

ASS. REC. BY:

REF: CS/EQ118007069/Rlvber

Special Instruction:

Surveyor

Rosal

ASSIGNMENT (Office)

From (Person): Joel Goh of EQ1 Date/Time: 16042018 501pm

Estimated Cost: Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SLA 35356 Insured:

at Workshop m/s TC Autodivul Tel: 9645 0023

of 25 Ling Kee Rd

Policy No: Claim No: DM18H000935-JG

Sum Insured: Excess: TBA 0

Make of Veh: D.O.A. 09042018

(Client's Record)

CA / REF / REP. / REV 24 HRS

19.042018 @ 10-30am owner waiting

H.O.D. Endorsement:

Date/Time: 16042018 549pm Person Contacted: Shawn Vehicle: IN/OUT

Date/Time Action/Instruction (✓) Estimate

SLA 35356 X

19/4/18 Revert to Joel by email

19/4/18 Recd authorise repair from Joel by email ex \$0

19/4/18 Informed Shawn CLA ex 0 by email

14/5/18 Final fig \$ 5518.64 confirmed by email (Recd 4197.52 4330)

15705710

Fasul

REF:

6649F

## ASSIGNMENT

From: Date:

Estimated Cost:

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLA 35354

at Workshop m/s TC AUTO CLIMIC

of JS, LKH KEE

Insured: EQ1

Policy No

Claims No.

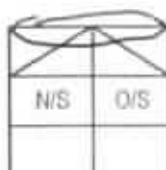
Sum Insured: Excess: TBA

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 89K

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SLA35354 Yr Regn: 2016 / F6B

Type: ☒ Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: NISSAN QASHAI 2.0 c.c 1997

Colour: GREY A/C Insured / Std / NI / NA

Sp. Reading: 31332 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: SJNFBAJ11U1582519

Gen. Cond: Good / ☒ Fair / Poor / BurntSteering: ☒ Order / Jammed / Leaked / Burnt orBrake: ☒ Order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45R19

R: ~ 1

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or CONTINENTAL

Front

R/Bal: 6 mm

L/Bal: 6 mm

D.O.A: 09/04/18 D.O.I: 19/04/18

Survey held at: TC AUTO CLIMIC

Des. of Damages: ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 15 MAY 2016

Date/Time: File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time: File Return to?

2) 15/5- typst

Days Of Repair: 6

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

) 5 - RS. 91

) Photos

) Others

)

TOTAL

Report Format: 09

Lump Sum / I.B.I.: (\$ 5518.64)

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

160

160

## Catherine Chong (LKK Auto)

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**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Monday, 16 April, 2018 5:01 PM  
**To:** assignments  
**Subject:** FW: SLA3535G Own damaged Claim (DM18HO00935-JG)  
**Attachments:** SLA3535G.PDF; Policyholder IC Rear.jpeg; Policyholder IC Front.jpeg; Driver's IC.PDF; Driver's Driving License.pdf; Estimate Before Survey.pdf

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Joel Goh [mailto:[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)]  
**Sent:** Monday, 16 April 2018 3:52 PM  
**To:** Shawn Chua <[shawnychua@tanchong.com](mailto:shawnychua@tanchong.com)>  
**Cc:** Heng Kwang Liang <[kelvinheng@tanchong.com](mailto:kelvinheng@tanchong.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SLA3535G Own damaged Claim (DM18HO00935-JG)

Dear Shawn

Based on insured's SAS report, it is indicated as claiming third party.  
Kindly assist to arrange for insured to lodge an addendum.

Meanwhile, we will arrange for LKK to survey this vehicle first.

Dear LKK

Kindly assist to conduct PRS for above mentioned vehicle.  
Kindly do not authorize OD until addendum is passed to revert to OD claim.

Best Regards,

Joel Goh

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

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**From:** Shawn Chua [mailto:shawnychua@tanchong.com]  
**Sent:** Monday, April 16, 2018 2:30 PM  
**To:** EQI PRS  
**Cc:** Heng Kwang Liang  
**Subject:** SLA3535G Own damaged Claim

Good afternoon.

**Ms Eng Siew Choo**, owner of a **Nissan Qashqai 2.0, SLA3535G** would like to claim under own insurance for an accident on **09/04/18** at Lor 8 Toa Payoh heading to Braddell exit.

Will be assisting her to recover her excess / loss of use from **NTUC**.

Kindly let me know when I can arrange for a survey so that I'll be able to arrange an appointment with my customer.

Attached are the documents for your perusal.

Regards

Shawn Chua  
Service Executive  
TC AutoClinic Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
DID: +65 67038515  
HP: +65 96450023  
Fax: +65 64795019



**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 19 April 2018 3:53 PM  
**To:** SUR; 'Shawn Chua / TCAC'  
**Subject:** SLA 3535G-DOA: 9/4/2018 (EQI OD)

Dear Shawn,

As instructed by our client EQI , please proceed to repair the insured vehicle **SLA 3535G (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Veron Chen (LKKAuto)**

---

**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Thursday, 19 April 2018 3:44 PM  
**To:** Veron Chen (LKKAuto)  
**Cc:** SUR  
**Subject:** RE: SLA3535G Own damaged Claim (DM18HO00935-JG)

Dear Veron

Please proceed.  
Excess: \$0.00

Best Regards,

Joel Goh  
Executive | Claims



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did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
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*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify ti*

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**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Thursday, April 19, 2018 1:55 PM  
**To:** Joel Goh  
**Cc:** SUR  
**Subject:** RE: SLA3535G Own damaged Claim (DM18HO00935-JG)

Dear Joel,

Enclosed preliminary revised of vehicle SLA 3535G  
Date of survey: 19/4/2018  
Number of days: 6 days

**We have Not authorise repair.**

**Kindly let us have your approval and provides us policy excess.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 16 April 2018 5:51 PM  
**To:** joel.goh@eqinsurance.com.sg  
**Cc:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: SLA3535G Own damaged Claim (DM18HO00935-JG)

Dear Joel,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**Cc:** Heng Kwang Liang <[kelvinheng@tanchong.com](mailto:kelvinheng@tanchong.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
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Dear LKK

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Executive | Claims



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**From:** Shawn Chua [mailto:shawnychua@tanchong.com]  
**Sent:** Monday, April 16, 2018 2:30 PM  
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**Cc:** Heng Kwang Liang  
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Attached are the documents for your perusal.

Regards

Shawn Chua  
Service Executive  
TC AutoClinic Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
DID: +65 67038515  
HP: +65 96450023  
Fax: +65 64795019





**Veron Chen (LKKAUTO)**

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**Attachments:** MARK ESTIMATE .pdf; PRELI ADVISED.pdf

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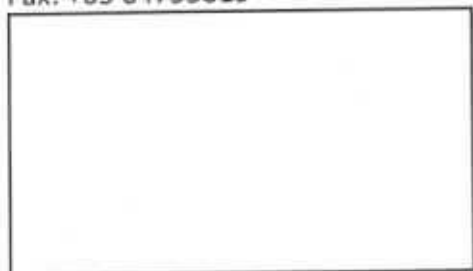
Regards

Shawn Chua  
Service Executive  
TC AutoClinic Pte Ltd  
25 Leng Kee Road  
Singapore 159097

DID: +65 67038515

HP: +65 96450023

Fax: +65 64795019





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: DM18HO00935-JG  
Our ref: CS/EQ118007069/R1vb

Date :19/4/2018

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO. SLA 3535G**

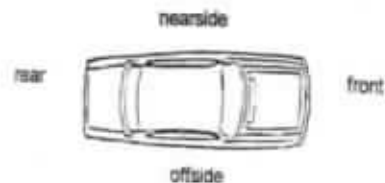
We thank you for your instruction on 16/4/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on  
19/4/2018 at the premises of M/s TC AUTOCLINIC PTE LTD  
and have the following to report:-

Workshop Estimate Amount	: S\$9,714.16
Revised Estimate Amount	: S\$5,516.64
"Check" Items Amount	: S\$2,075.28
Market Value	: S\$89,000.00
LTA Reimbursement Value	: S\$57,600.00
Nett Value	: S\$31,400.00

**Description of Damage:**

The vehicle sustained damages at the  
front portion



**Comments/Present Status:**

Damages Consistent  
Repair Cost Economical

**Yours faithfully,**  
**MOHAMMED RASUL**  
Automotive Assessor



## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	6649F
<b>Vehicle Details</b>	
Vehicle No.:	SLA3535G
Vehicle to be Exported:	No
Intended De-registration Date:	19 Apr 2018
Vehicle Make:	NISSAN
Vehicle Model:	QASHQAI 2.0 CVT ABS D/AIRBAG 2WD 5DR S/R
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	MR20396266W
Chassis No.:	SJNFBAJ11U1582519
Maximum Power Output:	106.0 kW (142 bhp)
Open Market Value:	\$19,375.00
Original Registration Date:	23 Feb 2016
First Registration Date:	23 Feb 2016
Transfer Count:	0
Actual ARF Paid:	\$19,375.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Feb 2026
PARF Rebate Amount:	\$14,531.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	22 Feb 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$54,920.00
COE Rebate Amount:	\$43,069.00
<b>Total Rebate Amount:</b>	<b>\$57,600.00</b>

The information contained herein is correct as at 19 Apr 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	10/04/2018 21:35
Date Of Accident	09/04/2018 18:10
Exact Location Of Accident	LORONG 8 TPY HEADING TO BRADDEL EXIT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLA3535G
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ENG SIEW CHOO
NRIC No	S1816649F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91080099
Alternative Phone No	OFFICE-91080099

### Vehicle Particulars

Manufacturer	NISSAN
Model	QASHQAI 2.0 CVT ABS D/AIRBAG 2WD 5DR S/R
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	EQ INSURANCE COMPANY LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPPHQ18-000365
Cover Note Number	

### Driver

Name of Driver	TAN JUI KERN
NRIC No	S8941865H
Date Of Birth	07/11/1989
Occupation	INDOOR
Date Of Driving Pass	23/03/2009
Driving Experience	9 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91080099
Fax Number	
Contact Number	
Email Address	IAN@YUANSANG.COM.SG

Address	30 TANAH MERAH KECHIL ROAD #02-09 SINGAPORE 465558
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I (SLA3535G) was stationary along Lorong 8 toa payoh, waiting to turn out to Braddell road when suddenly a car (SLM6961B) in front, reversed and hit onto me. The back of the car make contact with the front of my car. The driver came out and admitted that it was his fault as he didn't noticed that there was a vehicle behind him while he was reversing. No injuries involved.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLM6961B
Vehicle Make/Model/Colour	TOYOTA/HARRIER PREMIUM STYLE MAUVE 2.0 A/WHITE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SEE SENG GUAN
NRIC/Passport Number	S7109224J
Contact Number	91095536
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

# Sketch Plan

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to assist in the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The value and availability of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be provided to the insurers of the Civil Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
7. By the completion of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available as stated.
8. **Consent under the Personal Data Protection Act (PDPA)**
  - (a) I understand, acknowledge, agree and consent that:
    - (i) I understand, acknowledge, agree and consent that the General Insurance Association of Singapore (GIA) may be permitted to collect, use, disclose and/or process my personal data (personal information set out in this form) and any other personal information to all insurer(s) who have insured my insured vehicles (the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicles involved in this accident (all insurer(s) who have insured vehicles involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
      - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
      - (ii) investigating the accident and/or my claims;
      - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of any correspondence; and/or
      - (iv) complying with applicable law in administering, processing, handling and/or dealing with my claims.
    - (b) all insurer(s) who have insured vehicles involved in this accident and the insurers' lawyers/law firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above purposes; and
    - (c) my Personal Information may be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be used outside of Singapore, for one or more of the above purposes.

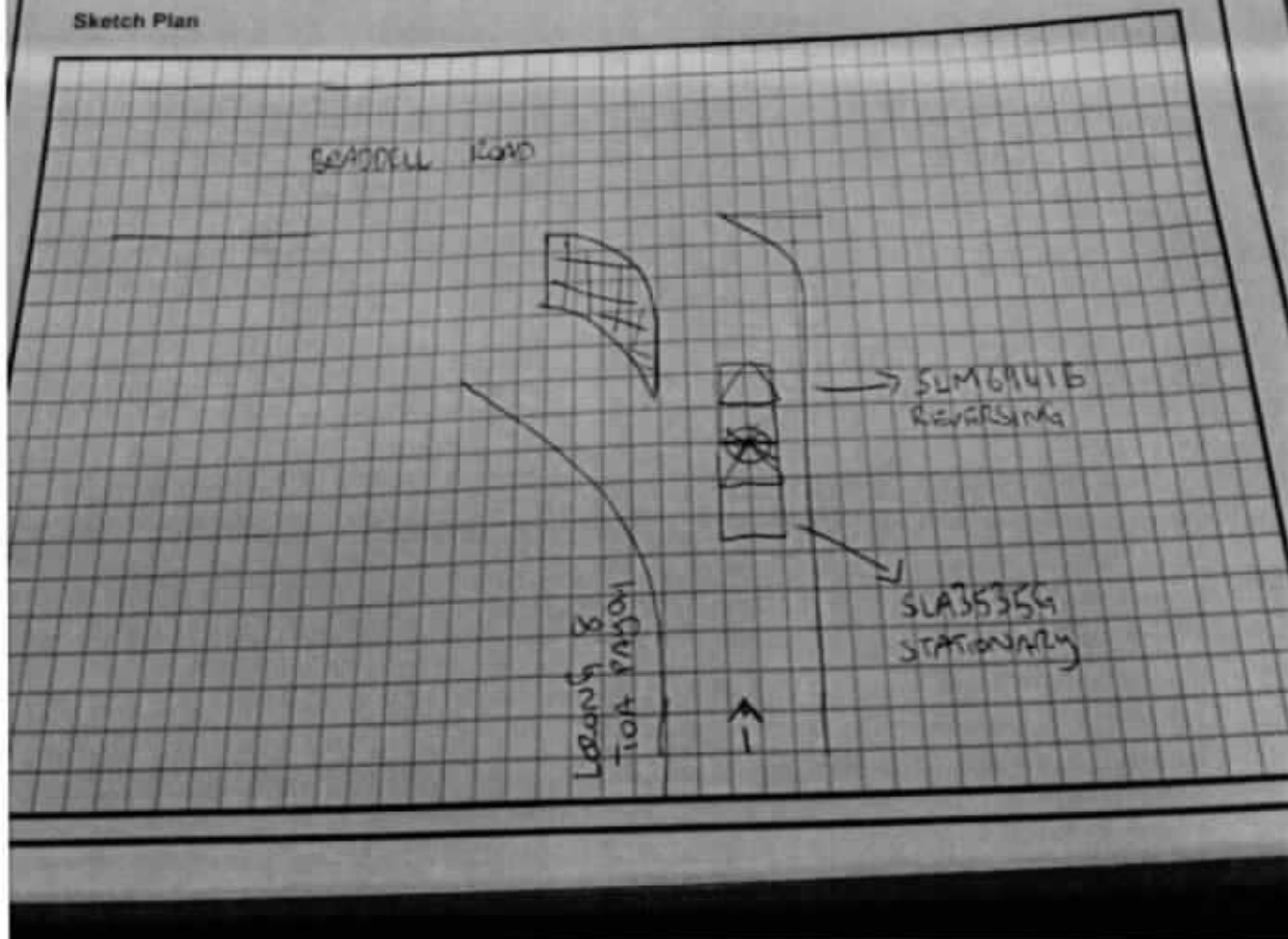
VERIFIED BY AJAX MARS  
REPORTING OFFICER  
MOHAMMAD SULHANI BIN  
MOHD AFFANDI

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre  
Personnel

### Sketch Plan





ACCIDENT STATEMENT (2000 characters)

I (SLA3535G) was stationary along Lorong 8 toa payoh, waiting to turn out to Braddell road when suddenly a car (SLM6961B) in front, reversed and hit onto me. The back of the car make contact with the front of my car. The driver came out and admitted that it was his fault as he didn't noticed that there was a vehicle behind him while he was reversing. No injuries involved.

Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -  
MOHAMMAD SULHANDI BIN MOH AFFANDI

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

10 April 2018 at 12:20 PM

Date/Time:

10 April 2018 at 12:20 PM

TC AUTOCLINIC PTE LTD  
25 LENG KEE ROAD  
SINGAPORE 159097

ESTIMATE : ACCIDENT/BODY REPAIRS  
WORKSHOP : LENG KEE  
CONTACT NO : 67038511  
REFERENCE : 092/IC/TCAC/CCR/2018  
DATE : 11-APR-2018

EQ INSURANCE COMPANY LIMITED  
5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEX S(069110)  
TEL : 62239433  
FAX : 62234190  
ATTN : MOTOR CLAIM MANAGER

OWNER'S NAME : MISS ENG SIEW CHOO  
ADDRESS : 30 TANAH MERAH KECIL ROAD  
#02-09  
S(465558)  
TELEPHONE NO : 82883535/91080079

TYPE OF CLAIM : COMPREHENSIVE CLAIM  
POLICY NO : DMPPHQ18-000365  
VEHICLE NO : SLA3535G  
MODEL CODE : FDRARBZJ11EWAFJJ-  
MODEL/YEAR : NISSAN QASHQAI 2.0 MY2014  
ENGINE NO : MR20396266W  
CHASSIS NO : SJNFBAJ11U1582519  
MILEAGE : 30842 KM  
DATE IN : 11/04/2018  
LIABILITY : 0.00  
EXCESS CLAUSE : 500.00  
ESTIMATE BY : SHAWN CHUA CHU RONG  
ACCIDENT DATE : 09/04/2018

TC AUTOCLINIC PTE LTD  
25 LENG KEE ROAD  
SINGAPORE 159097

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLA3535G

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 CON1	PERFORM VEHICLE ELECTRONIC SYSTEM DIAGNOSIS, INTERROGATION & REPROGRAM MODULE WITH CONSULT	240.00	✓
2 FHI	FOCUS & ADJUST H/LAMP, RESET HORIZONTAL & VERTICAL ALIGNMENT TO FACTORY SPECIFICATION	48.00	✓
3 NPI	SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS	60.00	✓
4 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	<del>240.00</del> 120	✓
5 SEAL1	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	<del>200.00</del> 100	✓
6 WHI	CHECK & INSPECT WIRE HARNESS FOR DAMAGE & OPEN/ SHORT CIRCUIT, REPAIR WHEN NECESSARY	240.00	X
7 ZZ/001	RENEW FRONT BUMPER, LEFT HEADLAMP, HOOD, FRONT LEFT FENDER, TRIM, GRILLE ETC. PANELS & REPAIR	<del>1950.00</del> 1170	✓
8 ZZ/002	RESPRAY FRONT BUMPER, HOOD, FRONT LEFT FENDER, FRONT LEFT DOOR ETC	<del>1000.00</del> 750	✓
9 ZZ/003	QC, RETUNE & CONSULT CHECK		
10 ZZ/004	COMPLIMENTARY WASH & VACUUM		
TOTAL LABOUR CHARGES		3978.00	

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLA3535G

		DAMAGED PARTS & PRICES		
S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST S/NETT REMARKS
1	FENDER TRIM	63811-4EAOA	483.00	? X Svc
2	NISSAN EMBLEM	62890-4EAOA	73.60	RM / ✓
3	HOOD REAR SEAL	65810-4EAOA	59.30	X NN
4	HOOD FRONT SEAL	65820-4EAOA	89.00	X NN
5	HOOD	F5100-4EAAA	961.40	MA / ✓
6	LEFT FENDER	F3101-4EAMB	622.70	R
7	LEFT AIR GUIDE	21559-4EB6A	63.00	? X NN
8	GRILLE	62310-4EA1A	498.30	CRA - ✓
9	LEFT REINFORCEMENT STAY	F2215-4EAMA	123.70	} X NN
10	RIGHT REINFORCEMENT STAY	F2214-4EAMA	173.10	
11	REINFORCEMENT	F2030-4ENMA	675.40	
12	ENERGY ABSORBER	62090-4EA1B	195.70	
13	ARMATURE	62030-HV51A	337.70	
14	LOWER ENERGY ABSORBER (\$62.20 EA X 2)	62090-4EA0C	124.40	
15	LEFT BUMPER BRACKET	62223-4EAOA	20.90	RM / ✓
16	RIGHT BUMPER BRACKET	62222-4EAOA	20.90	? X NN
17	FRONT BUMPER	62022-4EAOH	614.60	DC - ✓
18	LEFT FOG LAMP COVER	62257-4EA0C	74.70	? X NN
19	TOW HOOK COVER	622A0-4EAOA	19.30	? X NN
20	LEFT FOG LAMP	26150-8992B		258.00 ? X NN
21	LEFT HEADLAMP	26060-4EA0B	1617.00	CM / ✓
SUB TOTAL			6847.70	0.00 258.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			1369.54	0.00 0.00
GRAND TOTAL			5478.16	0.00 258.00
OVERALL TOTAL			5736.16	

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLA3535G

		DAMAGED PARTS & PRICES		
S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST S/NETT REMARKS

LEGEND: REMARKS( OK ) = APPROVED, REMARKS( X ) = NOT APPROVED

TC AUTOCLINIC PTE LTD  
25 LENG KEE ROAD  
SINGAPORE 159097

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SLA3535G

TOTAL LABOUR CHARGES	3978.00
TOTAL SPARE PARTS CHARGES	5736.16
GRAND TOTAL	9714.16 * 9716.16

\* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	: Rasul - Hp 90010068
SURVEYED DATE	: 19/04/18 @ 1030
AUTHORIZED DATE	:
EXCESS CLAUSE	: 500.00 6 days
LIABILITY	: 0.00
REMARKS	: EXCESS: TBA REVERT Resurvey by paint

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

TC AUTOCLINIC PTE LTD  
25 LENG KEE ROAD  
SINGAPORE 159097

FINALIZED : ACCIDENT/BODY REPAIRS  
WORKSHOP : LENG KEE  
CONTACT NO : 67038511  
REFERENCE : 092/IC/TCAC/CCR/2018  
DATE : 11-APR-2018

EQ INSURANCE COMPANY LIMITED  
5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEX S(069110)  
TEL : 62239433  
FAX : 62234190  
ATTN : MOTOR CLAIM MANAGER

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VEHICLE NO : SLA3535G  
MODEL CODE : FDRARBZJ11EWAFJJ-  
MODEL/YEAR : NISSAN QASHQAI 2.0 MY2014  
ENGINE NO : MR20396266W  
CHASSIS NO : SJNFBAJ11U1582519  
MILEAGE : 30842 KM  
DATE IN : 11/04/2018  
LIABILITY : 0.00  
EXCESS CLAUSE : 0.00  
ESTIMATE BY : SHAWN CHUA CHU RONG  
ACCIDENT DATE : 09/04/2018

TC AUTOCLINIC PTE LTD  
25 LENG KEE ROAD  
SINGAPORE 159097

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLA3535G

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	CON1	PERFORM VEHICLE ELECTRONIC SYSTEM DIAGNOSIS, INTERROGATION & REPROGRAM MODULE WITH CONSULT	240.00	240.00
2	FHI	FOCUS & ADJUST H/LAMP, RESET HORIZONTAL & VERTICAL ALIGNMENT TO FACTORY SPECIFICATION	48.00	48.00
3	NPI	SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS	60.00	60.00
4	RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	240.00	120.00
5	SEAL1	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	200.00	100.00
6	WHI	CHECK & INSPECT WIRE HARNESS FOR DAMAGE & OPEN/ SHORT CIRCUIT, REPAIR WHEN NECESSARY	240.00	.00
7	ZZ/001	RENEW FRONT BUMPER, LEFT HEADLAMP, HOOD, GRILLE REPAIR FRONT LEFT FENDER	1950.00	1170.00
8	ZZ/002	RESPRAY FRONT BUMPER, HOOD, FRONT LEFT FENDER	1000.00	750.00
9	ZZ/003	QC, RETUNE & CONSULT CHECK		
10	ZZ/004	COMPLIMENTARY WASH & VACUUM		
TOTAL LABOUR CHARGES			3978.00	2488.00



TC AUTOCLINIC PTE LTD  
25 LENG KEE ROAD  
SINGAPORE 159097

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLA3535G

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
			NETT	LIST	S/NETT	
1	HOOD ROD GROMMET (SUPPLEMENTARY) <i>nke</i>	65773-5FA0A	2.50			OK (CP)
2	FENDER TRIM	63811-4EA0A	483.00			X
3	NISSAN EMBLEM	62890-4EA0A	73.60			OK
4	HOOD REAR SEAL	65810-4EA0A	59.30			X
5	HOOD FRONT SEAL	65820-4EA0A	89.00			X
6	HOOD	F5100-4EAAA	961.40			OK
7	LEFT FENDER	F3101-4EAMB	622.70			X
8	LEFT AIR GUIDE	21559-4EB6A	63.00			X
9	GRILLE	62310-4EA1A	498.30			OK
10	LEFT REINFORCEMENT STAY	F2215-4EAMA	123.70			X
11	LEFT FOG LAMP	26150-89928			258.00	X
12	LEFT HEADLAMP	26060-4EA0B	1617.00			OK
13	RIGHT REINFORCEMENT STAY	F2214-4EAMA	173.10			X
14	REINFORCEMENT	F2030-4ENMA	675.40			X
15	ENERGY ABSORBER	62090-4EA1B	195.70			X
16	ARMATURE	62030-HV51A	337.70			X
17	LOWER ENERGY ABSORBER (\$62.20 EA X 2)	62090-4EA0C	124.40			X
18	LEFT BUMPER BRACKET	62223-4EA0A	20.90			OK
19	RIGHT BUMPER BRACKET	62222-4EA0A	20.90			X
20	FRONT BUMPER	62022-4EA0H	614.60			OK
21	LEFT FOG LAMP COVER	62257-4EA0C	74.70			X
22	TOW HOOK COVER	622A0-4EA0A	19.30			X
SUB TOTAL			3788.30	0.00	0.00	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			757.66	0.00	0.00	
GRAND TOTAL			3030.64	0.00	0.00	

TC AUTOCLINIC PTE LTD  
25 LENG KEE ROAD  
SINGAPORE 159097

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLA3535G

		DAMAGED PARTS & PRICES			
S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT REMARKS
OVERALL TOTAL			3030.64		

LEGEND: REMARKS( OK ) = APPROVED, REMARKS( X ) = NOT APPROVED

TC AUTOCLINIC PTE LTD  
25 LENG KEE ROAD  
SINGAPORE 159097

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SLA35356

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NETT ITEM	3788.30
LESS 20.00%	-757.66
NETT AMOUNT	3030.64

LIST ITEM	0.00
LESS 30.00%	0.00
LIST AMOUNT	0.00

SPECIAL NETT ITEM	0.00
LESS .00%	0.00
SPECIAL NETT AMOUNT	0.00

TOTAL LABOUR CHARGES	2488.00
TOTAL SPARE PARTS CHARGES	3030.64

TOTAL CHARGES	5518.64
ADD 7 % GST	386.30

GRAND TOTAL	5904.94
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## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 14 May 2018 11:00 AM  
**To:** 'Shawn Chua'; Rasul (LKKAUTO)  
**Cc:** SUR  
**Subject:** RE: SLA3535G Finalized Claim

Dear Shawn,

Confirmed \$5,518.64 before GST @ 6 working days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shawn Chua [mailto:shawnychua@tanchong.com]  
**Sent:** Saturday, 12 May 2018 8:15 AM  
**To:** Rasul (LKKAUTO) <Rasul@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** SLA3535G Finalized Claim

Good morning.

Attached is **SLA3535G finalized claim**.

Kindly reply so that I can close the case soon.

Thank you very much for your time & assistance.

Regards,

Shawn Chua  
Service Executive  
TC AutoClinic Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
DID: +65 67038515  
HP: +65 96450023  
Fax: +65 64795019




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CS/EQ18007069/R1vbe2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 22-05-2018	
			Code : EQI	
<b>1. Policy Particulars :- OWN DAMAGE</b>				
Insured Veh.			Veh. Inspected	SLA 3535G
Policy No.	DMPPHQ18-000365		Coverage (\$)	0.00
Claim No.	DM18HO00935-JG		Excess (\$)	0.00
Assign From	JOEL GOH		Assign Date	16/04/2018
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	NISSAN QASHQAI 2.0		c.c	1997
Engine No.	HIDDEN		Year of Reg.	2016
Chassis No.	SJNFBAJ11U1582519		Colour	GREY
Odometer	31332		Steering	IN ORDER
Brakes	IN ORDER		Modification	SPORTS RIM
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	225/45 R19	CONTINENTAL	6 mm	
L/H Front Tyre	225/45 R19	CONTINENTAL	6 mm	
R/H Rear Tyre	225/45 R19	CONTINENTAL	6 mm	
L/H Rear Tyre	225/45 R19	CONTINENTAL	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	09/04/2018		Inspection Date	19/04/2018
Survey held at	TC AUTOCLINIC PTE LTD 25 LENG KEE RD SINGAPORE 159097			
<b>5a. Remarks</b>				
A)THE MARKET VALUE IS S\$89,000.00(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR			6 Working Days	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLA 3535G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FENDER TRIM (N)	SERVICEABLE	483.00	-
1	NISSAN EMBLEM (N)	NECESSARY	73.60	73.60
1	HOOD REAR SEAL (N)	NOT NECESSARY	59.30	-
1	HOOD FRONT SEAL (N)	NOT NECESSARY	89.00	-
1	HOOD (N)	BENT	961.40	961.40
1	LEFT FENDER (N)	TO REPAIR SEE LABOUR	622.70	-
1	LEFT AIR GUIDE (N)	NOT NECESSARY	63.00	-
1	GRILLE (N)	CRACKED	498.30	498.30
1	LEFT REINFORCEMENT STAY (N)	NOT NECESSARY	123.70	-
1	RIGHT REINFORCEMENT STAY (N)	NOT NECESSARY	173.10	-
1	REINFORCEMENT (N)	NOT NECESSARY	675.40	-
1	ENERGY ABSORBER (N)	NOT NECESSARY	195.70	-
1	ARMATURE (N)	NOT NECESSARY	337.70	-
2	LOWER ENERGY ABSORBER @\$62.20 (N)	NOT NECESSARY	124.40	-
1	LEFT BUMPER BRACKET (N)	NECESSARY	20.90	20.90
1	RIGHT BUMPER BRACKET (N)	NOT NECESSARY	20.90	-
1	FRONT BUMPER (N)	DEFORMED	614.60	614.60
1	LEFT FOG LAMP COVER (N)	NOT NECESSARY	74.70	-
1	TOW HOOK COVER (N)	NOT NECESSARY	19.30	-
1	LEFT HEADLAMP (N)	CRACKED	1,617.00	1,617.00
1	HOOD ROD GROMMET (N) (ADDITIONAL)	NECESSARY	2.50	2.50
	LESS 20% DISCOUNT		-1,370.04	-757.66
			5,480.16	3,030.64
<b>SPECIAL NETT ITEMS</b>				
1	NUMBER PLATE & HOLDER INCLUDING PARTS (SN)	BENT	60.00	60.00
1	LEFT FOG LAMP (SN)	NOT NECESSARY	258.00	-
			318.00	60.00

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	PERFORM VEHICLE ELECTRONIC SYSTEM DIAGNOSIS, INTERROGATION & REPROGRAM MODULE WITH CONSULT.		240.00	240.00
	FOCUS & ADJUST H/LAMP, RESET HORIZONTAL & VERTICAL ALIGNMENT TO FACTORY SPECIFICATION.		48.00	48.00
	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL.		240.00	120.00
	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA.		200.00	100.00
	CHECK & INSPECT WIRE HARNESS FOR DAMAGE & OPEN / SHORT CIRCUIT, REPAIR WHEN NECESSARY.	NOT NECESSARY	240.00	-
	RENEW FRONT BUMPER, LEFT HEADLAMP, HOOD, FRONT LEFT FENDER, TRIM, GRILLE ETC, PANELS, REPAIR. INCLUSIVE OF THE REPAIR OF LEFT FENDER.		1,950.00	1,170.00
	RESPRAY FRONT BUMPER, HOOD, FRONT LEFT FENDER, FRONT LEFT DOOR ETC.		1,000.00	750.00
	QC, RETUNE & CONSULT CHECK (NPA)		-	-
	COMPLIMENTARY WASH & VACUUM (NPA)		-	-
			3,918.00	2,428.00
	<b>GRAND TOTAL</b>		<b>9,716.16</b>	<b>5,518.64</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>5,518.64</b>

Report Ref No. CS/EQ18007069/R1vbe2

**MOHAMMED RASUL BIN MOHD YUNUS**

Automotive Assessor

**ADRIAN LING WAI PING****B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI**

Licensed Appraiser

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