

INS. CASE OWNER:

CC 4/BBE 1800 7050, Ujasy

IDAC:

Surveyor:

Marens

DOI:

ASSIGNMENT

13/4/18

Date / Time:

12-04-18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YP6136Y

Name of Insured:

B-TEAM LIGHTNING P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

02/04/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Kubrick

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

V0015041 EX

Policy No.:

8-V0015041-MVA-E001

Make / Model:

ISUZU MHR 85

Place of Accident:

PIE 10M AFTER EXIT 19

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

GBO 8333S

YP6136Y

6V 5663E



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

Jm Auto

TP



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

22/5  
Sy6V5663E-X; YP6136Y-X  
3V-C 01-2ND - A-070

24-5-18 @ 450PM - NO ANSWER.

25-5-18 @ 235 w/oic KAREN. SHE  
CONFIRMED ACC. DETAILS.  
AGREED & AWARE NCD  
ISSUE.

4-7-18 FOR MANDATE

RECEIVED 07 AUG 2018

RECEIVED 04 JUL 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ ( days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 28

Repair Cost: GST

S\$ 2,354

Loss of Rental (LOR): S\$ ( days)

Loss of Use (LOU): S\$ 400 (\$100 x 4 days)

Loss of Income (LOI): S\$ (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

Legal Cost:

S\$ -

Total: S\$ 2,754

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: S\$ 2,754

Name 1:

JIN AUTO SERVICES PTE LTD

Payee 2: (Strike if N.A.)

S\$ X

Name 2:

X

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC4/QBE18007050/Uja3	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 17-04-2018	
			Code : QBE	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	YP 6136Y	Veh. Inspected	GV 5663E	
Policy No.	8-V0015041-MVA-E001	Coverage (\$)	0.00	
Claim No.	V0015041	Excess (\$)	0.00	
Assign From		Assign Date	17/04/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	07/04/2018	Inspection Date	13/04/2018	
Survey held at	JIN AUTO SERVICES PTE LTD BLK 14 DEFU LANE 10 #01-412 SINGAPORE 539195			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# Jin Auto Services Pte Ltd

Blk 14 Defu Lane 10 #01-412

Singapore 539195

Tel: 62898125 Fax: 62870590

Company Reg No: 200704370C GST Reg No: 200704370C

Your ref : GV5663E

Date: 10.04.2018

M/S QBE INSURANCE (SINGAPORE) PTE LTD

DEAR SIR / MADAM

ESTIMATE REPAIR COST FOR GV5663E( NISSAN CABSTAR)

DATE OF ACCIDENT : 07.04.2018

TO SUPPLY :

## NETT ITEMS

- |     |      |                                |
|-----|------|--------------------------------|
| 01) | 1 PC | REAR TAILGATE                  |
| 02) | 1 PC | REAR TAILGATE "NISSAN" STICKER |
| 03) | 1 PC | REAR PANEL "NISSAN" STICKER    |
| 04) | 1 PC | REAR PANEL "CABSTAR" STICKER   |
| 05) | 1 PC | REAR PANEL (REPAIR)            |
| 06) | 1 PC | REAR LH LAMP                   |

not Additional  
2 hrs  
13/4/18  
4/5 \$2200  
3 hrs.  
whg photo After repair

ms/ret	\$	1,399.70	—
res	\$	74.00	—
res	\$	24.00	—
res	\$	24.00	—
res	\$	—	X
res	\$	148.70	✓
	\$	1,670.40	
LESS 10%	\$	(167.04)	
	\$	1,440.36	

## SPECIAL NETT ITEMS

- |     |      |                  |
|-----|------|------------------|
| 07) | 1 PC | "70km/h" STICKER |
| 08) | 1 PC | "6 pax" STICKER  |
| 09) | 1 PC | REVERSE SENSOR   |

res	\$	15.00	10
res	\$	10.00	—
Shed	\$	280.00	200
	\$	305.00	

## Labour Cost

- |     |               |
|-----|---------------|
| 10) | SPRAY PAINT   |
| 11) | LABOUR CHARGE |
| 12) | TUFF COAT     |
| 13) | WIRING        |

\$	880.00	500
\$	780.00	500
\$	80.00	30
\$	25.00	✓

TOTAL LABOUR COST \$ 1,765.00

TOTAL \$ 3,510.36

2778.36

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer Page 1 of 1

Signature:

Date:

**Catherine Chong (LKK Auto)**

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Thursday, 12 April, 2018 2:57 PM  
**To:** assignments  
**Cc:** Jenny Toh  
**Subject:** GV5663E third party claim against YP 6136Y accident on 7/4/18  
**Attachments:** GV5663E 07042018.pdf

Our ref: V0015041

Dear Sir/Madam

Kindly survey the third party claim:-

Insured : YP6136Y  
TP Vehicle : GV5663E  
Date of accident : 07/04/2018  
Contact: as below

*12042018 @ 5:05pm  
Jouis veh not in*

Insured had yet to report the accident.

Kindly acknowledge receipt.

regards

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** jouis [mailto:jouis@jinauto.com.sg]  
**Sent:** Monday, 9 April, 2018 2:31 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Subject:** GV5663E third party claim against YP 6136Y accident on 7/4/18

Dear Jenny

Accident Involving Vehicle GV 5663 E and YP6136Y on 07/4/2018

We are assisting owner of GV 5663 E handling their third party claim  
recovery against YP6136 Please arrange third party survey at our workshop.

Kindly establish liability for this case.

Thank you & Best Regards,  
Jouis Seow  
Jin Auto Services Pte Ltd  
Blk 14 #01-412 Defu Lane 10  
Singapore 539195.

Tel : (65) 62898126  
Fax : (65) 62870590  
Email : [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

## Mei Kwan (LKKAUTO)

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Tuesday, 22 May, 2018 3:06 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Admin A; Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO); Asher Sng (LKKAUTO); Admin A  
**Subject:** RE: GV5663E third party claim against YP 6136Y accident on 7/4/18  
**Attachments:** YP6136Y.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

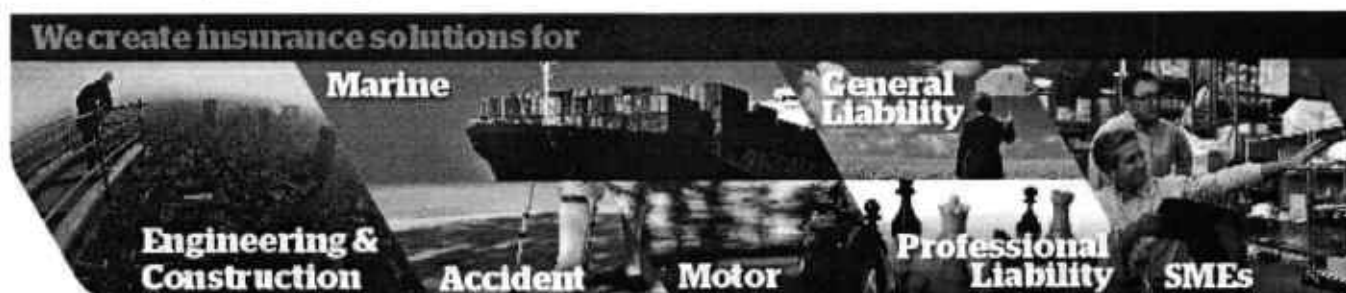
Hi Mei Kwan

Please find attached as per requested.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Tuesday, 22 May, 2018 2:37 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: GV5663E third party claim against YP 6136Y accident on 7/4/18

Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**Sent:** Thursday, 12 April, 2018 2:57 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** GV5663E third party claim against YP 6136Y accident on 7/4/18

Our ref: V0015041

Dear Sir/Madam

Kindly survey the third party claim:-

Insured : YP6136Y

TP Vehicle : GV5663E

Date of accident : 07/04/2018

Contact: as below

Insured had yet to report the accident.

Kindly acknowledge receipt.

regards

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Jouis [<mailto:jouis@jinauto.com.sg>]

**Sent:** Monday, 9 April, 2018 2:31 PM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** GV5663E third party claim against YP 6136Y accident on 7/4/18



# *Jin Auto Services Pte Ltd*

Blk 14 Defu Lane 10 #01-412

Singapore 539195

Tel:62898126 Fax :62870590

Business Registration No:200704370C

Date : 17/04/2018

Your ref : SYP6136Y (QBE Insured)

C/O LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1  
#01-25 Paya Ubi Industrial Park  
(S) 408933

Dear Sir/Madam

Accident involving vehicle GV5663E & SYP6136Y ON 07/4/18

We are instructed by the owner GV5663E to write ,negotiate and settle claim on her behalf for the above mentioned accident. we are now seeking the total amount of claim as follow:

Repair cost	S\$2354.00( with gst)
RENTAL	400.00

-----  
**TOTAL SS 2754.00**  
-----

We shall appreciate if you could kindly consider our claim at your earliest convenience and kindly let us have your acknowledgement of receipt of this letter within 14days of your receipt of this letter.

Yours faithfully



Jouis Seow (Email: [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg))

**Joy Irene (LKKAuto)**

---

**From:** Joy Irene (LKKAuto)  
**Sent:** Friday, 25 May 2018 2:38 PM  
**To:** 'karen@esteam.com.sg'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING YP 6136Y / GV 5663E / OTHERS ON 07/04/2018

**Our Ref: CC4/QBE18007050/Uja3**

25 MAY 2018

**ES-TEAM LIGHTING PTE LTD**

Policy Holder

Dear Sir/Madam,

**ACCIDENT INVOLVING YP 6136Y / GV 5663E / OTHERS ON 07/04/2018**

We refer to the above accident where we are acting for QBE Insurance (International) Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal QBE Insurance (International) Limited.

Please call us if you have further queries.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## LETTER OF AUTHORISATION

To: Jin Auto Services Pte Ltd

Dear Sir

ACCIDENT INVOLVING GV5663E & YP6136Y ON 7-4-18  
68D8333S

I/We, the owner of Vehicle Registration Number, GV5663E hereby authorise you to repair my/our vehicle repair, submit, correspond, negotiate and settle my/our claim for cost of repair and/or uninsured losses arising from the above accident.

I/We further authorise you M/S Jin Auto Services Pte Ltd, to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me/us in respect of my/our claim above.

I/We hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my /our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me/us in person.

I/We further confirm that the acceptance by M/s Jin Auto Services Pte Ltd of the settlement amount in respect of such claim shall constitute the full discharge of my/our claim in respect of such loss and damage.

Signed by :



*K. Gopal*

Name: Krishnan Gopal

NRIC NO: 67014684 W

Date: 9/4/18

## DISCHARGE VOUCHER

Without Prejudice  
Save As to Costs

Your Reference : GV 5663E  
Our Reference : V0015041

I/We, **GDS ENGINEERING PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **Two Thousand Seven Hundred Fifty Four Only (S\$2,754.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, **ES-TEAM LIGHTING PTE LTD**, over damage to my/our vehicle **GV 5663E** from an accident involving **YP 6136Y** at/along **PIE TOWARDS TUAS**, which occurred on **07 APRIL 2018** at about **1800** hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured, **ES-TEAM LIGHTING PTE LTD**, from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 3rd of (month) Aug (year) 2018

Signature

INDRAWATI YUSOFF

Claimant's Name

S7419076F

FIN/NRIC No.

Address



Witness's Signature

Witness's Name

FIN/NRIC No.

BLK 14 # 01-410/412

Defu Lane 10

S (539195)

Address



Company stamp if applicable

Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583  
Fax: 6533 3270

# JinAuto

**JIN AUTO SERVICES PTE LTD**

Blk 14 #01- 410/412 Defu Lane 10 Singapore 539195

Tel: 6289 8126 (24 hrs) Fax: 6287 0590

Email: jin@jinauto.com.sg

Company Reg. No: 200704370C GST Reg. No: 200704370C

Joy Inoue

## TAX INVOICE

M/s QBE Insurance (S) Pte Ltd

Invoice No: 15869

Vehicle No: GV 5663 E

Date: 16/4/18.

[illegible]

N.B No responsibility will be accepted for any loss or damage to any Vehicles or parts left in this workshop for any reason whatsoever.

*E. & O. E.*

ADD GST	\$ 154-00
---------	-----------

TOTAL	\$ 2354-00
-------	------------



**JIN AUTO SERVICES PTE LTD**

## Joy Irene (LKKAuto)

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Wednesday, 1 August 2018 10:42 AM  
**To:** Joy Irene (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: GV5663E third party claim against YP 6136Y accident on 7/4/18

Our ref: VC011364

Hi Joy

Please proceed with the settlement.

regards

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Tuesday, 31 July, 2018 2:48 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: GV5663E third party claim against YP 6136Y accident on 7/4/18

Dear Jenny,

We would like to follow-up on your mandate.

Kindly advise.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joy Irene (LKKAuto)  
**Sent:** Thursday, 26 July 2018 9:52 AM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: GV5663E third party claim against YP 6136Y accident on 7/4/18

Dear Jenny,

This is a 3 vehicle chain collision scenario where our insured vehicle was 2<sup>nd</sup> in line. Bola 28-100% ; Assessed:0% .

Insured agreed to settle and aware of NCD issue.

Summary of offer to repairer M/s JIN AUTO SERVICES PTE LTD is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 3,573.36 (per estimate)	\$ 2,354.00 (gst)
Loss of Use	\$ 400.00 (\$100 x 4 days)	\$ 400.00 (\$100 x 4 days)
<b>TOTAL</b>	<b>\$ 3,973.36</b>	<b>\$ 2,754.00</b>

- 3 days recommendation for repair + weekend.
- TP Vehicle : NISSAN CABSTAR; 3153CC ;COE EXP 30.06.2022

Relevant supporting claim documents attached for your perusal and reference.

The above summary is subject for your approval.

Kindly advise.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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---

**From:** Mei Kwan (LKKAUTO)  
**Sent:** Tuesday, 22 May 2018 2:37 PM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: GV5663E third party claim against YP 6136Y accident on 7/4/18

Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAUTO)  
**Sent:** Wednesday, 18 April, 2018 1:21 PM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: GV5663E third party claim against YP 6136Y accident on 7/4/18

**WITHOUT PREJUDICE**

**Your ref: V0015041**

**LKK ref: CC4/QBE18007050/Uja3**

Dear Jenny,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: GV 5663E

Date of survey: 13.04.2018

Enclosed for your perusal is:

- TP estimate (marked)
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

We have not authorized repairs.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6749 4274.



*'To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 12 April, 2018 5:06 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: GV5663E third party claim against YP 6136Y accident on 7/4/18

Dear Jenny,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**Sent:** Thursday, 12 April, 2018 2:57 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** GV5663E third party claim against YP 6136Y accident on 7/4/18

Our ref: V0015041

Dear Sir/Madam

Kindly survey the third party claim:-

Insured : YP6136Y

TP Vehicle : GV5663E

Date of accident : 07/04/2018

Contact: as below

Insured had yet to report the accident.

Kindly acknowledge receipt.

regards

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** jous [mailto:[jous@jinauto.com.sg](mailto:jous@jinauto.com.sg)]  
**Sent:** Monday, 9 April, 2018 2:31 PM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** GV5663E third party claim against YP 6136Y accident on 7/4/18

Dear Jenny

Accident Involving Vehicle GV 5663 E and YP6136Y on 07/4/2018

We are assisting owner of GV 5663 E handling their third party claim

recovery against YP6136 Please arrange third party survey at our workshop.

Kindly establish liability for this case.

Thank you & Best Regards,  
Jouis Seow  
Jin Auto Services Pte Ltd  
Blk 14 #01-412 Defu Lane 10  
Singapore 539195.

Tel : (65) 62898126  
Fax : (65) 62870590  
Email : [jous@jinauto.com.sg](mailto:jous@jinauto.com.sg)

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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC4/QBE18007050/Uja3q2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 08-08-2018	
			Code : QBE	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	YP 6136Y	Veh. Inspected	GV 5663E	
Policy No.	8-V0015041-MVA-E001	Coverage (\$)	0.00	
Claim No.	V0015041	Excess (\$)	0.00	
Assign From	JENNY TOH	Assign Date	12/04/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	NISSAN CABSTAR (M)	c.c	3153	
Engine No.	HIDDEN	Year of Reg.	2002	
Chassis No.	JN1SF4F23Z0844471	Colour	BLUE	
Odometer	581348	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195 R15	MAXTREK	6 mm	
L/H Front Tyre	195 R15	MAXTREK	6 mm	
R/H Rear Tyre	155 R12	MAXTREK	6 mm	
L/H Rear Tyre	155 R12	MAXTREK	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	07/04/2018	Inspection Date	13/04/2018	
Survey held at	JIN AUTO SERVICES PTE LTD BLK 14 DEFU LANE 10 #01-412 SINGAPORE 539195			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>3 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

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Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GV 5663E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR TAILGATE (N)	DENTED / BENT	1,399.70	1,399.70
1	REAR TAILGATE 'NISSAN' STICKER (N)	NECESSARY	74.00	74.00
1	REAR PANEL 'NISSAN' STICKER (N)	NECESSARY	24.00	24.00
1	REAR PANEL 'CABSTAR' STICKER (N)	NECESSARY	24.00	24.00
1	REAR PANEL (N) (NPA)	TO REPAIR SEE LABOUR	-	-
1	REAR LH LAMP (N)	BROKEN	148.70	148.70
	LESS 10% DISCOUNT		-167.04	-167.04
			1,503.36	1,503.36
<b>SPECIAL NETT ITEMS</b>				
1	'70KM/H' STICKER (SN)	NECESSARY	15.00	10.00
1	'6PAX' STICKER (SN)	NECESSARY	10.00	10.00
1	REVERSE SENSOR (SN)	SHORTED	280.00	200.00
			305.00	220.00
<b>LABOUR</b>				
	SPRAY PAINT.		880.00	500.00
	LABOUR CHARGE INCLUSIVE OF THE REPAIR OF REAR PANEL.		780.00	500.00
	TUFF KOTE.		80.00	30.00
	WIRING.		25.00	25.00
			1,765.00	1,055.00
<b>GRAND TOTAL</b>			<b>3,573.36</b>	<b>2,778.36</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>2,200.00</b>

Report Ref No. CC4/QBE18007050/Uja3q2

CHUA KANG SENG

Licensed Appraiser

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