

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Monday, 23 April, 2018 2:37 PM
To: 'GERALD POH WEE BIN'
Cc: 'MT_Claim_SG'; Olivia Lau (LKKAUTO)
Subject: RE: Our Ref: 16/16/16/VP05/019420 SBZ9927G & SJM8796Y - Accident Date : 08.11.2016 - TP claim - Liability status ***LKK REF:CC4/LPC16021905/Kwb3
Attachments: SBZ9927G - DV.pdf

Dear Gerald,

As spoken, there will not be an issues on the amount in wording in DV submitted by TP repairer.

As such we will process to submit our report.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAUTO)
Sent: Tuesday, 17 April, 2018 11:12 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: Our Ref: 16/16/16/VP05/019420 SBZ9927G & SJM8796Y - Accident Date : 08.11.2016 - TP claim - Liability status ***LKK REF:CC4/LPC16021905/Kwb3

Dear Gerald,

As spoken, we just receive TP discharge voucher.

As such we will process to settle the matter.

Dear Shu Pei

Kindly reopen the file

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Thursday, 25 January, 2018 3:04 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: Our Ref: 16/16/16/VP05/019420 SBZ9927G & SJM8796Y - Accident Date : 08.11.2016 - TP claim - Liability status ***LKK REF:CC4/LPC16021905/Kwb3

Dear Gerald,

We refer to the above matter.

Be informed that till date TP's repairer did not return discharge voucher since 29 March 2017 .

Please be inform that we had given 10 days' notice to TP repairer. However, there is no response from TP repairer.

In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 16 March, 2017 12:53 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 16/16/16/VP05/019420 SBZ9927G & SJM8796Y - Accident Date : 08.11.2016 - TP claim - Liability status ***LKK REF:CC4/LPC16021905/Kwb3

Dear Vivian,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

Sent: Tuesday, 7 March, 2017 2:38 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: Our Ref: 16/16/16/VP05/019420 SBZ9927G & SJM8796Y - Accident Date : 08.11.2016 - TP claim - Liability status ***LKK REF:CC4/LPC16021905/Kwb3

Dear Gerald,

DOA on 8 November. Our surveyor survey the vehicle on 17 November (Friday) . Downtime 2days.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, 7 March, 2017 2:34 PM

To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 16/16/16/VP05/019420 SBZ9927G & SJM8796Y - Accident Date : 08.11.2016 - TP claim - Liability status ***LKK REF:CC4/LPC16021905/Kwb3

Dear Vivian,

So it should be \$450.00 for rental and not \$750.00.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]
Sent: Tuesday, 7 March, 2017 2:30 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: Our Ref: 16/16/16/VP05/019420 SBZ9927G & SJM8796Y - Accident Date : 08.11.2016 - TP claim - Liability status ***LKK REF:CC4/LPC16021905/Kwb3

Dear Gerald

Surveyor recommended 3 day for LOR. \$150 per day.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Tuesday, 7 March, 2017 2:25 PM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: 16/16/16/VP05/019420 SBZ9927G & SJM8796Y - Accident Date : 08.11.2016 - TP claim - Liability status ***LKK REF:CC4/LPC16021905/Kwb3

Dear Vivian,

Your surveyor had recommended 3 days and based on \$150.00 per day, the amount should be \$450.00 for loss of use.

Please confirm.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Tuesday, 7 March, 2017 12:48 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Zayyer (LKKAuto)

Subject: RE: Our Ref: 16/16/16/VP05/019420 SBZ9927G & SJM8796Y - Accident Date : 08.11.2016 - TP claim - Liability status ***LKK REF:CC4/LPC16021905/Kwb3

Your Ref: 16/16/16/VP05/019420

Our Ref : CC4/LPC16021905/Kwb3

Dear Gerald,

Accident Involving SJM 8796Y & SBZ 9927G along CHANGI AIRPORT CARPARK on 08/11/2016

We refer to the above matter

This accident happened when OID collided parked TP. Liability is 100%

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to repairer **Mbm Wheelpower Pte Ltd** is as follows:-

	Amount Claimed	Amount Revised
1. Cost of Repair	S\$ 14,425.75	S\$ 4,801.10
2. Loss Of RENTAL (\$150.00 x 5 Days) S\$	900.00	S\$ 750.00 (Surveyor recommend 3 Days)
3. LTA Search	S\$ 5.35	S\$ 5.35
	S\$ 15,331.10	S\$ 5,556.45

Amount of claim at liability 100% S\$ 5,556.45

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Saturday, 19 November, 2016 9:06 AM

To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Subject: RE: Our Ref: 16/16/16/VP05/019420 SBZ9927G & SJM8796Y - Accident Date : 08.11.2016 - TP claim - Liability status ***LKK REF:CC4/LPC16021905/Kwb3

Dear Shu Pei,

We attached a copy of our insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, 18 November, 2016 4:13 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; ERIC WOO JUN KIAT; Lionel Chua Forwarding; ONG LI LI; Admin A; Vivian Lau (LKKAUTO); Zayyer (LKKAUTO); Hsiao Tong (LKKAUTO)

Subject: RE: Our Ref: 16/16/16/VP05/019420 SBZ9927G & SJM8796Y - Accident Date : 08.11.2016 - TP claim - Liability status ***LKK REF:CC4/LPC16021905/Kwb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SBZ 9927G at M/s Mbm Wheelpower Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)

Sent: Thursday, 17 November, 2016 9:09 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: Our Ref: 16/16/16/VP05/019420 SBZ9927G & SJM8796Y - Accident Date : 08.11.2016 - TP claim - Liability status

Dear Mr Gerald,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 17 November, 2016 8:17 AM

To: Ashley Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Our Ref: 16/16/16/VP05/019420 SBZ9927G & SJM8796Y - Accident Date : 08.11.2016 - TP claim - Liability status

Dear Ashley,

Kindly take note of the arrangement.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Kenneth Cornelius [<mailto:kenneth@mbmwheelpower.com.sg>]

Sent: Wednesday, 16 November, 2016 6:53 PM

To: ERIC WOO JUN KIAT; sulaiman@mbmwheelpower.com.sg

Cc: MT_Claim_SG; 'Chloe'; 'Keji'; 'Khaiyan'

Subject: RE: Our Ref: 16/16/16/VP05/019420 SBZ9927G & SJM8796Y - Accident Date : 08.11.2016 - TP claim - Liability status

Hi Eric,

We are agreeable to appoint Rasul from LKK to survey the above vehicle.

I will liaise directly with LKK for tomorrow arrangement once the vehicle is in our workshop.

Thank you

Best Regards,

Kenneth

MBM Wheelpower Pte Ltd

176 Sin Ming Drive
#01-11/14/15/16
Sin Ming Autocare
Singapore 575721

hp: +65 81387188
tel : +65 66430983
fax : +65 64529823
email: kenneth@mbmwheelpower.com.sg

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: 16 November, 2016 5:14 PM

To: kenneth@mbmwheelpower.com.sg; sulaiman@mbmwheelpower.com.sg

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 16/16/16/VP05/019420 SBZ9927G & SJM8796Y - Accident Date : 08.11.2016 - TP claim - Liability status

Dear Kenneth,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Kindly note that the accident happened on **8 November 2016**.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.252 | Fax: (65) 6296 2706

From: Kenneth Cornelius [<mailto:kenneth@mbmwheelpower.com.sg>]

Sent: Monday, November 14, 2016 7:20 PM

To: CHEW BENG KEE

Cc: chloe@kbsmotorsports.com.sg; sulaiman@mbmwheelpower.com.sg; 'Keji'; 'Khaiyan'

Subject: SBZ9927G & SJM8796Y - Accident Date : 09.11.2016 - TP claim - Liability status

Dear Sir / Madam,

Appreciate if you can advise us on the Liability status for the below loss as we would like to proposed for a Direct Settlement.

Attached is our Repair Estimate for your kind perusal.

Our Client's Vehicle Number:	SBZ9927G
LON PAC Vehicle Number:	SJM8796Y
Date/Time of Loss:	09/11/2016 04:00HRS

Kindly arrange your surveyor to survey this vehicle at **176 Sin Ming Drive #01-11/14/15/16, S575721.**

– Please contact Kenneth at 66430983 / 81387188 or Lionel at 98795688 for the survey arrangement as the vehicle is currently with Owner.

Thank you

Best Regards,

Kenneth
MBM Wheelpower Pte Ltd

176 Sin Ming Drive
#01-11/14/15/16
Sin Ming Autocare
Singapore 575721

hp: +65 81387188
tel : +65 66430983
fax : +65 64529823
email: kenneth@mbmwheelpower.com.sg