

INS. CASE OWNER

Stacy

CC 4 / AXA 1800

1989, S wh3 9

LKK:

IDAC

Surveyor:

Wk

DOI:

ASSIGNMENT

2/11/18

Date / Time:

16/4/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SUB 7776X

Name of Insured:

Chaney Huanh Luan

Insured Tel No.:

HP: 58250667

Excess Sec II :SS

D.O.A: 12/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

S 8MOUE 12/29965

Policy No.:

UM 1958911

Make / Model:

VOLKSWAGEN

Place of Accident:

1E WEHR BASTIER EXP

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

% Final? Yes / No

592 54679



INSRS:

WSP:

Tel:

Liability:

RMKS:

Fah motor



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

12/4/18
vivi

592 54679 - 2 592 7776X - 2

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

17/4/18
vivi

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

* amaret claim

called OI, Mr Chaney. confirm accident details.
inform TP claim. agree to settle. letter
send out

Email workshop liability clear

seek mandate via SMART

mandate approve via SMART

Email from workshop ask allow them to sign
on their client's behalf.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days)

Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with: Desmond

Email ☐ Call ☐

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No.: 27.

If NO or B 28, Ass. Lia:

Repair Cost:

SS

3336.05

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

360.00 (\$ 60 x 6 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐

LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

3696.05

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

3696.05

Name 1:

Kah Motor Co. Sdn. Bhd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT

REF: ASM(AXA)

W

ASSIGNMENT

From: Date: 02052018

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SGQ 5467G

at Workshop n/s: Kah Motor.

of 6A Mondon Estate

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

Patric
3pm

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

88k

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res: Yes or No

Lum Sum: 28.2 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SGQ 5467G Yr Regn: 21/11/2016

Type: ☒ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Civic

CC: 1397

Colour: Grey

A/C: Insured / Std / NI / NA

Sp. Reading: 42016

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: MK11FC 5650GT 000505

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: ☒ NU / S/Rim / STD A/Rim or

Tyre Size: F: 215/55R16

R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook

Front

Rear

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A: 15/4/18

D.O.I: 2/5/18

Survey held at:

Kah Motor

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

11/12/18 Confirm 28.2 % 317.81 with 6 working days

(28.2 = \$2000.47
\$0.1)

Date/Time: File Pass to?

☐ : Prel. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time: File Return to?

2)

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

Survey Fee

Transportation

1) \$ + RS. 34

2) Photos

3) Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3551 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | |
|---|--|---------------------------|---|
| AXA INSURANCE PTE LTD | | Ref : CC4/ASM18006989/wb3 | |
| 8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811 | | Date : 16-04-2018 |  |
| | | Code : ASM | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | |
| Insured Veh. | SLB 7776X | Veh. Inspected | SGQ 5467G |
| Policy No. | | Coverage (\$) | 0.00 |
| Claim No. | | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 16/04/2018 |
| 2. Vehicle Particulars & Condition | | | |
| Make & Model | | c.c | 0 |
| Engine No. | HIDDEN | Year of Reg. | |
| Chassis No. | | Colour | |
| Odometer | - | Steering | |
| Brakes | | Modification | |
| General | | | |
| 3. Conditions of Tyres | | | |
| | Size | Make | Balance |
| R/H Front Tyre | | | mm |
| L/H Front Tyre | | | mm |
| R/H Rear Tyre | | | mm |
| L/H Rear Tyre | | | mm |
| 4. Description of Damages | | | |
| | | | |
| 5. General Information | | | |
| Accident Date | 13/04/2018 | Inspection Date | |
| Survey held at | KAH MOTOR CO SDN BERHAD 15 UBI ROAD 4 SINGAPORE 408610 | | |
| 5a. Remarks | | | |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | |

**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

QUOTATION

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

Customer : AXA INSURANCE S'PORE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811
Registration No : SGQ5467G
Chassis No : MRHFC5650GT000505
Model : CIVIC 1.6 VTI YM2016
Owner's Name : GRACE LIM SWEN CHOO (LIN)
Ins Policy No. :
Date of Accident :

Document No. : SQT18001535 Page 1
Date : 13. Apr 2018
Customer No. : WZA006
Svc Advisor : PATRICK MOK LIP KAY
Engine No : R16B21600681
Date | Time : 13. Apr 2018 4:14:33 PM
Surveyor Name :
Survey Date :
Authorisation Date :

| Item | Description | Qty | Unit Price | Disc % | Amount | 0% GST Amount | Amount incld GST |
|-----------------|--|-----|------------|--------|------------------|----------------|------------------|
| | TP DIRECT SETTLEMENT (J/NO:) OWNER: GRACE LIM SWEN CHOO OWNER INSURER: LIBERTY INSURANCE ACC DATE: 13/04/2018 SURVEYED BY: DATE: REF NO: TP INSURER: AXA INSURANCE TP VEH: SLB7776X | | | | | | |
| BOSUN | SUNDRIES | 1 | 50.00 | | 50.00 | 3.50 | 53.50 |
| BOJSE | SEALANT FOR REAR END PANEL | 1 | 80.00 | | 80.00 | 5.60 | 85.60 |
| BKRP02M | CUT OFF & RENEW RR PANEL. STRAIGHTEN | 1 | 2250.00 | 20 | 1800.00 | 126.00 | 1926.00 |
| BML02I | INSPECT RR LIGHTING MECHANISMS. PERFORM WATER | 1 | 80.00 | 20 | 64.00 | 4.48 | 68.48 |
| BMI03D | REMOVE & INSTALL REAR COMPARTMENT LININGS | 1 | 225.00 | 20 | 180.00 | 12.60 | 192.60 |
| BA02R | REMOVE & RENEW REVERSE SENSORS-4 PCS (N) | 1 | 100.00 | 20 | 80.00 | 5.60 | 85.60 |
| BP05R | SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (5P) 350/panel | 1 | 2100.00 | 20 | 1680.00 | 117.60 | 1797.60 |
| | | | | | Sum Labor | 3934.00 | 275.38 |
| | | | | | | | 4,209.38 |
| RS-4P | BUMPER SENSOR 4PCS | 1 | 180.00 | | 180.00 | 12.60 | 192.60 |
| 66100-TEC-307ZZ | PANEL SETRR. | 1 | 236.00 | 35 | 153.40 | 10.74 | 164.14 |
| 71500-TEC-Q00ZZ | FACE ASSYRR.BUMPER | 1 | 617.20 | 35 | 401.18 | 28.08 | 429.26 |
| 71502-TEX-Y00 | GARNISHRR.BUMPER LOWER | 1 | 35.30 | 35 | 22.94 | 1.61 | 24.55 |
| 71503-TEA-T00 | GARNISHR.RR.BUMPER SIDE | 1 | 7.60 | 35 | 4.94 | 0.35 | 5.29 |
| 71530-TEA-T00ZZ | BEAM COMPRR.BUMPER | 1 | 160.00 | 35 | 104.00 | 7.28 | 111.28 |
| 71593-TEA-T01 | SPACERR.RR.BUMPER SIDE | 1 | 11.50 | 35 | 7.47 | 0.52 | 7.99 |
| 71598-TEA-T01 | SPACERL.RR.BUMPER SIDE | 1 | 11.50 | 35 | 7.47 | 0.52 | 7.99 |
| 91505-TM8-003 | CLIPBUMPER | 7 | 2.00 | 35 | 9.10 | 0.64 | 9.74 |
| 71505-TBA-A00 | BRACKETR.RR.BUMPER SIDE | 1 | 2.20 | 35 | 1.43 | 0.10 | 1.53 |
| 71555-TBA-A00 | BRACKETL.RR.BUMPER SIDE | 1 | 2.20 | 35 | 1.43 | 0.10 | 1.53 |



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QUOTATION

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

Customer : AXA INSURANCE S'PORE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811
Registration No : SGQ5467G
Chassis No : MRHFC5650GT000505
Model : CIVIC 1.6 VTI YM2016
Owner's Name : GRACE LIM SWEN CHOO (LIN)
Ins Policy No. :
Date of Accident :

Document No. : SQT18001535 Page 2
Date : 13. Apr 2018
Customer No. : WZA006
Svc Advisor : PATRICK MOK LIP KAY
Engine No : R16B21600681
Date | Time : 13. Apr 2018 4:14:33 PM
Surveyor Name :
Survey Date :
Authorisation Date :

| Item | Description | Qty | Unit Price | Disc % | Amount | 0% GST Amount | Amount Incl GST |
|----------|-------------|-----|------------|--------|--------|---------------|-----------------|
| Sum Item | | | | | 893.36 | 62.54 | 955.90 |

Survey By _____
Date & Time _____
Excess _____
Status _____
Signature _____

Total Amount 4,827.36 337.92 5,165.28
Total (Inclusive of GST) 5,165.28

Repair 6 days
Replace 8 days

Sebastian
2/5/18
- Part by part repair
- Question Mark Item
Photo
- Photo Before Paint
9003674

sebastianyeang@lkkauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Printed on 14/4/2018 11:18:59 AM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s)

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 1632A

Vehicle Details

Vehicle No.: SGQ5467G
Vehicle to be Exported: No
Intended De-registration Date: 07 May 2018
Vehicle Make: HONDA
Vehicle Model: CIVIC 1.6 VTI CVT
Primary Colour: Blue
Manufacturing Year: 2016
Engine No.: R16B21600681
Chassis No.: MRHFC5650GT000505
Maximum Power Output: 92.0 kW (123 bhp)
Open Market Value: \$19,689.00
Original Registration Date: 21 Nov 2016
First Registration Date: 21 Nov 2016
Transfer Count: 0
Actual ARF Paid: \$19,689.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 20 Nov 2026
PARF Rebate Amount: \$14,766.00

Intended COE Rebate Details

COE Expiry Date: 20 Nov 2026
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$53,000.00
COE Rebate Amount: \$45,241.00
Total Rebate Amount: \$60,007.00

The information contained herein is correct as at 07 May 2018

OK

88k

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Browse by Category

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2 vehicles

Civic 1.6A VTi

Advanced Search

| Make | Model | Price | Depreciation | Reg Date | Eng Cap | Mileage | Veh Type | Status |
|------------------|----------------|-------|--------------|----------|---------|---------|----------|-----------|
| Search Selection | Civic 1.6A VTi | Any | Any | 2016 | Any | Any | Any | Available |



Honda Civic 1.6A VTi \$89,800 \$9,400 /yr 11-Nov-2016 1,587 cc Sedon Available

New Facelift Honda Civic, Honda Kah Motor Warranty And Servicing, Trade-In Available, Flexible Financing Options, Call To View Now.

Tan Wei Auto Pte Ltd

Posted: 07-May-2018 Tags: 2016 Honda Civic, Honda Civic, Honda, Civic, Used Honda



Honda Civic 1.6A VTi-S \$85,800 \$9,640 /yr 03-Feb-2016 1,598 cc 39,000 km Sedon Available

One Lady Driver Only, Father Transfer To Daughter With Proof, Fully Service By Agent With Free Servicing Till FEB 2019, KAH Motor Warranty Till FEB 2020, Brand New Condition, Flexible Loan Can Be Arr...

Posted: 03-May-2018 Tags: 2016 Honda Civic, Honda Civic, Honda, Civic, Used Honda

Save this search criteria, to get email alerts whenever a match is found.

| Make | Model | Price | Depreciation | Reg Date | Eng Cap | Mileage | Veh Type | Status |
|------|-------|-------|--------------|----------|---------|---------|----------|--------|
|------|-------|-------|--------------|----------|---------|---------|----------|--------|

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20 results/page

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Vivian Lau (LKKAuto)

From: Desmond Toh <desmondtoh@honda.com.sg>
Sent: Friday, 14 December, 2018 4:16 PM
To: Vivian Lau (LKKAuto)
Cc: chris.chionhhs@axa.com.sg
Subject: FW: Signing DV on Behalf of Our Insured
Attachments: 0765_001.pdf

Dear Vivian,

Below is for your reference that we are allow to sign behalf for customer.

Best Regards

Desmond Toh

Kah Motor Co Sdn Bhd

Website : www.honda.com.sg



Visit our
Facebook page

From: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>
Sent: Friday, 14 December, 2018 3:12 PM
To: Sum Wai Teck <wtsum@honda.com.sg>; NG Stacey <stacey.ng@axa.com.sg>
Cc: Jerome Tan <jerometan@honda.com.sg>; Faeaz <faeaz@honda.com.sg>; Daryle Tan <daryletan@honda.com.sg>; Desmond Toh <desmondtoh@honda.com.sg>
Subject: RE: Signing DV on Behalf of Our Insured

Dear Sum,

Yes it is acceptable and Kah Motor may sign on your insured behalf.

Warmest Regards,

Christopher Chionh | Senior Manager, Claims Services

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: chris.chionhhs@axa.com.sg

DID: (65) 6880 5594

HP: (65) 8189 3051



redefining / insurance

AXA's Values at Work:



Customer
First



Integrity



Courage



ONE
AXA

From: Sum Wai Teck [mailto:wtsum@honda.com.sg]

Sent: Saturday, December 08, 2018 11:40 AM

To: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; NG Stacey <stacey.ng@axa.com.sg>

Cc: Jerome Tan <jerometan@honda.com.sg>; Faeaz <faeaz@honda.com.sg>; Daryle Tan

<daryletan@honda.com.sg>; Desmond Toh <desmondtoh@honda.com.sg>

Subject: Signing DV on Behalf of Our Insured

Hi Chris,

As refer to our last conversation of having a clause on the LOA to indicate that our insured authorize us to sign the DV on their behalf, we actually has that clause on our LOA as attached.

Kindly advise if it is good enough for us to sign on behalf for our insured with immediate effect.

Thanks.

Best regards,

Sum Wai Teck
Assistant Manger
Body Repair & Paint Centre

Kah Motor Co Sdn Bhd
Tel: +65 6841 3838 DID: 6514 5269
Fax: +65 6363 2701
Website : www.honda.com.sg



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Re:RE: S8M00E1J- Mandate approval

Type

🔗 Question

Message

pls proceed

Reply



Kah Motor Co. Sdn. Bhd.
A Member of Oriental Holdings Berhad
Body Repair & Paint Centre
6A Mandal Estate
Singapore 729803
Tel : +65 6841 3838
Fax : +65 6362 5015
www.honda.com.sg

M/s: AXA Insurance Singapore Pte Ltd
C/o LKK Auto Consultants Pte Ltd
8 Shenton Way
#27-01
Singapore 068811

Date : 8/9/2018

Attn: Motor Claims Department
Ms Vivian Lau

Your ref : CC4/ASM18006989

Our ref : SGQ5467G

Dear Sir / Madam,

THIRD PARTY DIRECT SETTLEMENT


ACCIDENT INVOLVING SGQ5467G & SLB7776X ON 13/04/2018.

We refer to the item(s) marked (☒) below:

- (☒) We refer to your email dated 17/04/2018.
- (☒) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- (☐) Kindly forward the discharge voucher for our client's signature within **2 weeks** via email to : **desmondtoh@honda.com.sg**
- (☒) We return your discharge voucher duly completed.
- (☒) Kindly expedite settlement the following :-
 - Repair Cost **SS3,336.05 payable to Kah Motor Co. Sdn. Bhd.**
 - Rental Fee: **SS60 x 6 days: \$360.00 payable to**
GRACE LIM SWEN CHOO
- (☒) Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible.
- (☒) Letter of Authority _____

Thank you.

Yours faithfully,


Jason Heng Anika Lai



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18 April 2018

CHANG HUNG CHUN
BLK 1A, CANTONMENT ROAD,
#47-07 THE PINNACLE@DUXTON,
Singapore 085101

Dear Sir/ Mdm

OUR REF : CC4/ASM18006989/wb3
YOUR REF : SLB 7776X

ACCIDENT INVOLVING SLB 7776X & SGQ 5467G ALONG CTE NEAR BALESTIER ROAD ON 13/04/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Kah Motor Co Sdn Bhd acting on behalf of the owner of SGQ 5467G against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com within 7 days **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. AXA Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SB Q54676 &
(THIRD PARTY'S VEHICLE NO.) SLB7776X ON 13/4/18
ALONG CTE NEAR TO BENDAMER

I hereby authorize Kah Motor Co. Sdn Bhd (Kah Motor) and its agents or any person authorized by Kah Motor to do all or any of the following:

- To submit, resolve and make any claim(s) which I may have against the 3rd party insurers.
- To execute, sign discharge voucher/indemnity forms and all necessary documents in connection with and arising out of the above claim.
- Any payment should be made in favour of my name / Kah Motor Co. Sdn. Bhd.



Owner Signature
(Co stamp & authorized signature if is Co registered vehicle)

Name : Grace Lim Suen Choo

NRIC No : S7601637A

Vehicle No : SBQ54676

Date : 21/5/18



redefining / insurance

CLAIM REF : S8M00E1J
INSURED : CHANG HUNG CHUN

DISCHARGE VOUCHER

We/I Grace Lim Swen Choo S7601632A hereby agree to accept the sum of dollars Three Thousand Six Hundred Ninety Six and Cents Five Only (S\$ 3,696.05) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SLB 7776X as a result of an accident along CTE NEAR BALESTIER EXIT on 13/04/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SGQ 5467G

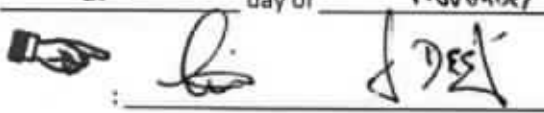
We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SLB 7776X in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SLB 7776X.

Dated this 26 day of November 2018

Claimant's Signature :



NRIC no./ Company Stamp :

S7601632A

Occupation/ Business :

HK Business Partner
IO CHOACHU KANG GARAGE

Address :

A16-25 SOL ARCES S(688207)

Telephone No. :

91729246

Witness's Name :

Desmond TOH

Witness's Signature :



Witness's NRIC No. :

KAH MOTOR CO. SDN. BHD.
BODY REPAIR & PAINT CENTRE
6 MANDALAY ESTATE
SINGAPORE 720805
TEL: 6514 5266 FAX: 6365 1949

**Kah Motor Co. Sdn. Bhd.**

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, 729903 SINGAPORE

Mandal Parts Centre

Phone No. : +65 6841 3838 Fax No. :

Service Tax Invoice

GST Reg No: M200050223

Company Ref. No: S60FC1380G

AXA INSURANCE S'PORE PTE LTD

MOTOR CLAIMS DEPT

8 SHENTON WAY

#27-01 AXA TOWER

SINGAPORE, 068811

Customer No. : WZA006

Invoice No. : SINV-BM18000976
Invoice Date : 27/08/18
Order No. : SVO18029223
Reference :
Job Card No. : 10479
Date/Time Received : 13/04/18 / 4:14:33 PM
Licence No. : SGQ5467G
Model : CIVIC 1.6 VTI YM2016
Car Chassis No. : MRHFC5650GT000505
Car Engine No. : R16B21600681
Mileage : 43318
Service Advisor : JASON HENG 1792
Served By : ANIKKALAI
Page : 1

| No. | Description | Qty. | UoM | U. Price | Disc % | 7% GST Amount Incd | |
|---------------------|---|------|-------|----------|--------|--------------------|--------|
| | | | | | | Amount | GST |
| | TP DIRECT SETTLEMENT (J/NO: 10479) OWNER: GRACE LIM SWEN CHOO OWNER INSURER: LIBERTY INSURANCE ACC DATE: 13/04/2018 SURVEYED BY: SEBASTIAN DATE: 2/5/18 REF NO: TP INSURER: AXA INSURANCE TP VEH: SLB7776X | | | | | | |
| BOSUN | 0701 SUNDRIES | 1 | Hours | 20.00 | | 20.00 | 1.40 |
| BKRP02M | 1466 CUT OFF & RENEW RR PANEL STRAIGHTEN ALIGN RR FLOOR PAN & RENEW DAMAGE PARTS. | 1 | Hours | 1,350.00 | | 1,350.00 | 94.50 |
| BML02I | 1466 INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST.(N) | 1 | Hours | 80.00 | | 80.00 | 5.60 |
| BMI03D | 1466 REMOVE & INSTALL REAR COMPARTMENT LININGS GARNISHES.(N) | 1 | Hours | 225.00 | | 225.00 | 15.75 |
| BA02R | 1466 REMOVE & RENEW REVERSE SENSORS-4 PCS (N) | 1 | Hours | 100.00 | | 100.00 | 7.00 |
| BP05R | 1718 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(5P) | 1 | Hours | 700.00 | | 700.00 | 49.00 |
| 71500-TEC-Q00ZZ | FACE ASSYRR.BUMPER | 1 | Each | 617.20 | 25 | 462.90 | 32.40 |
| 71502-TEX-Y00 | GARNISHRR.BUMPER LOWER | 1 | Each | 35.30 | 25 | 26.47 | 1.85 |
| 71503-TEA-T00 | GARNISHRR.BUMPER SIDE | 1 | Each | 7.60 | 25 | 5.70 | 0.40 |
| 71530-TEA-T00ZZ | BEAM COMPRR.BUMPER | 1 | Each | 160.00 | 25 | 120.00 | 8.40 |
| 71593-TEA-T01 | SPACERR.RR.BUMPER SIDE | 1 | Each | 11.50 | 25 | 8.62 | 0.60 |
| 71598-TEA-T01 | SPACERL.RR.BUMPER SIDE | 1 | Each | 11.50 | 25 | 8.62 | 0.60 |
| 91505-TM8-003 | CLIPBUMPER | 7 | Each | 2.00 | 25 | 10.50 | 0.74 |
| Total SGD | | | | | | 3,117.81 | 218.24 |
| Total Payable (SGD) | | | | | | 3,336.05 | |

Printed by ANIKKALAI on 27 Aug 2018 at 3:03:57 PM

This is a computer generated invoice. No signature is required.

Please review your bill and advise us of any errors or omissions.

Kah Motor reserves the right to deliver a subsequent bill for any charge omitted.

GST Amount is calculated from individual line(s)

Please give us your
feedback by scanning
the QR Code using
mobile device.



THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|----------------------|--------|-------------|
| Vehicle No: | SLB 7776X (Insd veh) | Model: | HONDA CIVIC |
| | SGQ 5467G (TP veh) | | |
| Date of Accident: | 13/04/2018 | | |

| | | | |
|-----------------------|-----------|----------|--------------------------|
| Global Sum Settlement | : [] Yes | [X] No | |
| Repair Estimate | : \$ | | 5,343.65 |
| Final Repair Cost | : \$ | | 3,336.05 |
| Loss of Use | : \$ | | 360.00 |
| | | | 6days at \$60.00 per day |
| Rental (if any) | : \$ | | days |
| LTA / GIA Search Fee | : \$ | | 0.00 |

| | | |
|---------|------|------|
| Others: | : \$ | 0.00 |
|---------|------|------|

| | | |
|----------------------|------|----------|
| | : \$ | |
| Final Settlement Sum | : \$ | 3,696.05 |

| | | | |
|--|---|--|--|
| Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below) | | | |
| A) For Non GIA Registered Workshop: | Agreed Liability _____(%) | | |
| B) For GIA Registered Workshop: | BOLA Applicable: Yes/ No BOLA Scenario No: _____ | | |
| | BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%) | | |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. | | | |
| Remarks _____ | | | |

| | | | |
|---|-----------------------|------|----------|
| Payment Instruction: Payee's Breakdown | | | |
| 1) | KAH MOTOR CO.SDN.BHD. | : \$ | 3,696.05 |

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

26/12/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | |
|--|--|------------------------------|---|
| AXA INSURANCE PTE LTD | | Ref : CC4/ASM18006989/Swb3q2 | |
| 8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:STACEY NG | | Date : 26-12-2018 |  |
| | | Code : ASM | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | |
| Insured Veh. | SLB 7776X | Veh. Inspected | SGQ 5467G |
| Policy No. | GA195589/1 | Coverage (\$) | 0.00 |
| Claim No. | S8M00E1J | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 16/04/2018 |
| 2. Vehicle Particulars & Condition | | | |
| Make & Model | HONDA CIVIC | c.c | 1597 |
| Engine No. | HIDDEN | Year of Reg. | 2016 |
| Chassis No. | MRHFC5650GT000505 | Colour | GREY |
| Odometer | 42016 | Steering | IN ORDER |
| Brakes | IN ORDER | Modification | NIL |
| General | FAIR | | |
| 3. Conditions of Tyres | | | |
| | Size | Make | Balance |
| R/H Front Tyre | 215/55 R16 | HANKOOK | 6 mm |
| L/H Front Tyre | 215/55 R16 | HANKOOK | 6 mm |
| R/H Rear Tyre | 215/55 R16 | HANKOOK | 6 mm |
| L/H Rear Tyre | 215/55 R16 | HANKOOK | 6 mm |
| 4. Description of Damages | | | |
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS. | | | |
| 5. General Information | | | |
| Accident Date | 13/04/2018 | Inspection Date | 02/05/2018 |
| Survey held at | KAH MOTOR.CO.SDN.BHD 6A MANDAI ESTATE SINGAPORE 729903 | | |
| 5a. Remarks | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | |
| 5b. Estimate Days of Repair | | | |
| ESTIMATED NORMAL PERIOD FOR REPAIR: | | 6 Working Days | |

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGQ 5467G

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|---|--|---------------|---------------------------|-------------------|
| REPLACEMENT OF PARTS | | | | |
| 1 | SUNDRIES (SN) (CONSISTENT) | NECESSARY | 50.00 | 20.00 |
| 1 | SEALANT FOR REAR END PANEL (SN) (CONSISTENT) | NOT NECESSARY | 80.00 | - |
| 4 | BUMPER SENSOR (SN) (CONSISTENT) | SERVICEABLE | 180.00 | - |
| 1 | PANEL SETRR (SN) (CONSISTENT) | SERVICEABLE | 153.40 | - |
| 1 | FACE ASSYRR.BUMPER (SN) (CONSISTENT) | DEFORMED | 462.90 | 462.90 |
| 1 | GARNISHRR.BUMPER LOWER (SN) (CONSISTENT) | DEFORMED | 26.47 | 26.47 |
| 1 | GARNISH.RR.BUMPER SIDE (SN) (CONSISTENT) | CUT | 5.70 | 5.70 |
| 1 | BEAM COMPRR.BUMPER (SN) (CONSISTENT) | SERVICEABLE | 120.00 | 120.00 |
| 1 | SPACERR.RR.BUMPER SIDE (SN) (CONSISTENT) | NECESSARY | 8.62 | 8.62 |
| 1 | SPACERL.RR.BUMPER SIDE (SN) (CONSISTENT) | NECESSARY | 8.62 | 8.62 |
| 7 | CLIPBUMPER (SN) (CONSISTENT) | NECESSARY | 10.50 | 10.50 |
| 1 | BRACKETR.RR.BUMPER SIDE (SN) (CONSISTENT) | SERVICEABLE | 1.43 | - |
| 1 | BRACKETL.RR.BUMPER SIDE (SN) (CONSISTENT) | SERVICEABLE | 1.43 | - |
| | | | 1,109.07 | 662.81 |
| LABOUR | | | | |
| CUT OFF & RENEW RR PANEL .STRAIGHTEN | | | 1,800.00 | 1,350.00 |
| INSPECT RR LIGHTING MECHANISMS .PERFORM WATER | | | 80.00 | 80.00 |
| REMOVE & INSTALL REAR COMPARTMENT LININGS | | | 225.00 | 225.00 |
| REMOVE & RENEW REVERSE SENSORS | | | 100.00 | 100.00 |
| SPRAY PAINTING ON REPAIRED OR REPLACED AREAS | | | 1,680.00 | 700.00 |
| | | | 3,885.00 | 2,455.00 |
| GRAND TOTAL | | | 4,994.07 | 3,117.81 |
| RECOMMENDED COST OF REPAIRS | | | | 3,117.81 |

Report Ref No. CC4/ASM18006989/Swb3q2

YEANG WAI KEEN

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.

Service Request Details

| | |
|--------------|--|
| Claim | S8H400E1J |
| Reference | CCA/ASM180069997/Swb3qz7 |
| Loss Date | 13 April 2018 |
| Request Date | 16 April 2018 |
| Due Date | |
| Vendor Name | LKX AUTO CONSULTANTS PTE LTD (TPP) |
| Type of Loss | Third Party Vehicle Damage |
| Services | Pending verification - Direct Settlement |

Actions

Next Step

Wait for Approve invoice

Add Invoice
















| | |
|---|----------------------|
| Vehicle Information | |
| Incident Vehicle Registration # | SGQ3467G |
| Make | TRUED HONDA |
| Model | CIVIC-1.6 i-VTEC (A) |
| Service Address | |
| ... | |
| Primary Contact/Insured | |
| CHANG HUNG CHUN BLK 1A #47-07, CANTONMENT ROAD, THE PINNACLE@DUXTON, 085101, Singapore 98354467 FRANCIS.CHANG@HEIDELBERG.COM | |
| Claim Handler | |
| NG Stacey 6548804351 stacey.ng@aaa.com.sg | |

Additional Instructions

Document Type Document SubType

Upload Documents

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|---------------------|---------|----------------------------|------------------------------------|------------------|
| LKXInvoice1 (2).pdf | Invoice | Surveyor/ Assessor expense | LKX AUTO CONSULTANTS PTE LTD (TPP) | 28 December 2018 |

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|--|----------------------------|----------------------------------|-----------------------------------|------------------|
|  payment finaldownload.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 28 December 2018 |
|  LTD.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 28 December 2018 |
|  LKKInquestior (2).pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 28 December 2018 |
|  LKKAdjustment1a (4).pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 28 December 2018 |
|  DISCHARGE VOUCHER.pdf | Forms / Claim Documents | Satisfaction / Discharge Voucher | LKK AUTO CONSULTANTS PTE LTD (TP) | 28 December 2018 |
|  AUTHORISATION TO ACT FORM.pdf | Forms / Claim Documents | POA / Authority Letter | LKK AUTO CONSULTANTS PTE LTD (TP) | 28 December 2018 |
|  WORKSHOP INVOICE.pdf | Invoice | Repairer | LKK AUTO CONSULTANTS PTE LTD (TP) | 28 December 2018 |
|  LETTER TO OUP.pdf | Letters and Correspondence | Policy Holders / Insured | LKK AUTO CONSULTANTS PTE LTD (TP) | 28 December 2018 |
|  Email from whishop are allow to sign behalf for customer.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 14 December 2018 |
|  Immediate Advice- SQQ 546TG.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 17 October 2018 |
|  LKK Survey Photos.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 17 October 2018 |
|  Immediate Advice.pdf | Reports & Statement | Estimate / Quotation | LKK AUTO CONSULTANTS PTE LTD (TP) | 10 May 2018 |
|  TP ESTIMATE- MARKED.pdf | Reports & Statement | Estimate / Quotation | LKK AUTO CONSULTANTS PTE LTD (TP) | 3 May 2018 |
|  GIA REPORT OF SGQ546TG (TP).PDF | Reports & Statement | GIA Report | KADRI MATEM | 16 April 2018 |
|  GIA REPORT OF SLB7776X (INSQ).PDF | Reports & Statement | GIA Report | KADRI MATEM | 16 April 2018 |

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|---|-------------------------------|----------|--------------|------------------|
|  EMAIL.mig | Letters and Correspondence | Workshop | KADRI MATEEN | 16 April 2018 |