

INS. CASE OWNER:

Lalisha

CC6 / III1800

7054, R1 pa3 9

LKK:

IDAC:

Surveyor:

PASUL

DOI:

ASSIGNMENT

19/4/18

Date / Time:

17.04.18

Registered in Merimen:

17.04.18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJX 5046R

Claim No.:

Name of Insured:

THE TITULAR BOMB CARPENTER ARCHITECTS

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Wah Nguan

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

96522402

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SPM 7422



INSRS:

WSP:

Tel:

Liability:

RMKS:

Charm's Customcraft



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

26/4

CHT

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

27/4/18

SPM 7422 X: SJX 5046R - X

Rec'd TP video.
Sent TP video & seek 100% liability

TP ✓ 100%.

Email to GREDIS

Prepares to type monelata

RECEIVED 02 JUL 2018

Fire pass to Mei Kuan to close

* BV use connection app.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(

Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

140.40

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

360.00

(\$

60

x

6

days)

Loss of Income (LOI):

S\$

-

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

Legal Cost

S\$

-

Total:

S\$

1774.40

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1774.40

Name 1:

Chorn's Customcraft

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

Payee 3: (Strike if N.A.)

S\$

-

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC6/III18007054/R1pa3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 17-04-2018		
		Code : III2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJX 5046R	Veh. Inspected	SKM 7421Z	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	17/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	11/04/2018	Inspection Date	19/04/2018	
Survey held at	CHARN'S CUSTOMCRAFT BLK 1010 BUKIT MERAH LANE 3 #01-105 SINGAPORE 159724			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M

DA/III(SJX5046R)
DOA: 11/04/2018@1850

INDIA INTERNATIONAL INSURANCE PTE LTD

16/04/2018

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM
ESTIMATE COST OF REPAIR FOR VEHICLE NO:
SKM 7421 Z - TOYOTA YARIS E AUTO
CHASSIS NO: MR054HY9104020679 (2007)

Alignment

\$ 60.00

Labour to repair and respray rear rim RH

\$ 100.00 ~~60~~

Labour to jacking, panel beating, repair and straighten
rear bumper, rear bumper spoiler, rear fender RH, rear
door and RH rocker panel garnish.

\$ ~~500.00~~ 400

Putty and respray rear bumper, rear bumper spoiler, rear
fender RH, rear door and RH rocker panel garnish.

\$ ~~1,000.00~~ ~~800~~

\$ 1,660.00

ADD 7% GST

\$ 116.20

\$ 1,776.20

Note: The above is an estimate only. IF other parts requested
during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

.....

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul
Hp 90010068
5 days
p/p

19/04/18 @ 1150

Resurvey after
repair

Hsiao Tong (LKKAuto)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Thursday, 21 June 2018 11:57 AM
To: Rasul (LKKAuto)
Cc: SUR; Hsiao Tong (LKKAuto)
Subject: Finalization - SKM 7421 Z - Toyota Yaris
Attachments: FINALIZATION.pdf; IMG_6738.JPG; IMG_6739.JPG

Importance: High
Sensitivity: Confidential

Hi

Kindly find attached for finalization.

Labour only: \$1320.00 (before GST)

Please confirm

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M

DA/III(SJX5046R)
DOA: 11/04/2018@1850

INDIA INTERNATIONAL INSURANCE PTE LTD

16/04/2018

ATTN: THE MOTOR CLAIMS DEPT

THIRD PARTY CLAIM
ESTIMATE COST OF REPAIR FOR VEHICLE NO:
SKM 7421 Z - TOYOTA YARIS E AUTO
CHASSIS NO: MR054HY9104020679 (2007)

Alignment

\$ 60.00

Labour to repair and respray rear rim RH

\$ ~~100.00~~ 60

Labour to jacking, panel beating, repair and straighten
rear bumper, rear bumper spoiler, rear fender RH, rear
door and RH rocker panel garnish.

\$ ~~500.00~~ 400

Putty and respray rear bumper, rear bumper spoiler, rear
fender RH, rear door and RH rocker panel garnish.

\$ ~~1,000.00~~ 800

\$ 1,660.00

ADD 7% GST

\$ 116.20

\$ 1,776.20

Note: The above is an estimate only. IF other parts requested
during the course of repair, we will inform you accordingly.

All parts are subject to availability.

CHARN'S CUSTOMCRAFT

[Signature]

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul
Hp 90010068
5 days
p/p

19/04/18 @ 1150

Resury after
repair

Lab only: 1320 /-

Hsiao Tong (LKKAUTO)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Friday, 27 April 2018 11:11 AM
To: Hsiao Tong (LKKAUTO)
Subject: FW: SKM7421Z : Car cam - Accident footage

Hi Hsiao Tong

As requested, pls click the below for video footage.

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M



20180411_190006_NF.mp4

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 27 April 2018 11:45 AM
To: 'lalitha@iii.com.sg'
Subject: Your Ref: MC2018/2318 *LKK REF: CC6/III18007054/R1pa3 [ACCIDENT INVOLVING SJX 5046R & SKM 7421Z ON 11/04/2018]
Attachments: SKM 7421Z vs SJX 5046R - TP VIDEO.mp4

Hi Lalitha,

We refer to the above matter.

Attached here with a copy of video footage from third party for your easy reference. The video shows that our insured driver changed lane and collided with third party who was driving within his own lane. Liability is not in our driver favour.

We have seek mandate on liability via Merimen.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	17 Apr 2018 10:32	Clim Veh Model Changed	(200950) TOYOTA YARIS 1.5 E (A).	[A] HOW MEI KWAN
2	17 Apr 2018 10:32	Clim Created	Reg No: SKM7421Z, Acct Date: 2018/04/11, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ), Workshop: Charn's Customcraft (HQ)	[A] HOW MEI KWAN
3	17 Apr 2018 10:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	17 Apr 2018 10:32	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2018/04/26	[A] HOW MEI KWAN
5	17 Apr 2018 10:32	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	17 Apr 2018 10:33	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	17 Apr 2018 10:33	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	23 Apr 2018 14:24	Label Removed	(30651):Vehicle Not In.	[A] Lau Shu Pei
9	23 Apr 2018 14:24	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] Lau Shu Pei
10	23 Apr 2018 14:25	Adj Rpt Initiated		[A] Lau Shu Pei
11	23 Apr 2018 14:25	Clim Dtl Modified	JPJ Reg. Date: -> 2007/03/09.	[A] Lau Shu Pei
12	23 Apr 2018 14:25	Clim Details Notified		[A] Lau Shu Pei
13	25 Apr 2018 11:28	Label Removed	(30650):Non-Reporting.	[A] HOW MEI KWAN
14	27 Apr 2018 11:44	Adj Mandate Request	Cur,Req:0.00;PODS Liability: 100% Remarks: Third party video had been sent to you via email. The video shows that our Insured driver changed lane and collided with third party who was driving within his own lane. Liability is not in our driver favo	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Acc Type	Acc Name	Call Center Ref No.	Ref 1	Ref 2	Amount
1784428	23/04/2018 14:25	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKM7421Z	SJX5046R	10.70

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Apr 2018 10:32	Clim Veh Model Changed	(200950) TOYOTA YARIS 1.5 E (A),	[A] HOW MEI KWAN
2	17 Apr 2018 10:32	Clim Created	Reg No: SKM7421Z. Acct Date: 2018/04/11. Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Charn's Customcraft (HQ)	[A] HOW MEI KWAN
3	17 Apr 2018 10:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	17 Apr 2018 10:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/26	[A] HOW MEI KWAN
5	17 Apr 2018 10:32	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides,	[A] HOW MEI KWAN
6	17 Apr 2018 10:33	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	17 Apr 2018 10:33	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	23 Apr 2018 14:24	Label Removed	(30651):Vehicle Not In.	[A] Lau Shu Pei
9	23 Apr 2018 14:24	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] Lau Shu Pei
10	23 Apr 2018 14:25	Adj Rpt Initiated		[A] Lau Shu Pei
11	23 Apr 2018 14:25	Clim Dtl Modified	JPJ Reg. Date: -> 2007/03/09.	[A] Lau Shu Pei
12	23 Apr 2018 14:25	Clim Details Notified		[A] Lau Shu Pei
13	25 Apr 2018 11:28	Label Removed	(30650):Non-Reporting.	[A] HOW MEI KWAN
14	27 Apr 2018 11:44	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% Remarks: Third party video had been sent to you via email. The video shows that our insured driver changed lane and collided with third party who was driving within his own lane. Liability is not in our driver favor	[A] CHEW HSIAO TONG
15	27 Apr 2018 16:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/26	[I] Lalitha Krishnan
16	27 Apr 2018 16:57	Adj Mandate Set	Approved:0.00.	[I] Lalitha Krishnan

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Insured)	Acc No	Ref ID	Amount
1784428	23/04/2018 14:25	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKM7421Z	SJX5046R	10.70

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 27 April 2018 5:12 PM
To: 'Charn's Customcraft'
Cc: Admin A
Subject: RE: SKM7421Z : Car cam - Accident footage *LKK REF: CC6/III18007054/R1pa3

Without Prejudice

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalization is subject to insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft [mailto:charns@singnet.com.sg]
Sent: Friday, 27 April 2018 11:11 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: SKM7421Z : Car cam - Accident footage

Hi Hsiao Tong

As requested, pls click the below for video footage.

Thanks & Regards,

Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

20180411_190006_NF.mp4

Hsiao Tong (LKKAUTO)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Friday, 6 July 2018 11:04 AM
To: Hsiao Tong (LKKAUTO)
Cc: Rasul (LKKAUTO)
Subject: RE: Finalization - SKM 7421 Z - Toyota Yaris *LKK REF: CC6/III18007054/R1pa3
Attachments: LOD.pdf

Importance: High
Sensitivity: Confidential

Hi Hsiao Tong

Will forward attached relevant documents to you.

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 30 June, 2018 2:35 PM
To: Charn's Customcraft
Cc: Rasul (LKKAUTO)
Subject: RE: Finalization - SKM 7421 Z - Toyota Yaris *LKK REF: CC6/III18007054/R1pa3
Sensitivity: Confidential

Without Prejudice

Dear Sharon,

We refer to your below email.

For COR, recommended amount at P/P **\$1,320.00(before GST)** with **05 repair days**.

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Claim Audit

AUDIT TRAIL				
No	On	Audit	Remarks	By
1	17 Apr 2018 10:32	Clim Veh Model Changed	(200950) TOYOTA YARIS 1.5 E (A).	[A] HOW MEI KWAN
2	17 Apr 2018 10:32	Clim Created	Reg No: SKM7421Z, Acct Date: 2018/04/11, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ), Workshop: Charn's Customcraft (HQ)	[A] HOW MEI KWAN
3	17 Apr 2018 10:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	17 Apr 2018 10:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/26	[A] HOW MEI KWAN
5	17 Apr 2018 10:32	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	17 Apr 2018 10:33	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	17 Apr 2018 10:33	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	23 Apr 2018 14:24	Label Removed	(30651):Vehicle Not In.	[A] Lau Shu Pei
9	23 Apr 2018 14:24	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] Lau Shu Pei
10	23 Apr 2018 14:25	Adj Rpt Initiated		[A] Lau Shu Pei
11	23 Apr 2018 14:25	Clim Dtl Modified	JPJ Reg. Date: -> 2007/03/09.	[A] Lau Shu Pei
12	23 Apr 2018 14:25	Clim Details Notified		[A] Lau Shu Pei
13	25 Apr 2018 11:28	Label Removed	(30650):Non-Reporting.	[A] HOW MEI KWAN
14	27 Apr 2018 11:44	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Third party video had been sent to you via email. The video shows that our insured driver changed lane and collided with third party who was driving within his own lane. Liability is not in our driver favor.	[A] CHEW HSIAO TONG
15	27 Apr 2018 16:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/26	[I] Lalitha Krishnan
16	27 Apr 2018 16:57	Adj Mandate Set	Approved:0.00.	[I] Lalitha Krishnan
17	07 Jul 2018 14:22	Adj Mandate Request	Cur.Req:1774.40:PODS Liability: 100% Quantum:(a)CORw/GST:\$1,412.40 + (b)LOU(6 days x \$60.00):\$360.00 + (c)LTA/GIA Search fee: \$2.00 = Total: \$1,774.40 Vehicle Model: Toyota Yaris (1497cc) For your approval.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1784428	23/04/2018 14:25	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKM7421Z	SJX5046R	10.70

Print Received Message

This mail is associated with :

***SKM7421Z (MC2018/2318)**
[SJX5046R]

TP

TAN BEE HUI ELENA

Apr 11 2018 6:00PM

[The Titular Roman Catholic Archbishop Of Singapore]

Charm's Customcraft

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 09/07/2018 16:54 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1774.40) - SKM7421Z - Claim Handler: Lalitha Krishnan

Approved:1774.40.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 11 July 2018 11:43 AM
To: 'Charn's Customcraft'
Cc: Rasul (LKKAuto)
Subject: RE: Finalization - SKM 7421 Z - Toyota Yaris *LKK REF: CC6/III18007054/R1pa3
Attachments: DV_SKM 7421Z.pdf

Sensitivity: Confidential

Without Prejudice

Hi Sharon,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,412.40
2. Loss of Use (5days x \$60.00)	\$ 360.00
3. LTA/GIA search fee	\$ 2.00
Total	<u>\$ 1,774.40</u>

If our offer is acceptable by your client, please duly sign the **DV** enclosed and return together with the following document to us(LKK) for our necessary action: -

- Original LOD
- Original Repair Tax Invoice
- Original Authorisation to Act signed by your client, Tan Bee Hui Elena

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

A

From: Charn's Customcraft [mailto:charns@singnet.com.sg]

Sent: Friday, 6 July 2018 11:04 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>



CHARN'S CUSTOMCRAFT

*Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars*
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M

06 JULY 2018

India International Insurance Pte Ltd
The Motor Claims Dept
64 Cecil Street
#04-#05 IOB Building
Singapore 049711

By FAX & POST
By fax: 62244174

Dear Sir,

Without Prejudices

**ACCIDENT INVOLVING: SKM 7421 Z & SJX 5046 R on 11 APRIL 2018 at/along
NEWTON CIRCUS ROUNDABOUT.**

The above refers.


We are acting on behalf of vehicle no: **SKM 7421 Z** to claim against your insured's vehicle no: **SJX 5046 R**, that the above accident was caused solely by the negligence of the driver of motor vehicle no: **SJX 5046 R** which was insured by you at the material time. As a result of the said accident, we are claiming as follows:

1) Cost of repair	\$1412.40
2) Loss of Use @ 5 working days + 1 weekend	\$ 420.00
3) GIA	\$ 2.00
TOTAL:	<u>\$1834.40</u>

We forward copies of GIA reports, TP GIA report, repair bill, certificate of insurance, and driver's license for your attention. Please note that you should sent us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter

Thank You

Warmest Regards,


Sharon Lee
Encl

India International Insurance
IOB Building
64 Cecil St,
#04-05,
Singapore 049711
The Motor Claims Dept

Without Prejudices

LETTER OF AUTHORITY

I, **TAN BEE HUI ELENA**, owner/driver of **SKM 7421 Z** hereby authorize **CHARN'S CUSTOMCRAFT** to act for me with respect to my claim for repair costs and/or rental and/or loss of use for my vehicle no: **SKM 7421 Z** that was damaged pursuant to the accident which occurred on **11 APRIL 2018** along **NEWTON CIRCUS ROUNDABOUT** (location) involving vehicle no/s: **SJX 5046 R**.

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 (day) of 06 (month) 2018 (year)



Signature (With chop if applicable)
NRIC: S7811574B

EXPRESS SETTLEMENT

DISCHARGE VOUCHER

III- Direct Settlement (PODS)

India Ref: MC2018/2318
Claimant Ref: SKM 7421Z

We/I, Charn's Customcraft ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,412.40 (repair cost), S\$ 360.00 (loss of use/~~rental~~), S\$ 2.00 (search fee), vehicle no. SKM 7421Z that was damaged pursuant to the accident which occurred on 11/04/2018 (date) at Newton Circus Roundabout (location) involving vehicle no. SJX 5046R (insured vehicle). This is pursuant to the inspection conducted on 19/04/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN BEE HUI ELENA ("the third party claimant") of vehicle no. SKM 7421Z to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKM 7421Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,774.40 to Charn's Customcraft.

Dated this 26 day of July 2018

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

Charn's Customcraft

25151300M

1010 Bukit Merah Lane 3

#01-105 (S) 159724

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



MPB

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 6271 7054, 6273 3304 FAX: 6273 6676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M GST Reg. No. M90367863L

TAX INVOICE

2018065559

M/

INDIA INTERNATIONAL INSURANCE PTE LTD
ATTN: THE MOTOR CLAIMS DEPT

No.

TERM:

YOUR ORDER No.

OUR D/O No. 6/7/2018

DATE:

QUANTITY	DESCRIPTION			AMOUNT	
				\$	CTS.
	Vehicle No.	Make/Model	DOA	Reg. No.	
	SKM7421Z	TOYOTA YARIS E AUTO	11/04/2018@1850	50049	

Alignment	60.00
Labour to repair and respray rear rim RH	60.00
Labour to jacking, panel beating, repair and straighten rear bumper, rear bumper spoiler, rear fender RH, rear door and RH rocker panel garnish.	400.00
Putty and respray rear bumper, rear bumper spoiler, rear fender RH, rear door and RH rocker panel garnish.	800.00

CHARN'S CUSTOMCRAFT

Subtotal \$1,320.00

GST 7% \$92.40

Total \$1,412.40

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-056646
Date of Request: 16/04/2018

Your Ref No: Online Purchase

Cham's Customcraft
Block 1010 Bukit Merah Lane 3
#01-105
Singapore 159724

Dear Sir/Madam,

Enquiry Date: 16/04/2018
Enquiry By: Sharon Lee Chia Ling
TP Vehicle No.: SJX5046R
Accident Date: 11/04/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJX5046R	India International Insurance Pte Ltd	01/01/2018-31/12/2018	63476100

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	18 Apr 2018 Edit Reg		19 Apr 2018 00:00 Edit Adj Rpt	S\$1,320.00 Edit Estimates	S\$1,320.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	The Titular Roman Catholic Archbishop Of Singapore , Co. Reg. No.: -		
Main Claimant:	TAN BEE HUI ELENA , ID: S7811574B		
Vehicle Reg. No.:	SKM7421Z	Date of Loss:	11/04/2018 18:00 - :59 [133 Months and 2 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MC2018/2318	Policy/Cover Note No.:	M495060 (Comprehensive)
Vehicle Reg. No. (Insured):	SJX5046R	Policy No. (Claimant):	MT/00219942/03
		Excess:	
Repairer:	Charn's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105, 159724 Bukit Merah - Tel: 62717054		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Lalitha Krishnan - 6347 6139]		
Claimant's Insurer:	Direct Asia Insurance (Singapore) Pte Ltd (HQ) - Tel: 65322888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 26/04/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- III_SG (09/07/2018): Alert - Adj Mandate Approved (S\$1774.40) - SKM7421Z - Claim Handler: Lalitha Kri...
- III_SG (27/04/2018): Alert - Adj Mandate Approved (S\$0.00) - SKM7421Z - Claim Handler: Lalitha Krishn...

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKM7421Z (MC2018/2318)**
[SJX5046R]

TP





































TAN BEE HUI ELENA

Apr 11 2018 6:00PM

[The Titular Roman Catholic Archbishop Of Singapore]
Charn's Customcraft

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#)

View [View in Browser](#) ☐

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/06/18 14:31	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
2	30/06/18 14:32	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
3	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
4	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
5	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
6	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
7	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
8	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
9	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
10	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
11	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
12	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
13	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
14	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
15	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
16	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
17	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
18	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
19	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
20	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
21	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
22	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
23	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
24	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
25	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
26	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
27	30/06/18 14:32	General View	 Load JPG	<input checked="" type="checkbox"/>
28	30/06/18 14:32	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
29	30/06/18 14:32	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/04/18 10:33	TP GIA REPORT	 Load PDF	
2	17/04/18 10:33	TP ESTIMATE	 Load PDF	
3	23/04/18 19:31	TP ESTIMATE- MARKED	 Load PDF	
4	25/04/18 11:28	OI GIA REPORT	 Load PDF	
5	07/07/18 14:18	LOD	 Load PDF	
6	07/07/18 14:18	Workshop Invoice	 Load PDF	
7	07/07/18 14:18	Authorisation to Act	 Load PDF	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
8	01/08/18 11:20	GIA SEARCH		Load PDF
9	01/08/18 11:20	DISCHARGE VOUCHER		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
<div></div>	
<div>^</div> <div>v</div>	
Show Remarks To: <input type="checkbox"/> Handling Insurer	
<small>Note: Remarks are private unless you show it to other parties.</small>	

LKK Auto Consultants Pte Ltd

(Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III18007054/R1PA3Q2

Date: 01/08/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: M495060

Claimant Vehicle No: SKM7421Z

Insured Vehicle No: SJX5046R

Date of Loss: 11/04/2018

Nature of Claim: TP

Claim No: MC2018/2318

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKM7421Z

Make & Model: TOYOTA YARIS, 1.5 E (A)

Engine No: 1NZX499466

Reg. Date: 09/03/2007 (Man. Year: 2006)

Chassis No: MR054HY9104020679

Colour: Blue

Odometer: 148931 km

Engine Capacity: 1497 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15

Rear Tyre Size: 185/60 R15

Front Left Side: Yokohama 5 mm

Rear Left Side: Yokohama 5 mm

Front Right Side: Yokohama 5 mm

Rear Right Side: Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,660.00	1,320.00	340.00	20.48
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,660.00	1,320.00	340.00	20.48
+ GST 7.00/7.00% (S\$)	116.20	92.40	23.80	20.48
Nett Amount (S\$)	1,776.20	1,412.40	363.80	20.48
+ Loss of Use (6.0 x S\$60.00/day) (S\$)		360.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		1,774.40		

INSPECTION

Date of Assignment: 19/04/2018

Date Inspected: 19/04/2018 Inspected At:

Charm's Customcraft (HQ)
Block 1010 Bukit Merah Lane 3, #01-105
Singapore 159724

Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 02 Jul 2018)
Parts:	144	TOYOTA YARIS 1.5 E (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKM7421Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	ALIGNMENT	New	60.00	60.00
2	LABOUR TO REPAIR AND RESPRAY REAR RIM RH	New	100.00	60.00
3	LABOUR TO JACKING ,PANEL BEATING ,REPAIR AND STRAIGHTEN REAR BUMPER ,REAR BUMPER SPOILER ,REAR FENDER RH ,REAR DOOR AND RH ROCKER PANEL GARNISH	New	500.00	400.00
4	PUTTY AND RESPRAY REAR BUMPER,REAR BUMPER SPOILER ,REAR FENDER RH ,REAR DOOR AND RH ROCKER PANEL GARNISH	New	1,000.00	800.00
Gross Labour Cost (S\$)			1,660.00	1,320.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >