

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 21 November 2018 11:53 AM
To: Asher Sng (LKKAUTO); Admin A
Cc: Catherine Thia; Chee So Chow; Alfred Toh; Hsiao Tong (LKKAUTO); KKLau
Subject: RE: [MANDATE REQUEST] RE: CTI REF: SNM18D01990C02/9/LKKDS & YR REF: SLA7776B (TP : LKK REF - CC6/CTI18006994/Umb3) on 14.04.2018

Follow Up Flag: Follow up
Flag Status: Flagged

LKK REF - CC6/CTI18006994/Umb3
CTI REF - SNM18D01990C02/9 (GZ9159Y)

Dear Asher

We refer to your email pertaining to the above matter.

You may proceed to resolve the property damage claim at \$8,559.50.

We await your payment advice to enable Catherine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, November 21, 2018 11:40 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Adeline Chng <adeline.chng@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: CTI REF: SNM18D01990C02/9/LKKDS & YR REF: SLA7776B (TP : LKK REF - CC6/CTI18006994/Umb3) on 14.04.2018

Your ref : SNM18D01990C02/9/LKKDS
Our ref : CC6/CTI18006994/Ueb3n2

Dear Sirs,

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$8,559.50 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 19,788.26	\$ 7,757.50
2. Loss of Rental (5days x \$180)	\$ 900.00	\$ 800.00 (5days x \$160)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 20,690.26	\$ 8,559.50

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Friday, 27 April 2018 5:19 PM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Subject: RE: OUR REF: SNM18D01990C02/9/LKKDS & YR REF: SLA7776B (TP : LKK REF - CC6/CTI18006994/Umb3) on 14.04.2018

Dear Shu Pei,

The above attachment is our OI report.

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6181
Fax (65) 6222 7175
Email: lucas.lee@sg.cntaiping.com
Website www.sg.cntaiping.com



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 25 April, 2018 10:25 AM

To: Angie Foo; Claims Dept of CTI

Cc: Lucas Lee; Sharon Han; Bevan Lim (LKK Auto); Admin A; Vivian Lau (LKKAuto); Hsiao Tong (LKKAuto); Vic (LKKAuto)

Subject: RE: OUR REF: SNM18D01990C02/9/LKKDS & YR REF: SLA7776B (TP : LKK REF - CC6/CTI18006994/Umb3) on 14.04.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

Sent: Wednesday, 18 April 2018 2:32 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Sharon Han <sharon.han@sg.cntaiping.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: OUR REF: SNM18D01990C02/9/LKKDS & YR REF: SLA7776B (TP : LKK REF - CC6/CTI18006994/Umb3) on 14.04.2018

Dear Shu Pei,

We refer to your email of 17th April 2018.

We attached a copy of Non-Reporting Letter for your necessary action.

Kindly take note, the claim handler on this case is Adeline Chng 6389 6155 and do not email to me for offer or mandate.

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Tuesday, 17 April, 2018 6:01 PM

To: Claims Dept of CTI

Cc: Lucas Lee; Sharon Han; Bevan Lim (LKK Auto); Admin A

Subject: Direct Settlement - Accident Involving GZ9159Y (OI : CAI - TBA) and SLA7776B (TP : LKK REF - CC6/CTI18006994/Umb3) on 14.04.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLA 7776B at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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FASTECH AUTO PTE LTD**1 Kaki Bukit Ave 6 #01-48 Autobay****Singapore 417883****Tel No: 67452063 / 67467158 Fax No: 67458520****Tax Reg No: 200006262D**

Date : 02.05.2018

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claims Department

ACCIDENT INVOLVING VEHICLE: SLA 7776B / GZ 9159Y ON 14.04.2018

We are the authorized repair workshop for the owner of motor vehicle no: **SLA 7776B**, which was involved in the captioned accident with your insured vehicle no: **GZ 9159Y**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 7,757.50
2) Rental	\$ 900.00
3) GIA Search Result	\$ 2.00
	<u>\$ 8,659.50</u>

We enclosed herewith the following documents to support the claims:

- | | |
|-----------------------------------|------------------------------------|
| a) Final Repair Invoice | e) Vehicle Registration Log Card |
| b) I/C & Driving License | f) Letter of Authorisation, etc... |
| c) GIA Report / GIA Search Result | g) Car Rental Invoice / Agreement |
| d) Insurance Certificate | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

FASTECH AUTO PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/CTI18006994/Umb3

07 MAY 2018

BROADWAY CONTRACTS & SERVICES
803 KING GEORGE'S AVENUE
#01-236
SINGAPORE 200803

Dear Sir/Madam,

ACCIDENT GZ9159Y AND SLA 7776B ON 14/04/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Bevan Lim
Case Handler
DID: 6749 4274
FAX: 6741 4108
Email: bevanlim@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

DATE : 14.04.2018

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SLA 7776B and
GZ 9159Y ONLY
ALONG SLIP RD>CLEMENTI AVE 4
ON 14.04.2018

I/We, TAN ZEH CHIAH
of (NRIC No./ROC No.) S7246565B
of BLK 536 BUKIT BATOK ST 52 #09-653 S-650536
owner of vehicle no. SLA 7776B in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SLA 7776B at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner :

Name of Owner :


TAN ZEH CHIAH

Zeh Chiah

e

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1667611701

Claim No : SNM18D01990C02/9/LKKDS

Claimant : TAN ZEH CHIAH

Amount : S\$8,559.50

DOLLARS EIGHT THOUSAND FIVE HUNDRED FIFTY NINE AND CENTS
FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLA 7776B

Insured Vehicle No. : GZ 9159Y

Date of Loss : 14/04/2018

Place of Accident : SLIP RD > CLEMENTI AVE 04

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BROADWAY CONTRACTS & SERVICES

Driver Name : CHAN WAI MING EDMUND

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,757.50
(3) Loss of Use/Rental/ Earning	S\$	800.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 8,559.50

Claimant Name: TAN ZEH CHIAH

NRIC No : 57246565B

Signature : 

Date : 06/12/18

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claims Department

Tax Invoice : 20245

Date : 02.05.2018

Vehicle No : SLA 7776B

Make/Model : HONDA ACCORD

Chassis/Eng# :

Accident Date : 14.04.2018

Claim No : 0418- 20245

Reference :

Policy No :

Amount

To proceed on lump sum repair

S\$

7,250.00

E. & O. E.

Total : S\$ 7,250.00

GST @ 7% : S\$ 507.50

Amount Due : S\$ 7,757.50

FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No:67458520

Co. Reg No: 52928467K

To: TAN ZEH CHIAH

Invoice : DCR-2018-04-08

Date : 19.04.2018

Agreement No : 20456

Ref : LOD

DESCRIPTION

AMOUNT

Rental charges for vehicle : SJQ3601M (0418-20245) \$ 900.00

Rental Period from 14.04.2018 to 19.04.2018 .

E. & O. E.

Total \$ 900.00

Hayley Lee Poh Leng

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 20456

Name <i>Tan Zeh Chiah</i>		REG. No.	MAKE MODEL: <i>N/Teana</i>						
ADDRESS		<i>5512 3601M</i>	DIESEL	PETROL	E	1/4	1/2	3/4	F
		KM IN	DATE & TIME IN <i>19/4/18 5:16h</i>						
		KM OUT	DATE & TIME OUT <i>14/4/18 5:13h</i>						
		KM DRIVEN	TIME USED						
NAMED DRIVER <i>As Above</i>		HOURS		@SS					
DRIVING LICENCE NO. <i>S724685B</i>	DATE OF EXPIRY	PLACE OF ISSUE	DAYS		@SS		<i>180.00 900.00</i>		
PASSPORT NO.	DATE OF ISSUE	PLACE OF ISSUE	WEEKS		@SS				
ADD NAMED DRIVER		MONTHS		@SS					
DRIVING LICENCE NO.	DATE OF EXPIRY	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL				
PASSPORT NO.	DATE OF ISSUE	PLACE OF ISSUE			TOTAL RENTAL				
IMPORTANT NOTES:					DELIVERY FEE				
This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses.					COLLECTION FEE				
Vehicle return during office hour only. No Service on Public Holiday and Sunday.									
EXCESS:			X		PER DAY \$		PER WEEK \$		PER MONTH \$
*Sec I - Used in S'pore Only :SGD2000 *Sec II - Used in S'pore Only :SGD2000 *Sec I - Used Outside S'pore Only :SGD4000 *Sec II - Used Outside S'pore Only :SGD4000 W/screen Excess in S'pore: SGD100 W/screen Excess Outside S'pore: SGD200									
ADDITIONAL CONDITIONS:			X		PER DAY \$		PER WEEK \$		PER MONTH \$
* Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license.									
* Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license.									
* Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license.									
* Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We'll not be responsible for any reporting of such losses.									
* Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.									
Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.									

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE

DAY OF

X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-056409

Date of Request: 14/04/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 14/04/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. GZ9159Y
Accident Date 14/04/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GZ9159Y	China Taiping Insurance (Singapore) Pte. Ltd.	13/10/2017-12/10/2018	6389 6111

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-056409

Date of Request: 14/04/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 14/04/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. GZ9159Y
Accident Date 14/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque