

ASS. REC. BY:

REF: CS/CTU8006886/Tigbe

Special Instruction:

Survivor

Tawfik

ASSIGNMENT (Office)

From (Person):

Irene Tay

of

CTU

Date/Time:

13/04/2018 253 pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SDF 1626J

Insured:

CB 7516L

at Workshop m/s

Volkswagen

Tel:

of

1 Kampong Ampet off Macpherson Rd.

Policy No:

DMB1SN1503981803

Claim No:

SUMMED 0191602

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

11-04-2018

CA / REV / REP. / REV 24 HRS wpi

17-04-2018 @ 10am owner waiting

H.O.D. Endorsement:

Date/Time:

13/04/2018 4:13pm

Person Contacted:

Shushie

Vehicle-IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SDF 1626J - X
	CB 7516L - CS/CTU1503981803/Klyggas
13/6/18	Submit Puch. report - Insurance repudiated liability.

21/04/2018
Muhmen Taufik

REF: CTL

ASSIGNMENT

From: _____ Date: 17/04/2018
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: SDF 1626J
at Workshop m/s Volkswagen
of 1 Kampong Ampat off Macpherson Rd
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SDF1626J Yr Regn: 2016 June
Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Volkswagen Golf 1.4 cc 1395
Colour: Silver A/C: Insured / Std / NI / NA
Sp. Reading: 29833 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: WVVZZZAYZGW178437
Gen. Cond: ☒ Good / Fair / Poor / Burnt
Steering: Inorder / Jammed / Leaked / Burnt or
Brake: Inorder / Jammed / Leaked / Burnt or
Mod: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 225/45 R17
R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PR / SUMI /
TOYO / YOKO or
Front: _____ Rear: _____
R/Bal: 6 mm R/Bal: 6 mm
L/Bal: 6 mm L/Bal: 6 mm
D.O.A. _____ D.O.I. 17/4/18 10am
Survey held at VW kg Ampat
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 14 JUN 2018

Date/Time: File Pass to?

☒ : Prel. Report

☐ : Final Report

1) 14/6 10am
Date/Time: File Return to?

Days Of Repair: 3

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

3 - RS - 31

Photos

Others

Total

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Invs (\$)

☐ Weekend (\$)

Report Format :

Lump Sum / I.B.L: (\$)

220

220



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CS/CTI18006886/T1qb

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 13-04-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	CB 7516L	Veh. Inspected	SDF 1626J
Policy No.	DMB1SN1503981803	Coverage (\$)	0.00
Claim No.	SNM18D01916C02	Excess (\$)	0.00
Assign From	MERIMEN (IRENE TAY)	Assign Date	13/04/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	11/04/2018	Inspection Date	17/04/2018
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 1 KAMPONG AMPAT OFF MACPHERSON ROAD SINGAPORE 368314		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Apr 2018		13 Apr 2018 14:53 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:		[Created by insurer]							
Main Claimant:		LAM KIT YING							
Vehicle Reg. No.:		SDF1626J							
Claim Type:		Date of Loss:	11/04/2018 00:00 - :59						
Vehicle Reg. No. (Insured):		Policy/Cover Note No.:	DMB1SN1503981803						
		Policy No. (Claimant):							
Repairer:		Excess:	S\$0.00						
Handling Insurer:		Volkswagen Centre Singapore - Tuas (HQ) 17 TUAS AVE 9, 639197 Tuas - Tel: 638986192							
Adjuster:		China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]							
Adj Asp. Remarks:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 24/04/2018] EST \$7297 , CASE WITH SJE.							
ASSOCIATED MAIL RECEIVED									
There are no mail for this case. View All Compose Case Mail									
ALL ASSOCIATED TASKS									
Due Date	Priority	Type	Task Group	Subject	Handler	View All	Search Tasks	Create New Task	Complete
No results.						Assigned By	Completed On	Created On	Done?

Shiau Chan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Wednesday, 13 June 2018 3:44 PM
To: 'Claims Dept of CTI'; SUR
Cc: 'Irene Tay'; 'Alfred Toh'; 'Chee So Chow'; 'Hwang Shiang Yi'; assignments
Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SDF1626J & CB7816L ON 11/04/2018 ALONG YIO CHU KANG (SNM18D01916C02/6)

Dear Mr Alfred,

Thank you for your email.

Dear Shiau Chan,

FYNA. Our Ref: CS/CTI18006886/T1qb

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Wednesday, 13 June, 2018 3:24 PM

To: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>; Jess Kong <Jess@oddsneven.com.sg>; 'Janice Yeoh' <janice@oddsneven.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SDF1626J & CB7816L ON 11/04/2018 ALONG YIO CHU KANG (SNM18D01916C02/6)

Your Ref: SDF1626J

Our Ref: SNM18D01916C02/6 (CB7516L)

Dear Mr Tang

We refer to your emails pertaining to the above matter.

Please be advised that we have repudiated liability on 25 May 2018 due to non-reporting of accident by our Insured.

In view of the above, we regret unable to discuss liability on your client's claim and you may want to seek redress directly from the owner of **CB7516L**.

Aside to Ms Catherine Chong of M/s LKK Auto Consultants Pte Ltd., please proceed to close the file at your end.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
TEL: +65 6389 6116
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]
Sent: Wednesday, June 13, 2018 8:38 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SDF1626J & CB7816L ON 11/04/2018 ALONG YIO CHU KANG

Dear Irene

Please assist to reply

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/04/2018 17:09
Date Of Accident	11/04/2018 10:00
Exact Location Of Accident	YIO CHU KANG
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDF1626J
Insured/Policyholder	
Name Of Registered Owner	LAM KIT YING
NRIC No	S0350061F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96370566
Alternative Phone No	OFFICE-96370566

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF-1.4 A7 TSI (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USED
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A28773000AVW
Cover Note Number	

Driver

Name of Driver	TEO HUI SIN
NRIC No	S8405126H
Date Of Birth	20/02/1984
Occupation	INDOOR
Date Of Driving Pass	02/07/2003
Driving Experience	14 YEARS AND 9 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-94359336
Fax Number	
Contact Number	OFFICE-96370566
EEmail Address	NOEMAIL

Address	73 WOO MON CHEW ROAD
Postcode	455149
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	CB7516L
Vehicle Make/Model/Colour	NISSAN URVAN
Details Of Properties	FRONT
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	NG KOK HUA
NRIC/Passport Number	S1624535F
Contact Number	+65 86912855
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	2

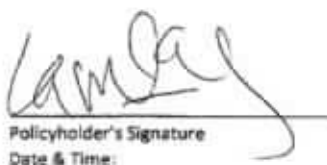
SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

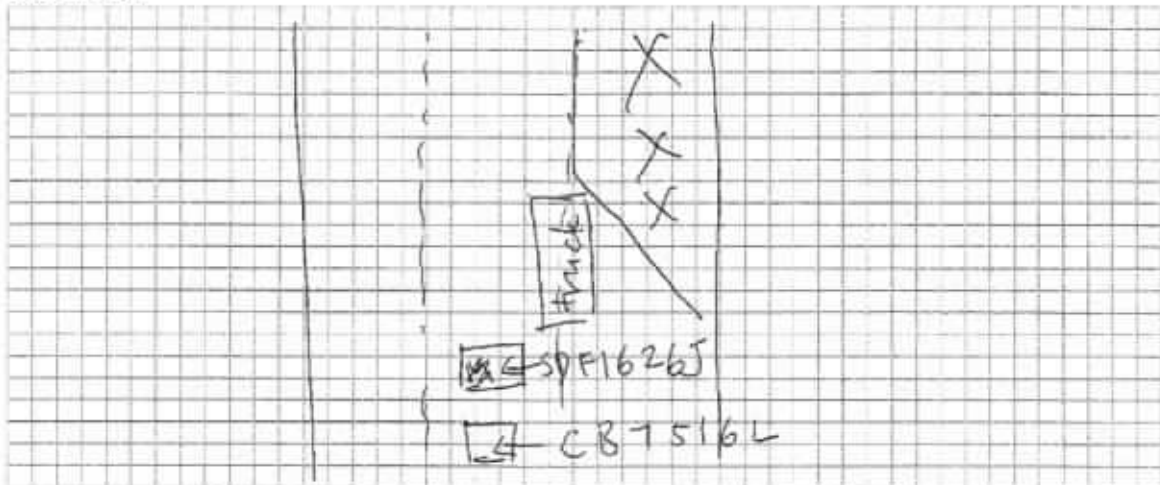

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


81030002

Reporting Centre Personnel's Signature
Name: *Cher Tiew Chuan*
NRIC/PIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

- Road works on outer most (right) lane.
- Big truck entered middle lane I was travelling in.
- I braked because truck already in my lane
CB7516 L banged into me (SDP1626J) from behind.
- Yio Chu Keng Road between CTE and Sengkang West Rd, heading east.
- Approx time 10.00am. April 11, 2018.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time: _____

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: Chae Yow Chuan
NRIC/FIN No.:

**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
 Tel +65 6827 7888, Fax +65 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
 Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 28773000 AVW

Excess : SGD500
 Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle

SDF1626J

2. Name of Policyholder

Lam Kit Ying

3. Effective Date of the Commencement of Insurance for the purposes of the Act

17/06/2017

4. Date of Expiry of Insurance

16/06/2018

5. Persons or Classes of Persons entitled to drive*

Lam Kit Ying

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.
 The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
 Approved Insurers


 for Chief Executive Officer

REPUBLIC OF SINGAPORE DRIVING LICENCE

Portrait of LAM KIT YING

Licence Number: **S0350061F**

Name: **LAM KIT YING**

Birth Date: **09 Sep 1947**

Issue Date: **17 Sep 2011**

Barcode: 001999610E

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S0350061F

Portrait of LAM KIT YING

Name: **LAM KIT YING**

Race: **CHINESE**

Date of birth: **09-09-1947**

Country of birth: **SINGAPORE**

Sex: **F**

REPUBLIC OF SINGAPORE DRIVING LICENCE

Portrait of TEO HUI SIN (ZHANG HUIXIN)

Licence Number: **S8405126H**

Name: **TEO HUI SIN (ZHANG HUIXIN)**

Birth Date: **20 Feb 1964**

Issue Date: **21 Aug 2008**

Barcode: 001641133C

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES)

EFFECTIVE DATE

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg **16 Jan 1965**

NP 435A

Licence No: S0350061F

4778233

Barcode

NRIC No: **S0350061F**

Date of issue: **17-09-2011**

110 GERALD DRIVE #03-43
SINGAPORE 799036

NRIC No: **S0350061F** Date: **08/08/2017**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES)

PASS DATE

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg **02 Jul 2003**

Licence No: S8405126H

PDI TUAS

PDI TUAS

LAM KIT YING
110 GERALD DRIVE
#03-43 SELETAR SPRINGS
799036 Singapore

Tan Jiah 97495249
wp
17/4/18 @ 10am
3 days
sure 1/14/18
#Resurvey before paint

Signature
21/5/18

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV003474
Quote No. SER/QUO/1800631
Quote Date 12/04/18
Salesperson Jan Yeo
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 CL 92 (DSG)	28,686	Ong Germaine
License No.	VIN	Initial Registration	Sales Advisor
SDF1626J	WVWZZZAUZGW178437	17/06/16	Jan Yeo
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 123718	5G13HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		840 2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		800 2,400.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		✓ 480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		✓ 280.00
	Sum Labor				5,760.00
P 5G6807393	REAR LHS BUMPER BRACKET	1	Pieces		? 31.59
P 5G6807394	REAR RHS BUMPER BRACKET	1	Pieces		? 31.59
P 5G6807417APGRU	REAR BUMPER COVER Predecessor 5G6807417ARGRU	1	Pieces		de ✓ 996.45
	Sum Item				1,059.63

LOK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Explanations

P = Proportionately Charged by Repairer

Signature:

Payment Terms Date: No Credit

Sum Labor	5,760.00
Sum Item	1,059.63
Total SGD	6,819.63
7% GST	477.37
Total SGD Incl. GST	7,297.00

Payments to: - BBN: - Acc.-No.:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Apr 2018		13 Apr 2018 14:53 Edit Adj Rpt	\$53,476.45 Edit Estimates	\$53,476.45 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	-----------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	-, Co. Reg. No.: -		
Main Claimant:	LAM KIT YING		
Vehicle Reg. No.:	SDF1626J	Date of Loss:	11/04/2018 00:00 - :59 [21 Months and 25 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / SNM18D01916C02	Policy/Cover Note No.:	DMB1SN1503981803
Vehicle Reg. No. (Insured):	CB7516L	Policy No. (Claimant):	
		Excess:	\$50.00
Repairer:	Volkswagen Centre Singapore - Tuas (HQ) 17 TUAS AVE 9, 639197 Tuas - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 24/04/2018]		
Adj Asg. Remarks:	EST \$7297 , CASE WITH SJE.		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SDF1626J (SNM18D01916C02)
[CB7516L]
TP
LAM KIT YING
Apr 11 2018 12:00AM
[-]
Volkswagen Centre Singapore - Tuas

Upload Documents

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Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	13/06/18 16:12	Odometer Reading		Load JPG	
2	13/06/18 16:12	Chassis Number		Load JPG	
3	13/06/18 16:12	General View		Load JPG	
4	13/06/18 16:12	General View		Load JPG	
5	13/06/18 16:12	General View		Load JPG	
6	13/06/18 16:12	General View		Load JPG	
7	13/06/18 16:12	General View		Load JPG	
8	13/06/18 16:12	General View		Load JPG	
9	13/06/18 16:12	General View		Load JPG	
10	13/06/18 16:12	General View		Load JPG	
11	13/06/18 16:12	General View		Load JPG	
12	13/06/18 16:12	General View		Load JPG	
13	13/06/18 16:12	General View		Load JPG	
14	13/06/18 16:12	General View		Load JPG	
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21	13/06/18 16:12	General View		Load JPG	
22	13/06/18 16:12	General View		Load JPG	
23	13/06/18 16:12	General View		Load JPG	
24	13/06/18 16:12	General View		Load JPG	
25	13/06/18 16:12	General View		Load JPG	

Documentation

1 per page

No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	13/04/18 14:52	REPAIR EST		Load PDF	
2	13/04/18 14:52	PRS LOCATION		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST			Reset	Save	Print
There are no document checklists configured.					

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT18006886/GQBE2

Date: 22/06/2018

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMB1SN1503981803

Claimant Vehicle No: SDF1626J Insured Vehicle No: CB7516L

Date of Loss: 11/04/2018 Nature of Claim: TP Claim No: SNM18D01916C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SDF1626J**

Make & Model: VOLKSWAGEN GOLF, 1.4 A7 TSI (A) Engine No: CZC123718

Reg. Date: 17/06/2016 (Man. Year: 2015) Chassis No: WWWZZZAUZGW178437

Colour: Silver Odometer: 29833 km

Engine Capacity: 1395 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17

Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,139.63	1,076.45	63.18	5.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	2,400.00	3,280.00	57.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,819.63	3,476.45	3,343.18	49.02
+ GST 7.00/7.00% (S\$)	477.37	243.35	234.02	49.02
Nett Amount (S\$)	7,297.00	3,719.80	3,577.20	49.02

INSPECTION

Date of Assignment: 13/04/2018

Date Inspected: 17/04/2018 Inspected At: Volkswagen Centre Singapore - Tuas (HQ)
1 KAMPONG AMPAT OFF
MACPHERSON ROAD
SINGAPORE 368314

Estimated Period of Repair: 3.0 days

Adjuster: XING GUO QIANG**Manager:** SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)
(EXCLUDE CHECK ITEMS S\$63.18 NETT)

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 22 Jun 2018)
Parts:	143	VOLKSWAGEN GOLF 1.4 A7 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SDF1626J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*NUMBER PLATE	Bent	80.00 FS	*80.00 FS
2	1		*REAR LHS BUMPER BRACKET	* Check	31.59 FS	*- FS
3	1		*REAR RHS BUMPER BRACKET	* Check	31.59 FS	*- FS
4	1		*REAR BUMPER COVER	Deformed	996.45 FS	*996.45 FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					1,139.63	1,076.45

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	2,400.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS, ECU, S	New	280.00	280.00
Gross Labour Cost (S\$)			5,680.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >