

ASS. REC. BY:

REF: C9/G1180069901 d3

Special Instructions:

SUNVADY

ASSIGNMENT (Office)

From (Person): Joslyn Tay of CTI Date/Time: 16/4/2018

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKV336K Insured: PC1630Aat Workshop no/s: Volkswagen Tel: _____of 247 Alexandra RdPolicy No: DMBISN174522170 Claim No: SNM18D01946C02

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 13/4/2018
(Client's Record)

CA / REV / REP. / REV 24 HRS H.O.D. Endorsement: _____

Date/Time: _____ Person Contacted: _____ Vehicle IN / OUT

Date/Time Action/Instruction () Estimate

14/4/19 @ 2:43pm email to W to check whether the vehicle still claim against CT

14/4/19 @ 2:46pm Charmaine informed the customer withdraw claim from email

- cancel case - ~~Celine~~ 21/4/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Apr 2018		16 Apr 2018 15:57 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	LONGLIM PTE LTD		
Main Claimant:	ERIK JAN ELZINGA LI YANG, ID: S84015361		
Vehicle Reg. No.:	SKV336K	Date of Loss:	13/04/2018 08:00 - :59
Claim Type:	TP / SNM18D01946C02	Policy/Cover Note No.:	DMB15N1745221701
Vehicle Reg. No. (Insured):	PC1630A	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	Volkswagen Group Singapore Pte Ltd (Alexandra) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Jowyn Tay - 6389 6174]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 25/04/2018]		
Adj. Asg. Remarks:	PLEASE SURVEY THIRD PARTY, CHECK CONSISTENCY OF THE DAMAGES ON WITHOUT PREJUDICE BASIS, OUR INSURED HAD NOT FILED SAS REPORT.		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shiau Chan (LKKAUTO)

From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Sent: Thursday, 14 November 2019 2:56 PM
To: Shiau Chan (LKKAUTO); Ong Germaine (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Tang Shu Shi (VGS - SG/Singapore)
Subject: RE: [EXT] TP VEHICLE SKV 336K (DOA: 13/04/2018)

Hi,

Customer withdraw claim from VW.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 14 November 2019 2:43 PM
To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: [EXT] TP VEHICLE SKV 336K (DOA: 13/04/2018)

Dear Sir/Madam,

Summer Lee (LKK Auto)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Wednesday, 20 November, 2019 3:20 PM
To: do-not-reply@merimen.com
Cc: assignments@lkkauto.com
Subject: TP VEHICLE SKV 336K (YOUR REF: SNM18D01946C02)

This mail is associated with :
***SKV336K (SNM18D01946C02)**
[PC1630A]

TP
ERIK JAN ELZINGA LI YANG
Apr 13 2018 8:00AM
[LONGLIM PTE LTD]
Volkswagen Group Singapore Pte Ltd

Dear Sir/Mdm,

According to the repairer M/s Volkswagen Group Singapore Pte Ltd, the third party owner had withdrawn claim from their workshop.

There is no inspection done, therefore we will close this case at our end without billing.

Thanks & Regards,

Shiau Chan (Ms)

LKK Auto Consultants Pte Ltd

Tel: 6256 3561

This is an auto-generated email. Do not reply to this email.

Sent by : SHIAU CHAN (LKK Auto Consultants Pte Ltd)