

INS. CASE OWNER

VAL CC4 AXA1800

6805, K 1066

LKK:
IDAC:

Surveyor:

Kerika

DOI:

ASSIGNMENT

1/1/18

Date / Time:

13/4/18

Registered in Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFT 4945L

Name of Insured:

HONG MOO CHEE

Insured Tel No.:

HP:

9654933

Excess Sec II : \$

D.O.A.:

21/2/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

S8moochee / 39643

Policy No.:

VIA PLAN 10Y

Make / Model:

TOYOTA

Place of Accident:

MINE OF RME AVE 10 &
RME ST 41

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES / NO

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

FBE4796K



INSRS:

WSP:

Tel:

Liability:

RMKS:

Kim
Kent

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

16/4/18
vian

FBE4796K - F

SFT 4945L - F

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

17/4/18
vian

LKH

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

17/4/18

Confirm accident details. agree to settle.
inform TP claim. later find out

26/1/19

SC -> AXA advised to submit report

9/9/19

file -> submission (up)

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.: 9A

Repair Cost:

\$

Loss of Rental (LOR):

\$

(

days)

Loss of Use (LOU):

\$

(\$

x

days)

Loss of Income (LOI):

\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$

Medical:

\$

Disbursement:

\$

(e.g. Tow/ Independent)

Legal Cost:

\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

A250.00

Total:

\$

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$

Name 1:

Payee 2: (Strike if N.A.)

\$

Name 2:

Payee 3: (Strike if N.A.)

\$

Name 3:

KIM KEAT MOTOR CO
Blk 10 Ang Mo Kio Industrial Park 2A
Avenue 5 #05-34 AMK Autopoint
Singapore 568047
Tel: 64833167 Fax: 64835764

Not Notarized
C/Leg @ 2900h
Resurvey After Paint
4 days

10 April 2017

AXA Insurance Pte Ltd
Survey Dept.

Re: Quotation for damaged to FBE4196K

Item	Description of Parts	Qty	Amount	
1.	Mirror RH	1pc	45.00	
2.	Mirror LH	1pc	45.00	
3.	Shield Visor	1pc	85.00	
4.	Cowl Top	1pc	385.00	
5.	Panel LH	1pc	40.00	
6.	Panel RH	1pc	40.00	
7.	Meter Comp.	1Pc	485.00	
8.	Handle Bar LH	1pc	55.00	
9.	Handle Bar RH	1pc	55.00	
10.	Brake Lever	1pc	16.00	
11.	Stay Bracket	1pc	85.00	
12.	Headlamp Assy	1pc	235.00	
13.	Fork Tube L & R	2pcs	280.00	
14.	Lower Case LH	1pc	135.00	
15.	Fork Seal L & R	2set	45.00	
16.	Steering Stem	1pc	155.00	
17.	Steering Bearing Assy	1set	45.00	
18.	Fender Front	1pc	85.00	
19.	Cowl Mid Outer RH	1pc	125.00	
20.	Cowl Mid Inner RH	1pc	165.00	
21.	Signal Lamp Front RH	1pc	45.00	
22.	Cowl Mid Outer LH	1pc	125.00	
23.	Cowl Mid Inner LH	1pc	165.00	
24.	Signal Lamp Front LH	1pc	45.00	
25.	Cowl Inner Front	1pc	85.00	
26.	Cowl Lower LH	1pc	75.00	
27.	Cowl Lower RH	1pc	75.00	
28.	Fuel Tank Assy	1pc	485.00	
29.	Gear Pedal	1pc	65.00	X
30.	Footrest Bar Rear LH	1pc	30.00	
31.	Side Stand	1pc	45.00	X
			Total	\$ 3846.00
			Less 10%	- 384.60
			Sub-total	\$ 3461.40
			Nett Item	
32.	Handle Grip	1pair	35.00	
33.	Volt Meter	1pc	55.00	
34.	Number Plate Front	1pc	10.00	
35.	Fork Oil	1bottle	10.00	
36.	Transport Fee		30.00	
37.	Labour		280.00	
			Grand Total	\$ 3881.40

For Parts & Materials hence notify
the insurer of the following:
• Any damaged parts during resurvey
• Any prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Catherine Chong (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 12 April, 2018 4:35 PM
To: assignments
Cc: Admin A
Subject: FW: Accident inv. FBE4796K & SKT4945L on 29.03.2018.
Attachments: FBE4796K-GIA Report.pdf; FBE4796K-R15-quot 1.pdf

Hi

FYNA please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

12042018 @ 513pm

Vincent veh in.

Blk 10 Ank Ind Park 2A #05-34

Rumeth

From: Kim Keat Motor Co [mailto:kkmotor@singnet.com.sg]
Sent: Thursday, 12 April, 2018 12:32 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: Re: Accident inv. FBE4796K & SKT4945L on 29.03.2018.

Dear Sir / Madam,

We understand that you are the insurer of vehicle no. SKT4945L which was involved in the above captioned accident.

We would be obliged if you could send your surveyor to our company to survey the damaged to our clients motorcycle.

Attached with GIA / Police report and Repair Estimate for your reference.

Vehicle FBE4796K is currently in our workshop.

Thank you.

Best regards,

Victor Seah

Kim Keat Motor Co

Tel: 64833167

Fax: 64835764



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18 April 2018

CHOY MOO CHEE

BLK 716 BEDOK RESERVOIR ROAD,
#06-4512,
Singapore 470716

Dear Sir/ Mdm

OUR REF : CC4/ASM18006805/wb3
YOUR REF : SKT 4945L

**ACCIDENT INVOLVING SKT 4945L & FBE 4796K ALONG JUNCTION OF AMK AVE
10 & AMK STREET 41 ON 29/03/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Kim Keat Motor Co acting on behalf of the owner of FBE 4769K against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com within 7 days if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. AXA Insurance Pte Ltd
(Motor Claims Dept)



Service Request Details

Claim

S8M00CHU

Reference

CC4/ASM18006805/Kwb3 

Loss Date

29 March 2018

Report Date

2 Apr 2018 10:38:00 AM

Request Date

26 March 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Add invoice

Add Invoice

Vehicle Information

Incident Vehicle Registration

TPVD YAMAHA

Model
YZF-R15-150CC (M)

Service Address

...

Primary Contact/Insured

CHOY MOO CHEE
BLK 716 BEDOK RESERVOIR ROAD, #06-4512, 470716, Singapore
96549773
CHOYMC@SINGNET.COM.SG

Claim Handler

CHEN Xinyou

chen.xinyou@axa.com.sg
Additional Instructions

3

Messages Invoices History Documents Assessment Metrics Notes

New Message

TYPE



SENT

26/3/19 8:24 AM

FROM

CHEN Xinyou

SUBJECT

Re:File review - Reminder on IA-VO

BODY

Please let us have your final report and bill. XY



SENT 21/10/18 12:03 PM

FROM OH Vale

SUBJECT File review - Reminder on IA-VO

BODY .



TYPE ⓘ

SENT 17/4/18 8:09 AM

FROM OH Vale

SUBJECT Re:PLS PROCEED DS

BODY HI You may proceed DS and pls seek mandate on qu...



TYPE ⓘ

SENT 16/4/18 4:12 PM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT ia (Immdiate Advise)

BODY ----- Repairer Estimate: \$ 3,881.40 ---...



TYPE ⓘ

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

REQUEST FOR DIRECT SETTLEMENT

BODY

Dear Ernest,Please advise whether have any policy ...





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18006805/Kpb3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:VALE OH		Date : 26-09-2019		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKT 4945L	Veh. Inspected	FBE 4796K	
Policy No.	VPA/P1921102	Coverage (\$)	0.00	
Claim No.	S8M00CHU	Excess (\$)	0.00	
Assign From		Assign Date	13/04/2018	
2. Vehicle Particulars & Condition				
Make & Model	YAMAHA YZF-R15	c.c	150	
Engine No.	HIDDEN	Year of Reg.	2010	
Chassis No.	ME120P02Y92005491	Colour	MULTI COLOUR	
Odometer	196384	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	110/70 R17	BRIDGESTONE	6 mm	
L/H Front Tyre			mm	
R/H Rear Tyre	120/80 R17	BRIDGESTONE	3 mm	
L/H Rear Tyre			mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION & N/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	29/03/2018	Inspection Date	13/04/2018	
Survey held at	KIM KEAT MOTOR CO. BLK 10 ANG MO KIO INDUSTRIAL PARK 2A AVE 5 #05-34 AMK AUTO POINT SINGAPORE 568047			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. FBE 4796K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	MIRROR RH	DENTED	45.00	45.00
1	MIRROR LH	DENTED	45.00	45.00
1	SHIELD VISOR	MISSING	85.00	85.00
1	COWL TOP	BROKEN	385.00	385.00
1	PANEL LH	CRACKED	40.00	40.00
1	PANEL RH	CRACKED	40.00	40.00
1	METER COMP TOYOTA / PRIUS	MTG CRACKED	485.00	485.00
1	HANDLE BAR LH	BENT	55.00	55.00
1	HANDLE BAR RH	BENT	55.00	55.00
1	BRAKE LEVER	DENTED	16.00	16.00
1	STAY BRACKET	DISTORTED	85.00	85.00
1	HEADLAMP ASSY	BROKEN	235.00	235.00
2	FORK TUBE L&R	TWISTED / BENT	280.00	280.00
1	LOWER CASE LH	DENTED	135.00	135.00
2	SET FORK SEAL L&R	NECESSARY	45.00	45.00
1	STEERING STEM	DISTORTED	155.00	155.00
1	SET STEERING BEARING ASSY	NECESSARY	45.00	45.00
1	FENDER FRONT	CRACKED	85.00	85.00
1	COWL MID OUTER RH	CRACKED	125.00	125.00
1	COWL MID INNER RH	CRACKED	165.00	165.00
1	SIGNAL LAMP FRONT RH	CRACKED	45.00	45.00
1	COWL MID OUTER LH	CRACKED	125.00	125.00
1	COWL MID INNER LH	CRACKED	165.00	165.00
1	SIGNAL LAMP FRONT LH	CUT	45.00	45.00
1	COWL INNER FRONT	CRACKED	85.00	85.00
1	COWL LOWER LH	CRACKED	75.00	75.00
1	COWL LOWER RH	CRACKED	75.00	75.00
1	FUEL TANK ASSY	DENTED	485.00	485.00
1	GEAR PEDAL	TO REPAIR SEE LABOUR	65.00	-
1	FOOTREST BAR REAR LH	BROKEN	30.00	30.00

Report Ref No. CC4/ASM18006805/Kpb3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SIDE STAND	TO REPAIR SEE LABOUR	45.00	-
	LESS 10% DISCOUNT		-384.60	-373.60
			3,461.40	3,362.40
	SPECIAL NETT ITEMS			
1	PAIR HANDLE GRIP (SN)	DENTED	35.00	35.00
1	VOLT METER (SN)	SHORTED	55.00	55.00
1	NUMBER PLATE FRONT (SN)	MISSING	10.00	10.00
1	BOTTLE FORK OIL (SN)	NECESSARY	10.00	10.00
			110.00	110.00
	LABOUR			
	TRANSPORT FEE .		30.00	30.00
	LABOUR.INCLUSIVE OF THE REPAIR OF GEAR PEDAL AND SIDE STAND .		280.00	200.00
			310.00	230.00
GRAND TOTAL			3,881.40	3,702.40
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,900.00

Report Ref No. CC4/ASM18006805/Kpb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

⏪ Service Request Details

Claim	SRMB00CHU		
Reference	CCA/ASM1806BDS/Pwb3 		
Loss Date	29 March 2018		
Report Date	2 Apr 2018 10:38:00 AM		
Request Date	26 March 2019		
Due Date			

Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TPP)		
Type of Loss	Third Party Vehicle Damage		
Services	Pending verification - Direct Settlement		

Actions

Next Step

Wait for Approve Invoice

Auto Insure it

Vehicle Information	
Incident Vehicle Registration #	FBE4794K
Make	TRINO YAMAHA
Model	YZF-R1S-150CC (M)
Service Address	
...	

Primary Contact/Insured	
CHOY MOO CHEE BLK 716 BEDOK RESERVOIR ROAD, #06-4512, 470716, Singapore 96549773 CHOYMC@SINGNET.COM.SG	

Claim Handler	
CHEN Xinyou chen.xinyou@axa.com.sg	

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Mileage
- Notes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Insured GIA Report (SKT 4N4SL)	Reports & Statement	GIA Report	Martineen	

 LUK PHOTO.pdf	Forms / Claim Documents	Others	LUK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
 LUK Inspection (2).pdf	Forms / Claim Documents	Others	LUK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
 LUK Adjustment 1a (3).pdf	Forms / Claim Documents	Others	LUK AUTO CONSULTANTS PTE LTD (TP)	30 September 2019
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LUK AUTO CONSULTANTS PTE LTD (TP)	16 April 2018
 Preliminary Advice.pdf	Reports & Statement	Estimate / Quotation	LUK AUTO CONSULTANTS PTE LTD (TP)	16 April 2018
 EMAIL WITH GIA AND ESTIMATE.png	Other	Other	SHAH Kunal	12 April 2018
 SKT4945L.jpg	Evidence	Photos	Matthew NG (AXA)	6 April 2018