

35 CASE OWNER

20 Stacy CC4, AXA 1800 7045, SWA57

IDAC

350 0112

ywlc

DOI

ASSIGNMENT

16/4/18

Date / Time

13-04-18

Registered in Merimen

11/4/18

Pre-assign / CCU / FTE

SHD 3B

CO67 2972



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II : \$5

Is driver the owner?

( YES (NO )

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

CHH ON WORK CHH KUNAN TAL  
8777256 (V/L: YES / NO)

GI A REPORT: YES / NO ; TP GI A REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SHB 1054 H



INSRS:

WSP:

Tel :

Liability :

RMKS:

SMRT, W  
Cdn



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date / Time

DATE / PIC

STAGE

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

18/4

Sent By:

dm

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Lee Gek

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 28

Repair Cost:

\$5

1766.99

Loss of Rental (LOR):

\$5

765.05

(

6.5

days) x 117.70

Loss of Use (LOU):

\$5

25.00

(

50

x

6.5

days)

Loss of Income (LOI):

\$5

(

\$

x

days)

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

\$5

7.00

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

Total:

\$5

2864.04

Global Sum \$5:

2850.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

2850.00

Name 1:

SMRT TAXIS Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

18-4-18 / 10:00

18-4-18 / 14:00

16-4-18 / 14:00

# SMRT Accident Vehicle Repair Estimates

## Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1054H  
Ref. No : TAX/04/18/2054  
Reg. Date : 10/10/2017  
Vehicle Type : TAXI  
Make : TOYOTA PRIUS  
Model : PRIUS4  
Name of Driver : LLOYD ONG BIN SENG  
Type of Accident : HEAD-TO-REAR  
Date / Time of Accident : 11/04/2018 08:15:00 AM  
Accident Reported Date / Time : 11/04/2018 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by : Sebastian  
Vehicle is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024095494  
Special Instruction to ARC, if any :



SHD3B (TRANSCAB) - AXA  
BEFORE PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK)  
& Email : sebastianeang @lkkauto.com HP: 90036121

Prepared Date : 11/04/2018 10:17:11 AM

Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1<sup>st</sup> witness

Date 16-4-18

2<sup>nd</sup> witness

Date

Vehicle to Wagon Data Inc: 16/4  
Time in: 1700  
Wagon Job No: 04/0246  
Vehicle sent to SMRT Data Inc: 18-4-2018  
Time in: 10-30  
Received by (SMRT):

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKB3FU603572378

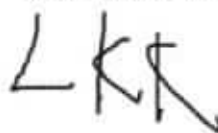
Mileage : 0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	845.00	200.00
Total Spray Painting Charges	1,098.00	250.00
Total Material Charges	2,596.86	1,286.99
Other Charges	360.00	30.00
<b>TOTAL</b>	<b>4,899.86</b>	<b>1,766.99</b>
<b>Lum Sum Total</b>	<b>0.00</b>	<b>0.00</b>
No. of Repair Days	5.00	2.00
Prepared / Adjusted By		SEBASTIAN (LKK)
Arc / Surveyor Sing Off Date	11/04/2018 11:17:57 AM	16/04/2018 02:00:27 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 11/04/2018 11:15:50 AM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : QN-1804-0436  
Quotation Date : 19/4  
Invoice No :  
Invoice Date :  
Invoice Amount :  
Prepared Date :

**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	845.00	200.00 /
<b>Total Labour</b>	<b>845.00</b>	<b>200.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00 /
TO RESPRAY BUMPER BEAM	180.00	0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	0.00
TO RESPRAY REAR PANEL	180.00	0.00
TO RESPRAY FILLER RR BUMPER RH	180.00	50.00 /
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,098.00</b>	<b>250.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 /
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
<b>Total Other Costs</b>	<b>360.00</b>	<b>30.00</b>

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
5215947913			COVER, RR BUMPER ASSY	1	423.90	25.00	317.93	Replace	Replace	No
5216116010			CLIPS PIECE, FRT & RR BUMPER	10	1.50	25.00	11.25	Replace	Replace	No
5246247030			PAD, RR BUMPER, RH & LH, 1	2	3.80	25.00	5.70	Replace	Check	No
5246247020			PAD, RR BUMPER, RH & LH, 2	2	3.80	25.00	5.70	Replace	Check	No
5246247010			PAD, RR BUMPER, RH & LH, 3	2	3.80	25.00	5.70	Replace	Check	No
5219147030			SEAL, RR BUMPER ARM, RH & LH	2	11.00	25.00	16.50	Replace	Check	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No
5202347030			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace	No
5257647040			RETAINER, RR BUMPER, LH	0	111.50	25.00	0.00	Replace	Not given	No
5257547040			RETAINER, RR BUMPER, RH	0	112.70	25.00	0.00	Replace	Not given	No
5256547900			FILLER, RR BUMPER, RH	1	119.90	100.00	0.00	Replace	Repair	No
5259147050			SEAL, RR BUMPER, RH	1	85.20	25.00	63.90	Replace	Check	No
5245347010			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace	No
5216947020			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Check	No
5246147010			PAD, RR BUMPER, CTR	3	2.20	25.00	4.95	Replace	Check	No
5839847050			COVER, REAR FLOOR UNDER, RH	1	169.50	25.00	127.13	Replace	Check	No
6625947010			COVER, REAR FLOOR UNDER CENTER	1	222.60	25.00	166.95	Replace	Check	No
5816647030			COVER, FRONT FLOOR UNDER, LH	1	425.50	25.00	319.13	Replace	Check	No
9046717026A0			CLIP, FLOOR UNDER COVER, NO.1	10	2.60	25.00	19.50	Replace	Check	No
9046717027C0			CLIP, FLOOR UNDER COVER, NO.2	0	3.20	25.00	0.00	Replace	Not given	No
7680147110A1			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	0	891.20	25.00	0.00	Replace	Not given	No
7544147090			NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR	0	52.30	25.00	0.00	Replace	Not given	No
7544247130			NAME PLATE (PRIUS), LUGGAGE COMPARTMENT DOOR	0	52.30	25.00	0.00	Replace	Not given	No
7540348010			EMBLEM SUB-ASSY REAR	0	46.30	25.00	0.00	Replace	Not given	No
	COMMO N		SMRT LOGO	0	7.80	0.00	0.00	Replace	Not given	No
	COMMO N		STICKER DECAL 6555 8888	0	21.60	0.00	0.00	Replace	Not given	No

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
5830747090			END PANEL SUB-ASSY, BODY LOWER BACK	1	629.80	25.00	472.35	Replace	Check	No <input checked="" type="checkbox"/>
	COMMO N	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Check	No <input checked="" type="checkbox"/>
8999730100			ANTENNA, ELECTRICAL KEY	1	60.30	10.00	54.27	Replace	Check	No <input checked="" type="checkbox"/>
TOTAL MATERIALS							2,596.87		1,287.00	
TOTAL MATERIALS(Discounted)							2,596.86		1,286.99	

**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

1286.99  
 + 200.00  
 + 280.00  


---

 1766.99

Sebastian  
 8/14/12

## SMRT Accident Vehicle Repair Estimates

A x A

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1054H  
Ref. No : TAX/04/18/2054  
Reg. Date : 10/10/2017  
Vehicle Type : TAXI  
Make : TOYOTA PRIUS  
Model : PRIUS4  
Name of Driver : LLOYD ONG BIN SENG  
Type of Accident : HEAD TO REAR  
Date / Time of Accident : 11/04/2018 08:15:00 AM  
Accident Reported Date / Time : 11/04/2018 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by :  
Vehicle is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024095494  
Special Instruction to ARC, if any :  
SHD3B (TRANSCAB) - AXA  
Prepared Date : 11/04/2018 10:17:11 AM



Section  
16/4/18

- Part by part repair.
- Question Mark Item Photo
- Photo Before Paint.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKB3FU603572378

Mileage

0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 845.00	0.00
Total Spray Painting Charges	: 1,098.00	0.00
Total Material Charges	: 3,689.87	3,689.87
Other Charges	: 360.00	0.00
<b>TOTAL</b>	<b>: 5,992.87</b>	<b>0.00</b>
<b>Lum Sum Total</b>	<b>: 0.00</b>	<b>0.00</b>
No. of Repair Days	: 5.00	0.00
Prepared / Adjusted By	:	2 days
Arc / Surveyor Sign Off Date	: 11/04/2018 11:17:57 AM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 11/04/2018 11:15:50 AM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :



Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
REPAIR REAR PORTION	845.00	0.00 <del>200</del>
<b>Total Labour</b>	<b>845.00</b>	<b>0.00</b>

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
REPSRAY REAR BUMPER	378.00	0.00 <del>200</del>
RESPRAY BUMPER BEAM	180.00	0.00 ✓
RESPRAY TAILGATE OUTSIDE GARNISH	180.00	0.00 ✗
RESPRAY REAR PANEL	180.00	0.00 ✓
RESPRAY FILLER RR BUMPER RH	180.00	0.00 <del>50</del>
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,098.00</b>	<b>0.00</b>

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 ✗
TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 <del>30</del>
REPLACE SUNDRY PARTS	100.00	0.00 ✗
WASH AND VACUUM	60.00	0.00 ✗
<b>Total Other Costs</b>	<b>360.00</b>	<b>0.00</b>

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
5215947913			COVER, RR BUMPER ASSY	1	423.90	25.00	317.92	Replace	Replace	No ✓ CRK
5216116010			CLIPS PIECE, FRT & RR BUMPER	10	1.50	25.00	11.25	Replace	Replace	No ✓ NRC
5246247030			PAD, RR BUMPER, RH & LH, 1	2	3.80	25.00	5.70	Replace	Replace	No
5246247020			PAD, RR BUMPER, RH & LH, 2	2	3.80	25.00	5.70	Replace	Replace	No
5246247010			PAD, RR BUMPER, RH & LH, 3	2	3.80	25.00	5.70	Replace	Replace	No ?
5219147030			SEAL, RR BUMPER ARM, RH & LH	2	11.00	25.00	16.50	Replace	Replace	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No ?
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No ✓ NRC
5202347030			REAR BUMPER REINFORCEMENT	1	318.80	25.00	239.10	Replace	Replace	No ?
5257647040			RETAINER, RR BUMPER, LH	1	111.50	25.00	83.62	Replace	Replace	No X
5257547040			RETAINER, RR BUMPER, RH	1	112.70	25.00	84.52	Replace	Replace	No X
5256547900			FILLER, RR BUMPER, RH	1	119.90	25.00	89.92	Replace	Replace	No R
5259147050			SEAL, RR BUMPER, RH	1	85.20	25.00	63.90	Replace	Replace	No ?
5245347010			GUARD, RR BUMPER, LOWER	1	558.30	25.00	418.72	Replace	Replace	No ✓ Def
5216947020			COVER, GUARD RR BUMPER LOWER	1	14.80	25.00	11.10	Replace	Replace	No ?
5246147010			PAD, RR BUMPER, CTR	3	2.20	25.00	4.95	Replace	Replace	No ?
5839847050			COVER, REAR FLOOR UNDER, RH	1	169.50	25.00	127.12	Replace	Replace	No ?
5625947010			COVER, REAR FLOOR UNDER CENTER	1	222.60	25.00	166.95	Replace	Replace	No ?
5816647010			COVER, FRONT FLOOR UNDER, LH	1	425.50	25.00	319.12	Replace	Replace	No ?
5046717016A0			CLIP, FLOOR UNDER COVER, NO.1	10	2.60	25.00	19.50	Replace	Replace	No ?
5046717017C0			CLIP, FLOOR UNDER COVER, NO.2	10	3.20	25.00	24.00	Replace	Replace	No X
568014710A1			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	25.00	668.40	Replace	Replace	No X
54414700			NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No X
54424710			NAME PLATE (PRIUS), LUGGAGE COMPARTMENT DOOR	1	52.30	25.00	39.22	Replace	Replace	No X
54034800			EMBLEM SUB-ASSY REAR	1	46.30	25.00	34.72	Replace	Replace	No X
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No X
	COMMON		STICKER DECAL 65558888	1	21.60	0.00	21.60	Replace	Replace	No X

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
83074700			END PANEL SUB-ASSY, BODY LOWER BACK	1	629.80	25.00	472.35	Replace	Replace	No
	COMMO N	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace	No
99973010			ANTENNA, ELECTRICAL KEY	1	60.30	10.00	54.27	Replace	Replace	No
TOTAL MATERIALS								3,689.92	3,689.87	
TOTAL MATERIALS(Discounted)								3,689.87	3,689.87	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd  
8 Shenton Way #24-01  
AXA Tower  
Singapore 068811

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Ernest Tay

Date: 18 Apr 2018

**Preliminary Advice**

Insured Vehicle No	: SHD3B	Accident Date	: 11/04/2018
TP Vehicle No	: SHB1054H	Assignment Date	: 13/04/2018
Make	: TOYOTA PRIUS	Est. Duration of Repair	: 2 days
Date of Inspection	: 16/04/2018		
Inspection At	: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages ...rear.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,992.87
Revised Amount	:S\$	1,347.89
Check Items (Estimated)	:S\$	2,088.96
Total	:S\$	3,436.85

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : We have not authorized repairs.

## View Received Message

This mail is associated with :

**\*SHB1054H (C0472972)**  
**[SHD3B]**

TP

SMRT TAXIS PTE LTD

Apr 11 2018 8:00AM

[TRANS-CAB SERVICES PTE LTD]

SMRT Automotive Services Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From:** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 28/11/2018 23:11 PM.  
**To:** LKK\_HQ  
**Subject:** Alert - Adj Mandate Approved (S\$2857.09) - SHB1054H - Claim Handler: Richard Ang

Approved:2857.09.

### DOCUMENTS SUMMARY

There are no documents.

**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Vivian Lau (LKKAuto)  
**Cc:** Admin A; Thin Thin (LKKAuto)  
**Subject:** RE: Accident on 11/4/2018 involving SHB 1054H & SHD 3B (AXA insured) Our Ref: TAX/04/18/2054/lg \*\*\*  
LKK REF: CC3/AXA18007045/Swa3

Dear Lee Gek,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AXA18007045/Swa3	Vivian - 6841 8625

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Thursday, 24 May, 2018 3:39 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident on 11/4/2018 involving SHB 1054H & SHD 3B (AXA insured) Our Ref: TAX/04/18/2054/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1766.99
Loss of Rental	\$823.90 ( 7 days x \$117.70 )
Loss of Income	\$420.00 ( 7 days x \$60.00 )
<b>Total</b>	<b>\$3010.89</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report

We have notified AXA of PRS on 11/4/2018 at 11.364am and have sent reminder on 16/4/2018 at 8.22am. Our taxi was surveyed on 16/4/2018 at 2.00pm. We attach the emails for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



## Vivian Lau (LKKAUTO)

---

**From:** Vivian Lau (LKKAUTO)  
**Sent:** Monday, 23 April, 2018 4:46 PM  
**To:** 'claims@transcab.com.sg'  
**Cc:** 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'; Thin Thin (LKKAUTO)  
**Subject:** ACCIDENT INVOLVING SHD 3B & SHD1054H ALONG ECP TWDS AIRPORT ,YOUR REF : SHD 3B,OUR REF : CC4/AXA18007045/Swa3

23 April 2018

Transcab Taxi  
Singapore

Dear Sir/Madam,

**OUR REF : CC4/AXA18007045/Swa3**  
**YOUR REF : SHD 3B**

### **ACCIDENT INVOLVING SHD 3B & SHD1054H ALONG ECP TWDS AIRPORT**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMRT Automotive Services Pte Ltd** acting on behalf of the owner of SHB 1054A against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **S\$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 8625 or email us at [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Date: 11/4/2018

Our Ref. No.:

### Letter of Authorisation

I, Lloyd Ong Bin Seng (NRIC No.: S0019480 H) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHB1054H hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SHD3B (Trascab) happened on 11/4/2018, 8.15am along ECP towards Changi Airport (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

LLOYD ONG BIN SENG

Signature: 

NRIC No.

S0019480/H

Tel No.

94874999

Address

BLK 406 PANORAM GARDENS.

#15-38 (600406)

11/04/18



redefining / insurance

CLAIM REF : C0472972  
INSURED : TRANS-CAB SERVICES PTE LTD

**DISCHARGE VOUCHER**

We, SMRT Automotive Services Pte Ltd confirm that by letter of authorisation dated 11/04/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of SMRT Automotive Services Pte Ltd and the Hirer, LLOYD ONG BIN SENG of vehicle no SHB 1054H.

Now we SMRT Automotive Services Pte Ltd for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars Two Thousand Eight Hundred Fifty only (S\$ 2,850.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no SHD 3B arising out of an accident with SHB 1054H on 11/04/2018
- declare that AXA INSURANCE PTE LTD and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no. SHD 3B arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of SMRT TAXIS PTE LTD is made without any admission of liability whatsoever on the part of AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no. SHD 3D.

Dated this 3rd day of Dec 2018

Signed by [Signature]  
(AUTHORISED SIGNATORY)

Company Stamp [Stamp]

Witness : [Signature]

Name : Tan Lee Gek

I/C No : 81420706F

Address : 60 Woodlands Industrial Park E4

Singapore 757705

Tel: 65 6482 3888 Fax: 65 6368 7421

www.smrt.com.sg



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV180500011  
Date : 02.05.2018  
Vehicle No. : SHB1054H  
Your Ref No. : TAX/04/18/2054  
Our Ref No. : 24095494  
Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
<b>Parts</b>					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00 )	\$ 105.97	\$ 317.92
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 1.50	(25.00 )	\$ 3.75	\$ 11.25
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	(25.00 )	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	(25.00 )	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	(25.00 )	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	(25.00 )	\$ 0.00	\$ 0.00
SENSOR REVERSE	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
REAR BUMPER REINFORCEMENT	1.00	\$ 318.80	(25.00 )	\$ 79.70	\$ 239.10
RETAINER, RR BUMPER, LH	0.00	\$ 111.50	(25.00 )	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	(25.00 )	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , RH	1.00	\$ 119.90	(100.00)	\$ 119.90	\$ 0.00
SEAL, RR BUMPER , RH	0.00	\$ 85.20	(25.00 )	\$ 0.00	\$ 0.00
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00 )	\$ 139.57	\$ 418.72
COVER, GUARD RR BUMPER LOWER	0.00	\$ 14.80	(25.00 )	\$ 0.00	\$ 0.00
PAD, RR BUMPER, CTR	0.00	\$ 2.20	(25.00 )	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 169.50	(25.00 )	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 222.60	(25.00 )	\$ 0.00	\$ 0.00
COVER, FRONT FLOOR UNDER , LH	0.00	\$ 425.50	(25.00 )	\$ 0.00	\$ 0.00
CLIP , FLOOR UNDER COVER , NO.1	0.00	\$ 2.60	(25.00 )	\$ 0.00	\$ 0.00
CLIP , FLOOR UNDER COVER , NO.2	0.00	\$ 3.20	(25.00 )	\$ 0.00	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	0.00	\$ 891.20	(25.00 )	\$ 0.00	\$ 0.00
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	0.00	\$ 52.30	(25.00 )	\$ 0.00	\$ 0.00
NAME PLATE (PRIUS) , LUGGAGE	0.00	\$ 52.30	(25.00 )	\$ 0.00	\$ 0.00

Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV180500011  
Date : 02.05.2018  
Vehicle No. : SHB1054H  
Your Ref No. : TAX/04/18/2054  
Our Ref No. : 24095494  
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
COMPARTMENT DOOR					
EMBLEM SUB-ASSY REAR	0.00	\$ 46.30	(25.00 )	\$ 0.00	\$ 0.00
SMRT LOGO	0.00	\$ 7.80	0.00	\$ 0.00	\$ 0.00
STICKER DECAL 6555 8888	0.00	\$ 21.60	0.00	\$ 0.00	\$ 0.00
END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$ 629.80	(25.00 )	\$ 0.00	\$ 0.00
ADHESIVE:DIRECT GLAZING	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
ANTENNA, ELECTRICAL KEY	0.00	\$ 60.30	(10.00 )	\$ 0.00	\$ 0.00
Sub-Total					\$ 1286.99

### Labour

TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
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### Others


TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FILLER RR BUMPER RH	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00

**GRAND TOTAL** \$ 1,766.99

Remark :

Make/Model : PRIUS4  
Accident Date : 11.04.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

  
Authorized Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/04/18/2054

From: SMRT Taxis Pte Ltd

Date: 17/4/2018

**ACCIDENT ON 11/04/2018 INVOLVING SHB 1054H & SHD 3B ALONG ECP  
TOWARDS CHANGI AIRPORT**

This is to confirm that the daily rental rate for SHB 1054H is \$117.70 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB1054H

Accident Case No. : TAX/04/18/2054

Make / Model : TOYOTA PRIUS GEN4

Ref. No. : 24095494

Date and Time Vehicle off-road for Accident Repair : 11.04.2018 09:48:00

Date and Time Repair Completed : 18.04.2018 11:28:23

Remarks :

Generated by : POHSUAN

Printed on : 19.04.2018

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Apr 2018		13 Apr 2018 17:41 <a href="#">Edit Adj Rpt</a>	<b>\$51,766.99</b> <a href="#">Edit Estimates</a>	<b>\$51,766.99</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
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**CLAIM SUBFOLDER DETAILS** [Created by insurer]

Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHB1054H	Date of Loss:	11/04/2018 08:00 - :59 [6 Months and 1 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / C0472972	Policy/Cover Note No.:	P1680520 (Third Party Only)
Vehicle Reg. No. (Insured):	SHD3B	Policy No. (Claimant):	D-18090213MFSH
		Excess:	S\$5,000.00
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Richard Ang]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 24/04/2018]		

**ASSOCIATED MAIL RECEIVED** View All Compose Case Mail

- AXA\_SG (28/11/2018): Alert - Adj Mandate Approved (S\$2857.09) - SHB1054H - Claim Handler: Richard Ang
- AXA\_SG (18/10/2018): Alert - Adj Mandate Approved (S\$1980.21) - SHB1054H - Claim Handler: Khor Saw Th...
- AXA\_SG (13/04/2018): New TP Assignment - C0472972/P1680520

**ALL ASSOCIATED TASKS** View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SHB1054H (C0472972)  
[SHD3B]  
TP  
SMRT TAXIS PTE LTD  
Apr 11 2018 8:00AM  
[TRANS-CAB SERVICES PTE LTD]  
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1		Edit		
Assessment Reports															1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	AXA Insurance Pte Ltd (HQ)												Thumbnail		Print		
1	13/04/18 17:37	Accident Statement From: SC - Reg. No: SHD3B, Claimant: TRANS-CAB SERVICES PTE LTD												1		Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	18/04/18 11:50	Adjuster Immediate Advice												1		Load HTM		
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
2	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
3	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
4	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
5	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
6	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
7	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
8	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
9	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
10	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
11	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
12	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
13	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
14	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
15	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
16	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
17	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
18	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
19	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
20	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
21	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
22	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
23	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
24	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
25	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
26	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
27	25/09/18 18:55	General View												1		Load JPG <input checked="" type="checkbox"/>		
28	25/09/18 18:55	Reinspection Photo												1		Load JPG <input checked="" type="checkbox"/>		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
29	25/09/18 18:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
30	25/09/18 18:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
31	25/09/18 18:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
32	25/09/18 18:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	11/04/18 11:54	EMAIL_ABS	 Load PDF	
2	11/04/18 11:54	ESTIMATE_ABS	 Load PDF	
3	11/04/18 11:54	SHB1054H TP GIA_ABS	 Load PDF	
4	13/04/18 10:32	EMAIL	 Load PDF	
5	13/04/18 10:32	ESTIMATE	 Load PDF	
6	13/04/18 10:32	GIA SHB1054H TP	 Load PDF	
7	13/04/18 14:37	EMAIL_ABS	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/04/18 00:41	TP ESTIMATE - MARKED	 Load PDF	
2	25/09/18 12:44	LETTER TO OI	 Load PDF	
3	14/11/18 15:16	RENTAL RECEIPT	 Load PDF	
4	14/11/18 15:16	RENTAL MILEAGE	 Load PDF	
5	05/12/18 13:48	WORKSHOP INVOICE	 Load PDF	
6	05/12/18 13:48	AUTHORISATION TO ACT FORM	 Load PDF	
7	05/12/18 13:48	DISCHARGE VOUCHER	 Load PDF	
8	05/12/18 13:48	LOD	 Load PDF	
9	05/12/18 13:48	LETTER TO OI	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div></div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHD3B (Insd veh)	Model:	TOYOTA PRIUS 1.8 HYBRID
	SHB1054H (TP veh)		CVT (A)
Date of Accident:	11/04/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	7,059.90
Final Repair Cost	:	\$	2,850.00
Loss of Use	:	\$	6.50 days at \$50.00 per day
Rental (if any)	:	\$	6.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,850.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ 0 \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 2,850.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

05 Dec  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18007045/SWA3Q2

Date: 05/12/2018

## REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle  
No : SHB1054H

Insured Vehicle No :

SHD3B

Date of Loss: 11/04/2018

Nature of Claim:

TP

Claim No: C0472972

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHB1054H

Make &amp; Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A)

Engine No: 2ZRS095193

Reg. Date: 10/10/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU603572378

Colour: Maroon

Odometer: 35669 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65R15

Rear Tyre Size:

195/65R15

Front Left Side: Yokohama 6 mm

Rear Left Side:

Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side:

Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,756.90	1,286.99	3,469.91	72.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,303.00	480.00	1,823.00	79.16
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>7,059.90</b>	<b>1,766.99</b>	<b>5,292.91</b>	<b>74.97</b>
+ Loss of Use (6.5 x S\$50.00/day) (S\$)		325.00		
+ Car Rental (6.5 x S\$117.70/day) (S\$)		765.05		
+ Doc/Search Fee (S\$)		7.00		
<b>Nett Liability (S\$)</b>		<b>2,864.04</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,850.00</b>		

## INSPECTION

Date of Assignment: 13/04/2018

Date Inspected: 16/04/2018 Inspected At:

SMRT Automotive Services Pte Ltd  
(Woodlands)  
60 Woodlands Industrial Park E4  
Singapore 757705

Estimated Period of Repair: 3.0 days

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**Adjuster:** Sebastian Yeang Wai Keen**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 14 Nov 2018)
<b>Parts:</b>	144	TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHB1054H)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page.	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER ,RR BUMPER ASSY (DISC 25%) (CONSISTENT)	Cracked	423.90 F	*317.92 F
2	1		*CLIPS PIECE ,FRT & RR BUMPER (DISC 25%) (CONSISTENT) (10 PCS)	Necessary	15.00 F	*11.25 F
3	1		*REAR BUMPER REINFORCEMENT (DISC 25%) (CONSISTENT)	Dented	318.80 F	*239.10 F
4	1		*GUARD ,RR BUMPER ,LOWER (DISC 25%) (CONSISTENT)	Deformed	558.30 F	*418.72 F
5	1		*SENSOR REVERSE (SN) (CONSISTENT)	Damaged	180.00 F	*180.00 F
6	2		*PIXEL STICKER (SN) (CONSISTENT)	Necessary	120.00 F	*120.00 F
7	2		*PAD ,RR BUMPER ,RH & LH ,1 (CONSISTENT)	Not Necessary	7.60 F	*- F
8	2		*PAD ,RR BUMPER ,RH & LH ,2 (CONSISTENT)	Not Necessary	7.60 F	*- F
9	2		*PAD ,RR BUMPER ,RH & LH ,3 (CONSISTENT)	Not Necessary	7.60 F	*- F
10	2		*SEAL ,RR BUMPER ARM ,RH & LH	Not Necessary	22.00 F	*- F
11	1		*RETAINER ,RR BUMPER ,LH (CONSISTENT)	Not Necessary	111.50 F	*- F
12	1		*RETAINER ,RR BUMPER ,RH (CONSISTENT)	Not Necessary	112.70 F	*- F
13	1		*SEAL ,RR BUMPER ,RH (CONSISTENT)	Not Necessary	85.20 F	*- F
14	1		*COVER ,GUARD RR BUMPER LOWER (CONSISTENT)	Not Necessary	14.80 F	*- F
15	3		*PAD ,RR BUMPER ,CTR (CONSISTENT)	Not Necessary	6.60 F	*- F
16	1		*COVER ,REAR FLOOR UNDER ,RH (CONSISTENT)	Not Necessary	169.50 F	*- F
17	1		*COVER,REAR FLOOR UNDER CENTER (CONSISTENT)	Not Necessary	222.60 F	*- F
18	1		*COVER,FRONT FLOOR UNDER ,LH (CONSISTENT)	Not Necessary	425.50 F	*- F
19	10		*CLIP ,FLOOR UNDER COVER ,NO .1 (CONSISTENT)	Not Necessary	26.00 F	*- F
20	1		*CLIP ,FLOOR UNDER COVER ,NO .2 (CONSISTENT)	Not Necessary	3.20 F	*- F
21	1		*TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY (CONSISTENT)	Not Necessary	891.20 F	*- F
22	1		*NAME PLATE (HYBRID) ,LUGGAGE COMPARTMENT DOOR (CONSISTENT)	Not Necessary	52.30 F	*- F
23	1		*NAME PLATE (PRIUS),LUGGAGE COMPARTMENT DOOR (CONSISTENT)	Not Necessary	52.30 F	*- F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
24	1		*EMBLEM SUB-ASSY REAR (CONSISTENT)	Not Necessary	46.30 F	*- F
25	1		*SMRT LOGO (CONSISTENT)	Not Necessary	7.80 F	*- F
26	1		*STICKER DECAL 6555 -8888 (CONSISTENT)	Not Necessary	21.60 F	*- F
27	1		*END PANEL SUB-ASSY ,BODY LOWER BACK (CONSISTENT)	Not Necessary	629.80 F	*- F
28	1		*SEALANT SIKAFLEX (CONSISTENT)	Not Necessary	37.00 F	*- F
29	1		*ANTENNA ,ELECTRICAL KEY (CONSISTENT)	Not Necessary	60.30 F	*- F
30	1		*FILLER ,RR BUMPER ,RH (CONSISTENT)	Repair	119.90 F	*- F
F=Franchise part.						
Total Parts (S\$)					4,756.90	1,286.99

Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b><u>Labour Items</u></b>				
1	PANEL BEATING & BODY WORK	New	845.00	200.00
2	SPRAY PAINT	New	1,098.00	250.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	30.00
5	TO REPLACE SUNDRY PARTS	New	100.00	0.00
6	TO WASH AND VACUUM	New	60.00	0.00
<b>Gross Labour Cost (\$\$)</b>			<b>2,303.00</b>	<b>480.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >