

INS. CASE OWNER

CC 3/AIG1800 7078, KLW679/2 LKK
IDAC

Surveyor:

Fawin

DOI:

16/4/18

Date / Time:

16/4/18

Registered in Merimen:

18/4/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLG 4784R

Name of Insured:

TAN YUNHUN MAN

Insured Tel No.:

HP:

D.O.A.:

11/4/18

Excess Sec II :\$

Is driver the owner?

(YES / NO)

Nature of Accident :

Claim No.:

872682001289

Policy No.:

1700060577

Make / Model :

VWV0

Place of Accident :

JLN 204 PHAYOM

If NO. Driver Name / Age :

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

SMA 9858K



INSRS:

WSP:

Tel :

Liability :

RMKS:

WUE
W

INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28. Ass. Lia:

Repair Cost:

\$

Loss of Rental (LOR):

\$

(

days)

Loss of Use (LOU):

\$

(S

x

days)

Loss of Income (LOI):

\$

(S

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

{Tick only one}

GIA/LTA Search

\$

Medical

\$

Disbursement:

\$

(e.g. Tow/ Independent)

Legal Cost

\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

\$

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$

Name 1:

Payee 2: (Strike if N.A.)

\$

Name 2:

Payee 3: (Strike if N.A.)

\$

Name 3:

OCT 16/18

reject
\$30.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18007078/K1wb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 17-04-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLG 4784R	Veh. Inspected	SHA 9858H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	17/04/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	11/04/2018	Inspection Date	16/04/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Team: ARC Repair TP(CFSO)1

JOB CARD Sales Order:

JC NO305142083

Customer

CITYCAB PTE LTD

7010070

383 SIN MING DRIVE

Singapore SINGAPORE 575717

65551188

COUNT CARD NO.

REGN NO.

SHA9858H

MAKE

HYUNDAI

MODEL

I-40

YR OF MANU.

28.02.2017

CHASSIS CODE

KMHLB41UMHU098349

MILEAGE

FUEL

E 1/2 F

DATE/TIME IN

16.04.2018 10:30

TARGET DATE

COMPLETION DATE/TIME

ALG

Accident Date: 11.04.2018
NATURE: 3P 14.04.2018

JOB DESCRIPTION
RH Door minor
DESCRIPTION

3/NO LABOR CODE

CHECKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip
Vehicle No.: SHA9858H
CHIANG
Signature/Date
Returned to Service Reception upon collection

Exit Pass
Vehicle No.: SHA9858H
Name of Service Advisor
Date
To be kept by Security Guard

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 9858H

DATE 16/4/2018 11:49

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Labour Charge			50
	Panel Beating			\$ 150.00
	Spray Painting Charge-Mirror only			\$ 150.00
	Wiring Charge			\$ 50.00
	TOTAL LABOUR			\$ 350.00
	ESTIMATE TOTAL			\$ 350.00
	wing Mirror (RH) x 2422			
	1 Calin (11K)			
	16/4/18 1245hr			
	1 Prg.			
	P/P			
	After Repair photo			
	<div>LKK Auto Consultants hence notify the Repairer of the following:<ul style="list-style-type: none">• To resurvey before/after spray painting• To display damaged part(s) during resurvey• Parts prices are subject to confirmation• Third party surveys on a "Without Prejudice" basis• No illegal modification(s) is allowed• Supplementary work(s) must be authorised and is subject to final approval from Insur/InsAcknowledged by Repairer: Signature: Date:</div>			
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Our Job Ref No : 305142083
Date : 16/04/18

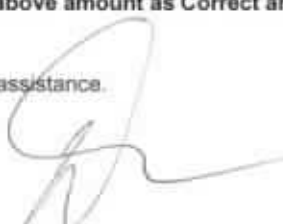

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508989
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN
Vehicle Reg No. : SHA9858H 11/04/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: AIG SLG4784R
 - The finalized amount shall be:
 - Spare Parts after List discount
 - Labour Charges \$100.00
 - Total for Part-By-Part Repair Cost \$100.00
 - Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost _____
 - Estimated normal period for repairs: 1 working days.
 - We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
 - Thank you for your assistance.

Signature : _____
Name : CHIANG
Tel : 62148314
Fax : 65468156
- We confirm the estimates and finalized amount

Signature : _____
Name : Kaka
Date : 17/4/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

AUG

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Labour Charge			50
	Panel Beating			\$ 150.00
	Spray Painting Charge-Mirror only			\$ 150.00
	Wiring Charge			\$ 50.00
	TOTAL LABOUR			\$ 350.00
	ESTIMATE TOTAL			\$ 350.00
<p>Wiring Mirror (RH) x 4 = 2</p> <p>1 Calm (11/11/18)</p> <p>16/4/18 1245hr</p> <p>1 Py.</p> <p>P/P</p> <p>After Rep photo</p>				
<div> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To remedy before delivery of car • To display damaged parts during survey • Parts prices are subject to confirmation • Third party liability is on a "Without Prejudice" basis • No legal liability is accepted • Supplementary items must be surveyed and is subject to final approval from insurance company <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p> </div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

View Received Message

This mail is associated with :

***SHA9858H (8725862012SG)
[SLG4784R]**

TP
CITYCAB PTE LTD
Apr 11 2018 7:00PM
[TAN YUKUN ALAN]
ComfortDelGro Engineering Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on **18/04/2018 15:32 PM**
To LKK_HQ
CC NoorMariesa.AbuKassim@aig.com
Subject **NO OI GIA REPORT**

Hi

Kindly be informed that OI has not reported yet. OI details as below :

Name :TAN YUKUN ALAN

Phone No. :98795357

Address :31 JALAN DAUD SINGAPORE 419573

Thanks

Mariesa

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18007078/K1wb3

19TH APR 2018

TAN YUKUN ALAN
31 JALAN DAUD
SINGAPORE 419573

Dear Sirs,

**ACCIDENT INVOLVING SHA 9858H AND SLG 4784R ON 11/04/2018 ALONG AT
JALAN TOA PAYOH TOWARDS MACPHERSON ROAD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vivian Lau
Claims
Tel : 6841 8625
Fax: 6741 4108
Email : vivianlau@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18007078/K1wb3

25 May 2018

TAN YUKUN ALAN
31 JALAN DAUD
SINGAPORE 419573

By Registered Mail

Dear Sirs,

**ACCIDENT INVOLVING SLG 4784R AND SHA 9858H ON 11/04/2018 ALONG
JALAN TOA OAYOH TWDS MACPHERSON RD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **AIG Asia Pacific Insurance Pte Ltd** to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of AIG reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from our office dated 19 April 2018.

To enable us to look into the matter immediately, please let us hear from you within **fourteen (14)** days from date of this letter (by 12/06/2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **AIG Asia Pacific Insurance Pte Ltd** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108

c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Our Ref : CC18040320/ SHA9858H /CL(st)

Date : 23-Apr-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA9858H YOUR INSURED
SLG4784R AND OTHER _____ ON 11.04.18

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no: SHA9858H which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLG4784R we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	107.00
2	1 days Loss of Rental @ \$ 117.00 per day	\$	117.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	-
5	GIA / Police Report Fees	\$	7.49
6	Towing / Medical / Transportation Fees	\$	-
Sub Total :		\$	231.49

HIRER'S CLAIM

7	1 days Loss of Income @ \$ 80.00 per day	\$	80.00
Total Claims :		\$	311.49

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.
b) LTA search slip/s of : SLG4784R
c) GIA / Police report/s of : SHA9858H
d) Letter of authority from owner / hirer / operator
() Witness statement/s () Certificate of Insur (x) Rental Rate letter
(X) Photograph/s of Accident Scene (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

COMFORTDELGRO
ENGINEERING

CDGE Taxi Claims Dept ComfortDelGro Engineering Pte Ltd
59 Loyang Drive 4th Floor 205 Braddell Road Singapore 579701
Singapore 508969 Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199903460M

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 605286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

A member of

COMFORTDELGRO



GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA9858H

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
28.02.2017

CHASSIS CODE
KMHT841UMHJ098349

INV. NO/DATE
91368245 18.04.2018

JOB NO.
305142083

OILMETER READING

DATE/TIME IN
16.04.2018 10:30

Description : 3P 11.04.2018

S/No	Part No.	Qty	Unit Price	WDisc	Net
------	----------	-----	------------	-------	-----

PART REQUISITION

SUB-TOTAL: 0.00

JOB NATURE

0001	L	PANEL HEATING	50.00	50.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	50.00	50.00
SUB-TOTAL:			100.00	

Items total 100.00

Add GST @ 7.000 % 7.00

Invoice amount 107.00

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND PARKED AT OWNERS' RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS, SIGN A RECEIPT AND NOTIFY THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN WORKED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY ARREAR DUE AND OBLIGED TO THE COMPANY BY THE CUSTOMER AND NOT BIND ON THE QUESTION OF PAYMENT E.G. AFTER 15 DAYS FROM THE DAY OF THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91368245	107.00	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHERIDAN WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA9858H

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
28.02.2017

CHASSIS CODE
KMHLB41UMH1098349

INV. NO/DATE
91368245 18.04.2018

JOB NO.
305142083

OXIMETER READING

DATE/TIME IN
16.04.2018 10:30

Issued by : KATHKRINETAN 18.04.2018 11:33:20
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

1. WHEN TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER IMPROPERIES BELONGING TO CUSTOMERS' VEHICLES AND DRIVERS AND THEIR OWNERS' RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND RAISE, WITHIN 7 DAYS FROM SUCH DELIVERY, ANY NOTICE IN WRITING, IN THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH SHALL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE BUT UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE INVOICE DATE THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR INADEQUACIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91368245	107.00	

Our Ref: CC18040320



Date: 18 April 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 11/04/2018 @ 19:15 hrs
ALONG ALONG JALAN TOA PAYOH TWDS MACPHERSON RD
INVOLVING SLG4784R

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA9858H** (the "Taxi"). The Taxi was hired to **LEE NGANG KOOWN IC NO S1512818F** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING	MILEAGE TRAVELLED (KM)	NAME OF DRIVER	DATE	HOURS OPERATED (TIME)		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO		FROM	TO
22788	367.4	NG	12/4/18	17:20	01:00	22593	18:30	06:00
23045	256	LC	13/4/18	05:20	16:00	22624	05:00	16:00
23304	289.1	NG	14/4/18	21:00	04:45	22666	17:15	07:00
23518	213	NG	14/4/18	06:00	17:00	22684	07:30	16:00
23896	317	NG	15/4/18	03:30	16:30	22709	20:00	05:00
24183	287.8	NG	15/4/18	20:15	04:00	22737	05:00	14:00
24402	254	NG	16/4/18	05:20	16:55	22755	06:30	10:00
24799	357.5	NG	16/4/18	16:55	09:30	22781	10:30	16:00
25074	277.2	NG	16/4/18	05:20	05:00	22809	-	-
25396	221.9	NG	17/4/18	17:20	05:00	22836	-	-
25642	245	NG	17/4/18	06:00	16:00	22861	-	-

MILEAGE READING	MILEAGE TRAVELLED (KM)	NAME OF DRIVER	DATE	HOURS OPERATED (TIME)		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO		FROM	TO
22788	367.4	NG	12/4/18	17:20	01:00	22593	18:30	06:00
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23518	213	NG	14/4/18	06:00	17:00	22684	07:30	16:00
23896	317	NG	15/4/18	03:30	16:30	22709	20:00	05:00
24183	287.8	NG	15/4/18	20:15	04:00	22737	05:00	14:00
24402	254	NG	16/4/18	05:20	16:55	22755	06:30	10:00
24799	357.5	NG	16/4/18	16:55	09:30	22781	10:30	16:00
25074	277.2	NG	16/4/18	05:20	05:00	22809	-	-
25396	221.9	NG	17/4/18	17:20	05:00	22836	-	-
25642	245	NG	17/4/18	06:00	16:00	22861	-	-

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLG4784R	11 Apr 2018 / 19:15:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SLG 91584

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING 140 SHA9858H , SLG4784R ON 11-Apr-18 19:15
ALONG ALONG JALAN TOA PAYOH TWDS MACPHERSON RD BEFORE UPP SERANGO...

I / We **LEE NGANG KOOWN** (Hirer) NRIC No.: **S1512818F**

and/or **NG CHEW KOON** (Relief) NRIC No.: **S1326014A**

Taxi Number **SHA9858H**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date 12-Apr-2018

Name of Hirer: **LEE NGANG KOOWN**
Hirer NRIC: **S1512818F**

Signature :

6.

Address 866 JURONG WEST STREET 81 #04-...
640866

Contact No. 97898982

Name of Relief	NG CHEW KOON
Relief NRIC	S1326014A

Signature :



Address	176 BOON LAY DRIVE 11-368 640176
---------	-------------------------------------

Contact No. 96564711

To: Shu Pei (LKKAuto)
Date: Tuesday, 25 September, 2018 7:03 PM
From: Lee, Ming-Yao
Cc: Vivian Lau (LKKAuto)
Subject: FW: Our Ref : 8725862012SG-003 | Accident Involving SLG4784R & SHA9858H on 11/04/2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18007078/K1wb3	Vivian

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Tuesday, 25 September 2018 4:21 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: Our Ref : 8725862012SG-003 | Accident Involving SLG4784R & SHA9858H on 11/04/2018

Hi Shu Pei,

Insured submitted video footage for us to review.

Upon watching, the merging lane was kinda completed in view of the lane marking, TPV was behind OIV and under traffic rule, rear vehicle should be cautious and do not overtake front vehicle if not safe doing so. However, TPV attempted to overtake OIV and collision happened. In view of that, TPV is liable for the accident.

As such, please reject claim.

Regards,

George Lee

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Wednesday, 10 October, 2018 12:05 PM
To: 'Cecilia Lee Peng Geok'
Cc: Admin A
Subject: RE: Your Ref: CC18040320/ SHA 9858H /CL(st),Our Ref: CC3/AIG18007078/K1wb3,Accident involving Vehicle SHA 9858H & SLG 4784R ON 11/04/2018
Attachments: Sketch Plan .pdf; OI - Rear - Video - Accident.MOV

WITHOUT PREJUDICE

Your Ref: CC18040320/ SHA 9858H /CL(st)
Our Ref: CC3/AIG18007078/K1wb3

Dear Sir/Madam,

Accident involving Vehicle SHA 9858H & SLG 4784R ON 11/04/2018

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Accident happen at merging lane was kind completed in view of the lane marking, your client was behind our insured and under traffic rule, rear vehicle should be cautious and do not overtake front vehicle if not safe doing so. However, your client attempted to overtake our insured and collision happened.

We attached herewith our insured's accident report and CCTV video Footage for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]
Sent: Friday, 20 July, 2018 8:46 AM

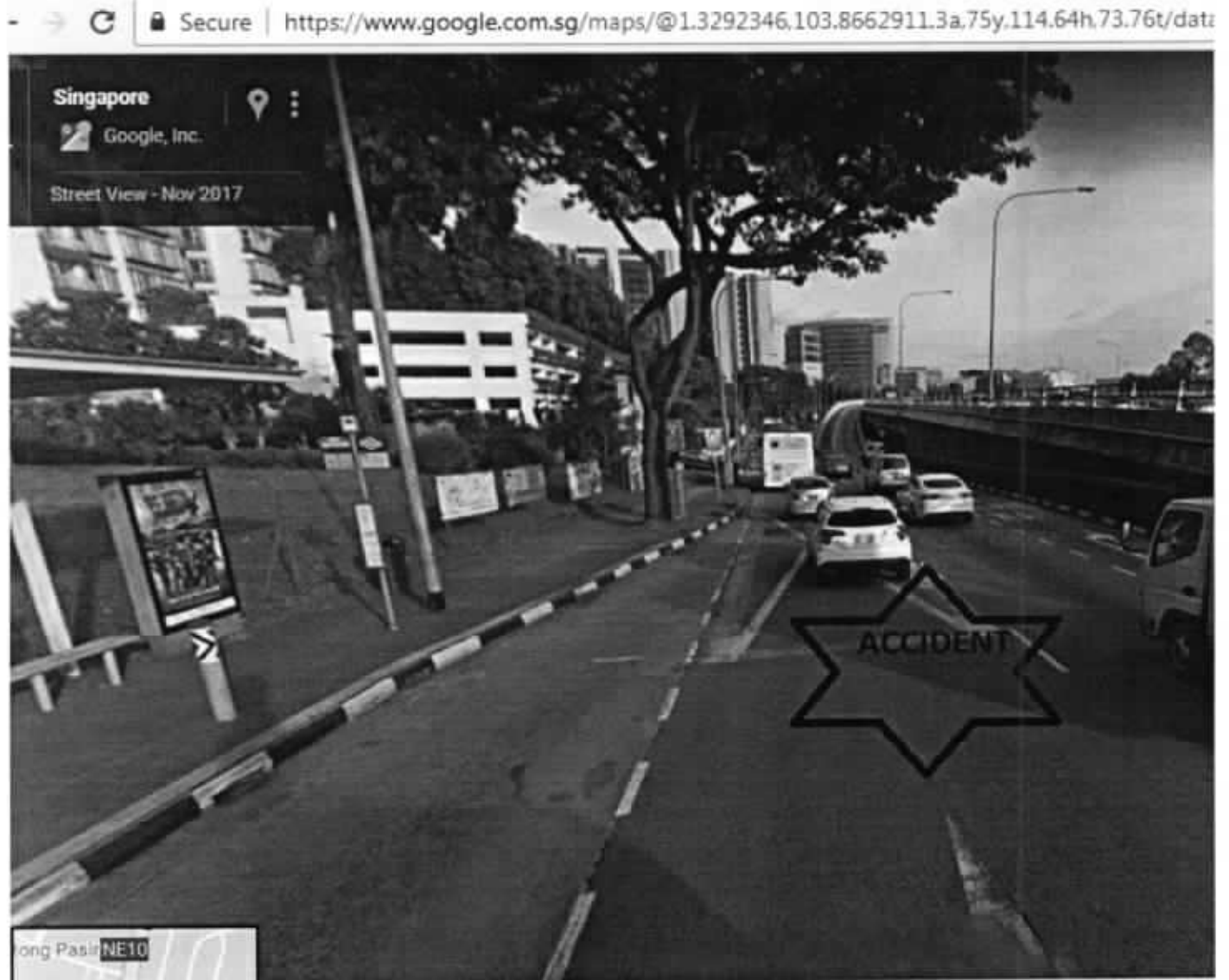
Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Re: Your Ref: CC18040320/ SHA 9858H /CL(st),Our Ref: CC3/AIG18007078/K1wb3,Accident involving Vehicle SHA 9858H & SLG 4784R ON 11/04/2018

Without Prejudice

Dear Sir/Madam

Attached video footage. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.



Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Sent: Thursday, 19 July 2018 5:33 PM

To: Cecilia Lee Peng Geok

Cc: Thin Thin (LKKAuto)

Subject: Your Ref: CC18040320/ SHA 9858H /CL(st),Our Ref: CC3/AIG18007078/K1wb3,Accident involving Vehicle SHA 9858H & SLG 4784R ON 11/04/2018

WITHOUT PREJUDICE

Your Ref: CC18040320/ SHA 9858H /CL(st)

Our Ref: CC3/AIG18007078/K1wb3

Dear Sir/Madam,

Accident involving Vehicle SHA 9858H & SLG 4784R ON 11/04/2018

We refer to the above matter

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Meanwhile, we would like to request the CCTV footage as stated in your client's accident report in order to seek further instruction from our principal.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Apr 2018 Edit Reg		16 Apr 2018 00:00 Edit Adj Rpt	S\$100.00 Edit Estimates	S\$100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	TAN YUKUN ALAN, ID: -								
Main Claimant:	CITYCAB PTE LTD, Co. Reg. No.: 199502839G								
Vehicle Reg. No.:	SHA9858H	Date of Loss:	11/04/2018 20:00 - :59 [13 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8725862012SG	Policy/Cover Note No.:	1700060577 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLG4784R	Policy No. (Claimant):	D-18088937MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 26/04/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (22/05/2018): No OI GIA Report AIG_SG (18/04/2018): NO OI GIA REPORT 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHA9858H (8725862012SG)
[SLG4784R]
TP
CITYCAB PTE LTD
Apr 11 2018 8:40PM
[TAN YUKUN ALAN]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	10/10/18 12:05	Video - Accident															Load AVI			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print			
1	25/09/18 15:52	OI - Front - Video - Accident															Load MOV			
2	25/09/18 15:52	OI - Front - Video - Accident 2															Load MOV			
3	25/09/18 15:52	OI - Rear - Video - Accident															Load MOV			
Assessment Reports															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print			
1	19/07/18 15:36	Accident Statement From: SC - Reg. No: SLG4784R, Claimant: TAN YUKUN ALAN															Load HTM			
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
2	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
3	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
4	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
5	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
6	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
7	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
8	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
9	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
10	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
11	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
12	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
13	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
14	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
15	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
16	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
17	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
18	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
19	18/04/18 08:01	General View															Load JPG <input checked="" type="checkbox"/>			
20	18/04/18 08:15	Reinspection Photo															Load JPG <input checked="" type="checkbox"/>			
21	18/04/18 08:15	Reinspection Photo															Load JPG <input checked="" type="checkbox"/>			
22	18/04/18 08:15	Reinspection Photo															Load JPG <input checked="" type="checkbox"/>			
23	18/04/18 08:15	Reinspection Photo															Load JPG <input checked="" type="checkbox"/>			
Documentation															1 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	18/04/18 08:57	TP ESTIMATE- MARKED															Load PDF			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
2	18/04/18 08:57	TP GIA REPORT		Load PDF
3	19/04/18 10:25	Non reporting letter		Load PDF
4	10/10/18 12:09	Email from AIG to reject claim 10.10.18		Load PDF
5	10/10/18 12:09	Email to wkshop reject claim 10.10.18		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sun@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18007078/K1WB3Q2

Date: 17/10/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

1700060577

Claimant Vehicle No : SHA9858H

Insured Vehicle No :

SLG4784R

Date of Loss: 11/04/2018

Nature of Claim:

TP

Claim No: 8725862012SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA9858H

Make & Model: HYUNDAI I40, 1.7 D (A)

Engine No: D4FDGU707346

Reg. Date: 28/02/2017 (Man. Year: 2016)

Chassis No: KMHLB41UMHU098349

Colour: Yellow

Odometer: 227551 km

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side: Triangle 7 mm

Rear Left Side:

Triangle 7 mm

Front Right Side: Triangle 7 mm

Rear Right Side:

Triangle 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	350.00	100.00	250.00	71.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	350.00	100.00	250.00	71.43
+ GST 7.00/7.00% (S\$)	24.50	7.00	17.50	71.43
Nett Amount (S\$)	374.50	107.00	267.50	71.43
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 16/04/2018

Date Inspected: 16/04/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 1.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	150.00	50.00
2	SPRAY PAINTING CHARGE -MIRROR ONLY	New	150.00	50.00
3	WIRING CHARGE	New	50.00	0.00
Gross Labour Cost (\$\$)			350.00	100.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >