

S. REC. BY:

REF:

CS/msh180068077 / Civbez

Special Instruction:

WV/01

Mw/min

ASSIGNMENT (Office)

From (Person):

Muhd Ashik

of

Msh

Date/Time:

12042018 9:46am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

STR 9899Z

Insured:

SJK 9169L

at Workshop m/s

Torque 5

Tel:

of

8 Kaki Bukit Ave 4 # 01-49

Policy No:

A8043426307X

Claim No:

555 052

Sum Insured:

Excess:

Make of Veh:

D.O.A.

09042018

(Client's Record)

CA / REV / REP. / REV 24 HRS wpi

13-04-2018 @ morning

H.O.D. Endorsement:

Date/Time:

12042018 10:00am

Person Contacted:

Stephine

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

STR 9899Z - NP / A701800653 / h4

D.O.A: 090418

SJK 9169L - X

16/04/18

@ 16:14 pm Revised to Muhd Ashik B med via mw/min.

25/5/18

@ 439pm Stephine request LS 6750

28/5/18

LS \$ 6750 confirmed by email (Ref 9629.90, 5990)

REF: msh

Merimen

Karl.

ASSIGNMENT

From: Date: 13042018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle for:

SFR 9899Z

at Workshop for:

Torque 5

of:

8 Kaki Bukit Ave 4 #01-49

Insured:

Policy No:

Claims No:

Sum Insured:

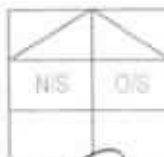
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. of Market Value:

IOAC Accident Report:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repair:

6 days

Res:

Yes or No

Lump Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time Action / Instruction

Yak/H:

SFR 9899Z

Vt Regn:

27 Dec 2010

Type:

M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW 730 Li

2956

Colour:

Grey

A/C:

Insured / Std / Nil / NA

Sp Reading:

93221

TIRate:

Insured / Std / Nil / NA

Eng/Ho:

C/No:

WBAKB 22030CN74762

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Mod:

Nil / S/Rim / STD / Rim or

Tyre Size:

F:

245/50R18

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PI / SUMI /

TOYO / YOKO or

Front:

Rear:

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

D.O.I:

B-04-18

Survey held at:

w/s

upm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

RECEIVED 20 MAY 2018

DrawTime: File Fees in:



Prelim. Report



Final Report

DrawTime: File Return to:

Days Of Repair:

6

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

Loss of Profit:

Loss of Use:

Loss of Value:

Total:

Add Fee:



Site Insp. (\$



Inter-city (\$



Fuel (\$



Other (\$

Report Format:

merimen

Lump Sum / I.B. /

6750/-

200

10

210

385- typist



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18006847/Gvb		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 13-04-2018		
		Code : MSG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJK 9169L	Veh. Inspected	SFR 9899Z	
Policy No.	A80434263QMX	Coverage (\$)	0.00	
Claim No.	555052	Excess (\$)	0.00	
Assign From	MERIMEN (MUHD ASHIK)	Assign Date	12/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	09/04/2018	Inspection Date	13/04/2018	
Survey held at	TORQUE 5 PTE LTD 8 KAKI BUKIT AVENUE 4 #01-50 PREMIER @ KAKI BUKIT SINGAPORE 415875			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Apr 2018		12 Apr 2018 09:46 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	NUR KAMALINA BINTE MAZLAN, ID: S9040313C								
Main Claimant:	HO GEOK CHOO MADELEINE, ID: S1187634Z								
Vehicle Reg. No.:	SFR9899Z	Date of Loss:	09/04/2018 19:00 - :59 [87 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 555052	Policy/Cover Note No.:	A80434263QMX (Comprehensive) Coverage: 08/06/2017 - 07/06/2018						
Vehicle Reg. No. (Insured):	SJK9169L	Policy No. (Claimant):							
		Excess:	S\$500.00						
Repairer:	Torque5 (HQ) 8 Kaki Bukit Ave 4 #01-49/50/51/52/53/54 Premier @ KB, 415875 Kaki Bukit - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Muhd Ashik B Madi - 6594 2548]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 13/04/2018]								
Driver/Custodian (Insured):	ABDUL HADI BIN KADIR (), NRIC: S8911828Z, Tel: +6585223322								
Adj Asg. Remarks:	SURVEY AGREE ON SJE - ASSIGN LAU KWOK KWONG								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
There are no mail for this case.									
ALL ASSOCIATED TASKS									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

12/4/2018 @ 10:16am
Stephanie veh in

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Muhd Ashik B Madi

Date: 16 Apr 2018

Preliminary Advice

Insured Vehicle No	: SJK9169L	Accident Date	: 09/04/2018
TP Vehicle No	: SFR9899Z	Assignment Date	: 12/04/2018
Make	: BMW 730LI	Est. Duration of Repair	: 4.00
Date of Inspection	: 13/04/2018		
Inspection At	: TORQUE5 (HQ) 8 KAKI BUKIT AVE 4 #01-49/50/51/52/53/54 PREMIER @ KB SINGAPORE 415875		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,454.50
Revised Amount	:S\$	5,230.40
Check Items (Estimated)	:S\$	1,044.60
Total	:S\$	6,275.00

Lump Sum Repair	:S\$
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Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

() The vehicle is economical/not economical for repair.

(x) The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7634Z
Vehicle Details	
Vehicle No.:	SFR9899Z
Vehicle to be Exported:	No
Intended De-registration Date:	16 Apr 2018
Vehicle Make:	B.M.W.
Vehicle Model:	730LI AT ABS D/AB 2WD 4DR NAV HID SR
Primary Colour:	Grey
Manufacturing Year:	2010
Engine No.:	11947608N52B30AF
Chassis No.:	WBAKB22030CN74762
Maximum Power Output:	190.0 kW (254 bhp)
Open Market Value:	\$70,867.00
Original Registration Date:	27 Dec 2010
First Registration Date:	27 Dec 2010
Transfer Count:	1
Actual ARF Paid:	\$70,867.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Dec 2020
PARF Rebate Amount:	\$42,520.00
Intended COE Rebate Details	
COE Expiry Date:	26 Dec 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$72,001.00
COE Rebate Amount:	\$19,393.00
Total Rebate Amount:	\$61,913.00

The information contained herein is correct as at 16 Apr 2018

OK

▶ **bmw 730 Used Vehicle List (20 vehicles)**

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
BMW 7 Series 730Li Sunroof	\$78,555	\$16,700 /yr	15-Nov-2010	2,996 cc	-	Cars Inn Credit Pte Ltd	Available
Lowest Price Of All 7 Series! 2.28% Loan Interest. Beautiful And Sporty White 730LI With 21" Sport Rims, 4 Piece New Pirella P Zero Tyres, JBT Brakes Kits, M Steering Wheel, Free 3M Car Spa Polishing!... Office No. - 63654321 Jonathon Toh - 85006363 Birr Chan - 93387838 Asher - 98448111 Luyee - 98198683							
BMW 7 Series 730Li	\$77,800	\$16,350 /yr	04-Nov-2010	2,996 cc	120,000 km	Shen Tat Enterprises	Available
PML Unit, Well Maintained By Previous Owners, Excellent Conditions With No Repairs Required, 100% Accident Free, Trade In Welcomed, Bank And High In House Loan Available At \$1683 Monthly, Trade In Wel... Office No. - 64767779 Steve - 84250925 Rush Goh - 91131962 Juliet Chua - 90052005 Patrick - 98988585							
BMW 7 Series 730Li Sunroof	\$74,500	\$15,190 /yr	29-Oct-2010	2,996 cc	116,710 km	Lake View Credit Pte Ltd	Available
Highest Specs 730Li, Serviced At PML With History. Low Mileage Clocked Of 15500km Annually, Like Brand New, See To Certify. Fussy Owner. New Paintwork. 100% Accident Free. Price Negotiable. Call Now! Office No. - 67499895 Daniel - 96896097 Mr How - 97279995 Jason - 97643266							
BMW 7 Series 730Li Sunroof	\$75,800	\$15,930 /yr	28-Oct-2010	2,996 cc	-	Igua Motoring	Available
\$8.8k Drive Away! Balloon Scheme \$900 Monthly! Best Deal And Value For Money, Well Maintained By Previous Careful Owner, Original Paintwork With Clean And Neat Interior, Serious Offer Will Be Consider... Office No. - 63839000 Roy - 86499000 Wilson - 98520694							
BMW 7 Series 730Li	\$79,800	\$16,810 /yr	29-Sep-2010	2,996 cc	144,700 km	Motor-Way Credit Pte Ltd	Available
Easy Loan, Good Condition Well Maintained New Paintwork And Nice Interior. Welcome All Enquiries.Price Inclusive Of GST.							
BMW 7 Series 730Li Sunroof	\$74,800	\$16,920 /yr	30-Aug-2010	2,996 cc	104,000 km		Available
Standard 7 Series With Fully Loaded Equipment. Very Good Condition With Excellent Handling. Consignment Not Required. Office No. - - Mr Teng - 93852992							
BMW 7 Series 730Li Sunroof	\$74,800	\$16,730 /yr	25-Aug-2010	2,996 cc	63,000 km	Lay Auto Pte Ltd	Available
One Of The Cheapest In Town, PML Unit, Servicing And Maintenance Regularly Done, Clean And Neat Luxury Interior, Excellent Condition View To Believe, Loan And Trade In Available, Hurry Call Now Before... Office No. - 64625828 Charles Goh - 90081422							
BMW 7 Series 730Li Sunroof	\$69,888	\$15,510 /yr	19-Aug-2010	2,996 cc	90,050 km	Iaxis	Available
1 Owner Only. Low Mileage. Agent Maintained Unit. Excellent Immaculate Interior And Exterior! Flexible Loan Arrangement. In House Loan Available Too. Act Now. Office No. - - Jack - 84306433 Viki - 90270337 Edward Chen - 81800536							
BMW 7 Series 730Li Sunroof	\$69,800	\$14,930 /yr	17-Aug-2010	2,996 cc	125,000 km	Swee Seng Motors	Available
Well Maintained By Previous Owner. Excellent Condition. View To Believed It. Trade In Welcomed, Bank/High In House Available, Call Or Drop By Our Showroom For Non Obligation Discussion. Office No. - 63663808 Wee Siang - 87170747 May - 86731046 Larry - 85712291 Vin - 91001574							
BMW 7 Series 730Li Sunroof	\$69,800	\$15,920 /yr	20-Jul-2010	2,996 cc	-	Shen Tat Enterprises	Available

ACCIDENT STATEMENT

ACCIDENT DATE: 09 / 04 / 2018 (DD/MM/YYYY), TIME: 19 : 45 (HH:MM)

LOCATION: Tg Katong Road Towards PIE (change)

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SFR 9899 Z
 b) INSURANCE COMPANY: AIQ
 c) POLICY NUMBER: 0100387491-03
 d) POLICY TYPE: COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT
 e) MAKE & MODEL: BMW 730 LI
 f) TYPE: (SALOON) COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS
 g) VEHICLE CATEGORY: (PRIVATE) / COMMERCIAL / MOTORCYCLE
 h) PURPOSE OF USING AT ACCIDENT TIME: Private Use
 i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
 IF NO, PLEASE STATE (THIRD PARTY CLAIM) REPORTING ONLY

2. INSURED / POLICY HOLDER

- A) NAME: Ho Geok Choo Madeline (MALE / (FEMALE))
 b) NRIC/FIN/PASSPORT: 51187634 Z CONTACT: 8126 4132
 c) ADDRESS: 3 Teh Heights S (507804)

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: Rizwan Bin Ahmad (MALE / (FEMALE))
 b) NRIC/FIN/PASSPORT: 56944392 C CONTACT: _____
 c) ADDRESS: Blk 462 Sembawang Drive #05-217 S (750482)

* d) DATE OF BIRTH: 17 / 12 / 1969 (DD/MM/YYYY)

e) OCCUPATION: (INDOOR) OUTDOOR

f) YEARS OF DRIVING EXPERIENCE: 24 years 4 months

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / (NO))

IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: _____

5. a) WEATHER CONDITION: (CLEAR) / RAINING / OTHERS _____

b) ROAD SURFACE: (DRY) / WET / OTHERS _____

6. WAS ANYBODY INJURED (YES / (NO))

7. a) REPORTED TO POLICE (YES / (NO))

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

a) VEHICLE NUMBER: SSK 9169 L MODEL: S Nissan Latte

b) DRIVER'S NAME: _____

c) NRIC/FIN/PASSPORT: _____ CONTACT: _____

9. THIRD PARTY VEHICLE

d) VEHICLE NUMBER: _____ MODEL: _____

e) DRIVER'S NAME: _____

f) NRIC/FIN/PASSPORT: _____ CONTACT: _____

email = REPORTING@
TOPQUE5.com
fax = 6452 4584

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

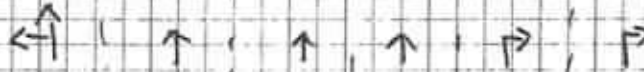
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

Vehicle A: SFR 9899J

Vehicle B: SJK 9189L

Tg Katong Rd
Towards PDS (Hwy 1)



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the stated date and time, I vehicle 'A' was waiting for traffic light on the stated venue. Suddenly vehicle 'B' hit onto my stationary vehicle rear portion.

Passenger 1: Ho Geok Choo Madeleine (Female)

Passenger 2: Mr Lim (Male)

Passenger 3: Daniel Lim (Male)

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



Torque 5 Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : SFR9899Z
Make & Model : B.M.W., 730LI AT ABS D/AB 2WD 4DR NAV HID SR,WBAKB22030CN74762
Year of Manufacture : 2010

Estimation No. : E18040040
DOA : 09/04/2018

No	Description	Qty	U/P	Amt
Section: List Items				
1	Rear bootlid X Report BT.	1.00	2,140.00	2,140.00
2	Rear bootlid logo / MC.	1.00	87.10	87.10
3	Rear bootlid emblem - 730LI / MC.	1.00	76.30	76.30
4	Rear bootlid weather strip X	1.00	76.30	76.30
5	Rear bootlid lock X	1.00	552.90	552.90
6	Rear bootlid lamp (LH) X	1.00	0.00	0.00
7	Rear bootlid lamp (RH) X	1.00	0.00	0.00
8	Rear bumper / RE	1.00	1,605.80	1,605.80
9	Rear bumper clip / MC.	10.00	5.00	50.00
10	Rear bumper retainer (LH) = MC	1.00	265.60	265.60
11	Rear bumper retainer (RH) = MC	1.00	265.60	265.60
12	Rear bumper bracket (LH) X	1.00	135.00	135.00
13	Rear bumper bracket (RH) X	1.00	135.00	135.00
14	Rear bumper reinforcement ?	1.00	937.60	937.60
15	Rear bumper sponge ?	1.00	107.00	107.00
16	Rear reverse sensor X	4.00	300.00	1,200.00
17	Rear bumper lock sensor X	1.00	145.00	145.00
18	Rear bumper reflector (LH) X	1.00	55.00	55.00
19	Rear bumper reflector (RH) X	1.00	55.00	55.00
20	Rear bumper lower garnish X	1.00	0.00	0.00
21	Rear bumper air duct (LH) X	1.00	0.00	0.00
22	Rear bumper air duct (RH) X	1.00	0.00	0.00
23	Tail lamp (LH) X	1.00	0.00	0.00
24	Tail lamp (RH) X	1.00	0.00	0.00

1532.85

Continue on next page...



No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

Torque 5 Pte Ltd

ESTIMATION REPORT

Vehicle No : SFR9899Z
Make & Model : B.M.W., 730LI AT ABS D/AB 2WD 4DR NAV HID
SR,WBAKB22030CN74762
Year of Manufacture : 2010

Estimation No. : E18040040
DOA : 09/04/2018

No	Description	Qty	U/P	Amt
25	Tail lamp clip (LH) X	2.00	5.00	10.00
26	Tail lamp clip (RH) X	2.00	5.00	10.00
27	Rear fender inner trim (LH) X	1.00	353.60	353.60
28	Rear fender inner trim (RH) X	1.00	353.60	353.60
29	Rear fender inner trim clip (LH) X	10.00	5.00	50.00
30	Rear fender inner trim clip (RH) X	10.00	5.00	50.00
31	Rear end panel X	1.00	1,035.40	1,035.40
32	Rear end panel top garnish X	1.00	170.00	170.00
33	Rear end panel top garnish clip X	10.00	5.00	50.00
34	Exhaust pipe X	1.00	2,350.00	2,350.00
35	Exhaust pipe mounting X	2.00	48.00	96.00
36	Exhaust pipe gasket X	1.00	96.70	96.70

Amt S\$ 12,514.50
Discount (0.00%) S\$ 0.00
Subtotal S\$ 12,514.50

Section: Special Nett Items

37	Rear number plate X	1.00	50.00	50.00
38	Rear end panel sealant X	1.00	80.00	80.00

Amt S\$ 130.00
Discount (0.00%) S\$ 0.00
Subtotal S\$ 130.00

Section: Labour Items

39	To R&R accident affected areas	1.00	1,000.00	1,000.00 300
40	To putty & respray accident affected areas	1.00	900.00	900.00 400

Continue on next page...

**Torque 5 Pte Ltd**

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Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : SFR9899Z
Make & Model : B.M.W., 730Li AT ABS D/AB 2WD 4DR NAV HID SR,WBAKB22030CN74762
Year of Manufacture : 2010

Estimation No. : E18040040
DOA : 09/04/2018

No	Description	Qty	U/P	Amt
41	To rust proof accident affected areas	1.00	30.00	30.00
42	To R&R rear boot mechanism	1.00	80.00	80.00
43	To R&R rear luggage compartment	1.00	200.00	200.00
44	To R&R rear bumper reverse sensor & check function	1.00	80.00	80.00
45	To check wiring layout of tail lamp	1.00	80.00	80.00
46	To R&R exhaust pipe assy	1.00	180.00	180.00
47	To check for water seepage	1.00	80.00	80.00
48	To do wheel alignment	1.00	180.00	180.00

Amt S\$ 2,810.00
Discount (0.00%) S\$ 0.00
Subtotal S\$ 2,810.00

3-4 Days.

Lump sum repair.

After repair photos.

Enc Q & Amp - 82880282

13/4/18.

L&S Auto Consultants hence notify the Repairer of the following:

- To resurvey vehicle after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

List Items Subtotal S\$ 12,514.50
Special Nett Items Subtotal S\$ 130.00
Labour Items Subtotal S\$ 2,810.00
Total S\$ 15,454.50



No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

Torque 5 Pte Ltd

ESTIMATION REPORT

Vehicle No : SFR9899Z
Make & Model : B.M.W., 730LI AT ABS D/AB 2WD 4DR NAV HID
SR,WBAKB22030CN74762
Year of Manufacture : 2010

Estimation No. : E18040040
DOA : 09/04/2018

No	Description	Qty	U/P	Amt
Section: List Items				
1	Rear bootlid X Report - BT	1.00	2,140.00	2,140.00 / 1889.35
2	Rear bootlid logo	1.00	87.10	87.10 / 58.5
3	Rear bootlid emblem - 730LI	1.00	76.30	76.30 / 62.63
4	Rear bootlid weather strip	1.00	76.30	76.30
5	Rear bootlid lock	1.00	552.90	552.90
6	Rear bootlid lamp (LH)	1.00	0.00	0.00
7	Rear bootlid lamp (RH)	1.00	0.00	0.00
8	Rear bumper	1.00	1,605.80	1,605.80 / 1495.4
9	Rear bumper clip	10.00	5.00	50.00
10	Rear bumper retainer (LH)	1.00	265.60	265.60 / 132.7
11	Rear bumper retainer (RH)	1.00	265.60	265.60 / 132.7
12	Rear bumper bracket (LH)	1.00	135.00	135.00
13	Rear bumper bracket (RH)	1.00	135.00	135.00
14	Rear bumper reinforcement	1.00	937.60	937.60 / 781.3
15	Rear bumper sponge	1.00	107.00	107.00
16	Rear reverse sensor	4.00	300.00	1,200.00
17	Rear bumper lock sensor	1.00	145.00	145.00
18	Rear bumper reflector (LH)	1.00	55.00	55.00
19	Rear bumper reflector (RH)	1.00	55.00	55.00
20	Rear bumper lower garnish	1.00	0.00	0.00 270
21	Rear bumper air duct (LH)	1.00	0.00	0.00
22	Rear bumper air duct (RH)	1.00	0.00	0.00
23	Tail lamp (LH)	1.00	0.00	0.00
24	Tail lamp (RH)	1.00	0.00	0.00 684

Supp:

- * inner centre bracket / CNA 141
- * reinforcement garnish / CNA 165
- * rear bumper lower air duct / CNA 816.53
- * number plate garnish / CNA 220.5
- * exhaust heat shield / BUL.

Continue on next page...

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Make & Model : B.M.W., 730Li AT ABS D/AB 2WD 4DR NAV HID SR,WBAKB22030CN74762
Year of Manufacture : 2010
Estimation No. : E18040040
DOA : 09/04/2018

No	Description	Qty	U/P	Amt
25	Tail lamp clip (LH) X	2.00	5.00	10.00
26	Tail lamp clip (RH) X	2.00	5.00	10.00
27	Rear fender inner trim (LH) X	1.00	353.60	353.60
28	Rear fender inner trim (RH) X	1.00	353.60	353.60
29	Rear fender inner trim clip (LH) X	10.00	5.00	50.00
30	Rear fender inner trim clip (RH) X	10.00	5.00	50.00
31	Rear end panel X - Bnc.	1.00	1,035.40	1,035.40
32	Rear end panel top garnish X	1.00	170.00	170.00
33	Rear end panel top garnish clip X	10.00	5.00	50.00
34	Exhaust pipe X Repair.	1.00	2,350.00	2,350.00
35	Exhaust pipe mounting X - TN IPC.	2.00	48.00	96.00
36	Exhaust pipe gasket X NN	1.00	96.70	96.70

Amt S\$

12,514.50

Discount (0.00%) S\$ 0.00

Subtotal S\$

12,514.50

Section: Special Nett Items

37	Rear number plate X	1.00	50.00	50.00
38	Rear end panel sealant X	1.00	80.00	80.00

Amt S\$ 130.00

Discount (0.00%) S\$ 0.00

Subtotal S\$ 130.00

Section: Labour Items

39	To R&R accident affected areas	1.00	1,000.00	1,000.00
40	To putty & respray accident affected areas	1.00	900.00	900.00

Continue on next page...



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Year of Manufacture : 2010
Estimation No. : E18040040
DOA : 09/04/2018

No	Description	Qty	U/P	Amt
41	To rust proof accident affected areas	1.00	30.00	30.00
42	To R&R rear boot mechanism	1.00	80.00	80.00
43	To R&R rear luggage compartment	1.00	200.00	200.00
44	To R&R rear bumper reverse sensor & check function	1.00	80.00	80.00
45	To check wiring layout of tail lamp	1.00	80.00	80.00
46	To R&R exhaust pipe assy	1.00	180.00	180.00
47	To check for water seepage	1.00	80.00	80.00
48	To do wheel alignment	1.00	180.00	180.00

Amt S\$ 2,810.00

Discount (0.00%) S\$ 0.00

Subtotal S\$ 2,810.00

6.

~~3-17/17~~ ang. (3-33 pm)

lump sum repair.

After repair photos.

Guo Qiang - 82880282

13/4/18.

8659.75

20% = 69.00

28/5/18

List Items Subtotal S\$

12,514.50

Special Nett Items S\$ 130.00

Subtotal

Labour Items Subtotal S\$ 2,810.00

Total S\$

15,454.50



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Torque 5 Pte Ltd

Vehicle No : SFR9899Z
Make & Model : B.M.W., 730LI AT ABS D/AB 2WD 4DR NAV HID
Year of Manufacture : 2010
SR, WBAKB22030CN74762

ESTIMATION REPORT

Estimation No. : E18040040
DOA : 09/04/2018

No	Description	Qty	U/P	Amt
Section: List Items				
1	Rear bootlid X <i>Report</i> - BT	1.00	2,140.00	2,140.00 1887.35
2	Rear bootlid logo	1.00	87.10	87.10 58.50
3	Rear bootlid emblem - 730LI	1.00	76.30	76.30 62.63
4	Rear bootlid weather strip	1.00	76.30	76.30
5	Rear bootlid lock	1.00	552.90	552.90
6	Rear bootlid lamp (LH)	1.00	0.00	0.00
7	Rear bootlid lamp (RH)	1.00	0.00	0.00
8	Rear bumper	1.00	1,605.80	1,605.80 1495.45
9	Rear bumper clip	10.00	5.00	50.00
10	Rear bumper retainer (LH)	1.00	265.60	265.60 132.70
11	Rear bumper retainer (RH)	1.00	265.60	265.60 132.70
12	Rear bumper bracket (LH)	1.00	135.00	135.00
13	Rear bumper bracket (RH)	1.00	135.00	135.00
14	Rear bumper reinforcement	1.00	937.60	937.60 781.30
15	Rear bumper sponge	1.00	107.00	107.00
16	Rear reverse sensor	4.00	300.00	1,200.00
17	Rear bumper lock sensor	1.00	145.00	145.00
18	Rear bumper reflector (LH)	1.00	55.00	55.00
19	Rear bumper reflector (RH)	1.00	55.00	55.00
20	Rear bumper lower garnish	1.00	0.00	0.00 1190.00 2701
21	Rear bumper air duct (LH)	1.00	0.00	0.00
22	Rear bumper air duct (RH)	1.00	0.00	0.00
23	Tail lamp (LH)	1.00	0.00	0.00 1080.00
24	Tail lamp (RH)	1.00	0.00	0.00 1080.00 6848

Supp:

* inner centre bracket / C/A
* reinforcement garnish / C/A
* rear bumper lower lip
* number plate garnish / C/A
* exhaust heat shield / BUC.

Continue on next page...



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ESTIMATION REPORT

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Make & Model : B.M.W., 730Li AT ABS D/AB 2WD 4DR NAV HID
Year of Manufacture : 2010

Estimation No. : E18040040
DOA : 09/04/2018

No	Description	Qty	U/P	Amt
25	Tail lamp clip (LH) X	2.00	5.00	10.00
26	Tail lamp clip (RH) X	2.00	5.00	10.00
27	Rear fender inner trim (LH) X	1.00	353.60	353.60
28	Rear fender inner trim (RH) X	1.00	353.60	353.60
29	Rear fender inner trim clip (LH) X	10.00	5.00	50.00
30	Rear fender inner trim clip (RH) X	10.00	5.00	50.00
31	Rear end panel X - Bnc.	1.00	1,035.40	1,035.40
32	Rear end panel top garnish X	1.00	170.00	170.00
33	Rear end panel top garnish clip X } NN	10.00	5.00	50.00
34	Exhaust pipe X Repair.	1.00	2,350.00	2,350.00
35	Exhaust pipe mounting X - TN IPC.	2.00	48.00	96.00
36	Exhaust pipe gasket X NN	1.00	96.70	96.70

Amt S\$ 12,514.50
Discount (0.00%) S\$ 0.00
Subtotal S\$ 12,514.50

15864.50

Section: Special Nett Items

37	Rear number plate X NN	1.00	50.00	50.00
38	Rear end panel sealant X NN	1.00	80.00	80.00

Amt S\$ 130.00
Discount (0.00%) S\$ 0.00
Subtotal S\$ 130.00

Section: Labour Items

39	To R&R accident affected areas	1.00	1,000.00	1,000.00
40	To putty & respray accident affected areas	1.00	900.00	900.00

Continue on next page...



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ESTIMATION REPORT

Vehicle No : SFR9899Z
Make & Model : B.M.W., 730Li AT ABS D/AB 2WD 4DR NAV HID SR, WBAKB22030CN74762
Year of Manufacture : 2010
Estimation No. : E18040040
DOA : 09/04/2018

No	Description	Qty	U/P	Amt
41	To rust proof accident affected areas	1.00	30.00	30.00
42	To R&R rear boot mechanism	1.00	80.00	80.00
43	To R&R rear luggage compartment	1.00	200.00	200.00
44	To R&R rear bumper reverse sensor & check function	1.00	80.00	80.00
45	To check wiring layout of tail lamp	1.00	80.00	80.00
46	To R&R exhaust pipe assy	1.00	180.00	180.00
47	To check for water seepage	1.00	80.00	80.00
48	To do wheel alignment	1.00	180.00	180.00

Amt S\$ 2,810.00

Discount (0.00%) S\$ 0.00

Subtotal S\$ 2,810.00

6.
3-4 days. (3-53 pm)
lumpsum repair.
After repair photos.
Gino @ i amp - 82880282
13/4/18.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

16,379.90

List Items Subtotal	S\$
	12,514.50
Special Nett Items	S\$ 130.00
Subtotal	
Labour Items Subtotal	S\$ 2,810.00
Total	S\$
	15,454.50

PAGE 3 OF 3

19729.90

**Torque 5 Pte Ltd**

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
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Co. & GST Reg. No.: 201313221G

SUPPLEMENTARY REPORT

Vehicle No : SFR9899Z
Make & Model : B.M.W., 730LI AT ABS D/AB 2WD 4DR NAV HID
Year of Manufacture : 2010
Estimation No. : E18040048
DOA : 09/04/2018
SR,WBAKB22030CN74762

No	Description	Qty	U/P	Amt
Section: List Items				
1	Inner centre bracket CRA	1.00	391.80	391.80
2	Reinforcement garnish CRA	1.00	288.50	288.50
3	Number plate garnish CRA	1.00	87.90	87.90
4	Exhaust heat shield BUC	1.00	157.20	157.20

Amt S\$ 925.40
Discount (0.00%) S\$ 0.00
Subtotal S\$ 925.40

P: 9706.80 - 5%

= 9221.46

SN: 0

L: 1520.00

10741.46

* 1/2 * 8600 @ 6 repair
days

List Items Subtotal S\$ 925.40
Total S\$ 925.40



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

PHOTOGRAPHS FOR VEHICLE NO. SFR 9899Z

INSPECTION



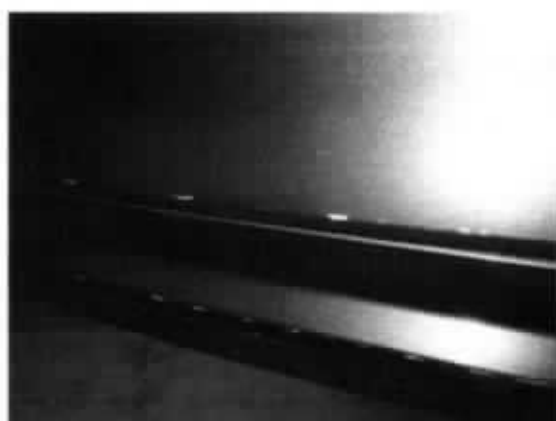


LKK Auto Consultants Pte Ltd

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Reg. No: 199607198R GST Reg. No. 19-9607198-R



SINGAPORE ACCIDENT STATEMENT

Fax: +65 6538 4184

IMPORTANT NOTICE1. Please report correctly the details of the accident to speed up the claims process.2. This Form must be completed by the Policyholder and/or the Authorised Driver.3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.

4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 10/04/2018 16:45
 Date Of Accident 09/04/2018 19:30
 Exact Location Of Accident PAYA LEBAR RD(INFRONT OF SHELL STATION)>PIE CHANGI
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SJK9169L
Insured/Policyholder
 Name Of Registered Owner NUR KAMALINA BINTE MAZLAN
 NRIC No S9040313C
 Email Address NOEMAIL
 Mobile Phone No (LOCAL) +65-82009702
 Alternative Phone No Others-82009702

Vehicle Particulars

Manufacturer NISSAN
 Model LATIO-1.5 (A)
 Exact Purpose for which vehicle was being used at time of accident PRIVATE USE
 Are you claiming under your own insurance policy for repair to your vehicle? NO
 If No, Please state action to be taken REPORTING ONLY
 Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number A80434263 QMX
 Cover Note Number

Driver

Name of Driver ABDUL HADI BIN KADIR
 NRIC No S8911828Z
 Date Of Birth 08/04/1989
 Occupation INDOOR
 Date Of Driving Pass 08/12/2017
 Driving Experience 0 YEAR AND 4 MONTH

CI
GIA

Gender	MALE
Mobile Number	(LOCAL) +65-85223322
Fax Number	
Contact Number	
EMail Address	NOEMAIL
Address	BLK 117 BEDOK RESERVOIR ROAD #04-72
Postcode	470117
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	Name: : NUR KAMALINA BINTE MAZLAN Gender: : Female

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

THE INCIDENT TOOK PLACE ON THE ABOVEMENTIONED LOCATION. AFTER THE TRAFFIC LIGHT TURN GREEN AND I THOUGHT THE FRONT VEHICLE WOULD MOVE OFF. I THEN FOLLOW SUIT. WHILE IN THE MIDST OF DOING SO, THUS THE COLLISION TOOK PLACE. THE SAID VEHICLE HAVENT MOVED AT ALL.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SFR9899Z
-----------------------------	----------

4/17/2018

E-FILE

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

4/17/2018

E-FILE

Sketch Plan

SKETCH PLAN**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

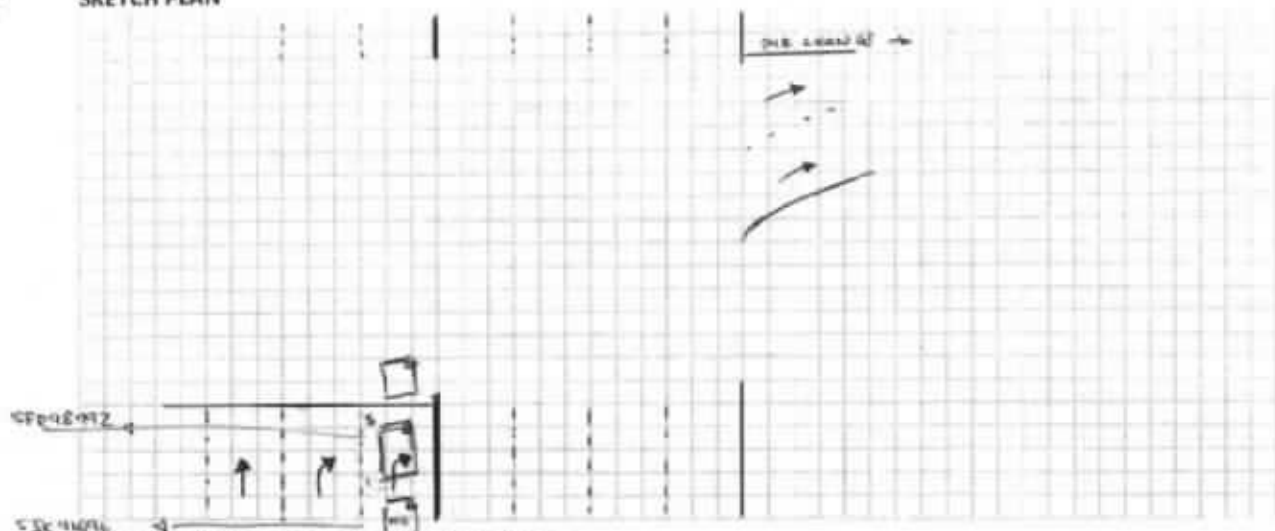
IDAC KAKI BUKIT (VAC)

23 Kaki Bukit Ave 4

Singapore 415933

Name: **Reporting Centre Personnel's Signature**
Tel: 67416697 Fax: 67492305
Email: yackb@sinanet.com.sg

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

GREEN ARROW TURNING RIGHT FLASHES. THE FIRST CAR MOVES. UNKNOWNLY IT STOPS AND THE SECOND CAR HAS TO STOP. I DIDN'T I SLIGHTLY KISSED / HIT THE REAR BUMPER OF THE SECOND CAR AND STOPPED IMMEDIATELY TO APOLOGIZE KNOWING THAT I MIGHT BE TOO CLOSE FOLLOWING TOO CLOSELY. WE EXCHANGED PARTICULARS / TOOK PICTURES. THE DRIVER PROCEEDED WITH AN INSURANCE CLAIM AFTER MUCH DISCUSSION.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

IDAC KAKI BUKIT (VAC)
23 Kaki Bukit Ave 4

Reporting Centre
Name: Singapore 415933
Tel: 67416697 Fax: 67492305
Email: vackb@singnet.sg

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Veron Chen (LKKAUTO)

From: Torque 5 Assessment <assessment@torque5.com>
Sent: Monday, 28 May 2018 4:12 PM
To: Veron Chen (LKKAUTO)
Cc: assessment@torque5.com; claims@torque5.com; sam.chang@torque5.com; eric.lee@torque5.com
Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Dear Veron,



We hereby confirm the final amount of L/S \$6,750 (before GST @ 6 repair days).
Thank you.

Warmest Regards,
Stephanie Teo
Assessor | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Veron Chen (LKKAUTO)
<veronchen@lkkauto.com>

Sent: Monday, 28 May, 2018 11:00 AM

To: Torque 5 Assessment <assessment@torque5.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Dear Stephanie Teo,

WITHOUT PREJUDICE

Close at Lump Sum \$6750/- @ 6 repair days.

Final invoice and all supporting documents sent over to MSIG

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Torque 5 Assessment [mailto:assessment@torque5.com]

Sent: Friday, 25 May 2018 10:30 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: 'Torque 5 Assessment' <assessment@torque5.com>

Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Importance: High

Dear Veron,



As per our last conversation, can we close this case at L/S \$6,800 @ 6 repair days?

Kindly revert.

Thank you.

Warmest Regards,

Stephanie Teo

Assessor | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, 23 May, 2018 11:08 AM
To: Torque 5 Assessment; Guo Qiang (LKKAUTO)
Cc: SUR; Vivian Lau (LKKAUTO)
Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Dear Stephanie,

Please except offer \$6700 @ 6 working days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Torque 5 Assessment

[mailto:assessment@torque5.com]

Sent: Tuesday, 22 May 2018 11:38 AM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; 'Torque 5 Assessment' <assessment@torque5.com>

Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Dear Veron,

Can we close this case at L/S \$6,950 @ 6 repair days?

Kindly revert.

Thank you.

Warmest Regards,



Stephanie Teo

Assessor | Motor Claims Department

Hotline: (65) 6452 4457 | Fax: (65) 6452 4584

Address: 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Tuesday, 22 May, 2018 11:17 AM

To: Torque 5 Assessment; Guo Qiang (LKKAUTO)

Cc: SUR; Vivian Lau (LKKAUTO)

Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Dear Stephanie,

Please confirmed Lump Sum \$6650/- @ 6 working days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd



Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Torque 5 Assessment [mailto:assessment@torque5.com]

Sent: Tuesday, 22 May 2018 10:43 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; 'Torque 5 Assessment' <assessment@torque5.com>

Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Importance: High

Dear All,



Can we compromise and close this case at L/S \$7,000 @ 6 days?
Kindly revert your confirmation.
Thank you.

Warmest Regards,
Stephanie Teo
Assessor | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 22 May, 2018 9:18 AM
To: Assessment; Guo Qiang (LKKAuto)
Cc: claims@torque5.com; sam.chang@torque5.com; eric.lee@torque5.com; SUR; Vivian Lau (LKKAuto)
Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Dear Suanne,

WITHOUT PREJUDICE

Offer Lump Sum \$6400/- @ 4 working days.

Please confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd



Phone: 6256-3561 | email
:sur@lkkauto.com | fax: 6256-
4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Friday, 18 May 2018 12:03 PM
To: Assessment <assessment@torque5.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Cc: claims@torque5.com; sam.chang@torque5.com; eric.lee@torque5.com; SUR <sur@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Dear Suanne,

WITHOUT PREJUDICE

Offer Lump Sum \$6400/- @ 4 working days.

Please confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Assessment [<mailto:assessment@torque5.com>]

Sent: Wednesday, 16 May 2018 3:52 PM

To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Cc: claims@torque5.com; sam.chang@torque5.com; eric.lee@torque5.com; 'Torque 5 Assessment' <assessment@torque5.com>; SUR <sur@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

REMINDER

Dear Guo Qiang,



Kindly check and confirm final amount.

Thank you.

Warmest Regards,

Suanne Tan

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Torque 5 Assessment [<mailto:assessment@torque5.com>]

Sent: Wednesday, April 25, 2018 11:44 AM

To: 'Guo Qiang (LKKAUTO)' <GuoQiang@lkkauto.com>

Cc: 'Torque 5 Assessment' <assessment@torque5.com>; claims@torque5.com; sam.chang@torque5.com; eric.lee@torque5.com

Subject: FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Dear Guo Qiang,



Kindly check and confirm the final amount.



Thank you.

Warmest Regards,
Stephanie Teo
Assessor | Motor Claims

Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 28 May 2018 11:00 AM
To: 'Torque 5 Assessment'
Cc: SUR
Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Dear Stephanie Teo,

WITHOUT PREJUDICE

Close at Lump Sum \$6750/- @ 6 repair days.

Final invoice and all supporting documents sent over to MSIG

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Torque 5 Assessment [mailto:assessment@torque5.com]
Sent: Friday, 25 May 2018 10:30 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: 'Torque 5 Assessment' <assessment@torque5.com>
Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)
Importance: High

Dear Veron,



As per our last conversation, can we close this case at L/S \$6,800 @ 6 repair days?
Kindly revert.
Thank you.

Warmest Regards,
Stephanie Teo
Assessor | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875





From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, 23 May, 2018 11:08 AM
To: Torque 5 Assessment; Guo Qiang (LKKAuto)
Cc: SUR; Vivian Lau (LKKAuto)
Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Dear Stephanie,

Please except offer \$6700 @ 6 working days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Torque 5 Assessment

[mailto:assessment@torque5.com]

Sent: Tuesday, 22 May 2018 11:38 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; 'Torque 5 Assessment' <assessment@torque5.com>

Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Dear Veron,



Can we close this case at L/S \$6,950 @ 6 repair days?
Kindly revert.
Thank you.

Warmest Regards,
Stephanie Teo
Assessor | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 22 May, 2018 11:17 AM
To: Torque 5 Assessment; Guo Qiang (LKKAUTO)
Cc: SUR; Vivian Lau (LKKAUTO)
Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Dear Stephanie,

Please confirmed Lump Sum \$6650/- @ 6 working days



Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Torque 5 Assessment [<mailto:assessment@torque5.com>]

Sent: Tuesday, 22 May 2018 10:43 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; 'Torque 5 Assessment' <assessment@torque5.com>

Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Importance: High

Dear All,



Can we compromise and close this case at L/S \$7,000 @ 6 days?

Kindly revert your confirmation.

Thank you.

Warmest Regards,

Stephanie Teo

Assessor | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Tuesday, 22 May, 2018 9:18 AM

To: Assessment; Guo Qiang (LKKAUTO)

Cc: claims@torque5.com; sam.chang@torque5.com; eric.lee@torque5.com; SUR; Vivian Lau (LKKAUTO)

Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Dear Suanne,

WITHOUT PREJUDICE

Offer Lump Sum \$6400/- @ 4 working days.

Please confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd



Phone: 6256-3561 | email

sur@lkkauto.com | fax: 6256-

4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)

Sent: Friday, 18 May 2018 12:03 PM

To: Assessment <assessment@torque5.com>; Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>

Cc: claims@torque5.com; sam.chang@torque5.com; eric.lee@torque5.com; SUR <sur@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Dear Suanne,

WITHOUT PREJUDICE

Offer Lump Sum \$6400/- @ 4 working days.

Please confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Assessment [<mailto:assessment@torque5.com>]

Sent: Wednesday, 16 May 2018 3:52 PM

To: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>

Cc: claims@torque5.com; sam.chang@torque5.com; eric.lee@torque5.com; 'Torque 5 Assessment' <assessment@torque5.com>; SUR <sur@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Subject: RE: *REMINDER* FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

REMINDER

Dear Guo Qiang,



Kindly check and confirm final amount.

Thank you.

Warmest Regards,

Suanne Tan

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Torque 5 Assessment [<mailto:assessment@torque5.com>]

Sent: Wednesday, April 25, 2018 11:44 AM

To: 'Guo Qiang (LKKAUTO)' <GuoQiang@lkkauto.com>

Cc: 'Torque 5 Assessment' <assessment@torque5.com>; claims@torque5.com; sam.chang@torque5.com; eric.lee@torque5.com

Subject: FINALISATION FOR SFR 9899 Z (SURVEY DATE : 13/04/18)

Dear Guo Qiang,



Kindly check and confirm the final amount.



Thank you.

Warmest Regards,
Stephanie Teo
Assessor | Motor Claims

Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 20 April 2018 5:59 PM
To: 'Muhd Ashik B Madi'; Shiau Chan (LKKAUTO)
Cc: SUR
Subject: RE: Our ref: 555052 Your ref: SJK9169L doa 09.04.18

Dear Ashik,

Our investigator has spoken to insured and he has no further issue. We will finalise the repair cost in due course.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhd Ashik B Madi [mailto:ashik_madi@sg.msig-asia.com]
Sent: Tuesday, 17 April 2018 2:18 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Our ref: 555052 Your ref: SJK9169L doa 09.04.18

Dear Veron,

Please get our surveyor to contact our insured's driver too.

Thank you.

Ashik Madi
Executive, Claims Services (Motor)
D: +65 6594 2548 | F: +65 6225 7402 | ashik_madi@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 17 April, 2018 2:13 PM

To: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Our ref: 555052 Your ref: SJK9169L doa 09.04.18

Dear Ashik,

We will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhd Ashik B Madi [mailto:ashik_madi@sg.msig-asia.com]
Sent: Tuesday, 17 April 2018 2:01 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Our ref: 555052 Your ref: SJK9169L doa 09.04.18

Dear Shiau Chan,

We refer to the Immediate Advice & noted that our surveyor had recommended the COR to be \$6275.00 (inclusive of check items).

According to our insured, his vehicle had only kissed the third party vehicle & the paint chipped off.

Our insured would like to speak to our attending surveyor with regards to this.

Can you ask our surveyor to call **Mr Abdul Hadi at 8522 3322** to discuss on this further.

Thank you.

Ashik Madi
Executive, Claims Services (Motor)
D: +65 6594 2548 | F: +65 6225 7402 | ashik_madi@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 17 April 2018 2:13 PM
To: 'Muhd Ashik B Madi'; Shiau Chan (LKKAUTO)
Cc: SUR
Subject: RE: Our ref: 555052 Your ref: SJK9169L doa 09.04.18

Dear Ashik,

We will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhd Ashik B Madi [mailto:ashik_madi@sg.msig-asia.com]
Sent: Tuesday, 17 April 2018 2:01 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Our ref: 555052 Your ref: SJK9169L doa 09.04.18

Noz called 20/4

Dear Shiau Chan,

We refer to the Immediate Advice & noted that our surveyor had recommended the COR to be \$6275.00 (inclusive of check items).

According to our insured, his vehicle had only kissed the third party vehicle & the paint chipped off.

Our insured would like to speak to our attending surveyor with regards to this.

Can you ask our surveyor to call Mr Abdul Hadi at 8522 3322 to discuss on this further.

Thank you.

Ashik Madi
Executive, Claims Services (Motor)
D: +65 6594 2548 | F: +65 6225 7402 | ashik_madi@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Apr 2018		12 Apr 2018 09:46 Edit Adj Rpt	\$56,750.00 Edit Estimates	\$56,750.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	NUR KAMALINA BINTE MAZLAN , ID: S9040313C								
Main Claimant:	HO GEOK CHOO MADELEINE , ID: S1187634Z								
Vehicle Reg. No.:	SFR9899Z	Date of Loss:	09/04/2018 19:00 - :59 [87 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 555052	Policy/Cover Note No.:	A80434263QMX (Comprehensive) Coverage: 08/06/2017 - 07/06/2018						
Vehicle Reg. No. (Insured):	SJK9169L	Policy No. (Claimant):							
		Excess:	S\$500.00						
Repairer:	Torque5 (HQ) 8 Kaki Bukit Ave 4 #01-49/50/51/52/53/54 Premier @ KB, 415875 Kaki Bukit - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Muhd Ashik B Madi - 6594 2548]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 12/05/2018]								
Driver/Custodian (Insured):	ABDUL HADI BIN KADIR (), NRIC: S8911828Z, Tel: +6585223322								
Adj Asg. Remarks:	SURVEY AGREE ON SJE - ASSIGN LAU KWOK KWONG								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFR9899Z (555052)

[SJK9169L]

TP

HO GEOK CHOO MADELEINE

Apr 9 2018 7:00PM

[NUR KAMALINA BINTE MAZLAN]

Torque5

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Assessment Reports						1 per page		☒	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)				Thumbnail		Print	
1	12/04/18 09:50	Accident Statement From: SC - Reg. No: SJK9169L, Claimant: NUR KAMALINA BINTE MAZLAN				 Load HTM			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail		Print	
1	16/04/18 16:14	Adjuster Immediate Advice				 Load HTM			
						3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail		Print	
1	16/04/18 13:55	General View				 Load JPG		☒	
2	16/04/18 13:55	General View				 Load JPG		☒	
3	16/04/18 13:55	General View				 Load JPG		☒	
4	16/04/18 13:55	General View				 Load JPG		☒	
5	16/04/18 13:55	General View				 Load JPG		☒	
6	16/04/18 13:55	General View				 Load JPG		☒	
7	16/04/18 13:55	General View				 Load JPG		☒	
8	16/04/18 13:55	General View				 Load JPG		☒	
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2	12/04/18 09:47	ACCIDENT STATEMENT - SFR9899Z		Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	01/06/18 10:50	Supplementary		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18006847/GVBE2

Date: 01/06/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: A80434263QMX

Claimant Vehicle No : SFR9899Z

Insured Vehicle No : SJK9169L

Date of Loss: 09/04/2018

Nature of Claim: TP

Claim No: 555052

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFR9899Z

Make & Model: BMW 730Li, 3.0 AT ABS D/AB 2WD 4DR NAV HID SR (A)

Engine No: 11947608N52B30AF

Reg. Date: 27/12/2010 (Man. Year: 2010)

Chassis No: WBAKB22030CN74762

Colour: Grey

Odometer: 93221 km

Engine Capacity: 2996 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/50 R18

Rear Tyre Size: 245/50 R18

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,919.90	6,850.57	10,069.33	59.51
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,810.00	1,620.00	1,190.00	42.35
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,729.90	8,470.57	11,259.33	57.07
Approved Total (Overridden) (S\$)		6,750.00		
(S\$)	19,729.90	6,750.00	12,979.90	65.79
+ GST 7.00/7.00% (S\$)	1,381.09	472.50	908.59	65.79
Nett Amount (S\$)	21,110.99	7,222.50	13,888.49	65.79

INSPECTION

Date of Assignment: 12/04/2018

Date Inspected: 13/04/2018 Inspected At:

Torque5 (HQ)

8 Kaki Bukit Ave 4 #01-49/50/51/52/53/54

Premier @ KB

Singapore 415875

Estimated Period of Repair: 6.0 days

Adjuster: XING GUO QIANG**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 01 Jun 2018)
Parts:	143	BMW 730LI 3.0 AT ABS D/AB 2WD 4DR NAV HID SR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SFR9899Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOTLID	Bent	2,140.00 F	*1,889.35 FL
2	1		*REAR BOOTLID LOGO	Necessary	87.10 F	*58.50 FL
3	1		*REAR BOOTLID EMBLEM - 730LI	Necessary	76.30 F	*62.63 FL
4	1		*REAR BOOTLID WEATHER STRIP	Not Necessary	76.30 F	*- FL
5	1		*REAR BOOTLID LOCK	Not Necessary	552.90 F	*- FL
6	1		*REAR BOOTLID LAMP (LH) (NPA)	Not Necessary	0.00 F	*- FL
7	1		*REAR BOOTLID LAMP (RH) (NPA)	Not Necessary	0.00 F	*- FL
8	1		*REAR BUMPER	Deformed	1,605.80 F	*1,495.45 FL
9	10		*REAR BUMPER CLIP	Necessary	50.00 F	*50.00 FL
10	1		*REAR BUMPER RETAINER (LH)	Necessary	265.60 F	*132.70 FL
11	1		*REAR BUMPER RETAINER (RH)	Necessary	265.60 F	*132.70 FL
12	1		*REAR BUMPER BRACKET (LH)	Not Necessary	135.00 F	*- FL
13	1		*REAR BUMPER BRACKET (RH)	Not Necessary	135.00 F	*- FL
14	1		*REAR BUMPER REINFORCEMENT	Bent	937.60 F	*781.30 FL
15	1		*REAR BUMPER SPONGE	Not Necessary	107.00 F	*- FL
16	4		*REAR REVERSE SENSOR	Not Necessary	1,200.00 F	*- FL
17	1		*REAR BUMPER LOCK SENSOR	Not Necessary	145.00 F	*- FL
18	1		*REAR BUMPER REFLECTOR (LH)	Not Necessary	55.00 F	*- FL
19	1		*REAR BUMPER REFLECTOR (RH)	Not Necessary	55.00 F	*- FL
20	1		*REAR BUMPER LOWER GARNISH	Cracked	1,190.00 F	*270.00 FL
21	1		*REAR BUMPER AIR DUCT (LH) (NPA)	Not Necessary	0.00 F	*- FL
22	1		*REAR BUMPER AIR DUCT (RH) (NPA)	Not Necessary	0.00 F	*- FL
23	1		*TAIL LAMP (LH)	Not Necessary	1,080.00 F	*- FL
24	1		*TAIL LAMP (RH)	Cracked	1,080.00 F	*684.00 FL
25	2		*TAIL LAMP CLIP (LH)	Not Necessary	10.00 F	*- FL
26	2		*TAIL LAMP CLIP (RH)	Not Necessary	10.00 F	*- FL
27	1		*REAR FENDER INNER TRIM (LH)	Not Necessary	353.60 F	*- FL
28	1		*REAR FENDER INNER TRIM (RH)	Not Necessary	353.60 F	*- FL
29	10		*REAR FENDER INNER TRIM CLIP (LH)	Not Necessary	50.00 F	*- FL
30	10		*REAR FENDER INNER TRIM CLIP (RH)	Not Necessary	50.00 F	*- FL
31	1		*REAR END PANEL	Buckled	1,035.40 F	*1,035.40 FL
32	1		*REAR END PANEL TOP GARNISH	Not Necessary	170.00 F	*- FL
33	10		*REAR END PANEL TOP GARNISH CLIP	Not Necessary	50.00 F	*- FL
34	1		*EXHAUST PIPE	Repair	2,350.00 F	*- FL
35	1		*EXHAUST PIPE MOUNTING (2PCS)	Torn-1PC ONLY	96.00 F	*48.00 FL
36	1		*EXHAUST PIPE GASKET	Not Necessary	96.70 F	*- FL
37	1		*REAR NUMBER PLATE	Not Necessary	50.00 FS	*- FS
38	1		*REAR END PANEL SEALANT	Not Necessary	80.00 FS	*- FS
39	1		*INNER CENTRE BRACKET	Cracked	391.80 F	*141.00 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	1		*REINFORCEMENT GARNISH	Cracked	288.50 F	*185.00 FL
41	1		*NUMBER PLATE GARNISH	Cracked	87.90 F	*87.90 FL
42	1		*EXHAUST HEAT SHIELD	Buckled	157.20 F	*157.20 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	16,919.90	7,211.13
- List Item Discount on L Items 0.00/5.00% (\$\$)	0.00	360.56
Total Parts (\$\$)	16,919.90	6,850.57

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO R&R ACCIDENT AFFECTED AREAS	New	1,000.00	700.00
2	TO PUTTY & RESPRAY ACCIDENT AFFECTED AREAS	New	900.00	600.00
3	TO RUST PROOF ACCIDENT AFFECTED AREAS	New	30.00	30.00
4	TO R&R REAR BOOT MECHANISM	New	80.00	40.00
5	TO R&R REAR LUGGAGE COMPARTMENT	New	200.00	60.00
6	TO R&R REAR BUMPER REVERSE SENSOR & CHECK FUNCTION	New	80.00	40.00
7	TO CHECK WIRING LAYOUT OF TAIL LAMP	New	80.00	30.00
8	TO R&R EXHAUST PIPE ASSY	New	180.00	120.00
9	TO CHECK FOR WATER SEEPAGE	New	80.00	0.00
10	TO DO WHEEL ALIGNMENT	New	180.00	0.00
Gross Labour Cost (S\$)			2,810.00	1,620.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >