

## Thin Thin (LKKAUTO)

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**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Thursday, 3 May 2018 4:59 PM  
**To:** Thin Thin (LKKAUTO)  
**Subject:** RE: ACCIDENT ON 22/04/2018 INVOLVING VEHICLES SKN 6463D AND EH 333M

Hi Thin Thin,

please proceed with rejection based on the video in our insured's favor.

thanks,  
**Saliha Syed Yusoff**  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]  
**Sent:** Thursday, April 26, 2018 3:57 PM  
**To:** Syed-Yusoff, Saliha  
**Subject:** ACCIDENT ON 22/04/2018 INVOLVING VEHICLES SKN 6463D AND EH 333M  
**Importance:** High

Your Ref: 4189677378SG  
Our Ref: CC3/AIG18007480/Aub3

Dear Saliha,

**ACCIDENT ON 22/04/2018 INVOLVING VEHICLES SKN 6463D AND EH 333M**

We refer to the above matter.

We have reviewed the video footage. Based on our insured video footage, TP is encroaching into our insured lane while turning.

As such, we intend to reject the claim and kindly let us have your instruction / approval please.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Thin Thin (LKKAuto)

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**From:** Thin Thin (LKKAuto)  
**Sent:** Friday, 20 April 2018 9:48 AM  
**To:** 'Sharon'  
**Cc:** Vivian Lau (LKKAuto); riza@ow.sg  
**Subject:** RE: CHECK LIABILITY- Accident involving SLG2135C and SLW5695Z on 10/04/18 \*\*\* LKK REF: CC6/AIG18007059/ua3  
**Attachments:** accident location SLW 5695Z.jpg; Video - Accident (online-video-cutter.com).mp4

"Without Prejudice"

Dear Sharon,

### ACCIDENT ON 10/04/2018 INVOLVING VEHICLES SLW 5695Z AND SLG 2135

We refer to the below matter.

Our insured has reiterated that the accident was caused due to the negligence of your client.

From the video, it can be seen that our insured vehicle was keeping to the left within his lane and it was your client driver who cut into our insured driver's lane.

Attached herewith our insured's video footage from our insured for your perusal.

Under such a circumstances, we are denying liability and unable to look into your client's claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

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**From:** Sharon [mailto:[sharon@ow.sg](mailto:sharon@ow.sg)]  
**Sent:** Friday, 20 April 2018 9:26 AM  
**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; riza@ow.sg  
**Subject:** Re: CHECK LIABILITY- Accident involving SLG2135C and SLW5695Z on 10/04/18 \*\*\* LKK REF: CC6/AIG18007059/ua3

Without Prejudice

Dear Thin Thin,

Please find the below link for video footage.

[https://www.dropbox.com/s/bcrpsam4v7tgcg5/20180410\\_194244.avi?dl=0](https://www.dropbox.com/s/bcrpsam4v7tgcg5/20180410_194244.avi?dl=0)

Thank you.

Best Regards,

Sharon Ten

Claims Executive

Tel: +65 6484-9919 (ext.106)

Fax: +65 6481-1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax: (+65) 6472 2112 |

Branch: 9A Serangoon North Ave 5 Singapore 554500 | Tel: (+65) 6484 9919 | Fax: (+65) 6481 1011 |

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On 20-Apr-18 9:22 AM, Sharon wrote:

Without Prejudice

Dear Thin Thin,

Please send us the video footage as stated in your insured's statement too.

Enclosed the video footage for your perusal.

Thank you.

Best Regards,

Sharon Ten

Claims Executive

Tel: +65 6484-9919 (ext.106)

Fax: +65 6481-1011

OPTIMA WERKZ PTE LTD

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On 19-Apr-18 2:51 PM, Thin Thin (LKKAuto) wrote:

"Without Prejudice"

Dear Riza,

**ACCIDENT ON 10/04/2018 INVOLVING VEHICLES SLW 5695Z AND SLG 2135**

We refer to the below matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence to substantiate either party's version. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage as stated in your client statement in order to seek further instruction from our principal.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

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**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, 17 April 2018 11:03 AM

**To:** Riza <[riza@ow.sg](mailto:riza@ow.sg)>

**Cc:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>; winson@ow.sg; Vivian Lau (LKKAuto)

<[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments

<[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** RE: CHECK LIABILITY- Accident involving SLG2135C and SLW5695Z on 10/04/18

\*\*\* LKK REF: CC6/AIG18007059/ua3

Dear Sir /Madam,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Riza [<mailto:riza@ow.sg>]

Sent: Tuesday, 17 April, 2018 9:36 AM

To: Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

Cc: Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>; [winson@ow.sg](mailto:winson@ow.sg)

Subject: CHECK LIABILITY- Accident involving SLG2135C and SLW5695Z on 10/04/18

Dear all,

Please advise us the liability as soon as possible.

Thanks

--

Best Regards,

Riza (Ms)

Claims Executive

Tel: +65 6484-9919 (ext.105)

Fax: +65 6481-1011

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Head office: 6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax: (+65) 6472 2112 |

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On 4/13/2018 10:57 AM, Riza wrote:

> Hi Catherine,

>

> As per tele-conversation this morning, please arrange for survey only

> on Monday at 10AM.

>

> Thanks

>

--

Best Regards,

Riza (Ms)

Claims Executive

Tel: +65 6484-9919 (ext.105)

Fax: +65 6481-1011

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