

## Bevan Lim (LKK Auto)

---

**From:** Francis Ng <francis.ng@eqinsurance.com.sg>  
**Sent:** Tuesday, 24 April 2018 5:24 PM  
**To:** Bevan Lim (LKK Auto)  
**Cc:** Vic (LKKAuto); Admin A; Mei Kwan (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving GBD6624R (OI : EQI - TBA) AND SHD422A (TP : LKK REF - CC3/EQI18006863/Kma3) on 09.04.2018; EQ REF: DM18HO00957/FN

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Bevan,

Upon further review of this matter, please ignore my previous email and proceed as you have proposed to reject the TP claim on Bola Scenario 4(a) & 4(b).

The TP workshop is also an ARC by GIA.

Thank you.

Regards,  
**Francis Ng**  
Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
www.eqinsurance.com.sg



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]  
**Sent:** Tuesday, April 24, 2018 12:07 PM  
**To:** Francis Ng <francis.ng@eqinsurance.com.sg>  
**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving GBD6624R (OI : EQI - TBA) AND SHD422A (TP : LKK REF - CC3/EQI18006863/Kma3) on 09.04.2018; EQ REF: DM18HO00957/FN

Dear Francis,

We refer to your email below and content noted

May we have the contact number of the company to contact the person in-charge for our necessary action.

Thank you.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

---

**From:** Francis Ng [<mailto:francis.ng@eqinsurance.com.sg>]

**Sent:** Tuesday, 24 April 2018 11:52 AM

**To:** Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBD6624R (OI : EQI - TBA) AND SHD422A (TP : LKK REF - CC3/EQI18006863/Kma3) on 09.04.2018; EQ REF: DM18HO00957/FN

Dear Bevan,

As discussed, please find out our insured, his views on liability because from the video, the insured driver has contributed towards the accident and is partly negligent.

Regards,

**Francis Ng**

Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

**Sent:** Monday, April 23, 2018 5:50 PM

**To:** Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>

Cc: Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBD6624R (OI : EQI - TBA) AND SHD422A (TP : LKK REF - CC3/EQI18006863/Kma3) on 09.04.2018; EQ REF: DM18HO00957/FN

Dear Francis,

We have received TP video footage. Attached email for your reference.

Based on the video footage. TP was coming out from the parking lot whereby our insured driver drove pass and both collided.

In view of the above, we would like to reject TP claim. Our insured have the right of way therefore TP should exercise great caution upon coming out from the parking lots.

For your approval/instruction if any.

Thank you.

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

---

**From:** Francis Ng [<mailto:francis.ng@eqinsurance.com.sg>]

**Sent:** Wednesday, 18 April 2018 2:16 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBD6624R (OI : EQI - TBA) AND SHD422A (TP : LKK REF - CC3/EQI18006863/Kma3) on 09.04.2018; EQ REF: DM18HO00957/FN

Dear Mei Kwan,

Our insured's report is attached.

Regards,

**Francis Ng**

Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

---

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, April 18, 2018 1:58 PM

**To:** Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBD6624R (OI : EQI - TBA) AND SHD422A (TP : LKK REF - CC3/EQ18006863/Kma3) on 09.04.2018

**WITHOUT PREJUDICE**

Dear Francis,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 422A at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 4274.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

