

ASS. REC. BY: Adrian King

REF:

CC3/ ALH18006897 / Arbez**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. 2100480725-01Claims No. 7645527596 SGSum Insured: \_\_\_\_\_ Excess: \$300

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 98k

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 04/8/18 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLF4724U Yr Regn: 2016, AugustType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 Sedan c.c. 1395Colour: Bronze A/C: Insured / Std / NI / NASp. Reading: 58272 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAU2228VSG1101606Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55R16R: 205/55R16BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 13/04/18Survey held at PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>OD ALG</u>
<u>05/4/18</u>	<u>Undertaking &amp; Interview form received</u>
<u>21/4/18</u>	<u>uploaded in Merimen</u>
	<u>Confirm \$5387.04, 4 days</u>
	<u>Red: \$7726.96, 591</u>
RECEIVED 04 JUL 2018	

Date/Time, File Pass to?

☐ : Preli. Report1) typist☒ : Final Report

Date/Time, File Return to?

2) \_\_\_\_\_

Days Of Repair: 4

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)Survey Fee: 200

Transportation: \_\_\_\_\_

S + RS, SI

Photos

Others

TOTAL

210Report Format: 00Lump Sum / I.B.I.: (\$ 5387.04)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18006897/Arb

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 14-04-2018



Code : AIG

## 1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLF 4724U
Policy No. 2100480725	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	13/04/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date 09/04/2018	Inspection Date 13/04/2018
Survey held at PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699	

## 5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
--

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	9651A
<b>Vehicle Details</b>	
Vehicle No.:	SLF4724U
Vehicle to be Exported:	No
Intended De-registration Date:	16 Apr 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI (ATTRACTION)
Primary Colour:	Grey
Manufacturing Year:	2016
Engine No.:	CZC558894
Chassis No.:	WAUZZZ8V9G1101606
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$25,069.00
Original Registration Date:	29 Aug 2016
First Registration Date:	29 Aug 2016
Transfer Count:	0
Actual ARF Paid:	\$17,097.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Aug 2026
PARF Rebate Amount:	\$12,822.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	28 Aug 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,334.00
COE Rebate Amount:	\$44,617.00
<b>Total Rebate Amount:</b>	<b>\$57,439.00</b>

The information contained herein is correct as at 16 Apr 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	09/04/2018 10:51
Date Of Accident	09/04/2018 06:45
Exact Location Of Accident	TPE MOVING INTO KPE TUNNEL
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLF4724U
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TONG HOCK SHEONG
NRIC No	S7929651A
Email Address	JERRY7979@GMAIL.COM
Mobile Phone No	(LOCAL) +65-92326668
Alternative Phone No	OFFICE-92326668

### Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100480725-01
Cover Note Number	

### Driver

Name of Driver	TONG HOCK SHEONG
NRIC No	S7929651A
Date Of Birth	26/09/1979
Occupation	INDOOR
Date Of Driving Pass	28/11/2003
Driving Experience	14 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92326668
Fax Number	
Contact Number	OFFICE-92326668
EMail Address	JERRY7979@GMAIL.COM

Address	64 SENGKANG SQUARE #10-32
Postcode	544702
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : YEO PUAY YEE GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

MY VEHICLE (SLF4724U), WAS DRIVING BEHIND SFD3439G. SUDDENLY THE VEHICLE (SFD3439G), BRAKED AND I ALSO SLAMMED ON MY BRAKE. HOWEVER, THE FRONT TO REAR COLLISION STILL OCCUR. THERE WAS NO INJURY TO BOTH OF US. SFD3439G DRIVER DID NOT MENTIONED THAT THE CAR IN FRONT OF HIS SLAMMED BRAKES THUS, HE HAD TO BRAKE TO AVOID THE HIT.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SFD3439G
Vehicle Make/Model/Colour	HONDA / VEZEL / SILVER
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MOE HADI LIANG @ LIANG ZHONG LIANG
NRIC/Passport Number	S2207858E
Contact Number	97875803
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 9/4/18

0835

Driver's Signature

(If driver is not the policyholder)

Date & Time:



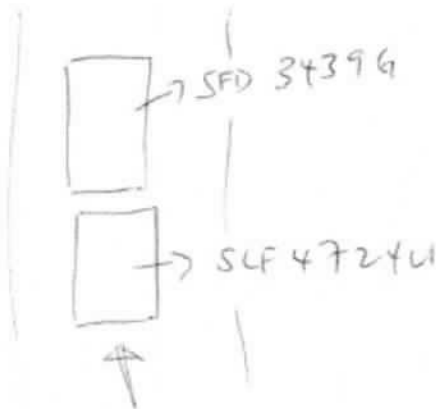
Reporting Centre Personnel's Signature

Name: Tay Fong

NRIC/FIN No.: G204067A

## Sketch Plan #2

### SKETCH PLAN



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My vehicle (SLF 4724U) was driving behind SFD 3439G. Suddenly the vehicle (SFD 3439G) ~~braked~~ braked and I ~~also slammed on my brake~~ also slammed on my brake. However, the front to rear collision still occur. There was no injury to both of us. (SFD 3439G) driver did mention that the car ~~in~~ in front of him slammed brake, thus he had to brake to avoid the hit.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time: 21/4/18  
0835

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name: Tony Fong  
NRIC/FIN No.: 6204047X



Accident Photo



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7929651A



Name

TONG HOCK SHEONG  
(TANG FUXIONG)

唐 福 雄

Race

CHINESE

Date of birth

26-09-1979

Sex

M

S7929651A

Country of birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S7929651A  
Name

TONG HOCK SHEONG  
(TANG FUXIONG)

Birth Date: 26 Sep 1979

Issue Date: 28 Nov 2003



4469593



NRIC No. S7929651A

Date of issue

30-09-2009

64 SENGKANG SQUARE #10-32  
SINGAPORE 544702

NRIC No: S7929651A

Date: 14/12/2016

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of  
which unladen does not exceed 2500 kilograms

28 Nov. 2003

NP 428A





# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : TONG HOCK SHEONG (TANG FUXIONG)  
**Period of Insurance** : 29 Aug 2017 To 28 Aug 2018  
**Engine No.** : CZC558894  
**Chassis No.** : WAUZZZ8V9G1101606

**Vehicle No.** : SLF4724U  
**Policy No.** : 2100480725-01  
**Endorsement No.** :  
**Issued Date** : 17 Aug 2017

### ABOUT THE COVER

**Make/Model** : AUDI A3 Sedan 1.4 TFSI (Attraction)  
**Engine Capacity/Tonnage** : 1,395.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2016  
**Insuring with COE/PARF** : Yes

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

**Age Condition** : 35 years old and above

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

**Windscreen** : \$100

**Named Driver and Excess** (where applicable)

TONG HOCK SHEONG (TANG FUXIONG) - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Monik*

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

SSPCAR

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **3** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.
8. **The rental car will be delivered (within Singapore), and MUST BE RETURNED BACK TO Audi Customer Service Centre upon collection of your accident car.**

**Rental Car Company: Premium Automobiles Pte. Ltd.**

**Activation Hotline: 64741223**

**55 Ubi Road 1 Singapore 408699**

**Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



AIG Asia Pacific Insurance Pte. Ltd  
AIG Building  
78 Shenton Way  
#07-16

### MOTOR ACCIDENT INTERVIEW FORM

NAME : Tong Hock sheang  
VEHICLE NUMBER : SLF 4724U  
DATE/ TIME OF ACCIDENT : 9/4/18 / 0645  
PLACE OF ACCIDENT : ~~KPE~~ Towards KPE Tunnel  
THIRD PARTY VEHICLE (IF ANY) : SFD 34396

\*\*\*\*\*  
WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

FROM Home address (544 702) Towards Science Park 3 (CSIT BUILDING)

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No.

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Rear-end collision. SFD 34396 (Back Bumper damage). SLF 4724U  
(Front Bumper & Bonnet damage). Video footage provided.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No-

  
NAME: Tong Hock sheang

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE



## UNDERTAKING

I, Tong Hock Sheang, (NRIC No. 579296511), hereby confirm that the Singapore Accident Statement lodged by me on 9/4/18 at ~~064~~ <sup>0830</sup> hours pertaining to the accident involving motor car Reg. No: SFD 34396, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature

:

Name of Insured / Driver

:

Nric No.

:

Date

:

Signature

:

Name of Policyholder

:

Nric No.

:

Date

:

Tong Hock Sheang

579296511

25/4/18

Tong Hock Sheang

579296511

25/4/18

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0438/2018/CCS  
**Date** : 10-Apr-18

**Vehicle NOT IN workshop. Kindly assist to arrange for survey.**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr. Tong Hock Sheong  
**Address** : Blk 64 Sengkang Square  
#10-32  
Singapore 544702  
**Telephone** : HP +65 92326668  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 2100480725-01  
**Vehicle No** : **SLF 4724 U**  
**Model Code** : Audi A3 SEDAN 1.4 TFSI  
**Model / Year** : Aug-16  
**Engine No** : CZC 558894  
**Chassis No** : WAUZZZ8V9G1101606  
**Mileage** :  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 9-Apr-18  
**Place of Accident** : TPE moving into KPE tunnel

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLF 4724 U.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	360
2	To dismantle and renew front bumper, rhs headlight and bonnet. Re-organise front crash management components. Reinstall all parts removed.	\$ <del>2,100.00</del>	1000 + 1000
3	To respray front bumper, rhs front fender and bonnet.	\$ <del>2,200.00</del>	1100 1100
4	To carry out diagnostic checks.	S/N \$ 192.00 ✓	192.00
TOTAL LABOUR CHARGES		: \$ <u>4,852.00</u>	



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLF 4724 U.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Regis</i>	\$ 1,739.00	<i>x.</i> } <i>x</i>
2	FRONT BUMPER COVER TRIM - LH/RH <i>new</i>	2 \$ 280.00	<i>x.</i> }
3	RADIATOR GRILLE <i>at</i>	\$ 573.00	<i>✓</i> 458.00
4	RADIATOR GRILLE BACK COVER <i>new</i>	\$ 86.00	<i>+</i> }
5	FRONT BUMPER FOAM COVER <i>new</i>	\$ 48.00	<i>+</i> } <i>x</i>
6	FRONT BUMPER FOAM <i>new</i>	\$ 117.00	<i>?</i> }
7	FRONT REINFORCEMENT BEAM <i>new</i>	\$ 633.00	<i>?</i> }
8	SIGN ' CAUTION ' STICKER <i>new</i>	\$ 12.00	<i>✓</i> 9.28
9	STICKER FOR AIR CONDITIONER <i>new</i>	\$ 6.00	<i>✓</i> 4.88
10	HEADLIGHT - RH <i>new</i>	\$ 1,764.00	<i>+</i> <i>x</i>
11	BONNET <i>Replaced.</i>	\$ 2,755.00	<i>✓</i> 2204.00
12	BONNET EDGE PROTECTION <i>new</i>	\$ 24.00	<i>✓</i> 18.88
13	FRONT NO. PLATE <i>new</i>	S/N \$ 25.00	<i>✓</i> 40.00
14	SUNDRIES <i>new</i>	\$ 200.00	<i>?</i> <i>x</i>
TOTAL SPARE PARTS		: \$ 8,262.00	
TOTAL LABOUR CHARGES		: \$ 4,852.00	
GRAND TOTAL		: \$ 13,114.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

13/29

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Ly  
Surveyed Date : 13/04/18.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : ~~Not~~ Authorised, 04 Days

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

<p><b>LKK Auto Consultants</b> hence notify the Repairer of the following:</p> <ul style="list-style-type: none"><li>• To resurvey before/after spray painting</li><li>• To display damaged part(s) during resurvey</li><li>• Parts prices are subject to confirmation</li><li>• Third party survey is on a "Without Prejudice" basis</li><li>• No illegal modification(s) is allowed</li><li>• Supplementary item(s) must be resurveyed <u>and</u> is subject to final approval from Insurance Company</li></ul> <p>Acknowledged by Repairer Signature: Date:</p>
--

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0438/2018/CCS  
Date : 10-Apr-18

Vehicle NOT IN workshop. Kindly assist to arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian  
4 days - ok - jb 26 May 18

Attn: Mr. Adrian Ling - Motor Claims Dept  
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Tong Hock Sheong  
Address : Blk 64 Sengkang Square  
#10-32  
Singapore 544702  
Telephone : HP +65 92326668  
Type of Claim : Own Damage Claims  
Policy No. : 2100480725-01  
Vehicle No : **SLF 4724 U**  
Model Code : Audi A3 SEDAN 1.4 TFSI  
Model / Year : Aug-16  
Engine No : CZC 558894  
Chassis No : WAUZZZ8V9G1101606  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 09-Apr-18  
Place of Accident : TPE moving into KPE tunnel

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLF 4724 U.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, rhs headlight and bonnet. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,100.00	\$ 1,000.00
3	To respray front bumper, rhs front fender and bonnet.	\$ 2,200.00	\$ 1,100.00
4	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 4,852.00	\$ 2,652.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLF 4724 U.

S/N	Parts Description	<u>Damage Parts &amp; Prices</u>	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,739.00	
2	FRONT BUMPER COVER TRIM - LH/RH	2 \$ 280.00	
3	RADIATOR GRILLE	\$ 573.00	\$ 458.00
4	RADIATO GRILLE BACK COVER	\$ 86.00	
5	FRONT BUMPER FOAM COVER	\$ 48.00	
6	FRONT BUMPER FOAM	\$ 117.00	
7	FRONT REINFORCEMENT BEAM	\$ 633.00	
8	SIGN ' CAUTION ' STICKER	\$ 12.00	\$ 9.28
9	STICKER FOR AIR CONDITIONER	\$ 6.00	\$ 4.88
10	HEADLIGHT - RH	\$ 1,764.00	
11	BONNET	\$ 2,755.00	\$ 2,204.00
12	BONNET EDGE PROTECTION	\$ 24.00	\$ 18.88
13	FRONT NO. PLATE	S/N \$ 25.00	\$ 40.00
14	SUNDRIES	\$ 200.00	
TOTAL SPARE PARTS		: \$ 8,262.00	\$ 2,735.04
TOTAL LABOUR CHARGES		: \$ 4,852.00	\$ 2,652.00
GRAND TOTAL		: \$ 13,114.00	\$ 5,387.04

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

## Janice Lee (LKKAuto)

---

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Saturday, May 26, 2018 6:01 PM  
**To:** Adrian Ling (LKKAuto); Janice Lee (LKKAuto); SUR; Carrine Leong  
**Subject:** FINAL REVISION - SLF4724U - OD IG - SURVEYED 13 APR 18  
**Attachments:** PA04382018 - SLF 4724 U - A3 SEDAN 1.4 TFSI - FRONT (AIG).xls

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$5387.04 @ 4 days of repairs.

Your early closure is appreciated.

Best regards - jb

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Motor Claims Dept**

**Yr Ref: SLF 4724 U**

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept

PA/OD/0438/2018/MAS

28 June 2018

from

Telephone +65-

Telefax +65-

EMail

Our department

Our Ref

Your Ref

Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLF 4724 U, Audi A3 Sedan 1.4 TFSI**

With reference to the above mentioned vehicle, no. **SLF 4724 U**, claimant, **Mr. Tong Hock Sheong**, please find the related document as per attached.

1. A copy of the Original invoice no. 85012638 - \$5,443.13
2. A copy of letter of Discharge duly signed by client

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer generated document. No signature is required.

Norah Khai

Claims Dept

Encls

AIG Insurance – SLF 4724 U

total pages

Premium Automobiles Pte Ltd

Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres

55 Ubi Rd 1

Singapore 408699

Telephone (65) 6366 2323

Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
261 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Page 1 13:56

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408699  
Telephone 6388 2223  
Telefax 6841 1183

Customer Service  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

INSURANCE INVOICE  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012638 Date : 21/06/2018 Order : SLF4724U Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLF4724U (V 30370) Regn Date: 29/08/2016 Mileage: 60530 WIP No.: 61574  
Model: A3 SEDAN 1.4 TFSI (ATTRACTION) Chassis: WAUZZZ8V961101606 Engine: CZC 558894 Dept: U  
VSB No.:  
You have been assisted by :- UB-Jiayee ( 33 )

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE.	40.00	1.00	40.00
D	EXC	M: 8888 Insurance Excess/Liability	-300.00	1.00	-300.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR FRONT BUMPER, RENEW BONNET AND REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BONNET	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS	192.00	1.00	192.00
X	A8V5853651 10P	GRILLE Less 020%	1.00	572.50	458.00
X	A8V5823029A	HOOD Less 020%	1.00	2755.00	2,204.00
Sub-Total					
7% GST					
Grand Total					





# Premium Automobiles Pte Ltd

**Audi Centre Singapore**

241 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Page 2 13:56

**Alexandra Service Centre**

281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

**Ubi Service Centre**

55 Ubi Road 1  
Singapore 408659  
Telephone 6388 2223  
Telefax 6841 1183

**Customer Service**

Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

INS TOX INVOICE  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Invoice: 85012638	Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD	AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT	MOTOR CLAIM DEPT
AIG BUILDING	AIG BUILDING
78 SHENTON WAY	78 SHENTON WAY
#07-16	#07-16
SINGAPORE 079120 079120	SINGAPORE 079120
Date : 21/06/2018	
Order : SLF4724U	
Term : 30	

Regn No.: SLF4724U (V 30370) Regn Date: 29/08/2016 Mileage: 60530 WIP No.: 61574  
Model: A3 SEDAN 1.4 TFSI (ATTRACTION) Chassis: WAUZZZ8V961101606 Engine: CZC 558894 Dept: U  
VSB No.:  
You have been assisted by :- UB-Jiayee ( 33 )

		Details	Qty	Unit Price	Amount
X	A0V0023126B	EDGING	1.00	23.60	18.88
X	A0K0010520A	PLATE	1.00	11.60	9.28
X	A0V0010515A	STICKER	1.00	6.10	4.88

Parts 2,695.04  
Labour 0.00  
Sublet 2,692.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 5,087.04

7% GST 356.09

Grand Total 5,443.13



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SLF 4724 U**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0438/2018/PH  
12th MAY 2018

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

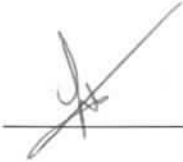
**RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi 3 1.4 TFSI  
**Vehicle Chassis No.** : WAUZZZ8V961101606  
**Vehicle Regn No.** : SLF 4724 U  
**Vehicle Mileage** : 60528 KM  
**Vehicle Owner** : Mr. Tong Hock Sheong  
**Certificate No** : 2100480725-01  
**Policy Excess** : S\$321.00 (inclusive 7% GST)  
**Accident Date** : 09 April 2018  
**Place** : TPE moving into KPE tunnel  
**Repair Cost** : \$ 5,443.13  
**WIP No.** : 61574  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** :  
**Date** : 12/5/18

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7929651A



Name

TONG HOCK SHEONG  
(TANG FUXIONG)

唐 福 雄

Race

CHINESE

Date of birth

26-09-1979

Sex

M

S7929651A

Country of birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S7929651A

Name

TONG HOCK SHEONG  
(TANG FUXIONG)

Birth Date: 26 Sep 1979

Issue Date: 28 Nov 2003



001019215C



4469593



NRIC No. S7929651A

Date of issue

30-09-2009

84 SENGKANG SQUARE #10-32  
SINGAPORE 544702

NRIC No: S7929651A

Date: 14/12/2016

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(IES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of  
which unladen does not exceed 2500 kilograms

28 Nov.2003

NP 428A



Licence No: S7929651A

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TONG HOCK SHEONG (TANG FUXIONG)  
 Period of Insurance : 29 Aug 2017 To 28 Aug 2018  
 Engine No. : CZC558894  
 Chassis No. : WAUZZZ8V9G1101606

Vehicle No. : SLF4724U  
 Policy No. : 2100480725-01  
 Endorsement No. :  
 Issued Date : 17 Aug 2017

## ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.4 TFSI (Attraction)  
 Engine Capacity/Tonnage : 1,395.00 CC Sum Insured : Market Value First Year of Registration : 2016  
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

## Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 35 years old and above

## Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

## Section 2

Property Damage - \$0

Windscreen : \$100

## Named Driver and Excess (where applicable)

TONG HOCK SHEONG (TANG FUXIONG) - \$600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

SSPCAR

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Apr 2018		14 Apr 2018 10:55 <a href="#">Edit Adj Rpt</a>	<b>S\$5,387.04</b> <a href="#">Edit Estimates</a>	<b>S\$5,387.04</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
-------------	------------------	----------------------	------------------	--------------------------

**CLAIM SUBFOLDER DETAILS**

Insured:

TONG HOCK SHEONG, ID: S7929651A, Tel: +6592326668, Email: JERRY7979@GMAIL.COM

Vehicle Reg. No.:

SLF4724U

Claim Type:

OD / 7645527596SG

Repaier:

Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911

Handling Insurer:

AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by **Tr, Tinesh**] Tinesh.Tr@aig.com

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by **ADRIAN LING**] ... **[Final Rpt due 24/04/2018]**

Driver/Custodian:

TONG HOCK SHEONG (38 / Male), NRIC: S7929651A, Tel: +6592326668

Date of Loss:

09/04/2018 06:00 - :59  
[19 Months and 11 Days From LTA Reg Date (Man Yr)]

Policy/Cover Note No.:

2100480725 (Comprehensive)

Excess:

S\$300.00

[Created by insurer]

**ASSOCIATED MAIL RECEIVED**

[View All](#)
[Compose Case Mail](#)

- AIG\_SG (26/04/2018): SLF4724U / OD / 09/04/2018 / Coverage & Excess update

**ALL ASSOCIATED TASKS**

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLF4724U (7645527596SG)  
 OD  
 Apr 9 2018 6:00AM  
 [TONG HOCK SHEONG]  
 Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="border: 1px solid black; padding: 0 5px;">View in Browser</span> <span>▼</span>	
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<b>Video</b>										1 per page <span>▼</span>		<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)						Thumbnail	Print			
1	09/04/18 11:07	<b>Video - Accident</b> [Linked Accident Report Documents]						Load MP4	<input type="checkbox"/>			

















<b>Photos/Images</b>										3 per page <span>▼</span>		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
2	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
3	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
4	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
5	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
6	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
7	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
8	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
9	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
10	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
11	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
12	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
13	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
14	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
15	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
16	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
17	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
18	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
19	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
20	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
21	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
22	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
23	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
24	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
25	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			
26	16/04/18 14:30	<b>General View</b>						Load JPG	<input checked="" type="checkbox"/>			

<b>Documentation</b>										1 per page <span>▼</span>		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	16/04/18 14:28	<b>Certificate of Insurance</b>						Load PDF	<input type="checkbox"/>			
2	16/04/18 14:29	<b>Singapore Accident Statement</b>						Load PDF	<input type="checkbox"/>			
3	16/04/18 14:29	<b>NRIC &amp; DL</b>						Load PDF	<input type="checkbox"/>			
4	16/04/18 14:42	<b>SLF 4724U ESTIMATE</b>						Load PDF	<input type="checkbox"/>			
5	26/04/18 10:46	<b>SLF 4724U UNDERTAKING LETTER</b>						Load PDF	<input type="checkbox"/>			
6	26/04/18 10:46	<b>SLF 4724U INTERVIEW FORM</b>						Load PDF	<input type="checkbox"/>			
7	10/07/18 13:51	<b>Workshop Invoice</b>						Load PDF	<input type="checkbox"/>			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
8	10/07/18 13:51	Discharge Voucher	 Load PDF	

## Linked Accident Report Documents

Video			View	View in Browser	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	09/04/18 11:07	Video - Accident	 Load MP4		
Assessment Reports			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	09/04/18 11:43	Accident Statement	 Load HTM		
Photos/Images			3 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	09/04/18 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
2	09/04/18 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
3	09/04/18 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
4	09/04/18 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
5	09/04/18 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
6	09/04/18 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
7	09/04/18 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
8	09/04/18 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
9	09/04/18 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
10	09/04/18 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
11	09/04/18 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
12	09/04/18 11:29	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
Documentation			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	09/04/18 11:31	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>	
2	09/04/18 11:31	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

Our File No: CC3/AIG18006897/ARBE2

Date: 10/07/2018

## REFERENCE

Insured/Claimant: TONG HOCK SHEONG Policy No: 2100480725  
Date of Loss: 09/04/2018 Nature of Claim: OD Claim No: 7645527596SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SLF4724U**  
Make & Model: AUDI A3 SB, 1.4 (A) Engine No: CZC558894  
Reg. Date: 29/08/2016 (Man. Year: 2016) Chassis No: WAUZZZ8V9G1101606  
Colour: Bronze Odometer: 58272 km  
Engine Capacity: 1395 cc  
Market Value/New Car Price: S\$98,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16  
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm  
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,277.00	2,735.04	5,541.96	66.96
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,852.00	2,652.00	2,200.00	45.34
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>13,129.00</b>	<b>5,387.04</b>	<b>7,741.96</b>	<b>58.97</b>
<b>- Excess (S\$)</b>	<b>300.00</b>	<b>300.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>12,829.00</b>	<b>5,087.04</b>	<b>7,741.96</b>	<b>60.35</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>898.03</b>	<b>356.09</b>	<b>541.94</b>	<b>60.35</b>
<b>Nett Amount (S\$)</b>	<b>13,727.03</b>	<b>5,443.13</b>	<b>8,283.90</b>	<b>60.35</b>

## INSPECTION

Date of Assignment: 14/04/2018  
Date Inspected: 13/04/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699  
Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: Janice Lee Si Hua



*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,739.00 FS	*- FS
2	2		*FRONT BUMPER COVER TRIM - LH / RH	Not Necessary	280.00 FS	*- FS
3	1		*RADIATOR GRILLE	Cut	573.00 FS	*458.00 FS
4	1		*RADIATOR GRILLE BACK COVER	Not Necessary	86.00 FS	*- FS
5	1		*FRONT BUMPER FOAM COVER	Not Necessary	48.00 FS	*- FS
6	1		*FRONT BUMPER FOAM	Not Necessary	117.00 FS	*- FS
7	1		*FRONT REINFORCEMENT BEAM	Not Necessary	633.00 FS	*- FS
8	1		*SIGN CAUTION STICKER	Necessary	12.00 FS	*9.28 FS
9	1		*STICKER FOR AIR CONDITIONER	Necessary	6.00 FS	*4.88 FS
10	1		*HEADLIGHT - RH	Not Necessary	1,764.00 FS	*- FS
11	1		*BONNET	Dented	2,755.00 FS	*2,204.00 FS
12	1		*BONNET EDGE PROTECTION	Necessary	24.00 FS	*18.88 FS
13	1		*FRONT NO. PLATE	Necessary	40.00 FS	*40.00 FS
14	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS

F=Franchise part. S=SpcNett.

<b>Total Parts (S\$)</b>	<b>8,277.00</b>	<b>2,735.04</b>
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, LHS HEADLIGHT AND BONNET. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,100.00	1,000.00
3	TO RESPRAY FRONT BUMPER, RHS FRONT FENDER AND BONNET	New	2,200.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			<b>4,852.00</b>	<b>2,652.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >