

Olivia Lau (LKKAuto)

From: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>
Sent: Monday, 18 June, 2018 12:55 PM
To: Bevan Lim (LKK Auto)
Cc: Vic (LKKAuto); Admin A
Subject: RE: OI Dispute 5828507817SG-003

Hi Bevan,

Cleared insured already. Also please key in tele-conversation with OID under Claim Audit in merimen.

Please proceed accordingly.

Thank you.

Jaclyn M K
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

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From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]
Sent: Wednesday, June 13, 2018 11:25 AM
To: Kesaval, Jaclyn-M
Cc: Vic (LKKAuto); Admin A
Subject: RE: OI Dispute 5828507817SG-003

Dear Jaclyn,

We refer to your email below.

We have spoken to OID and confirmed the scenario of the accident. OID confirmed that he was turning out from minor road and was about to complete the turn whereby TP which was on the 2nd lane move to the first lane and collided with their vehicle.

There was no evidence that both parties agreed with no damages and there no need for claim. OID is mandarin speaking and is not well educated therefore OI did the GIA report on the behalf of OID.

Based on the scenario Bola 9 is applicable.

Kindly let us have your instruction for our necessary action.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Kesaval, Jaclyn-M [mailto:Jaclyn-M.Kesaval@aig.com]

Sent: Tuesday, 12 June 2018 4:30 PM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OI Dispute 5828507817SG-003

Dear Bevan,

As spoken, please assist to get hold of OID as OI report is not accurate.

OI has reported on behalf of OID and OI was not in the vehicle at the point of time.

If OI does not co-operate to assist in contacting OID please let me know.

We may have to further investigate this case.

Thank you.

Jaclyn M K
AIG

Complex Claims Examiner

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From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]
Sent: Friday, June 08, 2018 2:24 PM
To: Kesaval, Jaclyn-M
Cc: Vic (LKKAuto); Admin A
Subject: RE: OI Dispute
Importance: High

Dear Jaclyn,

We refer to our email below.

We have spoken to OI and OI strongly disputed on the TP claims. Attached email by our insured for your reference.

TP have been chasing us for settlement.

Kindly let us have your instruction for our necessary action.

Thank you

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

Sent: Monday, 4 June 2018 4:00 PM

To: Jaclyn-M.Kesaval@aig.com

Cc: Vic (LKKAuto) <vicaleph@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OI Dispute

This mail is associated with :
***GBE6228X (5828507817SG)**

[SGZ3283K]

TP

C & P RENT-A-CAR PTE LTD

Apr 4 2018 6:35PM

[Tan Boon Liew]

Cruise Autocare Pte Ltd

Dear Sir/Madam,

we refer the above subject.

Our insured have disputed on settling TP claim, OI is not willing to settle. attached letter from OI for your reference

Kindly let us have your instruction as TP is chasing us for settlement.

Thank you.

BEVAN LIM

This is an auto-generated email. Do not reply to this email.

Sent by : Lim Chin Siong Bevan (LKK Auto Consultants Pte Ltd)

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