

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Tuesday, 9 October, 2018 7:48 PM
To: 'ONG LI LI'
Cc: 'MT_Claim_SG'; Thin Thin (LKKAUTO)
Subject: RE: Follow-Up Documents (Police Report & Auto Shop's Report) Our Ref: 17/18/18/VP05/020544 ***LKK REF:CC4/LPC18007011/Awb3
Attachments: LKK Inspection Photos.pdf; LKK Reinspection Photos.pdf; LKKAdjustment1.pdf; LKKInspection.pdf; LOD.pdf

Your ref: 17/18/18/VP05/020544
LKK ref : CC4/LPC18007011/Awb3

Hi Lili.

We refer to the above matter.

We have highlighted to your good office on 19 April 2018 of Third-Party's request to do Direct Settlement with our Principal, Lompac Insurance Bhd.

This accident happened OI make a 3 point turn while reversing collided on TP .Liability is 100%

Summary to offer to third party repairer, Kang Car Repairers Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 2,404.34	\$ 1,765.50
2. Loss of INCOME (\$ 120.00 x 4days)	\$ 480.00	\$ 480.00 (\$ 120.00 x 4days) Training Car
3.GIA SEACH	\$ 10.00	\$ 10.00
Total	\$ 2,894.34	\$ 2,255.50

**03 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAUTO)
Sent: Thursday, 13 September, 2018 4:09 PM
To: 'ONG LI LI' <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Follow-Up Documents (Police Report & Auto Shop's Report) Our Ref: 17/18/18/VP05/020544 ***LKK
REF:CC4/LPC18007011/Awb3 - Part 2

Dear Lili,

We refer to the email below.

Please be informed the adjusted TP COR- \$ 1,650.00.

We spoke to OI Mr Hui, informed him we receive a claim from TP, base on TP CCTV footage front and rear there is contact between both vehicle. OI agree to settle.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Wednesday, 25 April, 2018 11:11 AM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Follow-Up Documents (Police Report & Auto Shop's Report) Our Ref: 17/18/18/VP05/020544 ***LKK
REF:CC4/LPC18007011/Awb3 - Part 2

Dear Vivian

- 1) What is the adjusted TP COR?
- 2) Are you able to engage Insured before settlement? i.e. your view/opinion on the case and intention to settle the case.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]
Sent: Wednesday, 25 April, 2018 10:43 AM
To: ONG LI LI
Cc: MT_Claim_SG

Subject: RE: Follow-Up Documents (Police Report & Auto Shop's Report) Our Ref: 17/18/18/VP05/020544 ***LKK
REF:CC4/LPC18007011/Awb3 - Part 2

Dear Lili,

We refer to the above matter.

Enclosed is TP video for your perusal. **Part 2/2**

OI make a 3point turn, while reversing collided on TP.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAUTO)

Sent: Wednesday, 25 April, 2018 10:42 AM

To: 'ONG LI LI' <llong@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Follow-Up Documents (Police Report & Auto Shop's Report) Our Ref: 17/18/18/VP05/020544 ***LKK
REF:CC4/LPC18007011/Awb3 - Part 1

Dear Lili,

We refer to the above matter.

Enclosed is TP video for your perusal. **Part 1/2**

OI make a 3point turn, while reversing collided on TP.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 19 April, 2018 6:20 PM

To: ONG LI LI <llong@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: Follow-Up Documents (Police Report & Auto Shop's Report) Our Ref: 17/18/18/VP05/020544 ***LKK
REF:CC4/LPC18007011/Awb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKE 1379U at M/s Kang Car Repairers Pte Ltd.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Thursday, 19 April 2018 12:20 PM

To: ONG LI LI <llong@lonpac.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Subject: RE: Follow-Up Documents (Police Report & Auto Shop's Report) Our Ref: 17/18/18/VP05/020544

Dear Lili,

Content noted with thanks

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 19 April, 2018 12:11 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Subject: FW: Follow-Up Documents (Police Report & Auto Shop's Report) Our Ref: 17/18/18/VP05/020544

Hi Vivian

Understand that you are the handler for this case. Please refer to Insured's emails and attachments including the full set of GIA report.

You may want to request for the video footage and let us have your assessment on this case.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI

Sent: Thursday, 19 April, 2018 11:52 AM

To: 'Linda Liu'; MT_Claim_SG

Cc: Lucas HUI; Bevan Lim (LKK Auto) (bevanlim@lkkauto.com)

Subject: RE: Follow-Up Documents (Police Report & Auto Shop's Report) Our Ref: 17/18/18/VP05/020544

Dear Linda

Thank you for your email.

We have appointed LKK Auto Consultants Pte Ltd to handle the TP claim.

They will assess the liability and quantum.

Dear Bevan (LKK)

We will be forwarding you the full set of GIA report for your assessment.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Linda Liu [<mailto:linda.vv.liu@gmail.com>]
Sent: Thursday, 19 April, 2018 11:34 AM
To: MT_Claim_SG; ONG LI LI
Cc: Lucas HUI
Subject: Follow-Up Documents (Police Report & Auto Shop's Report)

Hello, Li Li,

For your reference, here are some of the details:

Vehicle #: SCW6863E
Vehicle Make & Model: Opel Astra 1.8
Insured: Hui Yau Wai (Lucas)
Policy No. Z17VP05016344

Attached please find the following two documents:

- #1. Accident reported to officer at Paya Lebar Police Station last evening.
 - #2. Assessment report by Cheng Hoe Motor that was provided earlier this morning.
(Located at 10 Ang Mo Kio Industrial Park 2A, #01-04 AMK Autopoint, SGP 568047)
- The auto shop took photos of our Opel vehicle.

At the time of the accident, the passenger in the vehicle was: Mdm. Dang Lai Wah
Relationship to Driver: Mother

If you need any further information, please feel free to email.

Thank you for your assistance.

Regards,
Linda

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Dear Linda

Thank you for your call and email.

Please see the other party's accident report(attached) and police statement (below).

Brief Details.

12/04/2018 @2215HRS (HOUGANG STREET 21, KOVAN MALL CARPARK ENTERANCE)

ON 12 APRIL 2018 AT AROUND 2215HRS, I WAS STOPPING AT THE GANTRY BARRIER TOWARDS KOVAN MALL CARPARK. A 3RD PARTY VEHICLE SCW6863E ON MY RIGHT MAKE AN ILLEGAL U-TURN BEFORE HE COLLIDED INTO MY CAR, I SOUNDED MY HORN BUT THE CAR DID NOT STOP REVERSING AND COLLIDED INTO THE REAR RIGHT OF MY VEHICLE. I THEN CAME OUT OF MY CAR BUT THE 3RD PARTY DID NOT STOP HIS CAR AND SPEED OFF. I FOLLOWED HIM AND HE TURNED INTO THE CONDOMINIUM "KOVAN ESQUIRE". NOBODY WAS INJURED.
THAT'S ALL