

## Vivian Lau (LKKAUTO)

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**From:** Sharon Han <sharon.han@sg.cntaiping.com>  
**Sent:** Thursday, 14 June, 2018 11:59 AM  
**To:** Vivian Lau (LKKAUTO)  
**Cc:** Alfred Toh; Thin Thin (LKKAUTO)  
**Subject:** FW: Direct Settlement - Accident Involving GBB6919B (OI : CAI - TBA) and SHC4723K (TP : LKK REF - CC3/CTI18006792/Swa3) on 07.04.2018  
**Attachments:** After Paint photos.pdf; LKK Inspection Photos.pdf; LKK Reinspection Photos.pdf; LKKAdjustment1.pdf; LKKInspection.pdf; LOD.pdf

Dear Vivian,

You may proceed to negotiate & offer as per your advice.

Thank you & regards

Sharon Han  
Motor Division  
Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02  
Springleaf Tower Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6193  
Fax: 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Vivian Lau (LKKAUTO) [mailto:[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)]  
**Sent:** Wednesday, 6 June, 2018 12:44 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving GBB6919B (OI : CAI - TBA) and SHC4723K (TP : LKK REF - CC3/CTI18006792/Swa3) on 07.04.2018

Your Ref : SNM18D01847C02/

Our Ref : CC3/CTI18006792/Swa3

Dear Sharon,

**ACCIDENT INVOLVING GBB 6919NB AND SHC 4723K ON 07/04/2018 ALONG ORCHARD RD**

We refer to the above matter

This is a head-to-rear collision.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer **SMRT Automotive Services Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 27,178.84	S\$ 7,000.00
2. Loss of RENTAL (\$111.82 x 10 days)	S\$ 1,230.02	S\$ 1,118.20 ( Surveyor recommend 6 days)
3. GIA SEARCH	S\$ 7.00	S\$ 7.00
	S\$ 28,415.86	S\$ 8,125.20

**Amount of claim at liability 100% S\$ 8,125.20**

**For your approval please.**

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Friday, 13 April, 2018 11:50 AM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBB6919B (OI : CAI - TBA) and SHC4723K (TP : LKK REF - CC3/CTI18006792/Swa3) on 07.04.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 4723K at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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