

Veron Chen (LKKAUTO)

From: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>
Sent: Friday, 22 June 2018 4:59 PM
To: Veron Chen (LKKAUTO); SUR
Cc: Rasul (LKKAUTO)
Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)
Attachments: DOC220618-22062018170557.pdf; DOC220618-22062018170607.pdf

Hi Veron,

Please refer to the attached file.

With Best Regards



Sam

Service Advisor

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100

T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195

E: Santhanasamy@tridenteautomobili.com.sg

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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Friday, June 22, 2018 4:33 PM
To: Santhanasamy; SUR
Cc: Rasul (LKKAUTO)
Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Dear Sam,

Confirmed amount \$72,044.80 before excess \$20,000/- and GST

No of days: 9 days.

Kindly forward us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Santhanasamy [<mailto:Santhanasamy@tridenteautomobili.com.sg>]
Sent: Monday, 18 June 2018 4:17 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Hi Veron,

Please refer to the attached .

With Best Regards



Sam
Service Advisor
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E: Santhanasamy@tridenteautomobili.com.sg

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Wednesday, June 13, 2018 8:44 AM
To: Santhanasamy; SUR
Cc: Rasul (LKKAUTO)
Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Dear Sam,

Please forward us finalize.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy [<mailto:Santhanasamy@tridenteautomobili.com.sg>]
Sent: Tuesday, 12 June 2018 6:20 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>

Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Hi Veron,

Car have been repaired and release to the owner.

With Best Regards



Sam

Service Advisor

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100

T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195

E: Santhanasamy@tridenteautomobili.com.sg

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Tuesday, June 12, 2018 4:39 PM

To: Santhanasamy; SUR

Cc: Rasul (LKKAUTO)

Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Dear Sam,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)

Sent: Friday, 1 June 2018 11:04 AM

To: 'Santhanasamy' <Santhanasamy@tridenteautomobili.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>

Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Dear Sam,

Thank you for the email.

Dear Assignment Team,

Please arrange for re-survey

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy [<mailto:Santhanasamy@tridenteautomobili.com.sg>]

Sent: Friday, 1 June 2018 11:02 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Hi Veron,

Can I know when this would be done? I need to update customer on the collection date.

With Best Regards



Sam

Service Advisor

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Wednesday, May 30, 2018 12:11 PM

To: Santhanasamy; SUR; assignments

Cc: Rasul (LKKAuto)

Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Dear Sam,

Thank you for the email.

Dear Assignment Team,

Please arrange for re-survey.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy [<mailto:Santhanasamy@tridenteautomobili.com.sg>]

Sent: Wednesday, 30 May 2018 12:09 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Hi Veron,

Can we arrange for the last survey before we release the car?

With Best Regards



Sam

Service Advisor

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Tuesday, May 22, 2018 12:12 PM

To: Santhanasamy; SUR; assignments

Cc: Rasul (LKKAuto)

Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Dear Assignment Team,

Please arrange resurvey for all the question mark items and the bonnet before paint.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy [<mailto:Santhanasamy@tridenteautomobili.com.sg>]

Sent: Tuesday, 22 May 2018 11:37 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Hi Veron,

Can advise me on when would this be done?

With Best Regards



Sam

Service Advisor

Tridente Automobili Pte Ltd

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Monday, May 21, 2018 10:00 AM

To: Santhanasamy; SUR; assignments

Cc: Rasul (LKKAuto)

Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Dear Assignment Team,

Please arrange resurvey for all the question mark items and the bonnet before paint.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy [<mailto:Santhanasamy@tridenteautomobili.com.sg>]

Sent: Monday, 21 May 2018 9:58 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Hi Veron,

Noted on the bonnet, I would like to arrange a resurvey for all the question mark items and the bonnet before paint.

With Best Regards



Sam

Service Advisor

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Friday, May 18, 2018 11:36 AM

To: Santhanasamy; SUR

Cc: Rasul (LKKAuto)

Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Dear Sam,

AXA has approved for the bonnet to be replace. Please proceed for replacement.

Kindly arrange for re-survey.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy [<mailto:Santhanasamy@tridenteautomobili.com.sg>]

Sent: Thursday, 17 May 2018 12:29 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Hi Veron,

Please refer to the attached file. I would also like to arrange for re-survey before paint.

With Best Regards



Sam

Service Advisor

Tridente Automobili Pte Ltd

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, May 17, 2018 9:46 AM

To: Santhanasamy; SUR

Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Dear Sam,

Please provides us supplementary photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

From: Santhanasamy [<mailto:Santhanasamy@tridenteautomobili.com.sg>]
Sent: Wednesday, 16 May 2018 6:16 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Hi Veron Chen,

Please refer to the attached file for the supplementary quotation. We are not able to repair the bonnet, they alignment is off.

With Best Regards



Sam
Service Advisor
Tridente Automobili Pte Ltd

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T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195
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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, May 11, 2018 4:51 PM
To: Santhanasamy; SUR
Subject: RE: Accident quotation for SBE75J S8M00DBE -DOA:7/4/2018 (AXA OD)

Dear Sam,

As instructed by our client , please proceed to repair the insured vehicle **SBE 75J (Excess \$ 20,000.00/-)**.
According to our principal, bonnet to repair back.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy [<mailto:Santhanasamy@tridenteautomobili.com.sg>]

Sent: Friday, 11 May 2018 4:46 PM

To: SUR <sur@lkkauto.com>

Subject: RE: Accident quotation for SBE75J S8M00DBE

Hi,

With Best Regards



Sam

Service Advisor

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