr Regn: 95-, 2016
Truck Trailler or Make: Truck Trailler or Make:		
To into perticition No: At Wirt Sign m/s of at Wirt Sign m/s of at Wirt Sign m/s of at Sign m/s of at Sign m/s colour Tyre Size, F. Colour Colour Toro I Yorko Colour Colour Toro I Yorko Colour Colour Colour Toro I Yorko Colour Colour Colour Toro I Yorko Colour Colour Colour Colour Toro I Yorko Colour Colour Colour Toro I Yorko Colour Colour Colour Toro I Yorko Colour Colour Colour Colour Toro I Yorko Colour Colour Colour Toro I Yorko Colour		
Colour She and		Make: - Hands Z46 cc 1685 -
Sp. Reading 2.1.7/3 Triadio: Insigned I Stid / INI / NA Insured: Sp. Reading 2.1.7/3 Triadio: Insigned I Stid / INI / NA Eng/No: Chairs Na Sum in stud:	William Control of the Control of th	Colour Blee A/C: Insued / Std / NI / NA
Claims Pile Sumin Stund: Excess: Claims Pile Sumin Stund: Excess: Concistent Facerol Malks of We: (Palcy Condition) Remark: The veh had commenced its impair at the time of inspection. Ball or Maket Value: IDAG Acadent Riport: Consistent Facer Consistent Facer No GIA / PR Seen: CA / REV / REP. / 24 HRS Data Person Contacted: Data I Time Action / Instruction Afthr Call Person Contacted Call Person Ca	of .	Sp.Reading 2 + 7 / 3 T/Radio: Inseled / Std / NI / NA
Claims PA Surmin & Und: Excess: (Cken't Record) Marks of Viki: (Palicy Condition) Remark: the veh had commenced its inpair at the time of inspection. Ball of Marks of Viki: Ball of Marks of Inspection. Ball of Marks of Inspection. Ball of Marks of Viki: Ball	Insured:	Eng/No:
Claims Pil Sumin Stud: (Clen t's Record) Melks of We: (Policy Condition) Remark: The veh had commenced its in pair at the time of Inspection. Ball ir Matet Value: ID AC Accident Report: CA / REV / REP. / 24 HRS Date: Person Contacted: Date: Person Contacted: Date: Person Contacted: Canadama Fle Pess to? Person Contacted: Date: Person Contacted: Person Contacted: Person Contacted: Person Contacted: Person Contacted: Date: Person Contacted: Person Contacted: Person Contacted: Person Contacted: Date: Person Contacted: Person Contacted: Date: Person Contacted: Date: Person Contacted: Date: Person Contacted: Person Contacted: Person Contacted: Date: Person Contacted: Person Contacted: Person Contacted: Date: Person Contacted: Date: Person Contacted: Person Con	Policy No.	CINO: KM HLBX 141 640 90128
Brake: Inorget Jammed Leaked Burnt or	Claims NA	
Make of Whit (Policy Condition) Remark: The web had commenced its spair at the time of inspection. Ball or Mattet Value: IDAC A coddent Root: Consistent? : Yes or No GIA / PR Sea: Consistent? : Yes or No Est Repair: A day Res: Yes or No Luns Surrit: Person Contacted: Date: Person Contacted: Person Contac	Sumin stud: Excess:	
(Pilicy Condition) Remark: The veh had commenced its mpair at the time of inspection. Remark: The veh had commenced its mpair at the time of inspection. Remark: The veh had commenced its mpair at the time of inspection. Remark: The veh had commenced its mpair at the time of inspection. Remark: The veh had commenced its mpair at the time of inspection. Remark: The veh had commenced its mpair at the time of inspection. Remark: The veh had commenced its mpair at the time of inspection. Remark: The veh had commenced its mpair at the time of inspection. Remark: The veh had commenced its mpair at the time of inspection. Remark: The veh had commenced its mpair at the time of inspection. Result TOYO IYOKO or THE TOYO IYOKO or THE LIBBL. TOYO IYOKO OR THE LIB	(Clern t's Record)	
Remark: The veh had commenced its mpair at the time of inspection. Ball or Matet Value:	Make of Ver;	Modi: Nil / S/Rim / STD ARim or
Remark: The veh had commenced its mpair at the time of inspection. Ball or Matet Value:		Tyre Size; F: 265 / 6 6 / 1/ 6
## TOYO / YOKO or ### First Interport in the time of inspection. Ball or Market Value:	(Policy Condition)	R: Y
Ball or Matet Value: DAC Accident Rport:	Kenak, never nac commences in	1///
Ball of Market Value: IDAC Accident Rport: Consistent?: Yes or No GIA / PR Seen: Consistent?: Yes or No Lumsum: % 3 Val.: Yes or No Lumsum: % 3 Val.: Yes or No Survey held at D.O.J. 15 / 4/8 D.O.J. 16 / 4/8 D.O.J.	repair at the time of Inspection.	TOYO / YOKO or Wife
IDAC Accident Roort: Consistent ? : Yes or No	Ball or Maket Value:	1
SIA / PR Seent: Consistent ?: Yes or No Est Repair: O days Res.: Yes or No Lum Surrit	IDAD AGMINITORIL	121 -1
Est Repair: 03 days Res.: Yes or No Lum Surre: % 3 Val.: Yes or No CA / REV / REP. / 24 HRS Data: Person Contacted: Vehicle: IN / OUT Dide / Time Action / Instruction Action / Instruction Action / Instruction Data: Prell. Report Data: Prell. Report Data: Survey Red at Des. of Damages: Frt / Rear / OJS / NIS / U/C / Roeftop or O/C / Repair: Resurvey No. of Trip: Survey Fee: Transportation: Data/Time, File Pess to? 1) Data/Time, File Return to? Add Fee: Site Insp (\$) \$+RS_SI / Report / Resurvey (\$) \$+RS_SI / Report / Resurvey (\$) \$+RS_SI / Report / Report / Resurvey (\$) \$+RS_SI / Report / Report / Resurvey (\$) \$+RS_SI / Report / Report / Resurvey (\$) \$+RS_SI / Report / Report / Report / Resurvey (\$) \$+RS_SI / Report / Re	GIAT F IT OSSIII	Joan J lake
CA / REV / REP. / 24 HRS Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or The U/C / Chassis frame / Body Structure affected due to collision. Date / Time Action / Instruction AZ4	ESTUDDEN ON	10/5 (/
Date Person Contacted: Vehicle: IN / OUT Date / Time Action / Instruction ACT Preson Contacted: Date / Time Action / Instruction ACT Date / Time Action / Instruction ACT Preson Contacted: Date /	LumSum: % 3 Val.: Yes or No	
Date Person Contacted: The U/C / Chassis frame / Body Structure affected due to collision. Date / Time Action / Instruction ACG A	CA / REV / REP. / 24 HRS	2/1 //-
Date Time Action Instruction April April Action		INTOOT
DataTime, File Pass to? Prell. Report Days Of Repair: Survey Fee: Transportation: DataTime, File Return to? Add Fee: Site Insp (\$) \$ s+RS_Si Interview (\$) Fholos		1112 010 7 0110000 11111
DataTime, File Pass to? Preli. Report Days Of Repair:		6/26, AZG
DataTime, File Pass to? Prell. Report Days Of Repair:	Try i	f/p
DataTime, File Pass to? : Prell. Report Days Of Repair: 1) : Final Report Resurvey No. of Trip: Survey Fee: Transportation: 2) Add Fee: : Site Insp (\$)s+Rssi		(D -1 16 (D) (1 28) (D) ()
DataTime, File Pass to? Prell. Report Days Of Repair:		(Rea & 12+1.78/60(7)
DataTime, File Pass to? Prell. Report Days Of Repair:		
DataTime, File Pass to? Prell. Report Days Of Repair:		
1)		1.
1)		
1)	DataTime, File Pass to? : Prell. Report	
2) Add Fee: : Site Insp (\$)s+Rssi : Interview (\$) _ Fholos		Resulted the control
2) Add Feb	The state of the s	
	2)	kdd ree
		: Interview 10

REF:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 16.04.2018 Time: 17:41:35

REPAIR ESTIMATE

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO : 305141795 REGN NO : SH 9362D

: SH 9362D

MILEAGE MAKE

: 00000000000 : HYUNDAI

MODEL

: I-40

DATE OF REGN : 09.06.2016 DATE/TIME IN : 14.04.2018 09:50

ACCIDENT DATE : 13.04.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0658-G I40VC CAP ASSY-WHEEL HUB 1 150.70 20.00 120.56

SUB-TOTAL: 120.56

JOB NATURE

0000 L PANEL BEATING

300.00

20.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA

400.00

0002 17-01 CHECK ALL LIGHTING

SUB-TOTAL: 720.00

TOTAL : 840.56

AUTHORISED : YES / NO

MVA NAME & SIGNATURE

1

SURVEYOR NAME & SIGNATURE

DATE:

DATE:



CONTORTDELGRO ENGINEERING PTE LTD

REPAR ESTIMATE*

VEHICUNO: SH 9362D

DATE 16/4/2018 11:00



l.

MAKE

Qty.	Parts Description/ Labour	Type	Unit Price	- 4	Amount
	Rear Bumper XM**			S	603.60
	Rear Bumper Clips × 41			S	22.00
	Rear Bumper Reflector Lamp (RH)			S	32.00
	Rear Wheel Hub Cap, RH			S	150.70
	Ken RH Feeder x report				
	SUB TOTAL			5	808,30
	LESS 20%			S	161.66
	DISCOUNTED TOTAL			5	646.64
	Rear Bumper Reverse Sensor × 500			S	135.70
				s	135.70
	Labour Charge				300
	Panel Beating			S	500.00
	Spray Painting Charge			S	500.00
	Wiring Charge			S	50,00
	Tuff Kote			S	50.00
	R/Refix Reverse Sensor			S	120.00
	Rear Wheel Alignment			\$	80.00
	TOTAL LABOUR			S	1,300.00
	ESTIMATE TOTAL			S	2,082.34
	Ke Li (ClCK)		posultants hence notify coline following:		
	16/4/18 1235h	To returvey a To display as Parts succes Third parts a No illegal rec	Account to access chirting The Control of the Control T	hani	8
	PIP 2	is subject to Acknowledges	ey serjemanik sesasiya Missemalik si basik Myra sina		y
	After Report plat	Signature: Date:			

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

I

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

MAKE

VEHICLE NO: SH 9362D

:

MODEL : HYUNDAI i40

DATE 16/4/2018 11:00

ALT

Parts Description/ Labour	Type	Unit Price		Amount
Rear Bumper XM**			S	603.60
Rear Bumper Clips 🗶			S	22.00
Rear Bumper Reflector Lamp (RH) ×			S	32.00
Rear Wheel Hub Cap, RH			S	150.70
1. PH Feeler x report				
SUB TOTAL			5	808.30
LESS 20%			S	161.66
DISCOUNTED TOTAL			\$	646.64
Rear Bumper Reverse Sensor			5	135.70
			\$	135.70
				300
Section 1 and 1 an				500.00
				500.00
Wiring Charge			\$	50,00
Tuff Kote			S	50.00
R/Refix Reverse Sensor			S	120.00
Rear Wheel Alignment			\$	80.00
TOTAL LABOUR			s	1,300.00
ESTIMATE TOTAL			s	2,082.34
V Li ((ICK)				
16/x/-8 1235h	the Repair To resurve To display Parts price Third parts No illegal Supplement	er of the following: - beforelather spray painting pamaged partis; during resurve s are subject to confirmation survey is on a "Without Projud modificationical is allowed many literals in allowed	ce" to	
After Regar plat			Com	Refry)
	Rear Bumper Clips X Rear Bumper Reflector Lamp (RH) Rear Wheel Hub Cap, RH SUB TOTAL LESS 20% DISCOUNTED TOTAL Rear Bumper Reverse Sensor Labour Charge Panel Beating Spray Painting Charge Wiring Charge Tuff Kote R/Refix Reverse Sensor Rear Wheel Alignment TOTAL LABOUR	Rear Bumper Clips X Rear Bumper Clips X Rear Bumper Reflector Lamp (RH) X Rear Wheel Hub Cap, RH Sub Total LESS 20% DISCOUNTED TOTAL Rear Bumper Reverse Sensor Labour Charge Panel Beating Spray Painting Charge Wiring Charge Tuff Kote R/Refix Reverse Sensor Rear Wheel Alignment TOTAL LABOUR ESTIMATE TOTAL Color Clicky	Rear Bumper Clips X Rear Bumper Reflector Lamp (RH) X Rear Wheel Hub Cap, RH LESS 20% DISCOUNTED TOTAL LESS 20% DISCOUNTED TOTAL Rear Bumper Reverse Sensor Labour Charge Panel Beating Spray Painting Charge Wiring Charge Tuff Kote R/Refix Reverse Sensor Rear Wheel Alignment TOTAL LABOUR ESTIMATE TOTAL Ke Li ((ClC4) A 16/k/8 1235h 2 Days LEK Auto Consultants hence notify the Repairer of the following: 10 despite plannaged pairs; during neutron of the pairs and pairs of the pairs and pairs of the following: 10 despite plannaged pairs; during neutron of the pairs and pairs of the following: 10 despite plannaged pairs; during neutron of the pairs and pairs of the following: 10 despite plannaged pairs; during neutron of the pairs and pairs of the following: 10 despite plannaged pairs; during neutron of the pairs and pairs of the following: 10 despite plannaged pairs; during neutron of the pairs and pairs of the following: 10 despite plannaged pairs; during neutron of the pairs and pairs of the following: 11 despite plannaged pairs; during neutron of the pairs and pairs are a Wellow for the pairs are a subject to pairs and a subject of the following: 12 despite plannaged pairs; during neutron of the pairs are a wellowed the pairs are a subject to pairs and a subject of the following: 13 despite plannaged pairs; during neutron of the pairs are a subject to pairs and a subject of the following: 14 despite plannaged pairs; during neutron of the pairs are a wellowed to pair and the pairs are a subject to pairs and the pairs are a subject	Rear Bumper Clips × Rear Bumper Reflector Lamp (RH) × Rear Wheel Hub Cap, RH LESS 20% DISCOUNTED TOTAL LESS 20% DISCOUNTED TOTAL Rear Bumper Reverse Sensor S Labour Charge Panel Beating Spray Painting Charge Wiring Charge Wiring Charge Wiring Charge Tuff Kote R. Refix Reverse Sensor Rear Wheel Alignment TOTAL LABOUR ESTIMATE TOTAL S LEK Auto Consultants hence notify the Repair of the following: S To despite the following: To despite the party painting To despite the following: The party party server on a Without Papil paint is subject. The discrete the party painting To despite the party painting To despite the following: To despite the following: The party party server on a Without Papil painting To despite the following: The party party server of the following: The party party server on a Without Papil painting To despite the following: The party party server on a Without Papil painting To despite the following: The party party server of the following: The party party server on a Without Papil painting To despite the following: The party party server of the following: The party party party server of the following: The party party server of the following: The party party party party server of the following: The party part

From:

Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent:

Monday, 18 June 2018 9:12 AM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: < Request for Video Footage > Your Ref: T 0418/ SH 9362D/ CL(st) Our Ref:

CC3/LCR18007102/K1pa3 [ACCIDENT INVOLVING SLF 4040J(AIG) & SH 9362D ON

13/04/20181

Attachments:

SH9362D VC (TS) 2(1).avi

Without Prejudice

Dear Sir/Madam

Attached scene photo & video footage. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.



Thank you.

· IN YOUR DRIVERS STATEMENT HE SALD THAT HE FILTER TO THE RIGHT, WAITING FOR HIS FRONT VEHICLE TO MOVE, DAVCE THAT VEHICLE MOVED, HE MOVED ON AS WELL BUR INSURED VEHILE SQUEEZED IN THE LANE AND CAUSED THE ACCIDENT.

· IN FACT THE VIDED SHOULD THAT YOUR TAX! UPON SEEING A VAN STATIONARY PARKED ON THE LEFT SIDE. HE OVER TOOK AND FILTERS. TO THE RIGHT LANE WHERE OUR VEH WAS TRAVELLING THUS BOTH VEHICLE COLLIDED -

· NO WAITING FOR FRANT VEHICLE TO MOVE IS SEEM IN THE VIDEO. YOUR DRIVER'S STATEMENT DOES NO REFLECT THE ACTUAL CIRCUM STANCE OF SCENARIO

· THE POINT OF IMPACT INVOLVING LEF OF OUR VEHICLE FRONT BUNDER CORNER AND RIGHT REAR FENDER AND BUMPER OF YOU TAY

. THE POSITION OF YOUR TOX; IS SEEN SLAUTING TOWARDS RIGHT, SHOULD TAK NOT FILTER TO THE RIGHT THE COLLISIO

IS AVOID ABON THEREFORE THE PROXIMATE CAUSE OF ACCIDENT IS FILTERING LANE WITHOU DUE CARE HAW EASURE SAFETY OF TRAFFIC

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 13 October 2018 11:12 AM

To:

'hai-chuan.ng@aig.com'

Subject:

<Seek Instruction> Your ref: 1932157691SG *Our ref: CC3/LCR18007102/K1pa3

[ACCIDENT INVOLVING SLF 4040J(OI) & SH 9362D(TP) ON 13/04/2018]

Attachments:

SH 9362D vs SLF 4040J - TP VIDEO.AVI

Your ref: 1932157691SG

Our ref: CC3/LCR18007102/K1pa3

Dear Sirs/Madam.

ACCIDENT INVOLVING SLF 4040J(OI) & SH 9362D(TP) ON 13/04/2018

We refer to the above matter.

Third party reported that he was driving along Sentosa Casino Driveway. While he was filtering to right waiting for in front vehicle to move, third party moved on once the front vehicle moved forward. Our insured vehicle squeezed in the lane and collided onto third party taxi.

OID reported that after he drop off his passenger at Resort World, third party speed up and filtered into his lane while OID was driving straight. OID got no time to stop and collided with third party taxi.

Third party had submitted a copy of video footage for our consideration. From third party video, it shows that he filtered to the right lane where OID was travelling. Thus both vehicles collided. The point of impact involving left front bumper corner of our vehicle and right rear fender & bumper of third party taxi. If third party did not filter to the right, the collision is avoidable. Therefore, we are of the view that the proximate cause of accident is filtering lane without due care and ensure safety of traffic flow before doing so.

In view of the above, we are intending to reject third party claim at this juncture.

Kindly let us have your comments/instruction after review the matter.

Note: If the case is not handled by you, please assist to forward to the respective handler. Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Ng, Jeffreysaykiat < Jeffreysaykiat.Ng@aig.com>

Sent:

Monday, 15 October 2018 11:11 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: <Seek Instruction> Your ref: 1932157691SG *Our ref:

CC3/LCR18007102/K1pa3 [ACCIDENT INVOLVING SLF 4040J(OI) & SH 9362D(TP)

ON 13/04/2018]

Dear Hsiao Tong,

I agree with your comments.

Please proceed to reject the Third Party's claim, thank you.

Jeffrey Ng

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1916 | Fax +(65) 6835 7416

Jeffreysaykiat.Ng@aig.com | www.aig.com.sg

Follow us:



IMPORTANT NOTICE

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened. It is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AlG for any loss or damage arising in any way from its use.

From: Ng, Hai-Chuan

Sent: Monday, October 15, 2018 10:13 AM

To: Ng, Jeffreysaykiat Cc: Hsiao Tong (LKKAuto)

Subject: FW: <Seek Instruction> Your ref: 1932157691SG *Our ref: CC3/LCR18007102/K1pa3 [ACCIDENT

INVOLVING SLF 4040J(OI) & SH 9362D(TP) ON 13/04/20181

Dear Jeffery,

File under your care.

Please review and revert to LKK with your mandate.

Thank you.

Regards,

Ng Hai Chuan

AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan, Ng@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, October 13, 2018 11:12 AM

To: Ng, Hai-Chuan

Subject: <Seek Instruction> Your ref: 1932157691SG *Our ref: CC3/LCR18007102/K1pa3 [ACCIDENT INVOLVING

SLF 4040J(OI) & SH 9362D(TP) ON 13/04/2018]

Your ref: 1932157691SG

Our ref: CC3/LCR18007102/K1pa3

Dear Sirs/Madam.

ACCIDENT INVOLVING SLF 4040J(OI) & SH 9362D(TP) ON 13/04/2018

We refer to the above matter.

Third party reported that he was driving along Sentosa Casino Driveway. While he was filtering to right waiting for in front vehicle to move, third party moved on once the front vehicle moved forward. Our insured vehicle squeezed in the lane and collided onto third party taxi.

OID reported that after he drop off his passenger at Resort World, third party speed up and filtered into his lane while OID was driving straight. OID got no time to stop and collided with third party taxi.

Third party had submitted a copy of video footage for our consideration. From third party video, it shows that he filtered to the right lane where OID was travelling. Thus both vehicles collided. The point of impact involving left front bumper corner of our vehicle and right rear fender & bumper of third party taxi. If third party did not filter to the right, the collision is avoidable. Therefore, we are of the view that the proximate cause of accident is filtering lane without due care and ensure safety of traffic flow before doing so.

In view of the above, we are intending to reject third party claim at this juncture.

Kindly let us have your comments/ instruction after review the matter.

Note: If the case is not handled by you, please assist to forward to the respective handler. Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 20 October 2018 10:07 AM

To:

'Cecilia Lee Peng Geok'

Subject:

<REJECTION> Your Ref: T 0418/ SH 9362D/ CL(st) Our Ref:

CC3/LCR18007102/K1pa3 [ACCIDENT INVOLVING SLF 4040J(AIG) & SH 9362D ON

13/04/2018]

Without Prejudice

HI Cecilia.

We refer to the above matter.

Our principal had reviewed the matter and we regret to inform you that we have our principal instruction to reject your client's claim. Your client admitted that he filtered to the right lane where our insured driver was travelling. Thus both vehicles collided. The point of impact involving left front bumper corner of our vehicle and right rear fender & bumper of your taxi. If your client did not filter to the right, the collision is avoidable. Therefore, we are of the view that the proximate cause of accident is filtering lane without due care and ensure safety of traffic flow before doing so.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Friday, 24 August 2018 10:52 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: <Request for Video Footage> Your Ref: T 0418/ SH 9362D/ CL(st) Our Ref: CC3/LCR18007102/K1pa3

[ACCIDENT INVOLVING SLF 4040J(AIG) & SH 9362D ON 13/04/2018]

Without Prejudice

Dear Hsiao Tong

Please review and revert with your offer.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Tuesday, 31 July 2018 4:15 PM

To: Hsiao Tong LKK

Subject: Re: <Request for Video Footage> Your Ref: T 0418/ SH 9362D/ CL(st) Our Ref: CC3/LCR18007102/K1pa3

[ACCIDENT INVOLVING SLF 4040J(AIG) & SH 9362D ON 13/04/2018]

Without Prejudice

Dear Sir/Madam

Please refer to the matter and revert with your offer soon.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes

To: "Hsiao Tong (LKKAuto)" < chewht@lkkauto.com>

Date: 18/06/2018 09:12 AM

Subject: Re: <Request for Video Footage> Your Ref: T 0418/ SH 9362D/ CL(st) Our Ref:

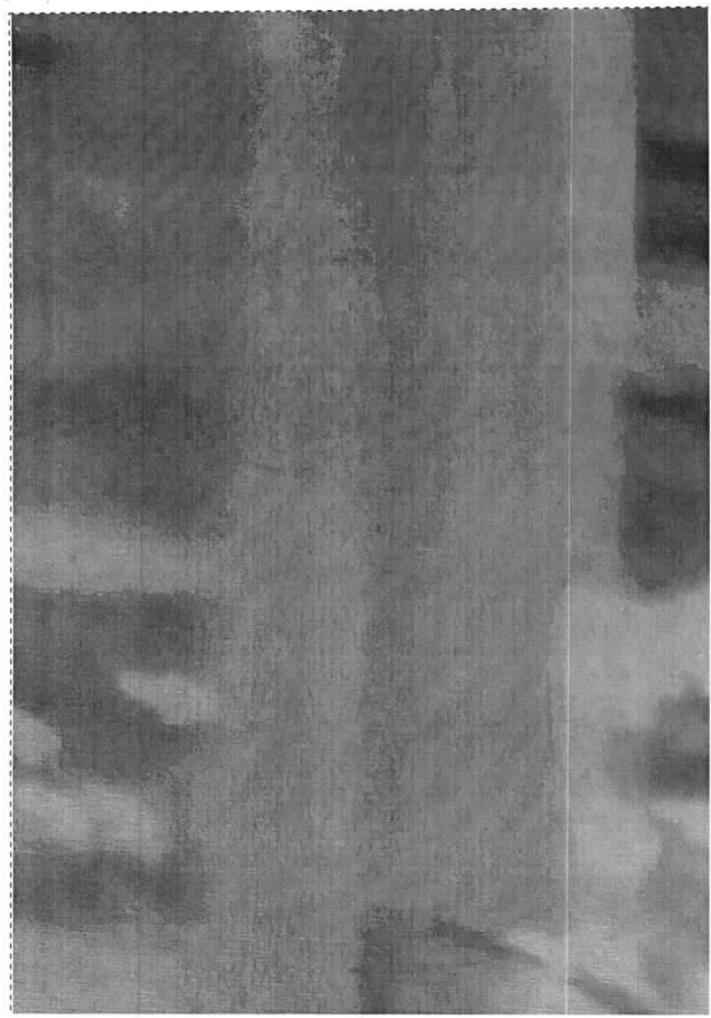
CC3/LCR18007102/K1pa3 [ACCIDENT INVOLVING SLF 4040J(AIG) & SH 9362D ON 13/04/2018]

Without Prejudice

Dear Sir/Madam

Attached scene photo & video footage. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

[attachment "SH9362D VC (TS) 2(1).avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]



Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>

To: "cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>, Jasmine Cai Yuyan

<jasminecai@cdge.com.sg>
Date: 16/06/2018 12:17 PM

Subject: <Request for Video Footage> Your Ref: T 0418/ SH 9362D/ CL(st) Our Ref:

CC3/LCR18007102/K1pa3 [ACCIDENT INVOLVING SLF 4040J(AIG) & SH 9362D ON 13/04/2018]

Your Ref: T 0418/ SH 9362D/ CL(st)
Our Ref: CC3/LCR18007102/K1pa3

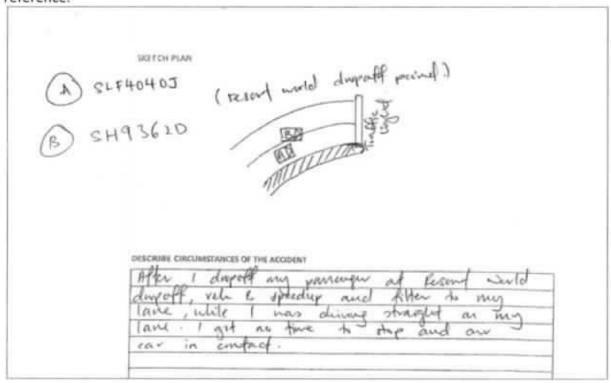
Without Prejudice

Dear Sirs.

ACCIDENT INVOLVING SLF 4040J(AIG) & SH 9362D ON 13/04/2018

We refer to the above matter.

Please be informed that liability is unclear as our insured reported that your client cut into his lane and resulted the accident. Attached here with a copy of our insured driver accident report for your easy reference.



We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | (408933)

From:

Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent:

Friday, 15 February 2019 8:10 AM

To:

Hsiao Tong (LKKAuto)

Cc:

Aileen Tan Lee Noi

Subject:

Re: <REJECTION> Your Ref: T 0418/ SH 9362D/ CL(st) Our Ref:

CC3/LCR18007102/K1pa3 [ACCIDENT INVOLVING SLF 4040J(AIG) & SH 9362D ON

13/04/2018]

Without Prejudice

Dear Hsiao Tong

Please revert on our proposal of 50/50.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Monday, 29 October 2018 4:22 PM

To: Hsiao Tong (LKKAuto)

Subject: Re: <REJECTION> Your Ref: T 0418/ SH 9362D/ CL(st) Our Ref: CC3/LCR18007102/K1pa3 [ACCIDENT

INVOLVING SLF 4040J(AIG) & SH 9362D ON 13/04/2018]

Without Prejudice

Dear Hsiao Tong

Further to our email below.

Your insured's counter claim was settled at 50%. Therefore, we are looking at 50/50 settlement.

Please revert.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Monday, 22 October 2018 4:56 PM

To: Hsiao Tong (LKKAuto)

Subject: Re: <REJECTION> Your Ref: T 0418/ SH 9362D/ CL(st) Our Ref: CC3/LCR18007102/K1pa3 [ACCIDENT

INVOLVING SLF 4040J(AIG) & SH 9362D ON 13/04/2018]

Without Prejudice

Dear Hsiao Tong

We do not agree that your insured driver was absolved of liability. The video shows the taxi had already filtered to right and stopped, waiting for the front taxi to move. It was your insured who failed to keep a proper lookout and safety distance thus collided onto taxi's rear right.

Please review your position and revert.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 20 October 2018 10:06 AM

To: Cecilia Lee Peng Geok

Subject: <REJECTION> Your Ref: T 0418/ SH 9362D/ CL(st) Our Ref: CC3/LCR18007102/K1pa3 [ACCIDENT INVOLVING

SLF 4040J(AIG) & SH 9362D ON 13/04/2018]

Without Prejudice

HI Cecilia.

We refer to the above matter.

Our principal had reviewed the matter and we regret to inform you that we have our principal instruction to reject your client's claim. Your client admitted that he filtered to the right lane where our insured driver was travelling. Thus both vehicles collided. The point of impact involving left front bumper corner of our vehicle and right rear fender & bumper of your taxi. If your client did not filter to the right, the collision is avoidable. Therefore, we are of the view that the proximate cause of accident is filtering lane without due care and ensure safety of traffic flow before doing so.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Friday, 24 August 2018 10:52 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: <Request for Video Footage> Your Ref: T 0418/ SH 9362D/ CL(st) Our Ref:

CC3/LCR18007102/K1pa3 [ACCIDENT INVOLVING SLF 4040J(AIG) & SH 9362D ON 13/04/2018]

Without Prejudice

Dear Hsiao Tong

Please review and revert with your offer.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Tuesday, 31 July 2018 4:15 PM

To: Hsiao Tong LKK

Subject: Re: <Request for Video Footage> Your Ref: T 0418/ SH 9362D/ CL(st) Our Ref:

CC3/LCR18007102/K1pa3 [ACCIDENT INVOLVING SLF 4040J(AIG) & SH 9362D ON 13/04/2018]

Without Prejudice

Dear Sir/Madam

Please refer to the matter and revert with your offer soon.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes

To: "Hsiao Tong (LKKAuto)" < chewht@lkkauto.com>

Date: 18/06/2018 09:12 AM

Subject: Re: <Request for Video Footage> Your Ref: T 0418/ SH 9362D/ CL(st) Our Ref:

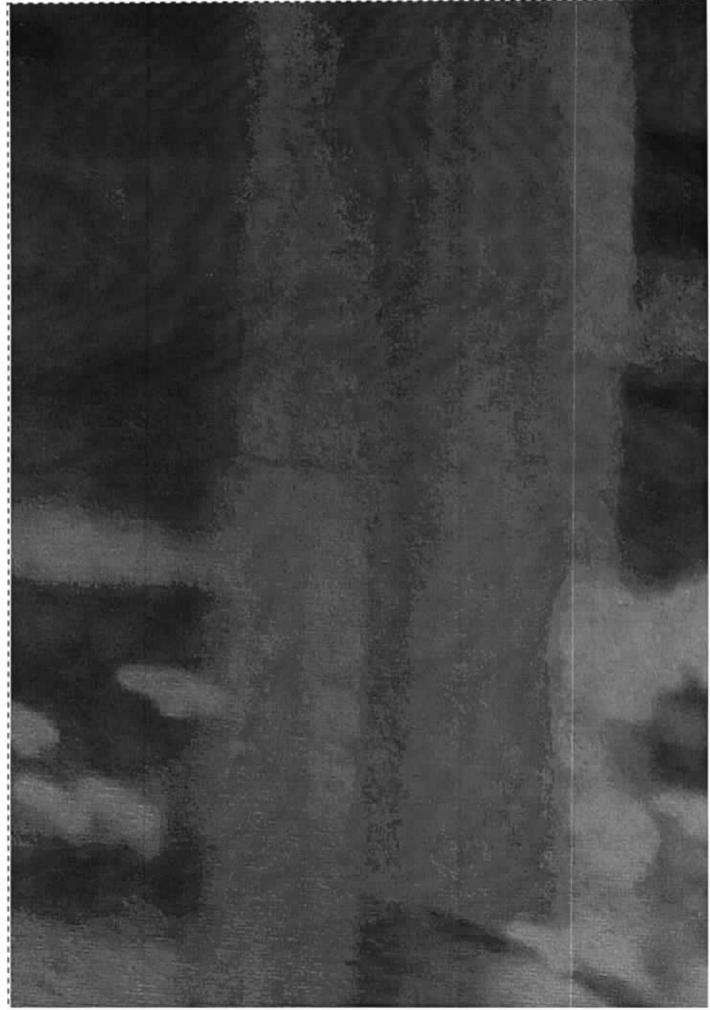
CC3/LCR18007102/K1pa3 [ACCIDENT INVOLVING SLF 4040J(AIG) & SH 9362D ON 13/04/2018]

Without Prejudice

Dear Sir/Madam

Attached scene photo & video footage. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

[attachment "SH9362D VC (TS) 2(1).	avi" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]



Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Hsiao Tong (LKKAuto)" < chewht@lkkauto.com>

To: "cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>, Jasmine Cai Yuyan

<jasminecai@cdge.com.sg> Date: 16/06/2018 12:17 PM

Subject: <Request for Video Footage> Your Ref: T 0418/ SH 9362D/ CL(st) Our Ref:

CC3/LCR18007102/K1pa3 [ACCIDENT INVOLVING SLF 4040J(AIG) & SH 9362D ON 13/04/2018]

Your Ref: T 0418/ SH 9362D/ CL(st)
Our Ref: CC3/LCR18007102/K1pa3

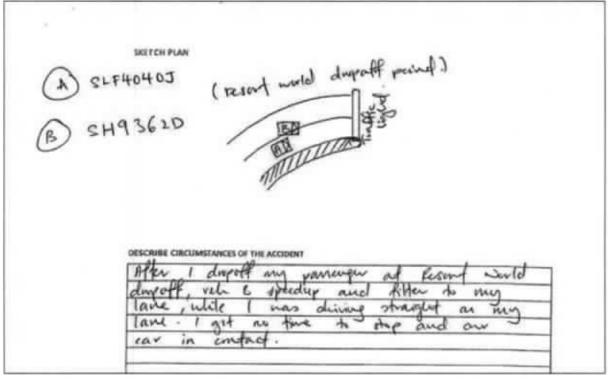
Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SLF 4040J(AIG) & SH 9362D ON 13/04/2018

We refer to the above matter.

Please be informed that liability is unclear as our insured reported that your client cut into his lane and resulted the accident. Attached here with a copy of our insured driver accident report for your easy reference.



We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | (408933)

From:

Ng, Jeffreysaykiat < Jeffreysaykiat.Ng@aig.com>

Sent:

Monday, 1 April 2019 8:19 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: <Seek Instruction> Your ref: 1932157691SG *Our ref:

CC3/LCR18007102/K1pa3 [ACCIDENT INVOLVING SLF 4040J(OI) & SH 9362D(TP)

ON 13/04/2018]

Dear Hsiao Tong,

Please proceed to obtain the documents to show that our insured's counter claim was settled at 50%.

Thereafter, you may proceed to resolve at 50% after verifying the above and to inform OI, thank you.

Jeffrey Ng

AIG

Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1916 | Fax +(65) 6835 7416

Jeffreysaykiat.Ng@aig.com | www.aig.com.sg



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. Click here to find out more.

Follow us:



IMPORTANT NOTICE

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Sunday, March 31, 2019 12:31 PM

To: Ng, Jeffreysaykiat

Subject: [EXTERNAL] RE: <Seek Instruction> Your ref: 1932157691SG *Our ref: CC3/LCR18007102/K1pa3

[ACCIDENT INVOLVING SLF 4040J(OI) & SH 9362D(TP) ON 13/04/2018]

Caution: External Email

Dear Jeffrey,

We have rejected third party claim as per instruction. However third party appealed to settle the matter at 50/50 as our insured counter claim had been settled at 50%.

Kindly advise if we shall maintain rejection or resolve the matter at 50/50.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Jeffreysaykiat < Jeffreysaykiat.Ng@aig.com>

Sent: Monday, 15 October 2018 11:11 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Seek Instruction> Your ref: 1932157691SG *Our ref: CC3/LCR18007102/K1pa3 [ACCIDENT INVOLVING

SLF 4040J(OI) & SH 9362D(TP) ON 13/04/2018]

Dear Hsiao Tong,

I agree with your comments.

Please proceed to reject the Third Party's claim, thank you.

Jeffrey Ng

AIG

Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1916 | Fax +(65) 6835 7416

Jeffreysaykiat Ng@aig.com | www.aig.com.sg

Follow us:



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Ng, Hai-Chuan

Sent: Monday, October 15, 2018 10:13 AM

To: Ng, Jeffreysaykiat Cc: Hsiao Tong (LKKAuto)

Subject: FW: <Seek Instruction> Your ref: 1932157691SG *Our ref: CC3/LCR18007102/K1pa3 [ACCIDENT

INVOLVING SLF 4040J(OI) & SH 9362D(TP) ON 13/04/2018]

Dear Jeffery,

File under your care.

Please review and revert to LKK with your mandate.

Thank you.

Regards,

Ng Hai Chuan AIG

Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, October 13, 2018 11:12 AM

To: Ng, Hai-Chuan

Subject: <Seek Instruction> Your ref: 1932157691SG *Our ref: CC3/LCR18007102/K1pa3 [ACCIDENT INVOLVING

SLF 4040J(OI) & SH 9362D(TP) ON 13/04/2018]

Your ref: 1932157691SG

Our ref: CC3/LCR18007102/K1pa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLF 4040J(OI) & SH 9362D(TP) ON 13/04/2018

We refer to the above matter.

Third party reported that he was driving along Sentosa Casino Driveway. While he was filtering to right waiting for in front vehicle to move, third party moved on once the front vehicle moved forward. Our insured vehicle squeezed in the lane and collided onto third party taxi.

OID reported that after he drop off his passenger at Resort World, third party speed up and filtered into his lane while OID was driving straight. OID got no time to stop and collided with third party taxi.

Third party had submitted a copy of video footage for our consideration. From third party video, it shows that he filtered to the right lane where OID was travelling. Thus both vehicles collided. The point of impact involving left front bumper corner of our vehicle and right rear fender & bumper of third party taxi. If third party did not filter to the right, the collision is avoidable. Therefore, we are of the view that the proximate cause of accident is filtering lane without due care and ensure safety of traffic flow before doing so.

In view of the above, we are intending to reject third party claim at this juncture.

Kindly let us have your comments/instruction after review the matter.

Note: If the case is not handled by you, please assist to forward to the respective handler. Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From:

Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent:

Thursday, 11 April 2019 8:32 AM

To:

Hsiao Tong (LKKAuto)

Subject:

<REJECTION> AIG/LKK Ref: CC3/LCR18007102/K1pa3 CDGE Ref:

T0418/SH9362D/AT >> Acc on 13.04.2018 invlg SH9362D & SLF4040J [AIG]

Attachments:

SH9362D_13.04.18.pdf

WITHOUT PREJUDICE

Ms Chew Hsiao Tong M/s LKK Auto Consultants Pte Ltd

Your email dated 1 April 2019 refers.

As requested, we attach taxi insurers' email dated 29 October 2018.

Please let us have your early reply with offer to wrap up this case. Thank you.

Best Regards Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 1 April 2019 14:49

To: Aileen Tan Lee Noi

Subject: RE: <REJECTION> Your Ref: T 0418/ SH 9362D/ CL(st) Our Ref: CC3/LCR18007102/K1pa3 [ACCIDENT

INVOLVING SLF 4040J(AIG) & SH 9362D ON 13/04/2018]

Without Prejudice

Dear Ms Aileen.

We refer to your below email.

We would like to request for the documents to show that our insured's counter claim was settled at 50%.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)