

15/5/2010

INS. CASE OWNER:

CC4/LPC1800

7011, Awh3n2

LKK:

IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

18/6/18

Date / Time:

16/4/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SCW 6863E

Name of Insured:

Hui YAN WM

Insured Tel No.:

HP:

9823861

Excess Sec II :SS

D.O.A:

12/4/18

Is driver the owner?

(YES) / NO

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

17/10/18/UP05/00504

87UP05016344

OPEL

WITHIN PERMITS OF
KOVAN HEARTLAND MARK

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SEE 1379U



INSRS:

WSP:

Tel:

Liability:

RMKS:

Fang
Chr

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time		STAGE	DATE / PIC
20/4/18	SEE 1379U - X	Non-Reporting ltr (1st):	
23/6/18	email workshop liability undercar	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
11/9/18	called OI confirm oz that we receive TP	Notification ltr (if non-pickup)	<input type="checkbox"/>
	(CCV. agree to settle.	After call ltr to OI:	<input type="checkbox"/>
24/9/18	File pass to typist type report	Authorisation To Act:	<input checked="" type="checkbox"/>
9/10/18	email to LPC to seek maiden	Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

RECEIVED 22 NOV 2018

RECEIVED 24 SEP 2018

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost:	SS (days) Reduction: %	Confirm by: Email <input type="checkbox"/> Call <input type="checkbox"/>	
FINAL SETTLEMENT Date/Time: 14/10/18 Confirm with Sharon		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% (Agreed / Assessed) BOLA S/N No.:	If NO or B 28, Ass. Lia:	
Repair Cost:	SS 1765.50		
Loss of Rental (LOR):	SS (days)		
Loss of Use (LOU):	SS (\$ x days)		
Loss of Income (LOI):	SS 400.00 (\$100 x 4 days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search	SS 10.00		
Medical:	SS		
Disbursement:	SS (e.g. Tow/ Independent)		
Legal Cost	SS		
Total:	SS 2175.50	Global Sum SS:	
FINAL PAYMENT Date/Time:		Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	SS 2175.50	Name 1:	Kong Car Repairs Pte Ltd
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT
11/10/18

Catherine Chong (LKK Auto)

From: ERIC WOO JUN KIAT <ericwoo@lonpac.com>
Sent: Monday, 16 April, 2018 11:36 AM
To: assignments@lkkauto.com
Cc: kangcar@singnet.com.sg; MT_Claim_SG
Subject: Our Ref: 17/18/18/VP05/020544 Accident involving SCW6863E & SKE1379U at Kovan mall carpark entrance on 12/4/18
Attachments: 16042018113004.pdf

Dear Catherine / Nivitha,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle SKE 1379U on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

16042018 @ 11:55am
Sharon - veh



江氏修理汽車私人有限公司
KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883

TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg

Co. Reg. No. 201300201N GST Reg. No. 201300201N

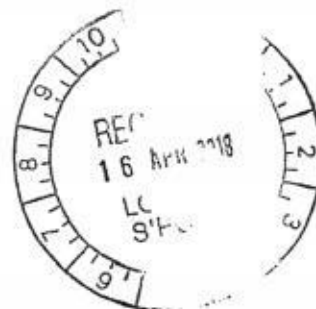
Our Ref: KCR0420181379LON

Your Ref: SCW6863E

13.04.2018

WITHOUT PREJUDICE
BY FAX

Lonpac Insurance Bhd
Claims Department
100 Beach Road
#19-00 Shaw Towers
Singapore 189702



Dear Sirs,

Notice to inspect our client's damaged motor-vehicle SKE1379U. Accident involving SKE1379U & SCW6863E on 12/04/2018 along Hougang St 21 -Kovan Mall Carpark Entrance.

Our client's motor vehicle no:SKE1379U which was damaged as a result of negligence of your driver, is now lying at our premises/workshop awaiting for repairs to be carried out.

As you are the insurer of the motor-vehicle no: SCW6863E, we hereby give you NOTICE TO INSPECT OUR CLIENT'S DAMAGED MOTOR VEHICLE at our premises/workshop. If your representative/surveyor does not inspect our client's damaged motor vehicle within the next two(2) days, we shall proceed to repair our client's damaged motor vehicle without any further notice and our client will thereafter look to you/your insured for the repair costs. This is without prejudice to our client's claim for damages, loss of use and incidental loss.

We enclosed herewith our estimate cost of repairs and our clients' accident report for your reference.

Please let us have your list of your panel surveyors for our consideration.

Thank you.

Yours faithfully,

KANG CAR REPAIRERS PTE LTD

Shu Pei (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 19 April 2018 12:11 PM
To: Vivian Lau (LKKAuto); Shu Pei (LKKAuto)
Cc: Bevan Lim (LKK Auto)
Subject: FW: Follow-Up Documents (Police Report & Auto Shop's Report) Our Ref: 17/18/18/VP05/020544
Attachments: Paya Lebar Police ACCIDENT REPORT.PDF; Cheng Hoe Motor Repair REPORT.PDF; SAS2393330.PDF

Hi Vivian

Understand that you are the handler for this case. Please refer to Insured's emails and attachments including the full set of GIA report.

You may want to request for the video footage and let us have your assessment on this case.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI
Sent: Thursday, 19 April, 2018 11:52 AM
To: 'Linda Liu'; MT_Claim_SG
Cc: Lucas HUI; Bevan Lim (LKK Auto) (bevanlim@lkkauto.com)
Subject: RE: Follow-Up Documents (Police Report & Auto Shop's Report) Our Ref: 17/18/18/VP05/020544

Dear Linda

Thank you for your email.

We have appointed LKK Auto Consultants Pte Ltd to handle the TP claim.

They will assess the liability and quantum.

Dear Bevan (LKK)

We will be forwarding you the full set of GIA report for your assessment.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Linda Liu [<mailto:linda.vv.liu@gmail.com>]
Sent: Thursday, 19 April, 2018 11:34 AM

To: MT_Claim_SG; ONG LI LI
Cc: Lucas HUI
Subject: Follow-Up Documents (Police Report & Auto Shop's Report)

Hello, Li Li,

For your reference, here are some of the details:

Vehicle #: SCW6863E
Vehicle Make & Model: Opel Astra 1.8
Insured: Hui Yau Wai (Lucas)
Policy No. Z17VP05016344

Attached please find the following two documents:

- #1. Accident reported to officer at Paya Lebar Police Station last evening.
 - #2. Assessment report by Cheng Hoe Motor that was provided earlier this morning.
(Located at 10 Ang Mo Kio Industrial Park 2A, #01-04 AMK Autopoint, SGP 568047)
- The auto shop took photos of our Opel vehicle.

At the time of the accident, the passenger in the vehicle was: Mdm. Dang Lai Wah
Relationship to Driver: Mother

If you need any further information, please feel free to email.

Thank you for your assistance.

Regards,
Linda

=====

Dear Linda

Thank you for your call and email.

Please see the other party's accident report(attached) and police statement (below).

Brief Details.

12/04/2018 @2215HRS (HOUGANG STREET 21, KOVAN MALL CARPARK ENTERANCE)

ON 12 APRIL 2018 AT AROUND 2215HRS, I WAS STOPPING AT THE GANTRY BARRIER TOWARDS KOVAN MALL CARPARK. A 3RD PARTY VEHICLE SCW6863E ON MY RIGHT MAKE AN ILLEGAL U-TURN BEFORE HE COLLIDED INTO MY CAR, I SOUNDED MY HORN BUT THE CAR DID NOT STOP REVERSING AND COLLIDED INTO THE REAR RIGHT OF MY VEHICLE, I THEN CAME OUT OF MY CAR BUT THE 3RD PARTY DID NOT STOP HIS CAR AND SPEED OFF. I FOLLOWED HIM AND HE TURNED INTO THE CONDOMINIUM "KOVAN ESQUIRE". NOBODY WAS INJURED. THAT'S ALL

Kang Car Repairers Pte Ltd

1 Kaki Bukit Ave 6, #02-06 Autobay @ Kaki Bukit Singapore 417883
 TEL: 6747 7636 FAX: 6748 5071 Email: kangcar@singnet.com.sg
 GST:201300201N

M/S : LONPAC INSURANCE BHD
 100 BEACH ROAD
 #19-00 SHAW TOWERS
 SINGAPORE 189702

TEL: 62507388

FAX: 62962706

ATTN: Motor Claim Department

Claim Type: Third Party

Accident Date: 12/04/2018

TP Veh Reg No: SCW6863E

Estimate No: EST1800098

Date: 13 Apr 2018

Veh Reg No: SKE1379U

Make/Model: TOYOTA VIOS E AUTO

Chasis No: MR053HY9305288081

Reg. Date: 10/02/2012

Your Ref No: SCW6863E

Vivian

Estimate Repair Cost to Vehicle No :SKE1379U

Quantity	Description	List Price	Amount
		<u>SS</u>	<u>SS</u>
	List Price		
1	1 PC REAR BUMPER <i>2x hand</i>	481.90 ✓	
2	1 PC REAR BUMPER SIDE RETAINER RH <i>new</i>	113.90 ✓	
3	1 PC TAIL LAMP - RH <i>not new cut</i>	328 409.60 ✓	
		1,005.40	
	Less 25%	251.35	754.06
	Special Net		
4	1 SET REAR BUMPER STICKER <i>new</i>	195.00 ✓	
5	2 PCS "L" PLATE BRACKET <i>new</i>	70.00 ✓	
6	1 SET REAR BUMPER CLIPS <i>new</i>	30 48.00 ✓	
7	1 PC REAR FENDER STICKER <i>new</i>	200.00 ✓	
		513.00	513.00
	Labour		
8	1 TO SPRAY PAINTING	500.00 <i>400</i>	
9	1 TO REMOVE AND REPLACE THE DAMAGED PARTS, KNOCK OUT ACCIDENT DENTED PORTIONS, AND FOR CUTTING/WELDING WORKS.	650 400.00 <i>200</i>	
10	1 TO REMOVE AND REPLACE REAR BUMPER STICKER	80.00 <i>50</i>	
		980.00	980.00

Kang Car Repairers Pte Ltd

1 Kaki Bukit Ave 6, #02-06 Autobay @ Kaki Bukit Singapore 417883
TEL: 6747 7636 FAX: 6748 5071 Email: kangcar@singnet.com.sg
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M/S : LONPAC INSURANCE BHD
100 BEACH ROAD
#19-00 SHAW TOWERS
SINGAPORE 189702

TEL: 62507388

FAX: 62962706

ATTN: Motor Claim Department

Claim Type: Third Party

Accident Date: 12/04/2018

TP Veh Reg No: SCW6863E

Estimate No: EST1800098

Date: 13 Apr 2018

Veh Reg No: SKE1379U

Make/Model: TOYOTA VIOS E AUTO

Chasis No: MR053HY9305288081

Reg. Date: 10/02/2012

Your Ref No: SCW6863E

Estimate Repair Cost to Vehicle No :SKE1379U

Quantity	Description	List Price	Amount
		SS	SS
	Total		S\$ 2,247.06
	Add GST @ 7%		157.29
	Total Amount Payable		S\$ 2,404.35

TOTAL: SINGAPORE DOLLAR TWO THOUSAND FOUR HUNDRED AND FOUR AND CENTS
THIRTY FIVE ONLY

This is only an estimate based on our preliminary inspection and does not cover additional parts, labour time
which may be required after work has begun.

For Kang Car Repairers Pte Ltd

AUTHORISED SIGNATURE

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Adrian Ling,
R/P 18/04/18.

03 Days.

total: 185585

H/S (10%): 1650.

1650



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC18007011/Awb3n2		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 27-11-2018		
		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SCW 6863E	Veh. Inspected	SKE 1379U	
Policy No.	Z17VP05016344	Coverage (\$)	0.00	
Claim No.	17/18/18/VP05/020544	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	16/04/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA VIOS	c.c	1497	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	MR053HY9305288081	Colour	SILVER	
Odometer	109762	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/60 R15	BRIDGESTONE	6 mm	
L/H Front Tyre	185/60 R15	BRIDGESTONE	6 mm	
R/H Rear Tyre	185/60 R15	BRIDGESTONE	6 mm	
L/H Rear Tyre	185/60 R15	BRIDGESTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	12/04/2018	Inspection Date	18/04/2018	
Survey held at	KANG CAR REPAIRERS PTE LTD NO.1 KAKI BUKIT AVE 6 #02-06 AUTOBAY @ KAKI BUKIT SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKE 1379U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	DEFORMED	481.90	481.90
1	REAR BUMPER SIDE RETAINER RH	NECESSARY	113.90	113.90
1	TAIL LAMP -RH	CUT	409.60	328.00
	LESS 25% DISCOUNT		-251.35	-230.95
			754.05	692.85
	<u>SPECIAL NETT ITEMS</u>			
1	SET REAR BUMPER STICKER (SN)	NECESSARY	195.00	195.00
2	'L' PLATE BRACKET (SN)	NECESSARY	70.00	70.00
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	48.00	30.00
1	REAR FENDER STICKER (SN)	NECESSARY	200.00	200.00
			513.00	495.00
	<u>LABOUR</u>			
	TO SPRAY PAINTING .		500.00	400.00
	TO REMOVE AND REPLACE THE DAMAGED PARTS.KNOCK OUT ACCIDENT DENTED PORTION ,AND FOR CUTTING/WELDING WORKS.		400.00	200.00
	TO REMOVE AND REPLACE REAR BUMPER STICKER .		80.00	50.00
			980.00	650.00
	GRAND TOTAL		2,247.05	1,837.85
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,650.00

Report Ref No. CC4/LPC18007011/Awb3n2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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