

INS. CASE OWNER:

Lynthia

CC 4/AXA1800

6985, Urvbh

LKK:

IDAC:

Surveyor:

MARCUS

DOI:

ASSIGNMENT

12/4/18

Date / Time:

16/4/18

Registered in Merimen:

Pre-assign / CCU / FTE

Em 998T



Insured Vehicle No.:

SUMARANW JULIE SNIKEY.

Claim No.:

SEM00E08 / 39875

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

6/4/18

Place of Accident:

Is driver the owner?

YES / NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES / NO

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

6/4/18



INSRS:

WSP:

Tel:

Liability:

RMKS:

Em  
Urvbh



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

6/4/18 - 16/4/18 (16/4/18) (16/4/18) (16/4/18)

Em 998T

of Smartclaim.

5/6 - DIME

26/2 - DIME

18/2 OI GIA Report in

19/7/19 Seek mandate via SMART.

3/8/19 Mandate approve via SMART

STAGE

DATE / PIC

Non-Reporting Itr (1st): 19/06/2019

Non-Reporting Itr (2nd): 08/07/2019

Non-Reporting Itr (Final):

Notification Itr of non-pickup:

Call OI:

After call Itr to OI: 13/8/19 email.

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

19/8/19

Confirm with:

Nancy

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : NIL

If NO or B 28, Ass. Lia :

Repair Cost:

SS

5855.00

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

200.00 (\$ 60 x 5 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐

LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search:

SS

2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

6187.00

Global Sum SS:

6100.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

6100.00

Name 1:

Kim Chwee Auto Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT  
19/8/19

ASS. REC. BY: Morley

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKV 33987at Workshop m/a Kim chwee

of \_\_\_\_\_

Insured: EM9887

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: 65

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: 2 Consistent? : Yes or NoEst. Repairs: 4 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SKV 33987 Yr Regn: 1 / 12Type: 2 M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or CAMake: mer Benz C180 o.c. 1597Colour: Red A/C: Insured / Std / NI / NASp. Reading: 75122 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: W002040452A643664Gen. Cond: 2 Good / Fair / Poor / BurntSteering: 2 In order / Jammed / Leaked / Burnt orBrake: 2 In order / Jammed / Leaked / Burnt orModi: 2 Nil / S/Bin / STD A/Rim orTyre Size: F: 225/452R17

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / FIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 0 mmL/Bal. 0 mmD.O.A. 6/4/18

Survey held at \_\_\_\_\_

Rear

R/Bal. 0 mmL/Bal. 0 mmD.O.I. 13/4/18

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

8/4/18 have video of R/L side LIA 33987 24/13  
2/5 @ 5500 confirmed with Alan.

(Ref: A9674.12  
 64%)

Date/Time. File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time. File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

\$ -&gt; RS \$ \_\_\_\_\_

Photos

Others

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_

KIM CHWEE AUTO PTE LTD  
1 KAKI BUKIT AVENUE 6  
#01-48 AUTOBAY  
SINGAPORE 417883

Not Authorized  
HKK  
2/5 + 5500.00  
427.

VEHICLE NO:SKV 3399J

QTY	PARTICULAR	AMOUNT
1 PCS	BONNET	\$2,415.12 X
1 PCS	BONNET LOGO 45	per \$65.00 ✓
1 PCS	FRONT GRILLE	one \$695.00 ✓
1 PCS	FRONT GRILLE LOGO	per \$80.00 ✓
1 PCS	FRONT BUMPER 1325	20/20 \$1,815.00 ✓
1 PCS	FRONT BUMPER TOW COVER	11 \$30.00 X
1 PCS	FRONT BUMPER SPONGE	20 \$121.00 ✓
1 PCS	FRONT BUMPER REINFORCEMENT 495.15	20 \$695.00 ✓
1 PCS	FRONT BUMPER LICENSE PLATE GARNISH	20 \$82.00 ✓
2 PCS	FRONT BUMPER FOG LAMPS @\$498.00	11 \$996.00 X
1 PCS	FRONT TOP PANEL CENTRE	20 \$188.00 ✓
1 PCS	FRONT TOP PANEL CENTRE GARNISH	one \$172.00 ✓
2 PCS	HEADLAMPS @\$2100 1615 x 2 = 3230	one \$4,200.00 ✓
1 PCS	AIR CON CONDENSER	11 \$1,475.00 X
1 PCS	FRONT LICENSE PLATE W/HOLDER	20 \$45.00 ✓

LABOUR CHARGES:

TO CHECK WIRING	\$50.00 20
TO REFILL AIR CON GAS	11 \$120.00 X
TO SPRAY RUST PROOFING	11 \$50.00 X
LABOUR FOR PANELBEATING & REPLACING PARTS	\$800.00 450
TO PUTTY & SPRAY PAINTING	\$1,080.00 600

TOTAL \$15,174.12

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary dam(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

6478.15  
6900.33

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	4632B
<b>Vehicle Details</b>	
Vehicle No.:	SKV3399J
Vehicle to be Exported:	No
Intended De-registration Date:	17 Apr 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C 180 KOMPRESSOR
Primary Colour:	Red
Manufacturing Year:	2011
Engine No.:	27191031350546
Chassis No.:	WDD2040452A643664
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$30,052.00
Original Registration Date:	03 Jan 2012
First Registration Date:	03 Jan 2012
Transfer Count:	2
Actual ARF Paid:	\$30,052.00 / 1026
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	02 Jan 2022
PARF Rebate Amount:	\$19,533.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	02 Jan 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$54,887.00
COE Rebate Amount:	\$20,361.00
<b>Total Rebate Amount:</b>	<b>\$39,894.00</b>

The information contained herein is correct as at 17 Apr 2018

OK

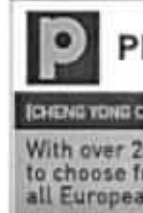


**Post an Advertisement**  
Sell it yourself! Advertise it at just  
**\$58 until it's SOLD!**

Rare Dec' 12 E250 Avantgarde AMG Black Edition \$99k!



0 Down Mtly \$1,828 Leasing  
Scheme, Original Cond, Don't  
Miss, Call For Viewing!  
Privilege Motors [StarAd](#)



[Post an Ad](#)

[Advertiser Login](#)

[Ways of Selling](#)

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Sort by

61 vehicles

Mercedes Benz c180

Advanced

Make Model Price Depreciation Reg Date Eng Cap Mileage

Search Selection

Mercedes Benz c180

Any

Any

2012

Any



**Mercedes-Benz C-Class C180 CGI**

**\$76,800**

**\$13,950 /yr**

**19-Sep-2012**

**1,595 cc**

**12**

1 Owner Only! Full Servicing By Agent And Well Maintained, C&C Compact Executive Sedan That Gives You Day To Day Joy Of Distinct Attainment When Driving An Ever Popular Merc ...

Benefit Auto Enterprise Pte Ltd

Posted: 16-Apr-2018 Tags: 2012 Mercedes-Benz C180, Mercedes-Benz C180, Mercedes-Benz, C180, Used Mercedes-Benz



**Mercedes-Benz C-Class C180K**

**\$65,800**

**\$13,530 /yr**

**03-Jan-2012**

**1,597 cc**

**11**

1 Owner, Agent Cycle & Carriage Serviced And Maintained, Well Groomed And Taken Care Off By Careful Owner, Trade In Loan Available With Flexible Interest Rates, Kindly Contact ...

Benefit Auto Enterprise Pte Ltd

Posted: 16-Apr-2018 Tags: 2012 Mercedes-Benz C180K, Mercedes-Benz C180K, Mercedes-Benz, C180K, Used Mercedes-Benz



**Mercedes-Benz C-Class C180 CGI Coupe**

**\$82,800**

**\$14,510 /yr**

**12-Nov-2012**

**1,595 cc**

**31**

Guaranteed The Best Condition Among All, Super Low Mileage! Full C&C Servicing Records, Seller Consignment Unit, Call Coming Down. Tip Top Condition, 100% Accidents Free, Genuine...

Auto Inn

Posted: 16-Apr-2018 Tags: 2012 Mercedes-Benz C180, Mercedes-Benz C180, Mercedes-Benz, C180, Used Mercedes-Benz



**Mercedes-Benz C-Class C180 CGI Avantgarde**

**\$70,800**

**\$13,680 /yr**

**17-Jan-2012**

**1,796 cc**

Rare One Of The Very Few 1.8L C180 Facelifted Model! 7G-Tronic CGI Avantgarde Model! Come View Before It's Gone! \ Previous Owner! 100% Accident Free! STA Evaluation Welcome! ...

ST Carz Pte Ltd

Posted: 16-Apr-2018 Tags: 2012 Mercedes-Benz C180, Mercedes-Benz C180, Mercedes-Benz, C180, Used Mercedes-Benz

[Compare](#)



## Service Request Details

Claim

S8M00E08

Reference

None

Loss Date

April 6, 2018

Request Date

April 13, 2018

Martus

Due Date

April 20, 2018

LKK AUTO CONSULTANTS PTE LTD (TP) -

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SKV3399J

Make

TPVD UNKNOWN

---

Service Address

---

\*\*\*

---

Primary Contact/Insured

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SUMARAUW JOICE SHIRLEY  
4 PARBURY AVENUE, 467335, Singapore

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Claim Handler

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LOH Cynthia  
6568804843  
cynthia.loh@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

## Hsiao Tong (LKKAUTO)

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**From:** Nancy Lam <nancy.lam@fastechauto.com.sg>  
**Sent:** Friday, 4 January 2019 3:31 PM  
**To:** Vivian Lau (LKKAUTO)  
**Subject:** ACCIDENT INVOLVING VEHICLE SKV3399J AND EM998T ON 06.04.2018  
**Attachments:** 3399.pdf

*Without prejudice,*

*Dear Vivian,*

Please refer to our LOD dated 02.05.2018.

We have yet to receive any reply pertaining to the claim settlement.

Please revert.

Regards,  
Nancy Lam  
Fastech Auto Pte Ltd  
Tel: 6746 5405  
Fax: 6745 8520





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 April , 2019

**SUMARAUW JOICE SHIRLEY  
4 PARBURY AVENUE,  
Singapore 467335**

Dear Sir,

**OUR REF : CC4/ASM18006985/Uwb3**

**YOUR REF : EM 998T**

**ACCIDENT INVOLVING EM 998T & SKV 3399J ON 06/04/2018 ALONG/AT  
UPPER EAST COAST ROAD OPP SHELL PETROL KIOSK**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com) or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 8625 if you have any further enquiries.

Yours sincerely,  
Vivian Lau  
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD  
Motor Claim Department



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

19 JUNE 2019

1<sup>st</sup> Reminder

SUMARAUW JOICE SHIRLEY  
4 PARBURY AVENUE,  
SINGAPORE 467335

Dear Madam,

OUR REF : CC4/ASM18006985/Uwb3  
YOUR REF : EM 998T

**ACCIDENT INVOLVING EM 998T & SKV 3399J ON 06/04/2018 ALONG/AT  
UPPER EAST COAST ROAD OPP SHELL PETROL KIOSK**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 27 JUNE 2019.**

Please note that with the effect of 1<sup>st</sup> Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SKV 3399J** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **27 JUNE 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Vivian Lau  
Claims  
Tel : 6841 8625  
Fax: 6741 4108  
Email : [vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)

This is a computer-generated letter and no signature is required.

Cc AXA Insurance Pte Ltd  
(Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department  
Fax : 65474885

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ONLY FOR ACCIDENTS IN SINGAPORE

**NON-INJURY MOTOR ACCIDENT REPORT SCHEME**  
**FORM ON NON-REPORTING BY INSURED**

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 06/04/2018  
Time of accident : 14:35  
Place of accident : UPPER EAST COAST ROAD OPP SHELL  
PETROL STATION  
Third Party's name : FOO SAY NGIAP  
Third Party's vehicle number : SKV3399J  
Our insured's name : SUMARAUW JOICE SHIRLEY  
Our insured's vehicle number : EM998T  
Our insured's NRIC number : NIL  
Our insured's address : 4 PARBURY AVENUE SINGAPORE 467335  
Our Insured's telephone number : NIL

A letter dated **(19/06/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.  
(Please cite our reference number: **(CC4/ASM18006985/Uwb3)**)

Name and address of insurance company : AXA Insurance  
8 Shenton Way, #24-01 AXA Tower, 068811

Name of contact person : VIVIAN LAU  
Contact Number : 6841 8625 Fax: 6741 4108  
Date : 08/07/2019



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

08 JULY 2019

2<sup>nd</sup> Reminder

**SUMARAUW JOICE SHIRLEY  
4 PARBURY AVENUE  
SINGAPORE 467335**

Dear Sir / Madam,

**OUR REF : CC4/ASM18006985/Uwb3 // S8M00E08  
YOUR REF : EM 998T  
ACCIDENT INVOLVING EM 998T & SKV 3399J ON 06/04/2018 ALONG/AT  
UPPER EAST COAST ROAD OPP SHELL PETROL KIOSK**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 16 JULY 2019.**

Please note that with the effect of 1<sup>st</sup> Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SKV 3399J** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **16 JULY 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Vivian Lau  
Claims  
Tel : 6841-8625  
Fax: 6741 4108  
Email : Vivianlau@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd  
(Motor Claims Dept)

# KIM CHWEE AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-50 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 199802379R

Date : 02.05.2018

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claim Department

## **ACCIDENT INVOLVING VEHICLE: SKV3399J AND EM998T ON 06.04.2018**

We are the authorized repair workshop for the owner of motor vehicle no: **SKV3399J**, which was involved in the captioned accident with your insured vehicle no: **EM998T**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	5,885.00
2) Loss Of Use (4days + 1sun x \$150)	\$	750.00
3) GIA Search Fee	\$	2.00
	<b>\$</b>	<b>6,637.00</b>

We enclosed herewith the following documents to support the claims:

- |                                    |                                  |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice            | b) Vehicle Registration Log Card |
| c) GIA Report                      | d) I/C & Driving Licence         |
| e) Insurance Certificate           | f) GIA Search Result             |
| g) Letter of Authorisation, etc... |                                  |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Kim Chwee Auto Pte Ltd



## Re:RE: TP MANDATE IA-S8M00E08

Type

🔔 Question

Message

Please proceed

Reply

## Suwanna (LKK Auto)

---

**From:** Suwanna (LKK Auto)  
**Sent:** Tuesday, 13 August 2019 2:45 PM  
**To:** shirleysumarauw@yahoo.com  
**Cc:** Vivian Lau (LKKAuto)  
**Subject:** ACCIDENT INVOLVING EM 998T AND SKV 3399J ALONG/AT UPPER EAST COAST RD OPP SHELL PETROL KIOSK ON 06/04/2018

Dear Sir/ Mdm

**OUR REF : CC4/ASM18006985/Uwb3 // S8M00E08**

**YOUR REF : EM 998T**

**ACCIDENT INVOLVING EM 998T AND SKV 3399J ALONG/AT UPPER EAST COAST RD OPP SHELL PETROL KIOSK ON 06/04/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from KIM CHWEE AUTO PTE LTD acting on behalf of the owner of SKV 3399J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.



This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Ms. Vivian Lau (LKK Handler) 6841 8625 or [vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com) Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

**Suwanna Te-Uttaruang** | Admin support

**LKK Auto Consultants Pte Ltd**

Email [Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


## AUTHORISATION TO ACT

I/We, Foo Say Ngiam (the third party claimant) of 33A Jalan  
Balduri S 428413 (address), owner of SKV3399J (vehicle no.) hereby  
authorize Kim Chwee Auto Pte Ltd ("the workshop") to act for me with respect  
to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no.  
SKV3399J that was damaged pursuant to the accident which occurred on 6/4/18 (date)  
along upper East coast Road (location) involving  
vehicle no/s EM998T ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive payment further to settlement of my  
claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers  
of the other vehicle/s is concerned.

Dated this 17 (day) of 04 (month) 2018 (year)

  
Signed by "the third party claimant"  
(with company stamp if applicable)



  
Signed by "the workshop"  
(with company stamp)



\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	EM 998T (Insd veh)	Model: MERCEDES R212
	SKV 3399 (TP veh)	
Date of Accident/ Time:	06/04/2018	

Repair Estimate	: \$	16,236.31	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	6,100.00	

Payee Name : KIM CHWEE AUTO PTE LTD	
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: Nil
BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks:	

#### NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of Workshop representative / Workshop stamp Name of Representative: <b>TANG JUN ZHONG</b> Date: <b>19/08/19</b> S8704986H	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <b>Tang Kok Wee</b> Date: <b>19/08/19</b> IC: S7709513F
Signature of AXA's surveyor/representative: Name of AXA's surveyor/Representative: Date:	

## TAX INVOICE

### KIM CHWEE AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-50 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 199802379R

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claim Department

Tax Invoice : 20241

Date: 02.05.2018

Vehicle No: SKV3399J

Make/Model: MEREDES BENZ

Chassis/Eng# :

Accident Date: 06.04.2018

Claim No : 0418-20241

:

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	Amount
To proceed on lump sum repair	S\$ 5,500.00

E. & O. E.

Total : S\$ 5,500.00

GST @ 7% : S\$ 385.00

*Amount Due* : **S\$ 5,885.00**

  
for KIM CHWEE AUTO PTE LTD

All Invoices are subjected to GST

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-056041

Date of Request: 13/04/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 13/04/2018  
Enquiry By Tang Kok Wee, Allan  
TP Vehicle No. EM998T  
Accident Date 06/04/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
EM998T	AXA Insurance Pte Ltd	01/06/2017-29/05/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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Our Ref No: GR-18-056041

Date of Request: 13/04/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 13/04/2018  
Enquiry By Tang Kok Wee, Allan  
TP Vehicle No. EM998T  
Accident Date 06/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18006985/Uwb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:CYNTHIA LOH			Date : 20-08-2019	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	EM 998T	Veh. Inspected	SKV 3399J	
Policy No.	CN831405	Coverage (\$)	0.00	
Claim No.	S8M00E08	Excess (\$)	0.00	
Assign From		Assign Date	13/04/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	MERCEDES BENZ C 180 (A)	c.c	1597	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	WDD2040452A643664	Colour	RED	
Odometer	75122	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	225/45Z R17	MICHELIN	6 mm	
L/H Front Tyre	225/45Z R17	MICHELIN	6 mm	
R/H Rear Tyre	225/45Z R17	MICHELIN	6 mm	
L/H Rear Tyre	225/45Z R17	MICHELIN	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	06/04/2018	Inspection Date	13/04/2018	
Survey held at	KIM CHWEE AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKV 3399J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	BONNET (CONSISTENT)	TO REPAIR SEE LABOUR	2,415.12	-
1	BONNET LOGO (CONSISTENT)	NECESSARY	65.00	45.00
1	FRONT GRILLE (CONSISTENT)	CRACKED	695.00	695.00
1	FRONT GRILLE LOGO (CONSISTENT)	NECESSARY	80.00	80.00
1	FRONT BUMPER (CONSISTENT)	DENTED / TORN	1,815.00	1,325.00
1	FRONT BUMPER TOW COVER (CONSISTENT)	NOT NECESSARY	30.00	-
1	FRONT BUMPER SPONGE (CONSISTENT)	TORN	121.00	121.00
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	DENTED	695.00	495.15
1	FRONT BUMPER LICENSE PLATE GARNISH (CONSISTENT)	DEFORMED	82.00	82.00
2	FRONT BUMPER FOG LAMPS @\$498.00 (CONSISTENT)	NOT NECESSARY	996.00	-
1	FRONT TOP PANEL CENTRE (CONSISTENT)	DENTED	188.00	188.00
1	FRONT TOP PANEL CENTRE GARNISH (CONSISTENT)	CRACKED	172.00	172.00
2	HEADLAMPS @\$2100.00 (CONSISTENT)	CRACKED	4,200.00	3,230.00
1	AIR CON CONDENSER (CONSISTENT)	NOT NECESSARY	1,475.00	-
1	FRONT LICENSE PLATE W/HOLDER (CONSISTENT)	DENTED	45.00	45.00
	LESS 10% DISCOUNT		-	-647.82
			13,074.12	5,830.33
<b><u>LABOUR</u></b>				
	TO CHECK WIRING .		50.00	20.00
	TO REFILL AIR CON GAS.	NOT NECESSARY	120.00	-
	TO SPRAY RUST PROOFING.	NOT NECESSARY	50.00	-
	LABOUR FOR PANEL BEATING & REPLACING PARTS, INCLUSIVE OF THE REPAIR OF BONNET .		800.00	450.00
	TO PUTTY & SPRAY PAINTING.		1,080.00	600.00
			2,100.00	1,070.00
<b>GRAND TOTAL</b>			<b>15,174.12</b>	<b>6,900.33</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>5,500.00</b>

Report Ref No. CC4/ASM18006985/Uwb3q2





Report Ref No. CC4/ASM18006985/Uwb3q2

A handwritten signature in black ink, appearing to be 'Ch' followed by a flourish.















CHUA KANG SENG










Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.



NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1_181.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 WORKSHOP INVOICE.pdf	Invoice	Regulator	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 MARKED ESTIMATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 July 2019
 TP MANDATE (A-SKV 22991).pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 July 2019
 After paint.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
 LKK Reconspction Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
 LKK Inspection Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
 Ziad Reminder Letter.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 July 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 Traffic Police (Non-Reporting).pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 July 2019
 1st Reminder Letter.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 June 2019
 TP GIA_SKV23991.PDF	Reports & Statement	GIA Report	LOH Cynthia	25 June 2018
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	28 May 2018
 Immediate Advice.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	28 May 2018
 TP GIA REPORT.pdf	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	18 April 2018
 REPLY FROM WORKSHOP.mg	Forms / Claim Documents	Others	KUMAR Shailendra	13 April 2018
 EMAIL FROM WORKSHOP.mg	Forms / Claim Documents	Others	KUMAR Shailendra	13 April 2018
 SURVEY LIST.mg	Forms / Claim Documents	Others	KUMAR Shailendra	13 April 2018