

INS CASE NUMBER

CC 4/AXA1800

LKK
IDAC

Service:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO. Driver Name / Age : Mr THIAM HIEU

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability :

Final ? Yes / No



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OE:

After call Itr to OE:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / CIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

SS

(

Agreed / Assessed)

BOLA S/N No.:

If NO or B 28, Ass. Lia :

Repair Cost:

SS

(

days)

X

%

Loss of Rental (LOR):

SS

(

days)

X

%

Loss of Use (LOU):

SS

(

days)

X

%

Loss of Income (LOI):

SS

(

days)

X

%

LOR only

SS

(

days)

X

%

GIA/LTA Search

SS

(

days)

X

%

Medical:

SS

(

days)

X

%

Disbursement:

SS

(

days)

X

%

Legal Cost

SS

(

days)

X

%

Total:

SS

(

days)

X

%

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

(

days)

X

%

Payee 2: (Strike if N.A.)

SS

(

days)

X

%

Payee 3: (Strike if N.A.)

SS

(

days)

X

%

Name 1:

SS

(

days)

X

%

Name 2:

SS

(

days)

X

%

Name 3:

SS

(

days)

X

%

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

REF: AXA

M

Meyman

SUBSIDIARY

From:

Date: 1604208

Estimated Cost:

(C) WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLB 1217H

at Workshop No:

Cheng Hae

of:

Yishun

Insured:

Policy No:

Claims No:

Sum Insured:

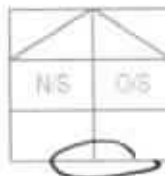
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

877K

IDAC Accident Report:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repair:

06

days

Res:

Yes or No

Lump Sum:

1-B.1

3 Val:

Yes or No

CA / REV / REP / 24 HRS

Date:

Person Contacted:

Vehicle IN / OUT

Date / Time

Action / Instruction

17/4 File pass to Catherine

0577056 email

P/P \$ 6082.64 (Red # 1913.94 24%)
 (Red # 1913.94 24%)

Form/Time File Pass to:

☐

Prel. Report

☐

Final Report

Form/Time File Return to:

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Compensation

Excess/TPA/ID

TPA/ID

TPA/ID

TPA/ID

TPA/ID

DI

Date / Time

Report Format

Lump Sum / I.B. P/P

Add Fee:

☐

Site Insp. (5

☐

Interview (5

☐

Tough Insp (5

☐

Witnessing (5



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/AXA18006978/Kmb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 16-04-2018	
			Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 9271J	Veh. Inspected	SLB 1217H	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	16/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	13/04/2018	Inspection Date		
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SLB1217H
TP/AXA

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

M/S : AXA INSURANCE (S) PTE LTD
8 SHENTON WAY
#27-02 AXA TOWER
SINGAPORE 068811

TEL: 63387288

FAX: 68804739

ATTN: Motor Claim Department

WS Ref: TP/AXA/YS

Claim Type: Third Party

Accident Date: 13/04/2018

TP Veh Reg No: SHD9271J

Estimate No: ES1890399/YISHUN

Date: 14 Apr 2018

Policy No: DMPCSN3019661801

Veh Reg No: SLB1217H

Make/Model: HONDA VEZEL 1.5X A

Chassis No: RU11105606

Engine No: L15B4025609

Reg. Date: 03/03/2016

Estimate Repair Cost to Vehicle No :SLB1217H

Description	U/Price	Quantity	List Price	Amount
			<u>S\$</u>	<u>S\$</u>
List Price				
1 REAR BUMPER	508.20	1 PC	508.20	✓
2 REAR BUMPER SIDE PAD	131.50	2 PC	263.00	✓
3 REAR BUMPER CLIPS	3.90	6 PC	23.40	✓
4 REAR LH WHEEL ARP GARNISH	165.90	1 PCS	165.90	✓
5 TAILGATE	1,100.90	1 PC	1,100.90	✓
6 TAILGATE INNER LOCK	189.00	1 PC	189.00	✓
7 TAILGATE INNER RUBBER	98.50	1 PC	98.50	✓
8 TAILGATE SMART KEY SENSOR	143.90	1 PCS	143.90	✓
9 TAILGATE EMBLEM 'VEZEL'	42.70	1 PC	42.70	✓
10 TAILGATE REFLECTORS	269.60	2 PCS	539.20	✓
11 TAILGATE DAMPERS	181.90	2 PCS	363.80	✓
12 TAIL LAMPS	428.90	2 PCS	857.80	✓
13 REAR CENTRE PANEL	503.60	1 PC	503.60	✓
14 REAR CENTRE PANEL INNER TOP GARNISH	76.30	1 PC	76.30	✓
15 REAR CENTRE PANEL INNER TOP GARNISH CLIPS	3.50	3 PC	10.50	✓
16 REAR TOOL BOX	156.40	1 PC	156.40	✓
17 REAR TOOL BOX TOP COVER	186.00	1 PCS	186.00	✓
18 REAR EXHAUST PIPE	528.70	1 PC	528.70	✓
19 REAR SPARE TYRE UNDER COVER	251.80	1 PCS	251.80	✓
20 REAR SPARE TYRE UNDER COVER CLIPS	3.90	6 PCS	23.40	✓
21 REAR WINDSCREEN MOULDING	185.10	1 PCS	185.10	✓
			6,218.10	
		Less 20%	1,243.62	4,974.48
Special Net				
22 REAR BUMPER LOWER SKIRT	450.00	1 PC	450.00	✓
23 REAR WINDSCREEN GUM	40.00	1 PC	40.00	✓
24 REVERSE SENSOR	200.00	1 PC	200.00	✓
			690.00	690.00

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST:201001158E RCB NO:201001158E

M/S : AXA INSURANCE (S) PTE LTD
 8 SHENTON WAY
 #27-02 AXA TOWER
 SINGAPORE 068811

TEL: 63387288 FAX: 68804739

ATTN: Motor Claim Department

WS Ref: TP/AXA/YS

Claim Type: Third Party

Accident Date: 13/04/2018

TP Veh Reg No: SHD9271J

Estimate No: ES1890399/YISHUN
 Date: 14 Apr 2018
 Policy No: DMPCSN3019661801
 Veh Reg No: SLB1217H
 Make/Model: HONDA VEZEL 1.5X A
 Chassis No: RU11105606
 Engine No: L15B4025609
 Reg. Date: 03/03/2016

Estimate Repair Cost to Vehicle No :SLB1217H

Description	U/Price	Quantity	List Price	Amount
			<u>S\$</u>	<u>S\$</u>
Labour				
25 REMOVE AND REFIX REAR WINDSCREEN GLASS	120.00	1 LA	120.00	—
26 REMOVE AND REFIX REVERSE CAMERA AND RESET SYSTEM	60.00	1 LA	60.00	—
27 REMOVE AND REFIX REAR BUMPER ASSY, TAILGATE, LOCK ASSY, REAR SPOILER, REAR WIPER ASSY, TAIL LAMP, TO CUTTING, WELDING AND RENEW REAR CENTRE PANEL AND REALIGN THE SAME	800.00	1 LA	800.00	550
28 PUTTY AND RESPRAY ON TAILGATE, REAR PANEL, REAR BUMPER ASSY, REAR LOWER SKIRT AND REAR AFFECTED AREA (TWO TONE)	900.00	1 LA	900.00	750
29 REMOVE AND REFIX REAR EXHAUST AND CHECK SYSTE,	80.00	1 LA	80.00	60
30 RUSTPROOFING	60.00	1 LA	60.00	✓
			2,020.00	2,020.00
			Total	S\$ 7,684.48
			Add GST @ 7%	537.91
			Total Amount Payable	S\$ 8,222.39

For Cheng Hoe Motor Pte Ltd

Let's Auto Consultants hence notify the Reparer of the following:

- To respray before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer

Signature: _____

Date: _____

AUTHORISED SIGNATURE

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

344P1
SLB12AH
TP/AXA

M/S : AXA INSURANCE (S) PTE LTD
8 SHENTON WAY
#27-02 AXA TOWER
SINGAPORE 068811

TEL: 63387288

FAX: 68804739

ATTN: Motor Claim Department

WS Ref: TP/AXA/YS

Claim Type: Third Party

Accident Date: 13/04/2018

TP Veh Reg No: SHD9271J

Estimate No: ES1890399/YISHUN

Date: 17 Apr 2018

Policy No: DMPCSN3019661801

Veh Reg No: SLB1217H

Make/Model: HONDA VEZEL 1.5X A

Chassis No: RU11105606

Engine No: L15B4025609

Reg. Date: 03/03/2016

Estimate Repair Cost to Vehicle No :SLB1217H

Description	U/Price	Quantity	List Price	Amount
			<u>S\$</u>	<u>S\$</u>
Supplementary 1				
List Price				
1 REAR FENDER LH INNER GARNISH	390.10	1 PC <i>Balance</i>	390.10	
			390.10	
		Less 20%	78.02	312.08
Total				S\$ 312.08
GST Amount				S\$ 21.85
Total Amount Payable				<u>S\$ 333.93</u>

For Cheng Hoe Motor Pte Ltd



AUTHORISED SIGNATURE

799257

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 4162D

Vehicle Details

Vehicle No.: SLB1217H
Vehicle to be Exported: No
Intended De-registration Date: 13 Apr 2018
Vehicle Make: HONDA
Vehicle Model: VEZEL 1.5X A
Primary Colour: Black
Manufacturing Year: 2015
Engine No.: L15B4025609
Chassis No.: RU11105606
Maximum Power Output: 96.0 kW (128 bhp)
Open Market Value: \$18,902.00
Original Registration Date: 03 Mar 2016
First Registration Date: 03 Mar 2016
Transfer Count: 0
Actual ARF Paid: \$8,902.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 02 Mar 2026
PARF Rebate Amount: \$6,676.00

Intended COE Rebate Details

COE Expiry Date: 02 Mar 2026
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$43,000.00
COE Rebate Amount: \$33,898.00
Total Rebate Amount: \$40,574.00

The information contained herein is correct as at 13 Apr 2018

OK

Print Sent Message

This mail is associated with :

***SLB1217H (C0473028)**
[SHD9271J]
TP

Apr 13 2018 1:00AM
[TRANS-CAB SERVICES PTE LTD]
Cheng Hoe Motor Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 29/06/2019 16:12 PM.
To sashe.goms@axa.com.sg; vale.oh@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject <Seek Mandate> C0473028

Dear Sirs/Mdm,

We refer to the above matter.

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best.

We seek your mandate at \$6,661.95(if claim LOU) -\$\$ 7,037.95(if claim LOR).TP-Mandate IA had been uploaded in Merimen.

Kindly let us have your approval/Instruction.

Hsiao Tong



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408903 TEL : (665) 62563561 FAX : (665) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 29/6/2019

Survey Details:

Date of loss	13.04.2018
Date of appointment	13.04.2018
Date of survey	16.04.2018
Location of survey	CHENG HOE MOTOR PL

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLB 1217H
Make and Model	Honda Vezel (1496cc)
Date of registration	03.03.2016
Parf Rebate	
Market Value	\$ 77,000.00
Parf Rebate	\$ 40,574.00
Nett Loss	\$ 36,426.00

Repair details:

Initial Estimate	7,684.48
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 4,170.56
Check items (estimate)	NIL
Labour	\$ 1,600.00
Total	\$ 5,770.56
Lump Sum(if applicable)	

Number of days for repair	6.0
---------------------------	-----



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 6,174.50	\$ 6,174.50
Loss of use (8days x \$60.00)	\$ 480.00	NIL
Loss of rental (8days x \$100.00)(w/GST)	NIL	\$ 856.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 6,661.95	\$ 7,037.95

Print Received Message

This mail is associated with :

***SLB1217H (C0473028)**

[SHD9271J]

TP

-

Apr 13 2018 1:00AM

[TRANS-CAB SERVICES PTE LTD]

Cheng Hoe Motor Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 01/07/2019 15:36 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SLB1217H - Claim Handler: Vale Oh

Approved:0.00:Please let us have the survey report. Thank you.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	13 Apr 2018 16:14	Clim Veh Model Changed		[I] Shailendra Kumar
2	13 Apr 2018 16:14	Clim Created	Reg No: SLB1217H, Policy No: P1680520. Acct Date: 2018/04/13. Claim Type: TP. Insurer: AXA Insurance Pte Ltd (HQ). Ins.Status => Incoming Claim	[I] Shailendra Kumar
3	13 Apr 2018 16:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: AXA 6 Month Rotation LBS/RT. Suggested Adj. : RT Appraisal Pte Ltd.	[I] Cynthia Loh
4	13 Apr 2018 16:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/24	[I] Cynthia Loh
5	13 Apr 2018 16:24	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[I] Cynthia Loh
6	13 Apr 2018 16:50	Assignment 1st Accessed		[A] CATHERINE CHONG KAI LING
7	16 Apr 2018 16:27	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
8	17 Apr 2018 15:29	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/04/24	[A] Lau Shu Pei
9	17 Apr 2018 15:30	Clim Registration Modified	Rep:1137->200126.	[A] Lau Shu Pei
10	29 Jun 2019 16:13	Adj Mandate Request	Cur.Req:7037.95:Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best. We seek your mandate at \$6,661.95 (if claim LOU) -\$\$ 7,037.95(if claim LOR).TP-Mandate IA had been uploaded in Mer	[A] CHEW HSIAO TONG
11	01 Jul 2019 15:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/04/24. Mandate Remarks: Please let us have the survey report. Thank you.	[I] SASHE Go Mui Sang
12	01 Jul 2019 15:36	Adj Mandate Set	Approved:0.00:Please let us have the survey report. Thank you.	[I] SASHE Go Mui Sang
13	26 Jul 2019 16:16	Clim Veh Model Changed	(204319) HONDA VEZEL 1.5 X (A).	[I] Tan Wancong
14	02 Aug 2019 12:21	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	02 Aug 2019 12:21	Clim Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
16	02 Aug 2019 12:21	Clim Dtl Modified	JPJ Reg. Date: -> 2016/03/03.	[A] JOANNE LEE KHANG MIN
17	02 Aug 2019 12:21	Clim Details Notified		[A] JOANNE LEE KHANG MIN
18	12 Aug 2019 09:42	Adj Mandate Request	Cur.Req:7030.50:\$7,030.50	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1779153	17/04/2018 15:29	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLB1217H	SHD9271J	10.70

Print Received Message

This mail is associated with :

***SLB1217H (C0473028)**

[SHD9271J]

TP

Apr 13 2018 1:00AM

[TRANS-CAB SERVICES PTE LTD]

Cheng Hoe Motor Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 13/08/2019 14:19 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7037.94) - SLB1217H - Claim Handler: Vale Oh

Approved:7037.94;includes LTA Search fee. Thank you.

Hsiao Tong (LKKAUTO)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Saturday, 11 January 2020 4:49 AM
To: Hsiao Tong (LKKAUTO)
Subject: APPEAL (3) - our Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018]
Attachments: benchmark rental.jpg; supp 1217.jpg

Hi Hsiao Tong,

You have omitted to add in the supp. – See attachment. Final COR \$6082.64 (before GST) had confirmed with Kenneth on 11/5/19.

As for rental, pls see benchmark rate as per attached.

Looking forward of your revise offer.

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: Hsiao Tong (LKKAUTO)
Sent: Monday, December 02, 2019 3:15 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Subject: RE: APPEAL (2) - our Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

The breakdown of our offer is as follows: -

1. Cost of Repair (w/GST)	\$ 6,174.50 (\$5,770.56* +7%GST)
2. Loss of Rental (8days x \$100.00)(w/GST)	\$ 856.00 (as per benchmark rate)
Total	\$ 7,030.50

*Our record shows that the recommended repair cost is \$5,770.56 (before GST).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Sent: Sunday, 24 November 2019 3:30 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: APPEAL (2) - our Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018]

Hi Hsiao Tong

Repair cost was recommended as per SJE's surveyor. Rental at \$130/day is reasonable.

Pls reconsider to settle S\$7548.42 as proposed.

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

From: Hsiao Tong (LKKAuto)

Sent: Saturday, October 12, 2019 11:16 AM

To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Subject: RE: APPEAL (1) - our Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to you below email.

We are prepared to improve our offer at a global sum of \$7,030.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Saturday, 21 September 2019 6:41 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: APPEAL (1) - our Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018]

Hi Hsiao Tong,

Your offer sum of S\$6970.00 is rejected.

Pls settle as per our LOD.

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: [Hsiao Tong \(LKKAuto\)](mailto:Hsiao Tong (LKKAuto))
Sent: Monday, August 26, 2019 12:25 PM
To: <mailto:chmotor@singnet.com.sg>
Subject: Your Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018]

Your Ref: **SLB1217H** Without Prejudice
Our Ref: CC4/AXA18006978/Kpb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018

We refer to the above matter.

We propose settlement at a global sum of **\$6,970.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Sent Message

This mail is associated with :

***SLB1217H (C0473028)**
[SHD9271J]
TP

-
Apr 13 2018 1:00AM
[TRANS-CAB SERVICES PTE LTD]
Cheng Hoe Motor Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 16/01/2020 11:09 AM.
To vale.oh@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Alert - Adj Mandate Approved (S\$7037.94) - SLB1217H - Claim Handler: Vale Oh

Dear Sirs/Mdm,

We refer to the above matter.

There is a supplementary item submitted by third party. We would like to re-seek mandate as follows: -

- | | |
|---|-----------------------------------|
| 1. Cost of Repair (w/GST) | \$ 6,508.42 (\$6,082.64 + 7%GST) |
| 2. Loss of Rental (8days x \$100.00)(w/GST) | \$ 856.00 (as per benchmark rate) |
| Total\$ 7,364.42 | |

Kindly let us have your approval / instruction.

Thank you.

Hsiao Tong

<-- Original Message -->

From: AXA_SG
To: LKK_HQ
Sent On: 13/08/2019 02:19 PM
Subject: Alert - Adj Mandate Approved (S\$7037.94) - SLB1217H - Claim Handler: Vale Oh

Approved:7037.94:includes LTA Search fee. Thank you.

Print Received Message

This mail is associated with :

*SLB1217H (C0473028)
[SHD9271J]

TP

Apr 13 2018 1:00AM
[TRANS-CAB SERVICES PTE LTD]
Cheng Hoe Motor Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 16/01/2020 13:50 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7364.42) - SLB1217H - Claim Handler: Vale Oh

Approved:7364.42:includes LTA Search fee. Thank you.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 18 January 2020 9:48 AM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Subject: RE: APPEAL (3) - our Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 6,508.42
2. Loss of Rental (8days x \$100.00)(w/GST)	\$ 856.00
Total	\$ 7,364.42

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Saturday, 11 January 2020 4:49 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: APPEAL (3) - our Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018]

Hi Hsiao Tong,

You have omitted to add in the supp. – See attachment. Final COR \$6082.64 (before GST) had confirmed with Kenneth on 11/5/19.

As for rental, pls see benchmark rate as per attached.

Hsiao Tong (LKKAUTO)

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Saturday, 29 February 2020 6:36 PM
To: Hsiao Tong (LKKAUTO)
Subject: ACCEPTANCE- - our Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018]

Hi Hsiao Tong,

Your offer of S\$7364.42 is accepted.

Pls forward DV.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

From: Hsiao Tong (LKKAUTO)
Sent: Monday, February 10, 2020 12:40 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Subject: RE: APPEAL (3) - our Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018]

Without Prejudice

Hi June,

I had sent you revised offer on 18 Jan 2020(see attached).

Please confirm acceptance. Thanks.

RE: APPEAL (3) - our Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING



Hsiao Tong (LKKAUTO)
To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 6,508.42
2. Loss of Rental (8days x \$100.00)(w/GST)	\$ 856.00
Total	\$ 7,364.42

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part. This engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Sent: Friday, 7 February 2020 7:10 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Fw: APPEAL (3) - our Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018]

RE-SEND

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

From: Cheng Hoe Motor Pte Ltd (Yishun-June)

Sent: Saturday, January 11, 2020 4:49

To: Hsiao Tong (LKKAUTO)

Subject: APPEAL (3) - our Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018]

Hi Hsiao Tong,

You have omitted to add in the supp. – See attachment. Final COR \$6082.64 (before GST) had confirmed with Kenneth on 11/5/19.

As for rental, pls see benchmark rate as per attached.

Looking forward of your revise offer.

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: Hsiao Tong (LKKAUTO)

Sent: Monday, December 02, 2019 3:15 PM

To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Subject: RE: APPEAL (2) - our Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

The breakdown of our offer is as follows: -

1. Cost of Repair (w/GST)	\$ 6,174.50 (\$5,770.56* +7%GST)
2. Loss of Rental (8days x \$100.00)(w/GST)	\$ 856.00 (as per benchmark rate)
Total	\$ 7,030.50

*Our record shows that the recommended repair cost is \$5,770.56 (before GST).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Sunday, 24 November 2019 3:30 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: APPEAL (2) - our Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018]

Hi Hsiao Tong

Repair cost was recommended as per SJE's surveyor. Rental at \$130/day is reasonable.

Pls reconsider to settle S\$7548.42 as proposed.
Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: Hsiao Tong (LKKAuto)
Sent: Saturday, October 12, 2019 11:16 AM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Subject: RE: APPEAL (1) - our Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to you below email.

We are prepared to improve our offer at a global sum of \$7,030.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Saturday, 21 September 2019 6:41 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: APPEAL (1) - our Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018]

Hi Hsiao Tong,

Your offer sum of S\$6970.00 is rejected.

Pls settle as per our LOD.

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719

From: Hsiao Tong (LKKAuto)
Sent: Monday, August 26, 2019 12:25 PM
To: mailto:chmotor@singnet.com.sg
Subject: Your Ref: SLB1217H Our Ref: CC4/AXA18006978/Kpb3 [ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018]

Your Ref: **SLB1217H** Without Prejudice
Our Ref: CC4/AXA18006978/Kpb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD 9271J(AXA) & SLB 1217H ON 13/04/2018

We refer to the above matter.

We propose settlement at a global sum of **\$6,970.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

Date: 15 JUL 2019

AXA Insurance (S) Pte Ltd
C/O LKK Auto Consultants

Attn : THE MOTOR CLAIMS DEPT

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO. SLB1217H & SHD9271J ON 13/04/2018
WLDS AVE 4 NEAR L/POST 89A.**

We are authorized by SLB1217H for their above matter.

Record reveals that you are the insurer of SHD9271J. We therefore wish to seek compensation from you as below:-

1. Cost of Repairs	S\$ 6508.42
2. Loss of Use	S\$ 0.00
3. Hire of Vehicle (S\$ 130.00 /- x 8 days)	S\$ 1040.00
4. LTA Search Fee/GIA Reports	S\$ 0.00
TOTAL	S\$ 7548.42

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : AXA INSURANCE (S) PTE LTD
8 SHENTON WAY
#27-02 AXA TOWER
SINGAPORE 068811

TEL: 63387288

FAX: 68804739

ATTN: Motor Claim Department

WS Ref: TP/AXA/YS

Claim Type: Third Party

Accident Date: 13/04/2018

TP Veh Reg No: SHD9271J

NO: CL8190518
Date: 31 May 2019
Policy No: DMPCSN3019661801
Veh Reg No: SLB1217H
Make/Model: HONDA VEZEL 1.5X A
Job No: JC1599801

Description	Quantity	List Price	PAGE:1
			Amount
To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges. (As recommended by your appointed surveyor)	1 PC	<u>S\$</u> S\$ 6,082.64	<u>S\$</u> S\$ 6,082.64

Total	S\$ 6,082.64
Add GST @ 7%	425.78
Total Amount payable	S\$ 6,508.42

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Apr 2018		13 Apr 2018 16:24 Edit Adj Rpt	S\$6,082.64 Edit Estimates	S\$6,082.64 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: -									
Main Claimant: SOH HWEE HWEE , ID: S7504162D									
Vehicle Reg. No.: SLB1217H		Date of Loss: 13/04/2018 01:00 - :59 [25 Months and 10 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / C0473028		Policy/Cover Note No.: P1680520 (Third Party Only)							
Vehicle Reg. No. (Insured): SHD9271J		Policy No. (Claimant): DMPCSN3019661801							
		Excess: S\$5,000.00							
Repairer: Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142									
Handling Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888 ... [Handled by Vale Oh - 6880 4897]									
Claimant's Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 24/04/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AXA_SG (16/01/2020): Alert - Adj Mandate Approved (S\$7364.42) - SLB1217H - Claim Handler: Vale Oh AXA_SG (13/08/2019): Alert - Adj Mandate Approved (S\$7037.94) - SLB1217H - Claim Handler: Vale Oh AXA_SG (01/07/2019): Alert - Adj Mandate Approved (S\$0.00) - SLB1217H - Claim Handler: Vale Oh AXA_SG (12/10/2018): FILE REVIEW - PLS ADVISE STATUS-VO AXA_SG (13/04/2018): New TP Assignment - C0473028/P1680520 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLB1217H (C0473028)
[SHD9271J]
TP
SOH HWEE HWEE
Apr 13 2018 1:00AM
[TRANS-CAB SERVICES PTE LTD]
Cheng Hoe Motor Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Assessment Reports

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/04/18 15:29	Adjuster Immediate Advice	Load HTM	

Documentation

1 per page

No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	13/04/18 16:18	EMAIL	Load PDF	
2	13/04/18 16:22	FROM TP -SJE	Load TIF	
3	13/04/18 16:24	E-filed GIA report - OI	Load PDF	

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/04/18 10:07	TP GIA REPORT	Load PDF	
2	18/04/18 08:44	TP ESTIMATE- MARKED	Load PDF	
3	29/06/19 16:10	LKK Survey Photos	Load PDF	
4	29/06/19 16:10	LKK Resurvey Photos 1	Load PDF	
5	29/06/19 16:10	LKK Resurvey Photos 2	Load PDF	
6	29/06/19 16:10	TP ESTIMATE_MARKED(FINAL)	Load PDF	
7	29/06/19 16:10	PARF_COE REBATE	Load PDF	
8	29/06/19 16:10	TP-Mandate IA dd 290619.	Load PDF	
9	02/08/19 12:30	LETTER TO OI	Load PDF	
10	16/01/20 10:36	Supplementary Item.	Load PDF	
11	06/03/20 11:09	RENTAL RECEIPT & AGREEMENT	Load PDF	
12	09/03/20 08:40	AUTHORISATION TO ACT FORM	Load PDF	
13	09/03/20 08:40	PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18006978/KPA3Q2

Date: 09/03/2020

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd	Policy No:	P1680520
Claimant Vehicle No : SLB1217H	Insured Vehicle No :	SHD9271J
Date of Loss: 13/04/2018	Nature of Claim:	TP Claim No: C0473028

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLB1217H	Engine No:	L15B4025609
Make & Model:	HONDA VEZEL, 1.5 X (A)	Chassis No:	RU11105606
Reg. Date:	03/03/2016 (Man. Year: 2015)	Odometer:	29071 km
Colour:	Metallic Black		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Dunlop 7 mm	Rear Left Side:	Dunlop 7 mm
Front Right Side:	Dunlop 7 mm	Rear Right Side:	Dunlop 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,976.56	4,482.64	1,493.92	25.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,020.00	1,600.00	420.00	20.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,996.56	6,082.64	1,913.92	23.93
+ GST 7.00/7.00% (S\$)	559.76	425.78	133.98	23.94
Nett Amount (S\$)	8,556.32	6,508.42	2,047.90	23.93
+ Car Rental (8.0 x S\$100.00/day + 7.00% GST) (S\$)		856.00		
	Nett Liability (S\$)	7,364.42		

INSPECTION

Date of Assignment:	13/04/2018	
Date Inspected:	16/04/2018 Inspected At:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A Singapore 768761
Estimated Period of Repair:	6.0 days	

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 16 Jan 2020)
Parts:	M1-SUV	HONDA VEZEL 1.5 X (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLB1217H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER SIDE PAD (CONSISTENT)	N/S Buckled	263.00 FL	*131.50 FL
2	6		*REAR BUMPER CLIPS (CONSISTENT)	Necessary	23.40 FL	*23.40 FL
3	1		*REAR BUMPER (CONSISTENT)	Bent	508.20 FL	*508.20 FL
4	1		*REAR LH WHEEL ARP GARNISH (CONSISTENT)	Serviceable	165.90 FL	*- FL
5	1		*TAILGATE (CONSISTENT)	Bent	1,100.90 FL	*1,100.90 FL
6	1		*TAILGATE INNER LOCK (CONSISTENT)	Dented	189.00 FL	*189.00 FL
7	1		*TAILGATE INNER RUBBER (CONSISTENT)	Distorted / Dented	98.50 FL	*98.50 FL
8	1		*TAILGATE SMART KEY SENSOR (CONSISTENT)	Cracked	143.90 FL	*143.90 FL
9	1		*TAILGATE EMBLEM VEZEL (CONSISTENT)	Necessary	42.70 FL	*42.70 FL
10	1		*TAILGATE REFLECTORS (CONSISTENT)	N/S Cut	539.20 FL	*269.60 FL
11	1		*TAILGATE DAMPERS (CONSISTENT)	N/S Punctured	363.80 FL	*181.90 FL
12	1		*TAIL LAMPS (CONSISTENT)	O/S Cut	857.80 FL	*428.90 FL
13	1		*REAR CENTER PANEL (CONSISTENT)	Repair	503.60 FL	*- FL
14	1		*REAR CENTRE PANEL INNER TOP GARNISH (CONSISTENT)	Dented	76.30 FL	*76.30 FL
15	3		*REAR CENTRE PANEL INNER TOP GARNISH CLIPS (CONSISTENT)	Necessary	10.50 FL	*10.50 FL
16	1		*REAR TOOL BOX (CONSISTENT)	Cracked	156.40 FL	*156.40 FL
17	1		*REAR TOOL BOX TOP COVER (CONSISTENT)	Serviceable	186.00 FL	*- FL
18	1		*REAR EXHAUST PIPE (CONSISTENT)	Bent	528.70 FL	*528.70 FL
19	1		*REAR SPARE TYRE UNDER COVER (CONSISTENT)	Cracked	251.80 FL	*251.80 FL
20	6		*REAR SPARE TYRE UNDER COVER CLIPS (CONSISTENT)	Necessary	23.40 FL	*23.40 FL
21	1		*REAR WINDSCREEN MOULDING (CONSISTENT)	Necessary	185.10 FL	*185.10 FL
22	1		*REAR BUMPER LOWER SKIRT (CONSISTENT)	Warped	450.00 FS	*450.00 FS
23	1		*REAR WINDSCREEN GUM (CONSISTENT)	Necessary	40.00 FS	*40.00 FS
24	1		*REVERSE SENSOR (CONSISTENT)	Dented	200.00 FS	*200.00 FS
25	1		*REAR FENDER LH INNER GARNISH (CONSISTENT) (Supplementary)	Cracked	390.10 FL	*390.10 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	7,298.20	5,430.80
- List Item Discount on L Items 20.00/20.00% (\$\$)	1,321.64	948.16
Total Parts (\$\$)	5,976.56	4,482.64

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REMOVE AND REFIX REAR WINDSCREEN GLASS	New	120.00	120.00
2	REMOVE AND REFIX REVERSE CAMERA AND RESET SYSTEM	New	60.00	60.00
3	REMOVE AND REFIX REAR BUMPER ASSY ,TAILGATE,LOCK ASSY ,REAR SPOILER ,REAR WIPER ASSY ,TAIL LAMP .TO CUTTING ,WEDLING AND RENEW REAR CENTRE PANEL AND REALIGN THE SAME	New	800.00	550.00
4	PUTTY AND RESPRAY ON TAILGATE ,REAR PANEL,REAR BUMPER ASSY ,REAR LOWER SKIRT AND REAR AFFECTED AREA (TWO TONE)	New	900.00	750.00
5	REMOVE AND REFIX REAR EXHAUST AND CHECK SYSTEM	New	80.00	60.00
6	RUSTPROOFING	New	60.00	60.00
Gross Labour Cost (S\$)			2,020.00	1,600.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >