

INS CASE OWNER: Joe | CC # EQ1800 6807, A w6752 | LKK: 12/4/18
IDAC:

Surveyor: Adrian | DOI: 12/4/18 | Date / Time: 12/4/18
Registered in Merimen: —

Pre-assign / CCU / FTE:



Insured Vehicle No.: SFD 3661E

Claim No.: DM18H000458-36

Name of Insured: —

Policy No.: —

Insured Tel No.: — HP: 116718

Make / Model: —

Excess Sec II :\$ — D.O.A.: 116718

Place of Accident: —

Is driver the owner? (YES / NO) Nature of Accident: —

If NO, Driver Name / Age: —

OI GIA REPORT: YES / NO , TP GIA REPORT: YES / NO

Driver Tel No.: — (V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SUD 9497B → → → → →



INSRS: Admin
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
<u>SUD 9497B - 4</u>	Non-Reporting ltr (1st):	
<u>SFD 3661E - 4</u>	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup):	<input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	\$	(days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm by:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:
Repair Cost:	\$	If NO or B 28, Ass. Lia:
Loss of Rental (LOR):	\$	(days)
Loss of Use (LOU):	\$	(\$ x days)
Loss of Income (LOI):	\$	(\$ x days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> (Tick only one)		
GIA/LTA Search	\$	
Medical:	\$	
Disbursement:	\$	(e.g. Tow/ Independent)
Legal Cost:	\$	
Total:	\$	Global Sum \$:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$	Name 1:
Payee 2: (Strike if N.A.)	\$	Name 2:
Payee 3: (Strike if N.A.)	\$	Name 3:

COPY SENT
11/1/18

1) Claim status: Normal/Reject/Private Settle
2) Report Format: W/P
3) Survey fee: \$ 160.00

Please arrange to survey vehicle at
8 KAKI BUKIT AVENUE 4 - GATE 2
#07-48 PREMIER @ KAKI BUKIT
SINGAPORE 415875

ABWIN 諭輝

Date : 11/04/2018
TP Vehicle No. : SFD-3661-E
To : EQ INSURANCE COMPANY LTD
Attn : Motor Claim Department

IVAN TEO
ABWIN SERVICE PTE LTD
DID: 67139416
Fax: 67139415
HP: 86680608

Owner : TAN CHENG HONG
NTUC INCOME INSURANCE CO-OPERATIVE LTD
Certificate No. : 5080254098-01
Vehicle No. : SLD-9997-B
Make & Model : HONDA VEZEL 1.5X A

Accident Date: 11/04/2018

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
-----	-------------	---------------	---------------

List Item

1	TAILGATE Repair	\$953.30	X
1	TAILGATE LOCK new	\$176.60	X
1	REAR WINDSCREEN MOULDING new	\$280.00	X
1	EMBLEM LOGO new	\$50.70	X
1	EMBLEM VEZEL new	\$52.90	✓
1	RAER BUMPER Deformed	\$762.70	✓
1	REAR BUMPER SIDE RETAINER RH } new	\$51.50	✓
1	REAR BUMPER SIDE RETAINER LH } new	\$51.50	✓
1	END PANEL Repair	\$465.70	X
1	END PANEL SMART BUZZER new	\$189.50	X
1	REAR FENDER RH-REPAIR } new	\$0.00	X
1	REAR FENDER LH REPAIR } new	\$0.00	X
Sub Total		\$3,034.40	
Discount 20% on Parts		(\$606.88)	
		\$2,427.52	

Special Nett

1	REVERSE SENSOR Replaced	\$250.00	200
1	REAR WINDSCREEN SEALANT new	\$80.00	X
Sub Total		\$330.00	

Labour & Misc

LABOUR TO FACILIATE REPAIR	\$1,000.00	300
TO SPRAY PAINT ON AFFECTED AREAS	\$1,000.00	200
TO RUST PROOF AFFECTED AREA	\$80.00	X
TO INSTALL REVERSE SENSOR & CHECK FUNCTIONALITY	\$50.00	✓
TO REINSTALL REAR WINDSCREEN	\$150.00	✓
Sub Total	\$2,280.00	

Sub Total \$5,037.52

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Vehicle No. : SLD-9997-B
Make & Model : HONDA VEZEL 1.5X A

Accident Date: 11/04/2018

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
	GST 7%	\$352.63	
	Total	\$5,390.15	

Adrian Lij
P/P 13/04/18.

03 Days.

96893735

Adrian Lij

total: 1484.88 (P/P)

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis.
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please arrange to survey vehicle at
8 KAKI BUKIT AVENUE 4 - GATE 2
#07-48 PREMIER @ KAKI BUKIT
SINGAPORE 415875



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1	RAER BUMPER	\$762.70
1	REAR BUMPER SIDE RETAINER RH	\$51.50
1	REAR BUMPER SIDE RETAINER LH	\$51.50
1	END PANEL	\$465.70
1	END PANEL SMART BUZZER	\$189.50
1	REAR FENDER RH REPAIR	\$0.00
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Sub Total		\$330.00

Labour & Misc

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TO SPRAY PAINT ON AFFECTED AREAS		\$1,000.00
TO RUST PROOF AFFECTED AREA		\$80.00
TO INSTALL REVERSE SENSOR & CHECK FUNCTIONALITY		\$50.00
TO REINSTALL REAR WINDSCREEN		\$150.00
Sub Total		\$2,280.00

Sub Total \$5,037.52

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Accident Date: 11/04/2018

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
	GST 7%	\$352.63	
	Total	\$5,390.15	

Shu Pei (LKKAuto)

From: Ivan Teo <ivanteo@abwin.com.sg>
Sent: Monday, 16 April 2018 9:22 AM
To: Joel Goh
Cc: Admin A
Subject: RE: ARRANGE FOR 3RD PARTY SURVEY SLD9997B AGAINST SFD3661E DOA 11/04/2018

Dear Joel,

Survey conducted last Friday.
Will follow up with the private settlement form once available.

Thank you.

Best Regards,

ABWIN 論
Abwin Service Pte Ltd
No. 8 Kaki Bukit Avenue 4
#07-48 Premier@Kaki Bukit Gate 2
Singapore 415875

Ivan Teo
Motor Claim Executive
DID +65 6713 9416
T +65 6713 9400 | F +65 6713 9415
[Website](#) | [Facebook](#) | [LinkedIn](#)

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From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Monday, 16 April, 2018 8:41 AM
To: Ivan Teo <ivanteo@abwin.com.sg>
Cc: admin-a@lkkauto.com
Subject: RE: ARRANGE FOR 3RD PARTY SURVEY SLD9997B AGAINST SFD3661E DOA 11/04/2018

Without Prejudice

Dear Ivan

Noted with thanks.

Kindly assist to forward a copy of the private settlement agreement so that we can have a record of it.

Dear LKK

Kindly advise if survey has been conducted.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Ivan Teo [<mailto:ivanteo@abwin.com.sg>]

Sent: Monday, April 16, 2018 8:34 AM

To: Joel Goh

Cc: admin-a@lkkauto.com

Subject: RE: ARRANGE FOR 3RD PARTY SURVEY SLD9997B AGAINST SFD3661E DOA 11/04/2018

Dear Joel,

Our client wish to withdraw the 3rd party claim as your insured had private settlement with him.

Thank you.

Best Regards,



Abwin Service Pte Ltd

No. 8 Kaki Bukit Avenue 4

#07-48 Premier@Kaki Bukit Gate 2

Singapore 415875

Ivan Teo

Motor Claim Executive

DID +65 6713 9416

T +65 6713 9400 | F +65 6713 9415

[Website](#) | [Facebook](#) | [LinkedIn](#)

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From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: Thursday, 12 April, 2018 3:28 PM
To: Ivan Teo <ivanteo@abwin.com.sg>
Cc: admin-a@lkkauto.com
Subject: RE: ARRANGE FOR 3RD PARTY SURVEY SLD9997B AGAINST SFD3661E DOA 11/04/2018

Without Prejudice

Dear Ivan

We will appoint LKK to conduct survey on your client's vehicle.

Dear LKK

Kindly assist on the following survey.
Our insured has not reported this accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Ivan Teo [<mailto:ivanteo@abwin.com.sg>]
Sent: Thursday, April 12, 2018 12:00 PM
To: Janet Tan; Joel Goh
Subject: RE: ARRANGE FOR 3RD PARTY SURVEY SLD9997B AGAINST SFD3661E DOA 11/04/2018

Dear Joel,

Have you arrange for the survey?

Thank you.

Best Regards,

ABWIN 論輝

Abwin Service Pte Ltd

No. 8 Kaki Bukit Avenue 4

#07-48 Premier@Kaki Bukit Gate 2

Singapore 415875

Ivan Teo

Motor Claim Executive

DID +65 6713 9416

T +65 6713 9400 | F +65 6713 9415

[Website](#) | [Facebook](#) | [LinkedIn](#)

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From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Wednesday, 11 April, 2018 5:26 PM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Ivan Teo <ivanteo@abwin.com.sg>

Subject: FW: ARRANGE FOR 3RD PARTY SURVEY SLD9997B AGAINST SFD3661E DOA 11/04/2018

Joel

For your necessary action.

Thank you.

Regards,

Janet Tan

Senior Executive | Claims

eqinsurance
You're Got a Friend

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Ivan Teo [<mailto:ivanteo@abwin.com.sg>]
Sent: Wednesday, April 11, 2018 5:28 PM
To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: ARRANGE FOR 3RD PARTY SURVEY SLD9997B AGAINST SFD3661E DOA 11/04/2018

Dear Elaine,

Kindly arrange for 3rd party survey
My client SLD9997B
Your insured SFD3661E

Vehicle in our workshop.

Thank you.

Best Regards,

ABWIN 
Abwin Service Pte Ltd
No. 8 Kaki Bukit Avenue 4
#07-48 Premier@Kaki Bukit Gate 2
Singapore 415875

Ivan Teo
Motor Claim Executive
DID +65 6713 9416
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ118006803/Awb3s2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 10-08-2018



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFD 3661E	Veh. Inspected	SLD 9997B
Policy No.		Coverage (\$)	0.00
Claim No.	DM18HO00958-JG	Excess (\$)	0.00
Assign From	JOEL GOH	Assign Date	13/04/2018

2. Vehicle Particulars & Condition

Make & Model	HONDA VEZEL	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	RU11111769	Colour	WHITE
Odometer	38313	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60R16	DUNLOP	6 mm
L/H Front Tyre	215/60R16	DUNLOP	6 mm
R/H Rear Tyre	215/60R16	DUNLOP	6 mm
L/H Rear Tyre	215/60R16	DUNLOP	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	11/04/2018	Inspection Date	13/04/2018
Survey held at	ABWIN SERVICE PTE LTD No. 8 KAKI BUKIT AVENUE 4 #07-48 PREMIER@KAKI BUKIT GATE 2 SINGAPORE 415875		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLD 9997B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAILGATE	TO REPAIR SEE LABOUR	953.30	-
1	TAILGATE LOCK	NOT NECESSARY	176.60	-
1	REAR WINDSCREEN MOULDING	NOT NECESSARY	280.00	-
1	EMBLEM LOGO	NOT NECESSARY	50.70	-
1	EMBLEM VEZEL	NECESSARY	52.90	52.90
1	REAR BUMPER	DEFORMED	762.70	762.70
1	REAR BUMPER SIDE RETAINER RH	NECESSARY	51.50	51.50
1	REAR BUMPER SIDE RETAINER LH	NECESSARY	51.50	51.50
1	END PANEL	TO REPAIR SEE LABOUR	465.70	-
1	END PANEL SMART BUZZER	NOT NECESSARY	189.50	-
1	REAR FENDER RH (NPA)	NOT NECESSARY	-	-
1	REAR FENDER LH (NPA)	NOT NECESSARY	-	-
	LESS 20% DISCOUNT		-606.88	-183.72
			2,427.52	734.88
SPECIAL NETT ITEMS				
1	REVERSE SENSOR (SN)	DAMAGED	250.00	200.00
1	REAR WINDSCREEN SEALANT (SN)	NOT NECESSARY	80.00	-
			330.00	200.00
LABOUR				
	LABOUR TO FACILITATE REPAIR. INCLUSIVE OF THE REPAIR OF TAILGATE AND END PANEL.		1,000.00	300.00
	TO SPRAY PAINT ON AFFECTED AREAS.		1,000.00	200.00
	TO RUST PROOF AFFECTED AREA.	NOT NECESSARY	80.00	-
	TO INSTALL REVERSE SENSOR & CHECK FUNCTIONALITY.		50.00	50.00
	TO REINSTALL REAR WINDSCREEN.	NOT NECESSARY	150.00	-
			2,280.00	550.00
GRAND TOTAL			5,037.52	1,484.88

Report Ref No. CC4/EQ118006803/Awb3s2



RECOMMENDED COST OF REPAIRS			1,484.88
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Report Ref No. CC4/EQ118006803/Awb3s2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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