

23/03/2003

ASS. REC. BY:

REF: CS/ASM18006964/Tlvbs✓

Special Instruction:

Surveyor:

Smart claim  
From (Person):

Kitty Teo

ASSIGNMENT (Office)

of ASM

Date/Time: 13042018 4:48pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

YP 485D

Insured:

at Workshop m/s

Goldbell

Tel: 8116 6611

of

55 Ubi Ave 1 #01-23

Policy No:

Claim No:

S8M00D61C

Sum Insured:

Excess:

\$2800.00

Make of Veh:

D.O.A. 08042018

(Client's Record)

CA / REV / REP. / REV 24 HRS

17.04.2018 @ Morning

H.O.D. Endorsement:

Date/Time:

16042018 1131am

Person Contacted:

William

Vehicle IN / OUT

Date/Time

Action/Instruction (✓)

Estimate

authorisation letter

&amp; relationship between driver and owner

YP 485D - X

17/4/18

Revert by SMART claims

18/4/18

@ 4:36pm

William will check vehicle whether can repair on LS

23/4/18

@ 11:54am

William will follow up on the authorise letter

23/6/18

Brie from AXA. This is a repudiation case

Smart claim

Tangkh

REF: ASM

# ASSIGNMENT

From: Date: 17/06/2018

Estimated Cost:

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: YP 485D

at Workshop m/s Goldbell

of 53 ubi Ave 1 #01-23

Insured:

Policy No.

Claims No.

Sum Insured: Excess: \$ 2800.00

(Client's Record)

Make of Veh: Authorise letter & relationship between owner and driver Morning

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle IN / OUT William

Veh No: YP485D Yr Regn: 2015 / Dec

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: 16434 NPR75 C.C 5/93

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 11565 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JAANPR 75HF-7105940

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: (Nil) / S/Rim / STD A/Rim or

Tyre Size: F: 215 / 75 R17.5 R: 2 (D)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Westlake

Front Rear  
R/Bal. 6 mm R/Bal. 6/1 mm  
L/Bal. 6 mm L/Bal. 6/6 mm  
D.O.A. D.O.I. 17/4/2018

Survey held at Goldbell 53 Ubi Ave 1

Des. of Damages: Frt / Rear / O/S (N/S) / UIC / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

26/6/18 Submit preli report

RECEIVED 27 JUN 2018

Date/Time, File Pass to?

☒ Preli. Report  
☐ Final Report

1)

Date/Time, File Return to?

2) 26/6- typist

Report Format: SMART claim

Lump Sum / I.B.I: (\$)

Days Of Repair: 18

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$)  
☐ Interview (\$)  
☐ Tech. Invs (\$)  
☐ Weekend (\$)

-Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

306

## Re:PENDING MANDATE APPROVAL-YP485D

Type

🔗 Question

Message

Hi Veron, This is a repudiation case, we will send letter to insured.

Reply \*

Dear Sir/Madam,

Noted with thanks.Can we submit our survey report and bill accordingly? Thank Veron Chen

Cancel Reply

Reply Now

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 22 June 2018 2:36 PM  
**To:** 'William Go Shaw Chan'  
**Cc:** SUR; Derek Chow Zhi Da  
**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

Dear William,

Has send AXA a chaser.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** William Go Shaw Chan [mailto:WilliamGoSC@goldbell.com.sg]  
**Sent:** Friday, 22 June 2018 2:06 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; Derek Chow Zhi Da <DerekChowZD@goldbell.com.sg>  
**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

Dear Veron,

Any update for this case? Has my client claim authorized?

My client has decided to wait for the claim approval then start his vehicle repair.

Thanks & Best Regards,



**GOLDBELL**  
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William Go Shaw Chan | Goldbell Engineering Pte Ltd  
Customer Service Advisor, Motor Claims

DID: +65 6864 0637 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |  
Mobile: +65 9755 7336 | Web: <http://www.goldbell.com.sg>  
Address: Goldbell Engineering Pte Ltd (Tanjong Penjuru)  
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Booking Hotline  
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[www.goldbell.com.sg](http://www.goldbell.com.sg)



Our Service Centre is located at  
**29 Tanjong Penjuru**  
**Singapore 609026**

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Tuesday, June 12, 2018 12:01 PM  
**To:** William Go Shaw Chan <[WilliamGoSC@goldbell.com.sg](mailto:WilliamGoSC@goldbell.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Derek Chow Zhi Da <[DerekChowZD@goldbell.com.sg](mailto:DerekChowZD@goldbell.com.sg)>  
**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

Dear William,

Please refer to my below email.

Will check with AXA.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** William Go Shaw Chan [<mailto:WilliamGoSC@goldbell.com.sg>]  
**Sent:** Tuesday, 12 June 2018 11:56 AM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Derek Chow Zhi Da <[DerekChowZD@goldbell.com.sg](mailto:DerekChowZD@goldbell.com.sg)>  
**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

Dear Veron,

Any update for this case?

Thanks & Best Regards,



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**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Tuesday, June 5, 2018 10:36 AM  
**To:** William Go Shaw Chan <WilliamGoSC@goldbell.com.sg>  
**Cc:** SUR <sur@lkkauto.com>; Derek Chow Zhi Da <DerekChowZD@goldbell.com.sg>  
**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

Dear William,

According to AXA, they have given a letter to insured to allow insured to self authorise the repairs first, vehicle still pending for investigation results.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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**From:** William Go Shaw Chan [mailto:WilliamGoSC@goldbell.com.sg]  
**Sent:** Tuesday, 5 June 2018 10:22 AM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; Derek Chow Zhi Da <DerekChowZD@goldbell.com.sg>  
**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

Dear Veron,

Kindly advice if this claim has been authorized.

Hoping to hear from you soonest as our client is chasing us the status.

Thanks & Best Regards,



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Our Service Centre is located at  
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Singapore 609026

**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Tuesday, May 15, 2018 9:12 AM  
**To:** William Go Shaw Chan <WilliamGoSC@goldbell.com.sg>  
**Cc:** SUR <sur@lkkauto.com>; Derek Chow Zhi Da <DerekChowZD@goldbell.com.sg>  
**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

Dear William,

Still pending for approval.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** William Go Shaw Chan [mailto:WilliamGoSC@goldbell.com.sg]  
**Sent:** Tuesday, 15 May 2018 9:10 AM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; Derek Chow Zhi Da <DerekChowZD@goldbell.com.sg>  
**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

Dear Veron,

Any update for this case?

Thanks & Best Regards,



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**Our Service Centre is located at**  
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**Singapore 609026**

**From:** William Go Shaw Chan  
**Sent:** Wednesday, May 2, 2018 12:35 PM  
**To:** 'Veron Chen (LKKAuto)' <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Derek Chow Zhi Da <[DerekChowZD@goldbell.com.sg](mailto:DerekChowZD@goldbell.com.sg)>  
**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

Dear Veron,

Noted. Please advise us once the claim has been authorised.

Thanks & Best Regards,



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**Singapore 609026**

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Wednesday, May 2, 2018 11:50 AM  
**To:** William Go Shaw Chan <[WilliamGoSC@goldbell.com.sg](mailto:WilliamGoSC@goldbell.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

Dear William,

Pending approval from AXA.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** William Go Shaw Chan [mailto:WilliamGoSC@goldbell.com.sg]

**Sent:** Wednesday, 2 May 2018 11:08 AM

**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>

**Cc:** SUR <sur@lkkauto.com>

**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

Dear Denise,

Kindly advice if this claim has been approved.

Thanks & Best Regards,



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Our Service Centre is located at  
**29 Tanjong Penjuru**  
Singapore 609026

**From:** William Go Shaw Chan

**Sent:** Thursday, April 26, 2018 10:10 AM

**To:** 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>

**Cc:** SUR <sur@lkkauto.com>

**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

Dear Veron,

Please see the attached Authorization letter which I have just received from my client. Kindly assist for approval.

We will prefer to repair the vehicle under part by part basis.

Thanks & Best Regards,



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**Our Service Centre is located at**  
**29 Tanjong Penjuru**  
**Singapore 609026**

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Wednesday, April 25, 2018 8:54 AM  
**To:** William Go Shaw Chan <[WilliamGoSC@goldbell.com.sg](mailto:WilliamGoSC@goldbell.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** YP 485D-DOA:8/4/2018 (AXA OD)

Dear William,

Please forward us authorise letter and relationship between driver and owner.

Please advised vehicle able to repair at Lump Sum basis.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 5 June 2018 10:36 AM  
**To:** 'William Go Shaw Chan'  
**Cc:** SUR; Derek Chow Zhi Da  
**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

Dear William,

According to AXA, they have given a letter to insured to allow insured to self authorise the repairs first, vehicle still pending for investigation results.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Sent:** Tuesday, 5 June 2018 10:22 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; Derek Chow Zhi Da <DerekChowZD@goldbell.com.sg>  
**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

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Thanks & Best Regards,



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**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

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Best Regards,

**Veron Chen** | Case Handler

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**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

Dear Veron,

Any update for this case?

Thanks & Best Regards,



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Cc: SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Derek Chow Zhi Da <[DerekChowZD@goldbell.com.sg](mailto:DerekChowZD@goldbell.com.sg)>  
Subject: RE: YP 485D-DOA:8/4/2018 (AXA OD)

Dear Veron,

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Dear William,

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Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

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**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>

**Cc:** SUR <sur@lkkauto.com>

**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

Dear Denise,

Kindly advice if this claim has been approved.

Thanks & Best Regards,



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**Sent:** Thursday, April 26, 2018 10:10 AM

**To:** 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>

**Cc:** SUR <sur@lkkauto.com>

**Subject:** RE: YP 485D-DOA:8/4/2018 (AXA OD)

Dear Veron,

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We will prefer to repair the vehicle under part by part basis.

Thanks & Best Regards,



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29 Tanjong Penjuru Singapore 609026

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**GOLDBELL**  
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Industrial Vehicles.  
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Our Service Centre is located at  
**29 Tanjong Penjuru**  
**Singapore 609026**

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
Sent: Wednesday, April 25, 2018 8:54 AM  
To: William Go Shaw Chan <[WilliamGoSC@goldbell.com.sg](mailto:WilliamGoSC@goldbell.com.sg)>  
Cc: SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
Subject: YP 485D-DOA:8/4/2018 (AXA OD)

Dear William,

Please forward us authorise letter and relationship between driver and owner.

Please advised vehicle able to repair at Lump Sum basis.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Re:PENDING FOR APPROVAL

- 31/5/18

Type

🔍 Question

Message

Hi Veron, We have given a letter to insured to allow our insured to self authorise the repairs first pending investigation results.

Reply



## Re:AUTHORIZE LETTER UPLOADED.

Type

🔔 Question

Message

Hi Veron, We are unable to authorise repairs at the meantime as i need to check with underwriter on the usage of the vehicle. Thanks.

Reply



SERVICE REQUESTS

MESSAGES

CLAIMS



## Re:IA SUBMITTED FOR YP 485D - PLEASE HOLD

Type

🔔 Question

Message

Hi Veron, Are the check items confirmed? Please check with workshop are they able to repair at lump sum. Thanks.

[Reply](#)




## Service Request Details

Claim

S8M00DGC

Reference

None 

Loss Date

April 8, 2018

Request Date

April 13, 2018

Due Date

April 20, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

### Actions

---

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

---

Incident Vehicle Registration #

YP485D

Make

ISUZU

## Service Address

29 Tanjong Penjuru, , 609026

## Primary Contact/Insured

JIAWEN TRADELINK  
BLK 621 CHOA CHU KANG ST 62, #12-08, 680621, Singapore  
65674755  
wennn86@gmail.com

## Claim Handler

TEO Kitty  
6568804602  
kitty.teo@axa.com.sg

Additional Instructions  
EXCESS \$800+\$2000(Additional)=\$2800

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

4/13/18 4:51 PM

FROM

TEO Kitty

SUBJECT

YP485D - VEH @ GOLDBELL

BODY

Hi Please survey WP and get the authorisation let...





## IA SUBMITTED FOR YP 485D

Type

🔍 Question

Message

Dear Kitty, Please be informed that IA submitted. We have Not Authorize repair. Vehicle repair on part by part. Pending authorize letter. Repairer's Estimate (Gross) : S\$ 38,011.25 Revised Estimate Amount : S\$ 24,007.50 "Check" Items Amount : S\$ 11,233.75 Total : S\$ 35,241.25 Market Value : S\$ 70,000.00 COE/PARF Rebate : S\$ 17,546.00 Nett Value : S\$ 52,454.00 Thanks Veron Chen

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M00DGC

Our ref: CS/ASM18006964/T1vb

Date: 17/4/2018

The Motor Claims Department  
M/s AXA INSURANCE PTE LTD

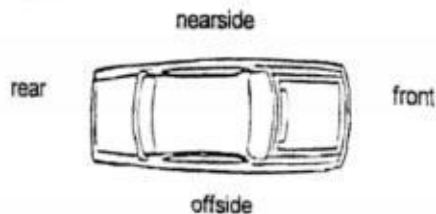
Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO. YP 485D**

Repairer's Estimate (Gross)	: S\$	38,011.25
Revised Estimate Amount	: S\$	24,007.50
"Check" Items Amount	: S\$	11,233.75
Total	: S\$	35,241.25
Market Value	: S\$	70,000.00
COE/PARF Rebate	: S\$	17,546.00
Nett Value	: S\$	52,454.00

**Description of Damage:**

The vehicle sustained damages at the n/s body. The chassis frame affected due collision.



Survey date and time: 17/4/2018 at 11.30AM

No of days: 18 days

We have Not authorise repair.

Yours faithfully,

MOHAMAD TAUFIKH  
M.MATAI, AMSAE-A  
Automobile Assessor

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	09/04/2018 15:41
Date Of Accident	08/04/2018 14:55
Exact Location Of Accident	JUNCTION OF TUAS CRESCENT AND PIONEER ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	YP485D
<b>Insured/Policyholder</b>	
Name Of Registered Owner	JIAWEN TRADELINK
Co Reg No	53198137A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-82827644
Alternative Phone No	OFFICE-68618282

### Vehicle Particulars

Manufacturer	ISUZU
Model	NPR75UH5A-5.2 D (M)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	COMMERCIAL VEHICLE
------------------	--------------------

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VCA/P2039292
Cover Note Number	

### Driver

Name of Driver	SEKAR CHINNADURAI
Passport No/FIN	G2731595Q
Date Of Birth	28/07/1992
Occupation	OUTDOOR
Date Of Driving Pass	07/06/2017
Driving Experience	0 YEAR AND 10 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-96103972
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	29 TUAS VIEW WALK 2
Postcode	637563
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - AUTHORISED DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	NANYANG N.P.C
Police Station Address	ROAD: 2 JURONG WEST AVE 5 , POSTCODE: 649482 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-7929999 - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

AS PER ATTACHED POLICE REPORT NO.: T/20180408/2079

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHA2552K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

1

**DETAILS OF INJURED PERSON 1**

Name

DRIVER OF VEHICLE B

Approximate Age

Injuries Sustain

Injured person in which vehicle?

SHA2552K

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

YES

Address

Postcode

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

JIAWEN TRADELINK

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN

A: YP485D  
B: SHA2552K

Tunas Ave 2

Pioneer Road

As per attached police report No.: T/20180408/2079

I/We declare the foregoing particulars are true in every respect.

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



# SINGAPORE POLICE FORCE



T/20180408/2079

1 of 3

Police Station Of Origin:  
Nanyang N.P.C  
2 Jurong West Avenue 5 SINGAPORE  
649482  
Tel No: 1800-7929999

Report No. T/20180408/2079

## REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 08/04/2018 16:57		Vide Report No.: J/20180408/0171		Station Diary No.: 60	
<b>Informant's Particulars</b>					
Name of Informant: SEKAR CHINNADURAI			Address: 29 TUAS VIEW WALK 2 SINGAPORE 637563		
ID Type / ID No.: FIN NO / G2731595Q			Contact No.: Home/Office:		Mobile: 96103972
Nationality: INDIAN			Email:		
Sex: Male	Age: 25	Date of Birth: 28/07/1992	Type of Informant: Driver		
Race: Indian			Language:		Institution / School Name:
Occupation: Lorry driver			Driving Licence Information: Class:		Date of Expiry:

## General Information of the Accident

Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 08/04/2018 14:55	Type of Location: X-Junction
Location: Junction of Road 1 and Road 2 TUAS CRESCENT PIONEER ROAD along Tuas Rd towards Tuas Ave 2				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow:		Traffic Control: Traffic Light - Working	Traffic Volume: Moderate	
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: Yes

## Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SHA2552K	Car				Totally Damaged	1
YP485D	Lorry				Slightly Damaged	1

## Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA