**CHENG HOE MOTOR PTE LTD**

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

Date: 06 SEP 2019

Lonpac Insurance Berhad
C/O LKK Auto Consultants

Attn : THE MOTOR CLAIMS DEPT

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO. PC4270E & SKC6525S ON 11/04/2018
JALAN BERSEH.**

We are authorized by PC4270E for their above matter.

Record reveals that you are the insurer of SKC6525S. We therefore wish to seek compensation from you as below:-

1. Cost of Repairs	S\$ 2889.00
2. Loss of Use (Passenger bus \$100 x 5 days)	S\$ 500.00
3. Hire of Vehicle	S\$ 0.00
4. LTA Search Fee/GIA Reports	S\$ 8.00
TOTAL	S\$ 3397.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



LETTER OF AUTHORISATION

Re: Motor Insurance Claim PC4270E
in respect of the traffic accident on 11/4/2018
at/along Jalan Berseh

I/We, Bumbu Restaurant
NRIC 52944748K of 44 Kandahar Street
Singapore 198897

owner of motor vehicle PC4270E, insured by NTUC Income Insurance
Co-operative Ltd under policy no. 5075043341-02

hereby authorise M/s **CHENG HOE MOTOR PTE LTD** of Blk 1019 Yishun
Industrial Park A #01-374 Singapore 768761, to act as my/our representative in
my/our claim against the owner/driver of motor vehicle 11/4/2018 in respect of
the above-mentioned accident.

I further authorise that any payment due to me/us from the aforesaid claim is to be
directed to my/our abovenamed representative.

And I/We hereby indemnify my/our abovenamed representative against any claim
and/or damage which may arise from any action taken on my/our behalf.

I/We affirm all the above by my/our signature below.

Signed : **BUMBU RESTAURANT**
44 Kandahar Street
Singapore 198897

Date : 11/4/2018





LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/020540
DATE : 17 SEPTEMBER 2019

DISCHARGE VOUCHER

I/We, BUMBU RESTAURANT confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SKC 6525S the sum of Singapore Dollar Three Thousand Three Hundred Ninety Seven Only (\$3,397.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving PC 4270E and SKC 6525S on 11 April 2018 along JALAN BERSEH.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD AND/OR TOH BOON KIM HENRY**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CHENG HOE MOTOR PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

Bumbu Restaurant 30/06/2020

.....
Name of vehicle owner /Date

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

M/S : LONPAC INSURANCE BERHAD
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555
TEL: 62507388 FAX: 62963767
ATTN: Motor Claim Department

Final Repair Bill

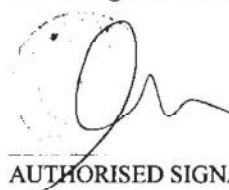
Claim No: ES1890490
NO: PS1902020
Date: 06 Sep 2019
Policy No:
Veh Reg No: PC4270E
Make/Model: TOYOTA HIACE
TOYOTICE HIACE
3.0DX

WS Ref: TP LONPAC
Claim Type: Third Party
Accident Date: 11/04/2018
TP Veh Reg No: SKC6525S

Description	Quantity	List Price	PAGE:1
			Amount
		S\$	S\$
To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges. (As recommended by your appointed surveyor)	1 PC	S\$ 2,700.00	S\$ 2,700.00

Total	S\$ 2,700.00
Add GST @ 7%	189.00
Total Amount payable	<u>S\$ 2,889.00</u>

For Cheng Hoe Motor Pte Ltd



AUTHORISED SIGNATURE

A.C. SYED & PARTNERS

ADVOCATES & SOLICITORS

COMMISSIONER FOR OATHS

101A UPPER CROSS STREET, #13-23 PEOPLE'S PARK CENTRE, SINGAPORE 068358

TEL : 6538 7411 & FAX : 6534 1011

TO : CHENG HOE MOTOR PTE LTD		BILL NO: B036/2018		
YOUR REF:				
OUR REF : AGS.CH.LTA.2018 (APRIL 2018)		DATE : 7/8/18		
<p>TO OUR PROFESSIONAL CHARGES for acting for you in the above matter including where necessary perusal, attendance preparation examination of documents relating thereto; correspondence, attendance, perusal, telephone calls, searches and all other incidental works not specifically mentioned herein to enable us to carry out the work entrusted to us inclusive of all advice.</p>				
LTANET SEARCHES FOR THE MONTH APRIL 2018				
S/NO	TP NO.	CHM	DOA	
1	2/4/2018	FY5529G	SJL9502C	28/3/2018
2	2/4/2018	YN5547L	GBC2091J	2/4/2018
3	2/4/2018	SGL72X	SLV6435G	30/3/2018
4	3/4/2018	SKA9833T	SGM7899B	30/3/2018
5	5/4/2018	YP8210C	SLL1041U	30/3/2018
6	5/4/2018	SKK8178E	SKC7289R	1/4/2018
7	6/4/2018	SJS6475E	GBF582G	5/4/2018
8	6/4/2018	GBA5391J	SJZ6338G	5/4/2018
9	6/4/2018	SLS7923Z	SLR2233U	6/4/2018
10	9/4/2018	SLF 5331M	SJH 2056R	8/4/2018
11	9/4/2018	SLE1657E	SJS8537Y	17/8/2017
12	9/4/2018	SFS7732D	SFK6204S	4/8/2017
13	9/4/2018	SDU8868A	SLQ1323E	17/10/2017
14	9/4/2018	SLP7517D	SJL3853D	8/9/2017
15	10/4/2018	SKQ7715E	SLG8993C	5/4/2018
16	11/4/2018	SLG6098A	SCK6228C	5/10/2017
17	11/4/2018	SFE919C	SJS2861A	11/4/2018
18	11/4/2018	SKC6525S	PC4270E	11/4/2018
19	12/4/2018	GU7019H	SKW3159E	12/4/2018
20	13/4/2018	SFM96J	SJL1396U	6/11/2018
21	13/4/2018	PC3888E	SFX43D	12/4/2018
22	14/4/2018	FBJ278P	SKA3709J	13/4/2018
23	16/4/2018	SJH8683R	SGE8953M	14/4/2018
24	18/4/2018	GR1525T	SGQ1801B	9/6/2017
25	18/4/2018	SIY6193L	SGY2092G	12/7/2017
sub-total c/f			\$ 200.00	
<p>M/s. A.C. SYED & PARTNERS ADVOCATES & SOLICITORS SINGAPORE</p> <p>We reserved the right to forward a subsequent bill for any disbursements omitted herein, E. & O.E.</p>				

Jia Le (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 17 September 2019 12:44 PM
To: Jia Le (LKK Auto); MT_Claim_SG
Subject: RE: Our Ref: 18/18/18/VP05/20540 Accident involving SKC6525S & PC4270E along Jalan Berseh on 11/4/18 ***LKK REF:CC4/LPC18006813/mb3

Dear Jia Le

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, 13 September 2019 10:35 AM
To: MT_Claim_SG
Cc: ONG LI LI
Subject: RE: Our Ref: 18/18/18/VP05/20540 Accident involving SKC6525S & PC4270E along Jalan Berseh on 11/4/18 ***LKK REF:CC4/LPC18006813/mb3

Lonpac Ref: **18/18/18/VP05/20540**
LKK Ref: CC4/LPC18006813/Kdb3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 07/05/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured opened door and resulted accident. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**CHENG HOE MOTOR PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,435.62	\$ 2,889.00
2. Loss of Use (5days x \$100.00)	\$ 500.00	\$ 500.00 (5days x \$100.00)
3. LTA/ GIA Search Fee	\$ 8.00	\$ 8.00
Total	\$ 5,943.62	<u>\$ 3,397.00</u>

**05days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 10 December 2018 4:06 PM

To: Khanchna (LKK Auto); Shu Pei (LKKAuto)

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: Our Ref: 18/18/18/VP05/20540 Accident involving SKC6525S & PC4270E along Jalan Berseh on 11/4/18

***LKK REF:CC4/LPC18006813/mb3

Dear Bevan/Hsiao Tong

What is the status of TP claim?

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: ONG LI LI

Sent: Wednesday, 10 October, 2018 2:31 PM

To: 'Bevan Lim (LKK Auto)'; 'Shu Pei (LKKAuto)'

Cc: MT_Claim_SG; 'Admin A'; Hsiao Tong (LKKAuto) (chewht@lkkauto.com)

Subject: RE: Our Ref: 18/18/18/VP05/20540 Accident involving SKC6525S & PC4270E along Jalan Berseh on 11/4/18 ***LKK REF:CC4/LPC18006813/mb3

Dear Bevan/Hsiao Tong

You may continue to handle the third party claim and put up the report to us.

Thanks,

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI

Sent: Thursday, 27 September, 2018 4:12 PM

To: 'Bevan Lim (LKK Auto)'; 'Shu Pei (LKKAuto)'

Cc: MT_Claim_SG; 'Admin A'

Subject: RE: Our Ref: 18/18/18/VP05/20540 Accident involving SKC6525S & PC4270E along Jalan Berseh on 11/4/18 ***LKK REF:CC4/LPC18006813/mb3

Dear Bevan

Please kiv case – Insured has come back to dispute on liability.

We will update you again.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI

Sent: Monday, 4 June, 2018 2:17 PM

To: 'Bevan Lim (LKK Auto)'; 'Shu Pei (LKKAuto)'

Cc: MT_Claim_SG; 'Admin A'

Subject: RE: Our Ref: 18/18/18/VP05/20540 Accident involving SKC6525S & PC4270E along Jalan Berseh on 11/4/18 ***LKK REF:CC4/LPC18006813/mb3

Hi Bevan

You may put up the mandate approval to us.

Pls take into consideration that TP moved off from the stationary position as reported by Insured.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI

Sent: Friday, 25 May, 2018 9:14 AM

To: 'Bevan Lim (LKK Auto)'; Shu Pei (LKKAuto)

Cc: MT_Claim_SG; Admin A

Subject: RE: Our Ref: 18/18/18/VP05/20540 Accident involving SKC6525S & PC4270E along Jalan Berseh on 11/4/18 ***LKK REF:CC4/LPC18006813/mb3

Dear Bevan

Based on OI's report, TP moved off from stationary position –under BOLA, TP should exercise caution as well.

Usually we would expect the claim handler to engage Insured for such contentious case before any settlement so as to avoid any disputes later on.

For this case only, I will help you to write to Insured and update you again.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

Sent: Friday, 25 May, 2018 8:46 AM

To: ONG LI LI; Shu Pei (LKKAuto); GERALD POH WEE BIN; ERIC WOO JUN KIAT

Cc: MT_Claim_SG; Admin A

Subject: RE: Our Ref: 18/18/18/VP05/20540 Accident involving SKC6525S & PC4270E along Jalan Berseh on 11/4/18 ***LKK REF:CC4/LPC18006813/mb3

Dear Li Li,

We refer to the above matter.

We would like to check if we may proceed with Direct settlement.

Based on OI's GIA BOLA Scenerio 26 applies.

Kindly let us have your instruction/comments if any.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 8 May 2018 10:09 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; ERIC WOO JUN KIAT <ericwoo@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/20540 Accident involving SKC6525S & PC4270E along Jalan Berseh on 11/4/18 ***LKK REF:CC4/LPC18006813/mb3

Dear Shu Pei

Please see attached for our Insured's GIA report that you have requested.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 7 May, 2018 6:48 PM

To: ONG LI LI; GERALD POH WEE BIN; ERIC WOO JUN KIAT

Cc: MT_Claim_SG; Admin A; Bevan Lim (LKK Auto)

Subject: RE: Our Ref: 18/18/18/VP05/20540 Accident involving SKC6525S & PC4270E along Jalan Berseh on 11/4/18 ***LKK REF:CC4/LPC18006813/mb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle PC 4270E at M/s Cheng Hoe Motor Pte Ltd.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 17 April 2018 9:05 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/20540 Accident involving SKC6525S & PC4270E along Jalan Berseh on 11/4/18
***LKK REF:CC4/LPC18006813/mb3

Dear Shu Pei

Our Insured has not reported the accident yet.

We will follow up with him to lodge the GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 16 April, 2018 7:47 PM

To: ERIC WOO JUN KIAT; GERALD POH WEE BIN; ONG LI LI

Cc: MT_Claim_SG; Admin A; Bevan Lim (LKK Auto)

Subject: RE: Our Ref: 18/18/18/VP05/20540 Accident involving SKC6525S & PC4270E along Jalan Berseh on 11/4/18 ***LKK REF:CC4/LPC18006813/mb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 13 April 2018 12:09 PM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/20540 Accident involving SKC6525S & PC4270E along Jalan Berseh on 11/4/18

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Friday, 13 April, 2018 11:18 AM

To: assignments@lkkauto.com

Cc: chmotor@singnet.com.sg; MT_Claim_SG <mt_claim@lonpac.com>

Subject: Our Ref: 18/18/18/VP05/20540 Accident involving SKC6525S & PC4270E along Jalan Berseh on 11/4/18

Dear Catherine,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle PC 4270E on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

PHOTOGRAPHS FOR VEHICLE NO. PC 4270E

INSPECTION





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R



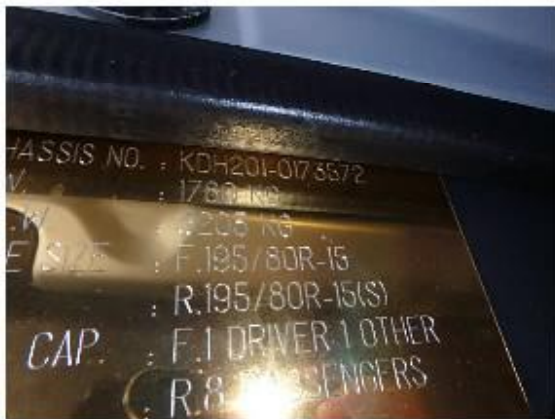


LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

PHOTOGRAPHS FOR VEHICLE NO. PC 4270E

RE-INSPECTION

