

ASS. REC. BY:

REF:

CS/FCI18006912/ d3

Special Instruction:

SURVEYOR

ASSIGNMENT (Office)

From (Person): Karen Pan (COS) of

FCI

Date/Time:

13/4/2018

Estimated Cost:

Bill to:

OD TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKG 37686

Insured:

SMC 8606P

at Workshop m/s SME Motor

Tel:

of 1 Kaki Bukit Ave 6 #02-15

Policy No:

Claim No:

D18002842 MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A.

7/4/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN / OUT

Date/Time	Action/Instruction () Estimate
14/4/19 @ 2.20pm	called Ying to check still claims against FCI. Semail.
20/4/19 @ 11.22am	Ying informed that the vehicle already scrapped by car.
	They already close case without repair.
	- temporary close case - Close 21/11/19.

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 20 November, 2019 2:58 PM
To: 'Claim Workflow System'; 'ASSIGNMENTS@LKKAUTO.COM'
Cc: 'KARENTAN@MSFIRSTCAPITAL.COM.SG'; 'SUR'
Subject: RE: SURVEY ASSESSMENT - D18002842MFSH/1

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for SKG 3768G after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Shiau Chan on behalf of Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Sent: Saturday, 14 April, 2018 12:21 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; ASSIGNMENTS@LKKAUTO.COM
Cc: KARENTAN@MSFIRSTCAPITAL.COM.SG; 'SUR' <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18002842MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Friday, 13 April, 2018 6:49 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; KARENTAN@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18002842MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

MOTOR SURVEY ASSIGNMENT

Date	11-04-2018	Our Ref No. D18002842MFSH
Accident Date	07-04-2018	Claim Type. Third Party
Insured Vehicle	SHC8606P	Third Party Vehicle. SKG3768G
Survey Location	1 KAKI BUKIT AVE 6 BLK D #02-15/16/17/18AUTOBAY @ KAKI BUKIT	
Contact Person.	PEIYING	
Contact No.	67476106/ 0	Fax No. 67442368
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	SME MOTOR PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	KARENT	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

Shiau Chan (LKKAUTO)

From: ying@smemotor.com.sg
Sent: Wednesday, 20 November 2019 11:22 AM
To: Shiau Chan (LKKAUTO)
Subject: Re: TP VEHICLE SKG 3768G (DOA: 07/04/2018)

Hi Shiau Chan,

Closed file at our side without repair, vehicle scrapped.

thanks & regards
YING

From: Shiau Chan (LKKAUTO)
Sent: Thursday, November 14, 2019 2:24 PM
To: Ying
Subject: TP VEHICLE SKG 3768G (DOA: 07/04/2018)

Dear Ying,

Kindly assist the above vehicle still claim against MS First Capital Insurance.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)