

STAWY

CC 4, ASM 1800 7042

PAS

IDAC

57815

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

13-04-18

Registered in Merion:

Pre-assign / CCU / FTE

PA 5205 Z

S8m000XJ



Insured Vehicle No.

Claim No.:

Name of Insured

Policy No.:

Insured Tel No.

HP:

Make / Model:

Excess Sec II : \$5

D.O.A. 01-04-18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Tan Woon Chay

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

8777308

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

GBO S652R



INSRS:

WSP:

Tel:

Liability:

RMKS:

Think the
Advance.

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

6/6

6/7

GBO S652R - (16/11/17 to 21/11/17); 2018/4/17

PAS 205 Z - NA (1/1/18 to 31/1/18); 2018/1/16

To report to OI.

28/4/18

To check the usage of veh at the time of accident.

1/4/18

Called OIP, Mr Tan. Not pick up.

Called OI, " " Not pick up.

29/6/18 @ 4:24pm

Called OIP, Mr Tan. Not pick up.

@ 4:26pm

Called OI company, spoken to Evelyn.

Confirm accident. She need to check with

OIP on usage of veh at the time of accident.

To send her email.

* TP report: OIP hit him from behind.

* OI report: TP reversed & collided into

his bus.

P16

- Check instruction if any to do DS? Usage it off sys of

6/7/18

- 10 day notice send TP

PRELIMINARY ADVICE

Date/Time:

Sent By:

08/7/19

To CANCEL FILE NO SURVEY DONE

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(

Agreed / Assessed) BOLA S/N No.:

NIC

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5

(\$

x

days)

Loss of Income (LOI):

\$5

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/Independent)

Legal Cost

\$5

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

CANCEL * NO SURVEY

DOVE*

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18007042/pa3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 16-04-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PA 5205Z	Veh. Inspected	GBD 5652R
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00DXJ	Excess (\$)	0.00
Assign From		Assign Date	16/04/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	01/04/2018	Inspection Date
Survey held at	THINK ONE AUTOCARE PTE LTD NO.18 DEFU AVENUE 2 SINGAPORE 539522	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Catherine Chong (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 13 April, 2018 4:07 PM
To: assignments
Subject: FW: GBD5652R & PA5205Z ACCIDENT DATED ON 01.04.2018
Importance: High

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

13.04.2018 @ 11:39pm
Karen ven not in
check liability first

From: Karen Tan [mailto:karentan@thinkone.com.sg]
Sent: Thursday, 12 April, 2018 5:29 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: RE: GBD5652R & PA5205Z ACCIDENT DATED ON 01.04.2018
Importance: High

Dear Sir/ Mdm,

Can I know who's the case handler for the above-mentioned.

Thank you.

Karen Tan

Claim Advisor

Think One Autocare Pte Ltd

No.18 Defu Avenue 2

Singapore 539522

HP : 9128 8488

DID : 6844 3300 FAX : 6842 4988

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 2 July 2018 9:28 AM
To: 'myjepl@singnet.com.sg'
Subject: ACCIDENT INVOLVING PA 5205Z(AXA) & GBD 5652R ALONG/AT 3 CHANGI SOUTH ST 1 ON 01/04/2018

02 JULY 2018

M/s TRANSIT REPUBLIC PTE LTD

Dear Sir/ Mdm

OUR REF : CC4/ASM18007042/pa3
YOUR REF : PA 5205Z
ACCIDENT INVOLVING PA 5205Z(AXA) & GBD 5652R ALONG/AT 3 CHANGI SOUTH ST 1 ON 01/04/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from THINK ONE AUTOCARE PTE LTD acting on behalf of the owner of GBD 5652R against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. We are of the view that the case would be settled at equal liability.

Kindly advise the usage of your vehicle at the time of accident before we could proceed further handling on this matter.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Authorisation Letter/ Employment Letter from you company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

Hsiao Tong (LKKAuto)

From: myjepl@singnet.com.sg
Sent: Sunday, 17 March 2019 10:00 PM
To: Hsiao Tong (LKKAuto)
Cc: lina@tib.com.sg
Subject: RE: ACCIDENT INVOLVING PA 5205Z(AXA) & GBD 5652R ALONG/AT 3 CHANGI SOUTH ST 1 ON 01/04/2018
Attachments: (5) Transit Authorisation dd 17Mar18.pdf; (6) MYJ Confirmation dd 17Mar18.pdf

Dear Hsiao Tong,

Per your request, please find the below attached documents for your necessary action.

(5) Authorisation Letter from **Transit Republic Pte Ltd** authorising the use of vehicle **PA5205Z** to **Mr Tan Woon Chay**
(6) Confirmation Letter from **Ming Yu Jiang Express Pte Ltd** confirming employment with **Mr Tan Woon Chay**

rgds,
grace
96565599

On Sun Mar 17 2019 10:37:21 GMT+0800 (Malay Peninsula Standard Time) Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

----- Original Message -----

Dear Sirs/Mdm,

We refer to our below email.

We would like to follow up in the followings: -

- Kindly advise the usage of your vehicle at the time of accident.
- Authorisation Letter/ Employment Letter from you company to indicate that Mr Tan Woon Chay is an employee and authorise to drive the vehicle.

Thank you.

Best Regards,
Hsiao Tong, Chew
| Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com
| fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Hsiao Tong (LKKAUTO)

Sent: Monday, 2 July 2018 9:28 AM

To: 'myjepl@singnet.com.sg' <myjepl@singnet.com.sg>

Subject: ACCIDENT INVOLVING PA 5205Z(AXA) & GBD 5652R ALONG/AT 3 CHANGI SOUTH ST 1 ON 01/04/2018

02 JULY 2018

M/s TRANSIT REPUBLIC PTE LTD

Dear Sir/ Mdm

OUR REF : CC4/ASM18007042/pa3

YOUR REF : PA 5205Z

ACCIDENT INVOLVING PA 5205Z(AXA) & GBD 5652R ALONG/AT 3 CHANGI SOUTH ST 1 ON 01/04/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from THINK ONE AUTOCARE PTE LTD acting on behalf of the owner of GBD 5652R against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. We are of the view that the case would be settled at equal liability.

Kindly advise the usage of your vehicle at the time of accident before we could proceed further handling on this matter.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Authorisation Letter/ Employment Letter from you company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)



Transit Republic Pte Ltd

61 Woodlands Industrial Park E9
#01-19 E9 Premium
Singapore 757047
Tel: 67550025 Fax: 67572525

Co Reg No 201425697N
GST Reg No 201425697N

17 March 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

AUTHORISATION LETTER

This is to certify that Mr Tan Woon Chay NRIC No S1581361Z is authorized by Transit Republic Pte Ltd to drive PA5205Z for work purposes.

Please do not hesitate to contact the undersigned at telephone no 67550025 if you need any clarification.

Yours faithfully
TRANSIT REPUBLIC PTE LTD

See Meng Loo



銘裕江快運私人有限公司
MING YU JIANG EXPRESS PTE LTD

61 Woodlands Industrial Park E9
#01-19 E9 Premium
Singapore 757047
Tel: 67550025 Fax: 67572525

Co Reg No 199708665W
GST Reg No 199708665W

17 March 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

CONFIRMATION LETTER

This is to certify that Mr Tan Woon Chay NRIC No S1581361Z is under the employment of Ming Yu Jiang Express Pte Ltd and was assigned to drive PA5205Z for work purposes.

Please do not hesitate to contact the undersigned at telephone no 67550025 if you need any clarification.

Yours faithfully
MING YU JIANG EXPRESS PTE LTD

See Meng Loo



<REQUEST FOR DS> S8M00DXJ [ACCIDENT INVOLVING PA 5205Z(OI) & GBD 5652R(TP) ON 01/04/2018]

Type

🔗 Question

Message

Hi Stacey, we have uploaded a copy of (5) Authorisation Letter from Transit Republic Pte Ltd authorising the use of vehicle PA5205Z to Mr Tan Woon Chay & (6) Confirmation Letter from Ming Yu Jiang Express Pte Ltd confirming employment with Mr Tan Woon Chay in SC for your perusal. Kindly advise if there is any policy issue and whether we can proceed DS. Thank you. Hsiao Tong - 05 May 2019

Reply



Re:<REQUEST FOR DS> S8M00DXJ [ACCIDENT INVOLVING PA 5205Z(OI) & GBD 5652R(TP) ON 01/04/2018]

Type

🔗 Question

Message

what was the vehicle used for at the time of accident?

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 5 June 2019 9:42 AM
To: myjepl@singnet.com.sg
Cc: lina@tib.com.sg
Subject: RE: ACCIDENT INVOLVING PA 5205Z(AXA) & GBD 5652R ALONG/AT 3 CHANGI SOUTH ST 1 ON 01/04/2018

Dear Grace,

Thank you for your email.

We would like to know what was the vehicle used for at the time of accident as per AXA request.

Appreciate your kind advise.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: myjepl@singnet.com.sg <myjepl@singnet.com.sg>
Sent: Sunday, 17 March 2019 10:00 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: lina@tib.com.sg
Subject: RE: ACCIDENT INVOLVING PA 5205Z(AXA) & GBD 5652R ALONG/AT 3 CHANGI SOUTH ST 1 ON 01/04/2018

Dear Hsiao Tong,

Per your request, please find the below attached documents for your necessary action.

- (5) Authorisation Letter from **Transit Republic Pte Ltd** authorising the use of vehicle **PA5205Z** to **Mr Tan Woon Chay**
- (6) Confirmation Letter from **Ming Yu Jiang Express Pte Ltd** confirming employment with **Mr Tan Woon Chay**

rgds,
grace
96565599

On Sun Mar 17 2019 10:37:21 GMT+0800 (Malay Peninsula Standard Time) Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

----- Original Message -----

Dear Sirs/Mdm,

We refer to our below email.

We would like to follow up in the followings: -

- Kindly advise the usage of your vehicle at the time of accident.
- Authorisation Letter/ Employment Letter from you company to indicate that Mr Tan Woon Chay is an employee and authorise to drive the vehicle.

Thank you.

Best Regards,
Hsiao Tong, Chew
| Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com
| fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:
Hsiao Tong (LKKAuto)
Sent: Monday, 2 July 2018 9:28 AM
To: 'myjepl@singnet.com.sg' <myjepl@singnet.com.sg>
Subject: ACCIDENT INVOLVING PA 5205Z(AXA) & GBD 5652R ALONG/AT 3 CHANGI SOUTH ST 1 ON 01/04/2018

02 JULY 2018

M/s TRANSIT REPUBLIC PTE LTD

Dear Sir/ Mdm

OUR REF : CC4/ASM18007042/pa3
YOUR REF : PA 5205Z
ACCIDENT INVOLVING PA 5205Z(AXA) & GBD 5652R ALONG/AT 3 CHANGI SOUTH ST 1 ON 01/04/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from THINK ONE AUTOCARE PTE LTD acting on behalf of the owner of GBD 5652R against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. We are of the view that the case would be settled at equal liability.

Kindly advise the usage of your vehicle at the time of accident before we could proceed further handling on this matter.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

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Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
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Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 5 June 2019 9:42 AM
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Cc: lina@tib.com.sg
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Hsiao Tong, Chew | Case Handler
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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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96565599

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Phone: 6742-3197 | email: chewht@lkkauto.com
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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:
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To: 'myjepl@singnet.com.sg' <myjepl@singnet.com.sg>
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02 JULY 2018

M/s TRANSIT REPUBLIC PTE LTD

Dear Sir/ Mdm

OUR REF : CC4/ASM18007042/pa3
YOUR REF : PA 5205Z
ACCIDENT INVOLVING PA 5205Z(AXA) & GBD 5652R ALONG/AT 3 CHANGI SOUTH ST 1 ON 01/04/2018

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This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

Hsiao Tong (LKKAUTO)

From: myjepl@singnet.com.sg
Sent: Monday, 17 June 2019 12:33 PM
To: Hsiao Tong (LKKAUTO)
Cc: lina@tib.com.sg; Cecilia Chong (LKK Auto)
Subject: RE: ACCIDENT INVOLVING PA 5205Z(AXA) & GBD 5652R ALONG/AT 3 CHANGI SOUTH ST 1 ON 01/04/2018

Dear Hsiao Tong,

Vehicle PA5205Z was off service on 01/04/2018 and was there for fuel top up for next day job at the time of accident.

rgds,
grace
96565599

On Sat Jun 15 2019 12:34:44 GMT+0800 (Malay Peninsula Standard Time) Hsiao Tong (LKKAUTO)
<chewht@lkkauto.com> wrote:

----- Original Message -----

Dear Grace,

We refer to our below email.

We would like to know what was the vehicle used for at the time of accident as per AXA request.

Appreciate your kind advise.

Best Regards,
Hsiao Tong, Chew
| Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com
| fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 5 June 2019 9:42 AM
To: myjepl@singnet.com.sg
Cc: lina@tib.com.sg
Subject: RE: ACCIDENT INVOLVING PA 5205Z(AXA) & GBD 5652R ALONG/AT 3 CHANGI SOUTH ST 1 ON 01/04/2018

Dear Grace,

Thank you for your email.

We would like to know what was the vehicle used for at the time of accident as per AXA request.

Appreciate your kind advise.

Best Regards,
Hsiao Tong, Chew
| Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com
| fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:
myjepl@singnet.com.sg <myjepl@singnet.com.sg>
Sent: Sunday, 17 March 2019 10:00 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: lina@tib.com.sg
Subject: RE: ACCIDENT INVOLVING PA 5205Z(AXA) & GBD 5652R ALONG/AT 3 CHANGI SOUTH ST 1 ON 01/04/2018

Dear Hsiao Tong,

Per your request, please find the below attached documents for your necessary action.

- (5) Authorisation Letter from **Transit Republic Pte Ltd** authorising the use of vehicle **PA5205Z to Mr Tan Woon Chay**
- (6) Confirmation Letter from **Ming Yu Jiang Express Pte Ltd** confirming employment with **Mr Tan Woon Chay**

rgds,
grace
96565599

On Sun Mar 17 2019 10:37:21 GMT+0800 (Malay Peninsula Standard Time) Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

----- Original Message -----

Dear Sirs/Mdm,

We refer to our below email.

We would like to follow up in the followings: -

- Kindly advise the usage of your vehicle at the time of accident.

- Authorisation Letter/ Employment Letter from your company to indicate that Mr Tan Woon Chay is an employee and authorise to drive the vehicle.

Thank you.

Best Regards,
Hsiao Tong, Chew
 | Case Handler
 LKK Auto Consultants Pte Ltd
 Phone: 6742-3197 | email: chewht@lkkauto.com
 | fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:
 Hsiao Tong (LKKAuto)
Sent: Monday, 2 July 2018 9:28 AM
To: 'myjepl@singnet.com.sg' <myjepl@singnet.com.sg>
Subject: ACCIDENT INVOLVING PA 5205Z(AXA) & GBD 5652R ALONG/AT 3 CHANGI SOUTH ST 1 ON 01/04/2018

02 JULY 2018

M/s TRANSIT REPUBLIC PTE LTD

Dear Sir/ Mdm

OUR REF : CC4/ASM18007042/pa3
 YOUR REF : PA 5205Z
 ACCIDENT INVOLVING PA 5205Z(AXA) & GBD 5652R ALONG/AT 3 CHANGI SOUTH ST 1 ON 01/04/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from THINK ONE AUTOCARE PTE LTD acting on behalf of the owner of GBD 5652R against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. We are of the view that the case would be settled at equal liability.

Kindly advise the usage of your vehicle at the time of accident before we could proceed further handling on this matter.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be

seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Authorisation Letter/ Employment Letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

Cecilia Chong (LKK Auto)

From: Karen Tan <karentan@thinkone.com.sg>
Sent: Monday, 8 July 2019 10:20 AM
To: Cecilia Chong (LKK Auto)
Subject: RE: YOUR REF: GBD 5652R (OUR REF: CC4/ASM18007042/ga3) *** ACCIDENT INVOLVING PA 5205Z & GBD 5652R ON 01/04/2018 ***

Importance: High

Hi Cecilia,

My client is not claiming. Please close at your end.

Thank you.

Karen Tan
Claim Advisor
Think One Autocare Pte Ltd
No.18 Defu Avenue 2
Singapore 539522
HP : 9128 8488
DID : 6844 3300 FAX : 6842 4988

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Saturday, 6 July, 2019 11:31 AM
To: Karen Tan <karentan@thinkone.com.sg>
Subject: YOUR REF: GBD 5652R (OUR REF: CC4/ASM18007042/ga3) *** ACCIDENT INVOLVING PA 5205Z & GBD 5652R ON 01/04/2018 ***

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your ref: GBD 5652R
Our Ref: CC4/ASM18007042/ga3

Dear Sir/Madam,

ACCIDENT INVOLVING PA 5205Z & GBD 5652R ON 01/04/2018

We refer to the above matter.

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s AXA Insurance Pte Ltd.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

« RE: Re:RE: Re:<REQUEST FOR DS> S8M00DXJ
[ACCIDENT INVOLVING PA 5205Z(OI) & GBD 5652R(TP)
ON 01/04/2018]

Type

🔗 Question

Message

Dear Stacey, TP repairer workshop inform us to close the case at our end as claimant withdraw claim. We will proceed to close off the case. No survey has been done for this case. Thanks

Reply